

dormakaba Non-Warranty Repairs

Rev. E - 04/02/18

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Product Repair Terms and Conditions

These terms and conditions govern the repair and maintenance of Kaba or LA GARD brand products beyond their warranty period.

1. If beyond the product's warranty period, Kaba Mas will charge a reasonable fee (as set forth in the "Price List") for repair. When the product is covered by warranty or extended service contract, Kaba Mas will perform repairs under the terms of the warranty. Please refer to the Kaba Mas Limited Warranty: www.kaba-mas.com/limited-warranty
2. Unless your product is repaired under warranty or extended service contract without charge, payments for repairs are to be made directly to Kaba Mas. Payment is due upon your submission of product for repair or after you have approved a repair estimate provided by Kaba Mas. Payment shall be in the form of Credit Card, unless other arrangements are made.
3. In the event of non-warranty repairs where a revised estimate is provided, Kaba Mas will seek your approval of such revised estimate. If you do not agree with this revision, Kaba Mas will return your product as it was received. Return shipping charges apply. No other estimates shall be provided.
4. The amount shown in the Price List, unless otherwise specified, includes all parts, labor and return ground shipping within the Continental United States. Shipping costs to Kaba Mas and international return shipping charges are the responsibility of the party sending the merchandise for repair. Kaba Mas will apply special packaging, labeling or marking on returned shipments only if specified by you in advance.
5. When repairing products outside of warranty, Kaba Mas may use new or reconditioned parts. Kaba Mas will retain the replaced part that is exchanged under repair service as its property, and the replacement part will become your property.
6. When your product is repaired outside of warranty, Kaba Mas warrants (1) that the repairs will be performed in a competent and workmanlike manner and (2) that all parts used to repair the product will be free from defects in materials and workmanship for a period of six (6) months. The warranty on parts is an express limited warranty.
7. It is always a possibility that during repair, information previously stored in the product may be permanently removed. Kaba Mas assumes no responsibility for this.
8. You understand and agree that it is necessary for Kaba Mas to collect, process and use your data in order to perform the services under these Terms and Conditions. Kaba Mas will protect your information in accordance with the Kaba Mas Privacy Policy available at www.kaba-mas.com/privacy

SAFE LOCK

Description Repair Price US\$

Hardware Repair

LA GARD Standard Electronic Lock Without Bolt Switch (3034, 3040, 3058, 3100, 3200, 3450, 3734, 3740, 4100, 4200, 4300, 6034, 6040)	\$95
LA GARD Electronic With Bolt Switch	\$154
LA GARD Entry Units (3000, 3035, 3750, 3125, 3750-k, 4715)	\$74
LA GARD Redundant Locks (6441)	\$165
LA GARD Smart Series (9150, 9030- Limited Repairs)	\$248
LA GARD Smart Series (9160)	\$440
Kaba Auditcon (52, T52)	\$105
Kaba Auditcon 252	\$158
Kaba Auditcon 552	\$273
Kaba Cencon	\$367
Kaba X10	\$440
Kaba CDX10	\$607

Reset Services

Cencon Card Reset	\$168
Cencon PCIO Card Reset - Key Box	\$330
LA GARD Electronic Reset	\$84
Logic Module	\$194

Repair Service No Longer Available For: Gitcon, Vindicator, HPED Panic Bar Exit Device, Microlock 40, LC, Auditcon 2100, LA GARD 1856-2M, LA GARD 4100, 9050 Smartlinc2, 9060 Smartlinc 2, XO 9, CDX9, LA GARD 8130, LA GARD 6441-7B, LA GARD 3190,

Limited Repairs: Smart Link 1- 9030.

Technical Support Fees

Standard Support
Hours 8:00 a.m.- 5:00 p.m. Monday - Friday

Non-Standard Technical Support Request a Quote for Support Activities. \$75 per 1/4 Hour

* All Prices Shown are NET

NOTE: Kaba Mas will not reset Time Locks. Lock Owner is responsible for removing Time Lock before the Logic Module is sent in for reset.