

Freight Policy

(Effective November 2020)

Freight Policy for Consignees within Contiguous United States

Customer orders that exceed \$5,000 (USD) in net value (before tax and freight) will be shipped by a carrier selected by dormakaba, freight prepaid as a single shipment to a single business destination within the contiguous United States. Other terms apply to Alaska, Hawaii, Puerto Rico, and export orders. When a customer requests either multiple destinations or multiple shipments to the same destination, the \$5,000 minimum will apply to each shipment requested. Items backordered from an order qualifying for prepaid shipping charges will be shipped prepaid.

Orders less than \$5000 in net value will be shipped by a carrier selected by dormakaba, with shipping and handling charges added to the customer's invoice.

All charges resulting from customer designated carrier, air freight, special handling, special routing or other freight services requested by the customer will be prepaid and added to the customers invoice.

All goods ship F.O.B. factory. Title and risk of loss pass to the customer upon tender of shipment to the carrier. If product is damaged in transit, consignee must file claim with the carrier.

Freight Policy for Consignees in Alaska, Hawaii, Puerto Rico, and Destinations Outside the Contiguous United States

Customer orders that exceed \$5,000 (USD) in net value (before tax and freight) will be shipped by a carrier selected by dormakaba, freight prepaid to a U.S. airport or port of exit for single shipment orders. When a customer requests either multiple destinations or multiple shipments to the same destination, the \$5,000 minimum will apply to each shipment requested. Items backordered from an order qualifying for prepaid shipping charges will be shipped prepaid as Buyer's exclusive remedy.

At dormakaba's option, this freight policy may be subject to special terms and conditions for certain export orders. Orders less than \$5000 in net value will be shipped to a US airport or port of exit by a carrier selected by dormakaba, with shipping and handling charges added to the customer's invoice.

All charges resulting from customer designated carrier, air freight, special handling, special routing, or other freight services requested by the customer will be prepaid and added to the customer's invoice.

All goods ship F.O.B. factory. Customer shall be responsible for obtaining insurance. Title and risk of loss for products shall pass when made available to customer on delivery to carrier in the United States; provided that if payment has not been made at the time of shipment, dormakaba shall retain title (but not risk of loss) until payment has been made. If product is damaged in transit, customer must file claim exclusively with airline, carrier, vessel and/or insurance company; provided, however, that if dormakaba has not received payment in full at the time the product is damaged in transit, dormakaba shall have the right to file claim exclusively with airline, carrier, vessel and/or insurance company.