How can hotels evolve?
With smart access solutions.

Integrated access solutions for Hospitality

TRUSTED ACCESS SINCE 1862
“Hotels are more than just bricks and mortar. For me as a hotel manager they are more than that: They move people. A hotel is exactly the opposite of inertia. Every guest notices it right away: How does the door open? Am I really welcome? Perfecting security and openness at the same time isn’t that simple – but I know that dormakaba is familiar with all these factors and combines them to create a whole. Be inspired.”
What does every hotel need to offer? Convenience and security – for sure!

From family-run guesthouses, hostels or resort complexes, right up to luxury hotel chains – wherever you go the guests expect everything they have at home, and usually more. To make this happen, we combine smart mechanics, intelligent mechatronics and digital networking.

Fulfilling requirements. The requirements of a contemporary hotel have not come from nowhere. Paying guests want convenience and security without compromise. A guest picks up on everything that makes that hotel unique within a second of arrival. The goal is always for guests to feel comfortable and perceive their stay as an experience.

A remarkable welcome. Individuality, unique design and quality are the fundamental factors that ensure guests feel personally valued. Simply the way the door opens into the hotel reception says it all. A friendly welcome doesn’t just come from the staff, it’s also dependent on seamless interaction between convenience, design and technology.
Turn the hotel into an experience. That’s the goal of architects, investors, contractors or hotel managers locally. Appeal to the guests’ senses: keep check-in brief, use digital technology to control access authorizations. Get doors to open and close by themselves to ensure immediate relaxation. Give the public spa area a level of intimacy appreciated by guests – with digital access. We support you from planning through to the final result.

A systematic partner. We value your complex requirements. Whatever detail you consider important – we can help you with it. Our innovative solutions are entrenched in a comprehensive service package. Our role is more than just providing hardware. We think from A to Z for everyone in the hotel and more: for guests, staff, management, decision-makers and investors. After all, hotels are more than just bricks and mortar – they move people.

Detailed information about the solutions and products can be found here: www.dormakaba.com.tr
First impressions count.

Security and convenience with integrated access solutions.
The technology with which guests come into contact must convey security, convenience and high-quality, anytime and anywhere in the hotel, in all the places where people with different ideas and goals come together. Everything has to run smoothly, even with a high volume of public traffic, day and night. To achieve that, we’ll support you from the first planning step right up to full-time operation.
How do you make a great first impression?
With an inviting-looking entrance.

Enter with ease and be welcomed by a pleasant indoor climate: Automatic entrance systems in the lobby ensure a smooth transition between inside and out, and provide a thermal buffer from the outside.

Elegant revolution: Let your doors revolve and provide ease of use for your guests. The revolving door with vestibule solves multiple problems at once. The door is designed to have a thermal seal at all times, and presents as an open door to guests. The constant climate separation ensures a warm welcome right from the reception area. Automatic hinged doors in the side entrance provide an accessible emergency and escape route. A functional and elegant solution for large hotels.

01 Revolving doors
KTV revolving doors as the central element of an attractive and energy-efficient entrance. Improves control of public traffic and ease of passage for users.

02 Curved sliding door.
The curved sliding door for versatile design potential in the entrance area.

03 Automatic energy-saving sliding door.
FST FLEX Green with fine framed profiles and improved thermal separation.
Rather than looking down on an architectural model, it’s better to imagine the entrance first. You see, this is right where personal appreciation of the guest begins. The door plays an important role here. You only get one chance to make a first impression.

Round yet linear. Entrance areas can be designed to look interesting and individual with the curved sliding door: semi-circles that curve outwards or inwards, segments, full circles, ovals or double segments – there are numerous possibilities. It takes on the vestibule and interlock functions, channels pedestrian traffic and adds depth and breadth to narrow entrances – a contrasting element in the facade structure.

A high-quality eye-catcher with fully automated convenience. The FST FLEX Green sliding door system presents a harmonious image, uniting a sense of transparency with barrier-free access in one door. The sensor-controlled automatic doors open for the guest who is met with a friendly smile.

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Systematic access. Every zone in a hotel is sensitive. Guests want to feel protected and still be able to move freely. All employees responsible for smooth day-to-day running of a hotel need a complete overview and continuous monitoring. You see, that’s one aspect of the service provided by every hotel these days: digital access management.

