Kaba Mas, part of the world-wide Kaba group, is the world's leading manufacturer and supplier of high security, electronic safe locks. Its complete line of self powered, battery, and mechanical locks meets virtually every safe lock requirement. Kaba Mas is dedicated to satisfying end-user needs for security, safety, and convenience. We welcome you to the world of Kaba Mas security and Cencon®.

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The CenTran Reference Manual is a comprehensive guide that contains information on the procedures you need to work with Cencon locks. This manual provides detailed information on CenTran features and step-by-step procedures for using the software. Some conventions that are followed are:

- The Smart Keys needed for a particular operation will be shown beside the flowcharts that describe the operation.
- The screens shown in the manual that speak to inserting a key in a reader may depict either the use of the 4-port Key Reader in association with the PCI card or the 2-port USB Key Box.
- Input to the PC will be shown in **bold type**.
- The screen samples may not look exactly as they do on your system depending on which version of the Windows operating system you are using. Some samples in this document are from Windows XP and some are from Windows Vista.

Highlighted items:

<table>
<thead>
<tr>
<th>Note</th>
<th>Indicates a point to consider.</th>
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<tr>
<td>Helpful Hint</td>
<td>Indicates a technique or method that works well.</td>
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<td>Caution</td>
<td>Indicates the need for care and caution to be observed during a procedure or process.</td>
</tr>
<tr>
<td>Warning</td>
<td>Indicates the possibility of loss of data or system integrity.</td>
</tr>
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</table>

Before reading the CenTran Reference Manual, you should be familiar with basic Windows concepts and techniques. For detailed information, refer to your Windows documentation.
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CenTran 4 XML File Format
Chapter 1 - Introducing CenTran® Version 4 XML Programming

1.1 Overview

<table>
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<tr>
<th>Programming Previous CenTran Releases</th>
</tr>
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<tbody>
<tr>
<td>CenTran 4 supports the fixed binary file format used in programming previous versions. The programming guide for the fixed binary file format is a separate document 2039.041CentranWinPgmGuideD.pdf which can be found in the CenTran Documents folder of the install CD. All the contents of that document are relevant to CenTran 4, excluding the 'Configuration Files' section.</td>
</tr>
</tbody>
</table>

The CenTran 4.0 XML file format overcomes the disadvantages and restrictions of the fixed binary file format used in previous versions of CenTran and provides support for new features.

There is no change in the way CenTran communicates with customer dispatching systems. CenTran is started from a PC containing a Cencon PCI adapter card or USB key box. Transactions are exchanged between the customer's program and the CenTran System via shared files. These files are created in a specific directory with a specific extension. The customer's system creates transactions in files with one extension, while a different extension is used for files containing response transactions created by CenTran. CenTran reads the incoming transaction file, then deletes the incoming transaction file and eventually creates an output transaction file in the specified output directory.

The content of each XML input and output (response) transaction varies (unlike the transaction format for binary files). The format for each transaction is specified in an XML schema provided with CenTran. The input transaction files must conform to the format specified in the given schema.

The different categories of transaction include Lock, Route, User, Customer, Activity Log, Authorization and Region transactions.

User authorization tables in the Cencon database allow for controlled access to program operations. The authorizations for a particular user are established by assigning a Role when the user is created using the Cencon 4 software. The specific tasks the user may perform are the Role Definitions which are associated with that Role. For more information on user authorizations, refer to the 'User Authorization' section of the Cencon Version 4 Reference Manual. If a dispatcher ID is presented in a transaction file, it will have its authorizations checked when doing an operation. If CenTran defaults to the specified dispatcher ID from the CenTran settings, that dispatcher ID will have authorizations checked when doing an operation.

The generic format of input and output transactions is discussed in sections 1.2 and 1.3. Sections 1.4 and 1.5 have examples illustrating how the CenTran transaction processor can be used. Sections two to eight have details on how each transaction works - what information is required, what information is returned, examples of actual input and output.

1.2 Generic Format of Input Transactions with XML Content

The input transactions which have XML content in them should conform to the format specified in the given schema.

- Most of the transactions have a format where the input elements (xml elements of the input transaction file) are listed sequentially in the order specified in the schema.

- In the case of route transactions, if multiple route locks need to be processed (for tasks like addition, deletion, dispatching, reassigning, closing), each route lock has to be specified according to the format for a route lock record in the schema. The exception to this rule is when all the locks on a route have to be dispatched or reassigned and in this case it is enough if CenTran is given only the route name. The route locks are processed by CenTran in the order in which they are listed in the input file.

- In the case of transactions which update a table with information supplied in the input file, only those fields of the table corresponding to elements present in the input transaction file are updated and the rest of the fields are not changed.

- In the case of query transactions (transactions which query a table based on a search condition), the query records can have the input elements in any order. Those input elements which do not contribute to the search query can be left out from the query record. In the case of query transactions (transactions which query a table based on a search condition), the query records can have the input elements in any order. Those input elements which do not contribute to the search query can be left out of the query record.
All the transactions require a Dispatcher ID to be specified in the input file. If the ID is left blank, then the default dispatcher ID specified in the CenTran registry will be used instead.

**Example of an Input Transaction with XML Content**

```xml
<?xml version="1.0" encoding="utf-8"?>
<CentranXMLScript xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
  <TRANSACTION_DISPATCH_LOCK>
    <LockName>VLK009</LockName>
    <LockMode>F</LockMode>
    <User1ID>fjrb1</User1ID>
    <User2ID />
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_DISPATCH_LOCK>
</CentranXMLScript>
```

### 1.3 Generic Format of Output Transactions with XML Content

The output transactions which have xml content in them should also conform to the format specified in the given schema.

- If the input transaction does not conform or cannot be validated against the format specified in the schema, CenTran returns an output transaction with the details of the validation errors.
- All the output transactions have the input transaction, followed by a result record indicating success or failure. The result record has:
  - A result element - "Success" or "Failure".
  - An error code (an extensive but not exhaustive list can be found in Appendix A). The error code for a completely successful transaction is always RC_OK.
  - A brief description of the result.
- After the result record, if the transaction has succeeded, there could be data from one or more records retrieved from the database/route file or there could be specific pieces of information that were requested by the dispatcher of the transaction.

For example, if a lock dispatch has succeeded, the database record of the lock which has been dispatched is retrieved and appended to the output file after the result record. Multiple records may be retrieved when a query transaction is processed and all the records matching the search condition is retrieved. In the case of a transaction in which only the count of a query (the number of records that match the search condition of the query) is needed, only that information is retrieved and appended after the result record.

- If a transaction has failed, there may or may not be extra information provided at the end of a result record, depending on the type of transaction.
- In the route transactions involving the processing of multiple route locks, each route lock has a result record indicating success or failure with error code and description for that particular route lock. There is also a result record containing the overall result for the transaction, which could be complete success (all route locks were processed successfully), partial success (only some route locks were processed successfully) or complete failure (no route locks were processed successfully).
- Some records retrieved from the database may leave out sensitive (Base Combo fields, Master Combo fields, Lock Communications Key, Encrypted Password fields) or unnecessary fields (Sublock fields).

**Example of an Output Transaction with XML Content**

```xml
<?xml version="1.0" encoding="utf-8"?>
<CentranXMLScript xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
  <!--Kaba Mas CenTran Response to TRANSACTION_DISPATCH_LOCK-->
  <RESPONSE_DISPATCH_LOCK>
    <TRANSACTION_DISPATCH_LOCK>
      <LockName>VLK009</LockName>
      <LockMode>F</LockMode>
      <User1ID>fjrb1</User1ID>
      <User2ID />
      <DispatcherID>CentranSS</DispatcherID>
    </TRANSACTION_DISPATCH_LOCK>
    <ResultRecord>
      <Result>Success</Result>
      <ErrorCode>RC_OK</ErrorCode>
      <Description>The lock dispatch succeeded.</Description>
    </ResultRecord>
  </RESPONSE_DISPATCH_LOCK>
</CentranXMLScript>
```
1.4 Version Example

The following example illustrates how you would request the Centran version information:

```xml
<CentranXMLScript>
  <TRANSACTION_VERSION>
  </TRANSACTION_VERSION>
</CentranXMLScript>
```

The following example is what the response from Centran for version information looks like:

```xml
<CentranXMLScript>
  <RESPONSE_VERSION>
    <ProductName>Centran</ProductName>
    <Version>4.1.5.2621 (BETA)</Version>
    <MajorVersionNumber>4</MajorVersionNumber>
    <MinorVersionNumber>1</MinorVersionNumber>
    <MaintenanceVersionNumber>5</MaintenanceVersionNumber>
    <BuildVersionNumber>2621</BuildVersionNumber>
    <ServerDateTimeUTC>2012-04-18T14:23:55.518Z</ServerDateTimeUTC>
    <ServerDateTimeLocal>2012-04-18T10:23:55.518-04:00</ServerDateTimeLocal>
    <ServerTimeZoneBias>-240</ServerTimeZoneBias>
  </RESPONSE_VERSION>
</CentranXMLScript>
```

1.5 Dispatch Example

The following example illustrates how you would use the transaction processor to obtain the combination to open a lock. This transaction would be the same as choosing the “Dispatch Lock” option on the Cencon 4 Dispatching
System. The example takes the lock name, lock mode, dispatcher ID, FLM/RSP ID values and processes them to create a transaction that matches the format specified in the XML schema.

The response transaction from CenTran will have the original input transaction followed by a result record and the lock record retrieved from the database after lock dispatch. The lock record will have the combinations to be used for opening the lock.

The example is in C++, using the .NET library.

### Sample Code for Dispatching a Lock

```c++
// Get Lock name, Mode, User IDs, Dispatcher
System::String^ strLockName = "VLK016";
System::String^ strLockMode = "R";
System::String^ strUser1ID = "rjrb1";
System::String^ strUser2ID = "rjrb2";
System::String^ strDispatcherID = "CentranSS";

// Dispatch lock transaction - XML format
System::String^ strTransaction =
    "<TRANSACTION_DISPATCH_LOCK>
    <LockName></LockName>
    <LockMode></LockMode>
    <User1ID></User1ID>
    <User2ID></User2ID>
    <DispatcherID></DispatcherID>
    </TRANSACTION_DISPATCH_LOCK>";

// Insert Lock name, Mode, User IDs, Dispatcher values
strTransaction = strTransaction->Replace("<LockName></LockName>", "<LockName>" + strLockName + "</LockName>");
strTransaction = strTransaction->Replace("<LockMode></LockMode>", "<LockMode>+ strLockMode + "</LockMode>");;
strTransaction = strTransaction->Replace("<User1ID></User1ID>", "<User1ID>" + strUser1ID + "</User1ID>");
strTransaction = strTransaction->Replace("<User2ID></User2ID>", "<User2ID>" + strUser2ID + "</User2ID>");
strTransaction = strTransaction->Replace("<DispatcherID></DispatcherID>", "<DispatcherID>" + strDispatcherID + "");

// Create XML Writer for the given input file
System::Xml::XmlWriter^ writer = System::Xml::XmlWriter::Create("C:\CentranInput\t07d.Tip");

// Write XML declaration
writer->WriteStartDocument();

// First element is always CentranXMLScript
strTransaction = "<CentranXMLScript xmlns='http://www.kaba-mas.com/CentranTransac.xsd'" + strTransaction + "</CentranXMLScript>";

// Load XML Document from transaction string
document->LoadXml(strTransaction->Trim());

// Save the document to centran’s input file
document->Save(writer);

// XML declaration
writer->WriteEndDocument();

// Flush buffer and close writer.
writer->Flush();
writer->Close();

/*Wait here for new file to appear*/

// Create XmlReader reader for new file ‘xmlFile’.
// settings (of type XmlReaderSettings) can be used to validate xmlFile against the
// given schema.
System::Xml::XmlReader^ reader = XmlReader::Create(xmlFile, settings);

// Load xml file to xml document
```
1.6 Close Locks on Route Example

The next example illustrates how you might close a dispatched route. In this example, a transaction is posted requesting a list of all the locks on a route. Then, all the open locks are determined from the list based on the Open Time and Close Time of each lock. These names are then displayed to the operator and the appropriate close seals are entered and placed in the transaction record. A close transaction with multiple route lock records is then sent to CenTran to close the open locks on the route. Note that you do not have to query the open locks in the system in order to try to close them. You may keep track of what locks are open and simply post the close route transaction supplying the route lock records yourself.

The example is in C++, using the .NET library.

Sample Code for Closing Locks on Route

```c++
// Read locks on a route
// Get Route name, Dispatcher
System::String^ strRouteName = "TestRte4";
System::String^ strDispatcherID = "CentranSS";

// Read route transaction - XML format
System::String^ strTransaction =
"<TRANSACTION_READ_ROUTE >" +
"<RouteName></RouteName>" +
"<DispatcherID></DispatcherID>" +
"</TRANSACTION_READ_ROUTE >";

// Insert Route name, Dispatcher values
strTransaction = strTransaction->Replace("<RouteName></RouteName>", "<RouteName>" + strRouteName + "</RouteName>");
strTransaction = strTransaction->Replace("<DispatcherID></DispatcherID>", "<DispatcherID>" + strDispatcherID + "</DispatcherID>");

// Create XML Writer
System::Xml::XmlWriter^ writer = System::Xml::XmlWriter::Create("C:\CentranInput\t07d.Tip");

// Write XML declaration
writer->WriteStartDocument();

// First element is always CentranXMLScript
strTransaction = "<CentranXMLScript xmlns='http://www.kaba-mas.com/CentranTransac.xsd'>" +
strTransaction + "</CentranXMLScript>
strTransaction = strTransaction->Replace("<CentranXMLScript xmlns='http://www.kaba-mas.com/CentranTransac.xsd'>" +
strTransaction + "</CentranXMLScript>");

// Load XML Document from transaction string
document->LoadXml(strTransaction->Trim());

// Save the document to centran input file
document->Save(writer);

// XML declaration
writer->WriteEndDocument();

// Flush buffer and close writer.
writer->Flush();
writer->Close();
```
// Create XmlReader reader for new file xmlFile.
// settings (of type XmlReaderSettings) can be used to validate xmlFile against the 
// given schema.
System::Xml::XmlReader^ reader = XmlReader::Create(xmlFile, settings);

// Load xml file to xml document
document->Load(reader);

// Close xml reader
reader->Close();

// Get list of route lock records
System::Xml::XmlNodeList^ xlist = document->GetElementsByTagName("RouteLockRecord");

// Navigate route lock records to find those that are open
// Add open route locks to RouteLockNodeArray
System::Collections::Generic::List^ RouteLockNodeArray;
for each (XmlNode^ route_lock_node in xlist)
{
    // If route lock record has an open time that is not null but close time that is
    // null (null value for date is displayed as 0001-01-01T00:00:00)
    if ((route_lock_node->ChildNodes[4]->InnerText != "0001-01-01T00:00:00")
        && (route_lock_node->ChildNodes[5]->InnerText == "0001-01-01T00:00:00"))
    {
        RouteLockNodeArray->Add(route_lock_node);
    }
}

// Show the locks to the operator, get close seals, and
// Build the "Close locks on route" transaction string with seals */

// Convert close seals into strings and add them to a string array strCloseSealArray
System::String^ strTransaction =
    "<TRANSACTION_CLOSE_LOCKS_ROUTE>" +
    "<RouteName>" + strRouteName + "</RouteName>";

// For each route lock, add a Close route lock record element
for each (int i = 0; i < RouteLockNodeArray->Count; i++)
{
    XmlNode^ route_lock_node = RouteLockNodeArray.get() [i];
    System::String^ strLockName = route_lock_node->FirstChild->InnerText;
    System::String^ strLockSeq = route_lock_node->ChildNodes[6]->InnerText;
    System::String^ strCloseRouteLock =
        "<CloseRouteLockRecord>" +
        "<LockName>" + strLockName + "</LockName>" +
        "<LockSequence>" + strLockSeq + "</LockSequence>" +
        "<CloseSeal></CloseSeal>" +
        "<IfForcedClosed>0</IfForcedClosed>" +
        "</CloseRouteLockRecord>";

    // Insert Lock name, sequence and close seal
    strCloseRouteLock = strCloseRouteLock->Replace(
        "<LockName></LockName>",
        "<LockName>" + strLockName + "</LockName>");

    strCloseRouteLock = strCloseRouteLock->Replace(
        "<LockSequence></LockSequence>",
        "<LockSequence>" + strLockSeq + "</LockSequence>");

    strCloseRouteLock = strCloseRouteLock->Replace(
        "<CloseSeal></CloseSeal>",
        "<CloseSeal>" + strCloseSeal + "</CloseSeal>");
"<CloseSeal>+ strCloseSealArray[i] + "</CloseSeal>");
    
    strTransaction = strTransaction + strCloseRouteLock;
}

strTransaction = strTransaction + "<DispatcherID" + strDispatcherID + "</DispatcherID>");

strTransaction = strTransaction + "</ TRANSACTION_CLOSE_LOCKS_ROUTE>");

    // Create XML Writer
    System::Xml::XmlWriter^ writer = System::Xml::XmlWriter::Create("C:\CentranInput\t07d.Tip");

    // Write XML declaration
    writer->WriteStartDocument();

    // First element is always CentranXMLScript
    strTransaction = "<CentranXMLScript xmlns='http://www.kaba-mas.com/CentranTransac.xsd'" + strTransaction + "</CentranXMLScript>");

    // Load XML Document from transaction string
    document->LoadXml(strTransaction->Trim());

    // Save the document to centran input file
    document->Save(writer);

    // XML declaration
    writer->WriteEndDocument();

    // Flush buffer and close writer.
    writer->Flush();
    writer->Close();

    /*Wait here for new file to appear
    */

    // Create XmlReader reader for new file xmlFile.
    // settings (of type XmlReaderSettings) can be used to validate xmlFile against the given schema.
    System::Xml::XmlReader^ reader = XmlReader::Create(xmlFile, settings);

    // Load xml file to xml document
    document->Load(reader);

    // Close xml reader
    reader->Close();

    // Get list of result records
    System::Xml::XmlNodeList^ ResultRecordNodeArray =
        document->GetElementsByTagName("ResultRecord");

    for each (XmlNode^ result_node in ResultRecordNodeArray)
    {
        // Print result from each result node
        // There is a result node for the overall transaction and each route lock
        print_result_message(result_node);
    }
2.1 Dispatch

This transaction dispatches or assigns an FLM mode lock, or dispatches a Route mode lock. The User ID(s) supplied here must be of the same type as the lock mode being dispatched. That is, if dispatching a call for an "F" lock mode, the ID(s) would be for FLM(s). If dispatching a call for an "R" lock mode, the ID(s) would be for RSPs. Also, if dispatching an "F" lock mode, you may specify that this is a second line maintenance call. A value of "1" or "true" in the "IfSecondLineMaintenance" field indicates a second line maintenance call.

Transaction information required:

- Lock Name or Serial Number - The name or serial number of the lock to be dispatched.
- Lock Mode - The mode of the lock to be dispatched.
- 1st FLM/Route User ID
- 2nd FLM/Route User ID - If lock is not in dual mode, this field's value can be left blank.
- If Second Line Maintenance Call - Specifies if this is a second line maintenance call.
- Dispatcher ID (Optional) - If the ID field value is missing or left blank, the default dispatcher ID specified in CenTran's registry is used.

Transaction information returned:

Success:
Input transaction, followed by a result record (result, error code and description) and the entire lock record including last dispatch and combination(s).

Failure:
Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Lock doesn't exist.
- Lock is already open.
- Invalid FLM / Route User(s).
- Not authorized due to region (region control active).
- Dispatcher not authorized to do this operation.
- Invalid record type – the lock is not in Active or Install or Pending Shelve modes.
- Group ID mismatch - FLM/RSP not authorized to open the lock.
- User1 ID or User2 ID not found.
- User ID is not a field ID (i.e. ID is a Dispatcher, Supervisor, etc.)
- Dual mode - user time window mismatch (one user has time windows, one user does not).
- User 1 ID and User 2 ID are the same.
- User 1 ID or User 2 is not the same mode as the lock.
- Input transaction file has validation errors against the schema or the required input fields have an empty or invalid value.

Example 1 - Success

Input Transaction:

```xml
<Transaction_DISPATCH_LOCK>
  <!-- Lock Name-->
  <LockName>VLK016</LockName>
  <!-- Lock Mode-->
  <LockMode>R</LockMode>
  <!-- 1st FLM/RSP ID-->
  <User1ID>rjrb1</User1ID>
  <!-- 2nd FLM/RSP ID -->
  <User2ID>rjrb2</User2ID>
  <!-- Dispatcher ID-->
  <DispatcherID>CentranSS</DispatcherID>
</Transaction_DISPATCH_LOCK>
```

Output Transaction:
Note: The output transaction has the original input transaction (TRANSACTION_DISPATCH_LOCK), a result record (indicating success) and the lock record retrieved after lock dispatch. The lock record includes
information on the last dispatch and combination. Any lock record retrieved from CenTran always excludes sensitive fields like the Base Combo fields, Master Combo fields, Lock Communications Key etc.

Note: The returned combinations are in fields IssuedComboUser1Seq1 and IssuedComboUser2Seq1 of the lock record.

```xml
<RESPONSE_DISPATCH_LOCK>
  <TRANSACTION_DISPATCH_LOCK xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
    <LockName>VLK016</LockName>
    <LockMode>R</LockMode>
    <UserID>rjrb1</UserID>
    <User2ID>rjrb2</User2ID>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_DISPATCH_LOCK>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <Description>The lock dispatch succeeded.</Description>
  </ResultRecord>
  <LockRecord xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
               xmlns:xsd="http://www.w3.org/2001/XMLSchema">
    <LockName>VLK016</LockName>
    <RecordType>A</RecordType>
    <StartDate>2002-11-01T21:18:27</StartDate>
    <LastUsedDate>2009-02-12T17:43:40</LastUsedDate>
    <CustomerNumber>123456</CustomerNumber>
    <LockMode>R</LockMode>
    <IfDualMode>1</IfDualMode>
    <IfLockOpen>1</IfLockOpen>
    <IfForcedClosed>0</IfForcedClosed>
    <IfRoute1Issued>0</IfRoute1Issued>
    <IfRoute2Issued>0</IfRoute2Issued>
    <IfRoute3Issued>0</IfRoute3Issued>
    <IfNoAlarm>0</IfNoAlarm>
    <IfSecondLineMaintenanceCall>0</IfSecondLineMaintenanceCall>
    <IfActivationCall>0</IfActivationCall>
    <SerialNumber>532016</SerialNumber>
    <CloseSeal>132</CloseSeal>
    <PreviousSeal>67</PreviousSeal>
    <RouteSeal1>132</RouteSeal1>
    <RouteSeal2>0</RouteSeal2>
    <RouteSeal3>0</RouteSeal3>
    <PreviousRouteSeal1>147</PreviousRouteSeal1>
    <PreviousRouteSeal2>67</PreviousRouteSeal2>
    <PreviousRouteSeal3>0</PreviousRouteSeal3>
    <OpenTries1>0</OpenTries1>
    <OpenTries2>0</OpenTries2>
    <OpenTries3>0</OpenTries3>
    <TransferReturnCode>0</TransferReturnCode>
    <IssuedComboUser1Seq1>307087</IssuedComboUser1Seq1>
    <IssuedComboUser1Seq2>0</IssuedComboUser1Seq2>
    <IssuedComboUser1Seq3>0</IssuedComboUser1Seq3>
    <IssuedComboUser2Seq1>275162</IssuedComboUser2Seq1>
    <IssuedComboUser2Seq2>0</IssuedComboUser2Seq2>
    <IssuedComboUser2Seq3>0</IssuedComboUser2Seq3>
    <PreviousComboUser1Seq1>8573</PreviousComboUser1Seq1>
    <PreviousComboUser1Seq2>729333</PreviousComboUser1Seq2>
    <PreviousComboUser1Seq3>0</PreviousComboUser1Seq3>
    <PreviousComboUser2Seq1>219975</PreviousComboUser2Seq1>
    <PreviousComboUser2Seq2>930736</PreviousComboUser2Seq2>
    <PreviousComboUser2Seq3>0</PreviousComboUser2Seq3>
    <AuditCount>15</AuditCount>
    <GroupName />
    <OriginalSerialNumber>0</OriginalSerialNumber>
    <Description1>aaaaaaaaaaaaaaaa</Description1>
    <Description2 />
    <Description3 />
    <Description4 />
    <CustomerID />
    <ATMSerialNumber />
    <UserDefined1 />
    <UserDefined2 />
    <UserDefined3 />
    <UserDefined4 />
    <Region>TestRegionD</Region>
  </LockRecord>
</RESPONSE_DISPATCH_LOCK>
```
Example 2 - Failure

Input Transaction:

```xml
<TRANSACTION_DISPATCH_LOCK>
  <!-- Lock Name -->
  <LockName>VLK016</LockName>
  <!-- Lock Mode -->
  <LockMode>R</LockMode>
  <!-- 1st FLM/RSP ID -->
  <UserID1>rjrb1</UserID1>
  <!-- 2nd FLM/RSP ID -->
  <UserID2>rjrb2</UserID2>
  <!-- Dispatcher ID -->
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_DISPATCH_LOCK>
```
Output Transaction:

Note: The output transaction has the original input transaction (TRANSACTION_DISPATCH_LOCK), a result record indicating failure with an error code (RC_ERR_LOCK_ALREADY_OPEN) and description.

Example 3 (Result = Failure)

Input Transaction:

Output Transaction:

Here the input transaction has elements with values that do not conform to the restrictions imposed on those values by the XML schema. This causes some validation errors and CenTran returns the appropriate error code (RC_ERR_FAILED_VALIDATE_FILE) and a description of those validation errors (lock name exceeds 64 characters and value "T" is invalid for lock mode).
2) Validation ERROR: The 'http://www.kaba-mas.com/CentranTransac.xsd:LockMode'
element is invalid - The value 'T' is invalid according to its
datatype 'http://www.kaba-mas.com/CentranTransac.xsd:LockModeType'- The
Enumeration constraint failed.
</Description>
</ResultRecord>
</RESPONSE_DISPATCH_LOCK>
This function reassigns or assigns an outstanding call on a single lock (in FLM/Route mode) to a different FLM or RSP. This transaction corresponds to the “Reassign” option on the Operations menu of a lock report in the CENCON Dispatching System. It is used when an FLM or RSP has a combination to open a lock but cannot make the call for some reason. A new combination is issued to the new FLM or RSP.

### Transaction information required:
- **Lock Name or Serial Number** - The name or serial number of the lock to be reassigned.
- **Lock Mode** - The mode of the lock to be reassigned.
- **1st FLM/Route User ID**
- **2nd FLM/Route User ID** - If lock is not in dual mode, this field's value can be left blank.
- **Lock Sequence (Optional)** – If the lock has been dispatched on a route, then a valid lock sequence must be specified. In case of an FLM mode lock or a Route mode lock not dispatched on a route, this field can be left out.
- **Dispatcher ID (Optional)** - If the ID field value is missing or left blank, the default dispatcher ID specified in CenTran's registry is used.

### Transaction information returned:

#### Success:
Input transaction, followed by a result record (result, error code and description) and the entire lock record including last dispatch and combination(s).

#### Failure:
Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):
- Lock doesn't exist.
- Lock is not open.
- Invalid FLM/Route User(s).
- Not authorized due to region (region control active).
- Dispatcher not authorized to do this operation.
- Group ID mismatch - FLM/RSP not authorized to open the lock.
- User1 ID or User2 ID not found.
- User ID is not a field ID (i.e. ID is a Dispatcher, Supervisor, etc.)
- Dual mode - user time window mismatch (one user has time windows, one user does not).
- User 1 ID and User 2 ID are the same.
- User 1 ID or User 2 is not the same mode as the lock.
- Input transaction file has validation errors against the schema or the required input fields have an empty or invalid value.

### Example 1 - Success

#### Input Transaction:
```
<TRANSACTION_REASSIGN_LOCK>
  <!-- Lock Name-->
  <LockName>VLK016</LockName>
  <!-- Lock Mode-->
  <LockMode>R</LockMode>
  <!-- 1st FLM/RSP ID-->
  <User1ID>rjrb1</User1ID>
  <!-- 2nd FLM/RSP ID -->
  <User2ID>rjrb2</User2ID>
  <!-- Dispatcher ID-->
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_REASSIGN_LOCK>
```

#### Output Transaction:
```
Note: The output transaction has the original input transaction (TRANSACTION_REASSIGN_LOCK), a result record (indicating success) and the lock record retrieved after lock has been reassigned.
```
Note: The returned combinations are in fields IssuedComboUser1Seq1 and IssuedComboUser2Seq1 of the lock record.

<RESPONSE_REASSIGN_LOCK>
<TRANSACTION_REASSIGN_LOCK xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
  <LockName>VLK016</LockName>
  <LockMode>R</LockMode>
  <User1ID>rzjill</User1ID>
  <User2ID>rzjack</User2ID>
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_REASSIGN_LOCK>
<ResultRecord>
  <Result>Success</Result>
  <ErrorCode>RC_OK</ErrorCode>
  <Description>The lock reassign succeeded.</Description>
</ResultRecord>
</RESPONSE_REASSIGN_LOCK>

  <LockName>VLK016</LockName>
  <RecordType>A</RecordType>
  <StartDate>2002-11-01T21:18:27</StartDate>
  <LastUsedDate>2009-02-12T17:43:40</LastUsedDate>
  <CustomerNumber>123456</CustomerNumber>
  <LockMode>R</LockMode>
  <IfDualMode>1</IfDualMode>
  <IfLockOpen>1</IfLockOpen>
  <IfForcedClosed>0</IfForcedClosed>
  <IfLockedOpen>1</IfLockedOpen>
  <IfOpenTries1>0</IfOpenTries1>
  <IfOpenTries2>0</IfOpenTries2>
  <IfOpenTries3>0</IfOpenTries3>
  <TransferReturnCode>0</TransferReturnCode>
  <IssuedComboUser1Seq1>579901</IssuedComboUser1Seq1>
  <IssuedComboUser1Seq2>0</IssuedComboUser1Seq2>
  <IssuedComboUser1Seq3>0</IssuedComboUser1Seq3>
  <IssuedComboUser2Seq1>986190</IssuedComboUser2Seq1>
  <IssuedComboUser2Seq2>0</IssuedComboUser2Seq2>
  <IssuedComboUser2Seq3>0</IssuedComboUser2Seq3>
  <PreviousComboUser1Seq1>8573</PreviousComboUser1Seq1>
  <PreviousComboUser1Seq2>729333</PreviousComboUser1Seq2>
  <PreviousComboUser1Seq3>0</PreviousComboUser1Seq3>
  <PreviousComboUser2Seq1>219975</PreviousComboUser2Seq1>
  <PreviousComboUser2Seq2>930736</PreviousComboUser2Seq2>
  <PreviousComboUser2Seq3>0</PreviousComboUser2Seq3>
  <AuditCount>15</AuditCount>
  <OriginalSerialNumber>0</OriginalSerialNumber>
  <Description1>aaaaaaaaaaaaaaaaa</Description1>
  <Description2 />
  <Description3 />
  <Description4 />
  <CustomerID />
  <ATMSerialNumber />
  <UserDefined1 />
  <UserDefined2 />
  <UserDefined3 />
  <UserDefined4 />
  <Region>TestRegionD</Region>
  <IfUnassignedOpenCall>0</IfUnassignedOpenCall>
Example 2 - Failure

Input Transaction:

<TRANSACTION_REASSIGN_LOCK>
  <!-- char string -->
  <LockName>VLK016</LockName>
  <!-- char string -->
  <LockMode>R</LockMode>
  <!-- char string -->
  <User1ID>rzjill</User1ID>
  <!-- char string -->
  <User2ID>rjrb6</User2ID>
</RESPONSE_REASSIGN_LOCK>
Output Transaction:

Note: The output transaction has the original input transaction (TRANSACTION_REASSIGN_LOCK), a result record indicating failure with an error code (RC_ERR_FLMID_REGION_DOES_NOT_MATCH_LOCK_REGION) and description. Here the user rjr6’s region does not match the lock’s region.

```xml
<RESPONSE_REASSIGN_LOCK>
  <TRANSACTION_REASSIGN_LOCK xmlns="http://kaba-mas.com/CentranTransaction">
    <LockName>VLK016</LockName>
    <LockMode>R</LockMode>
    <User1ID>rzjill</User1ID>
    <User2ID>rjr6</User2ID>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_REASSIGN_LOCK>
  <ResultRecord>
    <Result>Failure</Result>
    <ErrorCode>RC_ERR_FLMID_REGION_DOES_NOT_MATCH_LOCK_REGION</ErrorCode>
    <Description>The lock reassign failed. FLM/RSP User Region does not match Lock Region</Description>
  </ResultRecord>
</RESPONSE_REASSIGN_LOCK>
```
CenTran 4 XML File Format

Chapter 2 - Lock XML Transactions

2.3 Unassign

This transaction unassigns one or both users from an FLM mode lock. This option is designed for use when a user has accidentally been dispatched to the wrong lock and must be freed up to service the correct lock.

Transaction information required:

- Lock Name or Serial Number - The name or serial number of the lock to which the users are currently assigned.
- Lock Mode (must be FLM).
- Dispatcher ID (Optional) - If the ID field value is missing or left blank, the default dispatcher ID specified in CenTran's registry is used.

Transaction information returned:

Success:
Input transaction, followed by a result record (result, error code and description) and the unassigned lock record.

Failure:
Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Lock doesn't exist.
- Lock is not open.
- Lock is already unassigned.
- Not authorized due to region (region control active).
- Dispatcher not authorized to do this operation.
- Input transaction file has validation errors against the schema or the required input fields have an empty or invalid value.

Example 1 - Success

Input Transaction:

```xml
<TRANSACTION_UNASSIGN_LOCK>
  <!-- Lock Name -->
  <LockName>VLK016</LockName>
  <!-- Lock Mode -->
  <LockMode>F</LockMode>
  <!-- Dispatcher ID -->
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_UNASSIGN_LOCK>
```

Output Transaction:

Note: The output transaction has the original input transaction (TRANSACTION_UNASSIGN_LOCK), a result record (indicating success) and the lock record retrieved after the lock has been unassigned.

```xml
<RESPONSE_UNASSIGN_LOCK>
  <TRANSACTION_UNASSIGN_LOCK xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
    <LockName>VLK016</LockName>
    <LockMode>F</LockMode>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_UNASSIGN_LOCK>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <Description>The lock unassign succeeded. The unassigned users: fjrb6</Description>
  </ResultRecord>
  <LockRecord xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
               xmlns:xsd="http://www.w3.org/2001/XMLSchema">
    <LockName>VLK016</LockName>
    <RecordType>A</RecordType>
  </LockRecord>
</RESPONSE_UNASSIGN_LOCK>
```
Example 2 - Failure

Input Transaction:

```xml
<TRANSACTION_UNASSIGN_LOCK>
  <!-- Lock Name -->
  <LockName>VLK014</LockName>
  <!-- Lock Mode -->
  <LockMode>F</LockMode>
  <!-- Dispatcher ID -->
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_UNASSIGN_LOCK>
```

Output Transaction:

Note: The output transaction has the original input transaction (TRANSACTION_UNASSIGN_LOCK), a result record indicating failure with an error code (RC_ERR_LOCK_NOT_OPEN) and description.

```xml
<RESPONSE_UNASSIGN_LOCK>
  <TRANSACTION_UNASSIGN_LOCK xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
    <LockName>VLK014</LockName>
    <LockMode>F</LockMode>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_UNASSIGN_LOCK>
  <ResultRecord>
    <Result>Failure</Result>
    <ErrorCode>RC_ERR_LOCK_NOT_OPEN</ErrorCode>
    <Description>The lock unassign failed. Lock not open.</Description>
  </ResultRecord>
</RESPONSE_UNASSIGN_LOCK>
```
This transaction is used to enter a close seal to close an FLM or Route mode lock. There is also an option to force close a lock on a skipped route sequence. The return transaction indicates whether the lock has been closed.

**Transaction information required:**
- Lock Name or Serial Number – The name or serial number of the lock to be closed.
- Lock Mode – The mode of the lock to be closed.
- Close Seal – The close seal number for the lock.
- If Forced Closed (Optional) – If the lock is forced closed, the field’s value can be set to ‘1’ or ‘true’.
- Lock Sequence (Optional) – If the lock has been dispatched on a route, then a valid lock sequence must be specified. In case of an FLM mode lock or a Route mode lock not dispatched on a route, this field can be left out.
- Dispatcher ID (Optional) – If this field is missing or left blank, the default dispatcher ID specified in CenTran’s registry is used.

**Transaction information returned:**

**Success:**
- Input transaction, followed by a result record (result, error code and description), the entire lock record retrieved after the lock has been closed and information on the close seal. There are two fields which contain information on the close seal - IfCloseSealDuress (indicates duress if set to true), IfCloseSealLowBattery (indicates low battery or clock set required if set to true). If neither of these fields is set to true, the close seal is normal.

**Failure:**
- Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):
- Lock doesn't exist.
- Lock is not open.
- Incorrect close seal.
- Not authorized due to region (region control active).
- Dispatcher not authorized to do this operation.
- Attempt to force close a lock not on a skipped route sequence.
- Invalid number of close attempts.
- Lock is open but unassigned.

### Example 1 - Success

**Input Transaction:**

```
<TRANSACTION_CLOSE_LOCK>
  <!-- Lock Name-->
  <LockName>VLK016</LockName>
  <!-- Lock Mode-->
  <LockMode>R</LockMode>
  <!-- Close Seal -->
  <CloseSeal>94</CloseSeal>
  <!-- Dispatcher ID-->
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_CLOSE_LOCK>
```

**Output Transaction:**

```
<RESPONSE_CLOSE_LOCK>
  <TRANSACTION_CLOSE_LOCK xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
```

Note: The output transaction has the original input transaction (TRANSACTION_CLOSE_LOCK), a result record (indicating success), the lock record retrieved after lock close and two fields IfCloseSealDuress, IfCloseSealLowBattery indicating if the close seal is a duress, low battery/clock set seal. In this case, the close seal is a duress seal.
<TRANSACTION_CLOSE_LOCK>
<ResultRecord>
<Result>Success</Result>
<ErrorCode>RC_OK</ErrorCode>
<Description>Lock close succeeded.</Description>
</ResultRecord>
</TRANSACTION_CLOSE_LOCK>

  <LockName>VLK016</LockName>
  <RecordType>A</RecordType>
  <StartDate>2002-11-01T21:18:27</StartDate>
  <LastUsedDate>2009-02-13T17:18:41</LastUsedDate>
  <CustomerNumber>123456</CustomerNumber>
  <LockMode>R</LockMode>
  <IfDualMode>1</IfDualMode>
  <IfLockOpen>0</IfLockOpen>
  <IfForcedClosed>0</IfForcedClosed>
  <IfRoute1Issued>0</IfRoute1Issued>
  <IfRoute2Issued>0</IfRoute2Issued>
  <IfRoute3Issued>0</IfRoute3Issued>
  <IfNoAlarm>0</IfNoAlarm>
  <IfSecondLineMaintenanceCall>0</IfSecondLineMaintenanceCall>
  <SerialNumber>532016</SerialNumber>
  <CloseSeal>132</CloseSeal>
  <PreviousSeal>67</PreviousSeal>
  <RouteSeal1>132</RouteSeal1>
  <RouteSeal2>0</RouteSeal2>
  <RouteSeal3>0</RouteSeal3>
  <PreviousRouteSeal1>147</PreviousRouteSeal1>
  <PreviousRouteSeal2>67</PreviousRouteSeal2>
  <PreviousRouteSeal3>0</PreviousRouteSeal3>
  <OpenTries1>0</OpenTries1>
  <OpenTries2>0</OpenTries2>
  <OpenTries3>0</OpenTries3>
  <TransferReturnCode>0</TransferReturnCode>
  <IssuedComboUser1Seq1>579901</IssuedComboUser1Seq1>
  <IssuedComboUser1Seq2>0</IssuedComboUser1Seq2>
  <IssuedComboUser1Seq3>0</IssuedComboUser1Seq3>
  <IssuedComboUser2Seq1>986190</IssuedComboUser2Seq1>
  <IssuedComboUser2Seq2>0</IssuedComboUser2Seq2>
  <IssuedComboUser2Seq3>0</IssuedComboUser2Seq3>
  <PreviousComboUser1Seq1>8573</PreviousComboUser1Seq1>
  <PreviousComboUser1Seq2>729333</PreviousComboUser1Seq2>
  <PreviousComboUser1Seq3>0</PreviousComboUser1Seq3>
  <PreviousComboUser2Seq1>219975</PreviousComboUser2Seq1>
  <PreviousComboUser2Seq2>930736</PreviousComboUser2Seq2>
  <PreviousComboUser2Seq3>0</PreviousComboUser2Seq3>
  <AuditCount>16</AuditCount>
  <GroupName />
  <OriginalSerialNumber>0</OriginalSerialNumber>
  <Description1>aaaaaaaaaaaaaaaaa</Description1>
  <Description2 />
  <Description3 />
  <Description4 />
  <CustomerID />
  <ATMSerialNumber />
  <UserDefined1 />
  <UserDefined2 />
  <UserDefined3 />
  <UserDefined4 />
  <Region>TestRegionD</Region>
  <IfUnassignedOpenCall>0</IfUnassignedOpenCall>
  <IfLastRoute1Issued>0</IfLastRoute1Issued>
  <IfLastRoute2Issued>0</IfLastRoute2Issued>
  <IfLastRoute3Issued>0</IfLastRoute3Issued>
  <User1ID1>rzjill</User1ID1>
  <User1ID2 />
  <User1ID3 />
  <User1ID4 />
  <User2ID1>rzjack</User2ID1>
  <User2ID2 />
  <User2ID3 />
  <User2ID4 />
</LockRecord>
Example 2 - Failure

Input Transaction:

```xml
<TRANSACTION_CLOSE_LOCK>
  <!-- Lock Name-->
  <LockName>VLK016</LockName>
  <!-- Lock Mode-->
  <LockMode>F</LockMode>
  <!-- Close Seal -->
  <CloseSeal>49</CloseSeal>
  <!-- Dispatcher ID-->
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_CLOSE_LOCK>
```

Output Transaction:

Note: The output transaction has the original input transaction (TRANSACTION_CLOSE_LOCK), a result record indicating failure with an error code (RC_ERR_CLOSE_LOCK_SEAL_MISMATCH) and description.

```xml
<RESPONSE_CLOSE_LOCK>
  <TRANSACTION_CLOSE_LOCK xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
    <!-- Lock Name-->
    <LockName>VLK016</LockName>
    <!-- Lock Mode-->
    <LockMode>F</LockMode>
    <!-- Close Seal -->
    <CloseSeal>49</CloseSeal>
    <!-- Dispatcher ID-->
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_CLOSE_LOCK>
  <IfCloseSealDuress>1</IfCloseSealDuress>
  <IfCloseSealLowBattery>0</IfCloseSealLowBattery>
</RESPONSE_CLOSE_LOCK>
```
<LockName>VLK016</LockName>
<LockMode>F</LockMode>
<CloseSeal>94</CloseSeal>
<DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_CLOSE_LOCK>
<ResultRecord>
<Result>Failure</Result>
<ErrorCode>RC_ERR_CLOSE_LOCK_SEAL_MISMATCH</ErrorCode>
>Description>Lock close failed. Seal numbers do not match for lock close.</Description>
</ResultRecord>
</RESPONSE_CLOSE_LOCK>
2.5 Read Lock Data

This transaction reads data for an FLM, Route, or Bank mode lock.

**Transaction information required:**

- **Lock Name or Serial Number** - The name or serial number of the lock to be read.
- **Lock Mode** - The mode of the lock to be read.
- **Dispatcher ID (Optional)** - If this field is missing or left blank, the default dispatcher ID specified in CenTran’s registry is used.

**Transaction information returned:**

**Success:**

Input transaction, followed by a result record (result, error code and description) and the entire lock record.

**Failure:**

Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Lock doesn't exist.
- Not authorized due to region (region control active).
- Dispatcher not authorized to do this operation.

**LockRecord:**

<table>
<thead>
<tr>
<th><strong>LockRecordType</strong></th>
<th><strong>This record type contains lock data from the Cencon system.</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>LockName</strong></td>
<td>Name of the lock. The combination of (lock name/lock mode) or (lock serial number/lock mode) can be used to uniquely identify a lock.</td>
</tr>
<tr>
<td><strong>RecordType</strong></td>
<td>Type of record for the lock. This can be one of the following values:</td>
</tr>
<tr>
<td></td>
<td>D The lock is deleted (shelved).</td>
</tr>
<tr>
<td></td>
<td>A The lock is active.</td>
</tr>
<tr>
<td></td>
<td>P The lock is pending shelve.</td>
</tr>
<tr>
<td></td>
<td>I The lock has been installed, but never dispatched. Applies to FLM, Route mode locks only.</td>
</tr>
<tr>
<td></td>
<td>R The lock has been replaced. Note: Lock records for replaced locks are now moved to the lock history table. This is a change from version 3 to version 4 of Cencon.</td>
</tr>
<tr>
<td><strong>StartDate</strong></td>
<td>Date the lock was added to the Cencon system. Time is in coordinated universal time.</td>
</tr>
<tr>
<td><strong>LastUsedDate</strong></td>
<td>Last date an operation was done with the lock from the Cencon system. Time is in coordinated universal time.</td>
</tr>
<tr>
<td><strong>CustomerNumber</strong></td>
<td>Internal number used with security of the lock. Note: No longer used to reference customer information.</td>
</tr>
<tr>
<td><strong>LockMode</strong></td>
<td>Mode of the lock. This can be one of the following values:</td>
</tr>
<tr>
<td></td>
<td>F FLM (First Line Maintainence)</td>
</tr>
<tr>
<td></td>
<td>R Route</td>
</tr>
<tr>
<td></td>
<td>B Bank</td>
</tr>
<tr>
<td><strong>IfDualMode</strong></td>
<td>Flag indicating the lock requires two users to open the lock.</td>
</tr>
<tr>
<td><strong>SerialNumber</strong></td>
<td>Serial number of the lock. The combination of (lock name/lock mode) or (lock serial number/lock mode) can be used to uniquely identify the lock.</td>
</tr>
<tr>
<td><strong>AuditCount</strong></td>
<td>Number of dispatches for this mode of the lock. Applies to FLM and Route mode only.</td>
</tr>
<tr>
<td><strong>IfLockOpen</strong></td>
<td>Flag indicating the lock is open on a single dispatch.</td>
</tr>
<tr>
<td><strong>IfForcedClosed</strong></td>
<td>Flag indicating the lock was last closed in the Cencon system.</td>
</tr>
<tr>
<td>Variable</td>
<td>Description</td>
</tr>
<tr>
<td>--------------------------------</td>
<td>-----------------------------------------------------------------------------</td>
</tr>
<tr>
<td>IfRoute1Issued</td>
<td>Flag indicating the lock is open on a route dispatch for lock sequence 1.</td>
</tr>
<tr>
<td>IfRoute2Issued</td>
<td>Flag indicating the lock is open on a route dispatch for lock sequence 2.</td>
</tr>
<tr>
<td>IfRoute3Issued</td>
<td>Flag indicating the lock is open on a route dispatch for lock sequence 3.</td>
</tr>
<tr>
<td>IfNoAlarm</td>
<td>Flag indicating that an alert is not required for the lock being open too long.</td>
</tr>
<tr>
<td>IfSecondLineMaintenanceCall</td>
<td>Flag indicating the lock has been dispatched on a second line maintenance call, and may be open for a long period of time.</td>
</tr>
<tr>
<td>IfActivationCall</td>
<td>Flag indicating the lock is dispatched as part of the process of activating the lock.</td>
</tr>
<tr>
<td>IfUnassignedOpenCall</td>
<td>Flag indicating the lock was dispatched and then the users were unassigned from the dispatch. Applies to FLM only. Unassign is used as a work around when a customer dispatches an FLM lock to the wrong people.</td>
</tr>
<tr>
<td>Seal</td>
<td>Close seal expected from the lock for a single dispatch. Encrypted value in database.</td>
</tr>
<tr>
<td>PreviousSeal</td>
<td>Previous close seal expected from the lock for a single dispatch. Encrypted value in database.</td>
</tr>
<tr>
<td>RouteSeal1</td>
<td>Close seal expected from the lock for a route lock sequence 1. Encrypted value in database.</td>
</tr>
<tr>
<td>RouteSeal2</td>
<td>Close seal expected from the lock for a route lock sequence 2. Encrypted value in database.</td>
</tr>
<tr>
<td>RouteSeal3</td>
<td>Close seal expected from the lock for a route lock sequence 3. Encrypted value in database.</td>
</tr>
<tr>
<td>PreviousRouteSeal1</td>
<td>Close seal expected from the lock for a previous route lock sequence 1. Encrypted value in database.</td>
</tr>
<tr>
<td>PreviousRouteSeal2</td>
<td>Close seal expected from the lock for a previous route lock sequence 2. Encrypted value in database.</td>
</tr>
<tr>
<td>PreviousRouteSeal3</td>
<td>Close seal expected from the lock for a previous route lock sequence 3. Encrypted value in database.</td>
</tr>
<tr>
<td>OpenTries1</td>
<td>Number of failed tries to close the lock with incorrect close seals for route lock sequence 1.</td>
</tr>
<tr>
<td>OpenTries2</td>
<td>Number of failed tries to close the lock with incorrect close seals for route lock sequence 2.</td>
</tr>
<tr>
<td>OpenTries3</td>
<td>Number of failed tries to close the lock with incorrect close seals for route lock sequence 3.</td>
</tr>
<tr>
<td>TransferReturnCode</td>
<td>Return code for lock being transferred to another Cencon system. Currently not in use.</td>
</tr>
<tr>
<td>IssuedComboUser1Seq1</td>
<td>Combination issued for lock for user 1, either for route sequence 1 or issued for single dispatch.</td>
</tr>
<tr>
<td>IssuedComboUser1Seq2</td>
<td>Combination issued for lock for user 1 for route sequence 2. Invalid if not dispatched on a route.</td>
</tr>
<tr>
<td>IssuedComboUser1Seq3</td>
<td>Combination issued for lock for user 1 for route sequence 3. Invalid if not dispatched on a route.</td>
</tr>
<tr>
<td>IssuedComboUser2Seq1</td>
<td>Combination issued for lock for user 2, either for route sequence 1 or issued for single dispatch.</td>
</tr>
<tr>
<td>IssuedComboUser2Seq2</td>
<td>Combination issued for lock for user 2 for route sequence 2. Invalid if not dispatched on a route.</td>
</tr>
<tr>
<td>IssuedComboUser2Seq3</td>
<td>Combination issued for lock for user 2 for route sequence 3. Invalid if not dispatched on a route.</td>
</tr>
<tr>
<td>PreviousComboUser1Seq1</td>
<td>Previous combination issued for lock for user 1, either for route sequence 1 or issued for single dispatch.</td>
</tr>
<tr>
<td>PreviousComboUser1Seq2</td>
<td>Previous combination issued for lock for user 1 for route sequence 2. Invalid if not dispatched on a route.</td>
</tr>
<tr>
<td>PreviousComboUser1Seq3</td>
<td>Previous combination issued for lock for user 1 for route sequence 3. Invalid if not dispatched on a route.</td>
</tr>
<tr>
<td>Field Name</td>
<td>Description</td>
</tr>
<tr>
<td>-----------------------------</td>
<td>---------------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>PreviousComboUser2Seq1</td>
<td>Previous combination issued for lock for user 2, either for route sequence 1 or issued for single dispatch.</td>
</tr>
<tr>
<td>PreviousComboUser2Seq2</td>
<td>Previous combination issued for lock for user 2 for route sequence 2. Invalid if not dispatched on a route.</td>
</tr>
<tr>
<td>PreviousComboUser2Seq3</td>
<td>Previous combination issued for lock for user 2 for route sequence 3. Invalid if not dispatched on a route.</td>
</tr>
<tr>
<td>GroupName</td>
<td>Group name for lock. Used with group access control to determine what users can be dispatched to the lock.</td>
</tr>
<tr>
<td>OriginalSerialNumber</td>
<td>Original serial number for lock if this lock was used as a replacement.</td>
</tr>
<tr>
<td>Description1</td>
<td>Description text for lock. The label displayed in Cencon for this field may be different, and can be set in Cencon preferences for reports.</td>
</tr>
<tr>
<td>Description2</td>
<td>Description text for lock. The label displayed in Cencon for this field may be different, and can be set in Cencon preferences for reports.</td>
</tr>
<tr>
<td>Description3</td>
<td>Description text for lock. The label displayed in Cencon for this field may be different, and can be set in Cencon preferences for reports.</td>
</tr>
<tr>
<td>Description4</td>
<td>Description text for lock. The label displayed in Cencon for this field may be different, and can be set in Cencon preferences for reports.</td>
</tr>
<tr>
<td>CustomerID</td>
<td>Customer ID associated with the lock. This ID has to be a valid entry in the database customer table.</td>
</tr>
<tr>
<td>AMSerialNumber</td>
<td>ATM serial number text for lock.</td>
</tr>
<tr>
<td>UserDefined1</td>
<td>User defined description text for lock. The label displayed in Cencon for this field may be different, and can be set in Cencon preferences for reports.</td>
</tr>
<tr>
<td>UserDefined2</td>
<td>User defined description text for lock. The label displayed in Cencon for this field may be different, and can be set in Cencon preferences for reports.</td>
</tr>
<tr>
<td>UserDefined3</td>
<td>User defined description text for lock. The label displayed in Cencon for this field may be different, and can be set in Cencon preferences for reports.</td>
</tr>
<tr>
<td>UserDefined4</td>
<td>User defined description text for lock. The label displayed in Cencon for this field may be different, and can be set in Cencon preferences for reports.</td>
</tr>
<tr>
<td>Region</td>
<td>Region set for the lock. This must be a valid entry in the database region table. Used to restrict who can access the lock if region control is active.</td>
</tr>
<tr>
<td>IfLastRoute1Issued</td>
<td>Flag indicating lock was dispatched for route lock sequence 1.</td>
</tr>
<tr>
<td>IfLastRoute2Issued</td>
<td>Flag indicating lock was dispatched for route lock sequence 2.</td>
</tr>
<tr>
<td>IfLastRoute3Issued</td>
<td>Flag indicating lock was dispatched for route lock sequence 3.</td>
</tr>
<tr>
<td>User1ID1</td>
<td>First User ID that lock was dispatched for route lock sequence 1.</td>
</tr>
<tr>
<td>User1ID2</td>
<td>First User ID that lock was dispatched for route lock sequence 2.</td>
</tr>
<tr>
<td>User1ID3</td>
<td>First User ID that lock was dispatched for route lock sequence 3.</td>
</tr>
<tr>
<td>User2ID1</td>
<td>Second User ID that lock was dispatched for route lock sequence 1.</td>
</tr>
<tr>
<td>User2ID2</td>
<td>Second User ID that lock was dispatched for route lock sequence 2.</td>
</tr>
<tr>
<td>User2ID3</td>
<td>Second User ID that lock was dispatched for route lock sequence 3.</td>
</tr>
<tr>
<td>RouteName1</td>
<td>Route that lock was dispatched for route lock sequence 1.</td>
</tr>
<tr>
<td>RouteName2</td>
<td>Route that lock was dispatched for route lock sequence 2.</td>
</tr>
<tr>
<td>RouteName3</td>
<td>Route that lock was dispatched for route lock sequence 3.</td>
</tr>
<tr>
<td>DispatcherID1</td>
<td>Dispatcher that dispatched lock for route lock sequence 1.</td>
</tr>
<tr>
<td>DispatcherID2</td>
<td>Dispatcher that dispatched lock for route lock sequence 2.</td>
</tr>
<tr>
<td>DispatcherID3</td>
<td>Dispatcher that dispatched lock for route lock sequence 3.</td>
</tr>
<tr>
<td>OpenTime1</td>
<td>Time that lock was dispatched for route lock sequence 1. Time is in coordinated universal time.</td>
</tr>
<tr>
<td>OpenTime2</td>
<td>Time that lock was dispatched for route lock sequence 2. Time is in coordinated universal time.</td>
</tr>
<tr>
<td>OpenTime3</td>
<td>Time that lock was dispatched for route lock sequence 3. Time is in coordinated universal time.</td>
</tr>
<tr>
<td>Field</td>
<td>Description</td>
</tr>
<tr>
<td>------------------------------</td>
<td>-----------------------------------------------------------------------------</td>
</tr>
<tr>
<td>CloseTime1</td>
<td>Time that lock was closed for route lock sequence 1. Time is in coordinated universal time.</td>
</tr>
<tr>
<td>CloseTime2</td>
<td>Time that lock was closed for route lock sequence 2. Time is in coordinated universal time.</td>
</tr>
<tr>
<td>CloseTime3</td>
<td>Time that lock was closed for route lock sequence 3. Time is in coordinated universal time.</td>
</tr>
<tr>
<td>IfPreviousRoute1Issued</td>
<td>Flag that lock was previously issued to route lock sequence 1.</td>
</tr>
<tr>
<td>IfPreviousRoute2Issued</td>
<td>Flag that lock was previously issued to route lock sequence 2.</td>
</tr>
<tr>
<td>IfPreviousRoute3Issued</td>
<td>Flag that lock was previously issued to route lock sequence 3.</td>
</tr>
<tr>
<td>PreviousUser1ID1</td>
<td>Previous first user id dispatched to route lock sequence 1.</td>
</tr>
<tr>
<td>PreviousUser1ID2</td>
<td>Previous first user id dispatched to route lock sequence 2.</td>
</tr>
<tr>
<td>PreviousUser1ID3</td>
<td>Previous first user id dispatched to route lock sequence 3.</td>
</tr>
<tr>
<td>PreviousUser2ID1</td>
<td>Previous second user id dispatched to route lock sequence 1.</td>
</tr>
<tr>
<td>PreviousUser2ID2</td>
<td>Previous second user id dispatched to route lock sequence 2.</td>
</tr>
<tr>
<td>PreviousUser2ID3</td>
<td>Previous second user id dispatched to route lock sequence 3.</td>
</tr>
<tr>
<td>PreviousRouteName1</td>
<td>Previous route that lock was dispatched on for route lock sequence 1.</td>
</tr>
<tr>
<td>PreviousRouteName2</td>
<td>Previous route that lock was dispatched on for route lock sequence 2.</td>
</tr>
<tr>
<td>PreviousRouteName3</td>
<td>Previous route that lock was dispatched on for route lock sequence 3.</td>
</tr>
<tr>
<td>PreviousOpenTime1</td>
<td>Previous time that lock was dispatched to route lock sequence 1.</td>
</tr>
<tr>
<td>PreviousOpenTime2</td>
<td>Previous time that lock was dispatched to route lock sequence 2.</td>
</tr>
<tr>
<td>PreviousOpenTime3</td>
<td>Previous time that lock was dispatched to route lock sequence 3.</td>
</tr>
<tr>
<td>PreviousCloseTime1</td>
<td>Previous time that lock was closed on route lock sequence 1.</td>
</tr>
<tr>
<td>PreviousCloseTime2</td>
<td>Previous time that lock was closed on route lock sequence 2.</td>
</tr>
<tr>
<td>PreviousCloseTime3</td>
<td>Previous time that lock was closed on route lock sequence 3.</td>
</tr>
<tr>
<td>ServiceBranch</td>
<td>Text description for service branch lock is assigned to.</td>
</tr>
<tr>
<td>Address1</td>
<td>Text description for lock address.</td>
</tr>
<tr>
<td>Address2</td>
<td>Text description for lock address.</td>
</tr>
<tr>
<td>City</td>
<td>Text description for lock address city.</td>
</tr>
<tr>
<td>State</td>
<td>Text description for lock address state.</td>
</tr>
<tr>
<td>ZIP</td>
<td>Text description for lock address postal service code.</td>
</tr>
<tr>
<td>Country</td>
<td>Text description for lock address country.</td>
</tr>
<tr>
<td>KeyCloseSeal</td>
<td>Close seal information used to identify status of lock for reissuing red SA key for Activation.</td>
</tr>
<tr>
<td>BankBranchName</td>
<td>Bank branch name lock is assigned to. Applies to bank mode locks only.</td>
</tr>
<tr>
<td>BankOpenDelay</td>
<td>Delay before lock is allowed to open. Applies to bank mode locks only.</td>
</tr>
<tr>
<td>BankOpenWindow</td>
<td>Period of seconds that lock will be allowed to be opened after open delay. Applies to bank mode locks only.</td>
</tr>
<tr>
<td>LockHardwareModel</td>
<td>Field to indicate model of lock. Not in current use. Model of lock is indicated by lock serial number range between the Cencon Gen 1 and Gen 2 lock.</td>
</tr>
<tr>
<td>LockActivationStatus</td>
<td>Field indicating if Cencon Gen 2 lock is activated in compatibility mode for Cencon Gen 1.</td>
</tr>
<tr>
<td>LockDispatchStatus</td>
<td>Field indicating if Cencon Gen 2 lock is being resynchronized.</td>
</tr>
<tr>
<td>TimeZoneID</td>
<td>The time zone a lock was set to for it's daylight savings time transition table. This is a table used to convert GMT to local time.</td>
</tr>
<tr>
<td>Field</td>
<td>Description</td>
</tr>
<tr>
<td>-----------------------</td>
<td>-----------------------------------------------------------------------------</td>
</tr>
<tr>
<td>LowBatteryDate</td>
<td>The date and time a close seal was received indicating that the clock battery is low on a Cencon Gen 2 lock. This is cleared if a following close seal indicates the clock battery is good.</td>
</tr>
<tr>
<td>DuressDate</td>
<td>The date and time a close seal was received indicating that a duress combination was entered into a Cencon Gen 2 lock. This is cleared if a following close seal indicates that no duress combination was entered.</td>
</tr>
<tr>
<td>IfLegacyImport</td>
<td>Field indicating that the lock is an import from a legacy system. If a bank mode lock is imported from a legacy system, some security information may be unavailable.</td>
</tr>
<tr>
<td>NetworkAddress</td>
<td>The IPV4 or IPV6 network address that the lock was last accessed at. This will not be set if the lock has never been accessed remotely across a network.</td>
</tr>
<tr>
<td>NetworkPort</td>
<td>The network port that the lock was last accessed at. This will not be set if the lock has never been accessed remotely across a network.</td>
</tr>
<tr>
<td>DisplayIssuedComboUser1Seq1</td>
<td>Combination issued for lock for user 1, either for route sequence 1 or issued for single dispatch. This field is padded with zeros as needed to make it 6 characters long for ease of use by IVR systems.</td>
</tr>
<tr>
<td>DisplayIssuedComboUser1Seq2</td>
<td>Combination issued for lock for user 1 for route sequence 2. Invalid if not dispatched on a route. This field is padded with zeros as needed to make it 6 characters long for ease of use by IVR systems.</td>
</tr>
<tr>
<td>DisplayIssuedComboUser1Seq3</td>
<td>Combination issued for lock for user 1 for route sequence 3. Invalid if not dispatched on a route. This field is padded with zeros as needed to make it 6 characters long for ease of use by IVR systems.</td>
</tr>
<tr>
<td>DisplayIssuedComboUser2Seq1</td>
<td>Combination issued for lock for user 2, either for route sequence 1 or issued for single dispatch. This field is padded with zeros as needed to make it 6 characters long for ease of use by IVR systems.</td>
</tr>
<tr>
<td>DisplayIssuedComboUser2Seq2</td>
<td>Combination issued for lock for user 2 for route sequence 2. Invalid if not dispatched on a route. This field is padded with zeros as needed to make it 6 characters long for ease of use by IVR systems.</td>
</tr>
<tr>
<td>DisplayIssuedComboUser2Seq3</td>
<td>Combination issued for lock for user 2 for route sequence 3. Invalid if not dispatched on a route. This field is padded with zeros as needed to make it 6 characters long for ease of use by IVR systems.</td>
</tr>
<tr>
<td>CloseSealLength</td>
<td>The close seal length required by the lock. This will be 4 for Gen 2 activated FLM / Route mode locks. This will be 2 for Gen 1 FLM / Route mode locks and Gen 2 FLM / Route mode locks in backwards compatibility mode. This will be 0 for Bank mode locks.</td>
</tr>
<tr>
<td>BankModeUserNameArray</td>
<td>This is an array of bank mode lock user names assigned to the lock in Bank mode. If the lock is in FLM or Route mode, this array will not be set.</td>
</tr>
</tbody>
</table>

**Example 1 - Success with dispatched FLM mode lock**

**Input Transaction:**

```xml
<Transaction_Read_Lock>
    <LockName>Gen2Lock 1000107</LockName>
    <LockMode>F</LockMode>
    <DispatcherID>CentranSS</DispatcherID>
</Transaction_Read_Lock>
```

**Output Transaction:**

```xml
```
Note: The output transaction has the original input transaction (TRANSACTION_READ_LOCK), a result record (indicating success) and the retrieved lock record.

```xml
<RESPONSE_READ_LOCK>
  <TRANSACTION_READ_LOCK>
    <LockName>Gen2Lock 1000107</LockName>
    <LockMode>F</LockMode>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_READ_LOCK>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Lock record found in the database.</Description>
  </ResultRecord>
  <LockRecord>
    <LockName>Gen2Lock 1000107</LockName>
    <RecordType>A</RecordType>
    <StartDate>2013-01-28T18:07:12.027Z</StartDate>
    <LastUsedDate>2013-02-19T17:24:10.293Z</LastUsedDate>
    <CustomerNumber>255877</CustomerNumber>
    <LockMode>F</LockMode>
    <IfDualMode>true</IfDualMode>
    <SerialNumber>001000107</SerialNumber>
    <AuditCount>1</AuditCount>
    <IfLockOpen>true</IfLockOpen>
    <IfForcedClosed>false</IfForcedClosed>
    <IfRoute1Issued>false</IfRoute1Issued>
    <IfRoute2Issued>false</IfRoute2Issued>
    <IfRoute3Issued>false</IfRoute3Issued>
    <IfNoAlarm>false</IfNoAlarm>
    <IfSecondLineMaintenanceCall>false</IfSecondLineMaintenanceCall>
    <IfUnassignedOpenCall>false</IfUnassignedOpenCall>
    <Seal>9129</Seal>
    <PreviousSeal>21000</PreviousSeal>
    <RouteSeal1>9129</RouteSeal1>
    <RouteSeal2>0</RouteSeal2>
    <RouteSeal3>0</RouteSeal3>
    <PreviousRouteSeal1>0</PreviousRouteSeal1>
    <PreviousRouteSeal2>0</PreviousRouteSeal2>
    <PreviousRouteSeal3>0</PreviousRouteSeal3>
    <OpenTries1>0</OpenTries1>
    <OpenTries2>0</OpenTries2>
    <OpenTries3>0</OpenTries3>
    <TransferReturnCode>0</TransferReturnCode>
    <IssuedComboUser1Seq1>838800</IssuedComboUser1Seq1>
    <IssuedComboUser1Seq2>0</IssuedComboUser1Seq2>
    <IssuedComboUser1Seq3>0</IssuedComboUser1Seq3>
    <IssuedComboUser2Seq1>717128</IssuedComboUser2Seq1>
    <IssuedComboUser2Seq2>0</IssuedComboUser2Seq2>
    <IssuedComboUser2Seq3>0</IssuedComboUser2Seq3>
    <PreviousComboUser1Seq1>0</PreviousComboUser1Seq1>
    <PreviousComboUser1Seq2>0</PreviousComboUser1Seq2>
    <PreviousComboUser1Seq3>0</PreviousComboUser1Seq3>
    <PreviousComboUser2Seq1>0</PreviousComboUser2Seq1>
    <PreviousComboUser2Seq2>0</PreviousComboUser2Seq2>
    <PreviousComboUser2Seq3>0</PreviousComboUser2Seq3>
    <GroupName/>
    <OriginalSerialNumber>000000</OriginalSerialNumber>
    <Description1/>
    <Description2/>
    <Description3/>
    <Description4/>
    <CustomerID>North Bank</CustomerID>
    <ATMSerialNumber>Kaba Mas ATM 1</ATMSerialNumber>
    <UserDefined1/>
    <UserDefined2/>
    <UserDefined3/>
    <UserDefined4/>
    <Region>KENTUCKY</Region>
    <IfLastRoute1Issued>false</IfLastRoute1Issued>
    <IfLastRoute2Issued>false</IfLastRoute2Issued>
  </LockRecord>
</RESPONSE_READ_LOCK>
```
Example 2 - Success with Bank mode lock

Input Transaction:
Output Transaction:
Note: The output transaction has the original input transaction (TRANSACTION_READ_LOCK), a result record (indicating success) and the retrieved lock record.
Example 3 - Failure

Input Transaction:

```xml
<TRANSACTION_READ_LOCK>
  <LockName>Gen2Lock 1000107</LockName>
  <LockMode>F</LockMode>
  <DispatcherID>testp</DispatcherID>
</TRANSACTION_READ_LOCK>
```

Output Transaction:

Note: The output transaction has the original input transaction (TRANSACTION_READ_LOCK), a result record indicating failure with an error code (RC_ERR_DISPATCHER_REGION_DOES_NOT_MATCH_LOCK_REGION) and description. In this case, the lock and dispatcher belong to different regions but since the dispatcher belongs to a local region, it can only access locks belonging to that local region.

```xml
<RESPONSE_READ_LOCK>
  <TRANSACTION_READ_LOCK>
    <LockName>Gen2Lock 1000107</LockName>
    <LockMode>F</LockMode>
    <DispatcherID>testp</DispatcherID>
  </TRANSACTION_READ_LOCK>
  <ResultRecord>
    <Result>Failure</Result>
    <ErrorCode>RC_ERR_DISPATCHER_REGION_DOES_NOT_MATCH_LOCK_REGION</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Dispatcher belongs to a local region. The dispatcher's region does not match the lock's region.</Description>
  </ResultRecord>
</RESPONSE_READ_LOCK>
```
This transaction updates data for an FLM, Route, or Bank mode lock. The lock fields to be updated have to be specified in the input transaction. Those lock fields that are not specified in the input transaction are not changed from their current values. This operation updates a single specific lock, specified by Lock Name and Mode or Lock Serial Number and Mode. There is not an option to apply the updated values to all modes of a lock, as is available under the Cencon application.

**Transaction information required:**

- **Lock Name or Serial Number** – The name or serial number of the lock to be updated.
- **Lock Mode** – The mode of the lock to be updated.
- **Group Name** (Optional) – The new value for this field
- **Customer ID** (Optional) – The new value for this field
- **ATM Serial Number** (Optional) – The new value for this field
- **Description 1-4** (Optional) – The new value for these fields
- **User Defined 1-4** (Optional) – The new value for these fields
- **Region** (Optional) – The new value for this field
- **Service Branch** (Optional) – The new value for this field
- **Address 1** (Optional) – The new value for this field
- **Address 2** (Optional) – The new value for this field
- **City** (Optional) – The new value for this field
- **State** (Optional) – The new value for this field
- **ZIP** (Optional) – The new value for this field
- **Country** (Optional) – The new value for this field
- **Dispatcher ID** (Optional) – If this field is missing or left blank, the default dispatcher ID specified in CenTran's registry is used.

**Transaction information returned:**

**Success:**

Input transaction, followed by a result record (result, error code and description) and the updated lock record.

**Failure:**

Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Lock doesn't exist.
- Invalid Customer ID (Customer ID not found in database).
- Invalid Region (Region not found in database)
- Invalid Group Name (Group Name cannot have embedded blanks and can only have 2, 4 or 6 characters).
- Not authorized due to region (region control active).
- Dispatcher not authorized to do this operation.
- Input transaction file has validation errors against the schema or the required input fields have an empty or invalid value.

**Example 1 - Success**

**Input Transaction:**

```xml
<TRANSACTION_UPDATE_LOCK>
<UpdateLockRecord>
  <!-- Lock Name -->
  <LockName>LckNoGID</LockName>
  <!-- Lock Mode -->
  <LockMode>F</LockMode>
  <!-- New Customer ID -->
  <CustomerID>ACustomer</CustomerID>
  <!-- New Address2 -->
  <Address2>HartFord, CT</Address2>
  <!-- Dispatcher ID -->
  <DispatcherID>CentranSS</DispatcherID>
</UpdateLockRecord>
</TRANSACTION_UPDATE_LOCK>
```
Output Transaction:

Note: The output transaction has the original input transaction (TRANSACTION_UPDATE_LOCK), a result record (indicating success) and the updated lock record with new Customer ID and Address 2 values.
Example 2 - Failure

Input Transaction:

```xml
<RESULT>
  <RESPONSE_UPDATE_LOCK>
    <LockRecord>
      <UserDefined2>123456789_1_3456789_2_3456789_3</UserDefined2>
      <UserDefined3>123456789_1_3456789_2_3456789_3</UserDefined3>
      <UserDefined4>123456789_1_3456789_2_3456789_3</UserDefined4>
      <Region>TestRegionC</Region>
      <IfUnassignedOpenCall>0</IfUnassignedOpenCall>
      <IfLastRoute1Issued>0</IfLastRoute1Issued>
      <IfLastRoute2Issued>0</IfLastRoute2Issued>
      <IfLastRoute3Issued>0</IfLastRoute3Issued>
      <User1ID1>nf1</User1ID1>
      <User1ID2 />
      <User1ID3 />
      <User2ID1 />
      <User2ID2 />
      <User2ID3 />
      <RouteName1 />
      <RouteName2 />
      <RouteName3 />
      <DispatcherID1>ns1</DispatcherID1>
      <DispatcherID2 />
      <DispatcherID3 />
      <OpenTime1>2003-04-16T18:11:48.452Z</OpenTime1>
      <OpenTime2 xsi:nil="true" />
      <OpenTime3 xsi:nil="true" />
      <CloseTime1>2003-04-16T18:12:19.345Z</CloseTime1>
      <CloseTime2 xsi:nil="true" />
      <CloseTime3 xsi:nil="true" />
      <IfPreviousRoute1Issued>0</IfPreviousRoute1Issued>
      <IfPreviousRoute2Issued>0</IfPreviousRoute2Issued>
      <IfPreviousRoute3Issued>0</IfPreviousRoute3Issued>
      <PreviousUser1ID1 />
      <PreviousUser1ID2 />
      <PreviousUser1ID3 />
      <PreviousUser2ID1 />
      <PreviousUser2ID2 />
      <PreviousUser2ID3 />
      <PreviousRouteName1 />
      <PreviousRouteName2 />
      <PreviousRouteName3 />
      <PreviousOpenTime1 xsi:nil="true" />
      <PreviousOpenTime2 xsi:nil="true" />
      <PreviousOpenTime3 xsi:nil="true" />
      <PreviousCloseTime1 xsi:nil="true" />
      <PreviousCloseTime2 xsi:nil="true" />
      <PreviousCloseTime3 xsi:nil="true" />
      <ServiceBranch>the new service branch</ServiceBranch>
      <Address1 />
      <Address2>HartFord, CT</Address2>
      <City />
      <State />
      <ZIP />
      <Country />
      <KeyCloseSeal>0</KeyCloseSeal>
      <LockHardwareModel />
      <BankBranchName />
      <BankOpenDelay>0</BankOpenDelay>
      <BankOpenWindow>0</BankOpenWindow>
      <LockActivationStatus />
      <LockDispatchStatus />
    </LockRecord>
  </RESPONSE_UPDATE_LOCK>
</RESULT>
```
Output Transaction:

Note: The output transaction has the original input transaction (TRANSACTION_UPDATE_LOCK), a result record indicating failure with an error code (RC_ERR_CUSTOMER_NOT_FOUND) and description. Here, the new Customer ID is invalid because it is not present in the customer table of the database.
2.7 Rename a Lock

This transaction renames an FLM, Route, or Bank mode lock. Only the lock name field is updated. It also updates any active log entry, if open.

Transaction information required:

- Lock Name or Serial Number – The name or lock serial number of the lock to be renamed.
- Lock Mode – The mode of the lock to be renamed.
- New Lock Name - The new name for the lock.
- Dispatcher ID (Optional) – If this field is missing or left blank, the default dispatcher ID specified in CenTran’s registry is used.

Transaction information returned:

Success: Input transaction, followed by a result record (result, error code and description) and the renamed lock record.

Failure: Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Lock doesn't exist.
- Not authorized due to region (region control active).
- Failed to update log record
- Dispatcher not authorized to do this operation.
- Input transaction file has validation errors against the schema or the required input fields have an empty or invalid value.

Example 1 - Success

Input Transaction:

```xml
<TRANSACTION_RENAME_LOCK>
<!-- Lock Name-->
<LockName>VLK016</LockName>
<!-- Lock Mode-->
<LockMode>R</LockMode>
<!-- New Lock Name -->
<NewLockName>VLKNewName</NewLockName>
<!-- Dispatcher ID-->
<DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_RENAME_LOCK>
```

Output Transaction:

Note: The output transaction has the original input transaction (TRANSACTION_RENAME_LOCK), a result record (indicating success), and the renamed lock record.

```xml
<RESPONSE_RENAME_LOCK>
<RESPONSE_RENAME_LOCK xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
<LockName>VLK016</LockName>
<LockMode>R</LockMode>
<NewLockName>VLKNewName</NewLockName>
<DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_RENAME_LOCK>
<ResultRecord>
<Result>Success</Result>
<ErrorCode>RC_OK</ErrorCode>
<Description>Lock successfully renamed from VLK016 to VLKNewName.</Description>
</ResultRecord>
</RESPONSE_RENAME_LOCK>
```
Example 2 - Failure

Input Transaction:

```xml
<TRANSACTION_RENAME_LOCK>
  <!-- Lock Name-->
  <LockName>VLK016</LockName>
  <!-- Lock Mode-->
  <LockMode>R</LockMode>
  <!-- New Lock Name -->
  <NewLockName></NewLockName>
  <!-- Dispatcher ID-->
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_RENAME_LOCK>
```

Output Transaction:

Note: The output transaction has the original input transaction (TRANSACTION_RENAME_LOCK), a result record indicating failure with an error code (RC_ERR INVALID NEW LOCKNAME) and description. The new lock name has to be a non-empty string.

```xml
<RESPONSE_RENAME_LOCK>
  <TRANSACTION_RENAME_LOCK xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
    <LockName>VLK016</LockName>
    <LockMode>R</LockMode>
    <NewLockName></NewLockName>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_RENAME_LOCK>
  <ResultRecord>
    <Result>Failure</Result>
    <ErrorCode>RC_ERR INVALID NEW LOCKNAME</ErrorCode>
    <Description>The new lock name is blank.</Description>
  </ResultRecord>
</RESPONSE_RENAME_LOCK>
```
2.8 Delete Shelved Lock

This transaction deletes a shelved lock from the Cencon database by lock name and mode or by lock serial number and mode. This is supported for shelved FLM, Route, or Bank mode locks. If the lock to be deleted is not in a shelved state, then the lock must first be shelved either using an SA key or by remote communications. This transaction deletes only one mode of a lock from the Cencon database. A lock can have up to three entries in the database, one for FLM, Route and Bank modes.

Transaction information required:

- Lock Name or Serial Number - The name or serial number of the lock to be deleted.
- Lock Mode - The mode of the lock to be deleted.
- Dispatcher ID (Optional) - If this field is missing or left blank, the default dispatcher ID specified in CenTran’s registry is used.

Transaction information returned:

Success:  
Input transaction, followed by a result record (result, error code and description) and the entire deleted lock record.

Failure:  
Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Lock doesn’t exist.
- Lock mode is not shelved.
- Not authorized due to region (region control active).
- Dispatcher not authorized to do this operation.

Example 1 - Success - Delete By Lock Name

Input Transaction:

```
<TRANSACTION_DELETE_LOCK>
  <LockName>VLK111</LockName>
  <LockMode>F</LockMode>
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_DELETE_LOCK>
```

Output Transaction:

```
<RESPONSE_DELETE_LOCK>
 <TRANSACTION_DELETE_LOCK>
  <LockName>VLK111</LockName>
  <LockMode>F</LockMode>
  <DispatcherID>CentranSS</DispatcherID>
 </TRANSACTION_DELETE_LOCK>
 <ResultRecord>
  <Result>Success</Result>
  <ErrorCode>RC_OK</ErrorCode>
  <IfRetryValid>false</IfRetryValid>
  <Description>Lock VLK111 successfully deleted.</Description>
 </ResultRecord>
 <LockRecord>
  <LockName>VLK111</LockName>
  <RecordType>D</RecordType>
  <StartDate>2003-03-28T13:56:56Z</StartDate>
  <LastUsedDate>2003-03-28T16:49:36Z</LastUsedDate>
</LockRecord>
</RESPONSE_DELETE_LOCK>
```
Example 2 - Success - Delete By Lock Serial Number

Input Transaction:

```
<TRANSACTION_DELETE_LOCK>
  <SerialNumber>532112</SerialNumber>
  <LockMode>F</LockMode>
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_DELETE_LOCK>
```

Output Transaction:

Note: The output transaction has the original input transaction (TRANSACTION_DELETE_LOCK), a result record (indicating success) and the lock record that was deleted.

```
<RESPONSE_DELETE_LOCK>
  <TRANSACTION_DELETE_LOCK>
    <SerialNumber>532112</SerialNumber>
    <LockMode>F</LockMode>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_DELETE_LOCK>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
  </ResultRecord>
</RESPONSE_DELETE_LOCK>
```
<ResultRecord>
  <LockRecord>
    <LockName>VLK112</LockName>
    <RecordType>D</RecordType>
    <StartDate>2003-03-28T13:57:14Z</StartDate>
    <LastUsedDate>2003-03-28T16:49:41Z</LastUsedDate>
    <CustomerNumber>123456</CustomerNumber>
    <LockMode>F</LockMode>
    <IfDualMode>false</IfDualMode>
    <SerialNumber>532112</SerialNumber>
    <AuditCount>3</AuditCount>
    <IfLockOpen>false</IfLockOpen>
    <IfForcedClosed>false</IfForcedClosed>
    <IfRoute1Issued>false</IfRoute1Issued>
    <IfRoute2Issued>false</IfRoute2Issued>
    <IfRoute3Issued>false</IfRoute3Issued>
    <IfNoAlarm>false</IfNoAlarm>
    <IfSecondLineMaintenanceCall>false</IfSecondLineMaintenanceCall>
    <IfActivationCall>false</IfActivationCall>
    <IfUnassignedOpenCall>false</IfUnassignedOpenCall>
    <Seal>120</Seal>
    <PreviousSeal>0</PreviousSeal>
    <RouteSeal1>120</RouteSeal1>
    <RouteSeal2>0</RouteSeal2>
    <RouteSeal3>0</RouteSeal3>
    <PreviousRouteSeal1>0</PreviousRouteSeal1>
    <PreviousRouteSeal2>0</PreviousRouteSeal2>
    <PreviousRouteSeal3>0</PreviousRouteSeal3>
    <OpenTries1>0</OpenTries1>
    <OpenTries2>0</OpenTries2>
    <OpenTries3>0</OpenTries3>
    <TransferReturnCode>0</TransferReturnCode>
    <IssuedComboUser1Seq1>422666</IssuedComboUser1Seq1>
    <IssuedComboUser1Seq2>0</IssuedComboUser1Seq2>
    <IssuedComboUser1Seq3>0</IssuedComboUser1Seq3>
    <IssuedComboUser2Seq1>0</IssuedComboUser2Seq1>
    <IssuedComboUser2Seq2>0</IssuedComboUser2Seq2>
    <IssuedComboUser2Seq3>0</IssuedComboUser2Seq3>
    <PreviousComboUser1Seq1>0</PreviousComboUser1Seq1>
    <PreviousComboUser1Seq2>0</PreviousComboUser1Seq2>
    <PreviousComboUser1Seq3>0</PreviousComboUser1Seq3>
    <PreviousComboUser2Seq1>0</PreviousComboUser2Seq1>
    <PreviousComboUser2Seq2>0</PreviousComboUser2Seq2>
    <PreviousComboUser2Seq3>0</PreviousComboUser2Seq3>
    <GroupName/>
  </LockRecord>
</ResultRecord>
Example 3 - Failure

Input Transaction:

```xml
<TRANSACTION_DELETE_LOCK>
  <LockName>Gen2Lock 1000107</LockName>
  <LockMode>F</LockMode>
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_DELETE_LOCK>
```

Output Transaction:

Note: The output transaction has the original input transaction (TRANSACTION_DELETE_LOCK), a result record indicating failure with an error code (RC_ERR_DELETE_LOCK_CANNOT_BE_DELETED) and description. In this case, the lock is not shelved, so it can not be deleted.
<RESPONSE_DELETE_LOCK>
  <TRANSACTION_DELETE_LOCK>
    <LockName>Gen2Lock 1000107</LockName>
    <LockMode>F</LockMode>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_DELETE_LOCK>
  <ResultRecord>
    <Result>Failure</Result>
    <ErrorCode>RC_ERR_DELETE_LOCK_CANNOT_BE_DELETED</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Failed to delete lock. The lock is either open or has not been shelved.</Description>
  </ResultRecord>
</RESPONSE_DELETE_LOCK>
This transaction queries the lock table for a set of lock records. The query record in the input transaction file contains a set of lock fields to create a query from. The query record also contains a flag indicating if to use like search or exact search. The query transaction attempts to work in a similar fashion as Cencon’s ‘Find Locks’ form which searches for locks to be displayed in a lock report.

