

# Limited Warranty Policy

(Effective November 2020)

For projects located in the United States and Canada, all products sold are warranted to be free from defects in workmanship and materials for the periods listed in the table below, from the date of manufacture. THIS COMPRISES SELLER'S SOLE AND EXCLUSIVE WARRANTY AND IS MADE EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES, WRITTEN OR ORAL, EXPRESSED OR IMPLIED, STATUTORY OR OTHERWISE CONCERNING THE PRODUCTS, AND ALL OTHER WARRANTIES, AND SELLER SPECIFICALLY DISCLAIMS ANY IMPLIED WARRANTY OR CONDITION OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR NON-INFRINGEMENT. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF IMPLIED WARRANTIES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO THE BUYER HEREUNDER.

<b>Limited warranty period (years) by product (from date of manufacture)</b>		<b>Mechanical</b>	<b>Electrical</b>
<b>Door Controls</b>	TS93, 8900, 8600, 7400, 7300, BTS75V, BTS80	25	N/A
	U1500	10	N/A
	ITS, RTS	5	N/A
	EMR, EMF, 1800, GSR	25	2
	EMB, EM, EAC, ED900	2	2
	LM, 900, 700	2	N/A
<b>Exit Devices</b>	9000	10	2
	8000	5	2
<b>Mullions</b>		2	2
<b>Mechanical Locks</b>	M9000, D900, C800, D800	10	2
	CL/CK700, J300, DB600	5	N/A
	C500, T900	3	N/A
	C300	1	N/A
	SKC Keys	Lifetime	N/A
<b>All other products not listed</b>		2	1

\*Term begins at start of installation

For projects located outside the United States or Canada, the limited warranty period for all products is 1 year from the date of manufacture. dormakaba regional businesses located outside the United States or Canada may offer different warranty periods. "United States and Canada" is defined as the several states of the United States, the District of Columbia, the commonwealths, territories and possessions of the United States and the provinces and territories of Canada.

None of the warranties set forth herein shall extend to any products or parts thereof that have been subjected to improper installation, lack of, or improper, maintenance, improper storage, shipping and handling, ordinary wear and tear, misuse, neglect, accident, unauthorized service, use of unauthorized parts, or performance of repairs, modifications or attachment to other products outside of Seller's plant. These warranties shall neither extend to nor cover any labor charges for replacement of products or parts, adjustments, or repairs, or any other work, which costs shall be the sole responsibility of Buyer. These warranties are extended only to Seller's distributors of products and the first user who purchases products for purposes other than resale (collectively, "Buyer").

Buyer's sole and exclusive remedy against Seller for any claim, whether in contract, tort or otherwise, arising out of, or resulting from the purchase or use of the products shall be limited to the repair or replacement of any product or part thereof, which is proved to be other than as warranted, or, at the sole option of Seller, to the issuance of a credit in an amount not to exceed the cost of the repair or replacement. In no event shall Seller be liable to Buyer or any other party for, and Buyer waives, any and all other losses or damages of whatsoever nature, including, without limitation, incidental, special, direct, indirect, collateral, punitive or consequential damages, including, without limitation, loss of profits, or loss of use damages or downtime costs. Seller shall not be responsible or liable for any damage or loss resulting from the operation or performance of any other product or any systems in which Seller's product is incorporated. If a product is claimed to be other than as warranted, Seller, upon notice promptly given, will either examine the goods at Buyer's site or issue shipping instructions for return of product to the Seller (transportation costs prepaid by Buyer and all cost associated with the removal and reinstallation of such product to be the sole responsibility of Buyer).

Any representations, warranties or promises inconsistent with, or in addition to, the warranties contained herein are unauthorized and shall not be binding upon Seller. Because Seller has no control over the conditions under which its products are used, Seller specifically does not warrant the adequacy or sufficiency of any advice or recommendations given to Buyer. Nor does Seller warrant that every Seller product complies with every code, standard or regulation in every community except as specifically stated in a published Seller catalog or in writing signed by an officer of Seller. Seller shall not be bound by the terms of any agreements between a Buyer and third parties.