Don’t overlook anything. There are more routes around a hotel than just from the lobby to your room: to the car parks, conference rooms, fitness areas, flexible restaurant rooms, all at any time of the day or night for a variety of groups and individual interests. Do you have special requirements to fulfil? Flexibility counts: Our access software systems can be integrated into most property management systems.

Access management and administration for guests and staff

How do you control all access authorizations?

In the background, systematically, intelligently and flexibly.

Access rights differ for guests and staff, depending on the time, room and individual. With intelligent access control, everything takes care of itself – in the entrance, lift, guest rooms and in public areas.
Flexible access management as standard.

The web-based Ambiance Access Management Software can be integrated into property management systems (PMS) for seamless access control. It’s simple and quick to allocate access rights and issue access cards, as well as configure and manage user profiles.

- For smart Bluetooth apps
- For multi-site management
- For all types of rooms and lifts
- For guests, employees and suppliers
- For user-oriented service
- For real-time monitoring and analysis

Ideal for anyone who works: linking up with SAP enhances performance. Our integrated EACM solution lets you organize access authorizations, time & attendance and media management. The workforce time and attendance module uses all booking data recorded on dormakaba terminals and automatically calculates the different times for employees based on the time models stored for each individual. The management receives a fast overview of the time worked by staff. And they are also given a clear insight into their timesheets.

Perfect for all guests: The Ambiance software provides guests with an easy-to-understand system: a practical card that allows easy access to all relevant areas, such as car park, rooms, fitness studio or roof-terrace pool. Flexible security, independently of reception – with appealing simplicity.

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Hallways and passageways

How can you link everything together?
By considering passageways which are carefully planned.

In a hotel, everything is on the move: in hallways, lifts, and stairways up and down. Doors fulfil several roles, with automatic and electronic systems for smooth running on a day-to-day basis. And for emergencies.

Controlled security. There should not be any obstructions in a hotel, not in any situation and especially not in an emergency. The traffic flow between rooms and floors requires an intelligent control system. Doors are linked together with dormakaba products to create a system. For example, fire protection doors need to close automatically to prevent a fire from spreading. Emergency exit doors should then ensure safe exit from the building.

Safe in the event of danger. The dormakaba emergency exit control system is always active. All routes to outside are opened in the event of danger, including in panic situations. Those doors prevent unauthorized access to the building during everyday operation. A wall-mounted card reader controls authorized access via keycard. This allows levels, hallways and rooms to be used exclusively by those with access authorization. In an emergency they also become a quick escape route for everyone.
In practice it’s always been very complicated to control access points and escape routes at the same time. Not anymore. You see, dormakaba has rethought the proverbial details. With the best result for a well-designed hotel building: Security doesn’t get in the way of aesthetics.

Door locking technology for every situation. Automatic door systems and electronic access systems control, permit and secure access entirely in line with requirements, which can also apply to every single door in the whole building. This means barrier-free passage is also possible for fire protection doors. For one thing they are equipped with special operators, and there are also hold-open systems for halls and passageway doors.

01 More than just a key. The RFID reader for access control manages particular access points such as lifts, car park entrances and other doors. Mifare-compatible.

02 SafeRoute: the fastest escape route. Protects human life and prevents unauthorized entry: our SafeRoute emergency exit control system.

03 TS 98 XEA-Ubivis. The slide rail hold-open system G-Ubivis XEA with integrated smoke detector reacts – even in a power outage – thanks to its own cable-free power source.

04 The reliable electronic door lock c-lever checks and permits entry to different access points, such as stairways.

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All from a single source. We supply more than just products. You benefit from comprehensive consultancy services. Your plans will become individually tailored reality. The experienced dormakaba experts focus on your needs and expectations and work with you to develop solution concepts together.

Our field service team is there for you. You will also be given support for cross-system planning and implementation – fast and knowledgeable. You always have a direct contact with specific expertise for your building project.

From the first step to success. We don’t just deliver, we accompany you from planning to implementation – personally, in partnership and openly. All with reliable technology that’s used worldwide on a daily basis, as well as a team that’s accumulating experience all the time. That’s how our service became so specialized. Always at your side.
Secure at sea. Our access solutions are also extremely well-suited to those floating hotels, the giant cruise ships. The quality you expect from dormakaba proves its value on every voyage. We have worked on various ship projects for a German shipbuilding company implementing individually tailored solutions. Whether for boarding with HSB security interlocks, hinged and sliding doors, door locks or even emergency exit control systems for different areas, we implement individual requirements just as expertly here as we do on land.