**Transaction information required:**

All the fields listed below are optional. If no fields are present in the query record, then all the lock records in the lock table are retrieved.

- Lock Name
- Dispatched User ID (searches for this User ID in both the FLM1ID and FLM2ID lock record fields)
- Group Name
- Serial Number Minimum and Serial Number Maximum (these values specify a range)
- Lock mode
- If Dual Mode
- Customer Number
- Minimum Audit Count
- Start Date Range (Start Date Start and Start Date End dates)
- Last Used Date range (Last Used Date Start and Last Used Date End dates)
- Lock Status List (Locks in one or more of these modes – Active/Shelved/Install/Pending Shelve/Being Replaced)
- If Lock Open
- If Route Open
- If Unassigned Open Call
- If Forced Closed
- If Search Exact (If the value for this field is false, then like search is used).
- Customer ID
- ATM Serial Number
- Region
- Service Branch
- Description
- User Defined
- Address 1
- Address 2
- City
- State
- ZIP
- Country
- Bank Branch Name
- Lock Type - Gen 1 or Gen 2
- Dispatcher ID - If this field is missing or left blank, the default dispatcher ID specified in CenTran’s registry is used.

**Notes**

If the Dispatcher belongs to a local region and region control is enabled, only those locks belonging to that particular region and also satisfying the search condition are retrieved. The search condition’s region field value is automatically set to the dispatcher’s local region even if a different value has already been provided in the query record.

If the Boolean fields are not present in the query record, they are assumed to have a value of false. All the Boolean value fields start with the characters ‘If’. This applies to all the query transactions.

For the Start Date Range and End Date Range search, both the lower and upper bounds for the search have to be specified i.e. both Start Date Start and Start Date End have to be specified. If only Start Date Start is specified in the query record, that search field will not have any effect on the result.

Similarly to the Date Range search, for the Serial Number range search, both the lower (Serial Number Minimum) and upper bounds (Serial Number Maximum) for the search have to be specified.

If string fields such as Address1, Description are left blank, those fields are left out of the search query i.e.
CenTran does not search for lock records in which Address or Description field is empty. This applies to all the query transactions.

Transaction information returned:

Success:
Input transaction, followed by a result record (result, error code and description) and all the lock records matching the given search query. If no records are returned by the search query, the result of the transaction is still deemed a success.

Failure:
Input transaction, followed by a result record (result, error code and description).
Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Dispatcher not authorized to do this operation.
- Database error – failed to open lock table.

Example 1 - Success

Input Transaction:

```xml
<TRANSACTION LOCK QUERY>
  <LockQueryRecord>
    <!-- char string -->
    <LockName>VLK</LockName>
    <!-- char string -->
    <UserID></UserID>
    <!-- char string -->
    <GroupName></GroupName>
    <!-- long -->
    <SerialNumberMinimum>532000</SerialNumberMinimum>
    <!-- long -->
    <SerialNumberMaximum>533000</SerialNumberMaximum>
    <!-- char string -->
    <LockMode>B</LockMode>
    <!-- bool -->
    <IfDualMode>0</IfDualMode>
    <!-- bool -->
    <IfRouteOpen>false</IfRouteOpen>
    <!-- bool -->
    <IfUnassignedOpenCall>0</IfUnassignedOpenCall>
    <!-- bool -->
    <IfForcedClosed>false</IfForcedClosed>
    <!-- char string -->
    <CustomerID></CustomerID>
    <!-- char string -->
    <ATMSerialNumber></ATMSerialNumber>
    <!-- char string -->
    <Region>TestRegionA</Region>
    <!-- char string -->
    <ServiceBranch>service</ServiceBranch>
    <!-- char string -->
    <Description>Bank Branch</Description>
    <!-- char string -->
    <UserDefined></UserDefined>
  </LockQueryRecord>
</TRANSACTION LOCK QUERY>
```
Output Transaction:

Note: The output transaction has the original input transaction (TRANSACTION_LOCK_QUERY), a result record (indicating success) and all the lock records matching the search query.
<RecordType>A</RecordType>
<StartDate>2003-03-27T20:44:16</StartDate>
<LastUsedDate>2004-12-22T14:36:48</LastUsedDate>
<CustomerNumber>123456</CustomerNumber>
<LockMode>B</LockMode>
<IfDualMode>0</IfDualMode>
<IfLockOpen>0</IfLockOpen>
<IfForcedClosed>0</IfForcedClosed>
<IfRoute1Issued>0</IfRoute1Issued>
<IfRoute2Issued>0</IfRoute2Issued>
<IfRoute3Issued>0</IfRoute3Issued>
<IfNoAlarm>0</IfNoAlarm>
<IfSecondLineMaintenanceCall>0</IfSecondLineMaintenanceCall>
<IfActivationCall>0</IfActivationCall>
<SerialNumber>532101</SerialNumber>
<CloseSeal>0</CloseSeal>
<PreviousSeal>0</PreviousSeal>
<RouteSeal1>0</RouteSeal1>
<RouteSeal2>0</RouteSeal2>
<RouteSeal3>0</RouteSeal3>
<PreviousRouteSeal1>0</PreviousRouteSeal1>
<PreviousRouteSeal2>0</PreviousRouteSeal2>
<PreviousRouteSeal3>0</PreviousRouteSeal3>
<OpenTries1>0</OpenTries1>
<OpenTries2>0</OpenTries2>
<OpenTries3>0</OpenTries3>
<TransferReturnCode>0</TransferReturnCode>
<IssuedComboUser1Seq1>0</IssuedComboUser1Seq1>
<IssuedComboUser1Seq2>0</IssuedComboUser1Seq2>
<IssuedComboUser1Seq3>0</IssuedComboUser1Seq3>
<IssuedComboUser2Seq1>0</IssuedComboUser2Seq1>
<IssuedComboUser2Seq2>0</IssuedComboUser2Seq2>
<IssuedComboUser2Seq3>0</IssuedComboUser2Seq3>
<PreviousComboUser1Seq1>0</PreviousComboUser1Seq1>
<PreviousComboUser1Seq2>0</PreviousComboUser1Seq2>
<PreviousComboUser1Seq3>0</PreviousComboUser1Seq3>
<PreviousComboUser2Seq1>0</PreviousComboUser2Seq1>
<PreviousComboUser2Seq2>0</PreviousComboUser2Seq2>
<PreviousComboUser2Seq3>0</PreviousComboUser2Seq3>
<AuditCount>11</AuditCount>
<GroupName />
Example 2 - Success but no records returned

Input Transaction:

```xml
<TRANSACTION_LOCK_QUERY>
  <LockQueryRecord>
    <!-- long -->
    <SerialNumberMinimum>555000</SerialNumberMinimum>
    <!-- long -->
    <SerialNumberMaximum>500000</SerialNumberMaximum>
    <!-- long -->
    <MinimumCountAudits>1000</MinimumCountAudits>
    <!-- list -->
    <ListLockStatus>
      <LockStatus>P</LockStatus>
      <LockStatus>I</LockStatus>
      <LockStatus>R</LockStatus>
    </ListLockStatus>
    <!-- bool -->
    <IfSearchExact>1</IfSearchExact>
  </LockQueryRecord>
</TRANSACTION_LOCK_QUERY>
```

Output Transaction:

Note: The output transaction has the original input transaction (TRANSACTION_LOCK_QUERY), a result record indicating success (query was processed successfully) with a description field saying that no lock records were found to match the given search condition.

```xml
<RESPONSE_LOCK_QUERY>
  <TRANSACTION_LOCK_QUERY xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
    <LockQueryRecord>
      <SerialNumberMinimum>555000</SerialNumberMinimum>
      <SerialNumberMaximum>500000</SerialNumberMaximum>
    </LockQueryRecord>
  </TRANSACTION_LOCK_QUERY>
</RESPONSE_LOCK_QUERY>
```
<MinimumCountAudits>1000</MinimumCountAudits>
<ListLockStatus>
  <LockStatus>P</LockStatus>
  <LockStatus>I</LockStatus>
  <LockStatus>R</LockStatus>
</ListLockStatus>
<IfSearchExact>1</IfSearchExact>
</LockQueryRecord>
<DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_LOCK_QUERY>
<ResultRecord>
  <Result>Success</Result>
  <ErrorCode>RC_OK</ErrorCode>
  <Description>No lock record found satisfying the search condition.</Description>
</ResultRecord>
</RESPONSE_LOCK_QUERY>
Chapter 2 - Lock XML Transactions

2.10 Lock Table Query Record Count

This transaction returns the number of records in the lock table matching the given query condition. It operates in the same manner as the Lock Table Query transaction.

Example 1 - Success

Input Transaction:

```xml
<TRANSACTION_LOCK_QUERY_COUNT>
  <LockQueryRecord>
    <!-- long -->
    <SerialNumberMinimum>555000</SerialNumberMinimum>
    <!-- long -->
    <SerialNumberMaximum>500000</SerialNumberMaximum>
    <!-- long -->
    <MinimumCountAudits>0</MinimumCountAudits>
    <!-- date -->
    <StartDateStart>2003-04-30T00:00:00</StartDateStart>
    <!-- date -->
    <StartDateEnd>2002-04-01T00:00:00</StartDateEnd>
    <!-- date -->
    <LastUsedDateStart>2005-04-30T00:00:00</LastUsedDateStart>
    <!-- date -->
    <LastUsedDateEnd>2004-04-01T00:00:00</LastUsedDateEnd>
    <!-- list -->
    <ListLockStatus>
      <LockStatus>D</LockStatus>
    </ListLockStatus>
    <!-- bool -->
    <IfSearchExact>1</IfSearchExact>
  </LockQueryRecord>
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_LOCK_QUERY_COUNT>
```

Output Transaction:

Note: The output transaction has the original input transaction (TRANSACTION_LOCK_QUERY_COUNT), a result record (indicating success) and a field (QueryCount) having the exact query count.

```xml
<RESPONSE_LOCK_QUERY_COUNT>
  <TRANSACTION_LOCK_QUERY_COUNT xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
    <LockQueryRecord>
      <SerialNumberMinimum>555000</SerialNumberMinimum>
      <SerialNumberMaximum>500000</SerialNumberMaximum>
      <MinimumCountAudits>0</MinimumCountAudits>
      <StartDateStart>2003-04-30T00:00:00</StartDateStart>
      <StartDateEnd>2002-04-01T00:00:00</StartDateEnd>
      <LastUsedDateStart>2005-04-30T00:00:00</LastUsedDateStart>
      <LastUsedDateEnd>2004-04-01T00:00:00</LastUsedDateEnd>
      <ListLockStatus>
        <LockStatus>D</LockStatus>
      </ListLockStatus>
      <IfSearchExact>1</IfSearchExact>
    </LockQueryRecord>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_LOCK_QUERY_COUNT>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <Description>Number of lock records matching the given query: 2.</Description>
  </ResultRecord>
  <QueryCount>2</QueryCount>
</RESPONSE_LOCK_QUERY_COUNT>
```
Example 2 - Failure

Input Transaction:

```xml
<TRANSACTION_LOCK_QUERY_COUNT>
  <LockQueryRecord>
    <!-- long -->
    <SerialNumberMinimum>555000</SerialNumberMinimum>
    <!-- long -->
    <SerialNumberMaximum>500000</SerialNumberMaximum>
    <!-- long -->
    <MinimumCountAudits>0</MinimumCountAudits>
    <!-- date -->
    <StartDateStart>2003-04-30T00:00:00</StartDateStart>
    <!-- date -->
    <StartDateEnd>2002-04-01T00:00:00</StartDateEnd>
    <!-- date -->
    <LastUsedDateStart>2005-04-30T00:00:00</LastUsedDateStart>
    <!-- date -->
    <LastUsedDateEnd>2004-04-01T00:00:00</LastUsedDateEnd>
    <!-- list -->
    <ListLockStatus>
      <LockStatus>D</LockStatus>
    </ListLockStatus>
    <!-- bool -->
    <IfSearchExact>1</IfSearchExact>
  </LockQueryRecord>
  <DispatcherID>rzjill</DispatcherID>
</TRANSACTION_LOCK_QUERY_COUNT>
```

Output Transaction:

Note: The output transaction has the original input transaction (TRANSACTION_LOCK_QUERY_COUNT), a result record (indicating failure) with an error code (RC_ERR_NOT_AUTHORIZED_TO_DO_OPERATION) and description. In this case, the dispatcher rzjill is not authorized to query a lock table.

```xml
<RESPONSE_LOCK_QUERY_COUNT>
  <TRANSACTION_LOCK_QUERY_COUNT xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
    <LockQueryRecord>
      <SerialNumberMinimum>555000</SerialNumberMinimum>
      <SerialNumberMaximum>500000</SerialNumberMaximum>
      <MinimumCountAudits>0</MinimumCountAudits>
      <StartDateStart>2003-04-30T00:00:00</StartDateStart>
      <StartDateEnd>2002-04-01T00:00:00</StartDateEnd>
      <LastUsedDateStart>2005-04-30T00:00:00</LastUsedDateStart>
      <LastUsedDateEnd>2004-04-01T00:00:00</LastUsedDateEnd>
      <ListLockStatus>
        <LockStatus>D</LockStatus>
      </ListLockStatus>
      <IfSearchExact>1</IfSearchExact>
    </LockQueryRecord>
    <DispatcherID>rzjill</DispatcherID>
  </TRANSACTION_LOCK_QUERY_COUNT>
  <ResultRecord>
    <Result>Failure</Result>
    <ErrorCode>RC_ERR_NOT_AUTHORIZED_TO_DO_OPERATION</ErrorCode>
    <Description>Dispatcher not authorized to perform this operation: Lock Table Query.</Description>
  </ResultRecord>
</RESPONSE_LOCK_QUERY_COUNT>
```
2.11 Read Lock Log Data By Name

This transaction queries the lock log table for a set of lock log records of an open lock.

Transaction information required:

- Lock Name
- Lock Mode

Notes

If the dispatcher belongs to a local region and region control is enabled, only those locks belonging to that particular region and also satisfying the search condition are retrieved. The search condition's region field value is automatically set to the dispatcher's local region. If the lock is not assigned to the same region as the dispatcher, then the lock log data will be reported as not found.

Transaction information returned:

Success:
Input transaction, followed by a result record (result, error code and description) and all the lock log records matching the given search query. If no records are returned by the search query, the result of the transaction is still deemed a success.

Failure:
Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Dispatcher not authorized to do this operation.
- Database error – failed to open lock log table.

Example - Success

Example Input Transaction:

```xml
<TXN_LOCK_LOG_READ_LOCK>
  <LockName>VLK013</LockName>
  <LockMode>R</LockMode>
  <DispatcherID>CentranSS</DispatcherID>
</TXN_LOCK_LOG_READ_LOCK>
```

Example Output Transaction:

Note: The output transaction has the original input transaction (TXN_LOCK_LOG_READ_LOCK), a result record (indicating success) and the lock log records matching the search query.

```xml
<RESPONSE_LOCK_LOG_READ_LOCK>
  <TXN_LOCK_LOG_READ_LOCK>
    <LockName>VLK013</LockName>
    <LockMode>R</LockMode>
    <DispatcherID>CentranSS</DispatcherID>
  </TXN_LOCK_LOG_READ_LOCK>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <Description>Log record/s found satisfying the search condition.</Description>
  </ResultRecord>
  <LockLogRecord>
    <LockName>VLK013</LockName>
    <DispatchID>CENTRAN</DispatchID>
    <User1ID>nr1</User1ID>
    <User2ID/>
  </LockLogRecord>
</RESPONSE_LOCK_LOG_READ_LOCK>
```
This transaction queries the lock log table for a set of lock log records of an open lock.

**Transaction information required:**

- Lock Serial Number
- Lock Mode

**Notes**

If the dispatcher belongs to a local region and region control is enabled, only those locks belonging to that particular region and also satisfying the search condition are retrieved. The search condition's region field value is automatically set to the dispatcher's local region. If the lock is not assigned to the same region as the dispatcher, then the lock log data will be reported as not found.

**Transaction information returned:**

**Success:**

Input transaction, followed by a result record (result, error code and description) and all the lock log records matching the given search query. If no records are returned by the search query, the result of the transaction is still deemed a success.

**Failure:**

Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Dispatcher not authorized to do this operation.
- Database error – failed to open lock log table.

**Example - Success**

**Example Input Transaction:**

```xml
<TRANSACTION_LOCK_LOG_READ_LOCK>
  <SerialNumber>532019</SerialNumber>
  <LockMode>R</LockMode>
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_LOCK_LOG_READ_LOCK>
```

**Example Output Transaction:**

Note: The output transaction has the original input transaction (TRANSACTION_LOCK_LOG_READ_LOCK), a result record (indicating success) and the lock log records matching the search query.

```xml
<RESPONSE_LOCK_LOG_READ_LOCK>
  <TRANSACTION_LOCK_LOG_READ_LOCK>
    <SerialNumber>532019</SerialNumber>
    <LockMode>R</LockMode>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_LOCK_LOG_READ_LOCK>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <Description>Log record/s found satisfying the search condition.</Description>
  </ResultRecord>
  <LockLogRecord>
    <LockName>VLK019</LockName>
    <DispatchID>CENTRAN</DispatchID>
    <User1ID>nr1</User1ID>
    <User2ID/>
  </LockLogRecord>
</RESPONSE_LOCK_LOG_READ_LOCK>
```
<LockLogRecord>
  <LockName>VLK019</LockName>
  <DispatchID>CENTRAN</DispatchID>
  <User1ID>nr1</User1ID>
  <RouteName>TestRte6</RouteName>
  <GroupName/>
  <SerialNumber>532019</SerialNumber>
  <AuditCount>1</AuditCount>
  <LockMode>R</LockMode>
  <IfDualMode>0</IfDualMode>
  <CustomerNumber>160080</CustomerNumber>
  <OpenDate>2011-07-14T13:57:32.133Z</OpenDate>
  <CloseDate/>
  <NumberCloseAttempts>0</NumberCloseAttempts>
  <LockSequence>3</LockSequence>
  <IfDispatchedOnRoute>1</IfDispatchedOnRoute>
  <IfForcedClosed>0</IfForcedClosed>
  <IfSecondLineMaintenanceCall>0</IfSecondLineMaintenanceCall>
  <IfActivationCall>0</IfActivationCall>
  <DispatchOrder>4</DispatchOrder>
  <CustomerID>asdf</CustomerID>
  <ATMSerialNumber>asdfasd</ATMSerialNumber>
  <Region>KENTUCKY</Region>
  <IfUnassignedOpenCall>0</IfUnassignedOpenCall>
  <ServiceBranch>the new service branch</ServiceBranch>
</LockLogRecord>
<LockLogRecord>
</RESPONSE_LOCK_LOG_READ_LOCK>
This transaction queries the lock log table for a set of lock log records of open locks. The input transaction file contains a query record which in turn contains a set of lock fields to create a query from. The query record also contains a flag indicating if to use like search or exact search. The query transaction attempts to work in a similar fashion as Cencon's 'Find Open Locks' form to search for open locks to be displayed in a lock log report.

Transaction information required:
All the fields listed below are optional. If no fields are present in the query record, then all the lock records in the lock table are retrieved.

- Lock Name
- Dispatched User ID (searches for this User ID in both the FLM1ID and FLM2ID lock record fields)
- Route Name
- Group Name
- Lock Mode
- If Dual Mode
- Customer Number
- Open Date range (Open Date Start and Open Date End dates)
- Close Date range (Close Date Start and Close Date End dates)
- If Unassigned Open Call
- Customer ID
- ATM Serial Number
- Region
- Service Branch
- If Search Exact (If the value for this field is false, then like search is used)
- Dispatcher ID (Optional) - If this field is missing or left blank, the default dispatcher ID specified in CenTran's registry is used.

Notes
If the Dispatcher belongs to a local region and region control is enabled, only those locks belonging to that particular region and also satisfying the search condition are retrieved. The search condition's region field value is automatically set to the dispatcher's local region even if a different value has already been provided in the query record.

For the Open Date Range and Close Date Range search, the lower and upper bounds for the search can be specified independently i.e. Open Date Start may be specified in the query record while Open Date End may be left out and vice versa.

Transaction information returned:

Success:
Input transaction, followed by a result record (result, error code and description) and all the lock log records matching the given search query. If no records are returned by the search query, the result of the transaction is still deemed a success.

Failure:
Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):
- Dispatcher not authorized to do this operation.
- Database error – failed to open lock log table.

Example - Success

Input Transaction:

```xml
<TRANSACTION_LOCK_LOG_QUERY>
  <LockLogQueryRecord>
    <!-- char string -->
    <LockName>Test</LockName>
    <!-- char string -->
    <UserID>rzjill</UserID>
  </LockLogQueryRecord>
</TRANSACTION_LOCK_LOG_QUERY>
```
Output Transaction:

Note: The output transaction has the original input transaction (TRANSACTION_LOCK_LOG_QUERY), a result record (indicating success) and the lock log records matching the search query.
This transaction returns the number of records in the lock log table matching the given query condition. It operates in the same manner as the Lock Log Table Query transaction.

**Example**

**Input Transaction:**

```xml
<TRANSACTION_LOCK_LOG_QUERY_COUNT>
  <LockLogQueryRecord>
    <!-- char string -->
    <LockName>Test</LockName>
    <!-- bool -->
    <IfSearchExact>0</IfSearchExact>
  </LockLogQueryRecord>
  <!-- char string -->
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_LOCK_LOG_QUERY_COUNT>
```

**Output Transaction:**

Note: The output transaction has the original input transaction (TRANSACTION_LOCK_LOG_QUERY_COUNT), a result record (indicating success) and a field (QueryCount) having the exact query count.

```xml
<RESPONSE_LOCK_LOG_QUERY_COUNT>
  <TRANSACTION_LOCK_LOG_QUERY_COUNT xmlns="http://www.kabamas.com/CentranTransac.xsd">
    <LockLogQueryRecord>
      <LockName>Test</LockName>
      <IfSearchExact>0</IfSearchExact>
    </LockLogQueryRecord>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_LOCK_LOG_QUERY_COUNT>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <Description>Number of lock log records matching the given query: 2.</Description>
  </ResultRecord>
  <QueryCount>2</QueryCount>
</RESPONSE_LOCK_LOG_QUERY_COUNT>
```
This transaction operates in the same manner as the Lock Log Table Query, but the query is applied to the Lock Log History table.

**Example - Success**

**Input Transaction:**

```xml
<TRANSACTION_LOCK_LOG_HISTORY_QUERY>
  <LockLogQueryRecord>
    <!-- char string -->
    <LockName>TestQueryLock1</LockName>
    <!-- char string -->
    <UserID></UserID>
    <!-- char string -->
    <GroupName>aabb</GroupName>
    <!-- char string -->
    <RouteName></RouteName>
    <!-- char string -->
    <LockMode>F</LockMode>
    <!-- bool -->
    <IfDualMode>1</IfDualMode>
    <!-- long -->
    <CustomerNumber>123456</CustomerNumber>
    <!-- date -->
    <OpenDateStart>2004-04-01T00:00:00</OpenDateStart>
    <!-- date -->
    <OpenDateEnd>2005-04-30T00:00:00</OpenDateEnd>
    <!-- date -->
    <CloseDateStart>2004-12-01T00:00:00</CloseDateStart>
    <!-- date -->
    <CloseDateEnd>2005-04-30T00:00:00</CloseDateEnd>
    <!-- bool -->
    <IfUnassignedOpenCall>1</IfUnassignedOpenCall>
    <!-- char string -->
    <CustomerID>ACustomer</CustomerID>
    <!-- char string -->
    <ATMSerialNumber>123456789</ATMSerialNumber>
    <!-- char string -->
    <Region></Region>
    <!-- char string -->
    <ServiceBranch>the new service branch</ServiceBranch>
    <!-- bool -->
    <IfSearchExact>1</IfSearchExact>
  </LockLogQueryRecord>
  <!-- char string -->
  <DispatcherID>SuperUserTestRegionD</DispatcherID>
</TRANSACTION_LOCK_LOG_HISTORY_QUERY>
```

**Output Transaction:**

Note: The output transaction has the original input transaction (TRANSACTION_LOCK_LOG_HISTORY_QUERY), a result record (indicating success) and the lock log history records matching the search query.

```xml
<RESPONSE_LOCK_LOG_HISTORY_QUERY>
  <TRANSACTION_LOCK_LOG_HISTORY_QUERY xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
    <LockLogQueryRecord>
      <LockName>TestQueryLock1</LockName>
      <UserID></UserID>
      <GroupName>aabb</GroupName>
      <RouteName></RouteName>
      <LockMode>F</LockMode>
      <IfDualMode>1</IfDualMode>
      <CustomerNumber>123456</CustomerNumber>
      <OpenDateStart>2004-04-01T00:00:00</OpenDateStart>
    </LockLogQueryRecord>
  </TRANSACTION_LOCK_LOG_HISTORY_QUERY>
</RESPONSE_LOCK_LOG_HISTORY_QUERY>
```
<TransactionLockLogHistoryQuery>
  <IfUnassignedOpenCall>1</IfUnassignedOpenCall>
  <CustomerID>ACustomer</CustomerID>
  <ATMSerialNumber>123456789</ATMSerialNumber>
  <Region></Region>
  <ServiceBranch>the new service branch</ServiceBranch>
  <IfSearchExact>1</IfSearchExact>
</TransactionLockLogHistoryQuery>

<ResultRecord>
  <Result>Success</Result>
  <ErrorCode>RC_OK</ErrorCode>
  <Description>Log history record/s found satisfying the search condition.</Description>
</ResultRecord>

<LockLogRecord xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <LockName>TestQueryLock1</LockName>
  <DispatchID>CentranSS</DispatchID>
  <UserID />
  <User2ID />
  <GroupName>aabb</GroupName>
  <SerialNumber>828856</SerialNumber>
  <AuditCount>2</AuditCount>
  <LockMode>F</LockMode>
  <IfDualMode>1</IfDualMode>
  <CustomerNumber>123456</CustomerNumber>
  <OpenDate>2004-11-24T19:47:18</OpenDate>
  <CloseDate>2004-12-24T19:47:18</CloseDate>
  <NumberCloseAttempts>2</NumberCloseAttempts>
  <LockSequence>0</LockSequence>
  <IfDispatchedOnRoute>0</IfDispatchedOnRoute>
  <IfForcedClosed>0</IfForcedClosed>
  <IfSecondLineMaintenanceCall>0</IfSecondLineMaintenanceCall>
  <IfActivationCall>0</IfActivationCall>
  <DispatchOrder>0</DispatchOrder>
  <CustomerID>ACustomer</CustomerID>
  <ATMSerialNumber>123456789</ATMSerialNumber>
  <Region>TestRegion</Region>
  <IfUnassignedOpenCall>1</IfUnassignedOpenCall>
  <ServiceBranch>the new service branch</ServiceBranch>
</LockLogRecord>
</ResponseLockLogHistoryQuery>
This transaction returns the number of records in the lock log history table matching the given query condition. It operates in the same manner as the Lock Log History Table Query transaction.

**Example**

**Input Transaction:**

```xml
<TRANSACTION_LOCK_LOG_HISTORY_QUERY_COUNT>
   <LockLogQueryRecord>
      <!-- char string -->
      <LockName>Test</LockName>
      <!-- date -->
      <CloseDateStart>2005-12-01T00:00:00</CloseDateStart>
      <!-- date -->
      <CloseDateEnd>2005-12-30T00:00:00</CloseDateEnd>
      <!-- bool -->
      <IfSearchExact>0</IfSearchExact>
   </LockLogQueryRecord>
   <!-- char string -->
   <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_LOCK_LOG_HISTORY_QUERY_COUNT>
```

**Output Transaction:**

Note: The output transaction has the original input transaction (TRANSACTION_LOCK_LOG_HISTORY_QUERY_COUNT), a result record (indicating success) and a field (QueryCount) having the exact query count.

```xml
<RESPONSE_LOCK_LOG_HISTORY_QUERY_COUNT>
   <TRANSACTION_LOCK_LOG_HISTORY_QUERY_COUNT xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
      <LockLogQueryRecord>
         <LockName>Test</LockName>
         <CloseDateStart>2005-12-01T00:00:00</CloseDateStart>
         <CloseDateEnd>2005-12-30T00:00:00</CloseDateEnd>
         <IfSearchExact>0</IfSearchExact>
      </LockLogQueryRecord>
      <DispatcherID>CentranSS</DispatcherID>
   </TRANSACTION_LOCK_LOG_HISTORY_QUERY_COUNT>
   <ResultRecord>
      <Result>Success</Result>
      <ErrorCode>RC_OK</ErrorCode>
      <Description>Number of lock log history records matching the given query: 0.</Description>
      <QueryCount>0</QueryCount>
   </ResultRecord>
</RESPONSE_LOCK_LOG_HISTORY_QUERY_COUNT>
```
This transaction operates in the same manner as the Lock Log Table Query, but the query is applied to the Lock Log Archive table.

**Example**

**Input Transaction:**

```
<TRANSACTION_LOCK_LOG_ARCHIVE_QUERY>
    <LockLogQueryRecord>
        <!-- char string -->
        <LockName>Test</LockName>
        <!-- date -->
        <CloseDateStart>2004-12-01T00:00:00</CloseDateStart>
        <!-- date -->
        <CloseDateEnd>2005-01-30T00:00:00</CloseDateEnd>
        <!-- bool -->
        <IfSearchExact>0</IfSearchExact>
    </LockLogQueryRecord>
    <!-- char string -->
    <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_LOCK_LOG_ARCHIVE_QUERY>
```

**Output Transaction:**

Note: The output transaction has the original input transaction (TRANSACTION_LOCK_LOG_ARCHIVE_QUERY), a result record (indicating success) and the lock log archive records matching the search query.

```
<RESPONSE_LOCK_LOG_ARCHIVE_QUERY>
    <TRANSACTION_LOCK_LOG_ARCHIVE_QUERY xmlns="http://www.kabamas.com/CentranTransac.xsd">
        <LockLogQueryRecord>
            <!-- char string -->
            <LockName>Test</LockName>
            <!-- date -->
            <CloseDateStart>2004-12-01T00:00:00</CloseDateStart>
            <!-- date -->
            <CloseDateEnd>2005-01-30T00:00:00</CloseDateEnd>
            <!-- bool -->
            <IfSearchExact>0</IfSearchExact>
        </LockLogQueryRecord>
        <!-- char string -->
        <DispatcherID>CentranSS</DispatcherID>
    </TRANSACTION_LOCK_LOG_ARCHIVE_QUERY>
    <ResultRecord>
        <Result>Success</Result>
        <ErrorCode>RC_OK</ErrorCode>
        <Description>Log archive record/s found satisfying the search condition.</Description>
    </ResultRecord>
        <!-- char string -->
        <LockName>TestQueryLock1</LockName>
        <DispatchID>CentranSS</DispatchID>
        <User1ID />
        <User2ID />
        <RouteName />
        <GroupName>aabb</GroupName>
        <SerialNumber>828856</SerialNumber>
        <AuditCount>2</AuditCount>
        <LockMode>F</LockMode>
        <IfDualMode>1</IfDualMode>
        <CustomerNumber>123456</CustomerNumber>
        <OpenDate>2004-11-24T19:47:18</OpenDate>
        <CloseDate>2004-12-24T19:47:18</CloseDate>
        <NumberCloseAttempts>2</NumberCloseAttempts>
        <LockSequence>0</LockSequence>
        <IfDispatchedOnRoute>0</IfDispatchedOnRoute>
        <IfForcedClosed>0</IfForcedClosed>
        <IfSecondLineMaintenanceCall>0</IfSecondLineMaintenanceCall>
    </LockLogRecord>
</RESPONSE_LOCK_LOG_ARCHIVE_QUERY>
```
  <LockName>TestQueryLock2</LockName>
  <DispatchID>CentranSS</DispatchID>
  <User1ID>rzjill</User1ID>
  <User2ID />
  <RouteName>TestRte5</RouteName>
  <GroupName>aabb</GroupName>
  <SerialNumber>828856</SerialNumber>
  <AuditCount>20</AuditCount>
  <LockMode>R</LockMode>
  <IfDualMode>0</IfDualMode>
  <CustomerNumber>123456</CustomerNumber>
  <OpenDate>2004-11-24T19:47:18</OpenDate>
  <CloseDate>2004-12-24T19:47:18</CloseDate>
  <NumberCloseAttempts>2</NumberCloseAttempts>
  <LockSequence>0</LockSequence>
  <IfDispatchedOnRoute>0</IfDispatchedOnRoute>
  <IfForcedClosed>0</IfForcedClosed>
  <IfSecondLineMaintenanceCall>0</IfSecondLineMaintenanceCall>
  <IfActivationCall>0</IfActivationCall>
  <DispatchOrder>0</DispatchOrder>
  <CustomerNumber />
  <ATMSerialNumber />
  <Region>TestRegionD</Region>
  <IfUnassignedOpenCall>0</IfUnassignedOpenCall>
  <ServiceBranch />
</LockLogRecord>
CenTran 4 XML File Format

Chapter 2 - Lock XML Transactions

2.18 Lock Log Archive Table Query Record Count

This transaction returns the number of records in the lock log archive table matching the given query condition. It operates in the same manner as the Lock Log Archive Table Query transaction.

Input Transaction:

```xml
<TRANSACTION_LOCK_LOG_ARCHIVE_QUERY_COUNT>
  <LockLogQueryRecord>
    <!-- char string -->
    <LockName>Test</LockName>
    <!-- date -->
    <CloseDateStart>2004-12-01T00:00:00</CloseDateStart>
    <!-- date -->
    <CloseDateEnd>2005-01-30T00:00:00</CloseDateEnd>
    <!-- bool -->
    <IfSearchExact>0</IfSearchExact>
    </LockLogQueryRecord>
    <!-- char string -->
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_LOCK_LOG_ARCHIVE_QUERY_COUNT>
```

Output Transaction:

```xml
<RESPONSE_LOCK_LOG_ARCHIVE_QUERY_COUNT>
  <TRANSACTION_LOCK_LOG_ARCHIVE_QUERY_COUNT xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
    <LockLogQueryRecord>
      <LockName>Test</LockName>
      <CloseDateStart>2004-12-01T00:00:00</CloseDateStart>
      <CloseDateEnd>2005-01-30T00:00:00</CloseDateEnd>
      <IfSearchExact>0</IfSearchExact>
    </LockLogQueryRecord>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_LOCK_LOG_ARCHIVE_QUERY_COUNT>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <Description>Number of lock log archive records matching the given query: 2</Description>
  </ResultRecord>
  <QueryCount>2</QueryCount>
</RESPONSE_LOCK_LOG_ARCHIVE_QUERY_COUNT>
```
This transaction adds a route to the database. If the route exists, its data can be overwritten if the allow overwrite flag is set in the input transaction file.

**Transaction information required:**

- Route Name
- Customer ID (A valid Customer ID is either empty or a value corresponding to one of the Customer IDs in the customer table)
- Region (If region control is enabled, region has to be non-empty and should correspond to one of the entries in the region table. If region control is not enabled, region can be empty but any non-empty value should correspond to one of the entries in the region table.)
- If Allow Overwrite (Optional) - Flag to allow overwrite of existing route. All details except route ‘Creation Date’ are overwritten.
- Dispatcher ID (Optional) – If this field is missing or left blank, the default dispatcher ID specified in CenTran’s registry is used.

**Transaction information returned:**

**Success:**
Input transaction, followed by a result record (result, error code and description).

**Failure:**
Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Not authorized due to region (region control active).
- Dispatcher not authorized to do this operation.
- Route name is empty
- Customer ID not found
- Region not found
- Region control is enabled but region is empty

### Example 1 - Success

**Input Transaction:**

```xml
<TRANSACTION_ADD_ROUTE>
  <RouteRecord>
    <!-- char string -->
    <RouteName>CentranRoute</RouteName>
    <!-- char string -->
    <CustomerID>ACustomer</CustomerID>
    <!-- char string -->
    <Region>TestRegionD</Region>
  </RouteRecord>
  <!-- bool -->
  <IfAllowOverwrite>false</IfAllowOverwrite>
  <!-- char string -->
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_ADD_ROUTE>
```

**Output Transaction:**

Note: The output transaction has the original input transaction (TRANSACTION_ADD_ROUTE) and a result record (indicating success).

```xml
<RESPONSE_ADD_ROUTE>
  <TRANSACTION_ADD_ROUTE xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
    <RouteRecord>
      <RouteName>CentranRoute</RouteName>
      <CustomerID>ACustomer</CustomerID>
    </RouteRecord>
  </TRANSACTION_ADD_ROUTE>
</RESPONSE_ADD_ROUTE>
```
Example 2 - Failure

Input Transaction:

```xml
<TRANSACTION_ADD_ROUTE>
  <RouteRecord>
    <!-- char string -->
    <RouteName>CentranRoute</RouteName>
    <!-- char string -->
    <CustomerID>ACustomer</CustomerID>
    <!-- char string -->
    <Region>NoRegion</Region>
  </RouteRecord>
  <!-- bool -->
  <IfAllowOverwrite>true</IfAllowOverwrite>
  <!-- char string -->
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_ADD_ROUTE>
```

Output Transaction:

Note: The output transaction has the original input transaction (TRANSACTION_ADD_ROUTE), a result record indicating failure with an error code (RC_ERR_REGION_DOESNT_EXIST) and description.

```xml
<RESPONSE_ADD_ROUTE>
  <TRANSACTION_ADD_ROUTE xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
    <RouteRecord>
      <RouteName>CentranRoute</RouteName>
      <CustomerID>ACustomer</CustomerID>
      <Region>NoRegion</Region>
    </RouteRecord>
    <IfAllowOverwrite>true</IfAllowOverwrite>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_ADD_ROUTE>
  <ResultRecord>
    <Result>Failure</Result>
    <ErrorCode>RC_ERR_REGION_DOESNT_EXIST</ErrorCode>
    <Description>NoRegion does not exist in the region table.</Description>
  </ResultRecord>
</RESPONSE_ADD_ROUTE>
```
This transaction reads a route and all the locks on the route from the database.

**Transaction information required:**
- Route Name
- Dispatcher ID (Optional) – If this field is missing or left blank, the default dispatcher ID specified in CenTran’s registry is used.

**Transaction information returned:**

**Success:**
Input transaction, a result record (result, error code and description), the complete route record and all route lock records on the route.

**Failure:**
Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):
- Route does not exist.
- Dispatcher not authorized to do this operation.
- Not authorized due to region (region control active).
- Route lock table can't be opened.

**Example 1 - Success**

**Input Transaction:**

```xml
<TRANSACTION_READ_ROUTE>
<!-- char string -->
<RouteName>TestRte5 </RouteName>
<!-- char string -->
<DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_READ_ROUTE>
```

**Output Transaction:**

Note: The output transaction has the original input transaction (TRANSACTION_READ_ROUTE), a result record (indicating success), the complete route record and all the route lock records found on the route. If no route lock records are found, a comment is placed after the route record indicating that no locks have been found on the route.

```xml
<RESPONSE_READ_ROUTE>
<TASK_READ_ROUTE xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
<RouteName>TestRte5</RouteName>
<DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_READ_ROUTE>
<ResultRecord>
<Result>Success</Result>
<ErrorCode>RC_OK</ErrorCode>
>Description>Route TestRte5 found and read from the route table.</Description>
</ResultRecord>
<RouteRecord xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/XMLSchema">
ROUTE_ID>TestRte5</ROUTE_ID>
<CreationDate>2004-12-25T15:49:18</CreationDate>
<CustomerID>ACustomer</CustomerID>
<Region />
</RouteRecord>
<!--The following locks have been found on the route:-->
<RouteLockRecord xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/XMLSchema">
<LockName>VLK015</LockName>
```
Example 2 - Failure

Input Transaction:

```xml
<TRANSACTION_READ_ROUTE>
   <!-- char string -->
   <RouteName>CentranRoute</RouteName>
   <!-- char string -->
   <DispatcherID>SuperUserLocalRegion</DispatcherID>
</TRANSACTION_READ_ROUTE>
```

Output Transaction:

Note: The output transaction has the original input transaction (TRANSACTION_READ_ROUTE), a result record indicating failure with an error code (RC_ERR_DISPATCHER_REGION_DOES_NOT_MATCH_ROUTE_REGION) and description. In this case, the dispatcher belongs to a local (as against global) region different from the route’s region.

```xml
<RESPONSE_READ_ROUTE>
   <TRANSACTION_READ_ROUTE xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
      <RouteName>CentranRoute</RouteName>
      <DispatcherID>SuperUserLocalRegion</DispatcherID>
   </TRANSACTION_READ_ROUTE>
   <ResultRecord>
      <Result>Failure</Result>
      <ErrorCode>RC_ERR_DISPATCHER_REGION_DOES_NOT_MATCHROUTE_REGION</ErrorCode>
      <Description>Dispatcher belongs to a local region. The dispatcher's region does not match the route's region.</Description>
   </ResultRecord>
</RESPONSE_READ_ROUTE>
```
This transaction updates data for an existing route in the database. The route fields to be updated have to be specified in the input transaction. Those route fields that are not specified in the input transaction are not changed from their current values.

Transaction information required:

- Route Name
- Customer ID (Optional) – The new value for this field
- Region (Optional) – The new value for this field
- Dispatcher ID (Optional) – If this field is missing or left blank, the default dispatcher ID specified in CenTran’s registry is used.

Transaction information returned:

Success:
Input transaction, a result record (result, error code and description) and the updated route record.

Failure:
Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Route doesn’t exist.
- Invalid Customer ID (Customer ID not found in database).
- Invalid Region (Region not found in database)
- Not authorized due to region (region control active).
- Dispatcher not authorized to do this operation.
- Input transaction file has validation errors against the schema or the required input fields have an empty or invalid value.

Example 1 - Success

Input Transaction:

```
<TRANSACTION_UPDATE_ROUTE>
  <UpdateRouteRecord>
    <!-- char string -->
    <RouteName>CentranRoute</RouteName>
    <!-- char string -->
    <CustomerID>some customerid</CustomerID>
    <!-- char string -->
    <Region>TestRegionD</Region>
  </UpdateRouteRecord>
  <!-- char string -->
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_UPDATE_ROUTE>
```

Output Transaction:

Note: The output transaction has the original input transaction (TRANSACTION_UPDATE_ROUTE), a result record (indicating success) and the updated route record with new Customer ID and Region values.

```
<RESPONSE_UPDATE_ROUTE>
  <TRANSACTION_UPDATE_ROUTE xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
    <UpdateRouteRecord>
      <RouteName>CentranRoute</RouteName>
      <CustomerID>some customerid</CustomerID>
      <Region>TestRegionD</Region>
    </UpdateRouteRecord>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_UPDATE_ROUTE>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
  </ResultRecord>
</RESPONSE_UPDATE_ROUTE>
```
Example 2 - Failure

Input Transaction:

```xml
<TRANSACTION_UPDATE_ROUTE>
  <UpdateRouteRecord>
    <!-- char string -->
    <RouteName>CentranRoute</RouteName>
    <!-- char string -->
    <CustomerID>ACustomer</CustomerID>
    <!-- char string -->
    <Region>TestRegionC</Region>
  </UpdateRouteRecord>
  <!-- char string -->
  <DispatcherID>SuperUserTestRegionD</DispatcherID>
</TRANSACTION_UPDATE_ROUTE>
```

Output Transaction:

Note: The output transaction has the original input transaction (TRANSACTION_UPDATE_ROUTE), a result record indicating failure with an error code (RC_ERR_DISPATCHER_REGION_DOES_NOT_MATCH_ROUTE_NEW_REGION) and description. Here, the dispatcher's region is local (in scope as opposed to global) and different from that of the new region for the route. An update route transaction would also fail if the dispatcher's region is local and different from the route's current region.

```xml
<RESPONSE_UPDATE_ROUTE>
  <TRANSACTION_UPDATE_ROUTE xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
    <UpdateRouteRecord>
      <RouteName>CentranRoute</RouteName>
      <CustomerID>ACustomer</CustomerID>
      <Region>TestRegionC</Region>
    </UpdateRouteRecord>
    <DispatcherID>SuperUserTestRegionD</DispatcherID>
  </TRANSACTION_UPDATE_ROUTE>
  <ResultRecord>
    <Result>Failure</Result>
    <ErrorCode>RC_ERR_DISPATCHER_REGION_DOES_NOT_MATCH_ROUTE_NEW_REGION</ErrorCode>
    <Description>Dispatcher belongs to a local region. The dispatcher's region does not match the route's new region.</Description>
  </ResultRecord>
</RESPONSE_UPDATE_ROUTE>
```
3.4 Delete a Route

This transaction deletes a route from the database. It also deletes the route lock entries for this route from the route lock table.

Transaction information required:

- Route Name
- Dispatcher ID (Optional) – If this field is missing or left blank, the default dispatcher ID specified in CenTran’s registry is used.

Transaction information returned:

**Success:**
Input transaction, followed by a result record (result, error code and description).

**Failure:**
Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Route doesn’t exist.
- Failed to delete from route table.
- Not authorized due to region (region control active).
- Dispatcher not authorized to do this operation.

### Example 1 - Success

**Input Transaction:**

```
<TRANSACTION_DELETE_ROUTE>
  <!-- char string -->
  <RouteName>CentranRoute</RouteName>
  <!-- char string -->
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_DELETE_ROUTE>
```

**Output Transaction:**

Note: The output transaction has the original input transaction (TRANSACTION_DELETE_ROUTE), a result record (indicating success).

```
<RESPONSE_DELETE_ROUTE>
  <TRANSACTION_DELETE_ROUTE xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
    <RouteName>CentranRoute</RouteName>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_DELETE_ROUTE>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <Description>Route CentranRoute has been deleted successfully.</Description>
  </ResultRecord>
</RESPONSE_DELETE_ROUTE>
```

### Example 2 - Failure

**Input Transaction:**

```
<TRANSACTION_DELETE_ROUTE>
  <!-- char string -->
  <RouteName>123456</RouteName>
  <!-- char string -->
</TRANSACTION_DELETE_ROUTE>
```
Output Transaction:

Note: The output transaction has the original input transaction (TRANSACTION_DELETE_ROUTE), a result record indicating failure with an error code (RC_ERR_ROUTE_NOT_FOUND) and description.

```xml
<RESPONSE_DELETE_ROUTE>
  <TRANSACTION_DELETE_ROUTE xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
    <RouteName>123456</RouteName>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_DELETE_ROUTE>
  <ResultRecord>
    <Result>Failure</Result>
    <ErrorCode>RC_ERR_ROUTE_NOT_FOUND</ErrorCode>
    <Description>Failed to find route 123456 in the route table.</Description>
  </ResultRecord>
</RESPONSE_DELETE_ROUTE>
```
This transaction adds locks to an existing route in the database. The locks to be added are specified as route lock records (as defined in the schema) in the input transaction file.

**Transaction information required:**

- **Route Name**
- **Array of Lock Records to be added to the route:**
  - **Lock Name**
  - **Lock Sequence**
- **Dispatcher ID (Optional)** – If this field is missing or left blank, the default dispatcher ID specified in CenTran’s registry is used.

**Transaction information returned:**

**Success:**

Input transaction, followed by a result record (result, error code and description) for the transaction as a whole and an array of route locks with a result record for each lock.

**NOTE:** The result record for the whole transaction has as its result ‘Success’ only if the transaction is a complete success (all locks were added successfully). In this case the error code for the transaction would be RC_OK.

**Failure:**

Input transaction, followed by a result record (result, error code and description) for the transaction as a whole and an array of result records (one result record for each lock) with those route lock records that were added successfully to the database.

**NOTE:** The result record for the whole transaction has as its result ‘Failure’ if the transaction is a partial success (some locks were added successfully and the others failed) or if the transaction is a complete failure (none of the locks were added to the route). In the case of partial success, the error code for the transaction would be RC_PARTIAL_OK and in case of complete failure the error code for the transaction would be RC_NOT_OK.

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Route doesn’t exist.
- Locks don’t exist.
- Locks invalid (not in Active or Install mode).
- Dispatcher and route belong to different regions.
- Not authorized due to authorization role.
- Route and lock belong to different regions

---

**Example 1 - Success**

**Input Transaction:**

```xml
<TRANSACTION_ADD_LOCKS_ROUTE>
   <!-- char string -->
   <RouteName>TestRte4</RouteName>
   <!-- route lock record -->
   <RouteLockRecord>
      <LockName>VLK016</LockName>
      <LockSequence>1</LockSequence>
   </RouteLockRecord>
   <!-- route lock record -->
   <RouteLockRecord>
      <LockName>VLK015</LockName>
      <LockSequence>2</LockSequence>
   </RouteLockRecord>
   <!-- char string -->
   <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_ADD_LOCKS_ROUTE>
```

**Output Transaction:**
Note: The output transaction has the original input transaction (TRANSACTION_ADD_LOCKS_ROUTE), a result record (indicating success) followed by result records for each lock. The locks that were added to the route lock table have their route lock records retrieved from the table and appended to the end of their result records. The output transaction has one or more RouteLockRecordWithResult parent elements, which is an output unit for each lock record specified in the input file. The unit contains a result record followed by the retrieved route lock record.

```
<RESPONSE_ADD_LOCKS_ROUTE>
  <TRANSACTION_ADD_LOCKS_ROUTE xmlns="http://www.kabamas.com/CentranTransac.xsd">
    <RouteName>TestRte4</RouteName>
    <RouteLockRecord>
      <LockName>VLK016</LockName>
      <LockSequence>1</LockSequence>
    </RouteLockRecord>
    <RouteLockRecord>
      <LockName>VLK015</LockName>
      <LockSequence>2</LockSequence>
    </RouteLockRecord>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_ADD_LOCKS_ROUTE>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <Description>All specified locks have been added to the route.</Description>
  </ResultRecord>
  <RouteLockRecordWithResult>
    <ResultRecord>
      <Result>Success</Result>
      <ErrorCode>RC_OK</ErrorCode>
      <Description>Lock VLK016, sequence 1 added successfully to the route lock table.</Description>
    </ResultRecord>
    <RouteLockRecord xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
      xmlns:xsd="http://www.w3.org/2001/XMLSchema">
      <LockName>VLK016</LockName>
      <User1ID />
      <User2ID />
      <RouteName>TestRte4</RouteName>
      <OpenDate xsi:nil="true" />
      <CloseDate xsi:nil="true" />
      <LockSequence>1</LockSequence>
      <DispatchOrder>0</DispatchOrder>
      <ResultCode>0</ResultCode>
      <IfCloseSealDuress>0</IfCloseSealDuress>
      <IfCloseSealLowBattery>0</IfCloseSealLowBattery>
    </RouteLockRecord>
  </RouteLockRecordWithResult>
  <RouteLockRecordWithResult>
    <ResultRecord>
      <Result>Success</Result>
      <ErrorCode>RC_OK</ErrorCode>
      <Description>Lock VLK015, sequence 2 added successfully to the route lock table.</Description>
    </ResultRecord>
    <RouteLockRecord xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
      xmlns:xsd="http://www.w3.org/2001/XMLSchema">
      <LockName>VLK015</LockName>
      <User1ID />
      <User2ID />
      <RouteName>TestRte4</RouteName>
      <OpenDate xsi:nil="true" />
      <CloseDate xsi:nil="true" />
      <LockSequence>2</LockSequence>
      <DispatchOrder>0</DispatchOrder>
      <ResultCode>0</ResultCode>
      <IfCloseSealDuress>0</IfCloseSealDuress>
      <IfCloseSealLowBattery>0</IfCloseSealLowBattery>
    </RouteLockRecord>
  </RouteLockRecordWithResult>
  </RESPONSE_ADD_LOCKS_ROUTE>
```
Example 2 - Partial Failure

Input Transaction:

```xml
<TRANSACTION_ADD_LOCKS_ROUTE>
  <!-- char string -->
  <RouteName>TestRte4</RouteName>
  <!-- route lock record -->
  <RouteLockRecord>
    <LockName>VLK014</LockName>
    <LockSequence>1</LockSequence>
  </RouteLockRecord>
  <!-- route lock record -->
  <RouteLockRecord>
    <LockName>VLK015</LockName>
    <LockSequence>1</LockSequence>
  </RouteLockRecord>
  <!-- char string -->
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_ADD_LOCKS_ROUTE>
```

Output Transaction:

Note: The output transaction has the original input transaction (TRANSACTION_ADD_LOCKS_ROUTE), a result record (indicating failure with an error code of RC_PARTIAL_OK) for the transaction followed by result records for each lock. Those locks that could be added to the route lock table have their route lock records retrieved from the table and appended to the end of their result records. The output transaction has one or more RouteLockRecordWithResult parent elements, which is an output unit for each lock record specified in the input file. The unit contains a result record followed by the retrieved route lock record (if result is success) and just the result record (if result is failure).

```xml
<RESPONSE_ADD_LOCKS_ROUTE>
  <TRANSACTION_ADD_LOCKS_ROUTE xmlns="http://www.kabamas.com/CentranTransac.xsd">
    <RouteName>TestRte4</RouteName>
    <RouteLockRecord>
      <LockName>VLK014</LockName>
      <LockSequence>1</LockSequence>
    </RouteLockRecord>
    <RouteLockRecord>
      <LockName>VLK015</LockName>
      <LockSequence>1</LockSequence>
    </RouteLockRecord>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_ADD_LOCKS_ROUTE>
  <ResultRecord>
    <Result>Failure</Result>
    <ErrorCode>RC_PARTIAL_OK</ErrorCode>
    <Description>Not all specified locks could be added to the route.</Description>
  </ResultRecord>
  <RouteLockRecordWithResult>
    <ResultRecord>
      <Result>Failure</Result>
      <ErrorCode>RC_ERR_FAILED_ADD_ROUTE_LOCK_ALREADY_EXISTS</ErrorCode>
      <Description>Route lock record with lock name VLK014, sequence 1 already exists in the database.</Description>
    </ResultRecord>
  </RouteLockRecordWithResult>
  <RouteLockRecordWithResult>
    <ResultRecord>
      <Result>Success</Result>
      <ErrorCode>RC_OK</ErrorCode>
      <Description>Lock VLK015, sequence 1 added successfully to the route lock table.</Description>
    </ResultRecord>
  </RouteLockRecordWithResult>
</RESPONSE_ADD_LOCKS_ROUTE>
```
Example 3 - Failure

Input Transaction:

```xml
<TRANSACTION_ADD_LOCKS_ROUTE>
  <!-- char string -->
  <RouteName>TestRte4</RouteName>
  <!-- route lock record -->
  <RouteLockRecord>
    <LockName>VLK009</LockName>
    <LockSequence>1</LockSequence>
  </RouteLockRecord>
  <!-- route lock record -->
  <RouteLockRecord>
    <LockName>VLKShelved</LockName>
    <LockSequence>1</LockSequence>
  </RouteLockRecord>
  <!-- char string -->
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_ADD_LOCKS_ROUTE>
```

Output Transaction:

The output transaction has the original input transaction (TRANSACTION_ADD_LOCKS_ROUTE), a result record (indicating failure) followed by result records for each lock that could not be added to the route.

```xml
<RESPONSE_ADD_LOCKS_ROUTE>
  <TRANSACTION_ADD_LOCKS_ROUTE xmlns="http://www.kabamas.com/CentranTransac.xsd">
    <RouteName>TestRte4</RouteName>
    <RouteLockRecord>
      <LockName>VLK009</LockName>
      <LockSequence>1</LockSequence>
    </RouteLockRecord>
    <RouteLockRecord>
      <LockName>VLKShelved</LockName>
      <LockSequence>1</LockSequence>
    </RouteLockRecord>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_ADD_LOCKS_ROUTE>
  <ResultRecord>
    <Result>Failure</Result>
    <ErrorCode>RC_NOT_OK</ErrorCode>
    <Description>None of the specified locks could be added to the route.</Description>
  </ResultRecord>
  <RouteLockRecordWithResult>
    <ResultRecord>
      <Result>Failure</Result>
      <ErrorCode>RC_ERR_LOCK_ROUTE_REGION_MISMATCH</ErrorCode>
      <Description>The lock's region does not match the route's region.</Description>
    </ResultRecord>
  </RouteLockRecordWithResult>
  <RouteLockRecordWithResult>
    <ResultRecord>
      <Result>Failure</Result>
      <ErrorCode>RC_ERR_INVALID_LOCK_REC_RECTYPE</ErrorCode>
      <Description>Lock VLKShelved is neither in Active mode nor in Install
```
mode.
</Description>
</ResultRecord>
</RouteLockRecordWithResult>
</RESPONSE_ADD_LOCKS_ROUTE>
Chapter 3 - Route XML Transactions

3.6 Read Locks on a Route

This transaction reads data for locks on a route either from the database or from a route file. If successful, the output would include both the route lock record and the corresponding lock record for each lock on the route.

Transaction information required:

- Route Name
- Dispatcher ID (Optional) – If this field is missing or left blank, the default dispatcher ID specified in CenTran’s registry is used.

Transaction information returned:

Success:
Input transaction, followed by a result record (result, error code and description) for the transaction as a whole and for each lock on the route - a route lock record, lock record and result record.

Failure:
Input transaction, followed by a result record (result, error code and description) for the transaction as a whole. No route information (route lock, lock records) would be retrieved if the transaction failed due to reasons like lack of authorization or invalid route name. If the pre-requisites like authorization, valid route name are satisfied, the route information retrieved for each lock on the route has a route lock record (if found in database or route file), lock record (if found in database) and result record.

NOTE: The result record for the whole transaction has as its result 'Failure’ if the transaction is a partial success (only some of the locks were read successfully) or if the transaction is a complete failure (none of the locks were read successfully). In the case of partial success, the error code for the transaction would be RC_PARTIAL_OK and in case of complete failure the error code for the transaction would be RC_NOT_OK. A lock may not be read successfully if, for example the route lock exists but the matching lock record does not.

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Route does not exist.
- Invalid route name.
- All locks on route don’t exist.
- Dispatcher and route belong to different regions (route belongs to a database).
- Not authorized due to authorization role.
- Validation error.

Example 1 - Success

Input Transaction:

```xml
<TRANSACTION_READ_LOCKS_ROUTE>
  <!-- char string -->
  <RouteName>TestRte4</RouteName>
  <!-- char string -->
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_READ_LOCKS_ROUTE>
```

Output Transaction:

Note: The output transaction has the original input transaction (TRANSACTION_READ_LOCKS_ROUTE), a result record (indicating success) followed by data for each lock on the route. The output unit for each lock found on the route is LockRecordAndRouteLockRecord which consists of a result record, lock record and route lock record.

```xml
<RESPONSE_READ_LOCKS_ROUTE>
  <TRANSACTION_READ_LOCKS_ROUTE xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
    <RouteName>TestRte4</RouteName>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_READ_LOCKS_ROUTE>
  <ResultRecord>
    <Result>Success</Result>
  </ResultRecord>
</RESPONSE_READ_LOCKS_ROUTE>
```
<ErrorCode>RC_OK</ErrorCode>
>Description>All locks defined on the route were found and read.</Description>
</ResultRecord>
</LockRecordAndRouteLockRecord>
<ResultRecord>
  <Result>Success</Result>
  <ErrorCode>RC_OK</ErrorCode>
  <Description>Lock record found.</Description>
</ResultRecord>
</ResultRecord>
  <LockName>VLK014</LockName>
  <RecordType>A</RecordType>
  <StartDate>2002-11-01T21:17:28</StartDate>
  <LastUsedDate>2009-02-16T23:52:39</LastUsedDate>
  <CustomerNumber>123456</CustomerNumber>
  <LockMode>R</LockMode>
  <IfDualMode>0</IfDualMode>
  <IfLockOpen>0</IfLockOpen>
  <IfForcedClosed>0</IfForcedClosed>
  <IfRoute1Issued>1</IfRoute1Issued>
  <IfRoute2Issued>0</IfRoute2Issued>
  <IfRoute3Issued>0</IfRoute3Issued>
  <IfNoAlarm>0</IfNoAlarm>
  <IfSecondLineMaintenanceCall>0</IfSecondLineMaintenanceCall>
  <IfActivationCall>0</IfActivationCall>
  <SerialNumber>532214</SerialNumber>
  <CloseSeal>113</CloseSeal>
  <PreviousSeal>113</PreviousSeal>
  <RouteSeal1>152</RouteSeal1>
  <RouteSeal2>0</RouteSeal2>
  <RouteSeal3>0</RouteSeal3>
  <PreviousRouteSeal1>113</PreviousRouteSeal1>
  <PreviousRouteSeal2>0</PreviousRouteSeal2>
  <PreviousRouteSeal3>0</PreviousRouteSeal3>
  <OpenTries1>0</OpenTries1>
  <OpenTries2>0</OpenTries2>
  <OpenTries3>0</OpenTries3>
  <TransferReturnCode>0</TransferReturnCode>
  <IssuedComboUser1Seq1>956628</IssuedComboUser1Seq1>
  <IssuedComboUser1Seq2>0</IssuedComboUser1Seq2>
  <IssuedComboUser1Seq3>0</IssuedComboUser1Seq3>
  <IssuedComboUser2Seq1>0</IssuedComboUser2Seq1>
  <IssuedComboUser2Seq2>0</IssuedComboUser2Seq2>
  <IssuedComboUser2Seq3>0</IssuedComboUser2Seq3>
  <PreviousComboUser1Seq1>363809</PreviousComboUser1Seq1>
  <PreviousComboUser1Seq2>0</PreviousComboUser1Seq2>
  <PreviousComboUser1Seq3>0</PreviousComboUser1Seq3>
  <PreviousComboUser2Seq1>0</PreviousComboUser2Seq1>
  <PreviousComboUser2Seq2>0</PreviousComboUser2Seq2>
  <PreviousComboUser2Seq3>0</PreviousComboUser2Seq3>
  <AuditCount>7</AuditCount>
  <GroupName>some gro</GroupName>
  <OriginalSerialNumber>0</OriginalSerialNumber>
  <Description1>aaaaaaaaaaaaaaaa</Description1>
  <Description2>dddddddddddddd</Description2>
  <Description3>dddddddddddddd</Description3>
  <Description4>dddddddddddddd</Description4>
  <CustomerID>ACustomer</CustomerID>
  <ATMSerialNumber>asdfas</ATMSerialNumber>
  <UserDefined1 />
  <UserDefined2 />
  <UserDefined3 />
  <UserDefined4 />
  <Region>TestRegionD</Region>
  <IfUnassignedOpenCall>0</IfUnassignedOpenCall>
  <IfLastRoute1Issued>1</IfLastRoute1Issued>
  <IfLastRoute2Issued>0</IfLastRoute2Issued>
  <IfLastRoute3Issued>0</IfLastRoute3Issued>
  <User1ID1>rzjill</User1ID1>
  <User1ID2 />
  <User1ID3 />
  <User2ID1 />
  <User2ID2 />
Example 2 - Failure

Input Transaction:

```xml
<TRANSACTION_READ_LOCKS_ROUTE>
  <!-- char string -->
  <RouteName>TestRte7</RouteName>
  <!-- char string -->
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_READ_LOCKS_ROUTE>
```
Output Transaction:

Note: The output transaction has the original input transaction (TRANSACTION_READ_LOCKS_ROUTE), a result record (indicating failure) followed by data for each lock on the route. The output unit for each lock found on the route is LockRecordAndRouteLockRecord which consists of a result record, lock record and route lock record. In this case, the route lock record specified in the route file has no matching lock record. So, the result record indicates a failure and only the route lock information retrieved from the route file is displayed.

```xml
<RESPONSE_READ_LOCKS_ROUTE>
    <TRANSACTION_READ_LOCKS_ROUTE xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
        <RouteName>TestRte7</RouteName>
        <DispatcherID>CentranSS</DispatcherID>
    </TRANSACTION_READ_LOCKS_ROUTE>
    <ResultRecord>
        <Result>Failure</Result>
        <ErrorCode>RC_NOT_OK</ErrorCode>
        <Description>None of the locks defined on the route were found and read.</Description>
    </ResultRecord>
    <LockRecordAndRouteLockRecord>
        <ResultRecord>
            <Result>Failure</Result>
            <ErrorCode>RC_ERR_LOCK_NOT_FOUND</ErrorCode>
            <Description>Lock record with lock name VLK031 not found.</Description>
        </ResultRecord>
        <RouteLockRecord xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/XMLSchema">
            <LockName>VLK031</LockName>
            <User1ID />
            <User2ID />
            <RouteName>TestRte7</RouteName>
            <OpenDate xsi:nil="true" />
            <CloseDate xsi:nil="true" />
            <LockSequence>1</LockSequence>
            <DispatchOrder>0</DispatchOrder>
            <ResultCode>0</ResultCode>
            <IfCloseSealDuress>0</IfCloseSealDuress>
            <!-- Additional elements omitted for brevity. -->
        </RouteLockRecord>
    </LockRecordAndRouteLockRecord>
</RESPONSE_READ_LOCKS_ROUTE>
```
Chapter 3 - Route XML Transactions

3.7 Delete Locks from a Route

This transaction deletes locks from an existing route in the database. The locks to be deleted are specified as route lock records (as defined in the schema) in the input transaction file.

Transaction information required:

- Route Name
- Array of Lock Records to be deleted from the route:
  - Lock name
  - Lock sequence
- Dispatcher ID (Optional) – If this field is missing or left blank, the default dispatcher ID specified in CenTran’s registry is used.

Transaction information returned:

Success:
Input transaction, followed by a result record (result, error code and description) for the transaction as a whole and an array of route locks (retrieved prior to deletion) with a result record for each lock.

NOTE: The result record for the whole transaction has as its result ‘Success’ only if the transaction is a complete success (all locks were deleted successfully from the route). In this case the error code for the transaction would be RC_OK.

Failure:
Input transaction, followed by a result record (result, error code and description) for the transaction as a whole and an array of data for each lock on the route - result record, route lock record (retrieved prior to deletion).

NOTE: The result record for the whole transaction has as its result ‘Failure’ if the transaction is a partial success (some locks were deleted successfully and the others failed) or if the transaction is a complete failure (none of the locks were deleted from the route). In the case of partial success, the error code for the transaction would be RC_PARTIAL_OK and in the case of complete failure, the error code for the transaction would be RC_NOT_OK.

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Locks on route being deleted are open on the route.
- Route doesn't exist.
- Not authorized due to region (region control active).
- Not authorized due to authorization role.
- Route lock does not exist.

Example

Input Transaction:

```xml
<TRANSACTION_DELETE_LOCKS_ROUTE>
  <!-- char string -->
  <RouteName>TestRte4</RouteName>
  <!-- route lock record -->
  <RouteLockRecord>
    <LockName></LockName>
    <LockSequence>1</LockSequence>
  </RouteLockRecord>
  <!-- route lock record -->
  <RouteLockRecord>
    <LockName>VLK011</LockName>
    <LockSequence>1</LockSequence>
  </RouteLockRecord>
  <!-- route lock record -->
  <RouteLockRecord>
    <LockName>VLK014</LockName>
    <LockSequence>1</LockSequence>
  </RouteLockRecord>
  <!-- route lock record -->
</TRANSACTION_DELETE_LOCKS_ROUTE>
```
Output Transaction:

Note: The output transaction has the original input transaction (TRANSACTION_DELETE_LOCKS_ROUTE), a result record (indicating success) followed by result records for each lock. The locks that were found in the route lock table have their route lock records retrieved from the table (prior to deletion) and appended to the end of their result records. In this case, one lock has an invalid name, lock VLK011 was not found, lock VLK014 was open on the route (its route lock record was found and retrieved), and lock VLK015 was deleted successfully (its route lock record was found and retrieved prior to deletion). The error code for the transaction is RC_PARTIAL_OK (because one lock could be deleted successfully from the route) but the overall result is deemed a Failure.
<RouteName>TestRte4</RouteName>
<OpenDate>2009-02-17T22:11:03.789Z</OpenDate>
<CloseDate xsi:nil="true" />
<LockSequence>1</LockSequence>
<DispatchOrder>0</DispatchOrder>
<ResultCode>0</ResultCode>
<IfCloseSealDuress>0</IfCloseSealDuress>
<IfCloseSealLowBattery>0</IfCloseSealLowBattery>
</RouteLockRecord>
</RouteLockRecordWithResult>
<RouteLockRecordWithResult>
<ResultRecord>
<Result>Success</Result>
<ErrorCode>RC_OK</ErrorCode>
>Description>Route lock record VLK015 deleted successfully.</Description>
</ResultRecord>
<RouteLockRecord xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
<LockName>VLK015</LockName>
<User1ID />
<User2ID />
<RouteName>TestRte4</RouteName>
<OpenDate xsi:nil="true" />
<CloseDate xsi:nil="true" />
<LockSequence>1</LockSequence>
<DispatchOrder>0</DispatchOrder>
<ResultCode>0</ResultCode>
<IfCloseSealDuress>0</IfCloseSealDuress>
<IfCloseSealLowBattery>0</IfCloseSealLowBattery>
</RouteLockRecord>
</RouteLockRecordWithResult>
</RESPONSE_DELETE_LOCKS_ROUTE>
3.8 Dispatch all Locks on a Route

This transaction dispatches all locks on an existing route in the database or from a route file.

**Transaction information required:**

- Route Name
- Route User ID 1
- Route User ID 2
- Flag to indicate if lock errors allowed (conditional dispatch).
- Dispatcher ID (Optional) – If the ID field value is missing or left blank, the default dispatcher ID specified in CenTran’s registry is used.

**Transaction information returned:**

**Success:**

Input transaction, followed by a result record (result, error code and description) for the transaction as a whole and for each lock on the route - a route lock record, lock record and result record.

NOTE: The result record for the whole transaction has as its result ‘Success’ only if the transaction is a complete success (all locks on the route were dispatched successfully). In this case the error code for the transaction would be RC_OK.

**PartialSuccess:**

Input transaction, followed by a result record (result, error code and description) for the transaction as a whole and for each lock on the route - a route lock record, lock record and result record.

NOTE: The result record for the whole transaction has as its result ‘PartialSuccess’ only if the transaction is a partial success (some locks on the route were dispatched successfully, and some locks failed).

**Failure:**

Input transaction, followed by a result record (result, error code and description) for the transaction as a whole. No route information is displayed if the transaction failed due to reasons like lack of authorization, invalid route name or failure of any other condition that needs to be satisfied before attempting to dispatch a lock on a route. If an attempt was made to dispatch the locks, for each lock on the route - a route lock record (if found), lock record (if found) and result record is displayed. The only exception to this rule is when an invalid lock name, invalid User ID or invalid lock sequence is specified as input for a route lock record and in this case only the result record is displayed for that particular route lock record.

NOTE: The result record for the whole transaction has as its result ‘Failure’.

NOTE: The output transaction may have one or more ‘LockRecordAndRouteLockRecord’ elements. Each element is an output unit for each lock that was either successfully dispatched or failed to be dispatched. The unit contains a result record followed by a lock record (if found in the database) and a route lock record (if found in the database).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Locks already open, or otherwise invalid.
- Locks don’t exist.
- Users don’t exist, or otherwise invalid.
- Route doesn’t exist.
- Not authorized due to region (region control active).
- Not authorized due to authorization role.

**Example 1 - Failure**

**Input Transaction:**

```xml
<TRANSACTION_DISPATCH_ALL_LOCKSROUTE xmlns="http://www.kabamas.com/CentranTransac.xsd">
  <ROUTE NAME="TestRte3"/>
  <USER ID="rzjack"/>
  <USER ID="rzjill"/>
  <IF ALLOW LOCK ERRORS="0"/>
</TRANSACTION_DISPATCH_ALL_LOCKSROUTE>
```
Output Transaction:

Here, the route in the database has no locks assigned to it and so no locks are dispatched.

Example 2 - Failure

Input Transaction:

Output Transaction:

NOTE: If no lock errors are allowed, no locks on the route will be dispatched even if one of them causes a group mismatch, region mismatch, does not exist, is already open or is not in active mode. In this case, one lock on the route is already open and so none of the locks are dispatched. Only the details (result record, lock record and route lock record) of the open lock VLK014 are displayed.
Example 3 - Success

Input Transaction:

```xml
<TRANSACTION_DISPATCH_ALL_LOCKS_ROUTE xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
  <RouteName>TestRte4</RouteName>
  <User1ID>rzjack</User1ID>
  <User2ID>rzjill</User2ID>
  <IfAllowLockErrors>1</IfAllowLockErrors>
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_DISPATCH_ALL_LOCKS_ROUTE>
```

Output Transaction:

```xml
<RESPONSE_DISPATCH_ALL_LOCKS_ROUTE>
  <TRANSACTION_DISPATCH_ALL_LOCKS_ROUTE xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
    <RouteName>TestRte4</RouteName>
    <User1ID>rzjack</User1ID>
    <User2ID>rzjill</User2ID>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_DISPATCH_ALL_LOCKS_ROUTE>
</RESPONSE_DISPATCH_ALL_LOCKS_ROUTE>
```
<ResultRecord>
  <Result>Success</Result>
  <ErrorCode>RC_OK</ErrorCode>
  <Description>All locks on route TestRte4 have been dispatched.</Description>
</ResultRecord>

<LockRecordAndRouteLockRecord>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <Description>Lock VLK014 dispatched successfully.</Description>
  </ResultRecord>
  <RouteLockRecord xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
                   xmlns:xsd="http://www.w3.org/2001/XMLSchema">
    <LockName>VLK014</LockName>
    <User1ID>rjrb1</User1ID>
    <User2ID />
    <RouteName>s_route2</RouteName>
    <OpenDate>2009-08-07T13:37:15.497Z</OpenDate>
    <CloseDate>2009-08-07T13:37:17.077Z</CloseDate>
    <LockSequence>1</LockSequence>
    <DispatchOrder>0</DispatchOrder>
    <ResultCode>0</ResultCode>
    <IfCloseSealDuress>0</IfCloseSealDuress>
    <IfCloseSealLowBattery>0</IfCloseSealLowBattery>
  </RouteLockRecord>
  <LockRecord xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
               xmlns:xsd="http://www.w3.org/2001/XMLSchema">
    <LockName>VLK014</LockName>
    <RecordType>A</RecordType>
    <StartDate>2002-11-01T21:17:28.343Z</StartDate>
    <LastUsedDate>2009-08-07T13:37:17.077Z</LastUsedDate>
    <CustomerNumber>123456</CustomerNumber>
    <LockMode>R</LockMode>
    <IfDualMode>0</IfDualMode>
    <IfLockOpen>0</IfLockOpen>
    <IfForcedClosed>0</IfForcedClosed>
    <IfRoute1Issued>0</IfRoute1Issued>
    <IfRoute2Issued>0</IfRoute2Issued>
    <IfRoute3Issued>0</IfRoute3Issued>
    <IfNoAlarm>0</IfNoAlarm>
    <IfSecondLineMaintenanceCall>0</IfSecondLineMaintenanceCall>
    <IfActivationCall>0</IfActivationCall>
    <SerialNumber>532214</SerialNumber>
    <Seal>137</Seal>
    <PreviousSeal>152</PreviousSeal>
    <RouteSeal1>137</RouteSeal1>
    <RouteSeal2>0</RouteSeal2>
    <RouteSeal3>0</RouteSeal3>
    <PreviousRouteSeal1>152</PreviousRouteSeal1>
    <PreviousRouteSeal2>0</PreviousRouteSeal2>
    <PreviousRouteSeal3>0</PreviousRouteSeal3>
    <OpenTries1>0</OpenTries1>
    <OpenTries2>0</OpenTries2>
    <OpenTries3>0</OpenTries3>
    <TransferReturnCode>0</TransferReturnCode>
    <IssuedComboUser1Seq1>840446</IssuedComboUser1Seq1>
    <IssuedComboUser1Seq2>0</IssuedComboUser1Seq2>
    <IssuedComboUser1Seq3>0</IssuedComboUser1Seq3>
    <IssuedComboUser2Seq1>0</IssuedComboUser2Seq1>
    <IssuedComboUser2Seq2>0</IssuedComboUser2Seq2>
    <IssuedComboUser2Seq3>0</IssuedComboUser2Seq3>
    <PreviousComboUser1Seq1>362917</PreviousComboUser1Seq1>
    <PreviousComboUser1Seq2>0</PreviousComboUser1Seq2>
    <PreviousComboUser1Seq3>0</PreviousComboUser1Seq3>
    <PreviousComboUser2Seq1>0</PreviousComboUser2Seq1>
    <PreviousComboUser2Seq2>0</PreviousComboUser2Seq2>
    <PreviousComboUser2Seq3>0</PreviousComboUser2Seq3>
    <AuditCount>9</AuditCount>
    <GroupName>some gro</GroupName>
    <OriginalSerialNumber>0</OriginalSerialNumber>
    <Description1>aaaaaaaaaaaaaaaaa</Description1>
<Description2>dddddddddddddd</Description2>
<Description3>dddddddddddddd</Description3>
<Description4>dddddddddddddd</Description4>
<CustomerID>ACustomer</CustomerID>
<ATMSerialNumber>asdfasd</ATMSerialNumber>
<UserDefined1 /> 
<UserDefined2 /> 
<UserDefined3 /> 
<UserDefined4 /> 
<Region>TestRegionD</Region>
<IfUnassignedOpenCall>0</IfUnassignedOpenCall>
<IfLastRoute1Issued>1</IfLastRoute1Issued>
<IfLastRoute2Issued>0</IfLastRoute2Issued>
<IfLastRoute3Issued>0</IfLastRoute3Issued>
<User1ID1>rjrb1</User1ID1>
<User1ID2 />
<User1ID3 />
<User2ID1 />
<User2ID2 />
<User2ID3 />
<RouteName1>s_route2</RouteName1>
<RouteName2 />
<RouteName3 />
<DispatcherID1>CenTran</DispatcherID1>
<DispatcherID2 />
<DispatcherID3 />
<OpenTime1>2009-08-07T13:37:15.497Z</OpenTime1>
<OpenTime2 xsi:nil="true" /> 
<OpenTime3 xsi:nil="true" />
<CloseTime1>2009-08-07T13:37:17.077Z</CloseTime1>
<CloseTime2 xsi:nil="true" />
<CloseTime3 xsi:nil="true" />
<IfPreviousRoute1Issued>1</IfPreviousRoute1Issued>
<IfPreviousRoute2Issued>0</IfPreviousRoute2Issued>
<IfPreviousRoute3Issued>0</IfPreviousRoute3Issued>
<PreviousUser1ID1>rzjack</PreviousUser1ID1>
<PreviousUser1ID2 />
<PreviousUser1ID3 />
<PreviousUser2ID1 />
<PreviousUser2ID2 />
<PreviousUser2ID3 />
<PreviousRouteName1>s_route2</PreviousRouteName1>
<PreviousRouteName2 />
<PreviousRouteName3 />
<PreviousOpenTime1>2009-08-07T13:37:08.143Z</PreviousOpenTime1>
<PreviousOpenTime2 xsi:nil="true" />
<PreviousOpenTime3 xsi:nil="true" />
<PreviousCloseTime1>2009-08-07T13:37:12.777Z</PreviousCloseTime1>
<PreviousCloseTime2 xsi:nil="true" />
<PreviousCloseTime3 xsi:nil="true" />
<ServiceBranch>the new service branch</ServiceBranch>
<Address1 />
<Address2 />
<City />
<State />
<ZIP />
<Country />
<KeyCloseSeal>0</KeyCloseSeal>
<LockHardwareModel />
<BankBranchName />
<BankOpenDelay>0</BankOpenDelay>
<BankOpenWindow>0</BankOpenWindow>
<LockActivationStatus />
<LockDispatchStatus />
</LockRecord>
</LockRecordAndRouteLockRecord>
</RESPONSE_DISPATCH_ALL_LOCKS_ROUTE>
3.9 Dispatch Locks on a Route

This transaction dispatches some of the locks on an existing route in the database or from a route file. The locks to be dispatched are specified as route lock records (as defined in the schema) in the input transaction file.

Transaction information required:

- Route Name
- Route User ID 1
- Route User ID 2
- Array of Lock Records to be dispatched on the route:
  - Lock Name
  - Lock Sequence
- Dispatcher ID (Optional) – If the ID field value is missing or left blank, the default dispatcher ID specified in CenTran’s registry is used.

Transaction information returned:

Success:
Input transaction, followed by a result record (result, error code and description) for the transaction as a whole and for each lock on the route - a route lock record, lock record and result record.

NOTE: The result record for the whole transaction has as its result ‘Success’ only if the transaction is a complete success (all locks on the route were dispatched successfully). In this case the error code for the transaction would be RC_OK.

PartialSuccess:
Input transaction, followed by a result record (result, error code and description) for the transaction as a whole and for each lock on the route - a route lock record, lock record and result record.

