

Flexible service solutions Tailored to suit your needs

The SILVER Saver (non-comprehensive)

<p>An entry-level agreement providing peace of mind with routine service, discounted labour and parts. Silver service that is hard to surpass.</p>	<ul style="list-style-type: none"> • Pre-scheduled maintenance service programme • Reduced charge business hours service calls (labour) • Reduced charge for 	<ul style="list-style-type: none"> emergency after-hours service • To maintain your existing product, spare parts are discounted significantly • Prompt service – your 	<ul style="list-style-type: none"> requests are treated with attention and commitment • A national network of dormakaba trained and dedicated support staff
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The GOLD plan (semi-comprehensive)

<p>A superior level agreement with reduced maintenance costs.</p>	<ul style="list-style-type: none"> • Pre-scheduled comprehensive maintenance service programme • No charge business hours service calls (labour) • Reduced charges for emergency after hours service 	<ul style="list-style-type: none"> • Significantly discounted spare parts included for the maintenance of your existing product • Prioritised service – your requests are treated with a speedy response 	<ul style="list-style-type: none"> • A national network of dormakaba trained and dedicated support staff
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The PLATINUM advantage (fully-comprehensive)

<p>A premium level agreement in one hassle-free annual invoice for peace of mind and budget planning. Some of the exceptional services you would expect are:</p>	<ul style="list-style-type: none"> • Pre-scheduled comprehensive maintenance service programme • No charge business hours service calls • dormakaba spare parts included in any call for 	<ul style="list-style-type: none"> the maintenance of your existing product. • Priority service – your requests are treated with priority response 	<ul style="list-style-type: none"> • A national network of dormakaba trained and dedicated support staff
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