"An access concept has to be functional and aesthetic at the same time. And all whilst complying with current standards and norms. I'm investing in the expert advice and diverse solutions offered by dormakaba. This basic principle is what sets creativity free."
Access to the guestroom

What do guests expect before they open their room door?
Maximum convenience, as quickly as possible.

There should be no irritations on the way to the guest room. Good for guests and management alike: fewer formalities, no wasted time and more security with our electronic hotel door locks.

Come in and feel at home. Would you like to add value? Then the lock on the room door should reflect the quality of the hotel, the room should open up for the guest without a problem – with a card or smartphone and electronic hotel door locks. It’s extremely convenient for management as well: The access authorization system is now more efficient and user-friendly.

Flexible and stable. Scanning an authorized card on the electronic hotel fitting, such as Confidant or Saffire, generates trust. The entry control system, featuring contactless RFID technology, is suitable for every hotel, as well as being good value and versatile: Authorization can be granted regardless of the location of the door locks. There is no need for routing of power or data cables.
Secure and responsive. Guests need their privacy, and hotels have to manage all access authorizations efficiently. Monitoring and recording are essential for the management of all areas of the hotel. Organizing complex, time-linked and needs-based access rights is also straightforward.

01 A more beautiful entrance. Saflok Concierge, the minimalist, flexible lock kit, perfect for an elegant guestroom design. The RFID reader is concealed behind the wall cladding. It can be ornamented with customer-specific handles and fittings.

02 The 790/RT RFID is a robust electronic full-body door lock with contactless technology, which both optimizes the guest’s stay and improves operating efficiency.

Detailed information about the solutions and products can be found here: www.dormakaba.com.tr
The lock with mobile access function. The Confidant RFID hotel lock combines modern, linear design with electronic access control on the room door. Authorization can be granted regardless of the location of the door locks. There is no need for routing of power or data cables. Thanks to Bluetooth Low Energy (BLE) and dormakaba Mobile Access Solutions, guests can use their mobile devices as room keys.
Smart access: Mobile Access Solutions.
Immediate access to your hotel room with your smartphone – fast and secure using Bluetooth. The registration data for dormakaba mobile access is activated via LEGIC Connect. The LEGIC Connect service is provided via a scalable high-security data centre. The system can easily be expanded to include other applications, such as access to parking spaces or lifts. The guest’s smartphone uses BlueSky Access, the dormakaba app, for mobile access. The app is easy to understand and connects with Bluetooth-enabled locks. Just download the app for iOS and Android devices – and any hotel can be ready for tomorrow.

04 Saflok Quantum Pixel.
The compact electronic door lock with a contemporary design. The technology is concealed in the door for a minimalist look.

05 Saffire LX.
The high-quality, attractive electronic door lock, which works with RFID and integrated BLE technology and permits secure access authorization.

“In a hotel it’s essential that software X works together with app Y and hardware Z. I don’t want to be burdened with such complex processes. I have to be confident that the system works. The guests would notice any little irritation. Everything has to work here, for 86400 seconds a day.”

Detailed information about the solutions and products can be found here: www.dormakaba.com.tr
Our design language

Design in three letters: XEA

What XEA means to us: The XEA design language is based on a comprehensive integrated approach, consistently following our own principles of compatibility, high quality, innovation, meticulous detail and aesthetics across ten points. All under the premise of uniting essential forms, colours and finishes in a uniform look: XEA combines dormakaba’s product and corporate collections to create a homogeneous design, which projects a recognizable idiom in terms of both content and looks.

Detailed information about the solutions and products can be found here: www.dormakaba.com.tr
Design factor

#1 Recognizable details.
Each product can be clearly identified as a dormakaba product by features such as our distinctive logo but above all through the interaction of the XEA elements.

#2 Intuitive symbols.
All symbols used are reduced to their essential elements, but are high-recognition and self-explanatory.

#3 Standardized finishes.
Four basic colours for each product to ensure that all combinations go together. The XEA colour numbering system brings clarity.

#4 Clear forms.
The integrated styling is a result of flat, two-dimensional surfaces. Radii and sharp edges contrast and complement each other.