NOTE: The result record for the whole transaction has as its result ‘PartialSuccess’ only if the transaction is a partial success (some locks on the route were dispatched successfully, and some locks failed).

Failure:
Input transaction, followed by a result record (result, error code and description) for the transaction as a whole. No route information is displayed if the transaction failed due to reasons like lack of authorization, invalid route name or failure of any other condition that needs to be satisfied before attempting to dispatch a lock on a route. If an attempt was made to dispatch the locks, for each lock on the route - a route lock record (if found), lock record (if found) and result record is displayed. The only exception to this rule is when an invalid lock name, invalid User ID or invalid lock sequence is specified as input for a route lock record and in this case only the result record is displayed for that particular route lock record.

NOTE: The result record for the whole transaction has as its result ‘Failure’.

NOTE: The output transaction may have one or more ‘LockRecordAndRouteLockRecord’ elements. Each element is an output unit for each lock that was either successfully dispatched or failed to be dispatched. The unit contains a result record followed by a lock record (if found in the database) and a route lock record (if found in the database).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Locks already open, or otherwise invalid.
- Locks don't exist.
- Users don't exist, or otherwise invalid.
- Route doesn't exist.
- Not authorized due to region (region control active).
- Not authorized due to authorization role.

Example 1 - Failure

Input Transaction:

```xml
<TRANSACTION_DISPATCH_LOCKS_ROUTE xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
  <RouteName>TestRte4</RouteName>
  <User1ID>Fjrbl</User1ID>
</TRANSACTION_DISPATCH_LOCKS_ROUTE>
```
Output Transaction:

In this case, users fjrb1 and fjrb2 are FLM users and CentranSS is a Special Supervisor. So, none of the locks are dispatched and the error code for the whole transaction is RC_ERR_FLMBOTH_NOT_SAME_MODE_AS_LOCK. Each route lock has its own error code.
<IfDualMode>1</IfDualMode>
<IfLockOpen>0</IfLockOpen>
<IfForcedClosed>0</IfForcedClosed>
<IfRoute1Issued>0</IfRoute1Issued>
<IfRoute2Issued>0</IfRoute2Issued>
<IfRoute3Issued>0</IfRoute3Issued>
<IfNoAlarm>0</IfNoAlarm>
<IfSecondLineMaintenanceCall>0</IfSecondLineMaintenanceCall>
<IfActivationCall>0</IfActivationCall>
<IfUnassignedOpenCall>0</IfUnassignedOpenCall>
<TransferReturnCode>0</TransferReturnCode>
<IssuedComboUser1Seq1>631429</IssuedComboUser1Seq1>
<IssuedComboUser1Seq2>0</IssuedComboUser1Seq2>
<IssuedComboUser1Seq3>0</IssuedComboUser1Seq3>
<IssuedComboUser2Seq1>205616</IssuedComboUser2Seq1>
<IssuedComboUser2Seq2>0</IssuedComboUser2Seq2>
<IssuedComboUser2Seq3>0</IssuedComboUser2Seq3>
<PreviousComboUser1Seq1>750929</PreviousComboUser1Seq1>
<PreviousComboUser1Seq2>0</PreviousComboUser1Seq2>
<PreviousComboUser1Seq3>0</PreviousComboUser1Seq3>
<PreviousComboUser2Seq1>167217</PreviousComboUser2Seq1>
<PreviousComboUser2Seq2>0</PreviousComboUser2Seq2>
<PreviousComboUser1Seq3>0</PreviousComboUser1Seq3>
<AuditCount>21</AuditCount>
<GroupName />
<Description1>aaaaaaaaaaaaaaaaa</Description1>
<Description2 />
<Description3 />
<Description4 />
<CustomerID />
<ATMSerialNumber />
<UserDefined1 />
<UserDefined2 />
<UserDefined3 />
<UserDefined4 />
<Region>TestRegionD</Region>
<OpenTime1>2009-08-10T14:17:34.200Z</OpenTime1>
<CloseTime1>2009-08-10T14:17:38.017Z</CloseTime1>
<PreviousUser1ID1>rzjill</PreviousUser1ID1>
<User1ID1 />
<User1ID2 />
<User1ID3 />
<User1ID4 />
<User2ID1>rzdiffgroup</User2ID1>
<User2ID2 />
<User2ID3 />
<RouteName1>TestRte4</RouteName1>
<RouteName2 />
<Result>Failure</Result>
<ErrorCode>RC_ERR_FLM1_NOT_SAME_MODE_AS_LOCK</ErrorCode>
<Description>First user is not the same mode as the lock.</Description>
</ResultRecord>
</RouteLockRecord>
Example 2 - Partial Failure

Input Transaction:

```xml
<!-- char string -->
<TRANSACTION_DISPATCH_LOCKSROUTE>
  <!-- route lock record -->
  <RouteLockRecord>
    <LockName>VLK013</LockName>
    <LockSequence>1</LockSequence>
    <UserID>rjrb1</UserID>
  </RouteLockRecord>
  <!-- route lock record -->
  <RouteLockRecord>
    <LockName>VLK014</LockName>
    <LockSequence>1</LockSequence>
    <UserID>rzjill</UserID>
  </RouteLockRecord>
  <!-- char string -->
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_DISPATCH_LOCKSROUTE>
```

Output Transaction:

In this example, lock VLK013 does not exist. Therefore an appropriate error code is displayed in the result record. Since no route lock record or lock record for VLK013 exists, only the result record is displayed. Lock VLK014 is dispatched successfully. The error code for the whole transaction is RC_PARTIAL_OK indicating partial success or partial failure, depending on whether you think of the glass as half full or half empty...

```xml
<RESPONSE_DISPATCH_LOCKSROUTE>
  <TRANSACTION_DISPATCH_LOCKSROUTE xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
    <RouteName>TestRte4</RouteName>
    <RouteLockRecord>
      <LockName>VLK013</LockName>
      <LockSequence>1</LockSequence>
      <UserID>rjrb1</UserID>
    </RouteLockRecord>
    <RouteLockRecord>
      <LockName>VLK014</LockName>
      <LockSequence>1</LockSequence>
      <UserID>rzjill</UserID>
    </RouteLockRecord>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_DISPATCH_LOCKSROUTE>
  <ResultRecord>
    <Result>Failure</Result>
    <ErrorCode>RC_PARTIAL_OK</ErrorCode>
    <Description>Failure in dispatching some of the specified locks on route TestRte4.</Description>
  </ResultRecord>
</RESPONSE_DISPATCH_LOCKSROUTE>
```
<ErrorCode>RC_ERR_ROUTE_LOCK_NOT_FOUND</ErrorCode>
<Description>Route lock record with route name - TestRte4, 
lock name - VLK013, sequence - 1 does not exist.</Description>
</ResultRecord>
</LockRecordAndRouteLockRecord>

<ResultRecord>
<Result>Success</Result>
<ErrorCode>RC_OK</ErrorCode>
<Description>Lock VLK014 dispatched successfully.</Description>
</ResultRecord>
<LockRecord xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
<LockName>VLK014</LockName>
<RecordType>A</RecordType>
<StartDate>2002-11-01T21:17:28</StartDate>
<LastUsedDate>2009-02-18T16:00:58</LastUsedDate>
<CustomerNumber>123456</CustomerNumber>
<LockMode>R</LockMode>
<IfDualMode>0</IfDualMode>
<IfLockOpen>0</IfLockOpen>
<IfForcedClosed>0</IfForcedClosed>
<IfRoute1Issued>1</IfRoute1Issued>
<IfRoute2Issued>0</IfRoute2Issued>
<IfRoute3Issued>0</IfRoute3Issued>
<IfNoAlarm>0</IfNoAlarm>
<IfSecondLineMaintenanceCall>0</IfSecondLineMaintenanceCall>
<IfActivationCall>0</IfActivationCall>
<SerialNumber>532214</SerialNumber>
<CloseSeal>49</CloseSeal>
<PreviousSeal>49</PreviousSeal>
<RouteSeal1>85</RouteSeal1>
<RouteSeal2>0</RouteSeal2>
<RouteSeal3>0</RouteSeal3>
<PreviousRouteSeal1>49</PreviousRouteSeal1>
<PreviousRouteSeal2>0</PreviousRouteSeal2>
<PreviousRouteSeal3>0</PreviousRouteSeal3>
<OpenTries1>0</OpenTries1>
<OpenTries2>0</OpenTries2>
<OpenTries3>0</OpenTries3>
<TransferReturnCode>0</TransferReturnCode>
<IssuedComboUser1Seq1>456865</IssuedComboUser1Seq1>
<IssuedComboUser1Seq2>0</IssuedComboUser1Seq2>
<IssuedComboUser1Seq3>0</IssuedComboUser1Seq3>
<IssuedComboUser2Seq1>0</IssuedComboUser2Seq1>
<IssuedComboUser2Seq2>0</IssuedComboUser2Seq2>
<IssuedComboUser2Seq3>0</IssuedComboUser2Seq3>
<PreviousComboUser1Seq1>280202</PreviousComboUser1Seq1>
<PreviousComboUser1Seq2>0</PreviousComboUser1Seq2>
<PreviousComboUser1Seq3>0</PreviousComboUser1Seq3>
<PreviousComboUser2Seq1>0</PreviousComboUser2Seq1>
<PreviousComboUser2Seq2>0</PreviousComboUser2Seq2>
<PreviousComboUser2Seq3>0</PreviousComboUser2Seq3>
<AuditCount>10</AuditCount>
<GroupName>some gro</GroupName>
<OriginalSerialNumber>0</OriginalSerialNumber>
<Description1>aaaaaaaaaaaaaaaa</Description1>
<Description2>dddddddddddddd</Description2>
<Description3>dddddddddddddd</Description3>
<Description4>dddddddddddddd</Description4>
<CustomerID>ACustomer</CustomerID>
<ATMSerialNumber>asdfasd</ATMSerialNumber>
<UserDefined1 />
<UserDefined2 />
<UserDefined3 />
<UserDefined4 />
<Region>TestRegionD</Region>
<IfUnassignedOpenCall>0</IfUnassignedOpenCall>
<IfLastRoute1Issued>1</IfLastRoute1Issued>
<IfLastRoute2Issued>0</IfLastRoute2Issued>
<IfLastRoute3Issued>0</IfLastRoute3Issued>
<User1ID1>rzjill</User1ID1>
<User1ID2 />
<User1ID3 />
Example 3 - Success

**Input Transaction:**

```xml
<TRANSACTION_DISPATCH_ALL_LOCKS_ROUTE>
  <!-- char string -->
  <RouteName>TestRte4</RouteName>
  <!-- char string -->
  <User1ID>rzjill</User1ID>
</TRANSACTION_DISPATCH_ALL_LOCKS_ROUTE>
```
Output Transaction:

<RESPONSE_DISPATCH_ALL_LOCKS_ROUTE>
<TRANSACTION_DISPATCH_ALL_LOCKS_ROUTE xmlns="http://www.kabamas.com/CentranTransac.xsd">
  <RouteName>TestRte4</RouteName>
  <User1ID>rzjill</User1ID>
  <User2ID>rzjack</User2ID>
  <IfAllowLockErrors>0</IfAllowLockErrors>
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_DISPATCH_ALL_LOCKS_ROUTE>
<ResultRecord>
  <Result>Success</Result>
  <ErrorCode>RC_OK</ErrorCode>
  <Description>All locks on route TestRte4 have been dispatched.</Description>
</ResultRecord>
</RESPONSE_DISPATCH_ALL_LOCKS_ROUTE>
<RESULT_RECORD>
    <LockRecordAndRouteLockRecord>
      <LockRecord>
        <LockName>VLK014</LockName>
        <RecordType>A</RecordType>
        <StartDate>2002-11-01T21:17:28</StartDate>
        <LastUsedDate>2009-02-18T00:15:32</LastUsedDate>
        <CustomerNumber>123456</CustomerNumber>
        <LockMode>R</LockMode>
        <IfDualMode>0</IfDualMode>
        <IfLockOpen>0</IfLockOpen>
        <IfForcedClosed>0</IfForcedClosed>
        <IfRoute1Issued>1</IfRoute1Issued>
        <IfRoute2Issued>0</IfRoute2Issued>
        <IfRoute3Issued>0</IfRoute3Issued>
        <IfNoAlarm>0</IfNoAlarm>
        <IfSecondLineMaintenanceCall>0</IfSecondLineMaintenanceCall>
        <IfActivationCall>0</IfActivationCall>
        <SerialNumber>532214</SerialNumber>
        <CloseSeal>152</CloseSeal>
        <PreviousSeal>152</PreviousSeal>
        <RouteSeal1>137</RouteSeal1>
        <RouteSeal2>0</RouteSeal2>
        <RouteSeal3>0</RouteSeal3>
        <PreviousRouteSeal1>152</PreviousRouteSeal1>
        <PreviousRouteSeal2>0</PreviousRouteSeal2>
        <PreviousRouteSeal3>0</PreviousRouteSeal3>
        <OpenTries1>0</OpenTries1>
        <OpenTries2>0</OpenTries2>
        <OpenTries3>0</OpenTries3>
        <TransferReturnCode>0</TransferReturnCode>
        <IssuedComboUser1Seq1>113460</IssuedComboUser1Seq1>
        <IssuedComboUser1Seq2>0</IssuedComboUser1Seq2>
        <IssuedComboUser1Seq3>0</IssuedComboUser1Seq3>
        <IssuedComboUser2Seq1>0</IssuedComboUser2Seq1>
        <IssuedComboUser2Seq2>0</IssuedComboUser2Seq2>
        <IssuedComboUser2Seq3>0</IssuedComboUser2Seq3>
        <PreviousComboUser1Seq1>956628</PreviousComboUser1Seq1>
        <PreviousComboUser1Seq2>0</PreviousComboUser1Seq2>
        <PreviousComboUser1Seq3>0</PreviousComboUser1Seq3>
        <PreviousComboUser2Seq1>0</PreviousComboUser2Seq1>
        <PreviousComboUser2Seq2>0</PreviousComboUser2Seq2>
        <PreviousComboUser2Seq3>0</PreviousComboUser2Seq3>
<LockName>VLK016</LockName>
<RecordType>A</RecordType>
<StartDate>2002-11-01T21:18:27</StartDate>
<LastUsedDate>2009-02-18T00:15:32</LastUsedDate>
<CustomerNumber>123456</CustomerNumber>
<LockMode>R</LockMode>
<IfDualMode>1</IfDualMode>
<IfLockOpen>0</IfLockOpen>
<IfForcedClosed>0</IfForcedClosed>
<IfRoute1Issued>1</IfRoute1Issued>
<IfRoute2Issued>0</IfRoute2Issued>
<IfRoute3Issued>0</IfRoute3Issued>
<IfNoAlarm>0</IfNoAlarm>
<IfSecondLineMaintenanceCall>0</IfSecondLineMaintenanceCall>
<IfActivationCall>0</IfActivationCall>
<SerialNumber>532016</SerialNumber>
<CloseSeal>67</CloseSeal>
<PreviousSeal>67</PreviousSeal>
<RouteSeal1>132</RouteSeal1>
<RouteSeal2>0</RouteSeal2>
<RouteSeal3>0</RouteSeal3>
<PreviousRouteSeal1>147</PreviousRouteSeal1>
<PreviousRouteSeal2>67</PreviousRouteSeal2>
<PreviousRouteSeal3>0</PreviousRouteSeal3>
<OpenTries1>0</OpenTries1>
<OpenTries2>0</OpenTries2>
<OpenTries3>0</OpenTries3>
<TransferReturnCode>0</TransferReturnCode>
<IssuedComboUser1Seq1>579901</IssuedComboUser1Seq1>
<IssuedComboUser1Seq2>0</IssuedComboUser1Seq2>
<IssuedComboUser1Seq3>0</IssuedComboUser1Seq3>
<IssuedComboUser2Seq1>986190</IssuedComboUser2Seq1>
<IssuedComboUser2Seq2>0</IssuedComboUser2Seq2>
<IssuedComboUser2Seq3>0</IssuedComboUser2Seq3>
<PreviousComboUser1Seq1>8573</PreviousComboUser1Seq1>
<PreviousComboUser1Seq2>729333</PreviousComboUser1Seq2>
<PreviousComboUser1Seq3>0</PreviousComboUser1Seq3>
<PreviousComboUser2Seq1>219975</PreviousComboUser2Seq1>
<PreviousComboUser2Seq2>930736</PreviousComboUser2Seq2>
<PreviousComboUser2Seq3>0</PreviousComboUser2Seq3>
<AuditCount>15</AuditCount>
<GroupName />
This transaction reassigns all locks on an existing route in the database.

Transaction information required:

- Route Name
- Route User ID 1
- Route User ID 2
- Dispatcher ID (Optional) - If this field is missing or left blank, the default dispatcher ID specified in CenTran’s registry is used.

Transaction information returned:

Success:
Input transaction, followed by a result record (result, error code and description) for the transaction as a whole and for each lock on the route - a route lock record, lock record and result record.

NOTE: The result record for the whole transaction has as its result ‘Success’ only if the transaction is a complete success (all locks on the route were reassigned successfully). In this case the error code for the transaction would be RC_OK.

PartialSuccess:
Input transaction, followed by a result record (result, error code and description) for the transaction as a whole.

Each lock on the route - a route lock record (if found), lock record (if found) and result record is displayed.

The only exception to this rule is when an invalid lock name, invalid User ID or invalid lock sequence is specified as input for a route lock record and in this case only the result record is displayed for that particular route lock record.

NOTE: The result record for the whole transaction has as its result ‘PartialSuccess’ if the transaction is a partial success (some locks were reassigned successfully and the others failed). In the case of partial success, the error code for the transaction would be RC_ERR_REASSIGN_ROUTE_SOME_NOT_REASSIGNED.

Failure:
Input transaction, followed by a result record (result, error code and description) for the transaction as a whole. No route information is displayed if the transaction failed due to reasons like lack of authorization or failure of any other condition that needs to be satisfied before attempting to reassign the locks on a route.

If an attempt was made to reassign the locks, for each lock on the route - a route lock record (if found), lock record (if found) and result record is displayed. The only exception to this rule is when an invalid lock name, invalid User ID or invalid lock sequence is specified as input for a route lock record and in this case only the result record is displayed for that particular route lock record.

NOTE: The result record for the whole transaction has as its result ‘Failure’ if the transaction is a complete failure (none of the locks were reassigned on the route). In the case of complete failure, the error code for the transaction will vary depending on the error.

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Locks not open, or otherwise invalid.
- Locks don't exist.
- Users don't exist, or otherwise invalid.
- Route doesn't exist or otherwise invalid.
- Not authorized due to region (region control active).
- Not authorized due to authorization role.

Example 1 - Failure

Input Transaction:

```xml
<TRANSACTION_REASSIGN_ALL_LOCKS_ROUTE>
  <!-- char string -->
  <RouteName>TestRte1</RouteName>
  <!-- char string -->
  <User1ID>rzjill</User1ID>
</TRANSACTION_REASSIGN_ALL_LOCKS_ROUTE>
```
Output Transaction:

In this example, none of the locks are reassigned because the region control is set and the dispatcher’s region (local in scope) does not match the route’s region.

Example 2 - Partial Failure

Input Transaction:

Output Transaction:

In this example, lock VLK014 was reassigned successfully but lock VLK016 wasn’t because it was not open. The error code for the whole transaction is 'RC_PARTIAL_OK RC_ERR_REASSIGN_ROUTE_SOME_NOT_REASSIGNED' which indicates that the transaction partially succeeded and that some locks on the route were not reassigned.
Lock VLK014 reassigned successfully.

<LockRecord xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <LockName>VLK014</LockName>
  <RecordType>A</RecordType>
  <StartDate>2002-11-01T21:17:28</StartDate>
  <LastUsedDate>2009-02-18T16:00:58</LastUsedDate>
  <CustomerNumber>123456</CustomerNumber>
  <LockMode>R</LockMode>
  <IfDualMode>0</IfDualMode>
  <IfLockOpen>0</IfLockOpen>
  <IfForcedClosed>0</IfForcedClosed>
  <IfRoute1Issued>1</IfRoute1Issued>
  <IfRoute2Issued>0</IfRoute2Issued>
  <IfRoute3Issued>0</IfRoute3Issued>
  <IfNoAlarm>0</IfNoAlarm>
  <IfSecondLineMaintenanceCall>0</IfSecondLineMaintenanceCall>
  <SerialNumber>532214</SerialNumber>
  <CloseSeal>49</CloseSeal>
  <PreviousSeal>49</PreviousSeal>
  <RouteSeal1>85</RouteSeal1>
  <RouteSeal2>0</RouteSeal2>
  <RouteSeal3>0</RouteSeal3>
  <PreviousRouteSeal1>49</PreviousRouteSeal1>
  <PreviousRouteSeal2>0</PreviousRouteSeal2>
  <PreviousRouteSeal3>0</PreviousRouteSeal3>
  <OpenTries1>0</OpenTries1>
  <OpenTries2>0</OpenTries2>
  <OpenTries3>0</OpenTries3>
  <TransferReturnCode>0</TransferReturnCode>
  <IssuedComboUser1Seq1>863054</IssuedComboUser1Seq1>
  <IssuedComboUser1Seq2>0</IssuedComboUser1Seq2>
  <IssuedComboUser1Seq3>0</IssuedComboUser1Seq3>
  <IssuedComboUser2Seq1>0</IssuedComboUser2Seq1>
  <IssuedComboUser2Seq2>0</IssuedComboUser2Seq2>
  <IssuedComboUser2Seq3>0</IssuedComboUser2Seq3>
  <PreviousComboUser1Seq1>280202</PreviousComboUser1Seq1>
  <PreviousComboUser1Seq2>0</PreviousComboUser1Seq2>
  <PreviousComboUser1Seq3>0</PreviousComboUser1Seq3>
  <PreviousComboUser2Seq1>0</PreviousComboUser2Seq1>
  <PreviousComboUser2Seq2>0</PreviousComboUser2Seq2>
  <PreviousComboUser2Seq3>0</PreviousComboUser2Seq3>
  <AuditCount>10</AuditCount>
  <GroupName>some gro</GroupName>
  <OriginalSerialNumber>0</OriginalSerialNumber>
  <Description1>aaaaaaaaaaaaaaaaa</Description1>
  <Description2>dddddddddddddd</Description2>
  <Description3>dddddddddddddd</Description3>
  <Description4>dddddddddddddd</Description4>
  <CustomerID>ACustomer</CustomerID>
  <ATMSerialNumber>asdfasd</ATMSerialNumber>
  <UserDefined1 />
  <UserDefined2 />
  <UserDefined3 />
  <UserDefined4 />
  <Region>TestRegionD</Region>
  <IfUnassignedOpenCall>0</IfUnassignedOpenCall>
  <IfLastRoute1Issued>1</IfLastRoute1Issued>
  <IfLastRoute2Issued>0</IfLastRoute2Issued>
  <IfLastRoute3Issued>0</IfLastRoute3Issued>
  <User1ID1>rz jack</User1ID1>
  <User1ID2 />
  <User1ID3 />
  <User2ID1 />
  <User2ID2 />
  <User2ID3 />
  <RouteName1>TestRte4</RouteName1>
  <RouteName2 />
  <RouteName3 />
  <DispatcherID1>CentranSS</DispatcherID1>
  <DispatcherID2 />
  <DispatcherID3 />
  <OpenTime1>2009-02-18T16:00:58.673Z</OpenTime1>
3.11 Reassign Locks On a Route

This transaction reassigns some locks on an existing route in the database. The locks to be reassigned are specified as route lock records (as defined in the schema) in the input transaction file. This transaction will work even if the route specified in the input transaction does not exist (because it has been deleted after dispatch). The route is determined by what locks are specified in the transaction.

Transaction information required:

- Route User ID 1
- Route User ID 2
- Array of Lock Records to be reassigned on the route:
  - Lock Name
  - Lock Sequence
- Dispatcher ID (Optional) - If this field is missing or left blank, the default dispatcher ID specified in CenTran’s registry is used.

Transaction information returned:

Success:

Input transaction, followed by a result record (result, error code and description) for the transaction as a whole and for each lock on the route - a route lock record, lock record and result record.

NOTE: The result record for the whole transaction has as its result ‘Success’ only if the transaction is a complete success (all locks on the route were reassigned successfully). In this case the error code for the transaction would be RC_OK.

PartialSuccess:

Input transaction, followed by a result record (result, error code and description) for the transaction as a whole.

Each lock on the route - a route lock record (if found), lock record (if found) and result record is displayed. The only exception to this rule is when an invalid lock name, invalid User ID or invalid lock sequence is specified as input for a route lock record and in this case only the result record is displayed for that particular route lock record.

NOTE: The result record for the whole transaction has as its result ‘PartialSuccess’ if the transaction is a partial success (some locks were reassigned successfully and the others failed). In the case of partial success, the error code for the transaction would be RC_ERR_REASSIGN_ROUTE_SOME_NOT_REASSIGNED.

Failure:

Input transaction, followed by a result record (result, error code and description) for the transaction as a whole. No route information is displayed if the transaction failed due to reasons like lack of authorization or failure of any other condition that needs to be satisfied before attempting to reassign the locks on a route.

If an attempt was made to reassign the locks, for each lock on the route - a route lock record (if found), lock record (if found) and result record is displayed. The only exception to this rule is when an invalid lock name, invalid User ID or invalid lock sequence is specified as input for a route lock record and in this case only the result record is displayed for that particular route lock record.

NOTE: The result record for the whole transaction has as its result ‘Failure’ if the transaction is a complete failure (none of the locks were reassigned on the route). In the case of complete failure, the error code for the transaction will vary depending on the error.

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Locks not open, or otherwise invalid.
- Locks don't exist.
- Users don't exist, or otherwise invalid.
- Route doesn't exist or otherwise invalid.
- Not authorized due to region (region control active).
- Not authorized due to authorization role.
<TRANSACTION_REASSIGN_LOCKS_ROUTE xmlns="http://www.kabamas.com/CentranTransac.xsd">
  <User1ID>rzjill</User1ID>
  <User2ID>rzjack</User2ID>
  <RouteLockRecord>
    <LockName>VLKNoLock</LockName>
    <LockSequence>1</LockSequence>
  </RouteLockRecord>
  <RouteLockRecord>
    <LockName>VLK014</LockName>
    <LockSequence>1</LockSequence>
  </RouteLockRecord>
  <RouteLockRecord>
    <LockName>VLK015</LockName>
    <LockSequence>1</LockSequence>
  </RouteLockRecord>
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_REASSIGN_LOCKS_ROUTE>

Output Transaction:

In this example, route TestRte6 does not exist because it has been deleted after lock VLK016 was dispatched on it. The transaction nevertheless succeeds and the details of lock VLK016 are displayed after reassignment.

<RESPONSE_REASSIGN_LOCKS_ROUTE>
<TRANSACTION_REASSIGN_LOCKS_ROUTE xmlns="http://www.kabamas.com/CentranTransac.xsd">
  <RouteName>TestRte6</RouteName>
  <RouteLockRecord>
    <LockName>VLK016</LockName>
    <LockSequence>1</LockSequence>
    <User1ID>rzsamegroup</User1ID>
    <User2ID>rjrb1</User2ID>
  </RouteLockRecord>
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_REASSIGN_LOCKS_ROUTE>

<ResultRecord>
  <Result>Success</Result>
  <ErrorCode>RC_OK</ErrorCode>
  <Description>Success in reassigning all the specified locks.</Description>
</ResultRecord>

<LockRecordAndRouteLockRecord>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <Description>Lock VLK016 reassigned successfully.</Description>
  </ResultRecord>
    <LockName>VLK016</LockName>
    <RecordType>A</RecordType>
    <StartDate>2002-11-01T21:18:27</StartDate>
    <LastUsedDate>2009-02-18T19:06:15</LastUsedDate>
    <CustomerNumber>123456</CustomerNumber>
    <LockMode>R</LockMode>
    <IfDualMode>1</IfDualMode>
    <IfLockOpen>0</IfLockOpen>
    <IfForcedClosed>0</IfForcedClosed>
    <IfRoute1Issued>1</IfRoute1Issued>
    <IfRoute2Issued>0</IfRoute2Issued>
    <IfRoute3Issued>0</IfRoute3Issued>
    <IfNoAlarm>0</IfNoAlarm>
    <IfSecondLineMaintenanceCall>0</IfSecondLineMaintenanceCall>
    <IfActivationCall>0</IfActivationCall>
    <SerialNumber>532016</SerialNumber>
    <CloseSeal>37</CloseSeal>
    <PreviousSeal>37</PreviousSeal>
    <RouteSeal1>103</RouteSeal1>
    <RouteSeal2>0</RouteSeal2>
    <RouteSeal3>0</RouteSeal3>
    <PreviousRouteSeal1>37</PreviousRouteSeal1>
</LockRecord>
</LockRecordAndRouteLockRecord>
</RESPONSE_REASSIGN_LOCKS_ROUTE>
Example 2 - Partial Success

Input Transaction:

```xml
<TRANSACTION_REASSIGN_LOCKS_ROUTE xmlns="http://www.kabamas.com/CentranTransac.xsd">
  <User1ID>rzjill</User1ID>
  <User2ID>rzjack</User2ID>
  <RouteLockRecord>
    <LockName>VLKNoLock</LockName>
    <LockSequence>1</LockSequence>
  </RouteLockRecord>
  <RouteLockRecord>
    <LockName>VLK014</LockName>
    <LockSequence>1</LockSequence>
  </RouteLockRecord>
  <RouteLockRecord>
    <LockName>VLK015</LockName>
    <LockSequence>1</LockSequence>
  </RouteLockRecord>
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_REASSIGN_LOCKS_ROUTE>
```

Output Transaction:

In this example, locks VLK014 and VLK015 are reassigned successfully, but lock VLKNoLock is not found. The transaction is returned as a partial success.

```xml
<RESPONSE_REASSIGN_LOCKS_ROUTE>
  <TRANSACTION_REASSIGN_LOCKS_ROUTE xmlns="http://www.kabamas.com/CentranTransac.xsd">
    <User1ID>rzjill</User1ID>
    <User2ID>rzjack</User2ID>
    <RouteLockRecord>
      <LockName>VLKNoLock</LockName>
      <LockSequence>1</LockSequence>
    </RouteLockRecord>
    <RouteLockRecord>
      <LockName>VLK014</LockName>
      <LockSequence>1</LockSequence>
    </RouteLockRecord>
    <RouteLockRecord>
      <LockName>VLK015</LockName>
      <LockSequence>1</LockSequence>
    </RouteLockRecord>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_REASSIGN_LOCKS_ROUTE>
  <ResultRecord>
    <Result>PartialSuccess</Result>
    <ErrorCode>RC_ERR_REASSIGN_ROUTE_SOME_NOT_REASSIGNED</ErrorCode>
    <Description>Failure in reassigning some of the specified locks.</Description>
  </ResultRecord>
  <ResultRecord>
    <Result>Failure</Result>
    <ErrorCode>RC_ERR_LOCK_NOT_FOUND</ErrorCode>
  </ResultRecord>
</RESPONSE_REASSIGN_LOCKS_ROUTE>
```
<Description>Lock not found in lock table.</Description>

<RouteLockRecord xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <LockName>VLKNoLock</LockName>
  <User1ID>rzjill</User1ID>
  <User2ID>rzjack</User2ID>
  <RouteName />
  <OpenDate xsi:nil="true" />
  <CloseDate xsi:nil="true" />
  <LockSequence>1</LockSequence>
  <DispatchOrder>0</DispatchOrder>
  <ResultCode>0</ResultCode>
  <IfCloseSealDuress>0</IfCloseSealDuress>
  <IfCloseSealLowBattery>0</IfCloseSealLowBattery>
</RouteLockRecord>

</LockRecordAndRouteLockRecord>

<RouteLockRecord xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <LockName>VLK014</LockName>
  <User1ID />
  <User2ID>rzjack</User2ID>
  <RouteName />
  <OpenDate xsi:nil="true" />
  <CloseDate xsi:nil="true" />
  <LockSequence>1</LockSequence>
  <DispatchOrder>0</DispatchOrder>
  <ResultCode>0</ResultCode>
  <IfCloseSealDuress>0</IfCloseSealDuress>
  <IfCloseSealLowBattery>0</IfCloseSealLowBattery>
</RouteLockRecord>

</LockRecordAndRouteLockRecord>

<ResultRecord>
  <Result>Success</Result>
  <ErrorCode>RC_OK</ErrorCode>
  <Description>Lock VLK014 reassigned successfully.</Description>
</ResultRecord>

<RouteLockRecord xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <LockName>VLK014</LockName>
  <User1ID />
  <User2ID>rzjack</User2ID>
  <RouteName />
  <OpenDate xsi:nil="true" />
  <CloseDate xsi:nil="true" />
  <LockSequence>1</LockSequence>
  <DispatchOrder>0</DispatchOrder>
  <ResultCode>0</ResultCode>
  <IfCloseSealDuress>0</IfCloseSealDuress>
  <IfCloseSealLowBattery>0</IfCloseSealLowBattery>
</RouteLockRecord>

</LockRecordAndRouteLockRecord>

</LockRecord xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <LockName>VLK014</LockName>
  <RecordType>A</RecordType>
  <StartDate>2002-11-01T21:17:28</StartDate>
  <LastUsedDate>2009-08-05T15:22:40</LastUsedDate>
  <CustomerNumber>123456</CustomerNumber>
  <LockMode>R</LockMode>
  <IfDualMode>0</IfDualMode>
  <IfLockOpen>0</IfLockOpen>
  <IfForcedClosed>0</IfForcedClosed>
  <IfRoute1Issued>1</IfRoute1Issued>
  <IfRoute2Issued>0</IfRoute2Issued>
  <IfRoute3Issued>0</IfRoute3Issued>
  <IfNoAlarm>0</IfNoAlarm>
  <IfSecondLineMaintenanceCall>0</IfSecondLineMaintenanceCall>
  <IfActivationCall>0</IfActivationCall>
  <SerialNumber>532214</SerialNumber>
  <Seal>48</Seal>
  <PreviousSeal>48</PreviousSeal>
  <RouteSeal1>82</RouteSeal1>
  <RouteSeal2>0</RouteSeal2>
  <RouteSeal3>0</RouteSeal3>
  <PreviousRouteSeal1>48</PreviousRouteSeal1>
  <PreviousRouteSeal2>0</PreviousRouteSeal2>
  <PreviousRouteSeal3>0</PreviousRouteSeal3>
  <OpenTries1>0</OpenTries1>
  <OpenTries2>0</OpenTries2>
  <OpenTries3>0</OpenTries3>
  <TransferReturnCode>0</TransferReturnCode>
  <IssuedComboUser1Seq1>724101</IssuedComboUser1Seq1>
  <IssuedComboUser1Seq2>0</IssuedComboUser1Seq2>
  <IssuedComboUser1Seq3>0</IssuedComboUser1Seq3>
  <IssuedComboUser2Seq1>0</IssuedComboUser2Seq1>
  <IssuedComboUser2Seq2>0</IssuedComboUser2Seq2>
  <IssuedComboUser2Seq3>0</IssuedComboUser2Seq3>
  <PreviousComboUser1Seq1>547868</PreviousComboUser1Seq1>
  <PreviousComboUser1Seq2>0</PreviousComboUser1Seq2>
  <PreviousComboUser1Seq3>0</PreviousComboUser1Seq3>
</LockRecord>

</LockRecordAndRouteLockRecord>

</LockRecordAndRouteLockRecord>
<ResultRecord>
  <Result>Success</Result>
  <ErrorCode>RC_OK</ErrorCode>
  <Description>Lock VLK015 reassigned successfully.</Description>
</ResultRecord>

<RouteLockRecord xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <LockName>VLK015</LockName>
  <User1ID />
  <User2ID>rzjack</User2ID>
  <UserName />
  <OpenDate xsi:nil="true" />
  <CloseDate xsi:nil="true" />
  <LockSequence>1</LockSequence>
  <DispatchOrder>0</DispatchOrder>
  <ResultCode>0</ResultCode>
  <IfCloseSealDuress>0</IfCloseSealDuress>
  <IfCloseSealLowBattery>0</IfCloseSealLowBattery>
</RouteLockRecord>

<LockRecord xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <LockName>VLK015</LockName>
  <RecordType>A</RecordType>
  <StartDate>2002-11-01T22:17:57</StartDate>
  <LastUsedDate>2009-08-05T15:22:19</LastUsedDate>
  <CustomerNumber>123456</CustomerNumber>
  <LockMode>R</LockMode>
  <IfDualMode>0</IfDualMode>
  <IfLockOpen>0</IfLockOpen>
  <IfForcedClosed>0</IfForcedClosed>
  <IfRoute1Issued>1</IfRoute1Issued>
  <IfRoute2Issued>1</IfRoute2Issued>
  <IfRoute3Issued>0</IfRoute3Issued>
  <IfNoAlarm>0</IfNoAlarm>
  <IfSecondLineMaintenanceCall>0</IfSecondLineMaintenanceCall>
  <IfActivationCall>0</IfActivationCall>
  <SerialNumber>532015</SerialNumber>
  <Seal>100</Seal>
  <RouteSeal1>98</RouteSeal1>
  <RouteSeal2>104</RouteSeal2>
  <RouteSeal3>0</RouteSeal3>
  <PreviousRouteSeal1>96</PreviousRouteSeal1>
  <PreviousRouteSeal2>100</PreviousRouteSeal2>
  <PreviousRouteSeal3>0</PreviousRouteSeal3>
  <OpenTries1>0</OpenTries1>
  <OpenTries2>0</OpenTries2>
  <OpenTries3>0</OpenTries3>
  <TransferReturnCode>0</TransferReturnCode>
  <IssuedComboUser1Seq1>508848</IssuedComboUser1Seq1>
  <IssuedComboUser1Seq2>255380</IssuedComboUser1Seq2>
  <IssuedComboUser1Seq3>0</IssuedComboUser1Seq3>
  <IssuedComboUser2Seq1>0</IssuedComboUser2Seq1>
  <IssuedComboUser2Seq2>0</IssuedComboUser2Seq2>
  <IssuedComboUser2Seq3>0</IssuedComboUser2Seq3>
  <PreviousComboUser1Seq1>469956</PreviousComboUser1Seq1>
  <PreviousComboUser1Seq2>489400</PreviousComboUser1Seq2>
  <PreviousComboUser1Seq3>0</PreviousComboUser1Seq3>
  <PreviousComboUser2Seq1>0</PreviousComboUser2Seq1>
  <PreviousComboUser2Seq2>0</PreviousComboUser2Seq2>
  <PreviousComboUser2Seq3>0</PreviousComboUser2Seq3>
  <AuditCount>6</AuditCount>
  <GroupName />
  <OriginalSerialNumber>0</OriginalSerialNumber>
  <Description1>aaaaaaaaaaaaaaaaa</Description1>
  <Description2 />
  <Description3 />
  <Description4 />
  <CustomerID />
  <ATMSerialNumber />
  <UserDefined1 />
  <UserDefined2 />
  <UserDefined3 />
  <UserDefined4 />
  <Region>TestRegionD</Region>
</LockRecord>
<IfUnassignedOpenCall>0</IfUnassignedOpenCall>
<IfLastRoute1Issued>1</IfLastRoute1Issued>
<IfLastRoute2Issued>1</IfLastRoute2Issued>
<IfLastRoute3Issued>0</IfLastRoute3Issued>
>User1ID1>rzjill</User1ID1>
<User1ID2>rjrb1</User1ID2>
<User1ID3 />
<User2ID1 />
<User2ID2 />
<User2ID3 />
<RouteName1>TestRte4</RouteName1>
<RouteName2>TestRte4</RouteName2>
<RouteName3 />
<DispatcherID1>CentranSS</DispatcherID1>
<DispatcherID2>CentranSS</DispatcherID2>
<DispatcherID3 />
<OpenTime1>2009-08-05T15:22:16.563Z</OpenTime1>
<OpenTime2>2009-08-05T15:22:19.674Z</OpenTime2>
<OpenTime3 xsi:nil="true" />
<CloseTime1 xsi:nil="true" />
<CloseTime2 xsi:nil="true" />
<CloseTime3 xsi:nil="true" />
<IfPreviousRoute1Issued>1</IfPreviousRoute1Issued>
<IfPreviousRoute2Issued>1</IfPreviousRoute2Issued>
<IfPreviousRoute3Issued>0</IfPreviousRoute3Issued>
<PreviousUser1ID1>rzjill</PreviousUser1ID1>
<PreviousUser1ID2>rzjill</PreviousUser1ID2>
<PreviousUser1ID3 />
<PreviousUser2ID1 />
<PreviousUser2ID2 />
<PreviousUser2ID3 />
<PreviousRouteName1>TestRte4</PreviousRouteName1>
<PreviousRouteName2>TestRte4</PreviousRouteName2>
<PreviousRouteName3 />
<PreviousOpenTime1>2009-08-05T15:22:05.654Z</PreviousOpenTime1>
<PreviousOpenTime2>2009-08-05T15:22:05.654Z</PreviousOpenTime2>
<PreviousOpenTime3 xsi:nil="true" />
<PreviousCloseTime1>2009-08-05T15:22:09.234Z</PreviousCloseTime1>
<PreviousCloseTime2>2009-08-05T15:22:09.234Z</PreviousCloseTime2>
<PreviousCloseTime3 xsi:nil="true" />
<ServiceBranch />
<Address1 />
<Address2 />
<City />
<ZIP />
<Country />
<KeyCloseSeal>0</KeyCloseSeal>
<LockHardwareModel />
<BankBranchName />
<BankOpenDelay>0</BankOpenDelay>
<BankOpenWindow>0</BankOpenWindow>
<LockActivationStatus />
<LockDispatchStatus />
</LockRecord>
</LockRecordAndRouteLockRecord>
</RESPONSE_REASSIGN_LOCKS_ROUTE>
This transaction closes the specified locks on an existing route in the database. This transaction will work even if the route specified in the input transaction does not exist because it has been deleted after dispatch.

Transaction information required:

- Array of Lock Records to be closed on the route:
  - Lock Name
  - Lock Sequence
  - Close Seal
  - Force Close Flag
- Dispatcher ID (Optional) – If this field is missing or left blank, the default dispatcher ID specified in CenTran’s registry is used.

Transaction information returned:

Success:
Input transaction, followed by a result record (result, error code and description) for the transaction as a whole and for each lock on the route - a route lock record, lock record and result record.

NOTE: The result record for the whole transaction has as its result ‘Success’ only if the transaction is a complete success (all the locks were closed successfully). In this case the error code for the transaction would be RC_OK.

PartialSuccess:
Input transaction, followed by a result record (result, error code and description) for the transaction as a whole and for each lock on the route - a route lock record, lock record and result record.

NOTE: The result record for the whole transaction has as its result ‘PartialSuccess’ only if the transaction is a partial success (some locks on the route were closed successfully, and some locks failed). In this case the error code for the transaction would be RC_RC_ERR_CLOSE_ROUTE_NOT_ALL_CLOSED.

Failure:
Input transaction, followed by a result record (result, error code and description) for the transaction as a whole. No route information is displayed if the transaction failed due to reasons like lack of authorization, invalid route name, or failure of any other condition that needs to be satisfied before attempting to close a lock on the route.

If an attempt was made to close the locks, for each lock on the route - a route lock record (if found), lock record and result record is displayed. There are two exceptions to this rule -
a) If an invalid lock name, invalid lock sequence is specified in the input route lock record: In this case, only the result record is displayed.
b) If one of the locks on the route is to be force closed but is not a skipped route sequence: In this case, that particular lock’s details (result record, lock record and route lock record) alone are displayed.

NOTE: The result record for the whole transaction has as its result ‘Failure’ if the transaction is a complete failure (none of the locks were closed). The error code for the transaction will vary depending on the reason for the failure.

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Locks not open, or otherwise invalid.
- Locks don’t exist.
- Close seal invalid.
- Number of close attempts exceeded.
- Not authorized due to region (region control active).
- Not authorized due to authorization role.

Example 1 - Failure

Input Transaction:

```xml
<TRANSACTION_CLOSE_LOCKS_ROUTE xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
  <CloseRouteLockRecord>
    <LockName>VLK015</LockName>
  </CloseRouteLockRecord>
</TRANSACTION_CLOSE_LOCKS_ROUTE>
```
Output Transaction:

In this example, an attempt is made to close a lock with an incorrect close seal, close a lock that is not open, and close a lock with a blank name. The output consists of the details (result record, lock record, route lock record) of each lock.
Example 2 - PartialSuccess

Input Transaction:

```xml
<TRANSACTION_CLOSE_LOCKS_ROUTE xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
  <CloseRouteLockRecord>
    <LockName>VLK015</LockName>
    <LockSequence>1</LockSequence>
    <CloseSeal>72</CloseSeal>
    <IfForcedClosed>1</IfForcedClosed>
  </CloseRouteLockRecord>
  <CloseRouteLockRecord>
    <LockName>VLK014</LockName>
    <LockSequence>2</LockSequence>
    <CloseSeal>0</CloseSeal>
    <IfForcedClosed>0</IfForcedClosed>
  </CloseRouteLockRecord>
  <DispatcherID>SuperUserTestRegionD</DispatcherID>
</TRANSACTION_CLOSE_LOCKS_ROUTE>
```

Output Transaction:

In this example, the first lock has the correct close seal and is closed successfully. The second lock is not open, so it fails.

```xml
<RESPONSE_CLOSE_LOCKS_ROUTE>
  <TRANSACTION_CLOSE_LOCKS_ROUTE xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
    <CloseRouteLockRecord>
      <LockName>VLK015</LockName>
      <LockSequence>1</LockSequence>
      <CloseSeal>72</CloseSeal>
      <IfForcedClosed>1</IfForcedClosed>
    </CloseRouteLockRecord>
    <CloseRouteLockRecord>
      <LockName>VLK014</LockName>
      <LockSequence>2</LockSequence>
      <CloseSeal>0</CloseSeal>
      <IfForcedClosed>0</IfForcedClosed>
    </CloseRouteLockRecord>
    <DispatcherID>SuperUserTestRegionD</DispatcherID>
  </TRANSACTION_CLOSE_LOCKS_ROUTE>
</RESPONSE_CLOSE_LOCKS_ROUTE>
```
<DispatcherID>SuperUserTestRegionD</DispatcherID>
</TRANSACTION_CLOSE_LOCKS_ROUTE>
<ResultRecord>
<Result>PartialSuccess</Result>
<ErrorCode>RC_ERR_CLOSE_ROUTE_NOT_ALL_CLOSED</ErrorCode>
<Description>Failure in closing some or all of the specified locks. Close route: Errors closing some locks.</Description>
</ResultRecord>
<LockRecordAndRouteLockRecord>
<ResultRecord>
<Result>Success</Result>
<ErrorCode>RC_OK</ErrorCode>
<Description>Lock VLK015 closed successfully.</Description>
</ResultRecord>
<RouteLockRecord xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/XMLSchema">
<LockName>VLK015</LockName>
<User1ID>rzjill</User1ID>
<User2ID />
<RouteName />
<OpenDate xsi:nil="true" />
<CloseDate xsi:nil="true" />
<LockSequence>1</LockSequence>
<DispatchOrder>0</DispatchOrder>
<ResultCode>0</ResultCode>
<IfCloseSealDuress>0</IfCloseSealDuress>
<IfCloseSealLowBattery>0</IfCloseSealLowBattery>
</RouteLockRecord>
</RouteLockRecord>
</LockRecordAndRouteLockRecord>
</ResultRecord>
</TRANSACTION_CLOSE_LOCKS_ROUTE>
<Description3 />
<Description4 />
<CustomerID />
<ATMSerialNumber />
<UserDefined1 />
<UserDefined2 />
<UserDefined3 />
<UserDefined4 />
<Region>TestRegionD</Region>
<IfUnassignedOpenCall>0</IfUnassignedOpenCall>
<IfLastRoute1Issued>1</IfLastRoute1Issued>
<IfLastRoute2Issued>1</IfLastRoute2Issued>
<IfLastRoute3Issued>0</IfLastRoute3Issued>
<User1ID1>rzjill</User1ID1>
<User1ID2>rjrb1</User1ID2>
<User1ID3 />
<User1ID4 />
<User2ID1 />
<User2ID2 />
<User2ID3 />
<RouteName1>TestRte4</RouteName1>
<RouteName2>TestRte4</RouteName2>
<RouteName3 />
<DispatcherID1>CentranSS</DispatcherID1>
<DispatcherID2>CentranSS</DispatcherID2>
<DispatcherID3 />
<OpenTime1>2009-08-10T18:57:53.657Z</OpenTime1>
<OpenTime2>2009-08-10T18:57:55.657Z</OpenTime2>
<OpenTime3 xsi:nil="true" />
<CloseTime1 xsi:nil="true" />
<CloseTime2 xsi:nil="true" />
<CloseTime3 xsi:nil="true" />
<IfPreviousRoute1Issued>1</IfPreviousRoute1Issued>
<IfPreviousRoute2Issued>1</IfPreviousRoute2Issued>
<IfPreviousRoute3Issued>0</IfPreviousRoute3Issued>
<PreviousUser1ID1>rzjill</PreviousUser1ID1>
<PreviousUser1ID2>rzjill</PreviousUser1ID2>
<PreviousUser1ID3 />
<PreviousUser1ID4 />
<PreviousUser2ID1 />
<PreviousUser2ID2 />
<PreviousUser2ID3 />
<PreviousUser2ID4 />
<PreviousRouteName1>TestRte4</PreviousRouteName1>
<PreviousRouteName2>TestRte4</PreviousRouteName2>
<PreviousRouteName3 />
<PreviousOpenTime1>2009-08-10T18:57:41.167Z</PreviousOpenTime1>
<PreviousOpenTime2>2009-08-10T18:57:41.327Z</PreviousOpenTime2>
<PreviousOpenTime3 xsi:nil="true" />
<PreviousCloseTime1>2009-08-10T18:57:45.737Z</PreviousCloseTime1>
<PreviousCloseTime2>2009-08-10T18:57:45.880Z</PreviousCloseTime2>
<PreviousCloseTime3 xsi:nil="true" />
<ServiceBranch />
<Address1 />
<Address2 />
<City />
<State />
<ZIP />
<Country />
<KeyCloseSeal>0</KeyCloseSeal>
<LockHardwareModel />
<BankBranchName />
<BankOpenDelay>0</BankOpenDelay>
<BankOpenWindow>0</BankOpenWindow>
<LockActivationStatus />
<LockDispatchStatus />
</LockRecord>
</LockRecordAndRouteLockRecord>
<LockRecordAndRouteLockRecord>
<ResultRecord>
<Result>Failure</Result>
<ErrorCode>RC_ERR_LOCK_NOT_OPEN</ErrorCode>
<Description>Lock not open.</Description>
</ResultRecord>
</RouteLockRecord>
Example 3 - Success

Input Transaction:

```xml
<TRANSACTION_CLOSE_LOCKS_ROUTE xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
  <CloseRouteLockRecord>
    <LockName>VLK015</LockName>
    <LockSequence>2</LockSequence>
    <CloseSeal>78</CloseSeal>
    <If ForcedClosed>0</If ForcedClosed>
  </CloseRouteLockRecord>
  <CloseRouteLockRecord>
    <LockName>VLK016</LockName>
    <LockSequence>1</LockSequence>
    <CloseSeal>25</CloseSeal>
    <If ForcedClosed>0</If ForcedClosed>
  </CloseRouteLockRecord>
  <CloseRouteLockRecord>
    <LockName>VLKGrpID</LockName>
    <LockSequence>1</LockSequence>
    <CloseSeal>80</CloseSeal>
    <If ForcedClosed>0</If ForcedClosed>
</TRANSACTION_CLOSE_LOCKS_ROUTE>
```
Output Transaction:

In this example, all of the specified locks are closed successfully.

```xml
<RESPONSE_CLOSE_LOCKS_ROUTE>
  <TRANSACTION_CLOSE_LOCKS_ROUTE xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
    <CloseRouteLockRecord>
      <LockName>VLK015</LockName>
      <LockSequence>2</LockSequence>
      <CloseSeal>78</CloseSeal>
      <IfForcedClosed>0</IfForcedClosed>
    </CloseRouteLockRecord>
    <CloseRouteLockRecord>
      <LockName>VLK016</LockName>
      <LockSequence>1</LockSequence>
      <CloseSeal>25</CloseSeal>
      <IfForcedClosed>0</IfForcedClosed>
    </CloseRouteLockRecord>
    <CloseRouteLockRecord>
      <LockName>VLKGrpID</LockName>
      <LockSequence>1</LockSequence>
      <CloseSeal>80</CloseSeal>
      <IfForcedClosed>0</IfForcedClosed>
    </CloseRouteLockRecord>
  </TRANSACTION_CLOSE_LOCKS_ROUTE>
</RESPONSE_CLOSE_LOCKS_ROUTE>
```

<?xml version="1.0" encoding="ISO-8859-1"?>
<Authentication>
  <User1ID>rjrb1</User1ID>
  <User2ID />
  <OpenDate xsi:nil="true" />
  <CloseDate xsi:nil="true" />
  <LockSequence>2</LockSequence>
  <DispatchOrder>0</DispatchOrder>
  <ResultCode>0</ResultCode>
  <IfCloseSealDuress>0</IfCloseSealDuress>
  <IfCloseSealLowBattery>0</IfCloseSealLowBattery>
  <RouteName />
  <RecordType>A</RecordType>
  <StartDate>2002-11-01T22:17:57.757Z</StartDate>
  <LastUsedDate>2009-08-10T18:58:42.153Z</LastUsedDate>
  <CustomerNumber>123456</CustomerNumber>
  <LockMode>R</LockMode>
  <IfDualMode>0</IfDualMode>
  <IfLockOpen>0</IfLockOpen>
  <IfForcedClosed>0</IfForcedClosed>
  <IfRoute1Issued>0</IfRoute1Issued>
  <IfRoute2Issued>1</IfRoute2Issued>
  <IfRoute3Issued>0</IfRoute3Issued>
  <IfNoAlarm>0</IfNoAlarm>
  <IfSecondLineMaintenanceCall>0</IfSecondLineMaintenanceCall>
  <IfActivationCall>0</IfActivationCall>
  <SerialNumber>532015</SerialNumber>
  <SerialNumber>100</SerialNumber>
</Authentication>
```
<OpenTries1>0</OpenTries1>
<OpenTries2>2</OpenTries2>
<OpenTries3>0</OpenTries3>
<TransferReturnCode>0</TransferReturnCode>
<IssuedComboUser1Seq1>508848</IssuedComboUser1Seq1>
<IssuedComboUser1Seq2>255380</IssuedComboUser1Seq2>
<IssuedComboUser1Seq3>0</IssuedComboUser1Seq3>
<IssuedComboUser2Seq1>0</IssuedComboUser2Seq1>
<IssuedComboUser2Seq2>0</IssuedComboUser2Seq2>
<IssuedComboUser2Seq3>0</IssuedComboUser2Seq3>
<PreviousComboUser1Seq1>469956</PreviousComboUser1Seq1>
<PreviousComboUser1Seq2>489400</PreviousComboUser1Seq2>
<PreviousComboUser1Seq3>0</PreviousComboUser1Seq3>
<PreviousComboUser2Seq1>0</PreviousComboUser2Seq1>
<PreviousComboUser2Seq2>0</PreviousComboUser2Seq2>
<PreviousComboUser2Seq3>0</PreviousComboUser2Seq3>
<AuditCount>6</AuditCount>
<GroupName />
<ResultRecord>
  <Result>Success</Result>
  <ErrorCode>RC_OK</ErrorCode>
  <Description>Lock VLK016 closed successfully.</Description>
</ResultRecord>

<RouteLockRecord xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <LockName>VLK016</LockName>
  <User1ID>rjrb1</User1ID>
  <User2ID>rzjack</User2ID>
  <RouteName />
  <OpenDate xsi:nil="true" />
  <CloseDate xsi:nil="true" />
  <LockSequence>1</LockSequence>
  <DispatchOrder>0</DispatchOrder>
  <ResultCode>0</ResultCode>
  <IfCloseSealDuress>0</IfCloseSealDuress>
  <IfCloseSealLowBattery>0</IfCloseSealLowBattery>
</RouteLockRecord>

  <LockName>VLK016</LockName>
  <RecordType>A</RecordType>
  <StartDate>2002-11-01T21:18:27.183Z</StartDate>
  <LastUsedDate>2009-08-10T18:57:55.480Z</LastUsedDate>
  <CustomerNumber>123456</CustomerNumber>
  <LockMode>R</LockMode>
  <IfDualMode>1</IfDualMode>
  <IfLockOpen>0</IfLockOpen>
  <IfForcedClosed>0</IfForcedClosed>
  <IfRoute1Issued>1</IfRoute1Issued>
  <IfRoute2Issued>0</IfRoute2Issued>
  <IfRoute3Issued>0</IfRoute3Issued>
  <IfNoAlarm>0</IfNoAlarm>
  <IfSecondLineMaintenanceCall>0</IfSecondLineMaintenanceCall>
  <IfActivationCall>0</IfActivationCall>
  <SerialNumber>532016</SerialNumber>
  <Seal>37</Seal>
  <PreviousSeal>37</PreviousSeal>
  <RouteSeal1>53</RouteSeal1>
  <RouteSeal2>0</RouteSeal2>
  <RouteSeal3>0</RouteSeal3>
  <PreviousRouteSeal1>37</PreviousRouteSeal1>
  <PreviousRouteSeal2>0</PreviousRouteSeal2>
  <PreviousRouteSeal3>0</PreviousRouteSeal3>
  <OpenTries1>0</OpenTries1>
  <OpenTries2>0</OpenTries2>
  <OpenTries3>0</OpenTries3>
  <TransferReturnCode>0</TransferReturnCode>
  <IssuedComboUser1Seq1>249094</IssuedComboUser1Seq1>
  <IssuedComboUser1Seq2>0</IssuedComboUser1Seq2>
  <IssuedComboUser1Seq3>0</IssuedComboUser1Seq3>
  <IssuedComboUser2Seq1>928197</IssuedComboUser2Seq1>
  <IssuedComboUser2Seq2>0</IssuedComboUser2Seq2>
  <IssuedComboUser2Seq3>0</IssuedComboUser2Seq3>
  <PreviousComboUser1Seq1>631429</PreviousComboUser1Seq1>
</LockRecord>
<LockRecordAndRouteLockRecord>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <Description>Lock VLKGrpID closed successfully.</Description>
  </ResultRecord>
  <RouteLockRecord xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
    xmlns:xsd="http://www.w3.org/2001/XMLSchema">
    <LockName>VLKGrpID</LockName>
    <User1ID>rjrb1</User1ID>
    <User2ID>rzjack</User2ID>
    <RouteName />
    <OpenDate xsi:nil="true" />
    <CloseDate xsi:nil="true" />
    <LockSequence>1</LockSequence>
    <DispatchOrder>0</DispatchOrder>
    <ResultCode>0</ResultCode>
    <IfCloseSealDuress>0</IfCloseSealDuress>
    <IfCloseSealLowBattery>0</IfCloseSealLowBattery>
  </RouteLockRecord>
  <LockRecord xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
    xmlns:xsd="http://www.w3.org/2001/XMLSchema">
    <LockName>VLKGrpID</LockName>
    <RecordType>A</RecordType>
    <StartDate>2004-11-24T19:47:18.000Z</StartDate>
    <LastUsedDate>2009-08-10T18:57:57.303Z</LastUsedDate>
    <CustomerNumber>123456</CustomerNumber>
    <LockMode>R</LockMode>
    <IfDualMode>1</IfDualMode>
    <IfLockOpen>0</IfLockOpen>
    <IfForcedClosed>0</IfForcedClosed>
    <IfRoute1Issued>1</IfRoute1Issued>
    <IfRoute2Issued>0</IfRoute2Issued>
    <IfRoute3Issued>0</IfRoute3Issued>
    <IfNoAlarm>0</IfNoAlarm>
    <IfActivationCall>0</IfActivationCall>
    <SerialNumber>823456</SerialNumber>
    <Seal>1</Seal>
    <PreviousSeal>1</PreviousSeal>
    <RouteSeal1>144</RouteSeal1>
    <RouteSeal2>0</RouteSeal2>
    <RouteSeal3>0</RouteSeal3>
    <PreviousRouteSeal1>1</PreviousRouteSeal1>
    <PreviousRouteSeal2>0</PreviousRouteSeal2>
    <PreviousRouteSeal3>0</PreviousRouteSeal3>
    <OpenTries1>0</OpenTries1>
    <OpenTries2>0</OpenTries2>
    <OpenTries3>0</OpenTries3>
    <TransferReturnCode>0</TransferReturnCode>
    <IssuedComboUser1Seq1>921772</IssuedComboUser1Seq1>
    <IssuedComboUser1Seq2>0</IssuedComboUser1Seq2>
    <IssuedComboUser1Seq3>0</IssuedComboUser1Seq3>
    <IssuedComboUser2Seq1>600975</IssuedComboUser2Seq1>
    <IssuedComboUser2Seq2>0</IssuedComboUser2Seq2>
    <IssuedComboUser2Seq3>0</IssuedComboUser2Seq3>
    <PreviousComboUser1Seq1>481118</PreviousComboUser1Seq1>
    <PreviousComboUser1Seq2>0</PreviousComboUser1Seq2>
    <PreviousComboUser1Seq3>0</PreviousComboUser1Seq3>
    <PreviousComboUser2Seq1>897306</PreviousComboUser2Seq1>
    <PreviousComboUser2Seq2>0</PreviousComboUser2Seq2>
    <PreviousComboUser2Seq3>0</PreviousComboUser2Seq3>
    <AuditCount>3</AuditCount>
    <GroupName>aabb</GroupName>
    <OriginalSerialNumber>0</OriginalSerialNumber>
    <Description1>123456789_1_3456789_2_3456789_3_3456789_4_3456789_5_3456789_6_34</Description1>
    <Description2>123456789_1_3456789_2_3456789_3_3456789_4_3456789_5_3456789_6_34</Description2>
    <Description3>123456789_1_3456789_2_3456789_3_3456789_4_3456789_5_3456789_6_34</Description3>
    <Description4>123456789_1_3456789_2_3456789_3_3456789_4_3456789_5_3456789_6_34</Description4>
    <CustomerId>323456789_1_3456789_2_3456789_3_3456789_4_3456789_5_3456789_6_34</CustomerId>
    <ATMSerialNumber>123456789_1_3456789_2_3456789_3_3456789_4_3456789_5_3456789_6_34</ATMSerialNumber>
  </LockRecord>
</LockRecordAndRouteLockRecord>
<UserDefined1>123456789_1_3456789_2_3456789_3_3456789_4_3456789_5_3456789_6_34</UserDefined1>

<UserDefined2>123456789_1_3456789_2_3456789_3_3456789_4_3456789_5_3456789_6_34</UserDefined2>

<UserDefined3>123456789_1_3456789_2_3456789_3_3456789_4_3456789_5_3456789_6_34</UserDefined3>

<UserDefined4>123456789_1_3456789_2_3456789_3_3456789_4_3456789_5_3456789_6_34</UserDefined4>

<Region>TestRegionD</Region>
<IfUnassignedOpenCall>0</IfUnassignedOpenCall>
<IfLastRoute1Issued>1</IfLastRoute1Issued>
<IfLastRoute2Issued>0</IfLastRoute2Issued>
<IfLastRoute3Issued>0</IfLastRoute3Issued>
<User1ID1>rjrb1</User1ID1>
<User1ID2 />
<User1ID3 />
<User2ID1>rzjack</User2ID1>
<User2ID2 />
<User2ID3 />
<RouteName1>TestRte4</RouteName1>
<RouteName2 />
<RouteName3 />
<DispatcherID1>CentranSS</DispatcherID1>
<DispatcherID2 />
<DispatcherID3 />
<OpenTime1>2009-08-10T18:57:55.303Z</OpenTime1>
<OpenTime2 xsi:nil="true" />
<OpenTime3 xsi:nil="true" />
<CloseTime1 xsi:nil="true" />
<CloseTime2 xsi:nil="true" />
<CloseTime3 xsi:nil="true" />
<IfPreviousRoute1Issued>1</IfPreviousRoute1Issued>
<IfPreviousRoute2Issued>0</IfPreviousRoute2Issued>
<IfPreviousRoute3Issued>0</IfPreviousRoute3Issued>
<PreviousUser1ID1>rzjill</PreviousUser1ID1>
<PreviousUser1ID2 />
<PreviousUser1ID3 />
<PreviousUser2ID1>rzjack</PreviousUser2ID1>
<PreviousUser2ID2 />
<PreviousUser2ID3 />
<PreviousRouteName1>TestRte4</PreviousRouteName1>
<PreviousRouteName2 />
<PreviousRouteName3 />
<PreviousOpenTime1>2009-08-10T18:57:42.937Z</PreviousOpenTime1>
<PreviousOpenTime2 xsi:nil="true" />
<PreviousOpenTime3 xsi:nil="true" />
<PreviousCloseTime1>2009-08-10T18:57:46.177Z</PreviousCloseTime1>
<PreviousCloseTime2 xsi:nil="true" />
<PreviousCloseTime3 xsi:nil="true" />
<ServiceBranch>the new service branch</ServiceBranch>
<Address1 />
<Address2 />
<City />
<State />
<ZIP />
<Country />
<KeyCloseSeal>0</KeyCloseSeal>
<LockHardwareModel />
<BankBranchName />
<BankOpenDelay>0</BankOpenDelay>
<BankOpenWindow>0</BankOpenWindow>
<LockActivationStatus />
<LockDispatchStatus />
</LockRecord>
</LockRecordAndRouteLockRecord>
</RESPONSE_CLOSE_LOCKS_ROUTE>
CenTran 4 XML File Format

Chapter 3 - Route XML Transactions

3.13 Route Table Query

This transaction queries the route table for a set of route records. The Input transaction file contains a query record which in turn contains a set of route fields to create a query from. The route query does not have a 'like search' option.

Transaction information required:

All the fields listed below are optional. If no fields are present in the query record, then all the route records in the route table are retrieved.

- Route Name
- Creation Date range (Creation Date Start and Creation Date End)
- Customer ID
- Region Name
- Dispatcher ID - If the ID field value is missing or left blank, the default dispatcher ID specified in CenTran's registry is used.

Note: Since the route query does not have a "search like" option, all search field values (except Creation Date range fields) must completely match the values of the fields in the database. If the record for route name TestRoute needs to be searched and retrieved, the value of the route name search field has to the TestRoute and not Test or Route or any other substring of TestRoute.

Note: If the Dispatcher belongs to a local region and region control is enabled, only those routes belonging to that particular region and also satisfying the search condition are retrieved. The search condition's region field value is automatically set to the dispatcher's local region even if a different value has already been provided in the query record.

Note: For the Creation Date Range search, both the lower and upper bounds for the search have to be specified i.e. both Creation Date Start and Creation Date End have to be specified. If only Creation Date Start is specified in the query record, that search field will not have any effect on the result.

Transaction information returned:

Success:
Input transaction, followed by a result record (result, error code and description) and all the route records matching the given search query. If no records are returned by the search query, the result of the transaction is still deemed a success.

Failure:
Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Dispatcher not authorized to do this operation.
- Database error – failed to open route table.

Example 1 - Success

Input Transaction:

```xml
<TRANSACTION_ROUTE_QUERY>
<RouteQueryRecord>
  <!-- char string -->
  <RouteName>TestRte1</RouteName>
  <!-- char string -->
  <CustomerID>ACustomer</CustomerID>
  <!-- char string -->
  <Region>TestRegionA</Region>
  <!-- date -->
  <CreationDateStart>2004-12-21T00:00:01</CreationDateStart>
  <!-- date -->
  <CreationDateEnd>2005-01-21T00:00:01</CreationDateEnd>
</RouteQueryRecord>
<!-- char string -->
<DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_ROUTE_QUERY>
```
Output Transaction:

```xml
<RESPONSE_ROUTE_QUERY>
  <TRANSACTION_ROUTE_QUERY xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
    <RouteQueryRecord>
      <RouteName>TestRte1</RouteName>
      <CustomerID>ACustomer</CustomerID>
      <Region>TestRegionA</Region>
      <CreationDateStart>2004-12-21T00:00:01</CreationDateStart>
      <CreationDateEnd>2005-01-21T00:00:01</CreationDateEnd>
    </RouteQueryRecord>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_ROUTE_QUERY>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <Description>Route record/s found satisfying the search condition.</Description>
  </ResultRecord>
  <RouteRecord xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
                xmlns:xsd="http://www.w3.org/2001/XMLSchema">
    <RouteName>TestRte1</RouteName>
    <CreationDate>2004-12-22T15:49:18</CreationDate>
    <CustomerID>ACustomer</CustomerID>
    <Region>TestRegionA</Region>
  </RouteRecord>
</RESPONSE_ROUTE_QUERY>
```

Example 2 - Failure

Input Transaction:

```xml
<TRANSACTION_ROUTE_QUERY>
  <RouteQueryRecord>
    <!-- char string -->
    <RouteName>Test</RouteName>
  </RouteQueryRecord>
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_ROUTE_QUERY>
```

Output Transaction:

```xml
<RESPONSE_ROUTE_QUERY>
  <TRANSACTION_ROUTE_QUERY xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
    <RouteQueryRecord>
      <RouteName>Test</RouteName>
    </RouteQueryRecord>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_ROUTE_QUERY>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <Description>No route record found satisfying the search condition.</Description>
  </ResultRecord>
</RESPONSE_ROUTE_QUERY>
```
Chapter 3 - Route XML Transactions

3.14 Route Table Query Record Count

This transaction returns the number of records in the route table matching the given query condition. It operates in the same manner as the Route Table Query transaction.

Example 1 - Success

Input Transaction:

```
<TRANSACTION_ROUTE_QUERY_COUNT>
  <RouteQueryRecord>
    <!-- char string -->
    <Region>TestRegionA</Region>
  </RouteQueryRecord>
  <!-- char string -->
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_ROUTE_QUERY_COUNT>
```

Output Transaction:

```
<RESPONSE_ROUTE_QUERY_COUNT>
  <TRANSACTION_ROUTE_QUERY_COUNT xmlns="http://www.kabamas.com/CentranTransac.xsd">
    <RouteQueryRecord>
      <Region>TestRegionA</Region>
    </RouteQueryRecord>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_ROUTE_QUERY_COUNT>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <Description>Number of route records matching the given query: 2.</Description>
  </ResultRecord>
  <QueryCount>2</QueryCount>
</RESPONSE_ROUTE_QUERY_COUNT>
```

Example 2 - Success

Input Transaction:

```
<TRANSACTION_ROUTE_QUERY_COUNT>
  <RouteQueryRecord>
    <!-- char string -->
    <Region>TestRegionA</Region>
  </RouteQueryRecord>
  <!-- char string -->
  <DispatcherID>SuperUserTestRegionD</DispatcherID>
</TRANSACTION_ROUTE_QUERY_COUNT>
```

Output Transaction:

```
<RESPONSE_ROUTE_QUERY_COUNT>
  <TRANSACTION_ROUTE_QUERY_COUNT xmlns="http://www.kabamas.com/CentranTransac.xsd">
    <RouteQueryRecord>
      <Region>TestRegionA</Region>
    </RouteQueryRecord>
    <DispatcherID>SuperUserTestRegionD</DispatcherID>
  </TRANSACTION_ROUTE_QUERY_COUNT>
  <ResultRecord>
    <Result>Success</Result>
  </ResultRecord>
  <QueryCount>1</QueryCount>
</RESPONSE_ROUTE_QUERY_COUNT>
```

In this example, SuperUserTestRegionD belongs to a local region TestRegionD and therefore replaces TestRegionA as the search field for the query. Only one route in TestRegionD is found.
<ErrorCode>RC_OK</ErrorCode>
<Description>Number of route records matching the given query: 1.
</Description>
</ResultRecord>
<QueryCount>1</QueryCount>
</RESPONSE_ROUTE_QUERY_COUNT>
This transaction queries the route lock table for a set of route lock records. The Input transaction file contains a query record which in turn contains a set of route lock fields to create a query from. The route lock query does not have a "search like" option.

**Transaction information required:**

All the fields listed below are optional. If no fields are present in the query record, then all the route lock records in the route lock table are retrieved.

- Lock Name
- Route Name
- Lock Sequence
- User ID (searches for this User ID in both the FLM1ID and FLM2ID route lock record fields)
- Open Time Date range (Open Date Start and Open Date End)
- Close Time Date range (Close Date Start and Close Date End)
- Dispatcher ID - If the ID field value is missing or left blank, the default dispatcher ID specified in CenTran's registry is used.

**Note:** Since the route lock query does not have a 'like search' option, all search field values (except the Date range fields) must completely match the values of the fields in the database.

**Note:** If the Dispatcher belongs to a local region and region control is enabled, the search goes through 2 phases. In the first phase, only those route locks satisfying the search condition are retrieved. In the second phase, the region of each retrieved route lock’s route is compared against the dispatcher’s region and only those that match are displayed by CenTran.

**Note:** For the Open Date Range search and Close Date Range search, both the lower and upper bounds of the range have to be specified. If only the lower bound (Date Start) or if only the upper bound (Date End) is specified, that search field will be ignored.

**Transaction information returned:**

**Success:**

Input transaction, followed by a result record (result, error code and description) and all the route lock records matching the given search query. If no records are returned by the search query, the result of the transaction is still deemed a success.

**Failure:**

Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Dispatcher not authorized to do this operation.
- Database error - failed to open route table.

**Example 1 - Success**

**Input Transaction:**

```xml
<TRANSACTION_ROUTE_LOCK_QUERY>
  <RouteLockQueryRecord>
    <!-- char string -->
    <RouteName>TestRte1</RouteName>
    <!-- char string -->
    <LockName>VLK020</LockName>
    <!-- char string -->
    <LockSequence>1</LockSequence>
    <!-- char string -->
    <UserID>rzjohn</UserID>
    <!-- date -->
    <OpenDateStart>2004-12-21T00:00:01</OpenDateStart>
    <!-- date -->
    <OpenDateEnd>2004-12-23T00:00:01</OpenDateEnd>
    <!-- date -->
    <CloseDateStart>2004-12-24T00:00:01</CloseDateStart>
  </RouteLockQueryRecord>
</TRANSACTION_ROUTE_LOCK_QUERY>
```
Output Transaction:

```xml
<RESPONSE_ROUTE_LOCK_QUERY>
  <TRANSACTION_ROUTE_LOCK_QUERY xmlns="http://www.kabamas.com/CentranTransac.xsd">
    <RouteLockQueryRecord>
      <RouteName>TestRte1</RouteName>
      <LockName>VLK020</LockName>
      <LockSequence>1</LockSequence>
      <UserID>rzjohn</UserID>
      <OpenDateStart>2004-12-21T00:00:01</OpenDateStart>
      <OpenDateEnd>2004-12-23T00:00:01</OpenDateEnd>
      <CloseDateStart>2004-12-24T00:00:01</CloseDateStart>
      <CloseDateEnd>2004-12-26T00:00:01</CloseDateEnd>
    </RouteLockQueryRecord>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_ROUTE_LOCK_QUERY>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <Description>Route lock record/s found satisfying the search condition.</Description>
  </ResultRecord>
  <RouteLockRecord xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/XMLSchema">
    <LockName>VLK020</LockName>
    <User1ID>rzjane</User1ID>
    <User2ID>rzjohn</User2ID>
    <RouteName>TestRte1</RouteName>
    <OpenDate>2004-12-22T15:49:18</OpenDate>
    <CloseDate>2004-12-25T15:49:18</CloseDate>
    <LockSequence>1</LockSequence>
    <DispatchOrder>0</DispatchOrder>
    <ResultCode>0</ResultCode>
    <IfCloseSealDuress>0</IfCloseSealDuress>
    <IfCloseSealLowBattery>0</IfCloseSealLowBattery>
  </RouteLockRecord>
</RESPONSE_ROUTE_LOCK_QUERY>
```

---

Example 2 - Success

Input Transaction:

```xml
<TRANSACTION_ROUTE_LOCK_QUERY>
  <!-- route lock query record -->
  <RouteLockQueryRecord>
    <!-- char string -->
    <DispatcherID>SuperUserTestRegionD</DispatcherID>
  </RouteLockQueryRecord>
</TRANSACTION_ROUTE_LOCK_QUERY>
```

Output Transaction:

In this case there are no search fields specified in the route lock query record but the dispatcher belongs to a local region 'TestRegionD'. Therefore, all the locks on routes which belong to TestRegionD are displayed. Here, only those locks on route TestRte4 are retrieved because only TestRte4 belongs to TestRegionD.

```xml
<RESPONSE_ROUTE_LOCK_QUERY>
  <TRANSACTION_ROUTE_LOCK_QUERY xmlns="http://www.kabamas.com/CentranTransac.xsd">
    <RouteLockQueryRecord>
      <RouteName>TestRte4</RouteName>
      <LockName>VLK020</LockName>
      <LockSequence>1</LockSequence>
      <UserID>rzjohn</UserID>
      <OpenDateStart>2004-12-24T00:00:01</OpenDateStart>
      <OpenDateEnd>2004-12-26T00:00:01</OpenDateEnd>
      <CloseDateStart>2004-12-27T00:00:01</CloseDateStart>
      <CloseDateEnd>2004-12-29T00:00:01</CloseDateEnd>
    </RouteLockQueryRecord>
    <DispatcherID>SuperUserTestRegionD</DispatcherID>
  </TRANSACTION_ROUTE_LOCK_QUERY>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <Description>Route lock record/s found satisfying the search condition.</Description>
  </ResultRecord>
  <RouteLockRecord xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/XMLSchema">
    <LockName>VLK020</LockName>
    <User1ID>rzjane</User1ID>
    <User2ID>rzjohn</User2ID>
    <RouteName>TestRte4</RouteName>
    <OpenDate>2004-12-25T15:49:18</OpenDate>
    <CloseDate>2004-12-28T15:49:18</CloseDate>
    <LockSequence>1</LockSequence>
    <DispatchOrder>0</DispatchOrder>
    <ResultCode>0</ResultCode>
    <IfCloseSealDuress>0</IfCloseSealDuress>
    <IfCloseSealLowBattery>0</IfCloseSealLowBattery>
  </RouteLockRecord>
</RESPONSE_ROUTE_LOCK_QUERY>
```
<Result>Success</Result>
<ErrorCode>RC_OK</ErrorCode>
<Description>Route lock record/s found satisfying the search condition.</Description>
</ResultRecord>
<RouteLockRecord xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
                   xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <LockName>VLK014</LockName>
  <User1ID>rzjack</User1ID>
  <User2ID />
  <RouteName>TestRte4</RouteName>
  <OpenDate>2009-02-18T16:00:58</OpenDate>
  <CloseDate>2009-02-18T23:57:38</CloseDate>
  <LockSequence>1</LockSequence>
  <DispatchOrder>0</DispatchOrder>
  <ResultCode>0</ResultCode>
  <IfCloseSealDuress>0</IfCloseSealDuress>
  <IfCloseSealLowBattery>0</IfCloseSealLowBattery>
</RouteLockRecord>
<RouteLockRecord xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
                   xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <LockName>VLK014</LockName>
  <User1ID>rzjill</User1ID>
  <User2ID />
  <RouteName>TestRte4</RouteName>
  <OpenDate>2009-02-18T23:18:29.342Z</OpenDate>
  <CloseDate xsi:nil="true" />
  <LockSequence>2</LockSequence>
  <DispatchOrder>0</DispatchOrder>
  <ResultCode>0</ResultCode>
  <IfCloseSealDuress>0</IfCloseSealDuress>
  <IfCloseSealLowBattery>0</IfCloseSealLowBattery>
</RouteLockRecord>
</RESPONSE_ROUTE_LOCK_QUERY>
This transaction returns the number of records in the route lock table matching the given query condition. It operates in the same manner as the Route Lock Table Query transaction.

**Example 1 - Success**

**Input Transaction:**

```xml
<TRANSACTION_ROUTE_LOCK_QUERY_COUNT>
  <!-- route lock query record -->
  <RouteLockQueryRecord>
    <!-- char string -->
    <RouteName>TestRte1</RouteName>
    <!-- char string -->
    <LockName>VLK018</LockName>
  </RouteLockQueryRecord>
  <!-- char string -->
  <DispatcherID>SuperUserTestRegionD</DispatcherID>
</TRANSACTION_ROUTE_LOCK_QUERY_COUNT>
```

**Output Transaction:**

```xml
<RESPONSE_ROUTE_LOCK_QUERY_COUNT>
  <TRANSACTION_ROUTE_LOCK_QUERY_COUNT xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
    <RouteLockQueryRecord/>
    <!-- char string -->
    <RouteName>TestRte1</RouteName>
    <!-- char string -->
    <LockName>VLK018</LockName>
    <DispatcherID>SuperUserTestRegionD</DispatcherID>
  </TRANSACTION_ROUTE_LOCK_QUERY_COUNT>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ ErrorCode>
    <Description>Number of route lock records matching the given query: 2.</Description>
  </ResultRecord>
  <QueryCount>2</QueryCount>
</RESPONSE.Route_LOCK_QUERY_COUNT>
```
This transaction is used to change a user name, based off of the original name and a given new name.

This transaction renames a user. It is the equivalent of the ‘Rename User’ operation from a user report in Cencon. It adds a record into the user history table for the old user name. It updates records in the lock log table if the user is a route or flm lock key, and is currently dispatched to a lock. It also updates the route lock table if the user is currently dispatched on a route.

Transaction information required:

- Old User ID
- New User ID
- Dispatcher ID - If the ID field value is missing or left blank, the default dispatcher ID specified in CenTran's registry is used.

Transaction information returned:

Success:
Input transaction, followed by a result record (result, error code and description).

Failure:
Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Old user name invalid.
- New user name invalid or already in use.
- Not authorized due to region (dispatcher region is local and does not match user region).
- Not authorized due to authorization role.
- User is a windows logon user and cannot be renamed because the name is linked to the logon.

Example 1 - Failure

Input Transaction:

```
<TRANSACTION_CHANGE_USER_NAME>
  <OldUserID>rzjill</OldUserID>
  <NewUserID>rzjane</NewUserID>
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_CHANGE_USER_NAME>
```

Output Transaction:

The transaction fails because the new User ID already exists in the user database.

```
<RESPONSE_CHANGE_USER_NAME>
  <TRANSACTION_CHANGE_USER_NAME xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
    <OldUserID>rzjill</OldUserID>
    <NewUserID>rzjane</NewUserID>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_CHANGE_USER_NAME>
  <ResultRecord>
    <Result>Failure</Result>
    <ErrorCode>RC_ERR_FAILED_RENAME_USER_ID_NEW_USER_ID_ALREADY_EXISTS</ErrorCode>
    <Description>Error in renaming user rzjill. Failed to rename user. The new user ID already exists. A user can not be renamed to an already existing user ID.</Description>
  </ResultRecord>
</RESPONSE_CHANGE_USER_NAME>
```
**Example 2 - Failure**

**Input Transaction:**

```
<TRANSACTION_CHANGE_USER_NAME>
  <!-- char string -->
  <OldUserID>MHG\Arch</OldUserID>
  <!-- char string -->
  <NewUserID>Arch</NewUserID>
  <!-- char string -->
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_CHANGE_USER_NAME>
```

**Output Transaction:**

The transaction fails because the User ID to be renamed is a Windows Logon user.

