In 2002, Microsoft introduced its Support Lifecycle policy based on customer feedback to have more transparency and predictability of support for Microsoft products. As per this policy, Microsoft Business and Developer products, including Windows and Office products, receive a minimum of 10 years of support (5 years Mainstream Support and 5 years Extended Support), at the supported service pack level.

Due to this announcement, we will no longer be supporting the following Windows products for future Cencon development:

- Windows XP Service Pack 3 and below
- SQL Server 2005 and below
- Windows Server 2003