

Some readers see this part of your email after the subject line in the inbox.
Write something brief and catchy, compelling them to open the email.



Subject: Discontinuation of Classic V and SL2500 locks
Date: December 2017

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Classic V & SL2500 Locks

Dear Customer,

We would like to inform you the above mentioned locks are being discontinued effective immediately for service and replacement parts. The reason is unexpected supplier issues due to component depletion and obsolescence. dormakaba will supply batteries for the SL2500 and Classic V through 2018. We can assure you that during this time our Technical Support team will continue to provide telephone support to you for your current locks.



To continue supporting our customers, dormakaba is providing an alternate lock solution for service and replacement of installed locks. Upgrades to the MT Series or entire lock and system upgrade packages are available at a highly discounted rate. As an example, an upgraded MT magcard lock price is virtually the same price of a main circuit board for SL2500 and Classic V.

In line with dormakaba's commitment to you and to the Saflok product line, all qualifying customers are being offered a lock upgrade with a discount of up to 20% through January 1st, 2019. With this upgraded product, you will receive a more feature rich and long term solution in line with current and up and coming technologies.

All active service plan customers currently under contract will remain covered under the same terms & conditions of their existing agreements including service, support and repair based on availability of parts. If dormakaba is unable to repair a SL2500 lock, dormakaba will replace it with a MT card lock, as mentioned above.

MT Series lock Benefits

- Multi-Technology credentials (Smartcard and Magcard key media)
- Improved battery life
- Increased memory for key transactions at the door / Up to 4000 audit records
- Minimal door prep / similar footprint
- Faster programming and interrogating with new HH6 Programming unit
- Up to date Integration Solutions / Compatible with Third Party Energy Management Systems
- Compatible with Messenger System/ ZigBee platform (online lock solution/remote commands to locks)



MT™ Lock

Contact dormakaba

For replacement of 15 locks or less, please contact the Order Desk at:

1 (800) 999-6213, Option 1, then Option 2
custservice.lgs.us@dormakaba.com

For 16 locks or more and to discuss upgrading your hotel to the latest range of Saflok products and the benefits, of RFID and BLE enabled mobile Access, please contact your local dormakaba Sales Representative for upgrade packages:

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