```
<RESPONSE_CHANGE_USER_NAME>
  <TRANSACTION_CHANGE_USER_NAME xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
    <OldUserID>MHG\Arch</OldUserID>
    <NewUserID>Arch</NewUserID>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_CHANGE_USER_NAME>
  <ResultRecord>
    <Result>Failure</Result>
    <ErrorCode>RC_ERR_FAILED_RENAME_USER_ID_IS_WINDOWS_LOGON_USER</ErrorCode>
    <Description>Error in renaming user MHG\Arch. Failed to rename user. The user is a Windows authentication logon user, and the user name must be the same as the Windows logon name to allow the user to be identified.</Description>
  </ResultRecord>
</RESPONSE_CHANGE_USER_NAME>
```

**Example 3 - Success**

**Input Transaction:**

```
<TRANSACTION_CHANGE_USER_NAME>
  <OldUserID>rzjill</OldUserID>
  <NewUserID>rzgail</NewUserID>
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_CHANGE_USER_NAME>
```

**Output Transaction:**

```
<RESPONSE_CHANGE_USER_NAME>
  <TRANSACTION_CHANGE_USER_NAME xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
    <OldUserID>rzjill</OldUserID>
    <NewUserID>rzgail</NewUserID>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_CHANGE_USER_NAME>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <Description>User rzjill has been successfully changed to rzgail.</Description>
  </ResultRecord>
</RESPONSE_CHANGE_USER_NAME>
```
This transaction reads data for a user. The password field of a user record, if encrypted, is not displayed and is instead left blank.

**Transaction information required:**

- User ID (uniquely identifies a user record) or Can Type and Key ID (both these fields together uniquely identify a user record)
- Dispatcher ID - If the ID field value is missing or left blank, the default dispatcher ID specified in CenTran's registry is used.

**Transaction information returned:**

**Success:**
Input transaction, followed by a result record (result, error code and description) and the retrieved user record.

**Failure:**
Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- User doesn't exist.
- Not authorized due to authorization role.
- Not authorized due to region (region control active).

---

**Example 1 - Success reading user by key serial number (Can Type / Key ID).**

**Input Transaction:**

```xml
<TRANSACTION_READ_USER>
  <CanType>04</CanType>
  <KeyID>0000023F0D3</KeyID>
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_READ_USER>
```

**Output Transaction:**

```xml
<RESPONSE_READ_USER>
  <TRANSACTION_READ_USER>
    <CanType>04</CanType>
    <KeyID>0000023F0D3</KeyID>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_READ_USER>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>The user was successfully read from the database.</Description>
  </ResultRecord>
  <UserRecord>
    <UserID>rzjohn</UserID>
    <SecurityLevel>2</SecurityLevel>
    <KeyID>0000023F0D3</KeyID>
    <CanType>04</CanType>
    <NumberCombosIssued>0</NumberCombosIssued>
    <CreationDate>2004-12-22T15:49:18Z</CreationDate>
    <DeletionDate/>
    <Nickname>Big John from Ohio</Nickname>
    <NicknameExpirationDate>1969-12-31T23:40:42Z</NicknameExpirationDate>
    <GroupName/>
    <NumberTimeWindows>0</NumberTimeWindows>
    <Window1Start/>
  </UserRecord>
</RESPONSE_READ_USER>
```
Example 2 - Success reading user by User ID.

Input Transaction:

```xml
<TRANSACTION_READ_USER>
  <UserID>F12</UserID>
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_READ_USER>
```

Output Transaction:

```xml
<RESPONSE_READ_USER>
  <TRANSACTION_READ_USER>
    <UserID>F12</UserID>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_READ_USER>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>The user was successfully read from the database.</Description>
  </ResultRecord>
</RESPONSE_READ_USER>
```
Example 3 - Failure

Input Transaction:

<TRANSACTION_READ_USER>
  <UserID>rzjoeys</UserID>
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_READ_USER>
Output Transaction:

In this example, user rzjoey does not exist in the database.

```
<RESPONSE_READ_USER>
  <TRANSACTION_READ_USER>
    <UserID>rzjoey</UserID>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_READ_USER>
  <ResultRecord>
    <Result>Failure</Result>
    <ErrorCode>RC_ERR_USER_NOT_FOUND</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>User ID not found in database: rzjoey</Description>
  </ResultRecord>
</RESPONSE_READ_USER>
```
This transaction is used to update the database information for a user based on the user name or the user key serial number (Can Type / Key ID).

This transaction updates data for a user. The user fields to be updated have to be specified in the input transaction. Those user fields that are not specified in the input transaction are not changed from their current values. Region for a special supervisor will not be updated because a special supervisor should not be assigned to any region.

**Transaction information required:**

- **Dispatcher ID** - If the ID field value is missing or left blank, the default dispatcher ID specified in CenTran’s registry is used.
- **User ID** (uniquely identifies a user record) or Can Type and Key ID (both these fields together uniquely identifies a user record)
- **Nickname** (Optional) - The new value for this field
- **Nickname Expiration Date** (Optional) - The new value for this field
- **Region** (Optional) - The new value for this field
- **Service Branch** (Optional) - The new value for this field
- **First Name** (Optional) - The new value for this field
- **Middle Name** (Optional) - The new value for this field
- **Last Name** (Optional) - The new value for this field
- **Customer ID** (Optional) - The new value for this field
- **Maximum Number Allowed Combos** (Optional) - The new value for this field
- **Enabled Start Date** (Optional) - The new value for this field
- **Enabled End Date** (Optional) - The new value for this field

**Transaction information returned:**

**Success:**
Input transaction, followed by a result record (result, error code and description) and the entire updated user record.

**Failure:**
Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- User doesn't exist.
- Invalid Customer ID (Customer ID not found in database).
- Invalid Region (Region not found in database)
- Not authorized due to region (region control active).
- Not authorized due to authorization role.

### Example 1 - Failure

**Input Transaction:**

```xml
<TRANSACTION_UPDATE_USER>
  <UpdateUserRecord>
    <Region>TestReg</Region>
    <Nickname>jill</Nickname>
    <UserID>rzjill</UserID>
  </UpdateUserRecord>
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_UPDATE_USER>
```

**Output Transaction:**

The transaction fails because the new region does not exist in the region table of the database.

```xml
<RESPONSE_UPDATE_USER>
```

```xml
```
Example 2 - Success updating user by User ID

**Input Transaction:**

```xml
<TRANSACTION_UPDATE_USER>
  <UpdateUserRecord>
    <EnabledEndDate>2013-01-01T08:00:00</EnabledEndDate>
    <EnabledStartDate>2009-04-12T08:00:00</EnabledStartDate>
    <CustomerID>ACustomer</CustomerID>
    <LastName>Rockefeller</LastName>
    <MiddleName>K</MiddleName>
    <FirstName>David</FirstName>
    <ServiceBranch>North Bank Branch 22</ServiceBranch>
    <Region>KENTUCKY</Region>
    <NicknameExpirationDate>2012-08-22T04:00:00</NicknameExpirationDate>
    <Nickname>Dave</Nickname>
    <UserID>F12</UserID>
  </UpdateUserRecord>
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_UPDATE_USER>
```

**Output Transaction:**

The transaction succeeds and the specified user fields are updated with new values.

```xml
<RESPONSE_UPDATE_USER>
  <TRANSACTION_UPDATE_USER>
    <UpdateUserRecord>
      <EnabledEndDate>2013-01-01T08:00:00</EnabledEndDate>
      <EnabledStartDate>2009-04-12T08:00:00</EnabledStartDate>
      <CustomerID>ACustomer</CustomerID>
      <LastName>Rockefeller</LastName>
      <MiddleName>K</MiddleName>
      <FirstName>David</FirstName>
      <ServiceBranch>North Bank Branch 22</ServiceBranch>
      <Region>KENTUCKY</Region>
      <NicknameExpirationDate>2012-08-22T04:00:00</NicknameExpirationDate>
      <Nickname>Dave</Nickname>
      <UserID>F12</UserID>
    </UpdateUserRecord>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_UPDATE_USER>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>The user update succeeded.</Description>
  </ResultRecord>
  <UserRecord>
    <UserID>F12</UserID>
    <SecurityLevel>2</SecurityLevel>
  </UserRecord>
</RESPONSE_UPDATE_USER>
```
This transaction adds a user key to the Cencon database and initializes a user key using the specified keybox.

Note
Centran is supporting only lock user key types for add key, edit key, and delete transactions. Centran will not add, edit, or delete Cencon / Centran logon key types. This is for security reasons. Centran may be operating under a single token method of authorization (I.E. user name/password, etc). The Cencon / Centran logon key types represent a dual token method of authorization.

Transaction information required:
- **IP Address** - Specifies the keybox to connect to from Centran to read the key from.
- **Communications ID** - Specifies an alternate identification of a keybox to connect to from Centran to read the key from. This is to support alternate methods of handling remote communications with keyboxes for various network topologies.
- **Communications Method** - Specifies the method of communication to be used to communicate with the key box. The default method is by TCP/IP network communications. This is specified by the value 'Tcp'.
- **Dispatcher ID** - If the ID field value is missing or left blank, the default dispatcher ID specified in CentTran's registry is used.

User information required:
- **UserID** - This is the unique User ID identifying the user in the Cencon database.
- **AuthorizationRole** - This is the type of user being added. This can be one of the following values:
  - **FLM** - Indicates the user is a lock user key for use with the Cencon lock FLM mode.
  - **Route** - Indicates the user is a lock user key for use with the Cencon lock Route mode.
  - **Bank** - Indicates the user is a lock user key for use with the Cencon lock Bank mode.
- **NumberTimeWindows** - This is the number of time access windows to be defined for the user, both in the Cencon database and in the use key. You can define 0 to 3 time windows. If 0, then no time windows are defined to restrict the user access times and the user can open the lock at any time. If one or more time access windows are defined, then the user access to locks is restricted to those time access windows.
- **Window1Start / Window2Start / Window3Start** - These are the start times during the day that a time access window is starting. These are defined as intervals of 6 seconds starting from midnight. For example, 8 A.M. would be the value 80. These are optional if the time window is not being defined.
- **Window1Duration / Window2Duration / Window3Duration** - These are the duration that a time access window lasts. These are defined as intervals of 6 seconds starting from midnight. For example, 5 hours would be the value 50. These are optional if the time window is not being defined.
- **IfWindow1Sun / IfWindow1Mon / IfWindow1Tue / IfWindow1Wed / IfWindow1Thu / IfWindow1Fri / IfWindow1Sat** - These are the flags for what days of the week that the first time window would be applied. These can be true or false. These are optional if the time window is not being defined.
- **IfWindow2Sun / IfWindow2Mon / IfWindow2Tue / IfWindow2Wed / IfWindow2Thu / IfWindow2Fri / IfWindow2Sat** - These are the flags for what days of the week that the first time window would be applied. These can be true or false. These are optional if the time window is not being defined.
- **IfWindow3Sun / IfWindow3Mon / IfWindow3Tue / IfWindow3Wed / IfWindow3Thu / IfWindow3Fri / IfWindow3Sat** - These are the flags for what days of the week that the first time window would be applied. These can be true or false. These are optional if the time window is not being defined.
- **Region** - This is the Cencon database region that the user is assigned to. If region control is set to be active in your Cencon database, then the user is restricted to being dispatched to locks with the same assigned region as the user. If region control is set to be active in your Cencon database, then you are required to assign a region to the user. If you attempt to assign a region that does not exist, then you will receive an error when trying to add the user.
- **ServiceBranch** - This a descriptive field about the user for use with your business procedures as needed. It is optional.
- **CustomerID** - This a descriptive field about the user for the assigned Customer ID. If this value is being set, it must be a Customer ID that exists in your Cencon database. It is optional.
- **FirstName** - This a descriptive field about the user for use with your business procedures as needed. It is
MiddleName - This a descriptive field about the user for use with your business procedures as needed. It is optional.

LastName - This a descriptive field about the user for use with your business procedures as needed. It is optional.

Nickname - This a descriptive field about the user for use with your business procedures as needed. It is optional.

NicknameExpirationDate - This is an expiration date for the nickname for use with your business procedures as needed. It is optional.

MaximumNumberAllowedCombos - This is the maximum number of allowed combinations that the user can dispatched to them simultaneously. Depending on your settings with the Cencon database, you can configure how many times an FLM or Route lock user can be dispatched. This sets a further restriction on the number of simultaneous dispatches on this specific user. This field does not apply to Bank mode lock users. A value of 0 sets that no restriction is being applied.

EnabledStartDate - This is the starting date that the user can be assigned to locks or dispatched. It is optional.

EnabledEndDate - This is the ending date that the user can be assigned to locks or dispatched. It is optional. This value is written to the user key as well as to the Cencon database.

BankBranchName - This is the bank branch name that the user is assigned to. This applies to Bank mode users only. If you are adding a Bank mode user, then you must specify a Bank Branch Name. The Bank Branch Name must be one that exists in the Cencon database, or you will receive an error when adding the user key.

BankUserID - This is the Bank Branch User ID that the user is assigned to. This applies to Bank mode users only. The combination of Bank Branch Name and Bank User ID must be unique. If another Bank mode user already has the same values you are trying to use, you will receive an error when adding the user key. The Bank Branch User ID is written to the user key. It has a limited range of valid values:

- Cencon Gen 1 locks / DS1427 Can Type Bank User Lock Keys: 01 - 32
- Cencon Gen 2 locks / DS1963S Can Type Bank User Lock Keys: 01 - 100

UserCombo - This is the default user combination that a Bank mode lock user key is assigned with. This applies to Bank mode users only. This is written to Bank mode lock user keys that are using DS1963 key model Can Types. It is not written to older DS1427 key model Can Types. This value is valid when used with a DS1963S key on a Cencon Gen 2 lock.

IfMustChangeCombo - This flag specifies if a Bank mode lock user key must change their default combination at the lock before being allowed to open the lock. This is written to Bank mode lock user keys that are using DS1963 key model Can Types. It is not written to older DS1427 key model Can Types. This value is valid when used with a DS1963S key on a Cencon Gen 2 lock.

Transaction information returned:

Success:
Input transaction, followed by a result record (result, error code and description) and the created user record.

Failure:
Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- User ID already exists in the Cencon database.
- User Key is already in use in the Cencon database.
- Not authorized due to authorization role.
- Not authorized due to region (region control active).

Example 1 - Successful add of FLM user.

Input Transaction:

```xml
<TRANSACTION_ADD_USER_KEY>
  <AddUserKeyRecord>
    <UserID>F13</UserID>
    <AuthorizationRole>FLM</AuthorizationRole>
    <NumberTimeWindows>2</NumberTimeWindows>
    <Window1Start>80</Window1Start>
    <Window1Duration>40</Window1Duration>
    <IfWindow1Mon>true</IfWindow1Mon>
    <IfWindow1Tue>true</IfWindow1Tue>
    <IfWindow1Wed>true</IfWindow1Wed>
    <IfWindow1Thu>true</IfWindow1Thu>
    <IfWindow1Fri>true</IfWindow1Fri>
    <Window2Start>120</Window2Start>
  </AddUserKeyRecord>
</TRANSACTION_ADD_USER_KEY>
```
Output Transaction:

```xml
<RESPONSE_ADD_USER_KEY>
  <TRANSACTION_ADD_USER_KEY>
    <AddUserKeyRecord>
      <UserID>F13</UserID>
      <AuthorizationRole>FLM</AuthorizationRole>
      <NumberTimeWindows>2</NumberTimeWindows>
      <Window1Start>80</Window1Start>
      <Window1Duration>40</Window1Duration>
      <IfWindow1Mon>true</IfWindow1Mon>
      <IfWindow1Tue>true</IfWindow1Tue>
      <IfWindow1Wed>true</IfWindow1Wed>
      <IfWindow1Thu>true</IfWindow1Thu>
      <IfWindow1Fri>true</IfWindow1Fri>
      <Window2Start>120</Window2Start>
      <Window2Duration>40</Window2Duration>
      <IfWindow2Sun>true</IfWindow2Sun>
      <IfWindow2Sat>true</IfWindow2Sat>
      <Region>KENTUCKY</Region>
      <ServiceBranch>North Bank Branch 22</ServiceBranch>
      <CustomerID>North Bank</CustomerID>
      <FirstName>Janet</FirstName>
      <MiddleName>Juliet</MiddleName>
      <LastName>Justice</LastName>
      <Nickname>JJJ</Nickname>
      <NicknameExpirationDate>2013-04-12T00:00:00</NicknameExpirationDate>
      <MaximumNumberAllowedCombos>10</MaximumNumberAllowedCombos>
      <EnabledStartDate>2012-04-12T00:00:00</EnabledStartDate>
      <EnabledEndDate>2014-02-01T00:00:00</EnabledEndDate>
    </AddUserKeyRecord>
    <IPAddress>10.108.6.102:53003</IPAddress>
    <CommunicationsID/>
    <CommunicationsMethod>Tcp</CommunicationsMethod>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_ADD_USER_KEY>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>The add user key succeeded.</Description>
  </ResultRecord>
  <UserRecord>
    <UserID>F13</UserID>
    <SecurityLevel>1</SecurityLevel>
    <KeyID>00000045F7B2</KeyID>
    <CanType>04</CanType>
    <NumberCombosIssued>0</NumberCombosIssued>
    <CreationDate>2012-08-28T15:48:53.882Z</CreationDate>
    <DeletionDate/>
    <Nickname>JJJ</Nickname>
  </UserRecord>
</RESPONSE_ADD_USER_KEY>
```
Example 2 - Failure adding user key due to key in Cencon Keybox key reader slot already exists in Cencon database.

Input Transaction:

```xml
<TRANSACTION_ADD_USER_KEY>
  <AddUserKeyRecord>
    <UserID>ANewRouteUser</UserID>
    <AuthorizationRole>Route</AuthorizationRole>
    <NumberTimeWindows>0</NumberTimeWindows>
    <Region>KENTUCKY</Region>
    <IPAddress>10.108.6.102:53003</IPAddress>
    <CommunicationsID/>
    <CommunicationsMethod>Tcp</CommunicationsMethod>
    <DispatcherID>CentranSS</DispatcherID>
  </AddUserKeyRecord>
</TRANSACTION_ADD_USER_KEY>
```
Output Transaction:

In this example, user rzjoey does not exist in the database.

```xml
<RESPONSE_ADD_USER_KEY>
  <TRANSACTION_ADD_USER_KEY>
    <AddUserKeyRecord>
      <UserID>ANewRouteUser</UserID>
      <AuthorizationRole>Route</AuthorizationRole>
      <NumberTimeWindows>0</NumberTimeWindows>
      <Region>KENTUCKY</Region>
    </AddUserKeyRecord>
    <IPAddress>10.108.6.102:53003</IPAddress>
    <CommunicationsID/>
    <CommunicationsMethod>Tcp</CommunicationsMethod>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_ADD_USER_KEY>
  <ResultRecord>
    <Result>Failure</Result>
    <ErrorCode>RC_ERR_FAILED_ADD_USER_KEY_ALREADY_EXISTS</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Failed to add user key. The user key in the key reader already exists in the database.</Description>
  </ResultRecord>
</RESPONSE_ADD_USER_KEY>
```
This transaction updates time access data for a user key in the specified Cencon Keybox reader slot.

**Note**

Centran is supporting only lock user key types for add key, edit key, and delete transactions. Centran will not add, edit, or delete Cencon / Centran logon key types. This is for security reasons. Centran may be operating under a single token method of authorization (I.E. user name/password, etc). The Cencon / Centran logon key types represent a dual token method of authorization.

**Transaction information required:**

- **IP Address** - Specifies the keybox to connect to from Centran to update the key to.
- **Communications ID** - Specifies an alternate identification of a keybox to connect to from Centran to update the key to. This is to support alternate methods of handling remote communications with keyboxes for various network topologies.
- **Communications Method** - Specifies the method of communication to be used to communicate with the key box. The default method is by TCP/IP network communications. This is specified by the value 'Tcp'.
- **Dispatcher ID** - If the ID field value is missing or left blank, the default dispatcher ID specified in CenTran's registry is used.

**User information required:**

- **UserID** - This is the unique User ID identifying the user in the Cencon database.
- **NumberTimeWindows** - This is the number of time access windows to be defined for the user, both in the Cencon database and in the use key. You can define 0 to 3 time windows. If 0, then no time windows are defined to restrict the user access times and the user can open the lock at any time. If one or more time access windows are defined, then the user access to locks is restricted to those time access windows.
- **Window1Start / Window2Start / Window3Start** - These are the start times during the day that a time access window is starting. These are defined as intervals of 6 seconds starting from midnight. For example, 8 A.M. would be the value 80. These are optional if the time window is not being defined.
- **Window1Duration / Window2Duration / Window3Duration** - These are the duration that a time access window lasts. These are defined as intervals of 6 seconds starting from midnight. For example, 5 hours would be the value 50. These are optional if the time window is not being defined.
- **IfWindow1Sun / IfWindow1Mon / IfWindow1Tue / IfWindow1Wed / IfWindow1Thu / IfWindow1Fri / IfWindow1Sat** - These are the flags for what days of the week that the first time window would be applied. These can be true or false. These are optional if the time window is not being defined.
- **IfWindow2Sun / IfWindow2Mon / IfWindow2Tue / IfWindow2Wed / IfWindow2Thu / IfWindow2Fri / IfWindow2Sat** - These are the flags for what days of the week that the first time window would be applied. These can be true or false. These are optional if the time window is not being defined.
- **IfWindow3Sun / IfWindow3Mon / IfWindow3Tue / IfWindow3Wed / IfWindow3Thu / IfWindow3Fri / IfWindow3Sat** - These are the flags for what days of the week that the first time window would be applied. These can be true or false. These are optional if the time window is not being defined.
- **EnabledStartDate** - This is the starting date that the user can be assigned to locks or dispatched. It is optional.
- **EnabledEndDate** - This is the ending date that the user can be assigned to locks or dispatched. It is optional. This value is written to the user key as well as to the Cencon database.

**Transaction information returned:**

**Success:**

Input transaction, followed by a result record (result, error code and description) and the updated user record..

**Failure:**

Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- User ID does not exist in the Cencon database.
Example 1 - Success

Input Transaction:

```
<TRANSACTION_UPDATE_USER_KEY>
  <UpdateUserKeyRecord>
    <UserID>F13</UserID>
    <NumberTimeWindows>1</NumberTimeWindows>
    <Window1Start>80</Window1Start>
    <Window1Duration>120</Window1Duration>
    <IfWindow1Mon>true</IfWindow1Mon>
    <IfWindow1Tue>true</IfWindow1Tue>
    <IfWindow1Wed>true</IfWindow1Wed>
    <IfWindow1Thu>true</IfWindow1Thu>
    <IfWindow1Fri>true</IfWindow1Fri>
    <EnabledStartDate>2010-04-12T00:00:00</EnabledStartDate>
    <EnabledEndDate>2013-04-12T00:00:00</EnabledEndDate>
  </UpdateUserKeyRecord>
<IPAddress>10.108.6.102:53003</IPAddress>
</TRANSACTION_UPDATE_USER_KEY>
```

Output Transaction:

```
<RESPONSE_UPDATE_USER_KEY>
  <TRANSACTION_UPDATE_USER_KEY>
    <UpdateUserKeyRecord>
      <UserID>F13</UserID>
      <NumberTimeWindows>1</NumberTimeWindows>
      <Window1Start>80</Window1Start>
      <Window1Duration>120</Window1Duration>
      <IfWindow1Mon>true</IfWindow1Mon>
      <IfWindow1Tue>true</IfWindow1Tue>
      <IfWindow1Wed>true</IfWindow1Wed>
      <IfWindow1Thu>true</IfWindow1Thu>
      <IfWindow1Fri>true</IfWindow1Fri>
      <EnabledStartDate>2010-04-12T00:00:00</EnabledStartDate>
      <EnabledEndDate>2013-04-12T00:00:00</EnabledEndDate>
    </UpdateUserKeyRecord>
    <IPAddress>10.108.6.102:53003</IPAddress>
  </TRANSACTION_UPDATE_USER_KEY>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>The user key update succeeded.</Description>
  </ResultRecord>
  <UserRecord>
    <UserID>F13</UserID>
    <SecurityLevel>1</SecurityLevel>
    <KeyID>00000045F7B2</KeyID>
    <CanType>04</CanType>
    <NumberCombosIssued>0</NumberCombosIssued>
    <CreationDate>2012-08-28T15:48:53.883Z</CreationDate>
    <DeletionDate/>
    <Nickname>JJJ</Nickname>
    <NicknameExpirationDate>2013-04-12T00:00:00Z</NicknameExpirationDate>
    <GroupName/>
    <NumberTimeWindows>1</NumberTimeWindows>
    <Window1Start>80</Window1Start>
    <Window1Duration>120</Window1Duration>
  </UserRecord>
</RESPONSE_UPDATE_USER_KEY>
```
Example 2 - Failure

Input Transaction:

```xml
<TRANSACTION_UPDATE_USER_KEY>
  <UpdateUserKeyRecord>
    <UserID>BU01</UserID>
    <NumberTimeWindows>0</NumberTimeWindows>
  </UpdateUserKeyRecord>
  <IPAddress>10.108.6.102:53003</IPAddress>
  <CommunicationsMethod>Tcp</CommunicationsMethod>
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_UPDATE_USER_KEY>
```

Output Transaction:

In this example, user BU01 does not match the key in the key reader.
<UserID>BU01</UserID>
<numberTimeWindows>0</NumberTimeWindows>
</UpdateUserKeyRecord>
<IPAddress>10.108.6.102:53003</IPAddress>
<CommunicationsMethod>Tcp</CommunicationsMethod>
<DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_UPDATE_USER_KEY>
<ResultRecord>
<Result>Failure</Result>
<ErrorCode>RC_ERR_UPDATE_USER_KEY_WRONG_KEY_IN_READER</ErrorCode>
<IfRetryValid>false</IfRetryValid>
<Description>Key in key reader does not match the user: BU01</Description>
</ResultRecord>
</RESPONSE_UPDATE_USER_KEY>
4.6 Read Key Information

This transaction is used to read the key in the specified Cencon keybox and return key information such as key serial number.

Transaction information required:

- IP Address and Port - Specifies the keybox to connect to from Centran to read the key from.
- Communications ID - Specifies an alternate identification of a keybox to connect to from Centran to read the key from. This is to support alternate methods of handling remote communications with keyboxes for various network topologies.
- Communications Method - Specifies the method of communication to be used to communicate with the key box. The default method is by TCP/IP network communications. This is specified by the value 'Tcp'.
- Dispatcher ID - If the ID field value is missing or left blank, the default dispatcher ID specified in CenTran's registry is used.

Transaction information returned:

Success:
Input transaction, followed by a result record (result, error code and description), and an information record about the key.

Failure:
Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):
- No key is present in the keybox reader slot.
- Not authorized due to authorization role.

Key Data:

KeyInformation
This record contains generic data read from the key.

CanType
This is the can type of the key. This is a single byte value indicating the hardware model of the key. See below for possible values.

KeyID
This is the 6 byte key ID for the key in the key reader. The combination of the key ID and the can type is a unique value.

Key Model Descriptions:

<table>
<thead>
<tr>
<th>Kaba</th>
<th>Abbreviation</th>
<th>Description</th>
<th>Category</th>
<th>Compatibility</th>
<th>Color</th>
<th>Shape</th>
<th>Model</th>
<th>Can Type</th>
</tr>
</thead>
<tbody>
<tr>
<td>202020</td>
<td>F</td>
<td>FLM mode personnel</td>
<td>Lock User</td>
<td>Gen1 &amp; Gen2</td>
<td>Blue</td>
<td>teardrop (bent)</td>
<td>DS1994</td>
<td>0x04</td>
</tr>
<tr>
<td>202022</td>
<td>R</td>
<td>Route mode personnel</td>
<td>Lock User</td>
<td>Gen1 &amp; Gen2</td>
<td>Yellow</td>
<td>teardrop (bent)</td>
<td>DS1994</td>
<td>0x04</td>
</tr>
<tr>
<td>202023</td>
<td>B</td>
<td>Bank mode personnel</td>
<td>Lock User</td>
<td>Gen1 &amp; Gen2</td>
<td>Green (Teal)</td>
<td>teardrop (bent)</td>
<td>DS1427</td>
<td>0x84</td>
</tr>
<tr>
<td>202024</td>
<td>L</td>
<td>Logon to Cencon (Ex: D, S, SS)</td>
<td>Software User</td>
<td>all Cencon S/W versions</td>
<td>Black</td>
<td>teardrop (bent)</td>
<td>DS1991</td>
<td>0x02</td>
</tr>
<tr>
<td>202021</td>
<td>SA</td>
<td>Supervisor Audit</td>
<td>Data Transfer</td>
<td>Gen1 &amp; Gen2</td>
<td>Red</td>
<td>teardrop (bent)</td>
<td>DS1996</td>
<td>0x0C</td>
</tr>
<tr>
<td>202202</td>
<td>IS</td>
<td>Install Cencon 4 Software</td>
<td>Data Transfer</td>
<td>Cencon 4 &amp; above only</td>
<td>Orange</td>
<td>hourglass (flat)</td>
<td>DS1963S</td>
<td>0x18</td>
</tr>
<tr>
<td>202226</td>
<td>CS</td>
<td>Clock Set</td>
<td>Data Transfer</td>
<td>Gen2 + Cencon 4 only</td>
<td>White</td>
<td>hourglass (flat)</td>
<td>DS1922L</td>
<td>0x41</td>
</tr>
<tr>
<td>202224</td>
<td>RS</td>
<td>Re-Sync</td>
<td>Data Transfer</td>
<td>Gen2 + Cencon 4 only</td>
<td>Dark Grey</td>
<td>hourglass (flat)</td>
<td>DS1963S</td>
<td>0x18</td>
</tr>
<tr>
<td>202220</td>
<td>F</td>
<td>FLM mode personnel</td>
<td>Lock User</td>
<td>Gen2 + Cencon 4 only</td>
<td>Blue</td>
<td>hourglass (flat)</td>
<td>DS1963S</td>
<td>0x18</td>
</tr>
</tbody>
</table>
Example 1 - Success

Input Transaction:

```xml
<TRANSACTION_READ_KEY>
  <IPAddress>10.108.6.108:53003</IPAddress>
  <CommunicationsID/>
  <CommunicationsMethod>Tcp</CommunicationsMethod>
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_READ_KEY>
```

Output Transaction:

```xml
<RESPONSE_READ_KEY>
  <TRANSACTION_READ_KEY>
    <IPAddress>10.108.6.108:53003</IPAddress>
    <CommunicationsID/>
    <CommunicationsMethod>Tcp</CommunicationsMethod>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_READ_KEY>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>The key read information succeeded.</Description>
  </ResultRecord>
  <KeyInformation>
    <KeyID>0000003D6C33</KeyID>
    <CanType>18</CanType>
  </KeyInformation>
</RESPONSE_READ_KEY>
```

Example 2 - Failure: No key in reader

Input Transaction:

```xml
<TRANSACTION_READ_KEY>
  <IPAddress>10.108.6.108:53003</IPAddress>
  <CommunicationsID/>
  <CommunicationsMethod>Tcp</CommunicationsMethod>
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_READ_KEY>
```

Output Transaction:

```xml
<RESPONSE_READ_KEY>
  <TRANSACTION_READ_KEY>
    <IPAddress>10.108.6.108:53003</IPAddress>
    <CommunicationsID/>
    <CommunicationsMethod>Tcp</CommunicationsMethod>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_READ_KEY>
  <ResultRecord>
    <Result>Failure</Result>
    <ErrorCode>RC_ERR_PCIO_COMMS_TM_KEY_NOT_PRESENT</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Failed to locate key in key reader: There is no key in the indicated key reader slot.</Description>
  </ResultRecord>
</RESPONSE_READ_KEY>
```
Chapter 4 - User XML Transactions

4.7 Read User Key

This transaction is used to read the key in the specified Cencon keybox and return the matching user data from the Cencon database.

Transaction information required:

- IP Address and Port - Specifies the keybox to connect to from Centran to read the key from.
- Communications ID - Specifies an alternate identification of a keybox to connect to from Centran to read the key from. This is to support alternate methods of handling remote communications with keyboxes for various network topologies.
- Communications Method - Specifies the method of communication to be used to communicate with the key box. The default method is by TCP/IP network communications. This is specified by the value 'Tcp'.
- Dispatcher ID - If the ID field value is missing or left blank, the default dispatcher ID specified in CenTran's registry is used.

Transaction information returned:

Success:
Input transaction, followed by a result record (result, error code and description), the retrieved user record, and an array of user key audits read from the user key.

Failure:
Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- No user is assigned to the key.
- No key is present in the keybox reader slot.
- Not authorized due to authorization role.
- Not authorized due to region (region control active).

User Key Audit Data:

- Event Type - This is the text description of the type of event.
- Lock Mode - This is an identifier for the lock mode involved in the event. This will be F, R, B, or empty.
- Serial Number - This is the serial number for the lock involved in the event.
- Lock Name - This is the lock name matching the lock serial number, as looked up from the Cencon database.
- Event Date - This is the date / time of the event in UTC based time.
- Lock Open Time - This is the date / time of the lock open event in UTC based time. This will be empty of not applicable to the event.
- Lock Close Time - This is the date / time of the lock close event in UTC based time. This will be empty of not applicable to the event.
- Lock Close Seal Count - This is the close seal count for the lock mode being closed. This will be empty of not applicable to the event.
- Lock Close Seal - This is the close seal for the lock mode being closed. This will be empty of not applicable to the event.
- Is Duplicate Close Seal - This flag indicates that the close seal is from a #4 operation at the lock to get the last close seal. This is used when the lock close seal was not retrieved by the person to last open the lock.
- Is Key Audit Record CRC Invalid - This flag indicates that the CRC (Cyclic Redundancy Check) value was not correct. This means the audit data could be corrupted or the audit trail on the key has been tampered with.

Example 1 - Success

Input Transaction:

```xml
<TRANSACTION_READ_USER_KEY>
  <IPAddress>10.108.6.102:53003</IPAddress>
  <CommunicationsID/>
  <CommunicationsMethod>Tcp</CommunicationsMethod>
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_READ_USER_KEY>
```
Output Transaction:

```xml
<RESPONSE_READ_USER_KEY>
  <TRANSACTION_READ_USER_KEY>
    <IPAddress>10.108.6.102:53003</IPAddress>
    <CommunicationsMethod>Tcp</CommunicationsMethod>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_READ_USER_KEY>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>The user key read succeeded.</Description>
  </ResultRecord>
  <UserRecord>
    <UserID>F3</UserID>
    <SecurityLevel>1</SecurityLevel>
    <KeyID>0000046107A</KeyID>
    <CanType>04</CanType>
    <NumberCombosIssued>0</NumberCombosIssued>
    <CreationDate>2007-09-19T12:55:50Z</CreationDate>
    <Region>KENTUCKY</Region>
  </UserRecord>
</RESPONSE_READ_USER_KEY>
```
<UserCombo>1246576928</UserCombo>
<IfMustChangeCombo>false</IfMustChangeCombo>
<IfLegacyImport>false</IfLegacyImport>
</UserRecord>
<UserKeyAuditRecord>
<EventType>Open Lock</EventType>
<LockMode>F</LockMode>
<SerialNumber>001000107</SerialNumber>
<LockName>Gen2Lock 1000107</LockName>
<EventDate>2012-10-17T19:41:15Z</EventDate>
<LockOpenTime>2012-10-17T19:41:15Z</LockOpenTime>
<LockCloseTime/>
<LockCloseSealCount>3</LockCloseSealCount>
<LockCloseSeal/>
<IsDuplicateCloseSeal>false</IsDuplicateCloseSeal>
<IsKeyAuditRecordCRCInvalid>false</IsKeyAuditRecordCRCInvalid>
</UserKeyAuditRecord>
<UserKeyAuditRecord>
<EventType>Open/Close Lock</EventType>
<LockMode>F</LockMode>
<SerialNumber>001000107</SerialNumber>
<LockName>Gen2Lock 1000107</LockName>
<EventDate>2012-08-28T14:14:38Z</EventDate>
<LockOpenTime>2012-08-28T14:14:38Z</LockOpenTime>
<LockCloseTime>2012-08-28T14:14:38Z</LockCloseTime>
<LockCloseSealCount>2</LockCloseSealCount>
<LockCloseSeal>3413</LockCloseSeal>
<IsDuplicateCloseSeal>false</IsDuplicateCloseSeal>
<IsKeyAuditRecordCRCInvalid>false</IsKeyAuditRecordCRCInvalid>
</UserKeyAuditRecord>
<UserKeyAuditRecord>
<EventType>Open Lock</EventType>
<LockMode>F</LockMode>
<SerialNumber>001000107</SerialNumber>
<LockName>Gen2Lock 1000107</LockName>
<EventDate>2012-05-23T17:45:22Z</EventDate>
<LockOpenTime>2012-05-23T17:45:22Z</LockOpenTime>
<LockCloseTime/>
<LockCloseSealCount>5</LockCloseSealCount>
<LockCloseSeal/>
<IsDuplicateCloseSeal>false</IsDuplicateCloseSeal>
<IsKeyAuditRecordCRCInvalid>false</IsKeyAuditRecordCRCInvalid>
</UserKeyAuditRecord>
<UserKeyAuditRecord>
<EventType>Open/Close Lock</EventType>
<LockMode>F</LockMode>
<SerialNumber>001000107</SerialNumber>
<LockName>Gen2Lock 1000107</LockName>
<EventDate>2012-04-16T18:48:54Z</EventDate>
Example 2 - Failure: Unknown key

Input Transaction:

```xml
<TRANSACTION_READ_USER_KEY>
    <IPAddress>10.108.6.102:53003</IPAddress>
    <CommunicationsID/>
    <CommunicationsMethod>Tcp</CommunicationsMethod>
    <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_READ_USER_KEY>
```
Output Transaction:
In this example, the user key does not exist in the database.

```
<RESPONSE_READ_USER_KEY>
  <TRANSACTION_READ_USER_KEY>
    <IPAddress>10.108.6.102:53003</IPAddress>
    <CommunicationsMethod>Tcp</CommunicationsMethod>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_READ_USER_KEY>
  <ResultRecord>
    <Result>Failure</Result>
    <ErrorCode>RC_ERR_USER_NOT_FOUND</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>User key serial number being read was not found in database.</Description>
  </ResultRecord>
</RESPONSE_READ_USER_KEY>
```

Example 3 - Failure: No key in reader

Input Transaction:

```
<TRANSACTION_READ_USER_KEY>
  <IPAddress>10.108.6.102:53003</IPAddress>
  <CommunicationsMethod>Tcp</CommunicationsMethod>
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_READ_USER_KEY>
```

Output Transaction:
In this example, there is no key in the keybox reader slot.

```
<RESPONSE_READ_USER_KEY>
  <TRANSACTION_READ_USER_KEY>
    <IPAddress>10.108.6.102:53003</IPAddress>
    <CommunicationsMethod>Tcp</CommunicationsMethod>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_READ_USER_KEY>
  <ResultRecord>
    <Result>Failure</Result>
    <ErrorCode>RC_ERR_PCIO_COMMS_TM_KEY_NOT_PRESENT</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Failed to locate key in key reader: There is no key in the indicated key reader slot.</Description>
  </ResultRecord>
</RESPONSE_READ_USER_KEY>
```
This transaction is used to delete a user from the Cencon database based on the user name.

**Note**

Centran is supporting only lock user key types for add key, edit key, and delete transactions. Centran will not add, edit, or delete Cencon / Centran logon key types. This is for security reasons. Centran may be operating under a single token method of authorization (I.E. user name/password, etc). The Cencon / Centran logon key types represent a dual token method of authorization.

**Transaction information required:**

- User ID - Uniquely identifies a user record to be deleted.
- Dispatcher ID - If the ID field value is missing or left blank, the default dispatcher ID specified in CenTran's registry is used.

**Transaction information returned:**

**Success:**

Input transaction, followed by a result record (result, error code and description) and the deleted user record..

**Failure:**

Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- User doesn't exist.
- Not authorized due to authorization role.
- Not authorized due to region (region control active).

**Example 1 - Success**

**Input Transaction:**

```xml
<TRANSACTION_DELETE_USER>
  <UserID>fbob</UserID>
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_DELETE_USER>
```

**Output Transaction:**

```xml
<RESPONSE_DELETE_USER>
  <TRANSACTION_DELETE_USER>
    <UserID>fbob</UserID>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_DELETE_USER>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>The user delete succeeded.</Description>
  </ResultRecord>
  <UserRecord>
    <UserID>fbob</UserID>
    <SecurityLevel>2</SecurityLevel>
    <KeyID>00000419428</KeyID>
    <CanType>04</CanType>
    <NumberCombosIssued>0</NumberCombosIssued>
    <CreationDate/>
    <DeletionDate>2012-08-28T18:06:06.276Z</DeletionDate>
    <Nickname>Bob Edw</Nickname>
    <NicknameExpirationDate>2003-03-28T08:55:44Z</NicknameExpirationDate>
  </UserRecord>
</RESPONSE_DELETE_USER>
```
Example 2 - Failure

Input Transaction:

```xml
<TRANSACTION_DELETE_USER>
  <UserID>CDD</UserID>
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_DELETE_USER>
```

Output Transaction:

In this example, user CDD that is being deleted is a dispatcher.

```xml
<RESPONSE_DELETE_USER>
  <RESULT_RECORD>
    <TRANSACTION_DELETE_USER>
      <UserID>CDD</UserID>
      <DispatcherID>CentranSS</DispatcherID>
    </TRANSACTION_DELETE_USER>
  </RESULT_RECORD>
</RESPONSE_DELETE_USER>
```
<Result>Failure</Result>
<ErrorCode>RC_ERR_NOT_AUTHORIZED_TO_DO_OPERATION</ErrorCode>
<IfRetryValid>false</IfRetryValid>
>Description>Centran only supports deleting FLM, Route, and Bank mode lock users.</Description>
</ResultRecord>
</RESPONSE_DELETE_USER>
CenTran 4 XML File Format
Chapter 4 - User XML Transactions

4.9 User Table Query

This transaction queries the user table for a set of user records. The query record in the input transaction file contains a set of user fields to create a query from. The query record also contains a flag indicating if to use like search or exact search. The query transaction attempts to work in a similar fashion as Cencon's ‘Find Users’ form to search for users to be displayed in a user report.

Transaction information required:

All the fields listed below are optional. If no fields are present in the query record, then all the user records in the user table are retrieved.

- User ID
- Nickname
- Group Name
- Key ID
- Array of user authorization roles (FLM, Supervisor etc)
- Combo Issued range (Combo Issued Minimum and Combo Issued Maximum)
- Has Time Window Set flag
- Has Group Name Access Check flag
- Creation Date range (Creation Date Start and Creation Date End)
- Deletion Date range (Deletion Date Start and Deletion Date End - applies to User History and User Archive Table search)
- Last Used Date range (Last Used Date Start and Last Used Date End)
- Enabled Start Date range (Enabled Start Date Start and Enabled Start Date End)
- Enabled End Date range (Enabled End Date Start and Enabled End Date End)
- Region Name
- Customer ID
- Service Branch
- First Name
- Middle Name
- Last Name
- Bank Branch Name
- Lock Serial Number - This specifies to search for users dispatched to a lock serial number.
- List Key Model - This specifies key models (can types) to search for.
- If Search Enabled Users - This specifies to return only enabled users.
- If Search Dispatches Exceeded - This specifies to return only users who have exceeded their permitted number of dispatches.
- If Has Time Window - This specifies to return only users who have a time window restriction defined.
- If Group Name Access Check - This specifies to do a comparison for group name access. Group based access restriction is no longer supported. This field is for backwards compatibility.
- Bank User ID - This specifies to search for a numeric bank user id.
- Bank Branch Name - This specifies to search for users assigned to the specified bank branch.
- If Legacy Import - This specifies to search for users that are a legacy import from an earlier version of the Cenbank software.
- If Search Exact Flag - This specifies that strings used in the search must be an exact match.
- If Post Fix Wild card Only - This specifies that approximate matches of strings are done against the start of the string.
- Dispatcher ID (Optional) - This is not part of the query record. If this field is missing or left blank, the default dispatcher ID specified in CenTran's registry is used.

**Note:** If the Dispatcher belongs to a local region and region control is enabled, only those users belonging to that particular region and also satisfying the search condition are retrieved. The search condition's region field value is automatically set to the dispatcher's local region even if a different value has already been provided in the query record.

**Note:** For the Creation Date Range, Deletion Date Range, Last Used Date Range and the Combo Issued Range, both the lower and upper bounds for the search have to be specified.

**Note:** If string fields such as Nickname or Customer ID are left blank, those fields are left out of the search query (CenTran does not search for user records having an empty Nickname or Customer ID field. This applies to all the query transactions.
Transaction information returned:

**Success:**
Input transaction, followed by a result record (result, error code and description) and all the user records (with the encrypted password fields left blank) matching the given search query. If no records are returned by the search query, the result of the transaction is still deemed a success.

**Failure:**
Input transaction, followed by a result record (result, error code and description).
Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Dispatcher not authorized to do this operation.
- Database error – failed to open user table.

### Example 1 - Success

**Input Transaction:**
```xml
<TRANSACTION_USER_QUERY>
  <UserQueryRecord>
    <!-- char string -->
    <CustomerID>ACustomer</CustomerID>
    <!-- char string -->
    <ServiceBranch>Dieb</ServiceBranch>
    <!-- char string -->
    <FirstName>Query</FirstName>
    <!-- char string -->
    <MiddleName>Q</MiddleName>
    <!-- char string -->
    <LastName>User</LastName>
    <!-- char string -->
    <Nickname>Qu</Nickname>
    <!-- long -->
    <CombosIssuedMinimum>2</CombosIssuedMinimum>
    <!-- long -->
    <CombosIssuedMaximum>4</CombosIssuedMaximum>
    <!-- date -->
    <CreationDateStart>2004-12-21T15:00:00</CreationDateStart>
    <!-- date -->
    <CreationDateEnd>2004-12-23T16:00:00</CreationDateEnd>
    <!-- date -->
    <LastUsedDateStart>2005-03-01T15:00:00</LastUsedDateStart>
    <!-- date -->
    <LastUsedDateEnd>2005-04-02T16:00:00</LastUsedDateEnd>
    <!-- boolean -->
    <IfHasTimeWindow>1</IfHasTimeWindow>
    <!-- char string -->
    <Region>TestRegionD</Region>
    <!-- boolean -->
    <IfSearchExact>1</IfSearchExact>
  </UserQueryRecord>
  <!-- char string -->
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_USER_QUERY>
```

**Output Transaction:**
```xml
<RESPONSE_USER_QUERY>
  <TRANSACTION_USER_QUERY xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
    <UserQueryRecord>
      <CustomerID>ACustomer</CustomerID>
      <ServiceBranch>Dieb</ServiceBranch>
      <FirstName>Query</FirstName>
      <MiddleName>Q</MiddleName>
      <LastName>User</LastName>
      <Nickname>Qu</Nickname>
      <CombosIssuedMinimum>2</CombosIssuedMinimum>
      <CombosIssuedMaximum>4</CombosIssuedMaximum>
      <CreationDateStart>2004-12-21T15:00:00</CreationDateStart>
      <CreationDateEnd>2004-12-23T16:00:00</CreationDateEnd>
      <LastUsedDateStart>2005-03-01T15:00:00</LastUsedDateStart>
      <LastUsedDateEnd>2005-04-02T16:00:00</LastUsedDateEnd>
      <IfHasTimeWindow>1</IfHasTimeWindow>
      <Region>TestRegionD</Region>
    </UserQueryRecord>
  </TRANSACTION_USER_QUERY>
</RESPONSE_USER_QUERY>
```
<ResultRecord>
  <Result>Success</Result>
  <ErrorCode>RC_OK</ErrorCode>
  <Description>User record/s found satisfying the search condition.</Description>
</ResultRecord>

<UserRecord xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
             xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <UserID>TestQueryUser1</UserID>
  <Nickname>Qu</Nickname>
  <GroupName>aa</GroupName>
  <KeyID>000000946CD8</KeyID>
  <CanType>04</CanType>
  <SecurityLevel>2</SecurityLevel>
  <NicknameExpirationDate>1969-12-31T23:40:42</NicknameExpirationDate>
  <NumberCombosIssued>3</NumberCombosIssued>
  <NumberTimeWindows>1</NumberTimeWindows>
  <Window1Start>80</Window1Start>
  <Window1Duration>90</Window1Duration>
  <Window1Mon>1</Window1Mon>
  <Window1Tue>1</Window1Tue>
  <Window1Wed>0</Window1Wed>
  <Window1Thu>0</Window1Thu>
  <Window1Fri>0</Window1Fri>
  <Window1Sat>0</Window1Sat>
  <Window2Start>0</Window2Start>
  <Window2Duration>0</Window2Duration>
  <Window2Sun>0</Window2Sun>
  <Window2Mon>0</Window2Mon>
  <Window2Tue>0</Window2Tue>
  <Window2Wed>0</Window2Wed>
  <Window2Thu>0</Window2Thu>
  <Window2Fri>0</Window2Fri>
  <Window2Sat>0</Window2Sat>
  <Window3Start>0</Window3Start>
  <Window3Duration>0</Window3Duration>
  <Window3Sun>0</Window3Sun>
  <Window3Mon>0</Window3Mon>
  <Window3Tue>0</Window3Tue>
  <Window3Wed>0</Window3Wed>
  <Window3Thu>0</Window3Thu>
  <Window3Fri>0</Window3Fri>
  <Window3Sat>0</Window3Sat>
  <CreationDate>2004-12-22T15:49:18.765Z</CreationDate>
  <LastUsedDate>2005-04-01T17:19:52.763Z</LastUsedDate>
  <AuthorizationRole>Route</AuthorizationRole>
  <BankUserID>0</BankUserID>
  <TotalNumberCombosIssued>0</TotalNumberCombosIssued>
  <MaximumNumberOfCombos>0</MaximumNumberOfCombos>
  <EnabledStartDate xsi:nil="true" />
  <EnabledEndDate xsi:nil="true" />
  <BankBranchName />
  <CustomerID>ACustomer</CustomerID>
  <UserCombo>0</UserCombo>
  <IfMustChangeCombo>1</IfMustChangeCombo>
</UserRecord>
This transaction returns the number of records in the user table matching the given query condition. This transaction uses the same format as the User Table Query transaction. Note that you can search for any of the user database columns. The specified search items are "anded" together for the query.

**Example 1 - Success**

**Input Transaction:**
```
<TRANSACTION_USER_QUERY_COUNT>
  <UserQueryRecord>
    <!-- char string -->
    <Region>TestRegionD</Region>
    <!-- List of strings -->
    <ListAuthorizationRoles>
      <AuthorizationRole>FLM</AuthorizationRole>
      <AuthorizationRole>Bank</AuthorizationRole>
      <AuthorizationRole>Supervisor</AuthorizationRole>
    </ListAuthorizationRoles>
  </UserQueryRecord>
  <!-- char string -->
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_USER_QUERY_COUNT>
```

**Output Transaction:**
```
In this example, the output indicates that there are 4 FLM/Bank/Supervisor users in region TestRegionD.

<RESPONSE_USER_QUERY_COUNT>
  <TRANSACTION_USER_QUERY_COUNT xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
    <UserQueryRecord>
      <Region>TestRegionD</Region>
      <ListAuthorizationRoles>
        <AuthorizationRole>FLM</AuthorizationRole>
        <AuthorizationRole>Bank</AuthorizationRole>
        <AuthorizationRole>Supervisor</AuthorizationRole>
      </ListAuthorizationRoles>
    </UserQueryRecord>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_USER_QUERY_COUNT>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <Description>Number of user records matching the given query: 4.</Description>
  </ResultRecord>
  <QueryCount>4</QueryCount>
</RESPONSE_USER_QUERY_COUNT>
```
This transaction operates in the same manner as the User Table Query, but is applied against the User History Table.

### Example 1 - Success

#### Input Transaction:

```xml
<TRANSACTION_USER_HISTORY_QUERY>
  <UserQueryRecord>
    <!-- char string -->
    <CustomerID>Cust</CustomerID>
    <!-- char string -->
    <ServiceBranch>D</ServiceBranch>
    <!-- date -->
    <DeletionDateStart>2005-03-01T15:00:00</DeletionDateStart>
    <!-- date -->
    <DeletionDateEnd>2007-04-02T16:00:00</DeletionDateEnd>
    <!-- bool -->
    <IfSearchExact>0</IfSearchExact>
  </UserQueryRecord>
  <!-- char string -->
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_USER_HISTORY_QUERY>
```

#### Output Transaction:

Here, all records in the user history table which have Customer ID like ‘Cust’ (If Search Exact flag is set to false), Service Branch like ‘D’ (If Search Exact flag is set to false) and Deletion Date between 2005-03-01 15:00:00 and 2007-04-02 16:00:00 are retrieved. There are two records which match the search condition. The actual Customer ID in these two records is ‘ACustomer’ and the actual service branch in these two records is ‘Dieb’.

```xml
<RESPONSE_USER_HISTORY_QUERY>
  <TRANSACTION_USER_HISTORY_QUERY xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
    <UserQueryRecord>
      <CustomerID>Cust</CustomerID>
      <ServiceBranch>D</ServiceBranch>
      <DeletionDateStart>2005-03-01T15:00:00</DeletionDateStart>
      <DeletionDateEnd>2007-04-02T16:00:00</DeletionDateEnd>
      <IfSearchExact>0</IfSearchExact>
    </UserQueryRecord>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_USER_HISTORY_QUERY>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <Description>User history record/s found satisfying the search condition.</Description>
  </ResultRecord>
    <UserID>TestQueryUser1</UserID>
    <Nickname>Qu</Nickname>
    <GroupName>aa</GroupName>
    <KeyID>000000946CD8</KeyID>
    <CanType>04</CanType>
    <SecurityLevel>2</SecurityLevel>
    <NicknameExpirationDate>1969-12-31T23:40:42</NicknameExpirationDate>
    <NumberOfCombinationsIssued>3</NumberOfCombinationsIssued>
    <NumberOfTimeWindows>1</NumberOfTimeWindows>
    <Window1Start>80</Window1Start>
    <Window1Duration>90</Window1Duration>
    <IfWindow1Sun>0</IfWindow1Sun>
    <IfWindow1Mon>1</IfWindow1Mon>
    <IfWindow1Tue>1</IfWindow1Tue>
  </UserRecord>
</RESPONSE_USER_HISTORY_QUERY>
```
This transaction operates in the same manner as the User Table Query Record Count, but is applied against the User History Table.

**Example 1 - Success**

**Input Transaction:**
```xml
<TRANSACTION_USER_HISTORY_QUERY_COUNT>
  <UserQueryRecord>
    <!-- char string -->
    <CustomerID>ACustomer</CustomerID>
    <!-- char string -->
    <ServiceBranch>D</ServiceBranch>
    <!-- date -->
    <DeletionDateStart>2005-03-01T15:00:00</DeletionDateStart>
    <!-- date -->
    <DeletionDateEnd>2007-04-02T16:00:00</DeletionDateEnd>
    <!-- bool -->
    <IfSearchExact>1</IfSearchExact>
  </UserQueryRecord>
  <!-- char string -->
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_USER_HISTORY_QUERY_COUNT>
```

**Output Transaction:**

In this transaction, the Search Exact Flag has been set to true and there are no user history records with Service Branch equal to ‘D’. Therefore the query count is 0.

```xml
<RESPONSE_USER_HISTORY_QUERY_COUNT>
  <TRANSACTION_USER_HISTORY_QUERY_COUNT xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
    <UserQueryRecord>
      <CustomerID>ACustomer</CustomerID>
      <ServiceBranch>D</ServiceBranch>
      <DeletionDateStart>2005-03-01T15:00:00</DeletionDateStart>
      <DeletionDateEnd>2007-04-02T16:00:00</DeletionDateEnd>
      <IfSearchExact>1</IfSearchExact>
    </UserQueryRecord>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_USER_HISTORY_QUERY_COUNT>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ ErrorCode>
    <Description>Number of user history records matching the given query: 0.</Description>
  </ResultRecord>
  <QueryCount>0</QueryCount>
</RESPONSE_USER_HISTORY_QUERY_COUNT>
```
This transaction operates in the same manner as the User Table Query, but is applied against the User Archive Table.

### Example 1 - Success

**Input Transaction:**

```xml
<TRANSACTION_USER_ARCHIVE_QUERY>
<UserQueryRecord>
    <!-- char string -->
    <CustomerID>ACustomer</CustomerID>
    <!-- char string -->
    <ServiceBranch>Dieb</ServiceBranch>
    <!-- date -->
    <DeletionDateStart>2005-03-01T15:00:00</DeletionDateStart>
    <!-- date -->
    <DeletionDateEnd>2006-04-02T16:00:00</DeletionDateEnd>
</UserQueryRecord>
<!-- char string -->
<DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_USER_ARCHIVE_QUERY>
```

**Output Transaction:**

```xml
<RESPONSE_USER_ARCHIVE_QUERY>
    <TRANSACTION_USER_ARCHIVE_QUERY xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
        <UserQueryRecord>
            <CustomerID>ACustomer</CustomerID>
            <ServiceBranch>Dieb</ServiceBranch>
            <DeletionDateStart>2005-03-01T15:00:00</DeletionDateStart>
            <DeletionDateEnd>2006-04-02T16:00:00</DeletionDateEnd>
        </UserQueryRecord>
        <DispatcherID>CentranSS</DispatcherID>
    </TRANSACTION_USER_ARCHIVE_QUERY>
    <ResultRecord>
        <Result>Success</Result>
        <ErrorCode>RC_OK</ErrorCode>
        <Description>User archive record/s found satisfying the search condition.</Description>
    </ResultRecord>
</RESPONSE_USER_ARCHIVE_QUERY>
```

```xml
    <UserID>TestQueryUser1</UserID>
    <Nickname>Qu</Nickname>
    <GroupName>aa</GroupName>
    <KeyID>000000946CD8</KeyID>
    <CanType>04</CanType>
    <SecurityLevel>2</SecurityLevel>
    <NicknameExpirationDate>1969-12-31T23:40:42</NicknameExpirationDate>
    <NumberCombosIssued>3</NumberCombosIssued>
    <NumberTimeWindows>1</NumberTimeWindows>
    <Window1Start>80</Window1Start>
    <Window1Duration>90</Window1Duration>
    <Window2Start>0</Window2Start>
    <Window2Duration>0</Window2Duration>
    <Window3Start>0</Window3Start>
    <Window3Duration>0</Window3Duration>
    <Window4Start>0</Window4Start>
    <Window4Duration>0</Window4Duration>
    <Window5Start>0</Window5Start>
    <Window5Duration>0</Window5Duration>
    <Window6Start>0</Window6Start>
    <Window6Duration>0</Window6Duration>
    <Window7Start>0</Window7Start>
    <Window7Duration>0</Window7Duration>
    <Window8Start>0</Window8Start>
    <Window8Duration>0</Window8Duration>
    <Window9Start>0</Window9Start>
    <Window9Duration>0</Window9Duration>
    <Window10Start>0</Window10Start>
    <Window10Duration>0</Window10Duration>
</UserRecord>
```
Example 2 - Success

Input Transaction:

<TRANSACTION_USER_ARCHIVE_QUERY>
  <UserQueryRecord>
  <!-- char string -->
  <CustomerID>ACustomer</CustomerID>
  <!-- char string -->
  <ServiceBranch>Dieb</ServiceBranch>
  <!-- date -->
  <DeletionDateStart>2005-03-01T15:00:00</DeletionDateStart>
  <!-- date -->
  <DeletionDateEnd>2006-04-02T16:00:00</DeletionDateEnd>
  </UserQueryRecord>
</TRANSACTION_USER_ARCHIVE_QUERY>

Output Transaction:

The dispatcher’s region is local in scope and does not match the region of the user TestQueryUser1 (see example 1). Therefore no records are returned by the search query.

<RESPONSE_USER_ARCHIVE_QUERY>
  <TRANSACTION_USER_ARCHIVE_QUERY xmlns="http://www.kabamas.com/CentranTransac.xsd">
    <UserQueryRecord>
      <CustomerID>ACustomer</CustomerID>
      <ServiceBranch>Dieb</ServiceBranch>
      <DeletionDateStart>2005-03-01T15:00:00</DeletionDateStart>
      <DeletionDateEnd>2006-04-02T16:00:00</DeletionDateEnd>
    </UserQueryRecord>
    <DispatcherID>SuperUserLocalRegion</DispatcherID>
  </TRANSACTION_USER_ARCHIVE_QUERY>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
  </ResultRecord>
</RESPONSE_USER_ARCHIVE_QUERY>
<Description>No user archive record found satisfying the search condition.</Description>
</ResultRecord>
</RESPONSE_USER_ARCHIVE_QUERY>
This transaction operates in the same manner as the User Table Query Record Count, but is applied against the User Archive Table.

**Example 1 - Success**

**Input Transaction:**
```xml
<TRANSACTION_USER_ARCHIVE_QUERY_COUNT>
  <UserQueryRecord>
    <!-- char string -->
    <CustomerID>ACustomer</CustomerID>
    <!-- char string -->
    <ServiceBranch>Dieb</ServiceBranch>
    <!-- date -->
    <DeletionDateStart>2005-03-01T15:00:00</DeletionDateStart>
    <!-- date -->
    <DeletionDateEnd>2006-04-02T16:00:00</DeletionDateEnd>
  </UserQueryRecord>
  <!-- char string -->
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_USER_ARCHIVE_QUERY_COUNT>
```

**Output Transaction:**
```xml
<RESPONSE_USER_ARCHIVE_QUERY_COUNT>
  <TRANSACTION_USER_ARCHIVE_QUERY_COUNT xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
    <UserQueryRecord>
      <CustomerID>ACustomer</CustomerID>
      <ServiceBranch>Dieb</ServiceBranch>
      <DeletionDateStart>2005-03-01T15:00:00</DeletionDateStart>
      <DeletionDateEnd>2006-04-02T16:00:00</DeletionDateEnd>
    </UserQueryRecord>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_USER_ARCHIVE_QUERY_COUNT>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <Description>Number of user archive records matching the given query: 1.</Description>
  </ResultRecord>
  <QueryCount>1</QueryCount>
</RESPONSE_USER_ARCHIVE_QUERY_COUNT>
```
Chapter 5 - Customer XML Transactions

5.1 Add a Customer

This transaction adds a customer record to the Cencon database customer table. The customer ID for the new customer must be a unique value.

Transaction information required:

- Customer ID
- Customer Number
- Name
- Address 1
- Address 2
- City
- State
- ZIP Code
- Service Branch
- Line Branch
- Country
- Telephone Number
- FAX Number
- Cell Phone Number
- Point Of Contact Information
- Email Information
- Description
- Dispatcher ID (Optional) – If this field is missing or left blank, the default dispatcher ID specified in CenTran's registry is used.

Transaction information returned:

Success:
Input transaction, followed by a result record (result, error code and description).

Failure:
Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Invalid Customer ID
- Customer already exists
- Not authorized due to authorization role

Example 1 - Success

Input Transaction:

```xml
<TRANSACTION_ADD_CUSTOMER>
  <CustomerRecord>
    <CustomerID>2nd Eastern Regional Bank</CustomerID>
    <CustomerNumber>123456</CustomerNumber>
    <CustomerName>AG</CustomerName>
    <CustomerAddress1>805 Press Ave</CustomerAddress1>
    <CustomerAddress2>Suite #19</CustomerAddress2>
    <CustomerCity>Lexington</CustomerCity>
    <CustomerState>KY</CustomerState>
    <CustomerZIP>40508</CustomerZIP>
    <ServiceBranch>Newton Pike</ServiceBranch>
    <LineBranch>Pike Newton</LineBranch>
    <CustomerCountry>US</CustomerCountry>
    <Telephone>(234)123-4567</Telephone>
    <Fax>(234)123-1234</Fax>
    <Cell>(123)123-1234</Cell>
    <PointOfContact>Kaba Mas</PointOfContact>
    <Email>abc@kml.kaba.com</Email>
    <Description>An Eastern Bank</Description>
  </CustomerRecord>
</TRANSACTION_ADD_CUSTOMER>
```
Output Transaction:

The customer is added successfully to the customer table in the database. The output transaction has the original input transaction (TRANSACTION_ADD_CUSTOMER) and a result record (indicating success).

Example 2 - Failure

Input Transaction:

Example 2 - Failure

Input Transaction:
In this example, Customer ID 123456789 already exists in the customer table and therefore the transaction fails.

```xml
<RESPONSE_ADD_CUSTOMER>
  <TRANSACTION_ADD_CUSTOMER>
    <CustomerRecord>
      <CustomerID>123456789</CustomerID>
      <CustomerNumber>777</CustomerNumber>
      <CustomerName>AG</CustomerName>
      <CustomerAddress1>888 Press Avenue</CustomerAddress1>
      <CustomerAddress2>Apt 121</CustomerAddress2>
      <CustomerCity>Lexington</CustomerCity>
      <CustomerState>KY</CustomerState>
      <CustomerZIP>40508</CustomerZIP>
      <ServiceBranch>Newton Pike</ServiceBranch>
      <LineBranch>Pike Newton</LineBranch>
      <CustomerCountry>US</CustomerCountry>
      <Telephone>(234)123-4567</Telephone>
      <Fax>(234)123-1234</Fax>
      <Cell>(123)123-1234</Cell>
      <PointOfContact>Kaba Mas</PointOfContact>
      <Email>abc@kml.kaba.com</Email>
      <Description>Attempt at adding existing customer record</Description>
    </CustomerRecord>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_ADD_CUSTOMER>
  <ResultRecord>
    <Result>Failure</Result>
    <ErrorCode>RC_ERR_FAILED_ADD_CUSTOMER_ALREADY_EXISTS</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Customer 123456789 already exists.</Description>
  </ResultRecord>
</RESPONSE_ADD_CUSTOMER>
```
5.2 Read a Customer

This transaction reads a customer from the database.

Transaction information required:

- Customer ID
- Dispatcher ID (Optional) – If this field is missing or left blank, the default dispatcher ID specified in CenTran’s registry is used.

Transaction information returned:

Success:
Input transaction, followed by a result record (result, error code and description) and the customer record.

Failure:
Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Customer does not exist
- Not authorized due to authorization role

Example 1 - Success

Input Transaction:

```
<TRANSACTION_READ_CUSTOMER>
    <CustomerID>2nd Eastern Regional Bank</CustomerID>
    <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_READ_CUSTOMER>
```

Output Transaction:

```
<RESPONSE_READ_CUSTOMER>
    <TRANSACTION_READ_CUSTOMER>
        <CustomerID>2nd Eastern Regional Bank</CustomerID>
        <DispatcherID>CentranSS</DispatcherID>
    </TRANSACTION_READ_CUSTOMER>
    <ResultRecord>
        <Result>Success</Result>
        <ErrorCode>RC_OK</ErrorCode>
        <IfRetryValid>false</IfRetryValid>
        <Description>Success</Description>
    </ResultRecord>
    <CustomerRecord>
        <CustomerID>2nd Eastern Regional Bank</CustomerID>
        <CustomerNumber>123456</CustomerNumber>
        <CustomerName>AG</CustomerName>
        <CustomerAddress1>805 Press Ave</CustomerAddress1>
        <CustomerAddress2>Suite #19</CustomerAddress2>
        <CustomerCity>Lexington</CustomerCity>
        <CustomerState>KY</CustomerState>
        <CustomerZIP>40508</CustomerZIP>
        <ServiceBranch>Newton Pike</ServiceBranch>
        <LineBranch>Pike Newton</LineBranch>
        <CustomerCountry>US</CustomerCountry>
        <Telephone>(234)123-4567</Telephone>
        <Fax>(234)123-1234</Fax>
        <Cell>(123)123-1234</Cell>
        <PointOfContact>Kaba Mas</PointOfContact>
        <Email>abc@kml.kaba.com</Email>
        <Description>An Eastern Bank</Description>
    </CustomerRecord>
</RESPONSE_READ_CUSTOMER>
```
Example 2 - Failure

**Input Transaction:**

```xml
<TRANSACTION_READ_CUSTOMER>
  <CustomerID>2nd Eastern Regional Bank</CustomerID>
  <DispatcherID>Auth test user</DispatcherID>
</TRANSACTION_READ_CUSTOMER>
```

**Output Transaction:**

Here, dispatcher rzjill is not authorized to read customer data.

```xml
<RESPONSE_READ_CUSTOMER>
  <TRANSACTION_READ_CUSTOMER>
    <CustomerID>2nd Eastern Regional Bank</CustomerID>
    <DispatcherID>Auth test user</DispatcherID>
  </TRANSACTION_READ_CUSTOMER>
  <ResultRecord>
    <Result>Failure</Result>
    <ErrorCode>RC_ERR_NOT_AUTHORIZED_TO_DO_OPERATION</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Dispatcher not authorized to perform this operation: Read Customer Data.</Description>
  </ResultRecord>
</RESPONSE_READ_CUSTOMER>
```
This transaction updates data for an existing customer in the database. The customer fields to be updated have to be specified in the input transaction. Those customer fields that are not specified in the input transaction will not changed from their current values.

**Transaction information required:**

- Customer ID
- Customer Number (Optional) – The new value for this field
- Name (Optional) – The new value for this field
- Address 1 (Optional) – The new value for this field
- Address 2 (Optional) – The new value for this field
- City (Optional) – The new value for this field
- State (Optional) – The new value for this field
- ZIP Code (Optional) – The new value for this field
- Service Branch (Optional) – The new value for this field
- Line Branch (Optional) – The new value for this field
- Country (Optional) – The new value for this field
- Telephone Number (Optional) – The new value for this field
- FAX Number (Optional) – The new value for this field
- Cell Phone Number (Optional) – The new value for this field
- Point Of Contact Information (Optional) – The new value for this field
- Email Information (Optional) - The new value for this field
- Description (Optional) - The new value for this field
- Dispatcher ID (Optional) - If this field is missing or left blank, the default dispatcher ID specified in CenTran's registry is used.

**Transaction information returned:**

**Success:**

Input transaction, followed by a result record (result, error code and description) and the updated customer record.

**Failure:**

Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Invalid Customer ID
- Customer does not exist
- Not authorized due to authorization role

---

**Example 1 - Success**

**Input Transaction:**

```
<TRANSACTION_UPDATE_CUSTOMER>
  <UpdateCustomerRecord>
    <Description>Updating Customer Record</Description>
    <CustomerAddress2>Suite #13</CustomerAddress2>
    <CustomerAddress1>809 Transcript Ave</CustomerAddress1>
    <CustomerNumber>123321</CustomerNumber>
    <CustomerID>2nd Eastern Regional Bank</CustomerID>
  </UpdateCustomerRecord>
</TRANSACTION_UPDATE_CUSTOMER>
```

**Output Transaction:**

The output transaction has the original input transaction (TRANSACTION_UPDATE_CUSTOMER), a result record (indicating success) and the updated customer record with new Customer Number, Address1, Address 2 and Description values.
<RESPONSE_UPDATE_CUSTOMER>
  <TRANSACTION_UPDATE_CUSTOMER>
    <UpdateCustomerRecord>
      <Description>Updating Customer Record</Description>
      <CustomerAddress2>Suite #13</CustomerAddress2>
      <CustomerAddress1>809 Transcript Ave</CustomerAddress1>
      <CustomerNumber>123321</CustomerNumber>
      <CustomerID>2nd Eastern Regional Bank</CustomerID>
    </UpdateCustomerRecord>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_UPDATE_CUSTOMER>
</RESPONSE_UPDATE_CUSTOMER>

Example 2 - Failure

Input Transaction:

<TRANSACTION_UPDATE_CUSTOMER>
  <UpdateCustomerRecord>
    <Description>Failed attempt to update customer record.</Description>
    <CustomerAddress2>Suite #13</CustomerAddress2>
    <CustomerAddress1>809 Transcript Ave</CustomerAddress1>
    <CustomerNumber>123456</CustomerNumber>
  </UpdateCustomerRecord>
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_UPDATE_CUSTOMER>

Output Transaction:

The transaction fails because the Customer ID is invalid (empty).

<RESPONSE_UPDATE_CUSTOMER>
  <TRANSACTION_UPDATE_CUSTOMER>
    <UpdateCustomerRecord>
      <Description>Failed attempt to update customer record.</Description>
      <CustomerAddress2>Suite #13</CustomerAddress2>
      <CustomerAddress1>809 Transcript Ave</CustomerAddress1>
      <CustomerNumber>123456</CustomerNumber>
    </UpdateCustomerRecord>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_UPDATE_CUSTOMER>
</RESPONSE_UPDATE_CUSTOMER>
<ResultRecord>
  <Result>Failure</Result>
  <ErrorCode>RC_ERR_INVALID_CUSTOMERID_BLANK</ErrorCode>
  <IfRetryValid>false</IfRetryValid>
  <Description>Invalid customer ID. Customer ID is blank.</Description>
</ResultRecord>
</RESPONSE_UPDATE_CUSTOMER>
This transaction deletes a customer from the database.

**Transaction information required:**

- Customer ID
- Dispatcher ID (Optional) - If this field is missing or left blank, the default dispatcher ID specified in CenTran's registry is used.

**Transaction information returned:**

**Success:**
Input transaction, followed by a result record (result, error code and description).

**Failure:**
Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Invalid Customer ID
- Customer does not exist
- Customer is being referenced by one or more locks, users, route, or bank branch.
- Not authorized due to authorization role

**Example 1 - Failure**

**Input Transaction:**

```xml
<TRANSACTION_DELETE_CUSTOMER>
  <CustomerID>NoCustomer</CustomerID>
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_DELETE_CUSTOMER>
```

**Output Transaction:**

```xml
<RESPONSE_DELETE_CUSTOMER>
  <TRANSACTION_DELETE_CUSTOMER>
    <CustomerID>NoCustomer</CustomerID>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_DELETE_CUSTOMER>
  <ResultRecord>
    <Result>Failure</Result>
    <ErrorCode>RC_ERR_CUSTOMER_NOT_FOUND</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Failed to find customer NoCustomer in the customer table.</Description>
  </ResultRecord>
</RESPONSE_DELETE_CUSTOMER>
```

**Example 2 - Success**

**Input Transaction:**

```xml
<TRANSACTION_DELETE_CUSTOMER>
  <CustomerID>Yet Another Customer 3</CustomerID>
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_DELETE_CUSTOMER>
```
Output Transaction:

```xml
<RESPONSE_DELETE_CUSTOMER>
  <TRANSACTION_DELETE_CUSTOMER>
    <CustomerID>Yet Another Customer 3</CustomerID>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_DELETE_CUSTOMER>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Customer Yet Another Customer 3 has been deleted successfully.</Description>
  </ResultRecord>
</RESPONSE_DELETE_CUSTOMER>
```
5.5 Query Customer Table

This transaction queries a customer table for a set of customer records. The query record in the input transaction file contains a set of customer fields to create a query from. The query record also contains a flag indicating if ‘like’ search or ‘exact’ search is to be used. The query transaction attempts to work in a similar fashion as Cencon’s ‘Find Customers’ form to search for customers to be displayed in a customer report.

Transaction information required:

- Customer ID
- Search Exact flag for Customer ID
- Customer Number
- Name
- Address 1
- Address 2
- City
- State
- ZIP Code
- Service Branch
- Line Branch
- Country
- Telephone Number
- FAX Number
- Cell Phone Number
- Point Of Contact Information
- Email Information
- Description
- Dispatcher ID (Optional) - If this field is missing or left blank, the default dispatcher ID specified in CenTran’s registry is used.

Note: If string fields such as Name or Customer ID are left blank, those fields are left out of the search query (CenTran does not search for customer records in which Name or Customer ID field is empty).

Transaction information returned:

Success:
Input transaction, followed by a result record (result, error code and description) and all the customer records matching the given search query. If no records are returned by the search query, the result of the transaction is still deemed a success.

Failure:
Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Dispatcher not authorized to do this operation
- Database error – failed to open customer table

Example 1 - Success

Input Transaction:

```xml
<TRANSACTION_CUSTOMER_QUERY>
  <CustomerQueryRecord>
    <CustomerCity>Lexington</CustomerCity>
    <CustomerName>AG</CustomerName>
  </CustomerQueryRecord>
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_CUSTOMER_QUERY>
```

Output Transaction:

By default, all fields except Customer Number are searched for values ‘like’ those given in the query record. For example, searching for Customer Name like ‘Cust’ will return all records whose Customer Name has
<RESPONSE_CUSTOMER_QUERY>
  <TRANSACTION_CUSTOMER_QUERY>
    <CustomerQueryRecord>
      <CustomerCity>Lexington</CustomerCity>
      <CustomerName>AG</CustomerName>
    </CustomerQueryRecord>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_CUSTOMER_QUERY>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Number of customer records matching the given query: 3</Description>
  </ResultRecord>
  <CustomerRecord>
    <CustomerID>123456789</CustomerID>
    <CustomerNumber>123456</CustomerNumber>
    <CustomerName>AG</CustomerName>
    <CustomerAddress1>805 Press Ave #19</CustomerAddress1>
    <CustomerAddress2>Lexington Kentucky</CustomerAddress2>
    <CustomerCity>Lexington</CustomerCity>
    <CustomerState>KY</CustomerState>
    <CustomerZIP>40508</CustomerZIP>
    <ServiceBranch>Newton Pike</ServiceBranch>
    <LineBranch>Pike Newton</LineBranch>
    <CustomerCountry>US</CustomerCountry>
    <Telephone>(234)123-4567</Telephone>
    <Fax>(234)123-1234</Fax>
    <Cell>(123)123-1234</Cell>
    <PointOfContact>Mas Hamilton</PointOfContact>
    <Email>abc@kml.kaba.com</Email>
    <Description>Attempt at updating customer record</Description>
  </CustomerRecord>
  <CustomerRecord>
    <CustomerID>1234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234</CustomerID>
    <CustomerName>AG</CustomerName>
    <CustomerAddress1>805 Press Avenue</CustomerAddress1>
    <CustomerAddress2>Apt 18</CustomerAddress2>
    <CustomerCity>Lexington</CustomerCity>
    <CustomerState>KY</CustomerState>
    <CustomerZIP>40508</CustomerZIP>
    <ServiceBranch>Newton Pike</ServiceBranch>
    <LineBranch>Pike Newton</LineBranch>
    <CustomerCountry>US</CustomerCountry>
    <Telephone>(234)123-4567</Telephone>
    <Fax>(234)123-1234</Fax>
    <Cell>(123)123-1234</Cell>
    <PointOfContact>Mas Hamilton</PointOfContact>
    <Email>abc@kml.kaba.com</Email>
    <Description>Attempt at adding customer record</Description>
  </CustomerRecord>
  <CustomerRecord>
    <CustomerID>2nd Eastern Regional Bank</CustomerID>
    <CustomerNumber>123321</CustomerNumber>
    <CustomerName>AG</CustomerName>
    <CustomerAddress1>809 Transcript Ave</CustomerAddress1>
    <CustomerAddress2>Suite #13</CustomerAddress2>
    <CustomerCity>Lexington</CustomerCity>
    <CustomerState>KY</CustomerState>
    <CustomerZIP>40508</CustomerZIP>
    <ServiceBranch>Newton Pike</ServiceBranch>
    <LineBranch>Pike Newton</LineBranch>
    <CustomerCountry>US</CustomerCountry>
    <Telephone>(234)123-4567</Telephone>
    <Fax>(234)123-1234</Fax>
    <Cell>(123)123-1234</Cell>
    <PointOfContact>Kaba Mas</PointOfContact>
    <Email>abc@kml.kaba.com</Email>
  </CustomerRecord>
</RESPONSE_CUSTOMER_QUERY>
<Description>Updating Customer Record</Description>
</CustomerRecord>
</RESPONSE_CUSTOMER_QUERY>
5.6 Query Customer Table Record Count

This transaction returns the number of records in the customer table matching the given query condition. This transaction uses the same format as the Customer Table Query transaction.

**Example 1 - Success**

**Input Transaction:**

```xml
<TRANSACTION_CUSTOMER_QUERY_COUNT>
  <CustomerQueryRecord>
    <CustomerCity>Lexington</CustomerCity>
    <CustomerName>AG</CustomerName>
  </CustomerQueryRecord>
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_CUSTOMER_QUERY_COUNT>
```

**Output Transaction:**

```xml
<RESPONSE_CUSTOMER_QUERY_COUNT>
  <TRANSACTION_CUSTOMER_QUERY_COUNT>
    <CustomerQueryRecord>
      <CustomerCity>Lexington</CustomerCity>
      <CustomerName>AG</CustomerName>
    </CustomerQueryRecord>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_CUSTOMER_QUERY_COUNT>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Number of customer records matching the given query: 3</Description>
  </ResultRecord>
  <QueryCount>5</QueryCount>
</RESPONSE_CUSTOMER_QUERY_COUNT>
```
6.1 Add Bank Branch

This transaction adds a bank branch to the database.

Transaction information required:

- Bank Branch Name (64 character string)
- Bank Branch ID (0-9999 for Gen 1, 0-2 Billion for Gen 2)
- Customer ID (64 character string that must match an existing customer.)
- Dispatcher ID (Optional) – If this field is missing or left blank, the default dispatcher ID specified in CenTran’s registry is used.

Transaction information returned:

Success:
Input transaction, followed by a result record (result, error code and description).

Failure:
Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Invalid bank branch name
- Bank branch name already exists
- Not authorized due to authorization role

Example 1 - Success

Input Transaction:

```
<TRANSACTION_ADD_BANK_BRANCH>
 <BankBranchRecord>
   <BankBranchName>North East Bank Branch</BankBranchName>
   <BankBranchID>1235</BankBranchID>
   <CustomerID>North Bank</CustomerID>
 </BankBranchRecord>
 <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_ADD_BANK_BRANCH>
```

Output Transaction:

The bank branch is added successfully to the bank branch table in the database. The output transaction has the original input transaction (TRANSACTION_ADD_BANK_BRANCH) and a result record (indicating success).