#5 User-friendly operation.
The user interfaces follow a reduced, uniform design and are therefore recognizable. Operation is self-explanatory.

#6 Contrasting finishes.
Light and dark, matte and glossy finishes combine to create variety within the system. Individual function areas can be identified clearly in this way.

#7 Sturdy housing.
If products are encased in an all-round housing frame, it provides them with additional protection from external influences.

#8 Multi-layered compositions.
The construction reveals its value at first glance. You can see the quality of the material from the solid edging of the decorative front plate.

#9 LED indicator.
All applications are learned quickly across the product range, e.g. when LED light strips signal access, guide people or display the status.

#10 Individual design.
A system of materials and colours creates a broad spectrum of solutions to match any architectural style and more: XEA adds a touch of individual style.
Design and convenience for guestrooms

What technology does a hotel room need?
Technology that’s quiet, aesthetically pleasing and practical.

Our access solutions for guest rooms help your guests feel at home: starting with a gently-closing door. A wide variety of glass systems provide structure in the room and create a special atmosphere.

01 The compact manual sliding door: MUTO. Gentle and smooth-running, with self-closing function and integrated locking device without external power supply.

02 The integrated door locking system: ITS 96. Ideal for concealed installation. It can be integrated into almost any door or frame.

03 The benefits of the UNIQUIN room system are particularly apparent in scenarios where it’s crucial to use space and daylight efficiently. The system offers profiles, fittings and lock systems in a coordinating design.

04 The quiet door closer: TS 98 XEA. The SoftFlow technology with additional closing range ensures particularly low-noise room door closing.
It’s better without obstructions. Guests should be able to move smoothly and quietly between rooms – and that goes for everyone, regardless of age or disability. Our door closer boasts a discreet closing mechanism for perfect manners thanks to technology: doors close gently behind guests without slamming loudly.

Intelligent room division. Guests in hotels of any size can look forward to a contemporary, practical layout. Even in smaller spaces, a modern, spacious atmosphere is possible if the space is divided into zones for sleeping, working, eating and bathing with innovative room systems. All-glass doors and sliding walls can create more transparency and connect all the different spaces to each other. Our systems provide new possibilities for every layout. Space, light and comfort.

“What I build today will need to make hotel guests feel special even in years to come. We have all experienced it at some point: A door slams shut, a sliding door doesn’t run smoothly. It’s better to invest in perfection right from the start. I rely only on the best components and expertise that ensures everything works well together.”
Reference project:
Our access solutions in the Hotel Kaiserlodge in Scheffau am Wilden Kaiser, Austria

01 Creative scope and flexible room division with the horizontal sliding wall system HSW EASY Safe.

02 Linear design, elegant and functional: STUDIO Classic fittings for hinged doors in horizontal format.
03 Optimum ease of passage with the TS 93 cam action door closer on the emergency exit door. The rapidly decreasing opening torque makes it easy to pass through the door.

04 The ES 200 sliding door operator allows barrier-free access and smooth operation.

05 The FST FLEX Green energy-saving sliding door, specially designed for the main building entrance.

06 Small in stature, big on heat insulation: the automatic emergency exit sliding door FST FLEX Green.

07 The HSW EASY Safe horizontal sliding wall provides an inside view and transparency throughout, even with partitioning.
Spa and fitness area

What level of exclusivity should a hotel offer?
All-inclusive comfort.

In spa or fitness areas, hotel guests need privacy in public. To achieve this, we combine sophisticated design and security: Sliding walls and electronic locks elegantly divide the space.

Maintaining privacy. A spa area is a sensitive place. Areas like this are often visited by external guests as well. Individual access authorization is crucial to preserve the atmosphere for guests. The universal room keycard allows access to exclusive designated areas.

Modular facilities. The rooms provided in the spa area for different uses, such as swimming, massage or yoga, need an inviting atmosphere. Modular room systems can be used to close up spaces and open them again as required. Glass systems can also make use of natural light to create ambience.

Flexible access rights. Thanks to the electronic door locks, readers and media, authorization can be granted and easily managed at any time. The hotel operator is always in control of access to the spa facilities. It’s simply far more convenient for hotel guests to use a room card. Guests can then move freely and effortlessly around the whole hotel. That too is part of the spa experience.