```
<RESPONSE_ADD_BANK_BRANCH>
 <TRANSACTION_ADD_BANK_BRANCH>
 <BankBranchRecord>
   <BankBranchName>North East Bank Branch</BankBranchName>
   <BankBranchID>1235</BankBranchID>
   <CustomerID>North Bank</CustomerID>
 </BankBranchRecord>
 <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_ADD_BANK_BRANCH>
 <ResultRecord>
   <Result>Success</Result>
   <ErrorCode>RC_OK</ErrorCode>
   <IfRetryValid>false</IfRetryValid>
   <Description>BankBranch North East Bank Branch successfully added to the database.</Description>
 </ResultRecord>
</RESPONSE_ADD_BANK_BRANCH>
```
Example 2 - Failure

Input Transaction:

```xml
<TRANSACTION_ADD_BANK_BRANCH>
  <BankBranchRecord>
    <BankBranchName>North Bank Branch</BankBranchName>
    <BankBranchID>1234</BankBranchID>
    <CustomerID>North Bank</CustomerID>
  </BankBranchRecord>
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_ADD_BANK_BRANCH>
```

Output Transaction:

In this example, Bank branch name **North Bank Branch** already exists in the bank branch table.

```xml
<RESPONSE_ADD_BANK_BRANCH>
  <TRANSACTION_ADD_BANK_BRANCH>
    <BankBranchRecord>
      <BankBranchName>North Bank Branch</BankBranchName>
      <BankBranchID>1234</BankBranchID>
      <CustomerID>North Bank</CustomerID>
    </BankBranchRecord>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_ADD_BANK_BRANCH>
  <ResultRecord>
    <Result>Failure</Result>
    <ErrorCode>RC_ERR_ADD_BANK_BRANCH_ALREADY_EXISTS</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Bank Branch North Bank Branch already exists.</Description>
  </ResultRecord>
</RESPONSE_ADD_BANK_BRANCH>
```
This transaction reads a bank branch from the database.

Transaction information required:

- Bank Branch Name
- Dispatcher ID (Optional) – If this field is missing or left blank, the default dispatcher ID specified in CenTran’s registry is used.

Transaction information returned:

Success:
Input transaction, followed by a result record (result, error code and description) and the bank branch record.

Failure:
Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Bank branch does not exist
- Not authorized due to authorization role

Example 1 - Success

Input Transaction:

```xml
<TRANSACTION_READ_BANK_BRANCH>
   <BankBranchName>North Bank Branch</BankBranchName>
   <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_READ_BANK_BRANCH>
```

Output Transaction:

```xml
<RESPONSE_READ_BANK_BRANCH>
   <TRANSACTION_READ_BANK_BRANCH>
      <BankBranchName>North Bank Branch</BankBranchName>
      <DispatcherID>CentranSS</DispatcherID>
   </TRANSACTION_READ_BANK_BRANCH>
   <ResultRecord>
      <Result>Success</Result>
      <ErrorCode>RC_OK</ErrorCode>
      <IfRetryValid>false</IfRetryValid>
      <Description>Success</Description>
   </ResultRecord>
   <BankBranchRecord>
      <BankBranchName>North Bank Branch</BankBranchName>
      <BankBranchID>1234</BankBranchID>
      <CustomerID>North Bank</CustomerID>
   </BankBranchRecord>
</RESPONSE_READ_BANK_BRANCH>
```

Example 2 - Failure because bank branch does not exist

Input Transaction:

```xml
<TRANSACTION_READ_BANK_BRANCH>
   <BankBranchName>NoBankBranch</BankBranchName>
   <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_READ_BANK_BRANCH>
```
Output Transaction:
Here, the bank branch **NoBankBranch** does not exist.

```xml
<RESPONSE_READ_BANK_BRANCH>
  <TRANSACTION_READ_BANK_BRANCH>
    <BankBranchName>NoBankBranch</BankBranchName>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_READ_BANK_BRANCH>
  <ResultRecord>
    <Result>Failure</Result>
    <ErrorCode>RC_ERR_BANK_BRANCH_NOT_FOUND</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Failed to find the bank branch in the database bank branch table. The bank branch name is not in the database bank branch table.</Description>
  </ResultRecord>
</RESPONSE_READ_BANK_BRANCH>
```

**Example 3 - Failure because dispatcher is not authorized for access**

Input Transaction:

```xml
<TRANSACTION_READ_BANK_BRANCH>
  <BankBranchName>North Bank Branch</BankBranchName>
  <DispatcherID>Auth test user</DispatcherID>
</TRANSACTION_READ_BANK_BRANCH>
```

Output Transaction:
Here, the dispatcher is not authorized to log onto Cencon or Centran.

```xml
<RESPONSE_READ_BANK_BRANCH>
  <TRANSACTION_READ_BANK_BRANCH>
    <BankBranchName>North Bank Branch</BankBranchName>
    <DispatcherID>Auth test user</DispatcherID>
  </TRANSACTION_READ_BANK_BRANCH>
  <ResultRecord>
    <Result>Failure</Result>
    <ErrorCode>RC_ERR_NOT_AUTHORIZED_TO_LOG_ON</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>The current dispatcher is not authorized to log onto Cencon or Centran. Log On authorization is required to have access to Cencon operations or Centran transactions.</Description>
  </ResultRecord>
</RESPONSE_READ_BANK_BRANCH>
```
6.3 Update a Bank Branch

This transaction updates data for an existing bank branch in the database. The bank branch fields to be updated have to be specified in the input transaction. Those bank branch fields that are not specified in the input transaction will not change from their current values. The numeric bank branch ID cannot be changed because it is written as part of the security data to bank mode locks.

Transaction information required:

- Bank Branch Name
- Customer ID (Optional) – The new value for this field
- Dispatcher ID (Optional) - If this field is missing or left blank, the default dispatcher ID specified in CenTran's registry is used.

Transaction information returned:

Success:
Input transaction, followed by a result record (result, error code and description) and the updated bank branch record.

Failure:
Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Invalid Bank Branch Name
- Bank Branch does not exist
- Customer does not exist
- Not authorized due to authorization role

Example 1 - Success

Input Transaction:

```xml
<TRANSACTION_UPDATE_BANK_BRANCH>
  <UpdateBankBranchRecord>
    <CustomerID>Eastern Bank</CustomerID>
    <BankBranchName>North East Bank Branch</BankBranchName>
  </UpdateBankBranchRecord>
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_UPDATE_BANK_BRANCH>
```

Output Transaction:

The output transaction has the original input transaction (TRANSACTION_UPDATE_BANK_BRANCH), a result record (indicating success) and the updated bank branch record with the updated Customer ID value.

```xml
<RESPONSE_UPDATE_BANK_BRANCH>
  <TRANSACTION_UPDATE_BANK_BRANCH>
    <UpdateBankBranchRecord>
      <CustomerID>Eastern Bank</CustomerID>
      <BankBranchName>North East Bank Branch</BankBranchName>
    </UpdateBankBranchRecord>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_UPDATE_BANK_BRANCH>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Bank Branch North East Bank Branch has been updated successfully.</Description>
  </ResultRecord>
  <BankBranchRecord>
    <BankBranchName>North East Bank Branch</BankBranchName>
    <BankBranchID>1235</BankBranchID>
  </BankBranchRecord>
</RESPONSE_UPDATE_BANK_BRANCH>
```
Example 2 - Failure

Input Transaction:

```xml
<TRANSACTION_UPDATE_BANK_BRANCH>
  <UpdateBankBranchRecord>
    <CustomerID>SomeInvalidCustomer</CustomerID>
    <BankBranchName>North East Bank Branch</BankBranchName>
  </UpdateBankBranchRecord>
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_UPDATE_BANK_BRANCH>
```

Output Transaction:

The transaction fails because the Customer ID is invalid (empty).

```xml
<RESPONSE_UPDATE_BANK_BRANCH>
  <TRANSACTION_UPDATE_BANK_BRANCH>
    <UpdateBankBranchRecord>
      <CustomerID>SomeInvalidCustomer</CustomerID>
      <BankBranchName>North East Bank Branch</BankBranchName>
    </UpdateBankBranchRecord>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_UPDATE_BANK_BRANCH>
  <ResultRecord>
    <Result>Failure</Result>
    <ErrorCode>RC_ERR_CUSTOMER_NOT_FOUND</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>New customer SomeInvalidCustomer does not exist in the customer table.</Description>
  </ResultRecord>
</RESPONSE_UPDATE_BANK_BRANCH>
```
**CenTran 4 XML File Format**

**Chapter 6 - Bank Branch XML Transactions**

**6.4 Delete Bank Branch**

This transaction deletes a bank branch from the database. The bank branch must not have any bank mode locks or users assigned to it.

**Transaction information required:**

- Bank Branch Name
- Dispatcher ID (Optional) - If this field is missing or left blank, the default dispatcher ID specified in CenTran's registry is used.

**Transaction information returned:**

**Success:**
Input transaction, followed by a result record (result, error code and description).

**Failure:**
Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Invalid bank branch name
- Bank branch does not exist
- Bank branch is still in use
- Not authorized due to authorization role

---

### Example 1 - Success

**Input Transaction:**

```xml
<TRANSACTION_DELETE_BANK_BRANCH>
    <BankBranchName>North East Bank Branch</BankBranchName>
    <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_DELETE_BANK_BRANCH>
```

**Output Transaction:**

```xml
<RESPONSE_DELETE_BANK_BRANCH>
    <TRANSACTION_DELETE_BANK_BRANCH>
        <BankBranchName>North East Bank Branch</BankBranchName>
        <DispatcherID>CentranSS</DispatcherID>
    </TRANSACTION_DELETE_BANK_BRANCH>
    <ResultRecord>
        <Result>Success</Result>
        <ErrorCode>RC_OK</ErrorCode>
        <IfRetryValid>false</IfRetryValid>
        <Description>Bank Branch North East Bank Branch has been deleted successfully.</Description>
    </ResultRecord>
</RESPONSE_DELETE_BANK_BRANCH>
```

### Example 2 - Failure because bank branch does not exist.

**Input Transaction:**

```xml
<TRANSACTION_DELETE_BANK_BRANCH>
    <BankBranchName>NoBankBranch</BankBranchName>
    <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_DELETE_BANK_BRANCH>
```
Output Transaction:

```xml
<RESPONSE_DELETE_BANK_BRANCH>
  <TRANSACTION_DELETE_BANK_BRANCH>
    <BankBranchName>NoBankBranch</BankBranchName>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_DELETE_BANK_BRANCH>
  <ResultRecord>
    <Result>Failure</Result>
    <ErrorCode>RC_ERR_BANK_BRANCH_NOT_FOUND</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Failed to find bank branch NoBankBranch in the bank branch table.</Description>
  </ResultRecord>
</RESPONSE_DELETE_BANK_BRANCH>
```

Example 3 - Failure because bank branch is still in use.

Input Transaction:

```xml
<TRANSACTION_DELETE_BANK_BRANCH>
  <BankBranchName>North Bank Branch</BankBranchName>
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_DELETE_BANK_BRANCH>
```

Output Transaction:

```xml
<RESPONSE_DELETE_BANK_BRANCH>
  <TRANSACTION_DELETE_BANK_BRANCH>
    <BankBranchName>North Bank Branch</BankBranchName>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_DELETE_BANK_BRANCH>
  <ResultRecord>
    <Result>Failure</Result>
    <ErrorCode>RC_ERR_FAILED_DELETE_BANK_BRANCH_STILL_IN_USE</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Failed to delete the bank branch from the database bank branch table. The bank branch is still in use by one or more locks or users.</Description>
  </ResultRecord>
</RESPONSE_DELETE_BANK_BRANCH>
```
**6.5 Query Bank Branch Table**

This transaction queries a bank branch table for a set of bank branch records. The query record in the input transaction file contains a set of bank branch fields to create a query from. The query record also contains a flag indicating if 'like' search or 'exact' search is to be used. The query transaction attempts to work in a similar fashion as Cencon's 'Find Bank Branches' form to search for bank branches to be displayed in a bank branch report.

**Transaction information required:**

- Bank Branch Name
- Bank Branch ID minimum value (0-9999 for Gen 1, 0-2 Billion for Gen 2)
- Bank Branch ID maximum value (0-9999 for Gen 1, 0-2 Billion for Gen 2)
- Customer ID
- Search Exact flag
- Dispatcher ID (Optional) - If this field is missing or left blank, the default dispatcher ID specified in CenTran's registry is used.

**Note:** If string fields such as Bank Branch Name or Customer ID are left blank, those fields are left out of the search query (CenTran does not search for bank branch records in which Bank Branch Name or Customer ID field is empty).

**Transaction information returned:**

**Success:**
Input transaction, followed by a result record (result, error code and description) and all the bank branch records matching the given search query. If no records are returned by the search query, the result of the transaction is still deemed a success.

**Failure:**
Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Dispatcher not authorized to do this operation
- Database error – failed to open bank branch table

**Example 1 - Success**

**Input Transaction:**

```xml
<TRANSACTION_BANK_BRANCH_QUERY>
  <BankBranchQueryRecord>
    <BankBranchIDMaximum>2900</BankBranchIDMaximum>
    <BankBranchIDMinimum>2800</BankBranchIDMinimum>
  </BankBranchQueryRecord>
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_BANK_BRANCH_QUERY>
```

**Output Transaction:**

```xml
<RESPONSE_BANK_BRANCH_QUERY>
  <TRANSACTION_BANK_BRANCH_QUERY>
    <BankBranchQueryRecord>
      <BankBranchIDMaximum>2900</BankBranchIDMaximum>
      <BankBranchIDMinimum>2800</BankBranchIDMinimum>
    </BankBranchQueryRecord>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_BANK_BRANCH_QUERY>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Number of bank branch records matching the given query:
```

...
<ResultRecord>
  <BankBranchRecord>
    <BankBranchName>Bank of the West (2804)</BankBranchName>
    <BankBranchID>2804</BankBranchID>
    <CustomerID>Bank of the West</CustomerID>
  </BankBranchRecord>
  <BankBranchRecord>
    <BankBranchName>Bank of the West (2813)</BankBranchName>
    <BankBranchID>2813</BankBranchID>
    <CustomerID>Bank of the West</CustomerID>
  </BankBranchRecord>
  <BankBranchRecord>
    <BankBranchName>Bank of the West (2857)</BankBranchName>
    <BankBranchID>2857</BankBranchID>
    <CustomerID>Bank of the West</CustomerID>
  </BankBranchRecord>
  <BankBranchRecord>
    <BankBranchName>Bank of the West (2858)</BankBranchName>
    <BankBranchID>2858</BankBranchID>
    <CustomerID>Bank of the West</CustomerID>
  </BankBranchRecord>
</ResultRecord>
This transaction returns the number of records in the bank branch table matching the given query condition. This transaction uses the same format as the Bank Branch Table Query transaction.

### Example 1 - Success

#### Input Transaction:

```xml
<TRANSACTION_BANK_BRANCH_QUERY_COUNT>
  <BankBranchQueryRecord>
    <BankBranchIDMaximum>2900</BankBranchIDMaximum>
    <BankBranchIDMinimum>2600</BankBranchIDMinimum>
  </BankBranchQueryRecord>
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_BANK_BRANCH_QUERY_COUNT>
```

#### Output Transaction:

```xml
<RESPONSE_BANK_BRANCH_QUERY_COUNT>
  <TRANSACTION_BANK_BRANCH_QUERY_COUNT>
    <BankBranchQueryRecord>
      <BankBranchIDMaximum>2900</BankBranchIDMaximum>
      <BankBranchIDMinimum>2600</BankBranchIDMinimum>
    </BankBranchQueryRecord>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_BANK_BRANCH_QUERY_COUNT>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Number of bank branch records matching the given query: 7.</Description>
  </ResultRecord>
  <QueryCount>7</QueryCount>
</RESPONSE_BANK_BRANCH_QUERY_COUNT>
```
7.1 Activity Log Table Query

This transaction queries an activity log table for a set of activity log records. The query record passed contains a set of activity log fields to create a query from. The record also contains a flag indicating if 'like' search or 'exact' search is to be used. The query transaction attempts to work in a similar fashion as Cencon's 'Find Activity Data' form to search for audit or activity log records to be displayed in the activity log report.

Transaction information required:

All the fields listed below are optional. If no fields are present in the query record, then all the activity log records are retrieved from the activity log table.

- Event Time Date range (Event Time Start and Event Time End)
- Lock Name
- Route Name
- User ID
- Lock Mode
- Customer ID
- Serial Number Range (Serial Number Start and Serial Number End)
- ATM Serial Number
- Region
- Search Exact Flag
- Dispatcher ID (Optional) – This is not part of the query record. If this field is missing or left blank, the default dispatcher ID specified in CenTran’s registry is used.

Note: If string fields such as Lock Name or Customer ID are left blank, those fields are left out of the search query (CenTran does not search for activity log records having an empty Lock Name or Customer ID field).

Transaction information returned:

Success:
Input transaction, followed by a result record (result, error code and description) and all the activity log records (with selected fields) matching the given search query. If no records are returned by the search query, the result of the transaction is still deemed a success.

Failure:
Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Dispatcher not authorized to do this operation
- Database error - failed to open activity log table

Example 1 - Success

Input Transaction:

```xml
<TRANSACTION_ACTIVITY_QUERY>
  <AuditQueryRecord>
    <!-- char string -->
    <LockName>VLK014</LockName>
    <!-- char string -->
    <LockMode>F</LockMode>
    <!-- char string -->
    <RouteName></RouteName>
    <!-- char string -->
    <UserID>fjrbl</UserID>
    <!-- char string -->
    <CustomerID>ACustomer</CustomerID>
    <!-- char string -->
    <ATMSerialNumber>asdfasd</ATMSerialNumber>
    <!-- char string -->
    <Region>TestRegionD</Region>
    <!-- long -->
    <SerialNumberMinimum>530000</SerialNumberMinimum>
    <SerialNumberMaximum>540000</SerialNumberMaximum>
  </AuditQueryRecord>
</TRANSACTION_ACTIVITY_QUERY>
```
Output Transaction:
The transaction succeeds and returns a record which happens to be a reassign call event on lock VLK014.
This transaction returns the number of records in the activity log table query matching the given query condition. This transaction uses the same format as the Activity Log Table Query transaction.

**Example 1 - Success**

**Input Transaction:**
```
<TRANSACTION_ACTIVITY_QUERY_COUNT>
  <AuditQueryRecord>
    <!-- char string -->
    <LockName>VLK014</LockName>
    <!-- char string -->
    <LockMode>F</LockMode>
    <!-- char string -->
    <RouteName></RouteName>
    <!-- char string -->
    <UserID>fjrb1</UserID>
    <!-- char string -->
    <CustomerID>ACustomer</CustomerID>
    <!-- char string -->
    <ATMSerialNumber>asdfasd</ATMSerialNumber>
    <!-- char string -->
    <Region>TestRegionD</Region>
    <!-- long -->
    <SerialNumberMinimum>530000</SerialNumberMinimum>
    <SerialNumberMaximum>540000</SerialNumberMaximum>
    <!-- date -->
    <EventDateStart>2004-12-24T00:00:00</EventDateStart>
    <EventDateEnd>2004-12-24T23:55:00</EventDateEnd>
    <!-- bool -->
    <IfSearchExact>true</IfSearchExact>
  </AuditQueryRecord>
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_ACTIVITY_QUERY_COUNT>
```

**Output Transaction:**
```
<RESPONSE_ACTIVITY_QUERY_COUNT>
  <TRANSACTION_ACTIVITY_QUERY_COUNT xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
    <AuditQueryRecord>
      <LockName>VLK014</LockName>
      <LockMode>F</LockMode>
      <RouteName></RouteName>
      <UserID>fjrb1</UserID>
      <CustomerID>ACustomer</CustomerID>
      <ATMSerialNumber>asdfasd</ATMSerialNumber>
      <Region>TestRegionD</Region>
      <SerialNumberMinimum>530000</SerialNumberMinimum>
      <SerialNumberMaximum>540000</SerialNumberMaximum>
      <EventDateStart>2004-12-24T00:00:00</EventDateStart>
      <EventDateEnd>2004-12-24T23:55:00</EventDateEnd>
      <IfSearchExact>true</IfSearchExact>
    </AuditQueryRecord>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_ACTIVITY_QUERY_COUNT>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <Description>Number of audit record/s found satisfying the search condition: 1.</Description>
  </ResultRecord>
  <QueryCount>1</QueryCount>
</RESPONSE_ACTIVITY_QUERY_COUNT>
```
7.3 Activity Log Archive Table Query

This transaction operates in the same manner as the Activity Log Table Query, but is applied against the Activity Archive Log Table.

Example 1 - Success

Input Transaction:
```
<TRANSACTION_ACTIVITY_ARCHIVE_QUERY>
    <AuditQueryRecord>
        <!-- char string -->
        <LockName>VLK</LockName>
        <!-- long -->
        <SerialNumberMinimum>530000</SerialNumberMinimum>
        <SerialNumberMaximum>540000</SerialNumberMaximum>
        <!-- date -->
        <EventDateStart>2004-12-24T00:00:00</EventDateStart>
        <EventDateEnd>2004-12-24T23:55:00</EventDateEnd>
        <!-- bool -->
        <IfSearchExact>0</IfSearchExact>
    </AuditQueryRecord>
    <!-- char string -->
    <DispatcherID>SuperUserTestRegionD</DispatcherID>
</TRANSACTION_ACTIVITY_ARCHIVE_QUERY>
```

Output Transaction:

The transaction returns all activity archive records matching the given search fields and also an additional search field – that of region being 'TestRegionD' because the dispatcher belongs to that local region.

```
<RESPONSE_ACTIVITY_ARCHIVE_QUERY>
    <TRANSACTION_ACTIVITY_ARCHIVE_QUERY xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
        <AuditQueryRecord>
            <LockName>VLK</LockName>
            <SerialNumberMinimum>530000</SerialNumberMinimum>
            <SerialNumberMaximum>540000</SerialNumberMaximum>
            <EventDateStart>2004-12-24T00:00:00</EventDateStart>
            <EventDateEnd>2004-12-24T23:55:00</EventDateEnd>
            <IfSearchExact>0</IfSearchExact>
        </AuditQueryRecord>
        <DispatcherID>SuperUserTestRegionD</DispatcherID>
    </TRANSACTION_ACTIVITY_ARCHIVE_QUERY>
    <ResultRecord>
        <Result Succes</Result>
        <ErrorCode>RC_OK</ErrorCode>
        <Description>Audit archive record/s found satisfying the search condition.</Description>
    </ResultRecord>
</RESPONSE_ACTIVITY_ARCHIVE_QUERY>
```
<AuditRecord>
    <EventType>ENV_REASSIGN_CALL</EventType>
    <EventResult>0</EventResult>
    <EventDate>2004-12-24T19:47:18.456Z</EventDate>
    <LogonUser1ID>CentranSS</LogonUser1ID>
    <User1ID>rzjack</User1ID>
    <User2ID>rzjill</User2ID>
    <LockName>VLK016</LockName>
    <RouteName>TestRte4</RouteName>
    <LockMode>R</LockMode>
    <ATMSerialNumber />
    <Region>TestRegionD</Region>
    <SerialNumber>532016</SerialNumber>
    <BranchName />
    <BankUserID>0</BankUserID>
    <BankBranchID>0</BankBranchID>
</AuditRecord>
This transaction operates in the same manner as the Activity Log Table Query Record Count, but is applied against the Activity Archive Log Table.

**Example 1 - Success**

**Input Transaction:**

```xml
<TRANSACTION_ACTIVITY_ARCHIVE_QUERY_COUNT>
  <AuditQueryRecord>
    <!-- char string -->
    <LockName>VLK</LockName>
    <!-- long -->
    <SerialNumberMinimum>530000</SerialNumberMinimum>
    <SerialNumberMaximum>540000</SerialNumberMaximum>
    <!-- date -->
    <EventDateStart>2004-12-24T00:00:00</EventDateStart>
    <EventDateEnd>2004-12-24T23:55:00</EventDateEnd>
    <!-- bool -->
    <IfSearchExact>0</IfSearchExact>
  </AuditQueryRecord>
  <!-- char string -->
  <DispatcherID>SuperUserTestRegionD</DispatcherID>
</TRANSACTION_ACTIVITY_ARCHIVE_QUERY_COUNT>
```

**Output Transaction:**

```xml
<RESPONSE_ACTIVITY_ARCHIVE_QUERY_COUNT>
  <TRANSACTION_ACTIVITY_ARCHIVE_QUERY_COUNT xmlns="http://www.kaba-mas.com/Centransc.xsd">
    <AuditQueryRecord>
      <LockName>VLK</LockName>
      <SerialNumberMinimum>530000</SerialNumberMinimum>
      <SerialNumberMaximum>540000</SerialNumberMaximum>
      <EventDateStart>2004-12-24T00:00:00</EventDateStart>
      <EventDateEnd>2004-12-24T23:55:00</EventDateEnd>
      <IfSearchExact>0</IfSearchExact>
    </AuditQueryRecord>
    <DispatcherID>SuperUserTestRegionD</DispatcherID>
  </TRANSACTION_ACTIVITY_ARCHIVE_QUERY_COUNT>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <Description>Number of audit archive record/s found satisfying the search condition: 2.</Description>
  </ResultRecord>
  <QueryCount>2</QueryCount>
</RESPONSE_ACTIVITY_ARCHIVE_QUERY_COUNT>
```
Chapter 8 - Authorization XML Transactions

8.1 Authorization Roles Table Query

This transaction queries the Authorization Roles table for a set of Authorization Role records. The input transaction file contains a query record which in turn contains a set of authorization role fields to create a query from. The authorization role query does not have a 'search like' option.

Transaction information required:

All the fields listed below are optional. If no fields are present in the query record, then all the authorization role records in the role table are retrieved.

- Authorization Role
- Description
- Enabled flag
- If Exclude Special Roles - This excludes roles such as FLM, Route, and Bank that are placeholders for lock key roles.
- Dispatcher ID - If this field is missing or left blank, the default dispatcher ID specified in CenTran's registry is used.

Transaction information returned:

Success:
Input transaction, followed by a result record (result, error code and description) and all the role records matching the given search query. If no records are returned by the search query, the result of the transaction is still deemed a success.

Failure:
Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Dispatcher not authorized to do this operation
- Database error - failed to open authorization role table

Example 1 - Success

Input Transaction:

```xml
<TRANSACTION_AUTHORIZATION_ROLE_QUERY>
  <AuthorizationRoleQueryRecord>
    <IfAuthorizationRoleEnabled>true</IfAuthorizationRoleEnabled>
    <AuthorizationRole>Dispatcher</AuthorizationRole>
  </AuthorizationRoleQueryRecord>
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_AUTHORIZATION_ROLE_QUERY>
```

Output Transaction:

The transaction succeeds in finding and retrieving an 'Enabled' authorization role named 'Dispatcher'.

```xml
<RESPONSE_AUTHORIZATION_ROLE_QUERY>
  <TRANSACTION_AUTHORIZATION_ROLE_QUERY>
    <AuthorizationRoleQueryRecord>
      <IfAuthorizationRoleEnabled>true</IfAuthorizationRoleEnabled>
      <AuthorizationRole>Dispatcher</AuthorizationRole>
    </AuthorizationRoleQueryRecord>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_AUTHORIZATION_ROLE_QUERY>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Number of authorization role records matching the given query: 1.</Description>
  </ResultRecord>
</RESPONSE_AUTHORIZATION_ROLE_QUERY>
```
<ResultRecord>
  <AuthorizationRoleRecord>
    <AuthorizationRole>Dispatcher</AuthorizationRole>
    <AuthorizationRoleDescription>Used for normal dispatch and close operations.</AuthorizationRoleDescription>
    <IfAuthorizationRoleEnabled>true</IfAuthorizationRoleEnabled>
  </AuthorizationRoleRecord>
</RESPONSE_AUTHORIZATION_ROLE_QUERY>
This transaction returns the number of records in the authorization roles table matching the given query condition. This transaction uses the same format as the Authorization Roles Table Query transaction.

### Example 1 - Success

**Input Transaction:**

```xml
<TRANSACTION_AUTHORIZATION_ROLE_QUERY_COUNT>
  <AuthorizationRoleQueryRecord>
    <IfAuthorizationRoleEnabled>true</IfAuthorizationRoleEnabled>
    <AuthorizationRole>Dispatcher</AuthorizationRole>
  </AuthorizationRoleQueryRecord>
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_AUTHORIZATION_ROLE_QUERY_COUNT>
```

**Output Transaction:**

```xml
<RESPONSE_AUTHORIZATION_ROLE_QUERY_COUNT>
  <TRANSACTION_AUTHORIZATION_ROLE_QUERY_COUNT>
    <AuthorizationRoleQueryRecord>
      <IfAuthorizationRoleEnabled>true</IfAuthorizationRoleEnabled>
      <AuthorizationRole>Dispatcher</AuthorizationRole>
    </AuthorizationRoleQueryRecord>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_AUTHORIZATION_ROLE_QUERY_COUNT>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Number of authorization role records matching the given query: 1.</Description>
  </ResultRecord>
  <QueryCount>1</QueryCount>
</RESPONSE_AUTHORIZATION_ROLE_QUERY_COUNT>
```
This transaction queries the authorization operation names table for a set of authorization operation name records. The query record passed contains a set of operation names fields to create a query from. This query does not have a 'search like' option.

Transaction information required:

All the fields listed below are optional. If no fields are present in the query record, then all the authorization operation names records in the operation names table are retrieved.

- Authorization Operation Name
- Authorization Operation Category
- Dispatcher ID - If this field is missing or left blank, the default dispatcher ID specified in CenTran's registry is used.

Transaction information returned:

Success:

Input transaction, followed by a result record (result, error code and description) and all the operation names records matching the given search query. If no records are returned by the search query, the result of the transaction is still deemed a success.

Failure:

Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Dispatcher not authorized to do this operation
- Database error - failed to open authorization operation names table

Example 1 - Success

Input Transaction:

```xml
<TRANSACTION_AUTHORIZATION_OPERATION_QUERY>
  <AuthorizationOperationQueryRecord>
    <AuthorizationOperationCategory>Customer</AuthorizationOperationCategory>
  </AuthorizationOperationQueryRecord>
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_AUTHORIZATION_OPERATION_QUERY>
```

Output Transaction:

The transaction succeeds and all Customer operations are retrieved.

```xml
<RESPONSE_AUTHORIZATION_OPERATION_QUERY>
  <TRANSACTION_AUTHORIZATION_OPERATION_QUERY>
    <AuthorizationOperationQueryRecord>
      <AuthorizationOperationCategory>Customer</AuthorizationOperationCategory>
    </AuthorizationOperationQueryRecord>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_AUTHORIZATION_OPERATION_QUERY>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Number of authorization operation name records matching the given query: 6.</Description>
  </ResultRecord>
  <AuthorizationOperationRecord>
    <AuthorizationOperationName>Add Customer</AuthorizationOperationName>
    <AuthorizationOperationCategory>Customer</AuthorizationOperationCategory>
  </AuthorizationOperationRecord>
</RESPONSE_AUTHORIZATION_OPERATION_QUERY>
```
<AuthorizationOperationRecord>
  <AuthorizationOperationName>Customer Table Query</AuthorizationOperationName>
  <AuthorizationOperationCategory>Customer</AuthorizationOperationCategory>
</AuthorizationOperationRecord>
<AuthorizationOperationRecord>
  <AuthorizationOperationName>Delete Customer</AuthorizationOperationName>
  <AuthorizationOperationCategory>Customer</AuthorizationOperationCategory>
</AuthorizationOperationRecord>
<AuthorizationOperationRecord>
  <AuthorizationOperationName>Read Customer Data</AuthorizationOperationName>
  <AuthorizationOperationCategory>Customer</AuthorizationOperationCategory>
</AuthorizationOperationRecord>
<AuthorizationOperationRecord>
  <AuthorizationOperationName>Rename Customer</AuthorizationOperationName>
  <AuthorizationOperationCategory>Customer</AuthorizationOperationCategory>
</AuthorizationOperationRecord>
<AuthorizationOperationRecord>
  <AuthorizationOperationName>Update Customer</AuthorizationOperationName>
  <AuthorizationOperationCategory>Customer</AuthorizationOperationCategory>
</AuthorizationOperationRecord>
</RESPONSE_AUTHORIZATION_OPERATION_QUERY>
Chapter 8 - Authorization XML Transactions

8.4 Authorization Operation Names Table Query Record Count

This transaction returns the number of records in the operation names table matching the given query condition. This transaction uses the same format as the Authorization Operation Names Table Query transaction.

Example 1 - Success

Input Transaction:

```xml
<TRANSACTION_AUTHORIZATION_OPERATION_QUERY_COUNT>
  <AuthorizationOperationQueryRecord>
    <AuthorizationOperationCategory>Customer</AuthorizationOperationCategory>
  </AuthorizationOperationQueryRecord>
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_AUTHORIZATION_OPERATION_QUERY_COUNT>
```

Output Transaction:

```xml
<RESPONSE_AUTHORIZATION_OPERATION_QUERY_COUNT>
  <TRANSACTION_AUTHORIZATION_OPERATION_QUERY_COUNT>
    <AuthorizationOperationQueryRecord>
      <AuthorizationOperationCategory>Customer</AuthorizationOperationCategory>
      <DispatcherID>CentranSS</DispatcherID>
    </AuthorizationOperationQueryRecord>
  </TRANSACTION_AUTHORIZATION_OPERATION_QUERY_COUNT>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Number of authorization operation name records matching the given query: 6.</Description>
  </ResultRecord>
  <QueryCount>6</QueryCount>
</RESPONSE_AUTHORIZATION_OPERATION_QUERY_COUNT>
```
This transaction queries the authorization definition table for a set of authorization definition records. The query record passed contains a set of definition fields to create a query from. The authorization definition query does not have a 'search like' option.

**Transaction information required:**

All the fields listed below are optional. If no fields are present in the query record, then all the authorization definition records in the definition table are retrieved.

- Authority Role
- Operation Name
- Operation Type
- Operation Parameter 1
- Dispatcher ID - If this field is missing or left blank, the default dispatcher ID specified in CenTran's registry is used.

**Transaction information returned:**

**Success:**
Input transaction, followed by a result record (result, error code and description) and all the authorization definition records matching the given search query. If no records are returned by the search query, the result of the transaction is still deemed a success.

**Failure:**
Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Dispatcher not authorized to do this operation
- Database error - failed to open authorization definition table

### Example 1 - Success

**Input Transaction:**

```xml
<TRANSACTION_AUTHORIZATION_DEFINITION_QUERY>
  <AuthorizationDefinitionQueryRecord>
    <AuthorizationOperationType>FLM</AuthorizationOperationType>
    <AuthorizationOperationName>Activate Lock</AuthorizationOperationName>
  </AuthorizationDefinitionQueryRecord>
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_AUTHORIZATION_DEFINITION_QUERY>
```

**Output Transaction:**

The transaction successfully retrieves all the roles authorized to activate a lock in FLM mode.

```xml
<RESPONSE_AUTHORIZATION_DEFINITION_QUERY>
  <TRANSACTION_AUTHORIZATION_DEFINITION_QUERY>
    <AuthorizationDefinitionQueryRecord>
      <AuthorizationOperationType>FLM</AuthorizationOperationType>
      <AuthorizationOperationName>Activate Lock</AuthorizationOperationName>
    </AuthorizationDefinitionQueryRecord>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_AUTHORIZATION_DEFINITION_QUERY>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Number of authorization definition records matching the given query: 3.</Description>
  </ResultRecord>
</RESPONSE_AUTHORIZATION_DEFINITION_QUERY>
```
<AuthorizationDefinitionRecord>
  <AuthorizationRole>Activate Only</AuthorizationRole>
  <AuthorizationOperationName>Activate Lock</AuthorizationOperationName>
  <AuthorizationOperationType>FLM</AuthorizationOperationType>
</AuthorizationDefinitionRecord>

<AuthorizationDefinitionRecord>
  <AuthorizationRole>F/R Mode Basic Functions</AuthorizationRole>
  <AuthorizationOperationName>Activate Lock</AuthorizationOperationName>
  <AuthorizationOperationType>FLM</AuthorizationOperationType>
</AuthorizationDefinitionRecord>

<AuthorizationDefinitionRecord>
  <AuthorizationRole>Supervisor</AuthorizationRole>
  <AuthorizationOperationName>Activate Lock</AuthorizationOperationName>
  <AuthorizationOperationType>FLM</AuthorizationOperationType>
</AuthorizationDefinitionRecord>
This transaction returns the number of records in the authorization definition table matching the given query condition. This transaction uses the same format as the Authorization Definition Table Query transaction.

**Example 1 - Success**

**Input Transaction:**

```xml
<TRANSACTION_AUTHORIZATION_DEFINITION_QUERY_COUNT>
  <AuthorizationDefinitionQueryRecord>
    <AuthorizationOperationType>FLM</AuthorizationOperationType>
    <AuthorizationOperationName>Activate Lock</AuthorizationOperationName>
  </AuthorizationDefinitionQueryRecord>
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_AUTHORIZATION_DEFINITION_QUERY_COUNT>
```

**Output Transaction:**

```xml
<RESPONSE_AUTHORIZATION_DEFINITION_QUERY_COUNT>
  <TRANSACTION_AUTHORIZATION_DEFINITION_QUERY_COUNT>
    <AuthorizationDefinitionQueryRecord>
      <AuthorizationOperationType>FLM</AuthorizationOperationType>
      <AuthorizationOperationName>Activate Lock</AuthorizationOperationName>
    </AuthorizationDefinitionQueryRecord>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_AUTHORIZATION_DEFINITION_QUERY_COUNT>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Number of audit records matching the given query: 3.</Description>
    <QueryCount>3</QueryCount>
  </ResultRecord>
</RESPONSE_AUTHORIZATION_DEFINITION_QUERY_COUNT>
```
9.1 Add Region

This transaction adds a region to the Cencon database region table. The region name must be a unique value.

Both locks and users can be assigned to a region. If a region has assigned locks and users, it can't be deleted.

If region control is set to be active in the Cencon system, then regions are used to restrict what data can be seen by those dispatch users without authorization to view information outside of their assigned region. Additionally, lock users can only be dispatched or assigned to locks within the same assigned region.

The Cencon system has two aspects of authorization. The first is the concept of authorization roles, which restricts what operations or transactions a user can do. The second is the concept of regions, which restricts what set of information a user has access to or what locks a lock user can be dispatched / assigned to. Region control can be set on or off, depending on your operational requirements.

There are two basic categories of users in the Cencon system. The first basic category is the lock users (FLM / Route / Bank) who are dispatched to open locks, or are assigned to be able to open a lock in bank mode. The second basic category is the Cencon / Centran logon users, which can log onto either Cencon or access Centran to do management and lock dispatch operations.

Region control affects the category of lock users by restricting what locks the users can be dispatched or assigned to.

Region control affects the category of Cencon / Centran logon users by restricting what locks and users the log on user can view in Cencon or do operations to.

Individual regions have a flag associated with it, called region type. If the region type is 0, or regional, then the region affects both lock users and Cencon / Centran logon users. If the region type is 1, or global, then the region affects lock users being dispatched / assigned to locks in the same region, but does not affect Cencon / Centran logon users being able to view or manage information.

Having a region that is set as global, with a region type of 1, allows you to have a region assigned to Cencon / Centran log on users at your corporate headquarters that are not restricted by region control. The region control affects lock users and locks in the same way, and affects Cencon / Centran log on users in other regions in the same way, but your Cencon / Centran log on users assigned to a region set as global are not affected.

Transaction information required:

- Region Name (Unique 64 character identifier)
- Region Type (1 is global, 0 is regional) (Optional, defaults to 0, regional)
- Dispatcher ID (Optional) – If this field is missing or left blank, the default dispatcher ID specified in CenTran’s registry is used.

Transaction information returned:

Success:
Input transaction, followed by a result record (result, error code and description).

Failure:
Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Invalid Region Name
- Region already exists
- Not authorized due to authorization role

Example 1 - Success

Input Transaction:

```
<TRANSACTION_ADD_REGION>
 <RegionRecord>
  <RegionName>Frankfort</RegionName>
 </RegionRecord>
 <DispatcherID>CentranSS</DispatcherID>
```

Output Transaction:

The region is added successfully to the customer table in the database. The output transaction has the original input transaction (TRANSACTION_ADD_REGION) and a result record (indicating success).

```xml
<RESPONSE_ADD_REGION>
  <TRANSACTION_ADD_REGION>
    <RegionRecord>
      <RegionName>Frankfort</RegionName>
      <DispatcherID>CentranSS</DispatcherID>
    </RegionRecord>
    <ResultRecord>
      <Result>Success</Result>
      <ErrorCode>RC_OK</ErrorCode>
      <IfRetryValid>false</IfRetryValid>
      <Description>Region Frankfort successfully added to the database.</Description>
    </ResultRecord>
  </TRANSACTION_ADD_REGION>
</RESPONSE_ADD_REGION>
```

Example 2 - Failure

Input Transaction:

```xml
<TRANSACTION_ADD_REGION>
  <RegionRecord>
    <RegionName>Kentucky</RegionName>
    <DispatcherID>CentranSS</DispatcherID>
  </RegionRecord>
</TRANSACTION_ADD_REGION>
```

Output Transaction:

In this example, the region Kentucky already exists in the region table and therefore the transaction fails.

```xml
<RESPONSE_ADD_REGION>
  <TRANSACTION_ADD_REGION>
    <RegionRecord>
      <RegionName>Kentucky</RegionName>
      <DispatcherID>CentranSS</DispatcherID>
    </RegionRecord>
  </TRANSACTION_ADD_REGION>
  <ResultRecord>
    <Result>Failure</Result>
    <ErrorCode>RC_ERR_ADD_REGION_ALREADY_EXISTS</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Region Kentucky already exists.</Description>
  </ResultRecord>
</RESPONSE_ADD_REGION>
```
This transaction reads a region from the database.

**Transaction information required:**
- Region Name
- Dispatcher ID (Optional) – If this field is missing or left blank, the default dispatcher ID specified in CenTran’s registry is used.

**Transaction information returned:**

**Success:**
Input transaction, followed by a result record (result, error code and description) and the customer record.

**Failure:**
Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):
- Region does not exist
- Not authorized due to authorization role

### Example 1 - Success

**Input Transaction:**

```xml
<TRANSACTION_READ_REGION>
    <RegionName>Kentucky</RegionName>
    <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_READ_REGION>
```

**Output Transaction:**

```xml
<RESPONSE_READ_REGION>
    <TRANSACTION_READ_REGION>
        <RegionName>Kentucky</RegionName>
        <DispatcherID>CentranSS</DispatcherID>
    </TRANSACTION_READ_REGION>
    <ResultRecord>
        <Result>Success</Result>
        <ErrorCode>RC_OK</ErrorCode>
        <IfRetryValid>false</IfRetryValid>
        <Description>Success</Description>
    </ResultRecord>
    <RegionRecord>
        <RegionName>KENTUCKY</RegionName>
        <RegionType>0</RegionType>
    </RegionRecord>
</RESPONSE_READ_REGION>
```

### Example 2 - Failure

**Input Transaction:**

```xml
<TRANSACTION_READ_REGION>
    <RegionName>Kentucky</RegionName>
    <DispatcherID>Auth test user</DispatcherID>
</TRANSACTION_READ_REGION>
```
Output Transaction:
Here, dispatcher **Auth test user** is not authorized to read region data.

```xml
<RESPONSE_READ_REGION>
  <TRANSACTION_READ_REGION>
    <RegionName>Kentucky</RegionName>
    <DispatcherID>Auth test user</DispatcherID>
  </TRANSACTION_READ_REGION>
  <ResultRecord>
    <Result>Failure</Result>
    <ErrorCode>RC_ERR_NOT_AUTHORIZED_TO_DO_OPERATION</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Dispatcher not authorized to perform this operation: Read Region Data.</Description>
  </ResultRecord>
</RESPONSE_READ_REGION>
```
This transaction updates data for an existing region in the database. The region fields to be updated have to be specified in the input transaction. Those region fields that are not specified in the input transaction will not changed from their current values. The only region field that can be updated is the region type flag for global versus regional.

**Transaction information required:**

- Region Name
- Region Type (1 is global, 0 is regional) (Optional)
- Dispatcher ID (Optional) - If this field is missing or left blank, the default dispatcher ID specified in CenTran's registry is used.

**Transaction information returned:**

**Success:**
Input transaction, followed by a result record (result, error code and description) and the updated region record.

**Failure:**
Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Invalid Region Name
- Region does not exist
- Not authorized due to authorization role

### Example 1 - Success

**Input Transaction:**

```
<TXN UPDATE_REGION>
 <UPDATE_REGION_RECORD>
  <REGION_NAME>Kentucky</REGION_NAME>
  <REGION_TYPE>1</REGION_TYPE>
 </UPDATE_REGION_RECORD>
 <DISPATCHER_ID>CentranSS</DISPATCHER_ID>
</TXN UPDATE_REGION>
```

**Output Transaction:**

The output transaction has the original input transaction (TXN UPDATE_REGION), a result record (indicating success) and the updated region record with new region type value.

```
<RESPONSE UPDATE_REGION>
 <TXN UPDATE_REGION>
  <UPDATE_REGION_RECORD>
   <REGION_NAME>Kentucky</REGION_NAME>
   <REGION_TYPE>1</REGION_TYPE>
  </UPDATE_REGION_RECORD>
  <DISPATCHER_ID>CentranSS</DISPATCHER_ID>
 </TXN UPDATE_REGION>
 <RESULT_RECORD>
  <RESULT>Success</RESULT>
  <ERROR_CODE>RC_OK</ERROR_CODE>
  <IF_RETRY_VALID>false</IF_RETRY_VALID>
  <DESCRIPTION>Region KENTUCKY successfully updated in the database.</DESCRIPTION>
 </RESULT_RECORD>
</RESPONSE UPDATE_REGION>
```
Example 2 - Failure

**Input Transaction:**

```xml
<TRANSACTION_UPDATE_REGION>
    <UpdateRegionRecord>
        <RegionName>NoRegion</RegionName>
        <RegionType>1</RegionType>
    </UpdateRegionRecord>
    <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_UPDATE_REGION>
```

**Output Transaction:**

The transaction fails because the Customer ID is invalid (empty).

```xml
<RESPONSE_UPDATE_REGION>
    <TRANSACTION_UPDATE_REGION>
        <UpdateRegionRecord>
            <RegionName>NoRegion</RegionName>
            <RegionType>1</RegionType>
        </UpdateRegionRecord>
        <DispatcherID>CentranSS</DispatcherID>
    </TRANSACTION_UPDATE_REGION>
    <ResultRecord>
        <Result>Failure</Result>
        <ErrorCode>RC_ERR_REGION_NOT_FOUND</ErrorCode>
        <IfRetryValid>false</IfRetryValid>
        <Description>Failed to find region NoRegion in the region table.</Description>
    </ResultRecord>
</RESPONSE_UPDATE_REGION>
```
This transaction deletes a region from the database.

**Transaction information required:**

- Region Name
- Dispatcher ID (Optional) - If this field is missing or left blank, the default dispatcher ID specified in CenTran's registry is used.

**Transaction information returned:**

**Success:**
Input transaction, followed by a result record (result, error code and description).

**Failure:**
Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Invalid Region Name
- Region does not exist
- Not authorized due to authorization role

### Example 1 - Failure

**Input Transaction:**

```xml
<TRANSACTION_DELETE_REGION>
  <RegionName>NoRegion</RegionName>
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_DELETE_REGION>
```

**Output Transaction:**

```xml
<RESPONSE_DELETE_REGION>
  <TRANSACTION_DELETE_REGION>
    <RegionName>NoRegion</RegionName>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_DELETE_REGION>
  <ResultRecord>
    <Result>Failure</Result>
    <ErrorCode>RC_ERR_REGION_NOT_FOUND</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Failed to find region NoRegion in the region table.</Description>
  </ResultRecord>
</RESPONSE_DELETE_REGION>
```

### Example 2 - Success

**Input Transaction:**

```xml
<TRANSACTION_DELETE_REGION>
  <RegionName>North East Bank Region</RegionName>
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_DELETE_REGION>
```

**Output Transaction:**
<RESPONSE_DELETE_REGION>
  <TRANSACTION_DELETE_REGION>
    <RegionName>North East Bank Region</RegionName>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_DELETE_REGION>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Region North East Bank Region has been deleted successfully.</Description>
  </ResultRecord>
</RESPONSE_DELETE_REGION>
This transaction queries the region table for a set of region records. The query record passed contains a set of region fields to create a query from. The region query does not have a 'like search' option.

**Transaction information required:**

All the fields listed below are optional. If no fields are present in the query record, then all the region records are retrieved from the region table.

- Region Name
- Region Type
- Dispatcher ID: If this field is missing or left blank, the default dispatcher ID specified in CenTran's registry is used.

**Transaction information returned:**

**Success:**
Input transaction, followed by a result record (result, error code and description) and all the region records matching the given search query. If no records are returned by the search query, the result of the transaction is still deemed a success.

**Failure:**
Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Dispatcher not authorized to do this operation
- Database error - failed to open region table

**Example 1 - Success**

**Input Transaction:**

```xml
<TRANSACTION_REGION_QUERY>
  <RegionQueryRecord>
    <!-- int -->
    <RegionType>0</RegionType>
  </RegionQueryRecord>
  <!-- char string -->
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_REGION_QUERY>
```

**Output Transaction:**

The transaction retrieves all regions of type global (as opposed to local).

```xml
<RESPONSE_REGION_QUERY>
  <TRANSACTION_REGION_QUERY xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
    <RegionQueryRecord>
      <RegionType>0</RegionType>
    </RegionQueryRecord>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_REGION_QUERY>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <Description>Region record/s found satisfying the search condition.</Description>
  </ResultRecord>
  <RegionRecord xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
                 xmlns:xsd="http://www.w3.org/2001/XMLSchema">
    <RegionName>Loomis</RegionName>
    <RegionType>0</RegionType>
  </RegionRecord>
</RESPONSE_REGION_QUERY>
```
This transaction returns the number of records in the region table query matching the given query condition. This transaction uses the same format as the Region Table Query transaction.

**Example 1 - Success**

**Input Transaction:**

```xml
<TRANSACTION_REGION_QUERY_COUNT>
  <RegionQueryRecord>
    <!-- int -->
    <RegionType>0</RegionType>
  </RegionQueryRecord>
  <!-- char string -->
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_REGION_QUERY_COUNT>
```

**Output Transaction:**

```xml
<RESPONSE_REGION_QUERY_COUNT>
  <TRANSACTION_REGION_QUERY_COUNT xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
    <RegionQueryRecord>
      <RegionType>0</RegionType>
    </RegionQueryRecord>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_REGION_QUERY_COUNT>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <Description>Number of region record/s found satisfying the search condition: 3.</Description>
  </ResultRecord>
  <QueryCount>3</QueryCount>
</RESPONSE_REGION_QUERY_COUNT>
```
Chapter 10 - Remote Lock Management XML Transactions

10.1 Query Lock Status Across Network

This transaction is used to query the hardware and operational status of a Cencon Gen 2 or higher lock that is connected to a network IP address.

The network connection to the lock can be through an ATM computer running the Cencon ATM Agent software, or through an ethernet to serial adapter for the Cencon lock.

Transaction information required:

- Lock IP Address and Port - Specifies the lock to connect to from Centran to read the lock status from.
- Lock Communications ID - Specifies an alternate identification of a lock to connect to from Centran to read the lock status. This is to support alternate methods of handling remote communications with locks for various network topologies.
- Lock Communications Method - Specifies the method of communication to be used to communicate with the lock. The default method is by TCP/IP network communications. This is specified by the value 'Tcp'.
- Dispatcher ID - If the ID field value is missing or left blank, the default dispatcher ID specified in CenTran's registry is used.

Transaction information returned:

Success:

- Result record indicating success
- Lock operational status record
- Lock hardware status record
- Up to three records with lock mode status record and matching lock record data from the Cencon database, for each mode of the lock you have security access to in your Cencon database.

Failure:

- Result record indicating failure

Example

Example Input Transaction:

```xml
<TRANSACTION_LOCK_REMOTE_STATUS>
  <IPAddress>10.108.6.121:35005</IPAddress>
  <CommunicationsID/>
  <CommunicationsMethod>Tcp</CommunicationsMethod>
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_LOCK_REMOTE_STATUS>
```

Output Transaction:

```xml
<RESPONSE_LOCK_REMOTE_STATUS>
  <TRANSACTION_LOCK_REMOTE_STATUS>
    <IPAddress>10.108.6.121:35005</ IPAddress>
    <CommunicationsID/>
    <CommunicationsMethod>Tcp</CommunicationsMethod>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_LOCK_REMOTE_STATUS>
  <ResultRecord>
    <Result>Success</ Result>
    <ErrorCode>RC_OK</ ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Lock status queried from lock successfully.</Description>
  </ResultRecord>
</RESPONSE_LOCK_REMOTE_STATUS>
```
<LockRemoteStatusRecord>
  <ProductFamily>2</ProductFamily>
  <ProductCode>2</ProductCode>
  <MajorVersion>2</MajorVersion>
  <MinorVersion>0</MinorVersion>
  <BuildVersion>824</BuildVersion>
  <SerialNumber>001000107</SerialNumber>
  <IfDuressOpenInProgress>false</IfDuressOpenInProgress>
  <IfDelayedOpenInProgress>false</IfDelayedOpenInProgress>
  <IfBoltRetracted>false</IfBoltRetracted>
  <IfShelvedOpenInProgress>false</IfShelvedOpenInProgress>
  <IfLockOutInProgress>false</IfLockOutInProgress>
  <IfBoltExtendedDoorOpen>false</IfBoltExtendedDoorOpen>
  <IfRemoteDisable>false</IfRemoteDisable>
  <LockFLMModeActivationStatus>ActivateSingleUser</LockFLMModeActivationStatus>
  <IfLockFLMModeActive>true</IfLockFLMModeActive>
  <LockRouteModeActivationStatus>ActivateSingleUser</LockRouteModeActivationStatus>
  <IfLockRouteModeActive>true</IfLockRouteModeActive>
  <LockBankModeActivationStatus>ActivateSingleUser</LockBankModeActivationStatus>
  <IfLockBankModeActive>true</IfLockBankModeActive>
  <LockOpeningOdometer>104</LockOpeningOdometer>
  <AuditEventCount>409</AuditEventCount>
  <ListLockRemoteStatusErrorHistoryRecord>
    <LockRemoteStatusErrorHistoryRecord>
      <LockErrorTransaction>iButton combination resync data write error</LockErrorTransaction>
      <LockErrorMode>TM Key Error</LockErrorMode>
      <LockRemoteStatusErrorHistoryRecord>
        <LockErrorTransaction>Reading Housekeeping Record</LockErrorTransaction>
        <LockErrorMode>TM Key Error</LockErrorMode>
        <LockRemoteStatusErrorHistoryRecord>
          <LockErrorTransaction>iButton combination resync data write error</LockErrorTransaction>
          <LockErrorMode>TM Key Error</LockErrorMode>
        </LockRemoteStatusErrorHistoryRecord>
        <LockRemoteStatusErrorHistoryRecord>
          <LockErrorTransaction>Key-type mismatch Error</LockErrorTransaction>
          <LockErrorMode>Lock</LockErrorMode>
        </LockRemoteStatusErrorHistoryRecord>
        <LockRemoteStatusErrorHistoryRecord>
          <LockErrorTransaction>User is Out of their 'Time-Window'</LockErrorTransaction>
          <LockErrorMode>Lock</LockErrorMode>
        </LockRemoteStatusErrorHistoryRecord>
        <LockRemoteStatusErrorHistoryRecord>
          <LockErrorTransaction>User is Out of their 'Time-Window'</LockErrorTransaction>
          <LockErrorMode>Lock</LockErrorMode>
        </LockRemoteStatusErrorHistoryRecord>
        <LockRemoteStatusErrorHistoryRecord>
          <LockErrorTransaction>Bank User not found in Lock List</LockErrorTransaction>
          <LockErrorMode>Lock</LockErrorMode>
        </LockRemoteStatusErrorHistoryRecord>
        <LockRemoteStatusErrorHistoryRecord>
          <LockErrorTransaction>Last Audit record not an 'Open' Audit</LockErrorTransaction>
          <LockErrorMode>Lock</LockErrorMode>
        </LockRemoteStatusErrorHistoryRecord>
    </LockRemoteStatusErrorHistoryRecord>
    <LockRemoteStatusErrorHistoryRecord>
      <LockErrorTransaction>iButton combination resync data write error</LockErrorTransaction>
      <LockErrorMode>TM Key Error</LockErrorMode>
    </LockRemoteStatusErrorHistoryRecord>
  </ListLockRemoteStatusErrorHistoryRecord>
</LockRemoteStatusRecord>
<LockRemoteModeStatusRecord>
  <LockRecord>
    <LockName>Gen2Lock 1000107</LockName>
    <RecordType>A</RecordType>
    <StartDate>2012-01-23T15:54:02.407Z</StartDate>
    <LastUsedDate>2012-01-23T16:06:28.397Z</LastUsedDate>
    <CustomerNumber>502460</CustomerNumber>
    <LockMode>R</LockMode>
    <IfDualMode>false</IfDualMode>
    <SerialNumber>001000107</SerialNumber>
    <AuditCount>3</AuditCount>
    <IfLockOpen>false</IfLockOpen>
    <IfForcedClosed>false</IfForcedClosed>
    <IfRoute1Issued>false</IfRoute1Issued>
    <IfRoute2Issued>false</IfRoute2Issued>
    <IfRoute3Issued>false</IfRoute3Issued>
    <IfNoAlarm>false</IfNoAlarm>
    <IfSecondLineMaintenanceCall>false</IfSecondLineMaintenanceCall>
    <IfActivationCall>false</IfActivationCall>
    <IfUnassignedOpenCall>false</IfUnassignedOpenCall>
    <Seal>26940</Seal>
    <PreviousSeal>12603</PreviousSeal>
    <RouteSeal1>26940</RouteSeal1>
    <RouteSeal2>0</RouteSeal2>
    <RouteSeal3>0</RouteSeal3>
    <PreviousRouteSeal1>12603</PreviousRouteSeal1>
    <PreviousRouteSeal2>0</PreviousRouteSeal2>
    <PreviousRouteSeal3>0</PreviousRouteSeal3>
    <OpenTries1>0</OpenTries1>
    <OpenTries2>0</OpenTries2>
    <OpenTries3>0</OpenTries3>
    <TransferReturnCode>0</TransferReturnCode>
    <IssuedComboUser1Seq1>310583</IssuedComboUser1Seq1>
    <IssuedComboUser1Seq2>0</IssuedComboUser1Seq2>
    <IssuedComboUser1Seq3>0</IssuedComboUser1Seq3>
    <IssuedComboUser2Seq1>0</IssuedComboUser2Seq1>
    <IssuedComboUser2Seq2>0</IssuedComboUser2Seq2>
    <IssuedComboUser2Seq3>0</IssuedComboUser2Seq3>
    <PreviousComboUser1Seq1>812064</PreviousComboUser1Seq1>
    <PreviousComboUser1Seq2>0</PreviousComboUser1Seq2>
    <PreviousComboUser1Seq3>0</PreviousComboUser1Seq3>
    <PreviousComboUser2Seq1>0</PreviousComboUser2Seq1>
    <PreviousComboUser2Seq2>0</PreviousComboUser2Seq2>
    <PreviousComboUser2Seq3>0</PreviousComboUser2Seq3>
    <GroupName>AA001</GroupName>
    <OriginalSerialNumber>000000</OriginalSerialNumber>
    <Description1>123-4567-8910</Description1>
    <Description2>2013-10-17</Description2>
    <Description3>#34</Description3>
    <Description4>Joe Bob Jr.</Description4>
    <CustomerID>North Bank</CustomerID>
    <ATMSerialNumber>Kaba Mas ATM 1</ATMSerialNumber>
    <UserDefined1>Cylinder</UserDefined1>
    <UserDefined2>Joe Bob Sr.</UserDefined2>
    <UserDefined3>Joe Bob Jr. the 2nd</UserDefined3>
    <UserDefined4>Jane Bob</UserDefined4>
    <Region>KENTUCKY</Region>
    <IfLastRoute1Issued>false</IfLastRoute1Issued>
    <IfLastRoute2Issued>false</IfLastRoute2Issued>
    <IfLastRoute3Issued>false</IfLastRoute3Issued>
    <User1ID1>rjrb8</User1ID1>
    <User1ID2/>
    <User1ID3/>
    <User2ID1/>
    <User2ID2/>
    <User2ID3/>
    <RouteName1/>
    <RouteName2/>
    <RouteName3/>
    <DispatcherID1>CENTRAN</DispatcherID1>
    <DispatcherID2/>
  </LockRecord>
</LockRemoteModeStatusRecord>
<LockRemotemodestatusrecord>
  <Lockname>Gen2Lock 1000107</Lockname>
  <Locktype>A</Locktype>
  <Startdate>2012-01-23T15:54:22.987Z</Startdate>
  <Lastuseddate/>
  <Customernumber>612083</Customernumber>
  <Lockmode>B</Lockmode>
  <Serialnumber>001000107</Serialnumber>
  <Auditcount>1</Auditcount>
  <Lockopen>false</Lockopen>
  <Forcedclosed>false</Forcedclosed>
  <Route1issued>false</Route1issued>
  <Route2issued>false</Route2issued>
  <Route3issued>false</Route3issued>
  <Noalarm>false</Noalarm>
  <Secondlinemaintenancecall>false</Secondlinemaintenancecall>
  <Activationcall>false</Activationcall>
  <Unassignedopencall>false</Unassignedopencall>
  <Seal>0</Seal>
  <Previouseal>0</Previouseal>
  <Route1seal>0</Route1seal>
  <Route2seal>0</Route2seal>
  <Route3seal>0</Route3seal>
  <Previoustroute1seal>0</Previoustroute1seal>
  <Previoustroute2seal>0</Previoustroute2seal>
  <Previoustroute3seal>0</Previoustroute3seal>
  <Opentries1>0</Opentries1>
  <Opentries2>0</Opentries2>
  <Opentries3>0</Opentries3>
  <Transferreturncode>0</Transferreturncode>
  <Issuedcombouser1seq1>0</Issuedcombouser1seq1>
  <Issuedcombouser1seq2>0</Issuedcombouser1seq2>
  <Issuedcombouser1seq3>0</Issuedcombouser1seq3>
  <Issuedcombouser2seq1>0</Issuedcombouser2seq1>
  <Issuedcombouser2seq2>0</Issuedcombouser2seq2>
  <Issuedcombouser2seq3>0</Issuedcombouser2seq3>
  <Previouscombouser1seq1>0</Previouscombouser1seq1>
  <Previouscombouser1seq2>0</Previouscombouser1seq2>
  <Previouscombouser1seq3>0</Previouscombouser1seq3>
  <Previouscombouser2seq1>0</Previouscombouser2seq1>
  <Previouscombouser2seq2>0</Previouscombouser2seq2>
  <Previouscombouser2seq3>0</Previouscombouser2seq3>
  <Groupname>AA001</Groupname>
  <Origina serialnumber>000000</Origina serialnumber>
  <Description1>123-4567-8910</Description1>
  <Description2>2013-10-17</Description2>
  <Description3>#34</Description3>
  <Customerid>North Bank</Customerid>
  <Atmserialnumber>Kaba Mas ATM 1</Atmserialnumber>
  <Userdefined1>Cylinder</Userdefined1>
  <Userdefined2>Joe Bob Jr.</Userdefined2>
  <Userdefined3>Joe Bob Sr.</Userdefined3>
  <Userdefined4>Joe Bob Jr. the 2nd</Userdefined4>
  <Region>KENTUCKY</Region>
  <Lastroute1issued>false</Lastroute1issued>
  <Lastroute2issued>false</Lastroute2issued>
  <Lastroute3issued>false</Lastroute3issued>
  <User1id1/>
  <User1id2/>
  <User1id3/>
  <User2id1/>
  <User2id2/>
  <User2id3/>
  <Routename1/>
  <Routename2/>
  <Routename3/>
  <Dispatcherid1/>
  <Dispatcherid2/>
</LockRemotemodestatusrecord>
<DispatcherID3/>
<OpenTime1/>
<OpenTime2/>
<OpenTime3/>
<CloseTime1/>
<CloseTime2/>
<CloseTime3/>
<IfPreviousRoute1Issued>false</IfPreviousRoute1Issued>
<IfPreviousRoute2Issued>false</IfPreviousRoute2Issued>
<IfPreviousRoute3Issued>false</IfPreviousRoute3Issued>
<PreviousUser1ID1/>
<PreviousUser1ID2/>
<PreviousUser1ID3/>
<PreviousUser2ID1/>
<PreviousUser2ID2/>
<PreviousUser2ID3/>
<PreviousRouteName1/>
<PreviousRouteName2/>
<PreviousRouteName3/>
<PreviousOpenTime1/>
<PreviousOpenTime2/>
<PreviousOpenTime3/>
<PreviousCloseTime1/>
<PreviousCloseTime2/>
<PreviousCloseTime3/>
<ServiceBranch>North Bank Service</ServiceBranch>
<Address1>749 West Short Street</Address1>
<Address2/>
<City>Lexington</City>
<State>Kentucky</State>
<ZIP>40508-1200</ZIP>
<Country>USA</Country>
<KeyCloseSeal>0</KeyCloseSeal>
<BankBranchName>North Bank Branch</BankBranchName>
<BankOpenDelay>0</BankOpenDelay>
<BankOpenWindow>0</BankOpenWindow>
<LockHardwareModel/>
<LockActivationStatus>gen2</LockActivationStatus>
<LockDispatchStatus/>
<TimeZoneID>Eastern Standard Time</TimeZoneID>
<LowBatteryDate/>
<DuressDate/>
<IfLegacyImport>false</IfLegacyImport>
<NetworkAddress>10.108.6.121</NetworkAddress>
<NetworkPort>35005</NetworkPort>
<DisplayIssuedComboUser1Seq1/>
<DisplayIssuedComboUser1Seq2/>
<DisplayIssuedComboUser1Seq3/>
<DisplayIssuedComboUser2Seq1/>
<DisplayIssuedComboUser2Seq2/>
<DisplayIssuedComboUser2Seq3/>
</LockRecord>
</LockRemoteModeStatusAndDatabaseRecord>
</RESPONSE_LOCK_REMOTE_STATUS>
10.2 Query Lock Audits Across Network

This transaction is used to query the audits, hardware and operational status of a Cencon Gen 2 or higher lock that is connected to a network IP address.

The network connection to the lock can be through an ATM computer running the Cencon ATM Agent software, or through an ethernet to serial adapter for the Cencon lock.

Transaction information required:

- **Lock IP Address and Port** - Specifies the lock to connect to from Centran to read the lock audits from.
- **Lock Communications ID** - Specifies an alternate identification of a lock to connect to from Centran to read the lock audits. This is to support alternate methods of handling remote communications with locks for various network topologies.
- **Lock Communications Method** - Specifies the method of communication to be used to communicate with the lock. The default method is by TCP/IP network communications. This is specified by the value 'Tcp'.
- **Dispatcher ID** - If the ID field value is missing or left blank, the default dispatcher ID specified in CenTran's registry is used.

Transaction information returned:

**Success:**

- Result record indicating success
- Lock operational status record
- Lock hardware status record
- Up to three records with lock mode status record and matching lock record data from the Cencon database, for each mode of the lock you have security access to in your Cencon database.
- All audit records read from the lock

See [Appendix E - Lock Audit Data](#) for details of the lock audit information returned by Centran.

**Failure:**

- Result record indicating failure

---

**Example**

**Example Input Transaction:**

```xml
<TRANSACTION_LOCK_REMOTE_DOWNLOAD_AUDITS>
  <IPAddress>10.108.6.121:35005</IPAddress>
  <CommunicationsID/>
  <CommunicationsMethod>Tcp</CommunicationsMethod>
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_LOCK_REMOTE_DOWNLOAD_AUDITS>
```

**Output Transaction:**

```xml
<RESPONSE_LOCK_REMOTE_DOWNLOAD_AUDITS>
  <TRANSACTION_LOCK_REMOTE_DOWNLOAD_AUDITS>
    <IPAddress>10.108.6.121:35005</IPAddress>
    <CommunicationsID/>
    <CommunicationsMethod>Tcp</CommunicationsMethod>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_LOCK_REMOTE_DOWNLOAD_AUDITS>
</RESPONSE_LOCK_REMOTE_DOWNLOAD_AUDITS>
```
<ResultRecord>
  <Result>Success</Result>
  <ErrorCode>RC_OK</ErrorCode>
  <IfRetryValid>false</IfRetryValid>
  <Description>Lock audits queried from lock successfully.</Description>
</ResultRecord>

<LockRemoteStatusRecord>
  <ProductFamily>2</ProductFamily>
  <ProductCode>2</ProductCode>
  <MajorVersion>2</MajorVersion>
  <MinorVersion>0</MinorVersion>
  <BuildVersion>824</BuildVersion>
  <SerialNumber>001000107</SerialNumber>
  <IfDuressOpenInProgress>false</IfDuressOpenInProgress>
  <IfDelayedOpenInProgress>false</IfDelayedOpenInProgress>
  <IfBoltRetracted>false</IfBoltRetracted>
  <IfShelvedOpenInProgress>false</IfShelvedOpenInProgress>
  <IfLockOutInProgress>false</IfLockOutInProgress>
  <IfBoltExtendedDoorOpen>false</IfBoltExtendedDoorOpen>
  <IfRemoteDisable>false</IfRemoteDisable>
</LockRemoteStatusRecord>

<LockFLMModeActivationStatus>ActivateSingleUser</LockFLMModeActivationStatus>
<IfLockFLMModeActive>true</IfLockFLMModeActive>

<LockRouteModeActivationStatus>ActivateSingleUser</LockRouteModeActivationStatus>
<IfLockRouteModeActive>true</IfLockRouteModeActive>

<LockBankModeActivationStatus>ActivateSingleUser</LockBankModeActivationStatus>
<IfLockBankModeActive>true</IfLockBankModeActive>
<LockOpeningOdometer>104</LockOpeningOdometer>
<AuditEventCount>409</AuditEventCount>
<ListLockRemoteStatusErrorHistoryRecord>
  <LockRemoteStatusErrorHistoryRecord>
    <LockErrorTransaction>iButton combination resync data write error</LockErrorTransaction>
    <LockErrorMode>TM Key Error</LockErrorMode>
  </LockRemoteStatusErrorHistoryRecord>
  <LockRemoteStatusErrorHistoryRecord>
    <LockErrorTransaction>Reading Housekeeping Record</LockErrorTransaction>
    <LockErrorMode>TM Key Error</LockErrorMode>
  </LockRemoteStatusErrorHistoryRecord>
  <LockRemoteStatusErrorHistoryRecord>
    <LockErrorTransaction>iButton combination resync data write error</LockErrorTransaction>
    <LockErrorMode>TM Key Error</LockErrorMode>
  </LockRemoteStatusErrorHistoryRecord>
  <LockRemoteStatusErrorHistoryRecord>
    <LockErrorTransaction>Key-type mismatch Error</LockErrorTransaction>
    <LockErrorMode>Lock</LockErrorMode>
  </LockRemoteStatusErrorHistoryRecord>
  <LockRemoteStatusErrorHistoryRecord>
    <LockErrorTransaction>User is Out of their 'Time-Window'</LockErrorTransaction>
    <LockErrorMode>Lock</LockErrorMode>
  </LockRemoteStatusErrorHistoryRecord>
  <LockRemoteStatusErrorHistoryRecord>
    <LockErrorTransaction>User is Out of their 'Time-Window'</LockErrorTransaction>
    <LockErrorMode>Lock</LockErrorMode>
  </LockRemoteStatusErrorHistoryRecord>
  <LockRemoteStatusErrorHistoryRecord>
    <LockErrorTransaction>Bank User not found in Lock List</LockErrorTransaction>
    <LockErrorMode>Lock</LockErrorMode>
  </LockRemoteStatusErrorHistoryRecord>
</ListLockRemoteStatusErrorHistoryRecord>
<OpeningSecondUserID/>
<OpeningSecondUserKeyInformation/>
<OpeningSecondUserTimestamp/>
<IfDuressComboUsedOnOpen>false</IfDuressComboUsedOnOpen>
<IfClockBatteryLowOrResetOnOpen>false</IfClockBatteryLowOrResetOnOpen>
<ClosingUserID/>
<ClosingUserKeyInformation/>
<ClosingUserTimestamp>2012-01-23T16:06:28Z</ClosingUserTimestamp>
<ModifiedClosingCloseSeal>0000</ModifiedClosingCloseSeal>
<LockModeClosingOdometer>1</LockModeClosingOdometer>
</LockRemoteModeStatusRecord>

<LockRecord>
  <LockName>Gen2Lock 1000107</LockName>
  <RecordType>A</RecordType>
  <StartDate>2012-01-23T15:54:02.407Z</StartDate>
  <LastUsedDate>2012-01-23T16:06:28.397Z</LastUsedDate>
  <CustomerNumber>502460</CustomerNumber>
  <LockMode>R</LockMode>
  <IfDualMode>false</IfDualMode>
  <SerialNumber>001000107</SerialNumber>
  <AuditCount>3</AuditCount>
  <IfLockOpen>false</IfLockOpen>
  <IfForcedClosed>false</IfForcedClosed>
  <IfRoute1Issued>false</IfRoute1Issued>
  <IfRoute2Issued>false</IfRoute2Issued>
  <IfRoute3Issued>false</IfRoute3Issued>
  <IfNoAlarm>false</IfNoAlarm>
  <IfSecondLineMaintenanceCall>false</IfSecondLineMaintenanceCall>
  <IfActivationCall>false</IfActivationCall>
  <IfUnassignedOpenCall>false</IfUnassignedOpenCall>
  <Seal>26940</Seal>
  <PreviousSeal>12603</PreviousSeal>
  <RouteSeal1>26940</RouteSeal1>
  <RouteSeal2>0</RouteSeal2>
  <RouteSeal3>0</RouteSeal3>
  <PreviousRouteSeal1>12603</PreviousRouteSeal1>
  <PreviousRouteSeal2>0</PreviousRouteSeal2>
  <PreviousRouteSeal3>0</PreviousRouteSeal3>
  <OpenTries1>0</OpenTries1>
  <OpenTries2>0</OpenTries2>
  <OpenTries3>0</OpenTries3>
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</RESPONSE_LOCK_REMOTE_DOWNLOAD_AUDITS>
10.3 Evaluate Lock Event Across Network

This transaction is used to evaluate an event that has occurred at a Cencon Gen 2 or higher lock that is connected to a network IP address. The operational and hardward status is read from the lock, as well as any new audits that have occurred at the lock since the last time audits were read.

Any new audits from the lock are added to the Cencon database audit table. If a dispatch to the lock has resulted in the lock being opened and closed, the lock dispatch is closed out in the Cencon database. Any audits that indicate a possible error or intrusion into the lock are flagged in the Cencon database.

The network connection to the lock can be through an ATM computer running the Cencon ATM Agent software, or through an ethernet to serial adapter for the Cencon lock.

Transaction information required:

- Lock IP Address and Port - Specifies the lock to connect to from Centran to evaluate the lock events from.
- Lock Communications ID - Specifies an alternate identification of a lock to connect to from Centran to evaluate the lock events. This is to support alternate methods of handling remote communications with locks for various network topologies.
- Lock Communications Method - Specifies the method of communication to be used to communicate with the lock. The default method is by TCP/IP network communications. This is specified by the value 'Tcp'.
- Dispatcher ID - If the ID field value is missing or left blank, the default dispatcher ID specified in CenTran's registry is used.

Transaction information returned:

Success:

- Result record indicating success
- Lock operational status record, prior to actions taken by Centran
- Lock operational status record, following actions taken by Centran
- Lock hardware status record
- Up to three records with lock mode status record and matching lock record data from the Cencon database, for each mode of the lock you have security access to in your Cencon database. This will include the lock mode status record prior to actions taken by Centran and the lock mode status record following actions taken by Centran.
- Any Cencon audits resulting from the action taken by Centran to evaluate the lock event. This will generally be if a dispatch to the lock was closed out.
- Any new audits from the lock indicating the event that occurred.

See Appendix E - Lock Audit Data for details of the lock audit information returned by Centran.

Failure:

- Result record indicating failure

Example 1: Evaluating a lock open event.

Example Input Transaction:

```
<TRANSACTION_LOCK_REMOTE_EVALUATE_EVENT>
  <IPAddress>10.108.6.121:35005</IPAddress>
  <CommunicationsID/>
  <CommunicationsMethod>Tcp</CommunicationsMethod>
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_LOCK_REMOTE_EVALUATE_EVENT>
```
Output Transaction: Result of evaluating a lock open event.

<RESPONSE_LOCK_REMOTE_EVALUATE_EVENT>
  <TRANSACTION_LOCK_REMOTE_EVALUATE_EVENT>
    <IPAddress>10.108.6.121:35005</IPAddress>
    <CommunicationsMethod>Tcp</CommunicationsMethod>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_LOCK_REMOTE_EVALUATE_EVENT>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Lock event evaluated from lock successfully.</Description>
  </ResultRecord>
  <LockRemoteStatusRecord>
    <ProductFamily>2</ProductFamily>
    <ProductCode>2</ProductCode>
    <MajorVersion>2</MajorVersion>
    <MinorVersion>0</MinorVersion>
    <BuildVersion>824</BuildVersion>
    <SerialNumber>001000107</SerialNumber>
    <IfDuressOpenInProgress>false</IfDuressOpenInProgress>
    <IfDelayedOpenInProgress>false</IfDelayedOpenInProgress>
    <IfBoltRetracted>true</IfBoltRetracted>
    <IfShelvedOpenInProgress>false</IfShelvedOpenInProgress>
    <IfLockOutInProgress>false</IfLockOutInProgress>
    <IfBoltExtendedDoorOpen>false</IfBoltExtendedDoorOpen>
    <IfRemoteDisable>false</IfRemoteDisable>
    <LockFLMModeActivationStatus>ActivateSingleUser_PendingClose</LockFLMModeActivationStatus>
    <IfLockFLMModeActive>true</IfLockFLMModeActive>
    <LockRouteModeActivationStatus>ActivateSingleUser</LockRouteModeActivationStatus>
    <IfLockRouteModeActive>true</IfLockRouteModeActive>
    <LockBankModeActivationStatus>ActivateSingleUser</LockBankModeActivationStatus>
    <IfLockBankModeActive>true</IfLockBankModeActive>
    <LockOpeningOdometer>105</LockOpeningOdometer>
    <IfAuditStatusWrapped>false</IfAuditStatusWrapped>
    <AuditEventCount>410</AuditEventCount>
    <ListLockRemoteStatusErrorHistoryRecord>
      <LockRemoteStatusErrorHistoryRecord>
        <LockErrorTransaction>iButton combination resync data write error</LockErrorTransaction>
        <LockErrorMode>TM Key Error</LockErrorMode>
      </LockRemoteStatusErrorHistoryRecord>
      <LockRemoteStatusErrorHistoryRecord>
        <LockErrorTransaction>Reading Housekeeping Record</LockErrorTransaction>
        <LockErrorMode>TM Key Error</LockErrorMode>
      </LockRemoteStatusErrorHistoryRecord>
      <LockRemoteStatusErrorHistoryRecord>
        <LockErrorTransaction>iButton combination resync data write error</LockErrorTransaction>
        <LockErrorMode>TM Key Error</LockErrorMode>
      </LockRemoteStatusErrorHistoryRecord>
      <LockRemoteStatusErrorHistoryRecord>
        <LockErrorTransaction>Key-type mismatch Error</LockErrorTransaction>
        <LockErrorMode>Lock</LockErrorMode>
      </LockRemoteStatusErrorHistoryRecord>
    </ListLockRemoteStatusErrorHistoryRecord>
  </LockRemoteStatusRecord>
</RESPONSE_LOCK_REMOTE_EVALUATE_EVENT>
<LockRemoteHardwareStatusRecord>
  <LockRemoteEvaluateModeStatusAndDatabaseRecord>
    <LockRemoteModeStatusRecord>
      <LockModeStatus>Open</LockModeStatus>
      <LockModeOpeningOdometer>7</LockModeOpeningOdometer>
      <LockCurrentUserCount>0</LockCurrentUserCount>
      <LockMaximumUserCount>0</LockMaximumUserCount>
      <TimeDelayBeforeOpenMinutes>0</TimeDelayBeforeOpenMinutes>
      <TimeDelayWindowDurationMinutes>0</TimeDelayWindowDurationMinutes>
      <UnmodifiedOpeningCloseSeal>7865</UnmodifiedOpeningCloseSeal>
      <OpeningFirstUserID/>
      <OpeningFirstUserKeyInformation>
        <CanType>04</CanType>
        <KeyID>00000046107A</KeyID>
      </OpeningFirstUserKeyInformation>
      <OpeningFirstUserTimestamp>2012-08-28T14:14:38Z</OpeningFirstUserTimestamp>
    </LockRemoteModeStatusRecord>
    <LockRemoteModeStatusRecord>
      <LockModeStatus>Open</LockModeStatus>
      <LockModeOpeningOdometer>7</LockModeOpeningOdometer>
      <LockCurrentUserCount>0</LockCurrentUserCount>
      <LockMaximumUserCount>0</LockMaximumUserCount>
      <TimeDelayBeforeOpenMinutes>0</TimeDelayBeforeOpenMinutes>
      <TimeDelayWindowDurationMinutes>0</TimeDelayWindowDurationMinutes>
      <UnmodifiedOpeningCloseSeal>7865</UnmodifiedOpeningCloseSeal>
      <OpeningFirstUserID/>
      <OpeningFirstUserKeyInformation>
        <CanType>04</CanType>
        <KeyID>00000046107A</KeyID>
      </OpeningFirstUserKeyInformation>
      <OpeningFirstUserTimestamp>2012-08-28T14:14:38Z</OpeningFirstUserTimestamp>
    </LockRemoteModeStatusRecord>
  </LockRemoteEvaluateModeStatusAndDatabaseRecord>
</LockRemoteHardwareStatusRecord>
<LockActivationStatus>gen2</LockActivationStatus>
<TimeZoneID>Eastern Standard Time</TimeZoneID>
<LowBatteryDate/>
<DuressDate/>
<IfLegacyImport>false</IfLegacyImport>
<NetworkAddress>10.108.6.121</NetworkAddress>
<NetworkPort>35005</NetworkPort>
<DisplayIssuedComboUser1Seq1/>
<DisplayIssuedComboUser1Seq2/>
<DisplayIssuedComboUser1Seq3/>
<DisplayIssuedComboUser2Seq1/>
<DisplayIssuedComboUser2Seq2/>
<DisplayIssuedComboUser2Seq3/>
</LockRecord>
</LockRemoteEvaluateModeStatusAndDatabaseRecord>
</LockRemoteEvaluateModeStatusAndDatabaseRecord>
<LockRemoteModeStatusRecord>
<LockModeStatus>Closed</LockModeStatus>
<LockModeOpeningOdometer>1</LockModeOpeningOdometer>
<LockCurrentUserCount>9</LockCurrentUserCount>
<LockMaximumUserCount>100</LockMaximumUserCount>
<TimeDelayBeforeOpenMinutes>0</TimeDelayBeforeOpenMinutes>
<TimeDelayWindowDurationMinutes>0</TimeDelayWindowDurationMinutes>
<UnmodifiedOpeningCloseSeal>0000</UnmodifiedOpeningCloseSeal>
<OpeningFirstUserID>0003</OpeningFirstUserID>
<OpeningFirstUserKeyInformation>
  <CanType>84</CanType>
  <KeyID>0000000DE164</KeyID>
</OpeningFirstUserKeyInformation>
<OpeningFirstUserTimestamp>2011-10-24T18:05:39Z</OpeningFirstUserTimestamp>
<OpeningSecondUserID/>
<OpeningSecondUserKeyInformation/>
<OpeningSecondUserTimestamp/>
<IfDuressComboUsedOnOpen>false</IfDuressComboUsedOnOpen>
<IfClockBatteryLowOrResetOnOpen>false</IfClockBatteryLowOrResetOnOpen>
<ClosingUserID>0000</ClosingUserID>
<ClosingUserKeyInformation/>
<ClosingUserTimestamp>2011-10-24T18:07:52Z</ClosingUserTimestamp>
<ModifiedClosingCloseSeal>0000</ModifiedClosingCloseSeal>
<LockModeClosingOdometer>2</LockModeClosingOdometer>
</LockRemoteModeStatusRecord>
</PostOperationLockRemoteModeStatusRecord>
<LockRemoteModeStatusRecord>
<LockModeStatus>Closed</LockModeStatus>
<LockModeOpeningOdometer>1</LockModeOpeningOdometer>
<LockCurrentUserCount>9</LockCurrentUserCount>
<LockMaximumUserCount>100</LockMaximumUserCount>
<TimeDelayBeforeOpenMinutes>0</TimeDelayBeforeOpenMinutes>
<TimeDelayWindowDurationMinutes>0</TimeDelayWindowDurationMinutes>
<UnmodifiedOpeningCloseSeal>0000</UnmodifiedOpeningCloseSeal>
<OpeningFirstUserID>0003</OpeningFirstUserID>
<OpeningFirstUserKeyInformation>
  <CanType>84</CanType>
  <KeyID>0000000DE164</KeyID>
</OpeningFirstUserKeyInformation>
<OpeningFirstUserTimestamp>2011-10-24T18:05:39Z</OpeningFirstUserTimestamp>
<OpeningSecondUserID/>
<OpeningSecondUserKeyInformation/>
<OpeningSecondUserTimestamp/>
<IfDuressComboUsedOnOpen>false</IfDuressComboUsedOnOpen>
<IfClockBatteryLowOrResetOnOpen>false</IfClockBatteryLowOrResetOnOpen>
<ClosingUserID>0000</ClosingUserID>
<ClosingUserKeyInformation/>
<ClosingUserTimestamp>2011-10-24T18:07:52Z</ClosingUserTimestamp>
<ModifiedClosingCloseSeal>0000</ModifiedClosingCloseSeal>
<LockModeClosingOdometer>2</LockModeClosingOdometer>
</LockRemoteModeStatusRecord>
</PostOperationLockRemoteModeStatusRecord>
<LockRecord>
  <LockName>Gen2Lock 1000107</LockName>
  <RecordType>A</RecordType>
  <StartDate>2012-01-23T15:54:22.987Z</StartDate>
  <LastUsedDate/>
  <CustomerNumber>612083</CustomerNumber>
</LockRecord>
Example 2: Evaluating a lock close event.

Example Input Transaction:

```xml
<TRANSACTION_LOCK_REMOTE_EVALUATE_EVENT>
  <IPAddress>10.108.6.121:35005</IPAddress>
  <CommunicationsID/>
  <CommunicationsMethod>Tcp</CommunicationsMethod>
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_LOCK_REMOTE_EVALUATE_EVENT>
```
Output Transaction: Result of evaluating a lock close event.

<RESPONSE_LOCK_REMOTE_EVALUATE_EVENT>
  <TRANSACTION_LOCK_REMOTE_EVALUATE_EVENT>
    <IPAddress>10.108.6.121:35005</IPAddress>
    <CommunicationsMethod>Tcp</CommunicationsMethod>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_LOCK_REMOTE_EVALUATE_EVENT>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Lock event evaluated from lock successfully.</Description>
  </ResultRecord>
  <LockRemoteStatusRecord>
    <ProductFamily>2</ProductFamily>
    <ProductCode>2</ProductCode>
    <MajorVersion>2</MajorVersion>
    <MinorVersion>0</MinorVersion>
    <BuildVersion>824</BuildVersion>
    <SerialNumber>001000107</SerialNumber>
    <IfDuressOpenInProgress>false</IfDuressOpenInProgress>
    <IfDelayedOpenInProgress>false</IfDelayedOpenInProgress>
    <IfBoltRetracted>false</IfBoltRetracted>
    <IfShelvedOpenInProgress>false</IfShelvedOpenInProgress>
    <IfLockOutInProgress>false</IfLockOutInProgress>
    <IfBoltExtendedDoorOpen>false</IfBoltExtendedDoorOpen>
    <IfRemoteDisable>false</IfRemoteDisable>
    <LockFLMModeActivationStatus>ActivateSingleUser_PendingClose</LockFLMModeActivationStatus>
    <IfLockFLMModeActive>true</IfLockFLMModeActive>
    <LockRouteModeActivationStatus>ActivateSingleUser</LockRouteModeActivationStatus>
    <IfLockRouteModeActive>true</IfLockRouteModeActive>
    <LockBankModeActivationStatus>ActivateSingleUser</LockBankModeActivationStatus>
    <IfLockBankModeActive>true</IfLockBankModeActive>
    <LockOpeningOdometer>105</LockOpeningOdometer>
    <IfAuditStatusWrapped>false</IfAuditStatusWrapped>
    <AuditEventCount>410</AuditEventCount>
    <ListLockRemoteStatusErrorHistoryRecord>
      <LockRemoteStatusErrorHistoryRecord>
        <LockErrorTransaction>iButton combination resync data write error</LockErrorTransaction>
        <LockRemoteStatusErrorHistoryRecord>
          <LockErrorTransaction>TM Key Error</LockErrorTransaction>
        </LockRemoteStatusErrorHistoryRecord>
        <LockRemoteStatusErrorHistoryRecord>
          <LockErrorTransaction>Reading Housekeeping Record</LockErrorTransaction>
        </LockRemoteStatusErrorHistoryRecord>
      </LockRemoteStatusErrorHistoryRecord>
      <LockRemoteStatusErrorHistoryRecord>
        <LockErrorTransaction>iButton combination resync data write error</LockErrorTransaction>
      </LockRemoteStatusErrorHistoryRecord>
      <LockRemoteStatusErrorHistoryRecord>
        <LockErrorTransaction>TM Key Error</LockErrorTransaction>
      </LockRemoteStatusErrorHistoryRecord>
      <LockRemoteStatusErrorHistoryRecord>
        <LockErrorTransaction>TM Key Error</LockErrorTransaction>
      </LockRemoteStatusErrorHistoryRecord>
      <LockRemoteStatusErrorHistoryRecord>
        <LockErrorTransaction>TM Key Error</LockErrorTransaction>
      </LockRemoteStatusErrorHistoryRecord>
      <LockRemoteStatusErrorHistoryRecord>
        <LockErrorTransaction>TM Key Error</LockErrorTransaction>
      </LockRemoteStatusErrorHistoryRecord>
      <LockRemoteStatusErrorHistoryRecord>
        <LockErrorTransaction>TM Key Error</LockErrorTransaction>
      </LockRemoteStatusErrorHistoryRecord>
      <LockRemoteStatusErrorHistoryRecord>
        <LockErrorTransaction>Key-type mismatch Error</LockErrorTransaction>
      </LockRemoteStatusErrorHistoryRecord>
    </ListLockRemoteStatusErrorHistoryRecord>
  </LockRemoteStatusRecord>
</RESPONSE_LOCK_REMOTE_EVALUATE_EVENT>
<LockErrorMode>Lock</LockErrorMode>
</LockRemoteStatusErrorHistoryRecord>
<LockRemoteStatusErrorHistoryRecord>
<LockErrorTransaction>User is Out of their 'Time-Window'</LockErrorTransaction>
</LockRemoteStatusErrorHistoryRecord>
<LockRemoteStatusErrorHistoryRecord>
<LockErrorTransaction>User is Out of their 'Time-Window'</LockErrorTransaction>
</LockRemoteStatusErrorHistoryRecord>
</LockRemoteStatusErrorHistoryRecord>
<LockRemoteStatusErrorHistoryRecord>
<LockErrorTransaction>Bank User not found in Lock List</LockErrorTransaction>
</LockRemoteStatusErrorHistoryRecord>
<LockRemoteStatusErrorHistoryRecord>
<LockErrorTransaction>Last Audit record not an 'Open' Audit</LockErrorTransaction>
</LockRemoteStatusErrorHistoryRecord>
<LockRemoteStatusErrorHistoryRecord>
<LockErrorTransaction>Bank User not found in Lock List</LockErrorTransaction>
</LockRemoteStatusErrorHistoryRecord>
</LockRemoteStatusErrorHistoryRecord>
</ListLockRemoteStatusErrorHistoryRecord>
</AuditEventOdometer>
<IfDoorSensorConnectedOnOpen>invalid</IfDoorSensorConnectedOnOpen>
<IfBoltWorksSensorConnectedOnOpen>invalid</IfBoltWorksSensorConnectedOnOpen>
<IfRemoteAdministrationEnabled>invalid</IfRemoteAdministrationEnabled>
</LockRemoteStatusRecord>
<PostOperationLockRemoteStatusRecord>
<ProductFamily>2</ProductFamily>
<ProductCode>2</ProductCode>
<MajorVersion>2</MajorVersion>
<MinorVersion>0</MinorVersion>
<BuildVersion>824</BuildVersion>
<SerialNumber>001000107</SerialNumber>
<IfDuressOpenInProgress>false</IfDuressOpenInProgress>
<IfDelayedOpenInProgress>false</IfDelayedOpenInProgress>
<IfBoltRetracted>false</IfBoltRetracted>
<IfShelvedOpenInProgress>false</IfShelvedOpenInProgress>
<IfLockOutInProgress>false</IfLockOutInProgress>
<IfBoltExtendedDoorOpen>false</IfBoltExtendedDoorOpen>
<IfRemoteDisable>false</IfRemoteDisable>
<LockFLMModeActivationStatus>ActivateSingleUser</LockFLMModeActivationStatus>
<IfLockFLMModeActive>true</IfLockFLMModeActive>
<LockRouteModeActivationStatus>ActivateSingleUser</LockRouteModeActivationStatus>
<IfLockRouteModeActive>true</IfLockRouteModeActive>
<LockBankModeActivationStatus>ActivateSingleUser</LockBankModeActivationStatus>
<IfLockBankModeActive>true</IfLockBankModeActive>
<LockOpeningOdometer>105</LockOpeningOdometer>
<IfAuditStatusWrapped>false</IfAuditStatusWrapped>
<AuditEventCount>411</AuditEventCount>
</ListLockRemoteStatusErrorHistoryRecord>
<ListLockRemoteStatusErrorHistoryRecord>
<LockRemoteStatusErrorHistoryRecord>
<LockErrorTransaction>iButton combination resync data write error</LockErrorTransaction>
</LockRemoteStatusErrorHistoryRecord>
<LockRemoteStatusErrorHistoryRecord>
<LockErrorTransaction>TM Key Error</LockErrorTransaction>
</LockRemoteStatusErrorHistoryRecord>
</LockRemoteStatusErrorHistoryRecord>
<LockRemoteStatusErrorHistoryRecord>
<LockErrorTransaction>Reading Housekeeping Record</LockErrorTransaction>
</LockRemoteStatusErrorHistoryRecord>
<LockRemoteStatusErrorHistoryRecord>
<LockErrorTransaction>TM Key Error</LockErrorTransaction>
</LockRemoteStatusErrorHistoryRecord>
</LockRemoteStatusErrorHistoryRecord>
</LockRemoteStatusErrorHistoryRecord>
<ListLockRemoteStatusErrorHistoryRecord>
<LockRemoteStatusErrorHistoryRecord>
<LockErrorTransaction>iButton combination resync data write error</LockErrorTransaction>
</LockRemoteStatusErrorHistoryRecord>
<LockRemoteStatusErrorHistoryRecord>
<LockErrorTransaction>TM Key Error</LockErrorTransaction>
</LockRemoteStatusErrorHistoryRecord>
<LockControlCardStatus>invalid</LockControlCardStatus>
<LockBreakOutBoxStatus>invalid</LockBreakOutBoxStatus>
<LockBoltRetractedSwitchStatus>invalid</LockBoltRetractedSwitchStatus>
<LockBoltExtendedSwitchStatus>invalid</LockBoltExtendedSwitchStatus>
<LockBoltWorksExtendedSensorStatus>invalid</LockBoltWorksExtendedSensorStatus>
<LockAlternateChangeKeyStatus>invalid</LockAlternateChangeKeyStatus>
<LockAuxiliarySerialIO_Num0_Status>invalid</LockAuxiliarySerialIO_Num0_Status>
</LockRemoteHardwareStatusRecord>
</LockRemoteEvaluateModeStatusAndDatabaseRecord>
</LockRemoteModeStatusRecord>
<LockModeStatus>Open</LockModeStatus>
<LockModeOpeningOdometer>7</LockModeOpeningOdometer>
<LockCurrentUserCount>0</LockCurrentUserCount>
<LockMaximumUserCount>0</LockMaximumUserCount>
<TimeDelayBeforeOpenMinutes>0</TimeDelayBeforeOpenMinutes>
<TimeDelayWindowDurationMinutes>0</TimeDelayWindowDurationMinutes>
<UnmodifiedOpeningCloseSeal>7865</UnmodifiedOpeningCloseSeal>
</OpeningFirstUserID/>
</OpeningFirstUserKeyInformation>
<CanType>04</CanType>
<KeyID>0000046107A</KeyID>
</OpeningFirstUserTimestamp>2012-08-28T14:14:38Z</OpeningFirstUserTimestamp>
</OpeningSecondUserID/>
</OpeningSecondUserKeyInformation/>
</OpeningSecondUserTimestamp/>
<IfDuressComboUsedOnOpen>false</IfDuressComboUsedOnOpen>
<IfClockBatteryLowOrResetOnOpen>false</IfClockBatteryLowOrResetOnOpen>
</ClosingUserID/>
</ClosingUserKeyInformation>
<CanType>04</CanType>
<KeyID>0000046107A</KeyID>
</ClosingUserTimestamp>2012-05-23T17:51:17Z</ClosingUserTimestamp>
<ModifiedClosingCloseSeal>0686</ModifiedClosingCloseSeal>
<LockModeClosingOdometer>6</LockModeClosingOdometer>
</LockedRemoteModeStatusRecord>
</PostOperationLockRemoteModeStatusRecord>
<LockModeStatus>Closed</LockModeStatus>
<LockModeOpeningOdometer>7</LockModeOpeningOdometer>
<LockCurrentUserCount>0</LockCurrentUserCount>
<LockMaximumUserCount>0</LockMaximumUserCount>
<TimeDelayBeforeOpenMinutes>0</TimeDelayBeforeOpenMinutes>
<TimeDelayWindowDurationMinutes>0</TimeDelayWindowDurationMinutes>
<UnmodifiedOpeningCloseSeal>7865</UnmodifiedOpeningCloseSeal>
</OpeningFirstUserID/>
</OpeningFirstUserKeyInformation>
<CanType>04</CanType>
<KeyID>0000046107A</KeyID>
</OpeningFirstUserTimestamp>2012-08-28T14:14:38Z</OpeningFirstUserTimestamp>
</OpeningSecondUserID/>
</OpeningSecondUserKeyInformation/>
</OpeningSecondUserTimestamp/>
<IfDuressComboUsedOnOpen>false</IfDuressComboUsedOnOpen>
<IfClockBatteryLowOrResetOnOpen>false</IfClockBatteryLowOrResetOnOpen>
</ClosingUserID/>
</ClosingUserKeyInformation>
<CanType>04</CanType>
<KeyID>0000046107A</KeyID>
</ClosingUserTimestamp>2012-08-28T14:29:15Z</ClosingUserTimestamp>
<ModifiedClosingCloseSeal>0000</ModifiedClosingCloseSeal>
<LockModeClosingOdometer>1</LockModeClosingOdometer>
</PostOperationLockRemoteModeStatusRecord>
</LockRecord>
<LockRecord>
<LockName>Gen2Lock 1000107</LockName>
</RecordType>A</RecordType>
<StartDate>2012-01-23T15:53:55.31Z</StartDate>
>LastUsedDate>2012-08-28T14:28:58.339Z</LastUsedDate>
<CustomerNumber>928503</CustomerNumber>
<LockMode>F</LockMode>
</IfDualMode>false</IfDualMode>
<SerialNumber>001000107</SerialNumber>
<AuditCount>7</AuditCount>
<IfLockOpen>false</IfLockOpen>
<IfForcedClosed>false</IfForcedClosed>
<IfRoute1Issued>false</IfRoute1Issued>
<IfRoute2Issued>false</IfRoute2Issued>
<IfRoute3Issued>false</IfRoute3Issued>
<IfNoAlarm>false</IfNoAlarm>
<IfSecondLineMaintenanceCall>false</IfSecondLineMaintenanceCall>
<IfActivationCall>false</IfActivationCall>
<IfUnassignedOpenCall>false</IfUnassignedOpenCall>
<Seal>26701</Seal>
<PreviousSeal>5806</PreviousSeal>
<RouteSeal1>26701</RouteSeal1>
<RouteSeal2>0</RouteSeal2>
<RouteSeal3>0</RouteSeal3>
<PreviousRouteSeal1>5806</PreviousRouteSeal1>
<PreviousRouteSeal2>0</PreviousRouteSeal2>
<PreviousRouteSeal3>0</PreviousRouteSeal3>
<OpenTries1>0</OpenTries1>
<OpenTries2>0</OpenTries2>
<OpenTries3>0</OpenTries3>
<TransferReturnCode>0</TransferReturnCode>
<IssuedComboUser1Seq1>594499</IssuedComboUser1Seq1>
<IssuedComboUser1Seq2>0</IssuedComboUser1Seq2>
<IssuedComboUser1Seq3>0</IssuedComboUser1Seq3>
<IssuedComboUser2Seq1>0</IssuedComboUser2Seq1>
<IssuedComboUser2Seq2>0</IssuedComboUser2Seq2>
<IssuedComboUser2Seq3>0</IssuedComboUser2Seq3>
<PreviousComboUser1Seq1>862072</PreviousComboUser1Seq1>
<PreviousComboUser1Seq2>0</PreviousComboUser1Seq2>
<PreviousComboUser1Seq3>0</PreviousComboUser1Seq3>
<PreviousComboUser2Seq1>0</PreviousComboUser2Seq1>
<PreviousComboUser2Seq2>0</PreviousComboUser2Seq2>
<PreviousComboUser2Seq3>0</PreviousComboUser2Seq3>
<GroupName>AA001</GroupName>
<OriginalSerialNumber>000000</OriginalSerialNumber>
>Description1>123-4567-8910</Description1>
>Description2>2013-10-17</Description2>
>Description3>#34</Description3>
>Description4>Joe Bob Jr.</Description4>
<CustomerID>North Bank</CustomerID>
<ATMSerialNumber>Kaba Mas ATM 1</ATMSerialNumber>
>UserDefined1>Cylinder</UserDefined1>
<UserDefined2>Joe Bob Sr.</UserDefined2>
<UserDefined3>Joe Bob Jr. the 2nd</UserDefined3>
<UserDefined4>Jane Bob</UserDefined4>
<Region>KENTUCKY</Region>
<IfLastRoute1Issued>false</IfLastRoute1Issued>
<IfLastRoute2Issued>false</IfLastRoute2Issued>
<IfLastRoute3Issued>false</IfLastRoute3Issued>
<User1ID1>F3</User1ID1>
<User1ID2/>
<User1ID3/>
<User2ID1/>
<User2ID2/>
<User2ID3/>
<RouteName1/>
<RouteName2/>
<RouteName3/>
<DispatcherID1>MHG\LSTALL</DispatcherID1>
<DispatcherID2/>
<DispatcherID3/>
<OpenTime1>2012-08-28T14:13:50.267Z</OpenTime1>
<CloseTime1>2012-08-28T14:28:58.339Z</CloseTime1>
<OpenTime2/>
<CloseTime2/>
<OpenTime3/>
<CloseTime3/>
<IfPreviousRoute1Issued>false</IfPreviousRoute1Issued>
<IfPreviousRoute2Issued>false</IfPreviousRoute2Issued>
<IfPreviousRoute3Issued>false</IfPreviousRoute3Issued>
<PreviousUser1ID1>F3</PreviousUser1ID1>
<PreviousUser1ID2/>
<PreviousUser1ID3/>
<PreviousUser2ID1/>
<LockRecord>
  <LockName>Gen2Lock 1000107</LockName>
  <RecordType>A</RecordType>
  <StartDate>2012-01-23T15:54:22.987Z</StartDate>
  <LastUsedDate/>
  <LockHardwareModel/>
  <LockActivationStatus>gen2</LockActivationStatus>
  <LockDispatchStatus/>
  <TimeZoneID>Eastern Standard Time</TimeZoneID>
  <LowBatteryDate/>
  <DuressDate/>
  <IfLegacyImport>false</IfLegacyImport>
  <NetworkAddress>10.108.6.121</NetworkAddress>
  <NetworkPort>35005</NetworkPort>
  <DisplayIssuedComboUser1Seq1/>
  <DisplayIssuedComboUser1Seq2/>
  <DisplayIssuedComboUser1Seq3/>
  <DisplayIssuedComboUser2Seq1/>
  <DisplayIssuedComboUser2Seq2/>
  <DisplayIssuedComboUser2Seq3/>
  <LockModeStatus>Closed</LockModeStatus>
  <LockModeOpeningOdometer>1</LockModeOpeningOdometer>
  <LockCurrentUserCount>9</LockCurrentUserCount>
  <LockMaximumUserCount>100</LockMaximumUserCount>
  <TimeDelayBeforeOpenMinutes>0</TimeDelayBeforeOpenMinutes>
  <TimeDelayWindowDurationMinutes>0</TimeDelayWindowDurationMinutes>
  <UnmodifiedOpeningCloseSeal>0000</UnmodifiedOpeningCloseSeal>
  <OpeningFirstUserID>0003</OpeningFirstUserID>
  <OpeningFirstUserKeyInformation>
    <CanType>84</CanType>
    <KeyID>0000000DE164</KeyID>
  </OpeningFirstUserKeyInformation>
  <OpeningFirstUserTimestamp>2011-10-24T18:05:39Z</OpeningFirstUserTimestamp>
  <OpeningSecondUserID/>
  <OpeningSecondUserKeyInformation/>
  <OpeningSecondUserTimestamp/>
  <IfDuressComboUsedOnOpen>false</IfDuressComboUsedOnOpen>
  <IfClockBatteryLowOrResetOnOpen>false</IfClockBatteryLowOrResetOnOpen>
  <ClosingUserID>0000</ClosingUserID>
  <ClosingUserKeyInformation/>
  <ClosingUserTimestamp>2011-10-24T18:07:52Z</ClosingUserTimestamp>
  <ModifiedClosingCloseSeal>0000</ModifiedClosingCloseSeal>
  <LockModeClosingOdometer>2</LockModeClosingOdometer>
</LockRecord>
<LockRecord>
  <CenconResponseAuditRecord>
    <EventType>ENV_CLOSE_LOCK_SERIAL</EventType>
    <EventResult>0</EventResult>
    <EventDate>2012-08-28T14:28:58.339Z</EventDate>
    <LogonUser1ID>MHG\LSTALL</LogonUser1ID>
    <LogonUser2ID/>
    <LogonUser3ID/>
    <UserID>F3</UserID>
    <User2ID/>
    <LockName>Gen2Lock 1000107</LockName>
    <LockMode>F</LockMode>
    <RouteName/>
    <CustomerID>North Bank</CustomerID>
    <ATMSerialNumber>Kaba Mas ATM 1</ATMSerialNumber>
    <Region>KENTUCKY</Region>
    <SerialNumber>001000107</SerialNumber>
    <BankBranchName/>
    <BankUserID>0</BankUserID>
    <BankBranchID/>
    <GroupName>AA001</GroupName>
    <Description>Closed dispatch of F3 to lock by reading the status of the lock across a serial connection.</Description>
    <auditPK>b3a6c017-3c14-4d7c-9133-eba7b33b77d2</auditPK>
    <User1Key>
      <CanType>04</CanType>
      <KeyID>000000046107A</KeyID>
    </User1Key>
    <User2Key>
      <CanType>FF</CanType>
      <KeyID>FFFFFFFFFFFF</KeyID>
    </User2Key>
  </CenconResponseAuditRecord>
</LockRecord>
<CenconResponseAuditRecord>
  <EventType>ENV_CENTRAN_EVALUATE_LOCK_EVENT</EventType>
  <EventResult>0</EventResult>
  <EventDate>2012-08-28T14:28:56.976Z</EventDate>
  <PreviousDate/>
  <LogonUser1ID>CentranSS</LogonUser1ID>
  <LogonUser2ID/>
  <LogonUser3ID/>
  <User1ID/>
  <User2ID/>
  <LockName>Gen2Lock 1000107</LockName>
  <LockMode>F</LockMode>
  <RouteName/>
  <CustomerID>North Bank</CustomerID>
  <ATMSerialNumber>Kaba Mas ATM 1</ATMSerialNumber>
  <Region>KENTUCKY</Region>
  <SerialNumber>000000007</SerialNumber>
  <BankBranchName/>
  <BankUserID>0</BankUserID>
  <BankBranchID>0</BankBranchID>
  <GroupName>AA001</GroupName>
  <Description>Centran transaction to evaluate a lock event at IP address: 10.108.6.121:35005</Description>
  <auditPK>24e728f2-dc3c-4706-9615-61b815826d27</auditPK>
  <User1Key/>
  <User2Key/>
  <LogonKey/>
  <LockTransactionCategory/>
  <LockTransactionType/>
  <LockTransactionEvent/>
  <LockCloseSeal/>
  <LockFullSealCount/>
  <IsLockClockBatteryIsLow/>
  <IsLockDuressComboUsed/>
  <IsLockCloseSealValid/>
  <LockAbbreviatedDeviceID/>
  <LockOpenTime/>
  <LockCloseTime/>
  <IsPossibleLockErrorOrIntrusion/>
  <LockAuditIndex/>
  <DatabaseLockAuditIndex/>
  <ClientIPAddress>10.108.1.80:27910</ClientIPAddress>
  <LockIPAddress>10.108.6.121:35005</LockIPAddress>
</CenconResponseAuditRecord>

<CenconResponseAuditRecord>
  <EventType>ENV_LOCK_EVENT</EventType>
  <EventResult>0</EventResult>
  <EventDate>2012-08-28T14:29:15Z</EventDate>
  <PreviousDate/>
  <LogonUser1ID/>
  <LogonUser2ID/>
  <LogonUser3ID/>
  <User1ID/>
  <User2ID/>
</CenconResponseAuditRecord>
<LockName>Gen2Lock 1000107</LockName>
<LockMode>F</LockMode>
<RouteName/>
<CustomerID>North Bank</CustomerID>
<ATMSerialNumber>Kaba Mas ATM 1</ATMSerialNumber>
<Region>KENTUCKY</Region>
<SerialNumber>001000107</SerialNumber>
<BankBranchName/>
<BankUserID>0</BankUserID>
<BankBranchID>0</BankBranchID>
<GroupName>AA001</GroupName>
<Description>Gen2Lock 1000107 Lock Event: Confirm FLM Mode Dispatched Call Closed</Description>
<auditPK>db2b82ba-e20c-4dbd-8d23-9004ae4a9fdd</auditPK>
<User1Key/>
<User2Key/>
<LogonKey/>
<LockTransactionCategory>159</LockTransactionCategory>
<LockTransactionType>0</LockTransactionType>
<LockTransactionEvent>6</LockTransactionEvent>
<LockCloseSeal>0000</LockCloseSeal>
<LockFullSealCount>1</LockFullSealCount>
<IsLockClockBatteryIsLow>false</IsLockClockBatteryIsLow>
<IsLockDuressComboUsed>false</IsLockDuressComboUsed>
<IsLockCloseSealValid>true</IsLockCloseSealValid>
<LockAbbreviatedDeviceID/>
<LockOpenTime/>
<LockCloseTime>2012-08-28T14:29:15Z</LockCloseTime>
<IsPossibleLockErrorOrIntrusion>false</IsPossibleLockErrorOrIntrusion>
<LockAuditIndex>0</LockAuditIndex>
<DatabaseLockAuditIndex>411</DatabaseLockAuditIndex>
<ClientIPAddress/>
<LockIPAddress>10.108.6.121:35005</LockIPAddress>
</LockEventAuditRecord>
</RESPONSE_LOCK_REMOTE_EVALUATE_EVENT>
This transaction is used to activate a Cencon Gen 2 or higher lock that is connected to a network IP address.

The network connection to the lock can be through an ATM computer running the Cencon ATM Agent software, or through an ethernet to serial adapter for the Cencon lock.

Transaction information required:

- **Lock IP Address and Port** - Specifies the lock to connect to from Centran to activate.
- **Lock Communications ID** - Specifies an alternate identification of a lock to connect to from Centran to activate. This is to support alternate methods of handling remote communications with locks for various network topologies.
- **Lock Communications Method** - Specifies the method of communication to be used to communicate with the lock. The default method is by TCP/IP network communications. This is specified by the value 'Tcp'.
- **Dispatcher ID** - If the ID field value is missing or left blank, the default dispatcher ID specified in CenTran's registry is used.
- **Activate Lock Serial Record** - Specifies the information to use to activate the lock.

Activate Lock Serial Record:

- **Lock Name** - Lock name and mode is a unique identifier for a lock record. The lock name can be up to 64 characters. This is a required field.
- **Lock Mode** - The lock mode identifies a mode on a lock. This is a required field. It can be one of the following values:
  - **F** - This indicates FLM (First Line Maintenance) mode. This is a dispatched lock mode, supporting a single dispatch at a time. FLM lock users are dispatched a one time combination to open the lock with a specific electronic key.
  - **R** - This indicates Route mode. This is a dispatched lock mode, supporting up to three dispatches at a time. Route lock users are dispatched a one time combination to open the lock with a specific electronic key.
  - **B** - This indicates Bank mode. This lock mode uses a table of up to 100 bank mode users for a Cencon Gen 2 lock. Bank lock users must be added to the lock user table to be allowed to open the lock. Each Bank lock user can set their own fixed combination for opening the lock.
- **Serial Number** - This is the serial number of the lock being activated. This serial number must match the lock being activated, or the activation will not be permitted. This value can be retrieved from the lock by remote communications or by doing a #2 keypad command at the lock. This is a required field. Serial number and mode is another unique identifier for a lock record.
- **If Dual Mode** - This flag indicates if the lock requires a single user or dual users to open the lock. This setting can be changed after lock activation using the Lock Remote Set Single Dual Access transaction. This is a required field. Possible values for this field are 1, true, 0, false.
- **Customer ID** - This is a 64 character field to identify a customer ID. The customer ID is a unique identifier for a customer record in the Cencon database. This field can be left blank. If this value is set, it must match a valid Customer ID entry in the Cencon database Customer table.
- **ATM Serial Number** - This is a 64 character field to identify an ATM serial number. This field can be left blank. This optional field can be used as needed for managing operations with the Cencon system.
- **Description 1** - This is a 40 character field to associate descriptive information with the lock. This field can be left blank. This optional field can be used as needed for managing operations with the Cencon system.
- **Description 2** - This is a 40 character field to associate descriptive information with the lock. This field can be left blank. This optional field can be used as needed for managing operations with the Cencon system.
- **Description 3** - This is a 40 character field to associate descriptive information with the lock. This field can be left blank. This optional field can be used as needed for managing operations with the Cencon system.
- **Description 4** - This is a 40 character field to associate descriptive information with the lock. This field can be left blank. This optional field can be used as needed for managing operations with the Cencon system.
- **User Defined 1** - This is a 64 character field to associate descriptive information with the lock. This field can be left blank. This optional field can be used as needed for managing operations with the Cencon system.
- **User Defined 2** - This is a 64 character field to associate descriptive information with the lock. This field can be left blank. This optional field can be used as needed for managing operations with the Cencon system.
- **User Defined 3** - This is a 64 character field to associate descriptive information with the lock. This field can be left blank. This optional field can be used as needed for managing operations with the Cencon system.
Success:

- Result record indicating success
**Failure:**

- Result record indicating failure

**Note**

When the Cencon Gen 2 lock starts up, it waits for either remote communications to start or for some form of user input. If some user input begins first, the lock will not respond to remote communications until the user operation at the lock is complete. If remote communications begins first, the lock will enter into communications mode and not exit communications until rebooted remotely or the communications times out without receiving data (around 20 seconds). While the lock is in communications mode, it will not respond to user input.

If you are doing remote communications to the lock and you have completed your operations with the lock, you should then reboot the lock so it is immediately available for user operations. Otherwise, anyone waiting on the lock will have to wait for the communications to time out (20 seconds).

---

**Example - Activate FLM Mode**

**Example Input Transaction:**

```xml
<TRANSACTION_LOCK_REMOTE_ACTIVATE>
   <IPAddress>10.108.6.121:35005</IPAddress>
   <CommunicationsID/>
   <CommunicationsMethod>Tcp</CommunicationsMethod>
   <ActivateLockSerialRecord>
      <Country>USA</Country>
      <ZIP>40508-1200</ZIP>
      <State>Kentucky</State>
      <City>Lexington</City>
      <Address1>749 West Short Street</Address1>
      <ServiceBranch>North Service Branch</ServiceBranch>
      <Region>KENTUCKY</Region>
      <ATMSerialNumber>Kaba Mas ATM 1</ATMSerialNumber>
      <CustomerID>North Bank</CustomerID>
      <IfDualMode>false</IfDualMode>
      <SerialNumber>1000107</SerialNumber>
      <LockMode>F</LockMode>
      <LockName>Gen2Lock 1000107</LockName>
   </ActivateLockSerialRecord>
   <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_LOCK_REMOTE_ACTIVATE>
```

**Output Transaction:**

```xml
<RESPONSE_LOCK_REMOTE_ACTIVATE>
   <TRANSACTION_LOCK_REMOTE_ACTIVATE>
      <IPAddress>10.108.6.121:35005</IPAddress>
      <CommunicationsID/>
      <CommunicationsMethod>Tcp</CommunicationsMethod>
      <ActivateLockSerialRecord>
         <Country>USA</Country>
         <ZIP>40508-1200</ZIP>
         <State>Kentucky</State>
         <City>Lexington</City>
         <Address1>749 West Short Street</Address1>
         <ServiceBranch>North Service Branch</ServiceBranch>
         <Region>KENTUCKY</Region>
         <ATMSerialNumber>Kaba Mas ATM 1</ATMSerialNumber>
         <CustomerID>North Bank</CustomerID>
         <IfDualMode>false</IfDualMode>
      </ActivateLockSerialRecord>
      <DispatcherID>CentranSS</DispatcherID>
   </TRANSACTION_LOCK_REMOTE_ACTIVATE>
</RESPONSE_LOCK_REMOTE_ACTIVATE>
```
<ActivateLockSerialRecord>
  <SerialNumber>1000107</SerialNumber>
  <LockMode>F</LockMode>
  <LockName>Gen2Lock 1000107</LockName>
</ActivateLockSerialRecord>

<TRANSACTION_LOCK_REMOTE_ACTIVATE>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Lock mode activated successfully.</Description>
  </ResultRecord>

  <LockRecord>
    <LockName>Gen2Lock 1000107</LockName>
    <RecordType>A</RecordType>
    <StartDate>2012-10-18T19:42:49.541Z</StartDate>
    <CustomerNumber>964592</CustomerNumber>
    <LockMode>F</LockMode>
    <IfDualMode>false</IfDualMode>
    <SerialNumber>001000107</SerialNumber>
    <AuditCount>1</AuditCount>
    <IfLockOpen>false</IfLockOpen>
    <IfForcedClosed>false</IfForcedClosed>
    <IfRoute1Issued>false</IfRoute1Issued>
    <IfRoute2Issued>false</IfRoute2Issued>
    <IfRoute3Issued>false</IfRoute3Issued>
    <IfNoAlarm>false</IfNoAlarm>
    <IfSecondLineMaintenanceCall>false</IfSecondLineMaintenanceCall>
    <IfActivationCall>false</IfActivationCall>
    <IfUnassignedOpenCall>false</IfUnassignedOpenCall>
    <Seal>21260</Seal>
    <PreviousSeal>0</PreviousSeal>
    <RouteSeal1>0</RouteSeal1>
    <RouteSeal2>0</RouteSeal2>
    <RouteSeal3>0</RouteSeal3>
    <PreviousRouteSeal1>0</PreviousRouteSeal1>
    <PreviousRouteSeal2>0</PreviousRouteSeal2>
    <PreviousRouteSeal3>0</PreviousRouteSeal3>
    <OpenTries1>0</OpenTries1>
    <OpenTries2>0</OpenTries2>
    <OpenTries3>0</OpenTries3>
    <TransferReturnCode>0</TransferReturnCode>
    <IssuedComboUser1Seq1>0</IssuedComboUser1Seq1>
    <IssuedComboUser1Seq2>0</IssuedComboUser1Seq2>
    <IssuedComboUser1Seq3>0</IssuedComboUser1Seq3>
    <IssuedComboUser2Seq1>0</IssuedComboUser2Seq1>
    <IssuedComboUser2Seq2>0</IssuedComboUser2Seq2>
    <IssuedComboUser2Seq3>0</IssuedComboUser2Seq3>
    <PreviousComboUser1Seq1>0</PreviousComboUser1Seq1>
    <PreviousComboUser1Seq2>0</PreviousComboUser1Seq2>
    <PreviousComboUser1Seq3>0</PreviousComboUser1Seq3>
    <PreviousComboUser2Seq1>0</PreviousComboUser2Seq1>
    <PreviousComboUser2Seq2>0</PreviousComboUser2Seq2>
    <PreviousComboUser2Seq3>0</PreviousComboUser2Seq3>
    <GroupName/>
    <OriginalSerialNumber>000000</OriginalSerialNumber>
    <Description1/>
    <Description2/>
    <Description3/>
    <Description4/>
    <CustomerID>North Bank</CustomerID>
    <ATMSerialNumber>Kaba Mas ATM 1</ATMSerialNumber>
    <UserDefined1/>
    <UserDefined2/>
    <UserDefined3/>
    <UserDefined4/>
    <Region>KENTUCKY</Region>
    <IfLastRoute1Issued>false</IfLastRoute1Issued>
    <IfLastRoute2Issued>false</IfLastRoute2Issued>
    <IfLastRoute3Issued>false</IfLastRoute3Issued>
  </LockRecord>
</TRANSACTION_LOCK_REMOTE_ACTIVATE>
Example - Activate Bank Mode

Example Input Transaction:

<TRANSACTION_LOCK_REMOTE_ACTIVATE>
Output Transaction:

<RESPONSE_LOCK_REMOTE_ACTIVATE>
<TRANSACTION_LOCK_REMOTE_ACTIVATE>
  <IPAddress>10.108.6.121:35005</IPAddress>
  <CommunicationsID/>
  <CommunicationsMethod>Tcp</CommunicationsMethod>
</ActivateLockSerialRecord>
  <BankOpenWindow>5</BankOpenWindow>
  <BankOpenDelay>5</BankOpenDelay>
  <BankModeUserNameArray>
    <UserID>BU01</UserID>
    <UserID>BU02</UserID>
    <UserID>BU03</UserID>
    <UserID>BU04</UserID>
    <UserID>BU05</UserID>
  </BankModeUserNameArray>
  <BankBranchName>North Bank Branch</BankBranchName>
  <TimeZoneID>Eastern Standard Time</TimeZoneID>
  <Country>USA</Country>
  <ZIP>40508-1200</ZIP>
  <State>Kentucky</State>
  <City>Lexington</City>
  <Address1>749 West Short Street</Address1>
  <ServiceBranch>North Bank Service</ServiceBranch>
  <Region>KENTUCKY</Region>
  <UserDefined1>ATM Model #3</UserDefined1>
  <Description2>Serviced by Fred and John</Description2>
  <Description1>Truck #1</Description1>
  <ATMSerialNumber>Kaba Mas ATM 1</ATMSerialNumber>
  <CustomerID>North Bank</CustomerID>
  <IfDualMode>false</IfDualMode>
  <SerialNumber>1000107</SerialNumber>
  <LockMode>B</LockMode>
  <LockName>Gen2Lock 1000107</LockName>
</ActivateLockSerialRecord>
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_LOCK_REMOTE_ACTIVATE>
<ResultRecord>
  <Result>Success</Result>
  <ErrorCode>RC_OK</ErrorCode>
  <IfRetryValid>false</IfRetryValid>
  <Description>Lock mode activated successfully.</Description>
</ResultRecord>

<LockRecord>
  <LockName>Gen2Lock 1000107</LockName>
  <RecordType>A</RecordType>
  <StartDate>2012-10-19T12:32:58.56Z</StartDate>
  <CustomerNumber>424853</CustomerNumber>
  <LockMode>B</LockMode>
  <SerialNumber>001000107</SerialNumber>
  <AuditCount>1</AuditCount>
  <IfLockOpen>false</IfLockOpen>
  <IfForcedClosed>false</IfForcedClosed>
  <IfRoute1Issued>false</IfRoute1Issued>
  <IfRoute2Issued>false</IfRoute2Issued>
  <IfRoute3Issued>false</IfRoute3Issued>
  <IfNoAlarm>false</IfNoAlarm>
  <IfSecondLineMaintenanceCall>false</IfSecondLineMaintenanceCall>
  <IfActivationCall>false</IfActivationCall>
  <IfUnassignedOpenCall>false</IfUnassignedOpenCall>
  <PreviousSeal>0</PreviousSeal>
  <RouteSeal1>0</RouteSeal1>
  <RouteSeal2>0</RouteSeal2>
  <RouteSeal3>0</RouteSeal3>
  <PreviousRouteSeal1>0</PreviousRouteSeal1>
  <PreviousRouteSeal2>0</PreviousRouteSeal2>
  <PreviousRouteSeal3>0</PreviousRouteSeal3>
  <OpenTries1>0</OpenTries1>
  <OpenTries2>0</OpenTries2>
  <OpenTries3>0</OpenTries3>
  <TransferReturnCode>0</TransferReturnCode>
  <IssuedComboUser1Seq1>0</IssuedComboUser1Seq1>
  <IssuedComboUser1Seq2>0</IssuedComboUser1Seq2>
  <IssuedComboUser1Seq3>0</IssuedComboUser1Seq3>
  <IssuedComboUser2Seq1>0</IssuedComboUser2Seq1>
  <IssuedComboUser2Seq2>0</IssuedComboUser2Seq2>
  <IssuedComboUser2Seq3>0</IssuedComboUser2Seq3>
  <PreviousComboUser1Seq1>0</PreviousComboUser1Seq1>
  <PreviousComboUser1Seq2>0</PreviousComboUser1Seq2>
  <PreviousComboUser1Seq3>0</PreviousComboUser1Seq3>
  <PreviousComboUser2Seq1>0</PreviousComboUser2Seq1>
  <PreviousComboUser2Seq2>0</PreviousComboUser2Seq2>
  <PreviousComboUser2Seq3>0</PreviousComboUser2Seq3>
  <GroupName/>
  <OriginalSerialNumber>000000</OriginalSerialNumber>
  <Description1>Truck # 1</Description1>
  <Description2>Serviced by Fred and John</Description2>
  <Description3/>
  <Description4/>
  <CustomerID>North Bank</CustomerID>
  <ATMSerialNumber>Kaba Mas ATM 1</ATMSerialNumber>
  <UserDefined1>ATM Model #3</UserDefined1>
  <UserDefined2/>
  <UserDefined3/>
  <UserDefined4/>
  <Region>KENTUCKY</Region>
</LockRecord>
<LockRecord>
  <ServiceBranch>North Bank Service</ServiceBranch>
  <Address1>749 West Short Street</Address1>
  <City>Lexington</City>
  <State>Kentucky</State>
  <ZIP>40508-1200</ZIP>
  <Country>USA</Country>
  <KeyCloseSeal>0</KeyCloseSeal>
  <BankBranchName>North Bank Branch</BankBranchName>
  <BankOpenDelay>5</BankOpenDelay>
  <BankOpenWindow>5</BankOpenWindow>
  <LockHardwareModel/>
  <LockActivationStatus>gen2</LockActivationStatus>
  <LockDispatchStatus/>
  <TimeZoneID>Eastern Standard Time</TimeZoneID>
  <LowBatteryDate/>
  <DuressDate/>
  <IfLegacyImport>false</IfLegacyImport>
  <NetworkAddress>10.108.6.121</NetworkAddress>
  <NetworkPort>35005</NetworkPort>
  <DisplayIssuedComboUser1Seq1/>
  <DisplayIssuedComboUser1Seq2/>
  <DisplayIssuedComboUser1Seq3/>
  <DisplayIssuedComboUser2Seq1/>
  <DisplayIssuedComboUser2Seq2/>
  <DisplayIssuedComboUser2Seq3/>
  <BankModeUserNameArray>
    <UserID>BU01</UserID>
    <UserID>BU02</UserID>
    <UserID>BU03</UserID>
    <UserID>BU04</UserID>
    <UserID>BU05</UserID>
  </BankModeUserNameArray>
</LockRecord>
This transaction is used to add users to the bank mode of a Cencon Gen 2 or higher lock that is connected to a network IP address.

The network connection to the lock can be through an ATM computer running the Cencon ATM Agent software, or through an ethernet to serial adapter for the Cencon lock.

**Transaction information required:**

- **Lock IP Address and Port** - Specifies the lock to connect to from Centran to add users to.
- **Lock Communications ID** - Specifies an alternate identification of a lock to connect to from Centran to add users to. This is to support alternate methods of handling remote communications with locks for various network topologies.
- **Lock Communications Method** - Specifies the method of communication to be used to communicate with the lock. The default method is by TCP/IP network communications. This is specified by the value 'Tcp'.
- **Lock Name** - This is the lock name of the lock that you are going to add users to.
- **Lock Mode** - This is the lock mode of the lock that you are going to add users to. This transaction currently only applies to bank mode locks.
- **Bank Mode User Name Array** - This is an array of user IDs specifying what bank mode lock users to add to the lock. These must be valid existing bank mode lock users in the Cencon database. They must be assigned to the same bank branch as the lock. If region control is active, they must be assigned to the same region as the lock. They must not already be assigned to the lock. Additionally, the bank mode lock user table must have sufficient space for the added users. The Cencon Gen 2 bank mode can have up to 100 users assigned to it.
- **Dispatcher ID** - If the ID field value is missing or left blank, the default dispatcher ID specified in CenTran's registry is used.

**Transaction information returned:**

**Success:**

- Result record indicating success
- Updated Lock record

**Failure:**

- Result record indicating failure

**Note**

When the Cencon Gen 2 lock starts up, it waits for either remote communications to start or for some form of user input. If some user input begins first, the lock will not respond to remote communications until the user operation at the lock is complete. If remote communications begins first, the lock will enter into communications mode and not exit communications until rebooted remotely or the communications times out without receiving data (around 20 seconds). While the lock is in communications mode, it will not respond to user input.

If you are doing remote communications to the lock and you have completed your operations with the lock, you should then reboot the lock so it is immediately available for user operations. Otherwise, anyone waiting on the lock will have to wait for the communications to time out (20 seconds).

**Example**

**Example Input Transaction:**

```xml
<TRANSACTION_LOCK_REMOTE_ADD_USERS>
   <IPAddress>10.108.6.121:35005</IPAddress>
</TRANSACTION_LOCK_REMOTE_ADD_USERS>
```
Output Transaction:

<RESPONSE_LOCK_REMOTE_ADD_USERS>
  <TRANSACTION_LOCK_REMOTE_ADD_USERS>
    <IPAddress>10.108.6.121:35005</IPAddress>
    <CommunicationsID/>
    <CommunicationsMethod>Tcp</CommunicationsMethod>
    <LockName>Gen2Lock 1000107</LockName>
    <LockMode>B</LockMode>
    <BankModeUserNameArray>
      <UserID>BU06</UserID>
      <UserID>BU07</UserID>
      <UserID>BU1000</UserID>
    </BankModeUserNameArray>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_LOCK_REMOTE_ADD_USERS>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Users added to the lock successfully.</Description>
  </ResultRecord>
  <LockRecord>
    <LockName>Gen2Lock 1000107</LockName>
    <RecordType>A</RecordType>
    <StartDate>2012-10-19T12:32:58.56Z</StartDate>
    <LastUsedDate>2012-10-19T12:41:14.102Z</LastUsedDate>
    <CustomerNumber>424853</CustomerNumber>
    <LockMode>B</LockMode>
    <IfDualMode>false</IfDualMode>
    <SerialNumber>001000107</SerialNumber>
    <AuditCount>1</AuditCount>
    <IfLockOpen>false</IfLockOpen>
    <IfForcedClosed>false</IfForcedClosed>
    <IfRoute1Issued>false</IfRoute1Issued>
    <IfRoute2Issued>false</IfRoute2Issued>
    <IfRoute3Issued>false</IfRoute3Issued>
    <IfNoAlarm>false</IfNoAlarm>
    <IfSecondLineMaintenanceCall>false</IfSecondLineMaintenanceCall>
    <IfActivationCall>false</IfActivationCall>
    <IfUnassignedOpenCall>false</IfUnassignedOpenCall>
    <Seal>0</Seal>
    <PreviousSeal>0</PreviousSeal>
    <RouteSeal1>0</RouteSeal1>
    <RouteSeal2>0</RouteSeal2>
    <RouteSeal3>0</RouteSeal3>
    <PreviousRouteSeal1>0</PreviousRouteSeal1>
    <PreviousRouteSeal2>0</PreviousRouteSeal2>
    <PreviousRouteSeal3>0</PreviousRouteSeal3>
    <OpenTries1>0</OpenTries1>
    <OpenTries2>0</OpenTries2>
    <OpenTries3>0</OpenTries3>
    <TransferReturnCode>0</TransferReturnCode>
    <IssuedComboUser1Seq1>0</IssuedComboUser1Seq1>
    <IssuedComboUser1Seq2>0</IssuedComboUser1Seq2>
    <IssuedComboUser1Seq3>0</IssuedComboUser1Seq3>
    <IssuedComboUser2Seq1>0</IssuedComboUser2Seq1>
    <IssuedComboUser2Seq2>0</IssuedComboUser2Seq2>
  </LockRecord>
</RESPONSE_LOCK_REMOTE_ADD_USERS>
<Response_Lock_Remote_Add_Users>
  <LockRecord>
    <NetworkAddress>10.108.6.121</NetworkAddress>
    <NetworkPort>35005</NetworkPort>
    <DisplayIssuedComboUser1Seq1/>
    <DisplayIssuedComboUser1Seq2/>
    <DisplayIssuedComboUser1Seq3/>
    <DisplayIssuedComboUser2Seq1/>
    <DisplayIssuedComboUser2Seq2/>
    <DisplayIssuedComboUser2Seq3/>
    <BankModeUserNameArray>
      <UserID>BU01</UserID>
      <UserID>BU02</UserID>
      <UserID>BU03</UserID>
      <UserID>BU04</UserID>
      <UserID>BU05</UserID>
      <UserID>BU06</UserID>
      <UserID>BU07</UserID>
      <UserID>BU1000</UserID>
    </BankModeUserNameArray>
  </LockRecord>
</Response_Lock_Remote_Add_Users>
This transaction is used to delete users from the bank mode of a Cencon Gen 2 or higher lock that is connected to a network IP address.

The network connection to the lock can be through an ATM computer running the Cencon ATM Agent software, or through an ethernet to serial adapter for the Cencon lock.

Transaction information required:

- **Lock IP Address and Port** - Specifies the lock to connect to from Centran to delete users from.
- **Lock Communications ID** - Specifies an alternate identification of a lock to connect to from Centran to delete users from. This is to support alternate methods of handling remote communications with locks for various network topologies.
- **Lock Communications Method** - Specifies the method of communication to be used to communicate with the lock. The default method is by TCP/IP network communications. This is specified by the value 'Tcp'.
- **Lock Name** - This is the lock name of the lock that you are going to delete users from.
- **Lock Mode** - This is the lock mode of the lock that you are going to delete users from. This transaction currently only applies to bank mode locks.
- **Bank Mode User Name Array** - This is an array of user IDs specifying what bank mode lock users to delete from the lock. These must be valid existing bank mode lock users in the Cencon database. They must be assigned to the lock. Additionally, the Cencon Gen 2 lock is required to have two bank mode users set up. It is not permitted to delete the last two users from the Cencon Gen 2 lock bank mode.
- **Dispatcher ID** - If the ID field value is missing or left blank, the default dispatcher ID specified in CenTran's registry is used.

Transaction information returned:

**Success:**

- Result record indicating success
- Updated Lock record

**Failure:**

- Result record indicating failure

**Note**

When the Cencon Gen 2 lock starts up, it waits for either remote communications to start or for some form of user input. If some user input begins first, the lock will not respond to remote communications until the user operation at the lock is complete. If remote communications begins first, the lock will enter into communications mode and not exit communications until rebooted remotely or the communications times out without receiving data (around 20 seconds). While the lock is in communications mode, it will not respond to user input.

If you are doing remote communications to the lock and you have completed your operations with the lock, you should then reboot the lock so it is immediately available for user operations. Otherwise, anyone waiting on the lock will have to wait for the communications to time out (20 seconds).

**Example**

**Example Input Transaction:**

```xml
<TRANSACTION_LOCK_REMOTE_DELETE_USERS>
  <IPAddress>10.108.6.121:35005</IPAddress>
  <CommunicationsID/>
  <CommunicationsMethod>Tcp</CommunicationsMethod>
</TRANSACTION_LOCK_REMOTE_DELETE_USERS>```
<LockName>Gen2Lock 1000107</LockName>
<LockMode>B</LockMode>

<BankModeUserNameArray>
  <UserID>BU02</UserID>
  <UserID>BU03</UserID>
  <UserID>BU04</UserID>
</BankModeUserNameArray>

<DispatcherID>CentranSS</DispatcherID>

</TRANSACTION_LOCK_REMOTE_DELETE_USERS>

Output Transaction:

<RESPONSE_LOCK_REMOTE_DELETE_USERS>
  <TRANSACTION_LOCK_REMOTE_DELETE_USERS>
    <IPAddress>10.108.6.121:35005</IPAddress>
    <CommunicationsMethod>Tcp</CommunicationsMethod>
    <LockName>Gen2Lock 1000107</LockName>
    <LockMode>B</LockMode>
    <BankModeUserNameArray>
      <UserID>BU02</UserID>
      <UserID>BU03</UserID>
      <UserID>BU04</UserID>
    </BankModeUserNameArray>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_LOCK_REMOTE_DELETE_USERS>

  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Users removed from the lock successfully.</Description>
  </ResultRecord>

  <LockRecord>
    <LockName>Gen2Lock 1000107</LockName>
    <RecordType>A</RecordType>
    <StartDate>2012-10-19T12:32:58.56Z</StartDate>
    <LastUsedDate>2012-10-19T12:44:12.595Z</LastUsedDate>
    <CustomerNumber>424853</CustomerNumber>
    <LockMode>B</LockMode>
    <IfDualMode>false</IfDualMode>
    <SerialNumber>001000107</SerialNumber>
    <AuditCount>1</AuditCount>
    <IfLockOpen>false</IfLockOpen>
    <IfForcedClosed>false</IfForcedClosed>
    <IfRoute1Issued>false</IfRoute1Issued>
    <IfRoute2Issued>false</IfRoute2Issued>
    <IfRoute3Issued>false</IfRoute3Issued>
    <IfNoAlarm>false</IfNoAlarm>
    <IfSecondLineMaintenanceCall>false</IfSecondLineMaintenanceCall>
    <IfActivationCall>false</IfActivationCall>
    <IfUnassignedOpenCall>false</IfUnassignedOpenCall>
    <Seal>0</Seal>
    <PreviousSeal>0</PreviousSeal>
    <RouteSeal1>0</RouteSeal1>
    <RouteSeal2>0</RouteSeal2>
    <RouteSeal3>0</RouteSeal3>
    <PreviousRouteSeal1>0</PreviousRouteSeal1>
    <PreviousRouteSeal2>0</PreviousRouteSeal2>
    <PreviousRouteSeal3>0</PreviousRouteSeal3>
    <OpenTries1>0</OpenTries1>
    <OpenTries2>0</OpenTries2>
    <OpenTries3>0</OpenTries3>
    <TransferReturnCode>0</TransferReturnCode>
    <IssuedComboUser1Seq1>0</IssuedComboUser1Seq1>
    <IssuedComboUser1Seq2>0</IssuedComboUser1Seq2>
    <IssuedComboUser1Seq3>0</IssuedComboUser1Seq3>
    <IssuedComboUser2Seq1>0</IssuedComboUser2Seq1>
    <IssuedComboUser2Seq2>0</IssuedComboUser2Seq2>
    <IssuedComboUser2Seq3>0</IssuedComboUser2Seq3>
    <PreviousComboUser1Seq1>0</PreviousComboUser1Seq1>
  </LockRecord>
</RESPONSE_LOCK_REMOTE_DELETE_USERS>
<NetworkAddress>10.108.6.121</NetworkAddress>
<NetworkPort>35005</NetworkPort>
<DisplayIssuedComboUser1Seq1/>
<DisplayIssuedComboUser1Seq2/>
<DisplayIssuedComboUser1Seq3/>
<DisplayIssuedComboUser2Seq1/>
<DisplayIssuedComboUser2Seq2/>
<DisplayIssuedComboUser2Seq3/>
</BankModeUserNameArray>
  <UserID>BU01</UserID>
  <UserID>BU05</UserID>
  <UserID>BU06</UserID>
  <UserID>BU07</UserID>
  <UserID>BU1000</UserID>
</BankModeUserNameArray>
</LockRecord>
</RESPONSE_LOCK_REMOTE_DELETE_USERS>
Chapter 10 - Remote Lock Management XML Transactions

10.7 Shelve Lock Across Network

This transaction is used to shelve a mode of a Cencon Gen 2 or higher lock that is connected to a network IP address. This transaction only shelves the specified lock mode. If other modes of the lock are active, they will not be affected by this transaction and will remain active. If all three modes of the lock are active, you will have to call this transaction three times to completely shelve all modes of the lock.

The network connection to the lock can be through an ATM computer running the Cencon ATM Agent software, or through an ethernet to serial adapter for the Cencon lock.

Transaction information required:

- **Lock IP Address and Port** - Specifies the lock to connect to from Centran to shelve.
- **Lock Communications ID** - Specifies an alternate identification of a lock to connect to from Centran to shelve. This is to support alternate methods of handling remote communications with locks for various network topologies.
- **Lock Communications Method** - Specifies the method of communication to be used to communicate with the lock. The default method is by TCP/IP network communications. This is specified by the value 'Tcp'.
- **Lock Name** - This is the lock name of the lock that you are going to shelve.
- **Lock Mode** - This is the lock mode of the lock that you are going to shelve.
- **Dispatcher ID** - If the ID field value is missing or left blank, the default dispatcher ID specified in CenTran’s registry is used.

Transaction information returned:

**Success:**

- Result record indicating success
- Shelved Lock record

**Failure:**

- Result record indicating failure

---

**Note**

When the Cencon Gen 2 lock starts up, it waits for either remote communications to start or for some form of user input. If some user input begins first, the lock will not respond to remote communications until the user operation at the lock is complete. If remote communications begins first, the lock will enter into communications mode and not exit communications until rebooted remotely or the communications times out without receiving data (around 20 seconds). While the lock is in communications mode, it will not respond to user input.

If you are doing remote communications to the lock and you have completed your operations with the lock, you should then reboot the lock so it is immediately available for user operations. Otherwise, anyone waiting on the lock will have to wait for the communications to time out (20 seconds).

---

**Note**

If the Cencon configuration option to require a change key be present in the lock for remote shelve is set, you will not be able to remotely shelve the lock across a remote connection without first having someone present to open the lock and insert a change key. In the case of the Cencon Gen 2 swing bolt lock, you can alternatively open the lock and enter #50 at the lock to allow remote administration of the lock. Refer to the Cencon application Change Configuration Settings dialog to set this configuration option in the Cencon database.

The error code **RC_ERR_SHELVE_LOCK_SERIAL_CHANGE_KEY_NOT_PRESENT** will be returned by Centran if this error occurs.
Example Input Transaction:

```xml
<TRANSACTION_LOCK_REMOTE_SHELVE>
  <IPAddress>10.108.6.121:35005</IPAddress>
  <CommunicationsID/>
  <CommunicationsMethod>Tcp</CommunicationsMethod>
  <LockName>Gen2Lock 1000107</LockName>
  <LockMode>B</LockMode>
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_LOCK_REMOTE_SHELVE>
```

Output Transaction:

```xml
<RESPONSE_LOCK_REMOTE_SHELVE>
  <TRANSACTION_LOCK_REMOTE_SHELVE>
    <IPAddress>10.108.6.121:35005</IPAddress>
    <CommunicationsID/>
    <CommunicationsMethod>Tcp</CommunicationsMethod>
    <LockName>Gen2Lock 1000107</LockName>
    <LockMode>B</LockMode>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_LOCK_REMOTE_SHELVE>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Lock mode shelved successfully.</Description>
  </ResultRecord>
  <LockRecord>
    <LockName>Gen2Lock 1000107</LockName>
    <RecordType>D</RecordType>
    <StartDate>2012-10-19T12:32:58.56Z</StartDate>
    <LastUsedDate>2012-10-19T12:53:11.513Z</LastUsedDate>
    <CustomerNumber>424853</CustomerNumber>
    <LockMode>B</LockMode>
    <IfDualMode>false</IfDualMode>
    <SerialNumber>001000107</SerialNumber>
    <AuditCount>1</AuditCount>
    <IfLockOpen>false</IfLockOpen>
    <IfForcedClosed>false</IfForcedClosed>
    <IfRoute1Issued>false</IfRoute1Issued>
    <IfRoute2Issued>false</IfRoute2Issued>
    <IfRoute3Issued>false</IfRoute3Issued>
    <IfNoAlarm>false</IfNoAlarm>
    <IfSecondLineMaintenanceCall>false</IfSecondLineMaintenanceCall>
    <IfActivationCall>false</IfActivationCall>
    <IfUnassignedOpenCall>false</IfUnassignedOpenCall>
    <Seal>0</Seal>
  </LockRecord>
</RESPONSE_LOCK_REMOTE_SHELVE>
```
This transaction is used to set lock time and time zone daylight savings time transition table of a Cencon Gen 2 or higher lock that is connected to a network IP address. This transaction only sets the daylight savings time transition table for the specified lock mode. If other modes of the lock are active and you want to set the daylight savings time transition table for them as well, you will need to call this transaction for them also.

The network connection to the lock can be through an ATM computer running the Cencon ATM Agent software, or through an ethernet to serial adapter for the Cencon lock.

Transaction information required:

- **Lock IP Address and Port** - Specifies the lock to connect to from Centran to set lock time and time zone daylight savings time transition table.
- **Lock Communications ID** - Specifies an alternate identification of a lock to connect to from Centran to set lock time and time zone daylight savings time transition table. This is to support alternate methods of handling remote communications with locks for various network topologies.
- **Lock Communications Method** - Specifies the method of communication to be used to communicate with the lock. The default method is by TCP/IP network communications. This is specified by the value 'Tcp'.
- **Lock Name** - This is the lock name of the lock that you are going to set lock time and time zone daylight savings time transition table.
- **Lock Mode** - This is the lock mode of the lock that you are going to set lock time and time zone daylight savings time transition table.
- **Time Zone ID** - This is a 64 character field to set the time zone ID for the lock. This field can be left blank. If this field is populated, the time zone ID must exactly match an operating system time zone ID, or an error will occur. If this field is left blank, the Centran server local time zone will automatically be used. This field is used to identify the time zone ID for the lock. The lock time zone ID is used to generate the daylight savings time transition table for the lock when the lock time is set. It is used for the lock to determine local time depending on the current daylight savings time offset. This affects lock user time windows, if any, in relation to the current local time. The daylight savings time transition table is initialized by lock mode, so it can be different for each lock mode. The lock daylight savings time transition table covers a period of 20 years. It is updated whenever the lock time is set. The lock daylight savings time transition table is generated from time zone information from the operating system, so if the operating system is out of date, the daylight savings time settings may be affected.
- **Dispatcher ID** - If the ID field value is missing or left blank, the default dispatcher ID specified in CenTran's registry is used.

Transaction information returned:

**Success:**

- Result record indicating success
- Updated Lock record

**Failure:**

- Result record indicating failure

**Note**

When the Cencon Gen 2 lock starts up, it waits for either remote communications to start or for some form of user input. If some user input begins first, the lock will not respond to remote communications until the user operation at the lock is complete. If remote communications begins first, the lock will enter into communications mode and not exit communications until rebooted remotely or the communications times out without receiving data (around 20 seconds). While the lock is in communications mode, it will not respond to user input.

If you are doing remote communications to the lock and you have completed your operations with the lock, you should then reboot the lock so it is immediately available for user operations. Otherwise, anyone waiting on the lock will have to wait for the communications to time out (20 seconds).
Example

Example Input Transaction:

```xml
<TRANSACTION_LOCK_REMOTE_SET_TIME>
    <IPAddress>10.108.6.121:35005</IPAddress>
    <CommunicationsID/>
    <CommunicationsMethod>Tcp</CommunicationsMethod>
    <LockName>Gen2Lock 1000107</LockName>
    <LockMode>B</LockMode>
    <TimeZoneID>Central Standard Time</TimeZoneID>
    <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_LOCK_REMOTE_SET_TIME>
```

Output Transaction:

```xml
<RESPONSE_LOCK_REMOTE_SET_TIME>
    <TRANSACTION_LOCK_REMOTE_SET_TIME>
        <IPAddress>10.108.6.121:35005</IPAddress>
        <CommunicationsID/>
        <CommunicationsMethod>Tcp</CommunicationsMethod>
        <LockName>Gen2Lock 1000107</LockName>
        <LockMode>B</LockMode>
        <TimeZoneID>Central Standard Time</TimeZoneID>
        <DispatcherID>CentranSS</DispatcherID>
    </TRANSACTION_LOCK_REMOTE_SET_TIME>
    <ResultRecord>
        <Result>Success</Result>
        <ErrorCode>RC_OK</ErrorCode>
        <IfRetryValid>false</IfRetryValid>
        <Description>Lock clock and daylight savings time table set successfully.</Description>
    </ResultRecord>
    <LockRecord>
        <LockName>Gen2Lock 1000107</LockName>
        <RecordType>A</RecordType>
        <StartDate>2012-10-19T12:32:58.56Z</StartDate>
        <LastUsedDate>2012-10-19T12:53:11.513Z</LastUsedDate>
        <CustomerNumber>424853</CustomerNumber>
        <LockMode>B</LockMode>
        <IfDualMode>false</IfDualMode>
        <SerialNumber>001000107</SerialNumber>
        <AuditCount>1</AuditCount>
        <IfLockOpen>false</IfLockOpen>
        <If ForcedClosed>false</If ForcedClosed>
        <If Route1 Issued>false</If Route1 Issued>
        <If Route2 Issued>false</If Route2 Issued>
        <If Route3 Issued>false</If Route3 Issued>
        <IfNoAlert>false</IfNoAlert>
        <If SecondLine Maintenance Call>false</If SecondLine Maintenance Call>
        <If Activation Call>false</If Activation Call>
        <If Unassigned Open Call>false</If Unassigned Open Call>
        <Seal>0</Seal>
        <PreviousSeal>0</PreviousSeal>
        <RouteSeal1>0</RouteSeal1>
        <RouteSeal2>0</RouteSeal2>
        <RouteSeal3>0</RouteSeal3>
        <PreviousRouteSeal1>0</PreviousRouteSeal1>
        <PreviousRouteSeal2>0</PreviousRouteSeal2>
        <PreviousRouteSeal3>0</PreviousRouteSeal3>
        <OpenTries1>0</OpenTries1>
        <OpenTries2>0</OpenTries2>
        <OpenTries3>0</OpenTries3>
        <TransferReturnCode>0</TransferReturnCode>
        <IssuedComboUser1Seq1>0</IssuedComboUser1Seq1>
        <IssuedComboUser1Seq2>0</IssuedComboUser1Seq2>
        <IssuedComboUser1Seq3>0</IssuedComboUser1Seq3>
    </LockRecord>
</RESPONSE_LOCK_REMOTE_SET_TIME>
```
<IssuedComboUser2Seq1>0</IssuedComboUser2Seq1>
<IssuedComboUser2Seq2>0</IssuedComboUser2Seq2>
<IssuedComboUser2Seq3>0</IssuedComboUser2Seq3>
<PreviousComboUser1Seq1>0</PreviousComboUser1Seq1>
<PreviousComboUser1Seq2>0</PreviousComboUser1Seq2>
<PreviousComboUser1Seq3>0</PreviousComboUser1Seq3>
<PreviousComboUser2Seq1>0</PreviousComboUser2Seq1>
<PreviousComboUser2Seq2>0</PreviousComboUser2Seq2>
<PreviousComboUser2Seq3>0</PreviousComboUser2Seq3>
<GroupName/>
<OriginalSerialNumber>000000</OriginalSerialNumber>
>Description1>Truck # 1</Description1>
>Description2>Serviced by Fred and John</Description2>
>Description3/>
>Description4/>
<CustomerID>North Bank</CustomerID>
<ATMSerialNumber>Kaba Mas ATM 1</ATMSerialNumber>
<UserDefined1>ATM Model #3</UserDefined1>
<UserDefined2/>
<UserDefined3/>
<UserDefined4/>
.Region>KENTUCKY</Region>
<IfLastRoute1Issued>false</IfLastRoute1Issued>
<IfLastRoute2Issued>false</IfLastRoute2Issued>
<IfLastRoute3Issued>false</IfLastRoute3Issued>
<User1ID1/>
<User1ID2/>
<User1ID3/>
>User2ID1/>
>User2ID2/>
<User2ID3/>
<RouteName1/>
<RouteName2/>
<RouteName3/>
<DispatcherID1/>
<DispatcherID2/>
<DispatcherID3/>
<OpenTime1/>
<OpenTime2/>
<OpenTime3/>
<CloseTime1/>
<CloseTime2/>
<CloseTime3/>
<IfPreviousRoute1Issued>false</IfPreviousRoute1Issued>
<IfPreviousRoute2Issued>false</IfPreviousRoute2Issued>
<IfPreviousRoute3Issued>false</IfPreviousRoute3Issued>
<PreviousUser1ID1/>
<PreviousUser1ID2/>
<PreviousUser1ID3/>
<PreviousUser2ID1/>
<PreviousUser2ID2/>
<PreviousUser2ID3/>
<PreviousRouteName1/>
<PreviousRouteName2/>
<PreviousRouteName3/>
<PreviousOpenTime1/>
<PreviousOpenTime2/>
<PreviousOpenTime3/>
<PreviousCloseTime1/>
<PreviousCloseTime2/>
<PreviousCloseTime3/>
<ServiceBranch>North Bank Service</ServiceBranch>
<Address1>749 West Short Street</Address1>
<Address2/>
<City>Lexington</City>
<State>Kentucky</State>
<ZIP>40508-1200</ZIP>
<Country>USA</Country>
<KeyCloseSeal>0</KeyCloseSeal>
<BankBranchName>North Bank Branch</BankBranchName>
<BankOpenDelay>5</BankOpenDelay>
<BankOpenWindow>5</BankOpenWindow>
<LockHardwareModel/>
<LockActivationStatus>gen2</LockActivationStatus>
<LockDispatchStatus/>
<TimeZoneID>Central Standard Time</TimeZoneID>
<LowBatteryDate/>
<DuressDate/>
<IfLegacyImport>false</IfLegacyImport>
<NetworkAddress>10.108.6.121</NetworkAddress>
<NetworkPort>35005</NetworkPort>
<DisplayIssuedComboUser1Seq1/>
<DisplayIssuedComboUser1Seq2/>
<DisplayIssuedComboUser1Seq3/>
<DisplayIssuedComboUser2Seq1/>
<DisplayIssuedComboUser2Seq2/>
<DisplayIssuedComboUser2Seq3/>
<BankModeUserNameArray>
  <UserID>BU01</UserID>
  <UserID>BU05</UserID>
  <UserID>BU06</UserID>
  <UserID>BU07</UserID>
  <UserID>BU1000</UserID>
</BankModeUserNameArray>
</LockRecord>
</RESPONSE_LOCK_REMOTE_SET_TIME>
This transaction is used to set single or dual access of a Cencon Gen 2 or higher lock that is connected to a network IP address.

The network connection to the lock can be through an ATM computer running the Cencon ATM Agent software, or through an ethernet to serial adapter for the Cencon lock.

Transaction information required:

- **Lock IP Address and Port** - Specifies the lock to connect to from Centran to set single or dual access.
- **Lock Communications ID** - Specifies an alternate identification of a lock to connect to from Centran to set single or dual access. This is to support alternate methods of handling remote communications with locks for various network topologies.
- **Lock Communications Method** - Specifies the method of communication to be used to communicate with the lock. The default method is by TCP/IP network communications. This is specified by the value 'Tcp'.
- **Lock Name** - This is the lock name of the lock that you are going to set single or dual access.
- **Lock Mode** - This is the lock mode of the lock that you are going to set single or dual access.
- **If Dual Mode** - This is a flag indicating that the lock is to be set to dual mode. If this flag is 1 or true, then the lock will be set to dual user access. If this flag is 0 or false, then the lock will be set to single user access.
- **Dispatcher ID** - If the ID field value is missing or left blank, the default dispatcher ID specified in CenTran's registry is used.

Transaction information returned:

**Success:**

- Result record indicating success
- Updated Lock record

**Failure:**

- Result record indicating failure

**Note**

When the Cencon Gen 2 lock starts up, it waits for either remote communications to start or for some form of user input. If some user input begins first, the lock will not respond to remote communications until the user operation at the lock is complete. If remote communications begins first, the lock will enter into communications mode and not exit communications until rebooted remotely or the communications times out without receiving data (around 20 seconds). While the lock is in communications mode, it will not respond to user input.

If you are doing remote communications to the lock and you have completed your operations with the lock, you should then reboot the lock so it is immediately available for user operations. Otherwise, anyone waiting on the lock will have to wait for the communications to time out (20 seconds).

**Example**

**Example Input Transaction:**

```xml
<TRANSACTION_LOCK_REMOTE_SET_SINGLE_DUAL_ACCESS>
  <IPAddress>10.108.6.121:35005</IPAddress>
  <CommunicationsID/>
  <CommunicationsMethod>Tcp</CommunicationsMethod>
  <LockName>Gen2Lock 1000107</LockName>
  <LockMode>F</LockMode>
  <IfDualMode>true</IfDualMode>
</TRANSACTION_LOCK_REMOTE_SET_SINGLE_DUAL_ACCESS>
```
Output Transaction:

<RESPONSE_LOCK_REMOTE_SET_SINGLE_DUAL_ACCESS>
  <TRANSACTION_LOCK_REMOTE_SET_SINGLE_DUAL_ACCESS>
    <IPAddress>10.108.6.121:35005</IPAddress>
    <CommunicationsMethod>Tcp</CommunicationsMethod>
    <LockName>Gen2Lock 1000107</LockName>
    <LockMode>F</LockMode>
    <IfDualMode>true</IfDualMode>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_LOCK_REMOTE_SET_SINGLE_DUAL_ACCESS>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Lock dual user access set successfully.</Description>
  </ResultRecord>
  <LockRecord>
    <LockName>Gen2Lock 1000107</LockName>
    <RecordType>A</RecordType>
    <StartDate>2012-10-18T19:42:49.54Z</StartDate>
    <LastUsedDate/>
    <CustomerNumber>964592</CustomerNumber>
    <LockMode>F</LockMode>
    <IfDualMode>true</IfDualMode>
    <SerialNumber>001000107</SerialNumber>
    <AuditCount>1</AuditCount>
    <IfLockOpen>false</IfLockOpen>
    <If ForcedClosed>false</If ForcedClosed>
    <If Route1 Issued>false</If Route1 Issued>
    <If Route2 Issued>false</If Route2 Issued>
    <If Route3 Issued>false</If Route3 Issued>
    <If No Alarm>false</If No Alarm>
    <If Second Line Maintenance Call>false</If Second Line Maintenance Call>
    <If Activation Call>false</If Activation Call>
    <If Unassigned Open Call>false</If Unassigned Open Call>
    <Seal>21260</Seal>
    <PreviousSeal>0</PreviousSeal>
    <RouteSeal1>0</RouteSeal1>
    <RouteSeal2>0</RouteSeal2>
    <RouteSeal3>0</RouteSeal3>
    <PreviousRouteSeal1>0</PreviousRouteSeal1>
    <PreviousRouteSeal2>0</PreviousRouteSeal2>
    <PreviousRouteSeal3>0</PreviousRouteSeal3>
    <OpenTries1>0</OpenTries1>
    <OpenTries2>0</OpenTries2>
    <OpenTries3>0</OpenTries3>
    <TransferReturnCode>0</TransferReturnCode>
    <IssuedComboUser1Seq1>0</IssuedComboUser1Seq1>
    <IssuedComboUser1Seq2>0</IssuedComboUser1Seq2>
    <IssuedComboUser1Seq3>0</IssuedComboUser1Seq3>
    <IssuedComboUser2Seq1>0</IssuedComboUser2Seq1>
    <IssuedComboUser2Seq2>0</IssuedComboUser2Seq2>
    <IssuedComboUser2Seq3>0</IssuedComboUser2Seq3>
    <PreviousComboUser1Seq1>0</PreviousComboUser1Seq1>
    <PreviousComboUser1Seq2>0</PreviousComboUser1Seq2>
    <PreviousComboUser1Seq3>0</PreviousComboUser1Seq3>
    <PreviousComboUser2Seq1>0</PreviousComboUser2Seq1>
    <PreviousComboUser2Seq2>0</PreviousComboUser2Seq2>
    <PreviousComboUser2Seq3>0</PreviousComboUser2Seq3>
    <GroupName/>
    <OriginalSerialNumber>000000</OriginalSerialNumber>
  </LockRecord>
</RESPONSE_LOCK_REMOTE_SET_SINGLE_DUAL_ACCESS>
10.10 Set Lock Open Delay Window Across Network

This transaction is used to set the lock open delay and open time window of a bank mode Cencon Gen 2 or higher lock that is connected to a network IP address.

The network connection to the lock can be through an ATM computer running the Cencon ATM Agent software, or through an ethernet to serial adapter for the Cencon lock.

Transaction information required:

- **Lock IP Address and Port** - Specifies the lock to connect to from Centran to set the lock open delay and open time window.

- **Lock Communications ID** - Specifies an alternate identification of a lock to connect to from Centran to set the lock open delay and open time window. This is to support alternate methods of handling remote communications with locks for various network topologies.

- **Lock Communications Method** - Specifies the method of communication to be used to communicate with the lock. The default method is by TCP/IP network communications. This is specified by the value 'Tcp'.

- **Lock Name** - This is the lock name of the lock that you are going to set the lock open delay and open time window.

- **Lock Mode** - This is the lock mode of the lock that you are going to set the lock open delay and open time window. This is currently always going to be bank mode. FLM and Route lock modes do not support an open delay and open time window.

- **Bank Open Delay** - This is an integer value representing the number of minutes of the bank mode open delay. If this value is set to 0 then the **Bank Open Window** must also be set to 0. If this value is set to some number of minutes greater than 0, then the **Bank Open Window** must also be set to some number of minutes greater than 0.

  This delay will be applied to bank mode users attempting to open the lock. If the bank mode user enters a valid combination with a valid key and a bank mode open delay is set, then the lock will go into a wait state before allowing the same bank mode user to use their key again to open the lock. The **Bank Open Delay** defines how long in minutes the user has to wait before opening the lock.

- **Bank Open Window** - This is an integer value representing the number of minutes of the bank mode open window. If this value is set to 0 then the **Bank Open Delay** must also be set to 0. If this value is set to some number of minutes greater than 0, then the **Bank Open Delay** must also be set to some number of minutes greater than 0.

  This open window will be applied to bank mode users attempting to open the lock. If the bank mode user enters a valid combination with a valid key and a bank mode open delay is set, then the lock will go into a wait state before allowing the same bank mode user to use their key again to open the lock. The **Bank Open Window** defines how long in minutes the user has to open the lock after the delay is complete.

- **Dispatcher ID** - If the ID field value is missing or left blank, the default dispatcher ID specified in CenTran’s registry is used.

Transaction information returned:

**Success:**

- Result record indicating success
- Updated Lock record

**Failure:**

- Result record indicating failure

---

**Note**

When the Cencon Gen 2 lock starts up, it waits for either remote communications to start or for some form of user input. If some user input begins first, the lock will not respond to remote communications until the user input is complete.
user operation at the lock is complete. If remote communications begins first, the lock will enter into communications mode and not exit communications until rebooted remotely or the communications times out without receiving data (around 20 seconds). While the lock is in communications mode, it will not respond to user input.

If you are doing remote communications to the lock and you have completed your operations with the lock, you should then reboot the lock so it is immediately available for user operations. Otherwise, anyone waiting on the lock will have to wait for the communications to time out (20 seconds).