Detailed information about the solutions and products can be found here:
www.dormakaba.com.tr
01 Automatic sliding door mechanism designed to run quietly. CS 80 Magneo has a subtle gloss finish and is noiseless as well as reliable. Perfect for use in relaxation areas. The dormakaba Contur design is easy on the eye: Its slim, linear construction blends in with any surroundings.

02 Acoustically separate, visually united. UNIQUIN is the room system for transparent interior architecture, which is a versatile way of partitioning between units, making it ideal for fitness areas in hotels. The acoustics modules ensure a pleasant ambient sound and can be printed to match any colour scheme.

03 The electronic locker lock. Move around freely in the spa area, keeping your valuables safe without coins or keys: the practical solution is to use a key card with electronic access control.

04 Distinctive highlights for fully-glazed units. A door lock is more than functional metal, it’s the crucial detail that lends structure to the transparent glass surface. Fully-glazed units are ideal for modular planning – for a wide range of spaces and uses.
Access control at the reception, to conference rooms and staff areas

How much stress should employees have?
None, thanks to digital control.

What hotel employees do: Coordinate different individuals and groups for different rooms at different times. Our smart organization system will support you in granting access rights to guests and staff.

Who goes where? A hotel is more than just a building with guest rooms in it. People are constantly moving around. Particularly in large buildings, several groups, small and large, gather together at the same time, in the lobby, in corridors, restaurant areas or conference rooms. Organizing that properly is a demanding job for management and staff, with new challenges each day.

A system for everyone. You can improve processes around the hotel from the outset with lasting effect. We are also your “digital partner” who actively helps to make sure that the entire organisational process functions efficiently down to the last detail. This means guests are only allowed access to the conference rooms if authorized. Areas such as the back office and luggage rooms should only be accessible to staff. Personal access authorizations have to be flexible and manageable.
Detailed information about the solutions and products can be found here: www.dormakaba.com.tr

100% service. Coordinating access rights in day-to-day hotel management is something that can quickly spiral out of control, especially when employees have to cope with many things at the same time. Who’s allowed in which room to set up? How can you avoid staff being disturbed while they work? Which sensitive areas can be secured without monitoring? Our solution is an access management system is combined with electronic hotel locks. This way, everything is taken care of: flexibly, simply and as you need it.

01  c-lever – the electronic door lock. Outstanding design in its flattest size. In combination with electronic entry control, only authorized persons are allowed access to the rooms.

02  Digital lock cylinder – for every door. The small locks with visual as well as audible entry signals are compact, energy-efficient and extremely simple to install. Thanks to a variety of versions they can be fitted to any door.

“In the first few seconds after the guests arrive and start to find their way around the foyer, that’s when the processes determine whether guests suddenly feel at home. Each access point needs to be clearly regulated at all times. For example, if an event is being prepared, this has to be done in parallel to the flow of people in all directions. Organization is everything.”
Access solutions for restaurant areas

Where can you suit every taste?
At the access to the restaurant area.

Always in good taste. The restaurant area should be inviting, and not present an elitist impression even when serving fine cuisine. If the room has plenty of natural light, it shouldn’t seem cold. And cozy need not mean dark. Creating a welcoming atmosphere is your first step toward success. In this context, horizontal sliding walls with their rational benefits are also an advantage in emotional terms as well.

One element flows into the next. No one wants to be kept waiting in a restaurant. Smooth processes are essential and a key factor in making guests feel comfortable. Food is delivered from the kitchen to the table – to satisfied guests – which keeps staff motivated too. No one is held back. Automatic access solutions guarantee you fast, effective service.

There's no limit to what your restaurant can offer, not even in terms of space: Inside and outside restaurants are smartly united and practically separated – creatively positioned glass ensures a delightful atmosphere.

01 The sensor-controlled door between the kitchen and restaurant. The automatic sliding door operator with LED sensor button optimizes service and operation in the restaurant area. If your hands are full, it’s easy to open the door with the foot sensor button.

02 Glass inside and outside unites yet ensures thermal separation. HSW FLEX Therm, the horizontal sliding wall with thermal separation, improves the indoor climate even when the temperature difference between the two areas is extreme. It’s both convenient and energy-saving.
Systematic service. Sensor-controlled sliding doors ensure smooth-running service processes. Movement between the restaurant and kitchen is continuous. Guests would notice any interruptions immediately. Discreet though it is, the ES 400 sliding door operator with activators such as radar motion detector or foot-operated switch responds promptly and reliably. Almost invisible, it’s a key factor in providing genuine hospitality.