**Example**

**Example Input Transaction:**

```xml
<TRANSACTION_LOCK_REMOTE_SET_OPEN_DELAY_WINDOW>
    <IPAddress>10.108.6.96:35005</IPAddress>
    <CommunicationsMethod>Tcp</CommunicationsMethod>
    <LockName>Gen2Lock 1000107</LockName>
    <LockMode>B</LockMode>
    <BankOpenDelay>6</BankOpenDelay>
    <BankOpenWindow>3</BankOpenWindow>
    <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_LOCK_REMOTE_SET_OPEN_DELAY_WINDOW>
```

**Output Transaction:**

```xml
<RESPONSE_LOCK_REMOTE_SET_OPEN_DELAY_WINDOW>
    <TRANSACTION_LOCK_REMOTE_SET_OPEN_DELAY_WINDOW>
        <IPAddress>10.108.6.96:35005</IPAddress>
        <CommunicationsMethod>Tcp</CommunicationsMethod>
        <LockName>Gen2Lock 1000107</LockName>
        <LockMode>B</LockMode>
        <BankOpenDelay>6</BankOpenDelay>
        <BankOpenWindow>3</BankOpenWindow>
        <DispatcherID>CentranSS</DispatcherID>
    </TRANSACTION_LOCK_REMOTE_SET_OPEN_DELAY_WINDOW>
    <ResultRecord>
        <Result>Success</Result>
        <ErrorCode>RC_OK</ErrorCode>
        <IfRetryValid>false</IfRetryValid>
        <Description>Lock open delay and open window set successfully.</Description>
    </ResultRecord>
    <LockRecord>
        <LockName>Gen2Lock 1000107</LockName>
        <RecordType>A</RecordType>
        <StartDate>2013-01-28T18:07:35.6Z</StartDate>
        <CustomerNumber>877983</CustomerNumber>
        <LockMode>B</LockMode>
        <IfDualMode>false</IfDualMode>
        <SerialNumber>001000107</SerialNumber>
        <AuditCount>1</AuditCount>
        <IfLockOpen>false</IfLockOpen>
        <IfForcedClosed>false</IfForcedClosed>
        <IfRoute1Issued>false</IfRoute1Issued>
        <IfRoute2Issued>false</IfRoute2Issued>
        <IfRoute3Issued>false</IfRoute3Issued>
        <IfNoAlarm>false</IfNoAlarm>
        <IfSecondLineMaintenanceCall>false</IfSecondLineMaintenanceCall>
        <IfActivationCall>false</IfActivationCall>
        <IfUnassignedOpenCall>false</IfUnassignedOpenCall>
        <Seal>0</Seal>
        <PreviousSeal>0</PreviousSeal>
        <RouteSeal1>0</RouteSeal1>
        <RouteSeal2>0</RouteSeal2>
    </LockRecord>
</RESPONSE_LOCK_REMOTE_SET_OPEN_DELAY_WINDOW>
```
<GroupName/>
<OriginalSerialNumber>000000</OriginalSerialNumber>
>Description1>Truck #1</Description1>
>Description2>Serviced by Fred and John</Description2>
>Description3/>
>Description4/>
<CustomerID>North Bank</CustomerID>
<ATMSerialNumber>Kaba Mas ATM 1</ATMSerialNumber>
<UserDefined1>ATM Model #3</UserDefined1>
<UserDefined2/>
<UserDefined3/>
<UserDefined4/>
<Region>KENTUCKY</Region>
<IfLastRoute1Issued>false</IfLastRoute1Issued>
<IfLastRoute2Issued>false</IfLastRoute2Issued>
<IfLastRoute3Issued>false</IfLastRoute3Issued>
<User1ID1/>
<User1ID2/>
<User1ID3/>
<User2ID1/>
<User2ID2/>
<User2ID3/>
<RouteName1/>
<RouteName2/>
<RouteName3/>
<DispatcherID1/>
<DispatcherID2/>
<DispatcherID3/>
<OpenTime1/>
<OpenTime2/>
<OpenTime3/>
<CloseTime1/>
<CloseTime2/>
<CloseTime3/>
<IfPreviousRoute1Issued>false</IfPreviousRoute1Issued>
<IfPreviousRoute2Issued>false</IfPreviousRoute2Issued>
<IfPreviousRoute3Issued>false</IfPreviousRoute3Issued>
<PreviousUser1ID1/>
<PreviousUser1ID2/>
<PreviousUser1ID3/>
<PreviousUser2ID1/>
<PreviousUser2ID2/>
<PreviousUser2ID3/>
<PreviousRouteName1/>
<PreviousRouteName2/>
<PreviousRouteName3/>
<PreviousOpenTime1/>
<PreviousOpenTime2/>
<PreviousOpenTime3/>
<PreviousCloseTime1/>
<PreviousCloseTime2/>
<PreviousCloseTime3/>
<ServiceBranch>North Bank Service</ServiceBranch>
<Address1>749 West Short Street</Address1>
<Address2/>
<City>Lexington</City>  
<State>Kentucky</State>  
<ZIP>40508-1200</ZIP>  
<Country>USA</Country>  
<KeyCloseSeal>0</KeyCloseSeal>  
<BankBranchName>North Bank Branch</BankBranchName>  
<BankOpenDelay>6</BankOpenDelay>  
<BankOpenWindow>3</BankOpenWindow>  
<LockHardwareModel/>  
<LockActivationStatus>gen2</LockActivationStatus>  
<LockDispatchStatus/>  
<TimeZoneID>Eastern Standard Time</TimeZoneID>  
<LowBatteryDate/>  
<DuressDate/>  
<IfLegacyImport>false</IfLegacyImport>  
<NetworkAddress>10.108.6.96</NetworkAddress>  
<NetworkPort>35005</NetworkPort>  
<DisplayIssuedComboUser1Seq1/>  
<DisplayIssuedComboUser1Seq2/>  
<DisplayIssuedComboUser1Seq3/>  
<DisplayIssuedComboUser2Seq1/>  
<DisplayIssuedComboUser2Seq2/>  
<DisplayIssuedComboUser2Seq3/>  
<BankModeUserNameArray>  
  <UserID>BU01</UserID>  
  <UserID>BU02</UserID>  
  <UserID>BU03</UserID>  
  <UserID>BU04</UserID>  
  <UserID>BU05</UserID>  
  <UserID>BU06</UserID>  
</BankModeUserNameArray>  
</LockRecord>  
</RESPONSE_LOCK_REMOTE_SET_OPEN_DELAY_WINDOW>
This transaction is used to resynchronize dispatching of a Cencon Gen 2 or higher lock that is connected to a network IP address.

The network connection to the lock can be through an ATM computer running the Cencon ATM Agent software, or through an ethernet to serial adapter for the Cencon lock.

Transaction information required:

- **Lock IP Address and Port** - Specifies the lock to connect to from Centran to resynchronize dispatching.
- **Lock Communications ID** - Specifies an alternate identification of a lock to connect to from Centran to resynchronize dispatching. This is to support alternate methods of handling remote communications with locks for various network topologies.
- **Lock Communications Method** - Specifies the method of communication to be used to communicate with the lock. The default method is by TCP/IP network communications. This is specified by the value 'Tcp'.
- **Lock Name** - This is the lock name of the lock that you are going to resynchronize dispatching.
- **Lock Mode** - This is the lock mode of the lock that you are going to resynchronize dispatching. This transaction currently only applies to FLM and Route mode locks.
- **Dispatcher ID** - If the ID field value is missing or left blank, the default dispatcher ID specified in CenTran's registry is used.

Transaction information returned:

**Success:**

- Result record indicating success
- Updated Lock record

**Failure:**

- Result record indicating failure

**Note**

When the Cencon Gen 2 lock starts up, it waits for either remote communications to start or for some form of user input. If some user input begins first, the lock will not respond to remote communications until the user operation at the lock is complete. If remote communications begins first, the lock will enter into communications mode and not exit communications until rebooted remotely or the communications times out without receiving data (around 20 seconds). While the lock is in communications mode, it will not respond to user input.

If you are doing remote communications to the lock and you have completed your operations with the lock, you should then reboot the lock so it is immediately available for user operations. Otherwise, anyone waiting on the lock will have to wait for the communications to time out (20 seconds).

**Example**

**Example Input Transaction:**

```xml
<TRANSACTION_LOCK_REMOTE_RESYNC_DISPATCHING>
  <IPAddress>10.108.6.121:35005</IPAddress>
  <CommunicationsID/>
  <CommunicationsMethod>Tcp</CommunicationsMethod>
  <LockName>Gen2Lock 1000107</LockName>
  <LockMode>F</LockMode>
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_LOCK_REMOTE_RESYNC_DISPATCHING>
```
Output Transaction:

<RESPONSE_LOCK_REMOTE_RESYNC_DISPATCHING>
  <TRANSACTION_LOCK_REMOTE_RESYNC_DISPATCHING>
    <IPAddress>10.108.6.121:35005</IPAddress>
    <CommunicationsMethod>Tcp</CommunicationsMethod>
    <LockName>Gen2Lock 1000107</LockName>
    <LockMode>F</LockMode>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_LOCK_REMOTE_RESYNC_DISPATCHING>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Cencon database lock dispatching resynchronized with lock successfully.</Description>
  </ResultRecord>
  <LockRecord>
    <LockName>Gen2Lock 1000107</LockName>
    <RecordType>A</RecordType>
    <StartDate>2012-10-18T19:42:49.54Z</StartDate>
    <CustomerNumber>964592</CustomerNumber>
    <LockMode>F</LockMode>
    <IfDualMode>false</IfDualMode>
    <SerialNumber>001000107</SerialNumber>
    <AuditCount>1</AuditCount>
    <IfLockOpen>false</IfLockOpen>
    <IfForcedClosed>false</IfForcedClosed>
    <IfRoute1Issued>false</IfRoute1Issued>
    <IfRoute2Issued>false</IfRoute2Issued>
    <IfRoute3Issued>false</IfRoute3Issued>
    <IfNoAlarm>false</IfNoAlarm>
    <IfSecondLineMaintenanceCall>false</IfSecondLineMaintenanceCall>
    <IfActivationCall>false</IfActivationCall>
    <IfUnassignedOpenCall>false</IfUnassignedOpenCall>
    <Seal>21260</Seal>
    <PreviousSeal>0</PreviousSeal>
    <RouteSeal1>0</RouteSeal1>
    <RouteSeal2>0</RouteSeal2>
    <RouteSeal3>0</RouteSeal3>
    <PreviousRouteSeal1>0</PreviousRouteSeal1>
    <PreviousRouteSeal2>0</PreviousRouteSeal2>
    <PreviousRouteSeal3>0</PreviousRouteSeal3>
    <OpenTries1>0</OpenTries1>
    <OpenTries2>0</OpenTries2>
    <OpenTries3>0</OpenTries3>
    <TransferReturnCode>0</TransferReturnCode>
    <IssuedComboUser1Seq1>0</IssuedComboUser1Seq1>
    <IssuedComboUser1Seq2>0</IssuedComboUser1Seq2>
    <IssuedComboUser1Seq3>0</IssuedComboUser1Seq3>
    <IssuedComboUser2Seq1>0</IssuedComboUser2Seq1>
    <IssuedComboUser2Seq2>0</IssuedComboUser2Seq2>
    <IssuedComboUser2Seq3>0</IssuedComboUser2Seq3>
    <PreviousComboUser1Seq1>0</PreviousComboUser1Seq1>
    <PreviousComboUser1Seq2>0</PreviousComboUser1Seq2>
    <PreviousComboUser1Seq3>0</PreviousComboUser1Seq3>
    <PreviousComboUser2Seq1>0</PreviousComboUser2Seq1>
    <PreviousComboUser2Seq2>0</PreviousComboUser2Seq2>
    <PreviousComboUser2Seq3>0</PreviousComboUser2Seq3>
    <GroupName/>
    <OriginalSerialNumber>000000</OriginalSerialNumber>
    <Description1/>
    <Description2/>
    <Description3/>
    <Description4/>
    <CustomerID>North Bank</CustomerID>
    <ATMSerialNumber>Kaba Mas ATM 1</ATMSerialNumber>
    <UserDefined1/>
<Region>KENTUCKY</Region>
<IfLastRoute1Issued>false</IfLastRoute1Issued>
<IfLastRoute2Issued>false</IfLastRoute2Issued>
<IfLastRoute3Issued>false</IfLastRoute3Issued>
<User1ID1/>
<User1ID2/>
<User1ID3/>
<User2ID1/>
<User2ID2/>
<User2ID3/>
<RouteName1/>
<RouteName2/>
<RouteName3/>
<DispatcherID1/>
<DispatcherID2/>
<DispatcherID3/>
<OpenTime1/>
<OpenTime2/>
<OpenTime3/>
<CloseTime1/>
<CloseTime2/>
<CloseTime3/>
<IfPreviousRoute1Issued>false</IfPreviousRoute1Issued>
<IfPreviousRoute2Issued>false</IfPreviousRoute2Issued>
<IfPreviousRoute3Issued>false</IfPreviousRoute3Issued>
<PreviousUser1ID1/>
<PreviousUser1ID2/>
<PreviousUser1ID3/>
<PreviousUser2ID1/>
<PreviousUser2ID2/>
<PreviousUser2ID3/>
<PreviousRouteName1/>
<PreviousRouteName2/>
<PreviousRouteName3/>
<PreviousOpenTime1/>
<PreviousOpenTime2/>
<PreviousOpenTime3/>
<PreviousCloseTime1/>
<PreviousCloseTime2/>
<PreviousCloseTime3/>
<ServiceBranch>North Service Branch</ServiceBranch>
<Address1>749 West Short Street</Address1>
<Address2/>
<City>Lexington</City>
<State>Kentucky</State>
<ZIP>40508-1200</ZIP>
<Country>USA</Country>
<KeyCloseSeal>21260</KeyCloseSeal>
<BankBranchName/>
<BankOpenDelay>0</BankOpenDelay>
<BankOpenWindow>0</BankOpenWindow>
<LockHardwareModel/>
<LockActivationStatus>gen2</LockActivationStatus>
<LockDispatchStatus/>
<TimeZoneID>Eastern Standard Time</TimeZoneID>
<LowBatteryDate/>
<DuressDate/>
<IfLegacyImport>false</IfLegacyImport>
<NetworkAddress>10.108.6.121</NetworkAddress>
<NetworkPort>35005</NetworkPort>
<DisplayIssuedComboUser1Seq1/>
<DisplayIssuedComboUser1Seq2/>
<DisplayIssuedComboUser1Seq3/>
<DisplayIssuedComboUser2Seq1/>
<DisplayIssuedComboUser2Seq2/>
<DisplayIssuedComboUser2Seq3/>
</LockRecord>
</RESPONSE_LOCK_REMOTE_RESYNC_DISPATCHING>
This transaction is used to resynchronize users for bank mode of a Cencon Gen 2 or higher lock that is connected to a network IP address.

The network connection to the lock can be through an ATM computer running the Cencon ATM Agent software, or through an ethernet to serial adapter for the Cencon lock.

**Transaction information required:**

- **Lock IP Address and Port** - Specifies the lock to connect to from Centran to resynchronize users.
- **Lock Communications ID** - Specifies an alternate identification of a lock to connect to from Centran to resynchronize users. This is to support alternate methods of handling remote communications with locks for various network topologies.
- **Lock Communications Method** - Specifies the method of communication to be used to communicate with the lock. The default method is by TCP/IP network communications. This is specified by the value 'Tcp'.
- **Lock Name** - This is the lock name of the lock that you are going to resynchronize users.
- **Lock Mode** - This is the lock mode of the lock that you are going to resynchronize users. This transaction currently only applies to Bank mode locks.
- **Dispatcher ID** - If the ID field value is missing or left blank, the default dispatcher ID specified in CenTran's registry is used.

**Transaction information returned:**

**Success:**

- Result record indicating success
- Updated Lock record
- Array of bank mode lock user IDs that were added to the lock data in the Cencon database
- Array of bank mode lock user IDs that were removed from the lock data in the Cencon database
- Array of bank mode lock user IDs that failed to be added to the lock data in the Cencon database. This may be because a user assigned to the lock no longer exists in the database.
- Array of bank mode lock user IDs that failed to be removed from the lock data in the Cencon database. This should not normally occur, but may happen because of a database error.

**Failure:**

- Result record indicating failure

**Note**

When the Cencon Gen 2 lock starts up, it waits for either remote communications to start or for some form of user input. If some user input begins first, the lock will not respond to remote communications until the user operation at the lock is complete. If remote communications begins first, the lock will enter into communications mode and not exit communications until rebooted remotely or the communications times out without receiving data (around 20 seconds). While the lock is in communications mode, it will not respond to user input.

If you are doing remote communications to the lock and you have completed your operations with the lock, you should then reboot the lock so it is immediately available for user operations. Otherwise, anyone waiting on the lock will have to wait for the communications to time out (20 seconds).

**Example**

**Example Input Transaction:**

```
<TRANSACTION_LOCK_REMOTE_RESYNC_USERS>
  <IPAddress>10.108.6.121:35005</IPAddress>
</TRANSACTION_LOCK_REMOTE_RESYNC_USERS>
```
<RESPONSE_LOCK_REMOTE_RESYNC_USERS>
  <TRANSACTION_LOCK_REMOTE_RESYNC_USERS>
    <IPAddress>10.108.6.121:35005</IPAddress>
    <CommunicationsID/>
    <CommunicationsMethod>Tcp</CommunicationsMethod>
    <LockName>Gen2Lock 1000107</LockName>
    <LockMode>B</LockMode>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_LOCK_REMOTE_RESYNC_USERS>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Cencon database bank users for lock resynchronized with lock successfully.</Description>
  </ResultRecord>
  <LockRecord>
    <LockName>Gen2Lock 1000107</LockName>
    <RecordType>A</RecordType>
    <StartDate>2012-10-19T12:32:58.56Z</StartDate>
    <LastUsedDate>2012-10-19T12:53:11.513Z</LastUsedDate>
    <CustomerNumber>424853</CustomerNumber>
    <LockMode>B</LockMode>
    <IfDualMode>false</IfDualMode>
    <SerialNumber>001000107</SerialNumber>
    <AuditCount>1</AuditCount>
    <IfLockOpen>false</IfLockOpen>
    <IfForcedClosed>false</IfForcedClosed>
    <IfRoute1Issued>false</IfRoute1Issued>
    <IfRoute2Issued>false</IfRoute2Issued>
    <IfRoute3Issued>false</IfRoute3Issued>
    <IfNoAlarm>false</IfNoAlarm>
    <IfSecondLineMaintenanceCall>false</IfSecondLineMaintenanceCall>
    <IfActivationCall>false</IfActivationCall>
    <IfUnassignedOpenCall>false</IfUnassignedOpenCall>
    <Seal>0</Seal>
    <PreviousSeal>0</PreviousSeal>
    <RouteSeal1>0</RouteSeal1>
    <RouteSeal2>0</RouteSeal2>
    <RouteSeal3>0</RouteSeal3>
    <PreviousRouteSeal1>0</PreviousRouteSeal1>
    <PreviousRouteSeal2>0</PreviousRouteSeal2>
    <PreviousRouteSeal3>0</PreviousRouteSeal3>
    <OpenTries1>0</OpenTries1>
    <OpenTries2>0</OpenTries2>
    <OpenTries3>0</OpenTries3>
    <TransferReturnCode>0</TransferReturnCode>
    <IssuedComboUser1Seq1>0</IssuedComboUser1Seq1>
    <IssuedComboUser1Seq2>0</IssuedComboUser1Seq2>
    <IssuedComboUser1Seq3>0</IssuedComboUser1Seq3>
    <IssuedComboUser2Seq1>0</IssuedComboUser2Seq1>
    <IssuedComboUser2Seq2>0</IssuedComboUser2Seq2>
    <IssuedComboUser2Seq3>0</IssuedComboUser2Seq3>
    <PreviousComboUser1Seq1>0</PreviousComboUser1Seq1>
    <PreviousComboUser1Seq2>0</PreviousComboUser1Seq2>
    <PreviousComboUser1Seq3>0</PreviousComboUser1Seq3>
    <PreviousComboUser2Seq1>0</PreviousComboUser2Seq1>
    <PreviousComboUser2Seq2>0</PreviousComboUser2Seq2>
    <PreviousComboUser2Seq3>0</PreviousComboUser2Seq3>
    <GroupName/>
    <OriginalSerialNumber>000000</OriginalSerialNumber>
  </LockRecord>
</RESPONSE_LOCK_REMOTE_RESYNC_USERS>
<Description1>Truck #1</Description1>
<Description2>Serviced by Fred and John</Description2>
<Description3/>
<Description4/>
<CustomerID>North Bank</CustomerID>
<ATMSerialNumber>Kaba Mas ATM 1</ATMSerialNumber>
<UserDefined1>ATM Model #3</UserDefined1>
<UserDefined2/>
<UserDefined3/>
<UserDefined4/>
<Region>KENTUCKY</Region>
<IfLastRoute1Issued>false</IfLastRoute1Issued>
<IfLastRoute2Issued>false</IfLastRoute2Issued>
<IfLastRoute3Issued>false</IfLastRoute3Issued>
<User1ID1/>
<User1ID2/>
<User1ID3/>
<User2ID1/>
<User2ID2/>
<User2ID3/>
<RouteName1/>
<RouteName2/>
<RouteName3/>
<DispatcherID1/>
<DispatcherID2/>
<DispatcherID3/>
<OpenTime1/>
<OpenTime2/>
<OpenTime3/>
<CloseTime1/>
<CloseTime2/>
<CloseTime3/>
<IfPreviousRoute1Issued>false</IfPreviousRoute1Issued>
<IfPreviousRoute2Issued>false</IfPreviousRoute2Issued>
<IfPreviousRoute3Issued>false</IfPreviousRoute3Issued>
<PreviousUser1ID1/>
<PreviousUser1ID2/>
<PreviousUser1ID3/>
<PreviousUser2ID1/>
<PreviousUser2ID2/>
<PreviousUser2ID3/>
<PreviousRouteName1/>
<PreviousRouteName2/>
<PreviousRouteName3/>
<PreviousOpenTime1/>
<PreviousOpenTime2/>
<PreviousOpenTime3/>
<PreviousCloseTime1/>
<PreviousCloseTime2/>
<PreviousCloseTime3/>
<ServiceBranch>North Bank Service</ServiceBranch>
<Address1>749 West Short Street</Address1>
<Address2/>
<City>Lexington</City>
<State>Kentucky</State>
<ZIP>40508-1200</ZIP>
<Country>USA</Country>
<KeyCloseSeal>0</KeyCloseSeal>
<BankBranchName>North Bank Branch</BankBranchName>
<BankOpenDelay>5</BankOpenDelay>
<BankOpenWindow>5</BankOpenWindow>
<LockHardwareModel/>
<LockActivationStatus>gen2</LockActivationStatus>
<LockDispatchStatus/>
<TimeZoneID>Eastern Standard Time</TimeZoneID>
<LowBatteryDate/>
<DuressDate/>
<IfLegacyImport>false</IfLegacyImport>
<NetworkAddress>10.108.6.121</NetworkAddress>
<NetworkPort>35005</NetworkPort>
<DisplayIssuedComboUser1Seq1/>
<DisplayIssuedComboUser1Seq2/>
<DisplayIssuedComboUser1Seq3/>
<DisplayIssuedComboUser2Seq1/>
<DisplayIssuedComboUser2Seq2/>
<DisplayIssuedComboUser2Seq3/>
<BankModeUserNameArray>
  <UserID>BU1000</UserID>
  <UserID>BU01</UserID>
  <UserID>BU07</UserID>
  <UserID>BU05</UserID>
  <UserID>BU06</UserID>
</BankModeUserNameArray>
</LockRecord>
<BankUsersAddedToDatabaseLock>
  <UserID>BU07</UserID>
  <UserID>BU06</UserID>
</BankUsersAddedToDatabaseLock>
<BankUsersRemovedFromDatabaseLock>
  <UserID>BU999999</UserID>
  <UserID>BU02</UserID>
</BankUsersRemovedFromDatabaseLock>
<BankUsersFailedAddToDatabaseLock/>
<BankUsersFailedRemoveFromDatabaseLock/>
</RESPONSE_LOCK_REMOTE_RESYNC_USERS>
10.13 Reboot Lock Across Network

This transaction is used to reboot a Cencon Gen 2 or higher lock that is connected to a network IP address.

The network connection to the lock can be through an ATM computer running the Cencon ATM Agent software, or through an ethernet to serial adapter for the Cencon lock.

**Transaction information required:**

- **Lock IP Address and Port** - Specifies the lock to connect to from Centran to reboot.
- **Lock Communications ID** - Specifies an alternate identification of a lock to connect to from Centran to reboot. This is to support alternate methods of handling remote communications with locks for various network topologies.
- **Lock Communications Method** - Specifies the method of communication to be used to communicate with the lock. The default method is by TCP/IP network communications. This is specified by the value 'Tcp'.
- **Dispatcher ID** - If the ID field value is missing or left blank, the default dispatcher ID specified in CenTran's registry is used.

**Transaction information returned:**

**Success:**

- Result record indicating success

**Failure:**

- Result record indicating failure

**Note**

When the Cencon Gen 2 lock starts up, it waits for either remote communications to start or for some form of user input. If some user input begins first, the lock will not respond to remote communications until the user operation at the lock is complete. If remote communications begins first, the lock will enter into communications mode and not exit communications until rebooted remotely or the communications times out without receiving data (around 20 seconds). While the lock is in communications mode, it will not respond to user input.

If you are doing remote communications to the lock and you have completed your operations with the lock, you should then reboot the lock so it is immediately available for user operations. Otherwise, anyone waiting on the lock will have to wait for the communications to time out (20 seconds).

**Example**

**Example Input Transaction:**

```
<TRANSACTION_LOCK_REMOTE_REBOOT>
  <IPAddress>10.108.6.121:35005</IPAddress>
  <CommunicationsID/>
  <CommunicationsMethod>Tcp</CommunicationsMethod>
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_LOCK_REMOTE_REBOOT>
```

**Output Transaction:**

```
<RESPONSE_LOCK_REMOTE_REBOOT>
```

---

**Example**

**Example Input Transaction:**

```
<TRANSACTION_LOCK_REMOTE_REBOOT>
  <IPAddress>10.108.6.121:35005</IPAddress>
  <CommunicationsID/>
  <CommunicationsMethod>Tcp</CommunicationsMethod>
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_LOCK_REMOTE_REBOOT>
```

**Output Transaction:**

```
<RESPONSE_LOCK_REMOTE_REBOOT>
```
<TRANSACTION_LOCK_REMOTE_REBOOT>
  <IPAddress>10.108.6.121:35005</IPAddress>
  <CommunicationsID/>
  <CommunicationsMethod>Tcp</CommunicationsMethod>
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_LOCK_REMOTE_REBOOT>
<ResultRecord>
  <Result>Success</Result>
  <ErrorCode>RC_OK</ErrorCode>
  <IfRetryValid>false</IfRetryValid>
  <Description>Lock rebooted successfully.</Description>
</ResultRecord>
</RESPONSE_LOCK_REMOTE_REBOOT>
11.1 Help

This transaction is used to read the Centran web service help.

Transaction information required:

- No information required.

Transaction information returned:

Success:

An HTML based help page listing available information for the Centran web service transactions.

Failure:

There should not be a failed return of data unless an internal error or connectivity error with Centran has occurred.

Example

Input Transaction:

https://{host}/CentranService/rest/help

Output Transaction:

Operations at https://kml-3242/CentranService/rest/

<table>
<thead>
<tr>
<th>Uri</th>
<th>Method</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>*</td>
<td>OPTIONS</td>
<td>Authorizes cross-domain browser pre-flight checks</td>
</tr>
<tr>
<td>event/{eventid}</td>
<td>GET</td>
<td>Returns the audit data for the indicated event id.</td>
</tr>
<tr>
<td>hello</td>
<td>GET</td>
<td>Echoes the given name</td>
</tr>
<tr>
<td>lock/audits</td>
<td>POST</td>
<td>Returns audits by remotely accessing the lock at the given IP address</td>
</tr>
<tr>
<td>lock/close</td>
<td>POST</td>
<td>Closes the call for the specified lock by name and mode or serial number and mode with the given close seal number</td>
</tr>
<tr>
<td>lock/dispatch</td>
<td>POST</td>
<td>Dispatches the specified lock by name and mode or serial number and mode to the given user or users</td>
</tr>
<tr>
<td>lock/evaluate</td>
<td>POST</td>
<td>Evaluates and returns event and status information by remotely accessing the lock at the given IP address</td>
</tr>
<tr>
<td>lock/query</td>
<td>POST</td>
<td>Executes a database query against the Cencon lock table and returns the matching records. The number of records returned can be very large if the query is not specific.</td>
</tr>
<tr>
<td>lock/query-count</td>
<td>POST</td>
<td>Executes a database query against the Cencon lock table and returns the count of matching records.</td>
</tr>
<tr>
<td>lock/reassign</td>
<td>POST</td>
<td>Reassigns the specified lock by name and mode or serial number and mode to the given user or users</td>
</tr>
<tr>
<td>lock/rename</td>
<td>POST</td>
<td>Renames a lock based off of the given name and mode or serial number and mode</td>
</tr>
<tr>
<td>lock/status</td>
<td>POST</td>
<td>Returns status information by remotely accessing the lock at the given IP address</td>
</tr>
<tr>
<td>lock/unassign</td>
<td>POST</td>
<td>Unassigns the specified lock by name and mode or serial number and mode</td>
</tr>
<tr>
<td>lock/update</td>
<td>POST</td>
<td>Updates descriptive data for a lock based off of the given name and mode or the given serial number and mode</td>
</tr>
<tr>
<td>lock-names/{lockname}/{mode}/data</td>
<td>GET</td>
<td>Returns data for the specified lock by name</td>
</tr>
<tr>
<td>lock-serialnumbers/{serialnumber}/{mode}/data</td>
<td>GET</td>
<td>Returns data for the specified lock by serial number</td>
</tr>
<tr>
<td>log/query</td>
<td>POST</td>
<td>Executes a database query against the Cencon lock log table and returns the matching records. The number of records returned can be very large if the query is not specific.</td>
</tr>
<tr>
<td>log/query-count</td>
<td>POST</td>
<td>Executes a database query against the Cencon lock log table and returns the count of matching records.</td>
</tr>
<tr>
<td>log-archive/query</td>
<td>POST</td>
<td>Executes a database query against the Cencon lock log archive table and returns the matching records. The number of records returned can be very large if the query is not specific.</td>
</tr>
<tr>
<td>log-archive/query-count</td>
<td>POST</td>
<td>Executes a database query against the Cencon lock log archive table and returns the count of matching records.</td>
</tr>
<tr>
<td>Endpoint</td>
<td>Method</td>
<td>Description</td>
</tr>
<tr>
<td>----------</td>
<td>--------</td>
<td>-------------</td>
</tr>
<tr>
<td>log-history/query</td>
<td>POST</td>
<td>Executes a database query against the Cencon lock log history table and returns the matching records. The number of records returned can be very large if the query is not specific.</td>
</tr>
<tr>
<td>log-history/query-count</td>
<td>POST</td>
<td>Executes a database query against the Cencon lock log history table and returns the count of matching records.</td>
</tr>
<tr>
<td>log-names/{lockname}/{mode}/data</td>
<td>GET</td>
<td>Returns data for the specified lock by name from lock log</td>
</tr>
<tr>
<td>log-serialnumbers/{serialnumber}/{mode}/data</td>
<td>GET</td>
<td>Returns data for the specified lock by serial number from lock log</td>
</tr>
<tr>
<td>user/add_key</td>
<td>POST</td>
<td>Adds an FLM, Route, or Bank mode lock user key to the Cencon database, and writes to the user key at the specified network address.</td>
</tr>
<tr>
<td>user/change_name</td>
<td>POST</td>
<td>Changes the ID (Name) for the specified user.</td>
</tr>
<tr>
<td>user/delete</td>
<td>POST</td>
<td>Deletes an FLM, Route, or Bank mode lock user key from the Cencon database.</td>
</tr>
<tr>
<td>user/read_key</td>
<td>POST</td>
<td>Reads an FLM, Route, or Bank mode lock user key at the specified network address.</td>
</tr>
<tr>
<td>user/update</td>
<td>POST</td>
<td>Updates user information in the Cencon database.</td>
</tr>
<tr>
<td>user/update_key</td>
<td>POST</td>
<td>Updates an FLM, Route, or Bank mode lock user key in the Cencon database, and writes to the user key at the specified network address.</td>
</tr>
<tr>
<td>user-ids/{userid}/data</td>
<td>GET</td>
<td>Returns data for the specified user by ID</td>
</tr>
<tr>
<td>user-keyserials/{cantype}/{keyid}/data</td>
<td>GET</td>
<td>Returns data for the specified user by key serial number</td>
</tr>
<tr>
<td>version</td>
<td>GET</td>
<td>Returns the product version information and server time for the web service</td>
</tr>
</tbody>
</table>
11.2 Version

This transaction is used to read the Centran version and current server time.

**Transaction information required:**

- No information required.

**Transaction information returned:**

**Success:**

- Product name
- Version
- Major version number
- Minor version number
- Maintenance version number
- Build version number
- Server date and time based off of UTC
- Server date and time based off of Local Time
- Server time zone bias in minutes

**Failure:**

There should not be a failed return of data unless an internal error or connectivity error with Centran has occurred.

**Example**

**Input Transaction Format:**

https://{host}/CentranService/rest/version

**Example Transaction:**

https://kml-3242/CentranService/rest/version

**Example Output Transaction:**

```xml
<Response_Version>
  <ProductName>Centran</ProductName>
  <Version>4.1.5.2621 (BETA)</Version>
  <MajorVersionNumber>4</MajorVersionNumber>
  <MinorVersionNumber>1</MinorVersionNumber>
  <MaintenanceVersionNumber>5</MaintenanceVersionNumber>
  <BuildVersionNumber>2621</BuildVersionNumber>
  <ServerDateTimeUTC>2012-04-16T16:25:11.1464266Z</ServerDateTimeUTC>
  <ServerDateTimeLocal>2012-04-16T12:25:11.1464266-04:00</ServerDateTimeLocal>
  <ServerTimeZoneBias>-240</ServerTimeZoneBias>
</Response_Version>
```
12.1 Dispatch Lock By Name

This transaction is used to dispatch the lock specified by lock name and mode to a lock user or users. This applies to FLM and Route modes only.

Transaction information required:

- Lock Name
- Lock Mode (F/R)
- First User Name
- Second User Name (Only if the lock is in dual user operation.)
- Flag indicating if dispatch is to be marked as second line maintenance call. (Optional)

Note

Calls to the Centran web service, whether REST or SOAP based, determine the Dispatcher ID based on your configured method of authentication with the Centran web service.

Transaction information returned:

Success:

- Result record indicating success
- Lock record data from Cencon database

Failure:

- Result record indicating failure

Example

Input Transaction Format (HTTP Post):

https://{host}/CentranService/lock派遣

Example Input Transaction (HTTP Post):

https://kml-3242/CentranService/rest/lock/dispatch

Example Input Transaction (HTTP Body):

<TRANSACTION_DISPATCH_LOCK>
  <LockName>Gen2Lock 1000107</LockName>
  <LockMode>F</LockMode>
  <User1ID>F3</User1ID>
  <User2ID/>
  <IfSecondLineMaintenanceCall&gt0</IfSecondLineMaintenanceCall>
  <DispatcherID/>
</TRANSACTION_DISPATCH_LOCK>

Example Output Transaction:

<RESPONSE_DISPATCH_LOCK>
  <TRANSACTION_DISPATCH_LOCK>
    <LockName>Gen2Lock 1000107</LockName>
  </TRANSACTION_DISPATCH_LOCK>
</RESPONSE_DISPATCH_LOCK>
<LockMode>F</LockMode>
<User1ID>F3</User1ID>
<User2ID/>
<IfSecondLineMaintenanceCall&gt0</IfSecondLineMaintenanceCall>
<DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_DISPATCH_LOCK>
<ResultRecord>
<Result>Success</Result>
<ErrorCode>RC_OK</ErrorCode>
<Description>The lock dispatch succeeded.</Description>
</ResultRecord>
<LockRecord>
<LockName>Gen2Lock 1000107</LockName>
<RecordType>A</RecordType>
<StartDate>2012-01-23T15:53:55.31Z</StartDate>
<LastUsedDate>2012-04-16T17:23:625Z</LastUsedDate>
<CustomerNumber>928503</CustomerNumber>
<LockMode>F</LockMode>
<IfDualMode>false</IfDualMode>
<SerialNumber>001000107</SerialNumber>
<AuditCount>3</AuditCount>
<IfLockOpen>true</IfLockOpen>
<IfForcedClosed>false</IfForcedClosed>
<IfRoute1Issued>false</IfRoute1Issued>
<IfRoute2Issued>false</IfRoute2Issued>
<IfRoute3Issued>false</IfRoute3Issued>
<IfNoAlarm>false</IfNoAlarm>
<IfSecondLineMaintenanceCall>false</IfSecondLineMaintenanceCall>
<IfActivationCall>false</IfActivationCall>
<IfUnassignedOpenCall>false</IfUnassignedOpenCall>
<Seal>1901</Seal>
<PreviousSeal>21289</PreviousSeal>
<RouteSeal1>1901</RouteSeal1>
<RouteSeal2>0</RouteSeal2>
<RouteSeal3>0</RouteSeal3>
<PreviousRouteSeal1>21289</PreviousRouteSeal1>
<PreviousRouteSeal2>0</PreviousRouteSeal2>
<PreviousRouteSeal3>0</PreviousRouteSeal3>
<OpenTries1>0</OpenTries1>
<OpenTries2>0</OpenTries2>
<OpenTries3>0</OpenTries3>
<TransferReturnCode>0</TransferReturnCode>
<IssuedComboUser1Seq1>470716</IssuedComboUser1Seq1>
<IssuedComboUser1Seq2>0</IssuedComboUser1Seq2>
<IssuedComboUser1Seq3>0</IssuedComboUser1Seq3>
<IssuedComboUser2Seq1>0</IssuedComboUser2Seq1>
<IssuedComboUser2Seq2>0</IssuedComboUser2Seq2>
<IssuedComboUser2Seq3>0</IssuedComboUser2Seq3>
<PreviousComboUser1Seq1>877356</PreviousComboUser1Seq1>
<PreviousComboUser1Seq2>0</PreviousComboUser1Seq2>
<PreviousComboUser1Seq3>0</PreviousComboUser1Seq3>
<PreviousComboUser2Seq1>0</PreviousComboUser2Seq1>
<PreviousComboUser2Seq2>0</PreviousComboUser2Seq2>
<PreviousComboUser2Seq3>0</PreviousComboUser2Seq3>
<GroupName>AA001</GroupName>
<OriginalSerialNumber>000000</OriginalSerialNumber>
<Description1>123-4567-8910</Description1>
<Description2>2013-10-17</Description2>
<Description3>34</Description3>
<Description4>Joe Bob Jr.</Description4>
<CustomerID>North Bank</CustomerID>
<ATMSerialNumber>Kaba Mas ATM 1</ATMSerialNumber>
<UserDefined1>Cylinder</UserDefined1>
<UserDefined2>Joe Bob Sr.</UserDefined2>
<UserDefined3>Joe Bob Jr. the 2nd</UserDefined3>
<UserDefined4>Jane Bob</UserDefined4>
<Region>KENTUCKY</Region>
<IfLastRoute1Issued>false</IfLastRoute1Issued>
<IfLastRoute2Issued>false</IfLastRoute2Issued>
<IfLastRoute3Issued>false</IfLastRoute3Issued>
>User1ID1>F3</User1ID1>
>User1ID2/>
<User1ID3/>
<User2ID1/>
<User2ID2/>
This transaction is used to dispatch the lock specified by lock serial number and mode to a lock user or users. This applies to FLM and Route modes only.

Transaction information required:
- Lock Serial Number
- Lock Mode (F/R)
- First User Name
- Second User Name (Only if the lock is in dual user operation.)
- Flag indicating if dispatch is to be marked as second line maintenance call. (Optional)

Transaction information returned:

Success:
- Result record indicating success
- Lock record data from Cencon database

Failure:
- Result record indicating failure

Example

Input Transaction Format (HTTP Post):

https://{host}/CentranService/lock/dispatch

Example Input Transaction (HTTP Post):

https://kml-3242/CentranService/rest/lock/dispatch

Example Input Transaction (HTTP Body):

```xml
<TRANSACTION_DISPATCH_LOCK>
  <SerialNumber>1000107</SerialNumber>
  <LockMode>F</LockMode>
  <User1ID>F3</User1ID>
  <User2ID/>
  <IfSecondLineMaintenanceCall>&gt;0</IfSecondLineMaintenanceCall>
  <DispatcherID/>
</TRANSACTION_DISPATCH_LOCK>
```

Example Output Transaction:

```xml
<RESPONSE_DISPATCH_LOCK>
  <TRANSACTION_DISPATCH_LOCK>
    <SerialNumber>1000107</SerialNumber>
    <LockMode>F</LockMode>
    <User1ID>F3</User1ID>
  </TRANSACTION_DISPATCH_LOCK>
</RESPONSE_DISPATCH_LOCK>
```
<ResultRecord>
  <Result>Success</Result>
  <ErrorCode>RC_OK</ErrorCode>
  <Description>The lock dispatch succeeded.</Description>
</ResultRecord>

<LockRecord>
  <LockName>Gen2Lock 1000107</LockName>
  <RecordType>A</RecordType>
  <StartDate>2012-01-23T15:53:55.31Z</StartDate>
  <LastUsedDate>2012-04-16T17:23.625Z</LastUsedDate>
  <CustomerNumber>928503</CustomerNumber>
  <LockMode>F</LockMode>
  <IfDualMode>false</IfDualMode>
  <SerialNumber>001000107</SerialNumber>
  <AuditCount>3</AuditCount>
  <IfLockOpen>true</IfLockOpen>
  <IfForcedClosed>false</IfForcedClosed>
  <IfRoute1Issued>false</IfRoute1Issued>
  <IfRoute2Issued>false</IfRoute2Issued>
  <IfRoute3Issued>false</IfRoute3Issued>
  <IfNoAlarm>false</IfNoAlarm>
  <IfSecondLineMaintenanceCall>false</IfSecondLineMaintenanceCall>
  <IfActivationCall>false</IfActivationCall>
  <IfUnassignedOpenCall>false</IfUnassignedOpenCall>
  <Seal>1901</Seal>
  <PreviousSeal>21289</PreviousSeal>
  <RouteSeal1>1901</RouteSeal1>
  <RouteSeal2>0</RouteSeal2>
  <RouteSeal3>0</RouteSeal3>
  <PreviousRouteSeal1>21289</PreviousRouteSeal1>
  <PreviousRouteSeal2>0</PreviousRouteSeal2>
  <PreviousRouteSeal3>0</PreviousRouteSeal3>
  <OpenTries1>0</OpenTries1>
  <OpenTries2>0</OpenTries2>
  <OpenTries3>0</OpenTries3>
  <TransferReturnCode>0</TransferReturnCode>
  <IssuedComboUser1Seq1>470716</IssuedComboUser1Seq1>
  <IssuedComboUser1Seq2>0</IssuedComboUser1Seq2>
  <IssuedComboUser2Seq1>0</IssuedComboUser2Seq1>
  <IssuedComboUser2Seq2>0</IssuedComboUser2Seq2>
  <IssuedComboUser2Seq3>0</IssuedComboUser2Seq3>
  <PreviousComboUser1Seq1>877356</PreviousComboUser1Seq1>
  <PreviousComboUser1Seq2>0</PreviousComboUser1Seq2>
  <PreviousComboUser2Seq1>0</PreviousComboUser2Seq1>
  <PreviousComboUser2Seq2>0</PreviousComboUser2Seq2>
  <PreviousComboUser2Seq3>0</PreviousComboUser2Seq3>
  <GroupName>AA001</GroupName>
  <OriginalSerialNumber>000000</OriginalSerialNumber>
  <Description1>123-4567-8910</Description1>
  <Description2>2013-10-17</Description2>
  <Description3>#34</Description3>
  <Description4>Joe Bob Jr.</Description4>
  <CustomerID>North Bank</CustomerID>
  <ATMSerialNumber>Kaba Mas ATM 1</ATMSerialNumber>
  <UserDefined1>Cylinder</UserDefined1>
  <UserDefined2>Joe Bob Sr.</UserDefined2>
  <UserDefined3>Joe Bob Jr. the 2nd</UserDefined3>
  <UserDefined4>Jane Bob</UserDefined4>
  <Region>KENTUCKY</Region>
  <IfLastRoute1Issued>false</IfLastRoute1Issued>
  <IfLastRoute2Issued>false</IfLastRoute2Issued>
  <IfLastRoute3Issued>false</IfLastRoute3Issued>
  <User1ID1>F3</User1ID1>
  <User1ID2/>
  <User1ID3/>
  <User2ID1/>
  <User2ID2/>
  <User2ID3/>
  <RouteName1/>
<RouteName2/>
<RouteName3/>
<DispatcherID1>CentranSS</DispatcherID1>
<DispatcherID2/>
<DispatcherID3/>
<OpenTime1>2012-04-16T17:17:23.625Z</OpenTime1>
<OpenTime2/>
<OpenTime3/>
<CloseTime1/>
<CloseTime2/>
<CloseTime3/>
<IfPreviousRoute1Issued>false</IfPreviousRoute1Issued>
<IfPreviousRoute2Issued>false</IfPreviousRoute2Issued>
<IfPreviousRoute3Issued>false</IfPreviousRoute3Issued>
<PreviousUser1ID1>F3</PreviousUser1ID1>
<PreviousUser1ID2/>
<PreviousUser1ID3/>
<PreviousUser2ID1/>
<PreviousUser2ID2/>
<PreviousUser2ID3/>
<PreviousRouteName1/>
<PreviousRouteName2/>
<PreviousRouteName3/>
<PreviousOpenTime1>2012-04-13T14:27:14.703Z</PreviousOpenTime1>
<PreviousOpenTime2/>
<PreviousOpenTime3/>
<PreviousCloseTime1>2012-04-16T17:15:32.117Z</PreviousCloseTime1>
<PreviousCloseTime2/>
<PreviousCloseTime3/>
<ServiceBranch>My new service branch</ServiceBranch>
<Address1>749 West Short Street</Address1>
<Address2/>
<City>Lexington</City>
<State>Kentucky</State>
<ZIP>40508-1200</ZIP>
<Country>USA</Country>
<KeyCloseSeal>1390</KeyCloseSeal>
<BankBranchName/>
<BankOpenDelay>0</BankOpenDelay>
<BankOpenWindow>0</BankOpenWindow>
<LockHardwareModel/>
<LockActivationStatus>gen2</LockActivationStatus>
<LockDispatchStatus/>
<TimeZoneID>Eastern Standard Time</TimeZoneID>
<LowBatteryDate/>
<DuressDate/>
<IfLegacyImport>false</IfLegacyImport>
</LockRecord>
</RESPONSE_DISPATCH_LOCK>
12.3 Reassign Lock By Name

This transaction is used to reassign the lock specified by lock name and mode to a lock user or users. This applies to FLM and Route modes only.

Transaction information required:

- Lock Name
- Lock Mode (F/R)
- First User Name
- Second User Name (Only if the lock is in dual user operation.)
- Lock Sequence (Optional. This applies to route dispatches only. Can be set to 0 if not used, or is a range of 1 to 3 for a valid lock sequence.)

**Note**

Calls to the Centran web service, whether REST or SOAP based, determine the Dispatcher ID based on your configured method of authentication with the Centran web service.

Transaction information returned:

**Success:**

- Result record indicating success
- Lock record data from Cencon database

**Failure:**

- Result record indicating failure

---

**Example**

**Input Transaction Format (HTTP Post):**

```
https://{host}/CentranService/rest/lock/reassign
```

**Example Input Transaction (HTTP Post):**

```
https://kml-3242/CentranService/rest/lock/reassign
```

**Example Input Transaction (HTTP Body):**

```
<TRANSACTION_REASSIGN_LOCK>
   <LockName>Gen2Lock 1000107</LockName>
   <LockMode>F</LockMode>
   <User1ID>F4</User1ID>
   <User2ID/>
   <LockSequence>0</LockSequence>
   <DispatcherID/>
</TRANSACTION_REASSIGN_LOCK>
```

**Example Output Transaction:**

```
<RESPONSE_REASSIGN_LOCK>
   <TRANSACTION_REASSIGN_LOCK>
      <LockName>Gen2Lock 1000107</LockName>
      <LockMode>F</LockMode>
      <User1ID>F4</User1ID>
      <User2ID/>
      <LockSequence>0</LockSequence>
      <DispatcherID/>
   </TRANSACTION_REASSIGN_LOCK>
</RESPONSE_REASSIGN_LOCK>
```
<LockName>Gen2Lock 1000107</LockName>
<RecordType>A</RecordType>
<StartDate>2012-01-23T15:53:55.31Z</StartDate>
<LastUsedDate>2012-04-16T17:23:627Z</LastUsedDate>
<CustomerNumber>928503</CustomerNumber>
<LockMode>F</LockMode>
<IfDualMode>false</IfDualMode>
<SerialNumber>001000107</SerialNumber>
<AuditCount>3</AuditCount>
<IfLockOpen>true</IfLockOpen>
<If ForcedClosed>false</IfForceClosed>
<IfRoute1Issued>false</IfRoute1Issued>
<IfRoute2Issued>false</IfRoute2Issued>
<IfRoute3Issued>false</IfRoute3Issued>
<IfNoAlarm>false</IfNoAlarm>
<IfSecondLineMaintenanceCall>false</IfSecondLineMaintenanceCall>
<IfActivationCall>false</IfActivationCall>
<IfUnassignedOpenCall>false</IfUnassignedOpenCall>
<Seal>1901</Seal>
<PreviousSeal>21289</PreviousSeal>
<RouteSeal1>1901</RouteSeal1>
<RouteSeal2>0</RouteSeal2>
<RouteSeal3>0</RouteSeal3>
<PreviousRouteSeal1>21289</PreviousRouteSeal1>
<PreviousRouteSeal2>0</PreviousRouteSeal2>
<PreviousRouteSeal3>0</PreviousRouteSeal3>
<OpenTries1>0</OpenTries1>
<OpenTries2>0</OpenTries2>
<OpenTries3>0</OpenTries3>
<TransferReturnCode>0</TransferReturnCode>
<IssuedComboUser1Seq1>792484</IssuedComboUser1Seq1>
<IssuedComboUser1Seq2>0</IssuedComboUser1Seq2>
<IssuedComboUser1Seq3>0</IssuedComboUser1Seq3>
<IssuedComboUser2Seq1>0</IssuedComboUser2Seq1>
<IssuedComboUser2Seq2>0</IssuedComboUser2Seq2>
<IssuedComboUser2Seq3>0</IssuedComboUser2Seq3>
<PreviousComboUser1Seq1>877356</PreviousComboUser1Seq1>
<PreviousComboUser1Seq2>0</PreviousComboUser1Seq2>
<PreviousComboUser1Seq3>0</PreviousComboUser1Seq3>
<PreviousComboUser2Seq1>0</PreviousComboUser2Seq1>
<PreviousComboUser2Seq2>0</PreviousComboUser2Seq2>
<PreviousComboUser2Seq3>0</PreviousComboUser2Seq3>
<GroupName>AA001</GroupName>
<OriginalSerialNumber>000000</OriginalSerialNumber>
>Description1>123-4567-8910</Description1>
>Description2>2013-10-17</Description2>
>Description3>#34</Description3>
>Description4>Joe Bob Jr.</Description4>
<CustomerID>North Bank</CustomerID>
<ATMSerialNumber>Kaba Mas ATM 1</ATMSerialNumber>
<UserDefined1>Cylinder</UserDefined1>
<UserDefined2>Joe Bob Sr.</UserDefined2>
<UserDefined3>Joe Bob Jr. the 2nd</UserDefined3>
<UserDefined4>Jane Bob</UserDefined4>
<Region>KENTUCKY</Region>
<IfLastRoute1Issued>false</IfLastRoute1Issued>
<IfLastRoute2Issued>false</IfLastRoute2Issued>
<IfLastRoute3Issued>false</IfLastRoute3Issued>
<User1ID1>F4</User1ID1>
<User1ID2/>
<User1ID3/>
<User2ID1/>
<User2ID2/>
<User2ID3/>
<RouteName1/>
<RouteName2/>
<RouteName3/>
<DispatcherID1>CENTRAN</DispatcherID1>
<DispatcherID2/>
<DispatcherID3/>
<OpenTime1>2012-04-16T17:17:23.627Z</OpenTime1>
<OpenTime2/>
<OpenTime3/>
<CloseTime1/>
<CloseTime2/>
<CloseTime3/>
<IfPreviousRoute1Issued>false</IfPreviousRoute1Issued>
<IfPreviousRoute2Issued>false</IfPreviousRoute2Issued>
<IfPreviousRoute3Issued>false</IfPreviousRoute3Issued>
<PreviousUser1ID1>F3</PreviousUser1ID1>
<PreviousUser1ID2/>
<PreviousUser1ID3/>
<PreviousUser2ID1/>
<PreviousUser2ID2/>
<PreviousUser2ID3/>
<PreviousRouteName1/>
<PreviousRouteName2/>
<PreviousRouteName3/>
<PreviousOpenTime1>2012-04-13T14:27:14.703Z</PreviousOpenTime1>
<PreviousOpenTime2/>
<PreviousOpenTime3/>
<PreviousCloseTime1>2012-04-16T17:15:32.117Z</PreviousCloseTime1>
<PreviousCloseTime2/>
<PreviousCloseTime3/>
<ServiceBranch>My new service branch</ServiceBranch>
<Address1>749 West Short Street</Address1>
<Address2/>
<City>Lexington</City>
<State>Kentucky</State>
<ZIP>40508-1200</ZIP>
<Country>USA</Country>
<KeyCloseSeal>1390</KeyCloseSeal>
<BankBranchName/>
<BankOpenDelay>0</BankOpenDelay>
<BankOpenWindow>0</BankOpenWindow>
<LockHardwareModel/>
<LockActivationStatus>gen2</LockActivationStatus>
<LockDispatchStatus/>
<TimeZoneID>Eastern Standard Time</TimeZoneID>
<LowBatteryDate/>
<DuressDate/>
<IfLegacyImport>false</IfLegacyImport>
</LockRecord>
</RESPONSE_REASSIGN_LOCK>
Chapter 12 - Web Service Lock Transactions (Beta)

12.4 Reassign Lock By Serial Number

This transaction is used to reassign the lock specified by lock serial number and mode to a lock user or users. This applies to FLM and Route modes only.

Transaction information required:

- Lock Serial Number
- Lock Mode (F/R)
- First User Name
- Second User Name (Only if the lock is in dual user operation.)
- Lock Sequence (Optional. This applies to route dispatches only. Can be set to 0 if not used, or is a range of 1 to 3 for a valid lock sequence.)

Note

Calls to the Centran web service, whether REST or SOAP based, determine the Dispatcher ID based on your configured method of authentication with the Centran web service.

Transaction information returned:

Success:

- Result record indicating success
- Lock record data from Cencon database

Failure:

- Result record indicating failure

Example

Input Transaction Format (HTTP Post):

https://{host}/CentranService/rest/lock/reassign

Example Input Transaction (HTTP Post):

https://kml-3242/CentranService/rest/lock/reassign

Example Input Transaction (HTTP Body):

<?xml version="1.0" encoding="UTF-8"?>
<TRANSACTION_REASSIGN_LOCK>
  <SerialNumber>1000107</SerialNumber>
  <LockMode>F</LockMode>
  <User1ID>F4</User1ID>
  <LockSequence>0</LockSequence>
  <DispatcherID/>
</TRANSACTION_REASSIGN_LOCK>

Example Output Transaction:

<?xml version="1.0" encoding="UTF-8"?>
<RESPONSE_REASSIGN_LOCK>
  <TRANSACTION_REASSIGN_LOCK>
    <SerialNumber>1000107</SerialNumber>
    <LockMode>F</LockMode>
    <User1ID>F4</User1ID>
  </TRANSACTION_REASSIGN_LOCK>
</RESPONSE_REASSIGN_LOCK>
<ResultRecord>
<Result>Success</Result>
<ErrorCode>RC_OK</ErrorCode>
>Description>The lock reassign succeeded.</Description>
</ResultRecord>

<LockRecord>
<LockName>Gen2Lock 1000107</LockName>
<RecordType>A</RecordType>
<StartDate>2012-01-23T15:53:55.31Z</StartDate>
<LastUsedDate>2012-04-16T17:23:627Z</LastUsedDate>
<CustomerNumber>928503</CustomerNumber>
<LockMode>F</LockMode>
<SerialNumber>0010000107</SerialNumber>
<AuditCount>3</AuditCount>
<IfLockOpen>true</IfLockOpen>
<IfForcedClosed>false</IfForcedClosed>
<IfRoute1Issued>false</IfRoute1Issued>
<IfRoute2Issued>false</IfRoute2Issued>
<IfRoute3Issued>false</IfRoute3Issued>
<IfNoAlarm>false</IfNoAlarm>
<IfSecondLineMaintenanceCall>false</IfSecondLineMaintenanceCall>
<IfForcedClosedCall>false</IfForcedClosedCall>
<IfUnassignedOpenCall>false</IfUnassignedOpenCall>
<Seal>1901</Seal>
<PreviousSeal>21289</PreviousSeal>
<RouteSeal1>1901</RouteSeal1>
<RouteSeal2>0</RouteSeal2>
<RouteSeal3>0</RouteSeal3>
<PreviousRouteSeal1>21289</PreviousRouteSeal1>
<PreviousRouteSeal2>0</PreviousRouteSeal2>
<PreviousRouteSeal3>0</PreviousRouteSeal3>
<OpenTries1>0</OpenTries1>
<OpenTries2>0</OpenTries2>
<OpenTries3>0</OpenTries3>
<TransferReturnCode>0</TransferReturnCode>
<IssuedComboUser1Seq1>792484</IssuedComboUser1Seq1>
<IssuedComboUser1Seq2>0</IssuedComboUser1Seq2>
<IssuedComboUser1Seq3>0</IssuedComboUser1Seq3>
<IssuedComboUser2Seq1>0</IssuedComboUser2Seq1>
<IssuedComboUser2Seq2>0</IssuedComboUser2Seq2>
<IssuedComboUser2Seq3>0</IssuedComboUser2Seq3>
<PreviousComboUser1Seq1>877356</PreviousComboUser1Seq1>
<PreviousComboUser1Seq2>0</PreviousComboUser1Seq2>
<PreviousComboUser1Seq3>0</PreviousComboUser1Seq3>
<PreviousComboUser2Seq1>0</PreviousComboUser2Seq1>
<PreviousComboUser2Seq2>0</PreviousComboUser2Seq2>
<PreviousComboUser2Seq3>0</PreviousComboUser2Seq3>
<GroupName>AA001</GroupName>
<OriginalSerialNumber>000000</OriginalSerialNumber>
>Description1>123-4567-8910</Description1>
>Description2>2013-10-17</Description2>
>Description3>Joe Bob Jr.</Description3>
<CustomerID>North Bank</CustomerID>
<ATMSerialNumber>Kaba Mas ATM 1</ATMSerialNumber>
<UserDefined1>Cylinder</UserDefined1>
<UserDefined2>Joe Bob Sr.</UserDefined2>
<UserDefined3>Joe Bob Jr. the 2nd</UserDefined3>
<UserDefined4>Jane Bob</UserDefined4>
<Region>KENTUCKY</Region>
<IfLastRoute1Issued>false</IfLastRoute1Issued>
<IfLastRoute2Issued>false</IfLastRoute2Issued>
<IfLastRoute3Issued>false</IfLastRoute3Issued>
<User1ID1>F4</User1ID1>
<User1ID2/>
<User1ID3/>
<User2ID1/>
<User2ID2/>
<User2ID3/>
<RouteName1/>
This transaction is used to unassign the lock specified by lock name and mode. This applies to FLM mode only.

Transaction information required:
- Lock Name
- Lock Mode (F/R)

**Note**
Calls to the Centran web service, whether REST or SOAP based, determine the Dispatcher ID based on your configured method of authentication with the Centran web service.

Transaction information returned:

**Success:**
- Result record indicating success
- Lock record data from Cencon database

**Failure:**
- Result record indicating failure

**Example**

**Input Transaction Format (HTTP Post):**

```
https://{host}/CentranService/rest/lock/unassign
```

**Example Input Transaction (HTTP Post):**

```
https://kml-3242/CentranService/rest/lock/unassign
```

**Example Input Transaction (HTTP Body):**

```
<TRANSACTION_UNASSIGN_LOCK>
  <LockName>Gen2Lock 1000107</LockName>
  <LockMode>F</LockMode>
  <DispatcherID/>
</TRANSACTION_UNASSIGN_LOCK>
```

**Example Output Transaction:**

```
<RESPONSE_UNASSIGN_LOCK>
  <TRANSACTION_UNASSIGN_LOCK>
    <LockName>Gen2Lock 1000107</LockName>
    <LockMode>F</LockMode>
    <DispatcherID/>
  </TRANSACTION_UNASSIGN_LOCK>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <Description>The lock unassign succeeded. The unassigned users: F4</Description>
  </ResultRecord>
</RESPONSE_UNASSIGN_LOCK>
```
<LockRecord>
  <LockName>Gen2Lock 1000107</LockName>
  <RecordType>A</RecordType>
  <StartDate>2012-01-23T15:53:55.31Z</StartDate>
  <LastUsedDate>2012-04-16T17:17:23.627Z</LastUsedDate>
  <CustomerNumber>928503</CustomerNumber>
  <LockMode>F</LockMode>
  <SerialNumber>001000107</SerialNumber>
  <AuditCount>3</AuditCount>
  <IfLockOpen>true</IfLockOpen>
  <IfForcedClosed>false</IfForcedClosed>
  <IfRoute1Issued>false</IfRoute1Issued>
  <IfRoute2Issued>false</IfRoute2Issued>
  <IfRoute3Issued>false</IfRoute3Issued>
  <IfNoAlarm>false</IfNoAlarm>
  <IfSecondLineMaintenanceCall>false</IfSecondLineMaintenanceCall>
  <IfActivationCall>false</IfActivationCall>
  <IfUnassignedOpenCall>true</IfUnassignedOpenCall>
  <Seal>1901</Seal>
  <PreviousSeal>21289</PreviousSeal>
  <RouteSeal1>1901</RouteSeal1>
  <RouteSeal2>0</RouteSeal2>
  <RouteSeal3>0</RouteSeal3>
  <PreviousRouteSeal1>21289</PreviousRouteSeal1>
  <PreviousRouteSeal2>0</PreviousRouteSeal2>
  <PreviousRouteSeal3>0</PreviousRouteSeal3>
  <OpenTries1>0</OpenTries1>
  <OpenTries2>0</OpenTries2>
  <OpenTries3>0</OpenTries3>
  <TransferReturnCode>0</TransferReturnCode>
  <IssuedComboUser1Seq1>792484</IssuedComboUser1Seq1>
  <IssuedComboUser1Seq2>0</IssuedComboUser1Seq2>
  <IssuedComboUser1Seq3>0</IssuedComboUser1Seq3>
  <IssuedComboUser2Seq1>0</IssuedComboUser2Seq1>
  <IssuedComboUser2Seq2>0</IssuedComboUser2Seq2>
  <IssuedComboUser2Seq3>0</IssuedComboUser2Seq3>
  <PreviousComboUser1Seq1>877356</PreviousComboUser1Seq1>
  <PreviousComboUser1Seq2>0</PreviousComboUser1Seq2>
  <PreviousComboUser1Seq3>0</PreviousComboUser1Seq3>
  <PreviousComboUser2Seq1>0</PreviousComboUser2Seq1>
  <PreviousComboUser2Seq2>0</PreviousComboUser2Seq2>
  <PreviousComboUser2Seq3>0</PreviousComboUser2Seq3>
  <GroupName>AA001</GroupName>
  <OriginalSerialNumber>000000</OriginalSerialNumber>
  <Description1>123-4567-8910</Description1>
  <Description2>2013-10-17</Description2>
  <Description3>34</Description3>
  <CustomerID>North Bank</CustomerID>
  <ATMSerialNumber>Kaba Mas ATM 1</ATMSerialNumber>
  <UserDefined1>Cylinder</UserDefined1>
  <UserDefined2>Joe Bob Jr.</UserDefined2>
  <UserDefined3>Joe Bob Jr. the 2nd</UserDefined3>
  <UserDefined4>Jane Bob</UserDefined4>
  <Region>KENTUCKY</Region>
  <IfLastRoute1Issued>false</IfLastRoute1Issued>
  <IfLastRoute2Issued>false</IfLastRoute2Issued>
  <IfLastRoute3Issued>false</IfLastRoute3Issued>
  <OpenTime1>2012-04-16T17:17:23.627Z</OpenTime1>
  <OpenTime2/>
  <OpenTime3/>
  <CloseTime1/>
</LockRecord>
12.6 Unassign Lock By Serial Number

This transaction is used to unassign the lock specified by lock serial number and mode. This applies to FLM mode only.

Transaction information required:

- Lock Serial Number
- Lock Mode (F/R)

Transaction information returned:

Success:

- Result record indicating success
- Lock record data from Cencon database

Failure:

- Result record indicating failure

Example

Input Transaction Format (HTTP Post):

https://{host}/CentranService/rest/lock/unassign

Example Input Transaction (HTTP Post):

https://kml-3242/CentranService/rest/lock/unassign

Example Input Transaction (HTTP Body):

<TRANSACTION_UNASSIGN_LOCK>
  <SerialNumber>1000107</SerialNumber>
  <LockMode>F</LockMode>
  <DispatcherID/>
</TRANSACTION_UNASSIGN_LOCK>

Example Output Transaction:

<RESPONSE_UNASSIGN_LOCK>
  <RESULT_RECORD>
    <RESULT>Success</RESULT>
    <ERROR_CODE>RC_OK</ERROR_CODE>
    <DESCRIPTION>The lock unassign succeeded. The unassigned users: F4</DESCRIPTION>
  </RESULT_RECORD>
</RESPONSE_UNASSIGN_LOCK>
<LockRecord>
  <LockName>Gen2Lock 1000107</LockName>
  <RecordType>A</RecordType>
  <StartDate>2012-01-23T15:53:55.31Z</StartDate>
  <LastUsedDate>2012-04-16T17:17:23.627Z</LastUsedDate>
  <CustomerNumber>928503</CustomerNumber>
  <LockMode>F</LockMode>
  <IfDualMode>false</IfDualMode>
  <SerialNumber>001000107</SerialNumber>
  <AuditCount>3</AuditCount>
  <IfLockOpen>true</IfLockOpen>
  <IfForcedClosed>false</IfForcedClosed>
  <IfRoute1Issued>false</IfRoute1Issued>
  <IfRoute2Issued>false</IfRoute2Issued>
  <IfRoute3Issued>false</IfRoute3Issued>
  <IfNoAlarm>false</IfNoAlarm>
  <IfSecondLineMaintenanceCall>false</IfSecondLineMaintenanceCall>
  <IfActivationCall>false</IfActivationCall>
  <IfUnassignedOpenCall>true</IfUnassignedOpenCall>
  <Seal>1901</Seal>
  <PreviousSeal>21289</PreviousSeal>
  <RouteSeal1>1901</RouteSeal1>
  <RouteSeal2>0</RouteSeal2>
  <RouteSeal3>0</RouteSeal3>
  <PreviousRouteSeal1>21289</PreviousRouteSeal1>
  <PreviousRouteSeal2>0</PreviousRouteSeal2>
  <PreviousRouteSeal3>0</PreviousRouteSeal3>
  <OpenTries1>0</OpenTries1>
  <OpenTries2>0</OpenTries2>
  <OpenTries3>0</OpenTries3>
  <TransferReturnCode>0</TransferReturnCode>
  <IssuedComboUser1Seq1>792484</IssuedComboUser1Seq1>
  <IssuedComboUser1Seq2>0</IssuedComboUser1Seq2>
  <IssuedComboUser1Seq3>0</IssuedComboUser1Seq3>
  <IssuedComboUser2Seq1>0</IssuedComboUser2Seq1>
  <IssuedComboUser2Seq2>0</IssuedComboUser2Seq2>
  <IssuedComboUser2Seq3>0</IssuedComboUser2Seq3>
  <PreviousComboUser1Seq1>877356</PreviousComboUser1Seq1>
  <PreviousComboUser1Seq2>0</PreviousComboUser1Seq2>
  <PreviousComboUser1Seq3>0</PreviousComboUser1Seq3>
  <PreviousComboUser2Seq1>0</PreviousComboUser2Seq1>
  <PreviousComboUser2Seq2>0</PreviousComboUser2Seq2>
  <PreviousComboUser2Seq3>0</PreviousComboUser2Seq3>
  <GroupName>AA001</GroupName>
  <OriginalSerialNumber>000000</OriginalSerialNumber>
  <Description1>123-4567-8910</Description1>
  <Description2>2013-10-17</Description2>
  <Description3>#34</Description3>
  <CustomerID>North Bank</CustomerID>
  <ATMSerialNumber>Kaba Mas ATM 1</ATMSerialNumber>
  <UserDefined1>Cylinder</UserDefined1>
  <UserDefined2>Joe Bob Sr.</UserDefined2>
  <UserDefined3>Joe Bob Jr. the 2nd</UserDefined3>
  <UserDefined4>Jane Bob</UserDefined4>
  <Region>KENTUCKY</Region>
  <IfLastRoute1Issued>false</IfLastRoute1Issued>
  <IfLastRoute2Issued>false</IfLastRoute2Issued>
  <IfLastRoute3Issued>false</IfLastRoute3Issued>
</LockRecord>
<CloseTime2 />
<CloseTime3 />
<IfPreviousRoute1Issued>false</IfPreviousRoute1Issued>
<IfPreviousRoute2Issued>false</IfPreviousRoute2Issued>
<IfPreviousRoute3Issued>false</IfPreviousRoute3Issued>
<PreviousUser1ID1>F3</PreviousUser1ID1>
<PreviousUser1ID2 />
<PreviousUser1ID3 />
<PreviousUser2ID1 />
<PreviousUser2ID2 />
<PreviousUser2ID3 />
<PreviousRouteName1 />
<PreviousRouteName2 />
<PreviousRouteName3 />
<PreviousOpenTime1>2012-04-13T14:27:14.703Z</PreviousOpenTime1>
<PreviousOpenTime2 />
<PreviousOpenTime3 />
<PreviousCloseTime1>2012-04-16T17:15:32.117Z</PreviousCloseTime1>
<PreviousCloseTime2 />
<PreviousCloseTime3 />
<ServiceBranch>My new service branch</ServiceBranch>
<Address1>749 West Short Street</Address1>
<Address2 />
<City>Lexington</City>
<State>Kentucky</State>
<ZIP>40508-1200</ZIP>
<Country>USA</Country>
<KeyCloseSeal>1390</KeyCloseSeal>
<BankBranchName />
<BankOpenDelay>0</BankOpenDelay>
<BankOpenWindow>0</BankOpenWindow>
<LockHardwareModel />
<LockActivationStatus>gen2</LockActivationStatus>
<LockDispatchStatus />
<TimeZoneID>Eastern Standard Time</TimeZoneID>
<LowBatteryDate />
<DuressDate />
<IfLegacyImport>false</IfLegacyImport>
</LockRecord>
</RESPONSE_UNASSIGN_LOCK>
This transaction is used to close the lock specified by lock name and mode using the given close seal. This applies to FLM and Route modes only.

Transaction information required:

- Lock Name
- Lock Mode (F/R)
- Close Seal (2 digits for Cencon Gen 1 locks, 4 digits for Cencon Gen 2 locks)
- Lock Sequence (Optional. This applies to route dispatches only. Can be set to 0 if not used, or is a range of 1 to 3 for a valid lock sequence.)
- Flag for is force close for skipped lock sequence (Optional. This applies to route dispatches only.)

Note

Calls to the Centran web service, whether REST or SOAP based, determine the Dispatcher ID based on your configured method of authentication with the Centran web service.

Transaction information returned:

Success:

- Result record indicating success
- Lock record data from Cencon database

Failure:

- Result record indicating failure

Example

Input Transaction Format (HTTP Post):

https://{host}/CentranService/rest/lock/close

Example Input Transaction (HTTP Post):

https://kml-3242/CentranService/rest/lock/close

Example Input Transaction (HTTP Body):

```xml
<TRANSACTION_CLOSE_LOCK>
  <LockName>Gen2Lock 1000107</LockName>
  <LockMode>F</LockMode>
  <CloseSeal>1745</CloseSeal>
  <LockSequence>0</LockSequence>
  <IfForcedClosed>0</IfForcedClosed>
  <DispatcherID/>
</TRANSACTION_CLOSE_LOCK>
```

Example Output Transaction:

```xml
<RESPONSE_CLOSE_LOCK>
  <TRANSACTION_CLOSE_LOCK>
    <LockName>Gen2Lock 1000107</LockName>
    <LockMode>F</LockMode>
  </TRANSACTION_CLOSE_LOCK>
</RESPONSE_CLOSE_LOCK>
```
<TRANSACTION_CLOSE_LOCK>
<ResultRecord>
  <Result>Success</Result>
  <ErrorCode>RC_OK</ErrorCode>
  <Description>The lock close succeeded.</Description>
</ResultRecord>
</LOCK_RECORD>

<LOCK_RECORD>
  <LockName>Gen2Lock 1000107</LockName>
  <RecordType>A</RecordType>
  <StartDate>2012-01-23T15:53:55.31Z</StartDate>
  <LastUsedDate>2012-04-16T18:53:31.022Z</LastUsedDate>
  <CustomerNumber>928503</CustomerNumber>
  <LockMode>F</LockMode>
  <IfDualMode>false</IfDualMode>
  <SerialNumber>001000107</SerialNumber>
  <AuditCount>4</AuditCount>
  <IfLockOpen>false</IfLockOpen>
  <IfForcedClosed>false</IfForcedClosed>
  <IfRoute1Issued>false</IfRoute1Issued>
  <IfRoute2Issued>false</IfRoute2Issued>
  <IfRoute3Issued>false</IfRoute3Issued>
  <IfNoAlarm>false</IfNoAlarm>
  <Seal>1901</Seal>
  <PreviousSeal>21289</PreviousSeal>
  <RouteSeal1>1901</RouteSeal1>
  <RouteSeal2>0</RouteSeal2>
  <RouteSeal3>0</RouteSeal3>
  <PreviousRouteSeal1>21289</PreviousRouteSeal1>
  <PreviousRouteSeal2>0</PreviousRouteSeal2>
  <PreviousRouteSeal3>0</PreviousRouteSeal3>
  <OpenTries1>0</OpenTries1>
  <OpenTries2>0</OpenTries2>
  <OpenTries3>0</OpenTries3>
  <TransferReturnCode>0</TransferReturnCode>
  <IssuedComboUser1Seq1>470716</IssuedComboUser1Seq1>
  <IssuedComboUser1Seq2>0</IssuedComboUser1Seq2>
  <IssuedComboUser1Seq3>0</IssuedComboUser1Seq3>
  <IssuedComboUser2Seq1>0</IssuedComboUser2Seq1>
  <IssuedComboUser2Seq2>0</IssuedComboUser2Seq2>
  <IssuedComboUser2Seq3>0</IssuedComboUser2Seq3>
  <PreviousComboUser1Seq1>877356</PreviousComboUser1Seq1>
  <PreviousComboUser1Seq2>0</PreviousComboUser1Seq2>
  <PreviousComboUser1Seq3>0</PreviousComboUser1Seq3>
  <PreviousComboUser2Seq1>0</PreviousComboUser2Seq1>
  <PreviousComboUser2Seq2>0</PreviousComboUser2Seq2>
  <PreviousComboUser2Seq3>0</PreviousComboUser2Seq3>
  <GroupName>AA001</GroupName>
  <OriginalSerialNumber>000000</OriginalSerialNumber>
  <Description1>123-4567-8910</Description1>
  <Description2>2013-10-17</Description2>
  <Description3>#34</Description3>
  <CustomerID>North Bank</CustomerID>
  <ATMSerialNumber>Kaba Mas ATM 1</ATMSerialNumber>
  <UserDefined1>Cylinder</UserDefined1>
  <UserDefined2>Joe Bob Sr.</UserDefined2>
  <UserDefined3>Joe Bob Jr. the 2nd</UserDefined3>
  <UserDefined4>Joe Bob Jr. the 2nd</UserDefined4>
  <Region>KENTUCKY</Region>
  <IfLastRoute1Issued>false</IfLastRoute1Issued>
  <IfLastRoute2Issued>false</IfLastRoute2Issued>
  <IfLastRoute3Issued>false</IfLastRoute3Issued>
  <User1ID1>F3</User1ID1>
  <User1ID2/>
  <User1ID3/>
  <User2ID1/>
  <User2ID2/>
  <User2ID3/>
<RouteName1/>
<RouteName2/>
<RouteName3/>
<DispatcherID1>CENTRAN</DispatcherID1>
<DispatcherID2/>
<DispatcherID3/>
<OpenTime1>2012-04-16T17:17:23.627Z</OpenTime1>
<OpenTime2/>
<OpenTime3/>
<CloseTime1>2012-04-16T18:53:31.022Z</CloseTime1>
<CloseTime2/>
<CloseTime3/>
<IfPreviousRoute1Issued>false</IfPreviousRoute1Issued>
<IfPreviousRoute2Issued>false</IfPreviousRoute2Issued>
<IfPreviousRoute3Issued>false</IfPreviousRoute3Issued>
<PreviousUser1ID1>F3</PreviousUser1ID1>
<PreviousUser1ID2/>
<PreviousUser1ID3/>
<PreviousUser2ID1/>
<PreviousUser2ID2/>
<PreviousUser2ID3/>
<PreviousRouteName1/>
<PreviousRouteName2/>
<PreviousRouteName3/>
<PreviousOpenTime1>2012-04-13T14:27:14.703Z</PreviousOpenTime1>
<PreviousOpenTime2/>
<PreviousOpenTime3/>
<PreviousCloseTime1>2012-04-16T17:15:32.117Z</PreviousCloseTime1>
<PreviousCloseTime2/>
<PreviousCloseTime3/>
<ServiceBranch>My new service branch</ServiceBranch>
<Address1>749 West Short Street</Address1>
<Address2/>
<City>Lexington</City>
<State>Kentucky</State>
<ZIP>40508-1200</ZIP>
<Country>USA</Country>
<KeyCloseSeal>1390</KeyCloseSeal>
<BankBranchName/>
<BankOpenDelay>0</BankOpenDelay>
<BankOpenWindow>0</BankOpenWindow>
<LockHardwareModel/>
<LockActivationStatus>gen2</LockActivationStatus>
<LockDispatchStatus/>
<TimeZoneID>Eastern Standard Time</TimeZoneID>
<LowBatteryDate/>
<DuressDate/>
<IfLegacyImport>false</IfLegacyImport>
</LockRecord>
</RESPONSE_CLOSE_LOCK>
This transaction is used to close the lock specified by lock serial number and mode using the given close seal. This applies to FLM and Route modes only.

**Transaction information required:**

- Lock Serial Number
- Lock Mode (F/R)
- Close Seal (2 digits for Cencon Gen 1 locks, 4 digits for Cencon Gen 2 locks)
- Lock Sequence (Optional. This applies to route dispatches only. Can be set to 0 if not used, or is a range of 1 to 3 for a valid lock sequence.)
- Flag for is force close for skipped lock sequence (Optional. This applies to route dispatches only.)

**Note**

Calls to the Centran web service, whether REST or SOAP based, determine the Dispatcher ID based on your configured method of authentication with the Centran web service.

**Transaction information returned:**

**Success:**

- Result record indicating success
- Lock record data from Cencon database

**Failure:**

- Result record indicating failure

**Example**

**Input Transaction Format (HTTP Post):**

```plaintext
https://{host}/CentranService/lock/close
```

**Example Input Transaction (HTTP Post):**

```plaintext
https://kml-3242/CentranService/rest/lock/close
```

**Example Input Transaction (HTTP Body):**

```xml
<TRANSACTION_CLOSE_LOCK>
  <SerialNumber>1000107</SerialNumber>
  <LockMode>F</LockMode>
  <CloseSeal>1745</CloseSeal>
  <LockSequence>0</LockSequence>
  <IfForcedClosed>0</IfForcedClosed>
  <DispatcherID/>
</TRANSACTION_CLOSE_LOCK>
```

**Example Output Transaction:**

```xml
<RESPONSE_CLOSE_LOCK>
  <TRANSACTION_CLOSE_LOCK>
  </TRANSACTION_CLOSE_LOCK>
</RESPONSE_CLOSE_LOCK>
```
<result>
  <result>Success</result>
  <errordetails>RC_OK</errordetails>
  <description>The lock close succeeded.</description>
</result>
12.9 Read Lock Data By Name

This transaction is used to read the available Cencon database data for a lock based off of lock name and mode.

Transaction information required:

- Lock Name
- Lock Mode (F/R/B)

Transaction information returned:

Success:

- Result record indicating success
- Lock record data from Cencon database

Failure:

- Result record indicating failure

LockRecord:

Refer to the documentation for Section 2.5 Read Lock Data for details on the lock record data returned.

Example

Input Transaction Format:

https://{host}/CentranService/rest/lock-names/{LOCKNAME}/{MODE}/data

Example Input Transaction:

https://kml-3242/CentranService/rest/lock-names/VLK008/F/data

Example Output Transaction:

```xml
<RESPONSE_READ_LOCK>
  <TRANSACTION_READ_LOCK>
    <LockName>VLK008</LockName>
    <LockMode>F</LockMode>
    <DispatcherID/>
  </TRANSACTION_READ_LOCK>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <Description>Lock record found in the database.</Description>
  </ResultRecord>
  <LockRecord>
    <LockName>VLK008</LockName>
    <RecordType>A</RecordType>
    <StartDate>2002-11-01T22:13:58Z</StartDate>
    <LastUsedDate>2012-03-01T19:00:12.137Z</LastUsedDate>
    <CustomerNumber>123456</CustomerNumber>
    <LockMode>F</LockMode>
    <IfDualMode>false</IfDualMode>
    <SerialNumber>532008</SerialNumber>
  </LockRecord>
</RESPONSE_READ_LOCK>
```
<AuditCount>6</AuditCount>
<IfLockOpen>false</IfLockOpen>
<IfForcedClosed>true</IfForcedClosed>
<IfRoute1Issued>false</IfRoute1Issued>
<IfRoute2Issued>false</IfRoute2Issued>
<IfRoute3Issued>false</IfRoute3Issued>
<IfNoAlarm>false</IfNoAlarm>
<IfSecondLineMaintenanceCall>false</IfSecondLineMaintenanceCall>
<IfActivationCall>false</IfActivationCall>
<IfUnassignedOpenCall>false</IfUnassignedOpenCall>
<Seal>135</Seal>
<PreviousSeal>129</PreviousSeal>
<RouteSeal1>135</RouteSeal1>
<RouteSeal2>0</RouteSeal2>
<RouteSeal3>0</RouteSeal3>
<PreviousRouteSeal1>129</PreviousRouteSeal1>
<PreviousRouteSeal2>0</PreviousRouteSeal2>
<PreviousRouteSeal3>0</PreviousRouteSeal3>
<OpenTries1>0</OpenTries1>
<OpenTries2>0</OpenTries2>
<OpenTries3>0</OpenTries3>
<TransferReturnCode>0</TransferReturnCode>
<IssuedComboUser1Seq1>633551</IssuedComboUser1Seq1>
<IssuedComboUser1Seq2>0</IssuedComboUser1Seq2>
<IssuedComboUser1Seq3>0</IssuedComboUser1Seq3>
<IssuedComboUser2Seq1>0</IssuedComboUser2Seq1>
<IssuedComboUser2Seq2>0</IssuedComboUser2Seq2>
<IssuedComboUser2Seq3>0</IssuedComboUser2Seq3>
<PreviousComboUser1Seq1>164634</PreviousComboUser1Seq1>
<PreviousComboUser1Seq2>0</PreviousComboUser1Seq2>
<PreviousComboUser1Seq3>0</PreviousComboUser1Seq3>
<PreviousUser1ID1>CF01</PreviousUser1ID1>
<User1ID1>F3</User1ID1>
<User1ID2/>
<User1ID3/>
<User2ID1/>
<User2ID2>
<User2ID3>
<RouteName1/>
<RouteName2>
<RouteName3/>
<DispatcherID1>CENTRAN</DispatcherID1>
<DispatcherID2/>
<DispatcherID3/>
<OpenTime1>2011-10-27T14:01:13.913Z</OpenTime1>
<OpenTime2/>
<OpenTime3/>
<CloseTime1>2012-03-01T19:00:12.137Z</CloseTime1>
<CloseTime2/>
<CloseTime3/>
<IfPreviousRoute1Issued>false</IfPreviousRoute1Issued>
<IfPreviousRoute2Issued>false</IfPreviousRoute2Issued>
<IfPreviousRoute3Issued>false</IfPreviousRoute3Issued>
<PreviousUser1ID1>CF01</PreviousUser1ID1>
<PreviousUser1ID2/>
<PreviousUser1ID3/>
<PreviousUser2ID1/>
<PreviousUser2ID2/>
<PreviousUser2ID3/>
<PreviousRouteName1/>
<PreviousRouteName2/>
<PreviousRouteName3/>
<PreviousOpenTime1>2009-06-18T14:30:11Z</PreviousOpenTime1>
<PreviousOpenTime2/>
<PreviousOpenTime3/>
<PreviousCloseTime1>2011-01-07T14:07:37.043Z</PreviousCloseTime1>
<PreviousCloseTime2/>
<PreviousCloseTime3/>
<ServiceBranch/>
<Address1/>
<Address2/>
<City/>
<State/>
<ZIP/>
<Country/>
<KeyCloseSeal>1246576928</KeyCloseSeal>
<BankBranchName/>
<BankOpenDelay>1246576928</BankOpenDelay>
<BankOpenWindow>1246576928</BankOpenWindow>
<LockHardwareModel/>
<LockActivationStatus/>
<LockDispatchStatus/>
<TimeZoneID/>
<LowBatteryDate/>
<DuressDate/>
>IfLegacyImport>false</IfLegacyImport>
</LockRecord>
</RESPONSE_READ_LOCK>
Chapter 12 - Web Service Lock Transactions (Beta)

12.10 Read Lock Data By Serial Number

This transaction is used to read the available Cencon database data for a lock based off of lock serial number and mode.