Pleasant transparency. Horizontal sliding walls structure the areas into attractive units, whilst at the same time making the room look bigger. Openness and transparency are not mutually exclusive: HSW FLEX Therm creates a restaurant area with an open connection to the outdoors in summer, while thermally sealing it in the winter. Any necessary zoning such as smoking areas can be incorporated into the whole concept with glazed systems. The goal is an interior design that appeals to everyone.

Bringing momentum to the table. A glass revolving door shows openness at all times, without letting bad weather in. Outdoor and indoor areas are united in architecture. Our modular glazed sliding wall systems bring structure to a variety of spaces: for example private functions or events with selective bookings, anything’s possible. Thanks to glass, the entire restaurant area works as a unit.

“For me as an investor, it's about more than numbers. Hotels don’t just pop up out of nowhere without a vision. The important thing is that I can rely on dormakaba’s functional system solutions for my building. They are aesthetically appealing. Ultimately, you can see the perfect concept in the restaurant too. I can even taste it.”
Reference project:
Our access solutions at the Hotel Bürgenstock in Obbürgen, Switzerland

01 For smooth and speedy operation in the kitchen area, the automatic ED 250 hinged door operator with radar motion detector and floor sensor.

02 The ITS 96 door closing system fits into the door and frame almost invisibly thanks to its compact structure, enabling it to integrate unobtrusively into the architectural scheme.
Ideal for use on heavy doors, the ED 250 hinged door operator. The operator supports the closing action of the door thanks to the wind load response. It detects wind load in automatic mode and compensates for it.

The TS 93 cam action door closer with closing sequence control for fully controlled closing of 2-leaf doors. This guarantees that the active leaf always closes after the fixed leaf to guarantee optimum ease of passage.
Versatile accessibility

How can everyone feel welcome in a hotel?

Remove barriers.

The legal requirements for accessibility are a chance to ensure that everyone is satisfied. Doors open in an intelligent overall system that chimes with every architectural style.

Breaking down barriers elegantly. Do legal requirements restrict freedom? No way. After all, a consistent barrier-free policy helps everyone. We offer plenty of solutions for this. Our approach involves barrier-free solutions that can be integrated perfectly into the architecture. In an elegant environment, we believe that technical processes should become one with the design of the doors. A sliding door operator isn’t a device visible to guests nowadays, it’s a discreet feature inside. When selecting the right opening/closing technology, the specific requirements of the property and its users are always the focal point – regardless of norms and guidelines.

Fire safety without obstacles. In a hotel, there are always people on the move. Everything seems under control as long as there is no emergency. But you still have to plan for this eventuality. That’s why our fire safety systems are always designed to fulfil two functions: unhindered access at all times and secure closing in an emergency. Our solutions will help you meet the combined requirements of fire safety and barrier-free access. Even the most secure doors can be opened on a day-to-day basis by children, elderly people and disabled people with impaired physical strength.
Easy to open. Our EASY OPEN technology has proved successful, especially for accessibility in accordance with DIN SPEC 1104 and DIN 18040. It is used on almost all our cam action door closers. We support you with all the details, with every door closer, hinged door operator or emergency exit door, from planning through implementation right up to the point of operation. Our specialists understand the complexity and conflicting objectives in hotels. Barrier-free access begins with skilled advice and qualified service.

Detailed information about the solutions and products can be found here: www.dormakaba.com.tr

01 Automatic door opening with ED 250 for barrier-free access.

02 The TS 93 system offers almost any conceivable functional scope for 1 and 2-leaf doors. The rapidly decreasing opening torque makes it easy to pass through the door.

03 The EASY OPEN technology of our door closers ensures optimum ease of passage.
The TS 93 door closing system for 2-leaf doors has a rapidly decreasing opening torque for ease of passage. The delayed closing action, provided as standard, offers enhanced convenience, for instance when items are being transported.

Reference project:
Our access solutions in Hotel Kommod in Ruggell, Liechtenstein
02 The Confidant RFID integrates perfectly into the hotel environment with its discreet, modern design.

03 The electronic digital cylinder is discreet and user-friendly, making it ideal for glass doors too. It ensures that access is controlled precisely in terms of area and time.

04 The dormakaba compact reader for checking in at self-check-in machines.

05 The established electronic door lock c-lever is impressively easy to use and classic in design.
How can a hotel retain its attractiveness?
By keeping on top of maintenance.

There is no alternative to ensuring full functionality in all door systems. The basis for this is a long lifespan and quality. But where high numbers of people move around, things can always go wrong. That’s why we offer comprehensive services to ensure trouble-free operation.
**Everything works.** It’s nice to know that there will be no delays. Especially in hotels, properly functioning equipment is part of the service. The lifespan and quality of door systems across the entire life cycle is a prerequisite for a hotel’s success. But life can be unpredictable. And that’s exactly what the dormakaba rapid response service is for.

**Maintenance assured.** dormakaba can offer you customized maintenance contracts for many product areas. In this context, we guarantee to provide rapid-response support and repairs. The dormakaba service team is made up of experienced, highly qualified and trained service technicians. Whatever happens, there’s always an appropriate solution. Starting with the service hotline. Competent “first-aiders” are there to take your calls. Round the clock.

Our service spectrum for entrance systems and door hardware:
- Checking, inspection, maintenance
- Repairs and troubleshooting
- Upgrades and modernization
- Flexible help and short response times in the event of faults
- High spares availability of dormakaba genuine and aftermarket parts through the company’s own spare parts centre
- Advice on compliance with legal operator requirements and safety regulations
- Maintenance and repair of units across manufacturers

Our service spectrum for Electronic access & data:
- Maintenance of everything relating to doors and your system
- Repairs and troubleshooting
- Modernisations
- Advice on security-related issues and access control
- Workshops on access and time
- Advice on time management issues
- Workshops on system change
- Advice on spare parts selection and replacement

Detailed information about the solutions and products can be found here: [www.dormakaba.com.tr](http://www.dormakaba.com.tr)
Reference project:
Our access solutions in the B&B Hotel in Düsseldorf, Germany

24/7 check-in with the effective Ariane self-check-in kiosk. Guests can either reserve a hotel room before travelling and receive a PIN code for the room from the Ariane kiosk in the hotel. Or guests can travel without booking and then make a reservation directly at the Ariane kiosk. The electromagnetic locking device on the door responds as soon as the authorised guest enters the correct code. Nevertheless all requirements for emergency exits from inside to outside are met.
The electronic Oracode door lock with PIN keypad for access authorization.
dormakaba 360° City
Immerse yourself in the virtual city.

We'd like to take you around the 3D world of dormakaba in the dormakaba 360° City. In this virtual world we demonstrate where and how you can implement dormakaba’s extensive product portfolio in your company:

- dormakaba solutions depicted in a three-dimensional environment from the perspective of a user
- Plenty of detailed product information including key benefits, exploded views, configuration options for finishes or materials, factsheets, films and images
- Explanation of function principles
- Available in twelve different language and country versions
- Multi-award-winning app
- All products can be viewed and explored with a virtual reality headset.
- Virtual reality tours offer an opportunity to experience dormakaba products installed in a scenario.
- With the help of a virtual reality headset you can see things from the perspective of a user and have fun navigating through the different segments.
We make access in life smart and secure

Our Offering
- Door Hardware
- Entrance Systems
- Electronic Access & Data
- Interior Glass Systems
- Mechanical Key Systems
- Lodging Systems
- Safe Locks
- Key Systems
- Movable Walls
- Services

Our Focused Industries
- Financial Industries
- Airports
- Offices
- Healthcare
- Residential
- Multi-Family-Housing
- Government
- Hospitality
- Utilities / Telecoms
- Education
- Production Facilities
- Retail
- Rail

Our Values
- Customer first
  We always focus what we do on the needs of our customers, partners and users.
- Curiosity
  We constantly scout for trends as the inspiration for future-focused solutions.
- Performance
  We go the extra mile to ensure customer satisfaction and set the bar high in terms of security, quality and reliability.
- Courage
  We are committed to continuously developing solutions that generate genuine added value for our customers and users.
- Trust
  Our core corporate value is at the heart of everything we do, so customers can rest assured that they are in good hands.

Our Company
- More than 150 years of experience
- More than 16,000 employees
- 130 countries
- More than 2,000 patents
- ISO 9001 Certificate
- Sustainability Report
- GRI Standards
- stock-listed at SIX Swiss Exchange (DOKA)

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