Transaction information required:

- Lock Serial Number
- Lock Mode (F/R/B)

Transaction information returned:

Success:

- Result record indicating success
- Lock record data from Cencon database

Failure:

- Result record indicating failure

LockRecord:

Refer to the documentation for Section 2.5 Read Lock Data for details on the lock record data returned.

Example

Input Transaction Format:

https://{host}/CentranService/rest/lock-serialnumbers/{SERIALNUMBER}/{MODE}/data

Example Input Transaction:

https://kml-3242/CentranService/rest/lock-serialnumbers/532008/F/data

Example Output Transaction:

<RESPONSE_READ_LOCK>
  <TRANSACTION_READ_LOCK>
    <SerialNumber>532008</SerialNumber>
    <LockMode>F</LockMode>
    <DispatcherID/>
  </TRANSACTION_READ_LOCK>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <Description>Lock record found in the database.</Description>
  </ResultRecord>
  <LockRecord>
    <LockName>VLK008</LockName>
    <RecordType>A</RecordType>
    <StartDate>2002-11-01T22:13:58Z</StartDate>
    <LastUsedDate>2012-03-01T19:00:12.137Z</LastUsedDate>
    <CustomerNumber>123456</CustomerNumber>
    <LockMode>F</LockMode>
  </LockRecord>
</RESPONSE_READ_LOCK>
<PreviousUser1ID3/>
<PreviousUser2ID1/>
<PreviousUser2ID2/>
<PreviousUser2ID3/>
<PreviousRouteName1/>
<PreviousRouteName2/>
<PreviousRouteName3/>
<PreviousOpenTime1>2009-06-18T14:30:11Z</PreviousOpenTime1>
<PreviousOpenTime2/>
<PreviousOpenTime3/>
<PreviousCloseTime1>2011-01-07T14:07:37.043Z</PreviousCloseTime1>
<PreviousCloseTime2/>
<PreviousCloseTime3/>
<ServiceBranch/>
<Address1/>
<Address2/>
<City/>
<State/>
<ZIP/>
<Country/>
<KeyCloseSeal>1246576928</KeyCloseSeal>
<BankBranchName/>
<BankOpenDelay>1246576928</BankOpenDelay>
<BankOpenWindow>1246576928</BankOpenWindow>
<LockHardwareModel/>
<LockActivationStatus/>
<LockDispatchStatus/>
<TimeZoneID/>
<LowBatteryDate/>
<DuressDate/>
<IfLegacyImport>false</IfLegacyImport>
</LockRecord>
</RESPONSE_READ_LOCK>
12.11 Update Lock Data

This transaction is used to update data for the specified lock. The lock is specified by either lock serial number and mode or lock name and mode.

Transaction information required:

- Lock Name (LockName) or Lock Serial Number (SerialNumber)
- Lock Mode (F/R/B)
- Lock data to be updated:
  - GroupName
  - CustomerID
  - ATMSerialNumber
  - Description1
  - Description2
  - Description3
  - Description4
  - UserDefined1
  - UserDefined2
  - UserDefined3
  - UserDefined4
  - Region
  - ServiceBranch
  - Address1
  - Address2
  - City
  - State
  - ZIP
  - Country
  - TimeZoneID

Note

Calls to the Centran web service, whether REST or SOAP based, determine the Dispatcher ID based on your configured method of authentication with the Centran web service.

Transaction information returned:

Success:

- Result record indicating success
- Lock record data from Cencon database

Failure:

- Result record indicating failure

Example

**Input Transaction Format (HTTP Post):**

```
https://{host}/CentranService/rest/lock/update
```

**Example Input Transaction (HTTP Post):**

```
https://kml-3242/CentranService/rest/lock/update
```

**Example Input Transaction (HTTP Body):**

```
```
Example Output Transaction:

<RESPONSE_UPDATE_LOCK>
  <TRANSACTION_UPDATE_LOCK>
    <UpdateLockRecord>
      <UserDefined4>Even more user defined items...</UserDefined4>
      <UserDefined3>More user defined items...</UserDefined3>
      <Description2>Even more new description...</Description2>
      <Description1>Some new description...</Description1>
      <LockMode>F</LockMode>
      <LockName>VLK008</LockName>
    </UpdateLockRecord>
    <DispatcherID/>
  </TRANSACTION_UPDATE_LOCK>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <Description>The lock update succeeded.</Description>
  </ResultRecord>
  <LockRecord>
    <LockName>VLK008</LockName>
    <RecordType>A</RecordType>
    <StartDate>2002-11-01T22:13:58Z</StartDate>
    <LastUsedDate>2012-03-01T19:00:12.137Z</LastUsedDate>
    <CustomerNumber>123456</CustomerNumber>
    <LockMode>F</LockMode>
    <IfDualMode>false</IfDualMode>
    <SerialNumber>532008</SerialNumber>
    <AuditCount>6</AuditCount>
    <IfLockOpen>false</IfLockOpen>
    <IfForcedClosed>true</IfForcedClosed>
    <IfRoute1Issued>false</IfRoute1Issued>
    <IfRoute2Issued>false</IfRoute2Issued>
    <IfRoute3Issued>false</IfRoute3Issued>
    <IfNoAlarm>false</IfNoAlarm>
    <IfSecondLineMaintenanceCall>false</IfSecondLineMaintenanceCall>
    <IfActivationCall>false</IfActivationCall>
    <IfUnassignedOpenCall>false</IfUnassignedOpenCall>
    <Seal>135</Seal>
    <PreviousSeal>129</PreviousSeal>
    <RouteSeal1>135</RouteSeal1>
    <RouteSeal2>0</RouteSeal2>
    <RouteSeal3>0</RouteSeal3>
    <PreviousRouteSeal1>129</PreviousRouteSeal1>
    <PreviousRouteSeal2>0</PreviousRouteSeal2>
    <PreviousRouteSeal3>0</PreviousRouteSeal3>
    <OpenTries1>0</OpenTries1>
    <OpenTries2>0</OpenTries2>
    <OpenTries3>0</OpenTries3>
    <TransferReturnCode>0</TransferReturnCode>
    <IssuedComboUser1Seq1>633551</IssuedComboUser1Seq1>
    <IssuedComboUser1Seq2>0</IssuedComboUser1Seq2>
    <IssuedComboUser1Seq3>0</IssuedComboUser1Seq3>
    <IssuedComboUser2Seq1>0</IssuedComboUser2Seq1>
    <IssuedComboUser2Seq2>0</IssuedComboUser2Seq2>
    <IssuedComboUser2Seq3>0</IssuedComboUser2Seq3>
    <PreviousComboUser1Seq1>164634</PreviousComboUser1Seq1>
  </LockRecord>
</RESPONSE_UPDATE_LOCK>
</LockRecord>
</RESPONSE_UPDATE_LOCK>
12.12 Rename Lock

This transaction is used to rename the specified lock. The lock is specified by either lock serial number and mode or lock name and mode.

**Transaction information required:**

- Lock Name (LockName) or Lock Serial Number (SerialNumber)
- Lock Mode (F/R/B)
- New Lock Name

**Note**

Calls to the Centran web service, whether REST or SOAP based, determine the Dispatcher ID based on your configured method of authentication with the Centran web service.

**Transaction information returned:**

**Success:**

- Result record indicating success
- Lock record data from Cencon database

**Failure:**

- Result record indicating failure

---

**Example**

**Input Transaction Format (HTTP Post):**

https://{host}/CentranService/rest/lock/rename

**Example Input Transaction (HTTP Post):**

https://kml-3242/CentranService/rest/lock/rename

**Example Input Transaction (HTTP Body):**

```
<TRANSACTION_RENAME_LOCK>
  <LockName>VLK016</LockName>
  <LockMode>F</LockMode>
  <NewLockName>VLK-New Lock Name</NewLockName>
  <DispatcherID/>
</TRANSACTION_RENAME_LOCK>
```

**Example Output Transaction:**

```
<RESPONSE_RENAME_LOCK>
  <TRANSACTION_RENAME_LOCK>
    <LockName>VLK016</LockName>
    <LockMode>F</LockMode>
    <NewLockName>VLK-New Lock Name</NewLockName>
    <DispatcherID/>
  </TRANSACTION_RENAME_LOCK>
  <ResultRecord>
    <Result>Success</Result>
  </ResultRecord>
</RESPONSE_RENAME_LOCK>
```
<ErrorCode>RC_OK</ErrorCode>
<Description>Lock successfully renamed from VLK016 to VLK-New Lock Name.</Description>
</ResultRecord>

<LockRecord>
  <LockName>VLK016</LockName>
  <RecordType>A</RecordType>
  <StartDate>2009-09-16T14:11:53.243Z</StartDate>
  <LastUsedDate>2011-05-13T18:54:27.883Z</LastUsedDate>
  <CustomerNumber>591676</CustomerNumber>
  <LockMode>F</LockMode>
  <IfDualMode>false</IfDualMode>
  <SerialNumber>532016</SerialNumber>
  <AuditCount>2</AuditCount>
  <IfLockOpen>false</IfLockOpen>
  <IfForcedClosed>true</IfForcedClosed>
  <IfRoute1Issued>false</IfRoute1Issued>
  <IfRoute2Issued>false</IfRoute2Issued>
  <IfRoute3Issued>false</IfRoute3Issued>
  <IfNoAlarm>false</IfNoAlarm>
  <IfSecondLineMaintenanceCall>false</IfSecondLineMaintenanceCall>
  <IfActivationCall>false</IfActivationCall>
  <IfUnassignedOpenCall>false</IfUnassignedOpenCall>
  <Seal>89</Seal>
  <PreviousSeal>87</PreviousSeal>
  <RouteSeal1>89</RouteSeal1>
  <RouteSeal2>0</RouteSeal2>
  <RouteSeal3>0</RouteSeal3>
  <PreviousRouteSeal1>0</PreviousRouteSeal1>
  <PreviousRouteSeal2>0</PreviousRouteSeal2>
  <PreviousRouteSeal3>0</PreviousRouteSeal3>
  <OpenTries1>0</OpenTries1>
  <OpenTries2>0</OpenTries2>
  <OpenTries3>0</OpenTries3>
  <TransferReturnCode>0</TransferReturnCode>
  <IssuedComboUser1Seq1>205717</IssuedComboUser1Seq1>
  <IssuedComboUser1Seq2>0</IssuedComboUser1Seq2>
  <IssuedComboUser1Seq3>0</IssuedComboUser1Seq3>
  <IssuedComboUser2Seq1>0</IssuedComboUser2Seq1>
  <IssuedComboUser2Seq2>0</IssuedComboUser2Seq2>
  <IssuedComboUser2Seq3>0</IssuedComboUser2Seq3>
  <PreviousComboUser1Seq1>0</PreviousComboUser1Seq1>
  <PreviousComboUser1Seq2>0</PreviousComboUser1Seq2>
  <PreviousComboUser1Seq3>0</PreviousComboUser1Seq3>
  <PreviousComboUser2Seq1>0</PreviousComboUser2Seq1>
  <PreviousComboUser2Seq2>0</PreviousComboUser2Seq2>
  <PreviousComboUser2Seq3>0</PreviousComboUser2Seq3>
  <GroupName/>
  <OriginalSerialNumber>000000</OriginalSerialNumber>
  <Description1>aaaaaaaaaaaaaaaaa</Description1>
  <Description2/>
  <Description3/>
  <Description4/>
  <CustomerID/>
  <ATMSerialNumber/>
  <UserDefined1/>
  <UserDefined2/>
  <UserDefined3/>
  <UserDefined4/>
  <Region>KENTUCKY</Region>
  <IfLastRoute1Issued>false</IfLastRoute1Issued>
  <IfLastRoute2Issued>false</IfLastRoute2Issued>
  <IfLastRoute3Issued>false</IfLastRoute3Issued>
  <User1ID1>nf2</User1ID1>
  <User1ID2/>
  <User1ID3/>
  <User2ID1/>
  <User2ID2/>
  <User2ID3/>
  <RouteName1/>
  <RouteName2/>
  <RouteName3/>
  <DispatcherID1>CENTRAN</DispatcherID1>
  <DispatcherID2/>
  <DispatcherID3/>
<LockRecord>
  <KeyCloseSeal>87</KeyCloseSeal>
  <BankBranchName/>
  <BankOpenDelay>0</BankOpenDelay>
  <BankOpenWindow>0</BankOpenWindow>
  <LockHardwareModel/>
  <LockActivationStatus>gen1</LockActivationStatus>
  <LockDispatchStatus/>
  <TimeZoneID/>
  <LowBatteryDate/>
  <DuressDate/>
  <IfLegacyImport>false</IfLegacyImport>
</LockRecord>
</RESPONSE_RENAME_LOCK>
12.13 Delete Shelved Lock By Name

This transaction deletes a shelved lock from the Cencon database by lock name and mode. This is supported for shelved FLM, Route, or Bank mode locks. If the lock to be deleted is not in a shelved state, then the lock must first be shelved either using an SA key or by remote communications. This transaction deletes only one mode of a lock from the Cencon database. A lock can have up to three entries in the database, one for FLM, Route and Bank modes.

Transaction information required:

- Lock Name
- Lock Mode (F/R/B)

Note

Calls to the Centran web service, whether REST or SOAP based, determine the Dispatcher ID based on your configured method of authentication with the Centran web service.

Transaction information returned:

Success:

- Result record indicating success
- Deleted lock record data from Cencon database

Failure:

- Result record indicating failure

Example

Input Transaction Format (HTTP Post):

https://{host}/CentranService/rest/lock/delete

Example Input Transaction (HTTP Post):

https://kml-3242/CentranService/rest/lock/delete

Example Input Transaction (HTTP Body):

<TRANSACTION_DELETE_LOCK>
   <LockName>VLK111</LockName>
   <LockMode>F</LockMode>
   <DispatcherID/>
</TRANSACTION_DELETE_LOCK>

Example Output Transaction:

<RESPONSE_DELETE_LOCK>
   <TRANSACTION_DELETE_LOCK>
      <LockName>VLK111</LockName>
      <LockMode>F</LockMode>
      <DispatcherID>CentranSS</DispatcherID>
   </TRANSACTION_DELETE_LOCK>
   <ResultRecord>
      <Result>Success</Result>
      <ErrorCode>RC_OK</ErrorCode>
   </ResultRecord>
</RESPONSE_DELETE_LOCK>
Lock VLK111 successfully deleted.

LockRecord

<LockName>VLK111</LockName>
<RecordType>D</RecordType>
<StartDate>2003-03-28T13:56:56Z</StartDate>
<LastUsedDate>2013-01-28T20:49:58.187Z</LastUsedDate>
<CustomerNumber>123456</CustomerNumber>
<LockMode>F</LockMode>
<IfDualMode>false</IfDualMode>
<SerialNumber>532111</SerialNumber>
<AuditCount>3</AuditCount>
<IfLockOpen>false</IfLockOpen>
<IfForcedClosed>false</IfForcedClosed>
<IfRoute1Issued>false</IfRoute1Issued>
<IfRoute2Issued>false</IfRoute2Issued>
<IfRoute3Issued>false</IfRoute3Issued>
<IfNoAlarm>false</IfNoAlarm>
<IfSecondLineMaintenanceCall>false</IfSecondLineMaintenanceCall>
<IfActivationCall>false</IfActivationCall>
<IfUnassignedOpenCall>false</IfUnassignedOpenCall>
<Seal>5</Seal>
<PreviousSeal>0</PreviousSeal>
<RouteSeal1>5</RouteSeal1>
<RouteSeal1>0</RouteSeal1>
<RouteSeal1>0</RouteSeal1>
<PreviousRouteSeal1>0</PreviousRouteSeal1>
<PreviousRouteSeal1>0</PreviousRouteSeal1>
<OpenTries1>0</OpenTries1>
<OpenTries2>0</OpenTries2>
<OpenTries3>0</OpenTries3>
<TransferReturnCode>0</TransferReturnCode>
<IssuedComboUser1Seq1>782582</IssuedComboUser1Seq1>
<IssuedComboUser1Seq2>0</IssuedComboUser1Seq2>
<IssuedComboUser1Seq3>0</IssuedComboUser1Seq3>
<IssuedComboUser2Seq1>0</IssuedComboUser2Seq1>
<IssuedComboUser2Seq2>0</IssuedComboUser2Seq2>
<IssuedComboUser2Seq3>0</IssuedComboUser2Seq3>
<PreviousComboUser1Seq1>0</PreviousComboUser1Seq1>
<PreviousComboUser1Seq2>0</PreviousComboUser1Seq2>
<PreviousComboUser1Seq3>0</PreviousComboUser1Seq3>
<PreviousComboUser2Seq1>0</PreviousComboUser2Seq1>
<PreviousComboUser2Seq2>0</PreviousComboUser2Seq2>
<PreviousComboUser2Seq3>0</PreviousComboUser2Seq3>
<GroupName/>
<OriginalSerialNumber>000000</OriginalSerialNumber>
<Description1/>
<Description2/>
<Description3/>
<Description4/>
<CustomerID/>
<ATMSerialNumber/>
>UserDefined1/>
<UserDefined2/>
<UserDefined3/>
<UserDefined4/>
<Region>KENTUCKY</Region>
<IfLastRoute1Issued>false</IfLastRoute1Issued>
<IfLastRoute2Issued>false</IfLastRoute2Issued>
<IfLastRoute3Issued>false</IfLastRoute3Issued>
<User1ID1>fdave</User1ID1>
>User1ID2/>
<User1ID3/>
<User2ID1/>
<User2ID2/>
<User2ID3/>
<RouteName1/>
<RouteName2/>
<RouteName3/>
<DispatcherID1>sad</DispatcherID1>
<DispatcherID2/>
<DispatcherID3/>
/OpenTime1>2003-03-28T16:14:12Z</OpenTime1>
<LockRecord>
  <IfPreviousRoute1Issued>false</IfPreviousRoute1Issued>
  <IfPreviousRoute2Issued>false</IfPreviousRoute2Issued>
  <IfPreviousRoute3Issued>false</IfPreviousRoute3Issued>
  <PreviousUser1ID1>fbob</PreviousUser1ID1>
  <PreviousUser1ID2/>
  <PreviousUser1ID3/>
  <PreviousUser2ID1/>
  <PreviousUser2ID2/>
  <PreviousUser2ID3/>
  <PreviousRouteName1/>
  <PreviousRouteName2/>
  <PreviousRouteName3/>
  <PreviousOpenTime1>2003-03-28T13:57:52Z</PreviousOpenTime1>
  <PreviousOpenTime2/>
  <PreviousOpenTime3/>
  <PreviousCloseTime1>2003-03-28T14:02:07Z</PreviousCloseTime1>
  <PreviousCloseTime2/>
  <PreviousCloseTime3/>
  <ServiceBranch/>
  <Address1/>
  <Address2/>
  <City/>
  <State/>
  <ZIP/>
  <Country/>
  <KeyCloseSeal>0</KeyCloseSeal>
  <BankBranchName/>
  <BankOpenDelay>0</BankOpenDelay>
  <BankOpenWindow>0</BankOpenWindow>
  <LockHardwareModel/>
  <LockActivationStatus/>
  <LockDispatchStatus/>
  <TimeZoneID/>
  <LowBatteryDate/>
  <DuressDate/>
  <IfLegacyImport>false</IfLegacyImport>
  <NetworkAddress/>
  <NetworkPort>0</NetworkPort>
  <DisplayIssuedComboUser1Seq1/>
  <DisplayIssuedComboUser1Seq2/>
  <DisplayIssuedComboUser1Seq3/>
  <DisplayIssuedComboUser2Seq1/>
  <DisplayIssuedComboUser2Seq2/>
  <DisplayIssuedComboUser2Seq3/>
</LockRecord>
12.14 Delete Shelved Lock By Serial Number

This transaction deletes a shelved lock from the Cencon database by lock serial number and mode. This is supported for shelved FLM, Route, or Bank mode locks. If the lock to be deleted is not in a shelved state, then the lock must first be shelved either using an SA key or by remote communications. This transaction deletes only one mode of a lock from the Cencon database. A lock can have up to three entries in the database, one for FLM, Route and Bank modes.

Transaction information required:

- Lock Serial Number
- Lock Mode (F/R/B)

Transaction information returned:

**Success:**

- Result record indicating success
- Deleted lock record data from Cencon database

**Failure:**

- Result record indicating failure

---

**Example**

**Input Transaction Format (HTTP Post):**

```
https://{host}/CentranService/rest/lock/delete
```

**Example Input Transaction (HTTP Post):**

```
https://kml-3242/CentranService/rest/lock/delete
```

**Example Input Transaction (HTTP Body):**

```
<TRANSACTION_DELETE_LOCK>
  <SerialNumber>532112</SerialNumber>
  <LockMode>F</LockMode>
  <DispatcherID/>
</TRANSACTION_DELETE_LOCK>
```

**Example Output Transaction:**

```
<RESPONSE_DELETE_LOCK>
  <TRANSACTION_DELETE_LOCK>
    <SerialNumber>532112</SerialNumber>
    <LockMode>F</LockMode>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_DELETE_LOCK>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
  </ResultRecord>
</RESPONSE_DELETE_LOCK>
```
<ResultRecord>
  <Description>Lock VLK112 successfully deleted.</Description>
  <LockRecord>
    <LockName>VLK112</LockName>
    <RecordType>D</RecordType>
    <StartDate>2003-03-28T13:57:14Z</StartDate>
    <LastUsedDate>2013-01-28T20:52:32.117Z</LastUsedDate>
    <CustomerNumber>123456</CustomerNumber>
    <LockMode>F</LockMode>
    <IfDualMode>false</IfDualMode>
    <SerialNumber>532112</SerialNumber>
    <AuditCount>3</AuditCount>
    <IfLockOpen>false</IfLockOpen>
    <IfForcedClosed>false</IfForcedClosed>
    <IfRoute1Issued>false</IfRoute1Issued>
    <IfRoute2Issued>false</IfRoute2Issued>
    <IfRoute3Issued>false</IfRoute3Issued>
    <IfNoAlarm>false</IfNoAlarm>
    <IfSecondLineMaintenanceCall>false</IfSecondLineMaintenanceCall>
    <IfActivationCall>false</IfActivationCall>
    <IfUnassignedOpenCall>false</IfUnassignedOpenCall>
    <Seal>120</Seal>
    <PreviousSeal>0</PreviousSeal>
    <RouteSeal1>120</RouteSeal1>
    <RouteSeal2>0</RouteSeal2>
    <RouteSeal3>0</RouteSeal3>
    <PreviousRouteSeal1>0</PreviousRouteSeal1>
    <PreviousRouteSeal2>0</PreviousRouteSeal2>
    <PreviousRouteSeal3>0</PreviousRouteSeal3>
    <OpenTries1>0</OpenTries1>
    <OpenTries2>0</OpenTries2>
    <OpenTries3>0</OpenTries3>
    <TransferReturnCode>0</TransferReturnCode>
    <IssuedComboUser1Seq1>422666</IssuedComboUser1Seq1>
    <IssuedComboUser1Seq2>0</IssuedComboUser1Seq2>
    <IssuedComboUser1Seq3>0</IssuedComboUser1Seq3>
    <IssuedComboUser2Seq1>0</IssuedComboUser2Seq1>
    <IssuedComboUser2Seq2>0</IssuedComboUser2Seq2>
    <IssuedComboUser2Seq3>0</IssuedComboUser2Seq3>
    <PreviousComboUser1Seq1>0</PreviousComboUser1Seq1>
    <PreviousComboUser1Seq2>0</PreviousComboUser1Seq2>
    <PreviousComboUser1Seq3>0</PreviousComboUser1Seq3>
    <PreviousComboUser2Seq1>0</PreviousComboUser2Seq1>
    <PreviousComboUser2Seq2>0</PreviousComboUser2Seq2>
    <PreviousComboUser2Seq3>0</PreviousComboUser2Seq3>
    <GroupName/>
    <OriginalSerialNumber>000000</OriginalSerialNumber>
    <Description1/>
    <Description2/>
    <Description3/>
    <Description4/>
    <CustomerID/>
    <ATMSerialNumber/>
    <UserDefined1/>
    <UserDefined2/>
    <UserDefined3/>
    <UserDefined4/>
    <Region>KENTUCKY</Region>
    <IfLastRoute1Issued>false</IfLastRoute1Issued>
    <IfLastRoute2Issued>false</IfLastRoute2Issued>
    <IfLastRoute3Issued>false</IfLastRoute3Issued>
    <User1ID1>fdave</User1ID1>
    <User1ID2/>
    <User1ID3/>
    <User2ID1/>
    <User2ID2/>
    <User2ID3/>
    <RouteName1/>
    <RouteName2/>
    <RouteName3/>
    <DispatcherID1>sad</DispatcherID1>
    <DispatcherID2/>
    <DispatcherID3/>
    <OpenTime1>2003-03-28T16:14:26Z</OpenTime1>
  </LockRecord>
</ResultRecord>
<OpenTime1/>  
<OpenTime2/>  
<OpenTime3/>  
<CloseTime1>2003-03-28T16:46:38Z</CloseTime1>  
<CloseTime2/>  
<CloseTime3/>  
<IfPreviousRoute1Issued>false</IfPreviousRoute1Issued>  
<IfPreviousRoute2Issued>false</IfPreviousRoute2Issued>  
<IfPreviousRoute3Issued>false</IfPreviousRoute3Issued>  
<PreviousUser1ID1>fbob</PreviousUser1ID1>  
<PreviousUser1ID2/>  
<PreviousUser1ID3/>  
<PreviousUser2ID1/>  
<PreviousUser2ID2/>  
<PreviousUser2ID3/>  
<PreviousRouteName1/>  
<PreviousRouteName2/>  
<PreviousRouteName3/>  
<PreviousOpenTime1>2003-03-28T13:57:53Z</PreviousOpenTime1>  
<PreviousOpenTime2/>  
<PreviousOpenTime3/>  
<PreviousCloseTime1>2003-03-28T14:02:21Z</PreviousCloseTime1>  
<PreviousCloseTime2/>  
<PreviousCloseTime3/>  
<ServiceBranch/>  
<Address1/>  
<Address2/>  
<City/>  
<State/>  
<ZIP/>  
<Country/>  
<KeyCloseSeal>0</KeyCloseSeal>  
<BankBranchName/>  
<BankOpenDelay>0</BankOpenDelay>  
<BankOpenWindow>0</BankOpenWindow>  
<LockHardwareModel/>  
<LockActivationStatus/>  
<LockDispatchStatus/>  
<TimeZoneID/>  
<LowBatteryDate/>  
<DuressDate/>  
<IfLegacyImport>false</IfLegacyImport>  
<NetworkAddress/>  
<NetworkPort>0</NetworkPort>  
<DisplayIssuedComboUser1Seq1/>  
<DisplayIssuedComboUser1Seq2/>  
<DisplayIssuedComboUser1Seq3/>  
<DisplayIssuedComboUser2Seq1/>  
<DisplayIssuedComboUser2Seq2/>  
<DisplayIssuedComboUser2Seq3/>  
</LockRecord>  
</RESPONSE_DELETE_LOCK>
**12.15 Lock Table Query**

This transaction queries the lock table for a set of lock records. The query record in the input web service transaction body contains a set of lock fields to create a query from. The query record also contains a flag indicating if to use like search or exact search. The query transaction attempts to work in a similar fashion as Cencon’s ‘Find Locks’ form which searches for locks to be displayed in a lock report.

**Transaction information required:**

All the fields listed below are optional. If no fields are present in the query record, then all the lock records in the lock table are retrieved.

- Lock Name
- Dispatched User ID (searches for this User ID in both the FLM1ID and FLM2ID lock record fields)
- Group Name
- Serial Number Minimum and Serial Number Maximum (these values specify a range)
- Lock mode
- If Dual Mode
- Customer Number
- Minimum Audit Count
- Start Date Range (Start Date Start and Start Date End dates)
- Last Used Date range (Last Used Date Start and Last Used Date End dates)
- Lock Status List (Locks in one or more of these modes – Active/Shelved/Install/Pending Shelve/Being Replaced)
- If Lock Open
- If Route Open
- If Unassigned Open Call
- If Forced Closed
- If Search Exact (If the value for this field is false, then like search is used).
- Customer ID
- ATM Serial Number
- Region
- Service Branch
- Description
- User Defined
- Address 1
- Address 2
- City
- State
- ZIP
- Country
- Bank Branch Name
- Lock Type - Gen 1 or Gen 2

**Note**

Calls to the Centran web service, whether REST or SOAP based, determine the Dispatcher ID based on your configured method of authentication with the Centran web service.

**Note**

If the Dispatcher belongs to a local region and region control is enabled, only those locks belonging to that particular region and also satisfying the search condition are retrieved. The search condition’s region field value is automatically set to the dispatcher’s local region even if a different value has already been provided in the query record.

If the Boolean fields are not present in the query record, they are assumed to have a value of false. All the Boolean value fields start with the characters ‘If’. This applies to all the query transactions.

For the Start Date Range and End Date Range search, both the lower and upper bounds for the search have to be specified i.e. both Start Date Start and Start Date End have to be specified. If only Start Date Start is specified in the query record, that search field will not have any effect on the result.

Similarly to the Date Range search, for the Serial Number range search, both the lower (Serial Number Minimum) and upper (Serial Number Maximum) bounds for the search have to be specified.
Minimum) and upper bounds (Serial Number Maximum) for the search have to be specified.

If string fields such as Address1, Description are left blank, those fields are left out of the search query i.e.
CenTran does not search for lock records in which Address or Description field is empty. This applies to all
the query transactions.

Transaction information returned:

Success:
Input transaction, followed by a result record (result, error code and description) and all the lock records
matching the given search query. If no records are returned by the search query, the result of the
transaction is still deemed a success.

Failure:
Input transaction, followed by a result record (result, error code and description).
Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Dispatcher not authorized to do this operation.
- Database error – failed to open lock table.

Example 1 - Success

Input Transaction Format (HTTP Get):

https://{host}/CentranService/rest/log-names/{lockname}/{mode}/data

Example Input Transaction (HTTP Get):

https://kml-3242/CentranService/rest/log-names/VLK008/F/data

Example Output Transaction:

Note: The output transaction has the lock name and mode encoded in an input transaction
(TASKNAME_LOCK_LOG_QUERY), a result record (indicating success) and all the lock records matching
the search query.

<RESPONSE_LOCK_QUERY>
<TASKNAME_LOCK_QUERY>
<LockQueryRecord>
  <LockName>VLK</LockName>
  <UserID></UserID>
  <GroupName></GroupName>
  <SerialNumberMinimum>532000</SerialNumberMinimum>
  <SerialNumberMaximum>533000</SerialNumberMaximum>
  <LockMode>B</LockMode>
  <IfDualMode>0</IfDualMode>
  <CustomerNumber>0</CustomerNumber>
  <MinimumCountAudits>10</MinimumCountAudits>
  <StartDateStart>2002-04-01T00:00:00</StartDateStart>
  <StartDateEnd>2003-04-30T00:00:00</StartDateEnd>
  <LastUsedDateStart>2004-04-01T00:00:00</LastUsedDateStart>
  <LastUsedDateEnd>2005-04-30T00:00:00</LastUsedDateEnd>
  <ListLockStatus>
    <LockStatus>A</LockStatus>
  </ListLockStatus>
</LockQueryRecord>
</TASKNAME_LOCK_QUERY>
</RESPONSE_LOCK_QUERY>
<Country></Country>
<branchname>FirstBankBranch</branchname>
<ifsearchexact>0</ifsearchexact>
</lockqueryrecord>
<dispatcherid>CentranSS</dispatcherid>
</transaction_lock_query>
<resultrecord>
<result>Success</result>
<errordescription>RC_OK</errordescription>
<description>Lock record/s found satisfying the search condition.</description>
</resultrecord>
<lockrecord>
<lockname>VLK101</lockname>
<recordtype>A</recordtype>
<startdate>2003-03-27T20:44:16</startdate>
<lastuseddate>2004-12-22T14:36:48</lastuseddate>
(customernumber>123456</customernumber>
<lockmode>B</lockmode>
<ifdualmode>0</ifdualmode>
<iflockopen>0</iflockopen>
<ifforcedclosed>0</ifforcedclosed>
<ifroute1issued>0</ifroute1issued>
<ifroute2issued>0</ifroute2issued>
<ifroute3issued>0</ifroute3issued>
<ifnoalarm>0</ifnoalarm>
<ifseconddulinemaintenancecall>0</ifseconddulinemaintenancecall>
<ifactivationcall>0</ifactivationcall>
<serialnumber>532101</serialnumber>
<closeseal>0</closeseal>
<previousseal>0</previousseal>
<route1>0</route1>
<route2>0</route2>
<route3>0</route3>
<previousroute1>0</previousroute1>
<previousroute2>0</previousroute2>
<previousroute3>0</previousroute3>
<opentimes1>0</opentimes1>
<opentimes2>0</opentimes2>
<opentimes3>0</opentimes3>
<transferreturncode>0</transferreturncode>
<issuedcombouser1seq1>0</issuedcombouser1seq1>
<issuedcombouser1seq2>0</issuedcombouser1seq2>
<issuedcombouser1seq3>0</issuedcombouser1seq3>
<issuedcombouser2seq1>0</issuedcombouser2seq1>
<issuedcombouser2seq2>0</issuedcombouser2seq2>
<issuedcombouser2seq3>0</issuedcombouser2seq3>
<previouscombouser1seq1>0</previouscombouser1seq1>
<previouscombouser1seq2>0</previouscombouser1seq2>
<previouscombouser1seq3>0</previouscombouser1seq3>
<previouscombouser2seq1>0</previouscombouser2seq1>
<previouscombouser2seq2>0</previouscombouser2seq2>
<previouscombouser2seq3>0</previouscombouser2seq3>
<auditcount>11</auditcount>
<description1>Bank Branch Lock 1</description1>
<description2 />
<description3 />
<description4 />
<customerid />
<atmserialnumber />
<userdefined1 />
<userdefined2 />
<userdefined3 />
<userdefined4 />
<region>TestRegionA</region>
<ifunassignedopencall>0</ifunassignedopencall>
<iflastroute1issued>0</iflastroute1issued>
<iflastroute2issued>1</iflastroute2issued>
<iflastroute3issued>0</iflastroute3issued>
<user1id1 />
<user1id2 />
<user1id3 />
<user1id4 />
Example 2 - Success but no records returned

Input Transaction Format (HTTP Post):

https://{host}/CentranService/rest/lock/query

Example Input Transaction (HTTP Post):

https://kml-3242/CentranService/rest/lock/query

Example Input Transaction (HTTP Body):

<TRANSACTION_LOCK_QUERY>
  <LockQueryRecord>
    <SerialNumberMinimum>555000</SerialNumberMinimum>
    <SerialNumberMaximum>500000</SerialNumberMaximum>
    <MinimumCountAudits>1000</MinimumCountAudits>
    <ListLockStatus>
      <LockStatus>P</LockStatus>
      <LockStatus>I</LockStatus>
    </ListLockStatus>
  </LockQueryRecord>
</RESPONSE_LOCK_QUERY>
Example Output Transaction:

Note: The output transaction has the original input transaction (TRANSACTION_LOCK_QUERY), a result record indicating success (query was processed successfully) with a description field saying that no lock records were found to match the given search condition.

```
<RESPONSE_LOCK_QUERY>
  <TRANSACTION_LOCK_QUERY>
    <LockQueryRecord>
      <SerialNumberMinimum>555000</SerialNumberMinimum>
      <SerialNumberMaximum>500000</SerialNumberMaximum>
      <MinimumCountAudits>1000</MinimumCountAudits>
      <ListLockStatus>
        <LockStatus>P</LockStatus>
        <LockStatus>I</LockStatus>
        <LockStatus>R</LockStatus>
      </ListLockStatus>
      <IfSearchExact>1</IfSearchExact>
    </LockQueryRecord>
    <DispatcherID/>
  </TRANSACTION_LOCK_QUERY>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <Description>No lock record found satisfying the search condition.</Description>
  </ResultRecord>
</RESPONSE_LOCK_QUERY>
```
This transaction returns the number of records in the lock table matching the given query condition. It operates in the same manner as the Lock Table Query transaction.

**Example 1 - Success**

**Input Transaction Format (HTTP Post):**

https://{host}/CentranService/rest/lock/query-count

**Example Input Transaction (HTTP Post):**

https://kml-3242/CentranService/rest/lock/query-count

**Example Input Transaction (HTTP Body):**

```
<TRANSACTION_LOCK_QUERY_COUNT>
  <LockQueryRecord>
    <SerialNumberMinimum>555000</SerialNumberMinimum>
    <SerialNumberMaximum>500000</SerialNumberMaximum>
    <MinimumCountAudits>0</MinimumCountAudits>
    <StartDateStart>2003-04-30T00:00:00</StartDateStart>
    <StartDateEnd>2002-04-01T00:00:00</StartDateEnd>
    <LastUsedDateStart>2005-04-30T00:00:00</LastUsedDateStart>
    <LastUsedDateEnd>2004-04-01T00:00:00</LastUsedDateEnd>
    <ListLockStatus>
      <LockStatus>D</LockStatus>
    </ListLockStatus>
    <IfSearchExact>1</IfSearchExact>
  </LockQueryRecord>
  <DispatcherID/>
</TRANSACTION_LOCK_QUERY_COUNT>
```

**Example Output Transaction:**

Note: The output transaction has the original input transaction (TRANSACTION_LOCK_QUERY_COUNT), a result record (indicating success) and a field (QueryCount) having the exact query count.

```
<RESPONSE_LOCK_QUERY_COUNT>
  <TRANSACTION_LOCK_QUERY_COUNT>
    <LockQueryRecord>
      <SerialNumberMinimum>555000</SerialNumberMinimum>
      <SerialNumberMaximum>500000</SerialNumberMaximum>
      <MinimumCountAudits>0</MinimumCountAudits>
      <StartDateStart>2003-04-30T00:00:00</StartDateStart>
      <StartDateEnd>2002-04-01T00:00:00</StartDateEnd>
      <LastUsedDateStart>2005-04-30T00:00:00</LastUsedDateStart>
      <LastUsedDateEnd>2004-04-01T00:00:00</LastUsedDateEnd>
      <ListLockStatus>
        <LockStatus>D</LockStatus>
      </ListLockStatus>
      <IfSearchExact>1</IfSearchExact>
    </LockQueryRecord>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_LOCK_QUERY_COUNT>
  <ResultRecord>
    <Result>Success</Result>
  </ResultRecord>
</RESPONSE_LOCK_QUERY_COUNT>
```
Example 2 - Failure

Input Transaction Format (HTTP Post):

https://{host}/CentranService/rest/lock/query-count

Example Input Transaction (HTTP Post):

https://kml-3242/CentranService/rest/lock/query-count

Example Input Transaction (HTTP Body):

<TRANSACTION_LOCK_QUERY_COUNT>
  <LockQueryRecord>
    <SerialNumberMinimum>555000</SerialNumberMinimum>
    <SerialNumberMaximum>500000</SerialNumberMaximum>
    <MinimumCountAudits>0</MinimumCountAudits>
    <StartDateStart>2003-04-30T00:00:00</StartDateStart>
    <StartDateEnd>2002-04-01T00:00:00</StartDateEnd>
    <LastUsedDateStart>2005-04-30T00:00:00</LastUsedDateStart>
    <LastUsedDateEnd>2004-04-01T00:00:00</LastUsedDateEnd>
    <ListLockStatus>
      <LockStatus>D</LockStatus>
    </ListLockStatus>
    <IfSearchExact>1</IfSearchExact>
  </LockQueryRecord>
  <DispatcherID/>
</TRANSACTION_LOCK_QUERY_COUNT>

Example Output Transaction:

Note: The output transaction has the original input transaction (TRANSACTION_LOCK_QUERY_COUNT), a result record (indicating failure) with an error code (RC_ERR_NOT_AUTHORIZED_TO_DO_OPERATION) and description. In this case, the dispatcher authenticated with the web service is not authorized to query a lock table.

<RESPONSE_LOCK_QUERY_COUNT>
  <TRANSACTION_LOCK_QUERY_COUNT xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
    <LockQueryRecord>
      <SerialNumberMinimum>555000</SerialNumberMinimum>
      <SerialNumberMaximum>500000</SerialNumberMaximum>
      <MinimumCountAudits>0</MinimumCountAudits>
      <StartDateStart>2003-04-30T00:00:00</StartDateStart>
      <StartDateEnd>2002-04-01T00:00:00</StartDateEnd>
      <LastUsedDateStart>2005-04-30T00:00:00</LastUsedDateStart>
      <LastUsedDateEnd>2004-04-01T00:00:00</LastUsedDateEnd>
      <ListLockStatus>
        <LockStatus>D</LockStatus>
      </ListLockStatus>
      <IfSearchExact>1</IfSearchExact>
    </LockQueryRecord>
    <DispatcherID>Test Auth user</DispatcherID>
  </TRANSACTION_LOCK_QUERY_COUNT>
  <ResultRecord>
    <Result>Failure</Result>
    <ErrorCode>RC_ERR_NOT_AUTHORIZED_TO_DO_OPERATION</ErrorCode>
    <Description>Dispatcher not authorized to perform this operation: Lock Table Query.</Description>
  </ResultRecord>
</RESPONSE_LOCK_QUERY_COUNT>
12.17 Read Lock Log Data By Name

This transaction queries the lock log table for a set of lock log records of an open lock, using a web service HTTP GET transaction. The lock name and mode are specified as part of the web service HTTP GET transaction. There is no HTTP message body required by the request.

Transaction information required:

- Lock Name
- Lock Mode

Notes

If the dispatcher belongs to a local region and region control is enabled, only those locks belonging to that particular region and also satisfying the search condition are retrieved. The search condition's region field value is automatically set to the dispatcher's local region. If the lock is not assigned to the same region as the dispatcher, then the lock log data will be reported as not found.

Transaction information returned:

Success:

Input transaction, followed by a result record (result, error code and description) and all the lock log records matching the given search query. If no records are returned by the search query, the result of the transaction is still deemed a success.

Failure:

Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Dispatcher not authorized to do this operation.
- Database error – failed to open lock log table.

Example - Success

Input Transaction Format (HTTP GET):

https://{host}/CentranService/rest/log-names/{lockname}/{mode}/data

Example Input Transaction (HTTP GET):

https://kml-3242/CentranService/rest/log-names/VLK016/R/data

Example Output Transaction (HTTP Body):

Note: The output transaction has the original input transaction (TRANSACTION_LOCK_LOG_READ_LOCK), a result record (indicating success) and the lock log records matching the search query.

<RESPONSE_LOCK_LOG_READ_LOCK>
  <TRANSACTION_LOCK_LOG_READ_LOCK>
    <LockName>VLK016</LockName>
    <LockMode>R</LockMode>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_LOCK_LOG_READ_LOCK>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <Description>Number of lock log records matching the given query: 2.</Description>
  </ResultRecord>
  <LockLogRecord>
    <LockName>VLK016</LockName>
    <DispatchID>CENTRAN</DispatchID>
    <User1ID>nr1</User1ID>
    <User2ID>nr2</User2ID>
  </LockLogRecord>
</RESPONSE_LOCK_LOG_READ_LOCK>
<RESPONSE_LOCK_LOG_READ_LOCK>

<LockLogRecord>
  <LockName>VLK016</LockName>
  <DispatchID>CENTRAN</DispatchID>
  <User1ID>nr1</User1ID>
  <User2ID>nr2</User2ID>
  <RouteName>Test3</RouteName>
  <GroupName/>
  <SerialNumber>532016</SerialNumber>
  <AuditCount>0</AuditCount>
  <LockMode>R</LockMode>
  <IfDualMode>true</IfDualMode>
  <CustomerNumber>45477</CustomerNumber>
  <OpenDate>2011-05-13T18:16:53.257Z</OpenDate>
  <CloseDate/>
  <NumberCloseAttempts>0</NumberCloseAttempts>
  <LockSequence>2</LockSequence>
  <IfDispatchedOnRoute>true</IfDispatchedOnRoute>
  <IfForcedClosed>false</IfForcedClosed>
  <IfSecondLineMaintenanceCall>false</IfSecondLineMaintenanceCall>
  <IfActivationCall>false</IfActivationCall>
  <DispatchOrder>0</DispatchOrder>
  <CustomerID/>
  <ATMSerialNumber/>
  <Region>KENTUCKY</Region>
  <IfUnassignedOpenCall>false</IfUnassignedOpenCall>
  <ServiceBranch>the new service branch</ServiceBranch>
</LockLogRecord>

<LockLogRecord>
  <LockName>VLK016</LockName>
  <DispatchID>CENTRAN</DispatchID>
  <User1ID>nr1</User1ID>
  <User2ID>nr2</User2ID>
  <RouteName>Test3</RouteName>
  <GroupName/>
  <SerialNumber>532016</SerialNumber>
  <AuditCount>0</AuditCount>
  <LockMode>R</LockMode>
  <IfDualMode>true</IfDualMode>
  <CustomerNumber>45477</CustomerNumber>
  <OpenDate>2011-05-13T18:16:53.257Z</OpenDate>
  <CloseDate/>
  <NumberCloseAttempts>0</NumberCloseAttempts>
  <LockSequence>2</LockSequence>
  <IfDispatchedOnRoute>true</IfDispatchedOnRoute>
  <IfForcedClosed>false</IfForcedClosed>
  <IfSecondLineMaintenanceCall>false</IfSecondLineMaintenanceCall>
  <IfActivationCall>false</IfActivationCall>
  <DispatchOrder>0</DispatchOrder>
  <CustomerID/>
  <ATMSerialNumber/>
  <Region>KENTUCKY</Region>
  <IfUnassignedOpenCall>false</IfUnassignedOpenCall>
  <ServiceBranch>the new service branch</ServiceBranch>
</LockLogRecord>

</RESPONSE_LOCK_LOG_READ_LOCK>
12.18 Read Lock Log Data By Serial Number

This transaction queries the lock log table for a set of lock log records of an open lock, using a web service HTTP GET transaction. The lock serial number and mode are specified as part of the web service HTTP GET transaction. There is no HTTP message body required by the request.

Transaction information required:

- Lock Serial Number
- Lock Mode

Notes

If the dispatcher belongs to a local region and region control is enabled, only those locks belonging to that particular region and also satisfying the search condition are retrieved. The search condition's region field value is automatically set to the dispatcher's local region. If the lock is not assigned to the same region as the dispatcher, then the lock log data will be reported as not found.

Transaction information returned:

Success:
Input transaction, followed by a result record (result, error code and description) and all the lock log records matching the given search query. If no records are returned by the search query, the result of the transaction is still deemed a success.

Failure:
Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Dispatcher not authorized to do this operation.
- Database error – failed to open lock log table.

Example - Success

Example Input Transaction Format (HTTP GET):

```
https://{host}/CentranService/rest/log-serialnumbers/{serialnumber}/{mode}/data
```

Example Input Transaction (HTTP GET):

```
https://kml-3242/CentranService/rest/log-serialnumbers/532019/R/data
```

Example Output Transaction (HTTP Body):

```
<RESPONSE_LOCK_LOG_READ_LOCK>
  <TRANSACTION_LOCK_LOG_READ_LOCK>
    <SerialNumber>532019</SerialNumber>
    <LockMode>R</LockMode>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_LOCK_LOG_READ_LOCK>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <Description>Number of lock log records matching the given query: 3.</Description>
  </ResultRecord>
  <LockLogRecord>
    <LockName>VLK019</LockName>
    <DispatchID>CENTRAN</DispatchID>
    <User1ID>nrl</User1ID>
    <User2ID/>
  </LockLogRecord>
</RESPONSE_LOCK_LOG_READ_LOCK>
```
</LockLogRecord>
</RESPONSE_LOCK_LOG_READ_LOCK>
This transaction queries the lock log table for a set of lock log records of open locks. The input web service transaction body contains a query record which in turn contains a set of lock log fields to create a query from. The query record also contains a flag indicating if to use like search or exact search. The query transaction attempts to work in a similar fashion as Cencon’s ‘Find Open Locks’ form to search for open locks to be displayed in a lock log report.

**Transaction information required:**

All the fields listed below are optional. If no fields are present in the query record, then all the lock log records in the lock log table are retrieved.

- Lock Name
- Dispatched User ID (searches for this User ID in both the FLM1ID and FLM2ID lock record fields)
- Route Name
- Group Name
- Lock Mode
- If Dual Mode
- Customer Number
- Open Date range (Open Date Start and Open Date End dates)
- Close Date range (Close Date Start and Close Date End dates)
- If Unassigned Open Call
- Customer ID
- ATM Serial Number
- Region
- Service Branch
- If Search Exact (If the value for this field is false, then like search is used)

**Note**

Calls to the Centran web service, whether REST or SOAP based, determine the Dispatcher ID based on your configured method of authentication with the Centran web service.

**Note**

If the Dispatcher belongs to a local region and region control is enabled, only those locks belonging to that particular region and also satisfying the search condition are retrieved. The search condition’s region field value is automatically set to the dispatcher’s local region even if a different value has already been provided in the query record.

For the Open Date Range and Close Date Range search, the lower and upper bounds for the search can be specified independently i.e. Open Date Start may be specified in the query record while Open Date End may be left out and vice versa.

**Transaction information returned:**

**Success:**

Input transaction, followed by a result record (result, error code and description) and all the lock log records matching the given search query. If no records are returned by the search query, the result of the transaction is still deemed a success.

**Failure:**

Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Dispatcher not authorized to do this operation.
- Database error – failed to open lock log table.

**Example - Success**

**Input Transaction Format (HTTP Post):**

```xml
<queryRecord>
  <LockName>Lock1</LockName>
  <DispatchedUserID>123456789</DispatchedUserID>
  <RouteName>RouteA</RouteName>
  <GroupName>Group1</GroupName>
  <LockMode>Dual</LockMode>
  <CustomerNumber>12345</CustomerNumber>
  <OpenDateStart>2023-01-01</OpenDateStart>
  <OpenDateEnd>2023-02-01</OpenDateEnd>
  <IfSearchExact>false</IfSearchExact>
</queryRecord>
```
Example Input Transaction (HTTP Post):

https://kml-3242/CentranService/rest/log/query

Example Input Transaction (HTTP Body):

```xml
<TRANSACTION_LOCK_LOG_QUERY>
  <LockLogQueryRecord>
    <LockName>Test</LockName>
    <UserID>rzjill</UserID>
    <GroupName/></GroupName>
    <RouteName>TestRte5</RouteName>
    <LockMode>R</LockMode>
    <IfDualMode>0</IfDualMode>
    <CustomerNumber>0</CustomerNumber>
    <OpenDateStart>2004-04-01T00:00:00</OpenDateStart>
    <OpenDateEnd>2005-04-30T00:00:00</OpenDateEnd>
    <IfUnassignedOpenCall>0</IfUnassignedOpenCall>
    <CustomerID/></CustomerID>
    <ATMSerialNumber/></ATMSerialNumber>
    <Region>TestRegionD</Region>
    <ServiceBranch/></ServiceBranch>
    <IfSearchExact>0</IfSearchExact>
  </LockLogQueryRecord>
  <DispatcherID/>
</TRANSACTION_LOCK_LOG_QUERY>
```

Example Output Transaction:

Note: The output transaction has the original input transaction (TRANSACTION_LOCK_LOG_QUERY), a result record (indicating success) and the lock log records matching the search query.

```xml
<RESPONSE_LOCK_LOG_QUERY>
  <TRANSACTION_LOCK_LOG_QUERY>
    <LockLogQueryRecord>
      <LockName>Test</LockName>
      <UserID>rzjill</UserID>
      <GroupName/></GroupName>
      <RouteName>TestRte5</RouteName>
      <LockMode>R</LockMode>
      <IfDualMode>0</IfDualMode>
      <CustomerNumber>0</CustomerNumber>
      <OpenDateStart>2004-04-01T00:00:00</OpenDateStart>
      <OpenDateEnd>2005-04-30T00:00:00</OpenDateEnd>
      <IfUnassignedOpenCall>0</IfUnassignedOpenCall>
      <CustomerID/></CustomerID>
      <ATMSerialNumber/></ATMSerialNumber>
      <Region>TestRegionD</Region>
      <ServiceBranch/></ServiceBranch>
      <IfSearchExact>0</IfSearchExact>
    </LockLogQueryRecord>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_LOCK_LOG_QUERY>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <Description>Log record/s found satisfying the search condition.</Description>
  </ResultRecord>
  <LockLogRecord>
    <LockName>TestQueryLock2</LockName>
    <DispatchID>CentranSS</DispatchID>
    <UserID>rzjill</UserID>
    <User1ID /></User1ID>
    <RouteName>TestRte5</RouteName>
    <GroupName>aabb</GroupName>
    <SerialNumber>828856</SerialNumber>
    <AuditCount>20</AuditCount>
    <LockMode>R</LockMode>
  </LockLogRecord>
</RESPONSE_LOCK_LOG_QUERY>
```
12.20 Lock Log Table Query Count

This transaction returns the number of records in the lock log table matching the given query condition. It operates in the same manner as the Lock Log Table Query transaction.

Note
Calls to the Centran web service, whether REST or SOAP based, determine the Dispatcher ID based on your configured method of authentication with the Centran web service.

Example 1 - Success

Input Transaction Format (HTTP Post):
https://{host}/CentranService/rest/log/query-count

Example Input Transaction (HTTP Post):
https://kml-3242/CentranService/rest/log/query-count

Example Input Transaction (HTTP Body):

```
<TRANSACTION_LOCK_LOG_QUERY_COUNT>
  <LockLogQueryRecord>
    <SerialNumberMaximum>532016</SerialNumberMaximum>
    <SerialNumberMinimum>532000</SerialNumberMinimum>
  </LockLogQueryRecord>
  <DispatcherID/>
</TRANSACTION_LOCK_LOG_QUERY_COUNT>
```

Example Output Transaction:
Note: The output transaction has the original input transaction (TRANSACTION_LOCK_LOG_QUERY_COUNT), a result record (indicating success) and a field (QueryCount) having the exact query count.

```
<RESPONSE_LOCK_LOG_QUERY_COUNT>
  <TRANSACTION_LOCK_LOG_QUERY_COUNT>
    <LockLogQueryRecord>
      <SerialNumberMaximum>532016</SerialNumberMaximum>
      <SerialNumberMinimum>532000</SerialNumberMinimum>
    </LockLogQueryRecord>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_LOCK_LOG_QUERY_COUNT>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <Description>Number of lock records matching the given query: 10.</Description>
  </ResultRecord>
  <QueryCount>10</QueryCount>
</RESPONSE_LOCK_LOG_QUERY_COUNT>
```
12.21 Lock Log History Table Query

This transaction queries the lock log history table for a set of lock log records resulting from previous opens and closes of locks. The input web service transaction body contains a query record which in turn contains a set of lock log fields to create a query from. The query record also contains a flag indicating if to use like search or exact search.

Transaction information required:

All the fields listed below are optional. If no fields are present in the query record, then all the lock log records in the lock log history table are retrieved.

- Lock Name
- Dispatched User ID (searches for this User ID in both the FLM1ID and FLM2ID lock record fields)
- Route Name
- Group Name
- Lock Mode
- If Dual Mode
- Customer Number
- Open Date range (Open Date Start and Open Date End dates)
- Close Date range (Close Date Start and Close Date End dates)
- If Unassigned Open Call
- Customer ID
- ATM Serial Number
- Region
- Service Branch
- If Search Exact (If the value for this field is false, then like search is used)

Note

Calls to the Centran web service, whether REST or SOAP based, determine the Dispatcher ID based on your configured method of authentication with the Centran web service.

Note

If the Dispatcher belongs to a local region and region control is enabled, only those locks belonging to that particular region and also satisfying the search condition are retrieved. The search condition's region field value is automatically set to the dispatcher's local region even if a different value has already been provided in the query record.

For the Open Date Range and Close Date Range search, the lower and upper bounds for the search can be specified independently i.e. Open Date Start may be specified in the query record while Open Date End may be left out and vice versa.

Transaction information returned:

Success:

Input transaction, followed by a result record (result, error code and description) and all the lock log records matching the given search query. If no records are returned by the search query, the result of the transaction is still deemed a success.

Failure:

Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Dispatcher not authorized to do this operation.
- Database error – failed to open lock log history table.

Example - Success

Input Transaction Format (HTTP Post):

https://{host}/CentranService/rest/log-history/query
Example Input Transaction (HTTP Post):

https://kml-3242/CentranService/rest/log-history/query

Example Input Transaction (HTTP Body):

```xml
<TXN_LOCK_LOG_HISTORY_QUERY>
  <LockLogQueryRecord>
    <OpenDateStart>2012-04-10T00:00:00</OpenDateStart>
    <UserID>F3</UserID>
  </LockLogQueryRecord>
  <DispatcherID/>
</TXN_LOCK_LOG_HISTORY_QUERY>
```

Example Output Transaction:

Note: The output transaction has the original input transaction (TXN_LOCK_LOG_HISTORY_QUERY), a result record (indicating success) and the lock log records matching the search query.

```xml
<RESPONSE_LOCK_LOG_HISTORY_QUERY>
  <TXN_LOCK_LOG_HISTORY_QUERY>
    <LockLogQueryRecord>
      <OpenDateStart>2012-04-10T00:00:00</OpenDateStart>
      <UserID>F3</UserID>
    </LockLogQueryRecord>
    <DispatcherID>CentranSS</DispatcherID>
  </TXN_LOCK_LOG_HISTORY_QUERY>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <Description>Number of lock log records matching the given query: 2.</Description>
  </ResultRecord>
  <LockLogRecord>
    <LockName>Gen2Lock 1000107</LockName>
    <DispatchID>CENTRAN</DispatchID>
    <UserID>F3</UserID>
    <RouteName/>
    <GroupName>AA001</GroupName>
    <SerialNumber>001000107</SerialNumber>
    <AuditCount>3</AuditCount>
    <LockMode>F</LockMode>
    <IfDualMode>false</IfDualMode>
    <CustomerNumber>928503</CustomerNumber>
    <OpenDate>2012-04-13T14:27:14.703Z</OpenDate>
    <CloseDate>2012-04-16T17:15:32.117Z</CloseDate>
    <NumberCloseAttempts>0</NumberCloseAttempts>
    <LockSequence>0</LockSequence>
    <IfDispatchedOnRoute>false</IfDispatchedOnRoute>
    <IfForcedClosed>false</IfForcedClosed>
    <IfSecondLineMaintenanceCall>false</IfSecondLineMaintenanceCall>
    <IfActivationCall>false</IfActivationCall>
    <DispatchOrder>0</DispatchOrder>
    <CustomerID>North Bank</CustomerID>
    <ATMSerialNumber>Kaba Mas ATM 1</ATMSerialNumber>
    <Region>KENTUCKY</Region>
    <IfUnassignedOpenCall>false</IfUnassignedOpenCall>
    <ServiceBranch>My new service branch</ServiceBranch>
  </LockLogRecord>
  <LockLogRecord>
    <LockName>Gen2Lock 1000107</LockName>
    <DispatchID>CENTRAN</DispatchID>
    <UserID>F3</UserID>
    <RouteName/>
    <GroupName>AA001</GroupName>
    <SerialNumber>001000107</SerialNumber>
  </LockLogRecord>
</RESPONSE_LOCK_LOG_HISTORY_QUERY>
```
<AuditCount>4</AuditCount>
<LockMode>F</LockMode>
<IfDualMode>false</IfDualMode>
<CustomerNumber>928503</CustomerNumber>
<OpenDate>2012-04-16T17:23.627Z</OpenDate>
<CloseDate>2012-04-16T18:53:31.023Z</CloseDate>
<NumberCloseAttempts>0</NumberCloseAttempts>
<LockSequence>0</LockSequence>
<IfDispatchedOnRoute>false</IfDispatchedOnRoute>
<IfForcedClosed>false</IfForcedClosed>
<IfSecondLineMaintenanceCall>false</IfSecondLineMaintenanceCall>
<IfActivationCall>false</IfActivationCall>
<DispatchOrder>0</DispatchOrder>
<CustomerID>North Bank</CustomerID>
<ATMSerialNumber>Kaba Mas ATM 1</ATMSerialNumber>
<Region>KENTUCKY</Region>
<IfUnassignedOpenCall>false</IfUnassignedOpenCall>
<ServiceBranch>My new service branch</ServiceBranch>
</LockLogRecord>
</RESPONSE_LOCK_LOG_HISTORY_QUERY>
This transaction returns the number of records in the lock log history table matching the given query condition. It operates in the same manner as the Lock Log Table Query transaction.

**Note**
Calls to the Centran web service, whether REST or SOAP based, determine the Dispatcher ID based on your configured method of authentication with the Centran web service.

**Example 1 - Success**

**Input Transaction Format (HTTP Post):**

```
https://{host}/CentranService/rest/log-history/query-count
```

**Example Input Transaction (HTTP Post):**

```
https://kml-3242/CentranService/rest/log-history/query-count
```

**Example Input Transaction (HTTP Body):**

```
<TRANSACTION_LOCK_LOG_HISTORY_QUERY_COUNT>
  <LockLogQueryRecord>
    <IfDispatchedOnRoute>true</IfDispatchedOnRoute>
    <DispatchID>CENTRAN</DispatchID>
  </LockLogQueryRecord>
</TRANSACTION_LOCK_LOG_HISTORY_QUERY_COUNT>
```

**Example Output Transaction:**

Note: The output transaction has the original input transaction (TRANSACTION_LOCK_LOG_HISTORY_QUERY_COUNT), a result record (indicating success) and a field (QueryCount) having the exact query count.

```
<RESPONSE_LOCK_LOG_HISTORY_QUERY_COUNT>
  <TRANSACTION_LOCK_LOG_HISTORY_QUERY_COUNT>
    <LockLogQueryRecord>
      <IfDispatchedOnRoute>true</IfDispatchedOnRoute>
      <DispatchID>CENTRAN</DispatchID>
    </LockLogQueryRecord>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_LOCK_LOG_HISTORY_QUERY_COUNT>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <Description>Number of lock records matching the given query: 86.</Description>
  </ResultRecord>
  <QueryCount>86</QueryCount>
</RESPONSE_LOCK_LOG_HISTORY_QUERY_COUNT>
```
This transaction queries the lock log archive table for a set of lock log records of previous opens and closes of locks. The lock log archive table contains records that have been archived from the lock log history table. The input web service transaction body contains a query record which in turn contains a set of lock log fields to create a query from. The query record also contains a flag indicating if to use like search or exact search.

Transaction information required:
All the fields listed below are optional. If no fields are present in the query record, then all the lock log records in the lock log archive table are retrieved.

- Lock Name
- Dispatched User ID (searches for this User ID in both the FLM1ID and FLM2ID lock record fields)
- Route Name
- Group Name
- Lock Mode
- If Dual Mode
- Customer Number
- Open Date range (Open Date Start and Open Date End dates)
- Close Date range (Close Date Start and Close Date End dates)
- If Unassigned Open Call
- Customer ID
- ATM Serial Number
- Region
- Service Branch
- If Search Exact (If the value for this field is false, then like search is used)

Note
Calls to the Centran web service, whether REST or SOAP based, determine the Dispatcher ID based on your configured method of authentication with the Centran web service.

Note
If the Dispatcher belongs to a local region and region control is enabled, only those locks belonging to that particular region and also satisfying the search condition are retrieved. The search condition’s region field value is automatically set to the dispatcher’s local region even if a different value has already been provided in the query record.

For the Open Date Range and Close Date Range search, the lower and upper bounds for the search can be specified independently i.e. Open Date Start may be specified in the query record while Open Date End may be left out and vice versa.

Transaction information returned:

Success:
Input transaction, followed by a result record (result, error code and description) and all the lock log records matching the given search query. If no records are returned by the search query, the result of the transaction is still deemed a success.

Failure:
Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):
- Dispatcher not authorized to do this operation.
- Database error – failed to open lock log archive table.

Example - Success

Input Transaction Format (HTTP Post):

https://{host}/CentranService/rest/log-archive/query
Example Input Transaction (HTTP Post):

https://kml-3242/CentranService/rest/log-archive/query

Example Input Transaction (HTTP Body):

```xml
<TRANSACTION_LOCK_LOG_ARCHIVE_QUERY>
    <LockLogQueryRecord>
        <RouteName>s_route2</RouteName>
    </LockLogQueryRecord>
    <DispatcherID/>
</TRANSACTION_LOCK_LOG_ARCHIVE_QUERY>
```

Example Output Transaction:

Note: The output transaction has the original input transaction (TRANSACTION_LOCK_LOG_ARCHIVE_QUERY), a result record (indicating success) and the lock log records matching the search query.

```xml
<RESPONSE_LOCK_LOG_ARCHIVE_QUERY>
    <TRANSACTION_LOCK_LOG_ARCHIVE_QUERY>
        <LockLogQueryRecord>
            <RouteName>s_route2</RouteName>
        </LockLogQueryRecord>
        <DispatcherID>CentranSS</DispatcherID>
    </TRANSACTION_LOCK_LOG_ARCHIVE_QUERY>
    <ResultRecord>
        <Result>Success</Result>
        <ErrorCode>RC_OK</ErrorCode>
        <Description>Number of lock log records matching the given query: 6.</Description>
    </ResultRecord>
    <LockLogRecord>
        <LockName>VLK014</LockName>
        <DispatchID>Centran123</DispatchID>
        <User1ID>rzjane</User1ID>
        <User2ID/>
        <RouteName>s_route2</RouteName>
        <GroupName>some gro</GroupName>
        <SerialNumber>532214</SerialNumber>
        <AuditCount>8</AuditCount>
        <LockMode>R</LockMode>
        <IfDualMode>false</IfDualMode>
        <CustomerNumber>123456</CustomerNumber>
        <OpenDate>2006-11-10T18:31:03Z</OpenDate>
        <CloseDate>2006-11-10T19:00:43Z</CloseDate>
        <NumberCloseAttempts>0</NumberCloseAttempts>
        <LockSequence>1</LockSequence>
        <IfDispatchedOnRoute>true</IfDispatchedOnRoute>
        <IfForcedClosed>false</IfForcedClosed>
        <IfSecondLineMaintenanceCall>false</IfSecondLineMaintenanceCall>
        <IfActivationCall>false</IfActivationCall>
        <DispatchOrder>2</DispatchOrder>
        <CustomerID>asdf</CustomerID>
        <ATMSerialNumber>asdfasd</ATMSerialNumber>
        <Region>asdf</Region>
        <IfUnassignedOpenCall>false</IfUnassignedOpenCall>
        <ServiceBranch>the new service branch</ServiceBranch>
    </LockLogRecord>
    <LockLogRecord>
        <LockName>VLK014</LockName>
        <DispatchID>Centran123</DispatchID>
        <User1ID>rzjane</User1ID>
        <User2ID/>
        <RouteName>s_route2</RouteName>
        <GroupName>some gro</GroupName>
        <SerialNumber>532214</SerialNumber>
        <AuditCount>8</AuditCount>
        <LockMode>R</LockMode>
        <IfDualMode>false</IfDualMode>
    </LockLogRecord>
</RESPONSE_LOCK_LOG_ARCHIVE_QUERY>
```
<LockLogRecord>
  <LockName>VLK016</LockName>
  <DispatchID>Centran123</DispatchID>
  <User1ID>rzjane</User1ID>
  <User2ID>rjjohn</User2ID>
  <RouteName>s_route2</RouteName>
  <GroupName/>
  <SerialNumber>532016</SerialNumber>
  <AuditCount>17</AuditCount>
  <LockMode>R</LockMode>
  <IfDualMode>true</IfDualMode>
  <CustomerNumber>123456</CustomerNumber>
  <OpenDate>2006-11-10T19:09:17Z</OpenDate>
  <CloseDate>2006-11-10T19:09:25Z</CloseDate>
  <NumberCloseAttempts>0</NumberCloseAttempts>
  <LockSequence>2</LockSequence>
  <IfDispatchedOnRoute>true</IfDispatchedOnRoute>
  <IfForcedClosed>false</IfForcedClosed>
  <IfSecondLineMaintenanceCall>false</IfSecondLineMaintenanceCall>
  <IfActivationCall>false</IfActivationCall>
  <DispatchOrder>1</DispatchOrder>
  <CustomerID/>
  <ATMSerialNumber/>
  <Region/>
  <IfUnassignedOpenCall>false</IfUnassignedOpenCall>
  <ServiceBranch>the new service branch</ServiceBranch>
</LockLogRecord>

</RESPONSE_LOCK_LOG_ARCHIVE_QUERY>
12.24 Lock Log Archive Table Query Count

This transaction returns the number of records in the lock log archive table matching the given query condition. It operates in the same manner as the Lock Log Table Query transaction.

**Example 1 - Success**

**Input Transaction Format (HTTP Post):**

```plaintext
https://{host}/CentranService/rest/log-archive/query-count
```

**Example Input Transaction (HTTP Post):**

```
https://kml-3242/CentranService/rest/log-archive/query-count
```

**Example Input Transaction (HTTP Body):**

```xml
<TRANSACTION_LOCK_LOG_ARCHIVE_QUERY_COUNT>
    <LockLogQueryRecord>
        <UserID>rzjane</UserID>
        <DispatcherID/>
    </LockLogQueryRecord>
</TRANSACTION_LOCK_LOG_ARCHIVE_QUERY_COUNT>
```

**Example Output Transaction:**

Note: The output transaction has the original input transaction (TRANSACTION_LOCK_LOG_ARCHIVE_QUERY_COUNT), a result record (indicating success) and a field (QueryCount) having the exact query count.

```xml
<RRESPONSE_LOCK_LOG_ARCHIVE_QUERY_COUNT>
    <TRANSACTION_LOCK_LOG_ARCHIVE_QUERY_COUNT>
        <LockLogQueryRecord>
            <UserID>rzjane</UserID>
            <DispatcherID>CentranSS</DispatcherID>
        </LockLogQueryRecord>
    </TRANSACTION_LOCK_LOG_ARCHIVE_QUERY_COUNT>
    <ResultRecord>
        <Result>Success</Result>
        <ErrorCode>RC_OK</ErrorCode>
        <Description>Number of lock records matching the given query: 6</Description>
    </ResultRecord>
    <QueryCount>6</QueryCount>
</RESPONSE_LOCK_LOG_ARCHIVE_QUERY_COUNT>
```
This transaction adds a route to the database. If the route exists, its data can be overwritten if the allow overwrite flag is set in the input transaction file.

**Transaction information required:**

- Route Name
- Customer ID (A valid Customer ID is either empty or a value corresponding to one of the Customer IDs in the customer table)
- Region (If region control is enabled, region has to be non-empty and should correspond to one of the entries in the region table. If region control is not enabled, region can be empty but any non-empty value should correspond to one of the entries in the region table.)
- If Allow Overwrite (Optional) - Flag to allow overwrite of existing route. All details except route 'Creation Date' are overwritten.
- Dispatcher ID (Optional) – If this field is missing or left blank, the default dispatcher ID specified in CenTran's registry is used.

**Transaction information returned:**

**Success:**
Input transaction, followed by a result record (result, error code and description).

**Failure:**
Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Not authorized due to region (region control active).
- Dispatcher not authorized to do this operation.
- Route name is empty
- Customer ID not found
- Region not found
- Region control is enabled but region is empty

**Example 1 - Success**

**Input Transaction Format (HTTP Post):**

```plaintext
https://{host}/CentranService/rest/route/add
```

**Example Input Transaction (HTTP Post):**

```plaintext
https://kml-3242/CentranService/rest/route/add
```

**Example Input Transaction (HTTP Body):**

```xml
<TRANSACTION_ADD_ROUTE>
  <RouteRecord>
    <!-- char string -->
    <RouteName>CentranRoute</RouteName>
    <!-- char string -->
    <CustomerID>ACustomer</CustomerID>
    <!-- char string -->
    <Region>TestRegionD</Region>
  </RouteRecord>
  <!-- bool -->
  <IfAllowOverwrite>false</IfAllowOverwrite>
  <!-- char string -->
  <DispatcherID/>
</TRANSACTION_ADD_ROUTE>
```

**Output Transaction:**
Note: The output transaction has the original input transaction (TRANSACTION_ADD_ROUTE) and a result record (indicating success).

```xml
<RESPONSE_ADD_ROUTE>
    <TRANSACTION_ADD_ROUTE xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
        <RouteRecord>
            <RouteName>CentranRoute</RouteName>
            <CustomerID>ACustomer</CustomerID>
            <Region>TestRegionD</Region>
        </RouteRecord>
        <IfAllowOverwrite>false</IfAllowOverwrite>
        <DispatcherID>CentranSS</DispatcherID>
    </TRANSACTION_ADD_ROUTE>
    <ResultRecord>
        <Result>Success</Result>
        <ErrorCode>RC_OK</ErrorCode>
        <Description>Route CentranRoute successfully added to the database.</Description>
    </ResultRecord>
</RESPONSE_ADD_ROUTE>
```

Example 2 - Failure

Input Transaction Format (HTTP Post):

```
https://{host}/CentranService/rest/route/add
```

Example Input Transaction (HTTP Post):

```
https://kml-3242/CentranService/rest/route/add
```

Example Input Transaction (HTTP Body):

```xml
<TRANSACTION_ADD_ROUTE>
    <RouteRecord>
        <!-- char string -->
        <RouteName>CentranRoute</RouteName>
        <!-- char string -->
        <CustomerID>ACustomer</CustomerID>
        <!-- char string -->
        <Region>NoRegion</Region>
    </RouteRecord>
    <!-- bool -->
    <IfAllowOverwrite>true</IfAllowOverwrite>
    <!-- char string -->
    <DispatcherID/>
</TRANSACTION_ADD_ROUTE>
```

Output Transaction:

Note: The output transaction has the original input transaction (TRANSACTION_ADD_ROUTE), a result record indicating failure with an error code (RC_ERR_REGION DOESNT_EXIST) and description.

```xml
<RESPONSE_ADD_ROUTE>
    <TRANSACTION_ADD_ROUTE xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
        <RouteRecord>
            <RouteName>CentranRoute</RouteName>
            <CustomerID>ACustomer</CustomerID>
            <Region>NoRegion</Region>
        </RouteRecord>
        <IfAllowOverwrite>true</IfAllowOverwrite>
        <DispatcherID>CentranSS</DispatcherID>
    </TRANSACTION_ADD_ROUTE>
    <ResultRecord>
        <Result>Failure</Result>
    </ResultRecord>
</RESPONSE_ADD_ROUTE>
```
<ErrorCode>RC_ERR_REGION_DOESNT_EXIST</ErrorCode>
<Description>Region NoRegion does not exist in the region table.</Description>
</ResultRecord>
</RESPONSE_ADD_ROUTE>
This transaction reads a route and all the locks on the route from the database.

**Transaction information required:**

- Route Name
- Dispatcher ID (Optional) – If this field is missing or left blank, the default dispatcher ID specified in CenTran’s registry is used.

**Transaction information returned:**

**Success:**

Input transaction, a result record (result, error code and description), the complete route record and all route lock records on the route.

**Failure:**

Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Route does not exist.
- Dispatcher not authorized to do this operation.
- Not authorized due to region (region control active).
- Route lock table can’t be opened.

**Example 1 - Success**

**Input Transaction Format:**

```
https://{host}/CentranService/rest/route/{routename}/data
```

**Example Input Transaction:**

```
https://kml-3242/CentranService/rest/route/TestRte5/data
```

**Output Transaction:**

Note: The output transaction has the original input transaction (TRANSACTION_READ_ROUTE), a result record (indicating success), the complete route record and all the route lock records found on the route. If no route lock records are found, a comment is placed after the route record indicating that no locks have been found on the route.

```
<RESPONSE_READ_ROUTE>
  <TRANSACTION_READ_ROUTE xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
    <RouteName>TestRte5</RouteName>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_READ_ROUTE>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <Description>Route TestRte5 found and read from the route table.</Description>
  </ResultRecord>
  <RouteRecord xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
                xmlns:xsd="http://www.w3.org/2001/XMLSchema">
    <RouteName>TestRte5</RouteName>
    <CreationDate>2004-12-25T15:49:18</CreationDate>
    <CustomerID>ACustomer</CustomerID>
    <Region />
  </RouteRecord>
  <!--The following locks have been found on the route:--> 
  <RouteLockRecord xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
                   xmlns:xsd="http://www.w3.org/2001/XMLSchema">
    <LockName>VLK015</LockName>
  </RouteLockRecord>
</RESPONSE_READ_ROUTE>
```
Example 2 - Failure

Input Transaction Format:

https://{host}/CentranService/rest/route/{routename}/data

Example Input Transaction:

https://kml-3242/CentranService/rest/route/CentranRoute/data

Output Transaction:

Note: The output transaction has the original input transaction (TRANSACTION_READ_ROUTE), a result record indicating failure with an error code (RC_ERR_DISPATCHER_REGION_DOES_NOT_MATCH_ROUTE_REGION) and description. In this case, the dispatcher belongs to a local (as against global) region different from the route’s region.
This transaction updates data for an existing route in the database. The route fields to be updated have to be specified in the input transaction. Those route fields that are not specified in the input transaction are not changed from their current values.

**Transaction information required:**

- Route Name
- Customer ID (Optional) – The new value for this field
- Region (Optional) – The new value for this field
- Dispatcher ID (Optional) – If this field is missing or left blank, the default dispatcher ID specified in CenTran’s registry is used.

**Transaction information returned:**

**Success:**
Input transaction, a result record (result, error code and description) and the updated route record.

**Failure:**
Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Route doesn't exist.
- Invalid Customer ID (Customer ID not found in database).
- Invalid Region (Region not found in database)
- Not authorized due to region (region control active).
- Dispatcher not authorized to do this operation.
- Input transaction file has validation errors against the schema or the required input fields have an empty or invalid value.

### Example 1 - Success

**Input Transaction Format (HTTP Post):**

```
https://{host}/CentranService/rest/route/update
```

**Example Input Transaction (HTTP Post):**

```
https://kml-3242/CentranService/rest/route/update
```

**Example Input Transaction (HTTP Body):**

```xml
<TRANSACTION_UPDATE_ROUTE>
  <UpdateRouteRecord>
      <!-- char string -->
      <RouteName>CentranRoute</RouteName>
      <!-- char string -->
      <CustomerID>some customerid</CustomerID>
      <!-- char string -->
      <Region>TestRegionD</Region>
  </UpdateRouteRecord>
  <DispatcherID/>
</TRANSACTION_UPDATE_ROUTE>
```

**Output Transaction:**

Note: The output transaction has the original input transaction (TRANSACTION_UPDATE_ROUTE), a result record (indicating success) and the updated route record with new Customer ID and Region values.
Example 2 - Failure

Input Transaction Format (HTTP Post):

https://{host}/CentranService/rest/route/update

Example Input Transaction (HTTP Post):

https://kml-3242/CentranService/rest/route/update

Example Input Transaction (HTTP Body):

```xml
<TRANSACTION_UPDATE_ROUTE xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
  <UpdateRouteRecord>
    <RouteName>CentranRoute</RouteName>
    <CustomerID>ACustomer</CustomerID>
    <Region>TestRegionC</Region>
  </UpdateRouteRecord>
  <DispatcherID/></DispatcherID>
</TRANSACTION_UPDATE_ROUTE>
```

Output Transaction:

Note: The output transaction has the original input transaction (TRANSACTION_UPDATE_ROUTE), a result record indicating failure with an error code (RC_ERR_DISPATCHER_REGION_DOES_NOT_MATCH_ROUTE_NEW_REGION) and description. Here, the dispatcher’s region is local (in scope as opposed to global) and different from that of the new region for the route. An update route transaction would also fail if the dispatcher’s region is local and different from the route’s current region.

```xml
<RESPONSE_UPDATE_ROUTE>
  <TRANSACTION_UPDATE_ROUTE xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
    <UpdateRouteRecord>
      <RouteName>CentranRoute</RouteName>
      <CustomerID>ACustomer</CustomerID>
      <Region>TestRegionC</Region>
    </UpdateRouteRecord>
    <DispatcherID>SuperUserTestRegionD</DispatcherID>
  </TRANSACTION_UPDATE_ROUTE>
  <ResultRecord>
    <Result>Failure</Result>
  </ResultRecord>
</RESPONSE_UPDATE_ROUTE>
```
<ErrorCode>RC_ERR_DISPATCHER_REGION_DOES_NOT_MATCH_ROUTE_NEW_REGION</ErrorCode>
<Description>Dispatcher belongs to a local region. The dispatcher's region does not match the route's new region.</Description>
</ResultRecord>
</RESPONSE_UPDATE_ROUTE>
13.4 Delete a Route

This transaction deletes a route from the database. It also deletes the route lock entries for this route from the route lock table.

**Transaction information required:**

- Route Name
- Dispatcher ID (Optional) – If this field is missing or left blank, the default dispatcher ID specified in CenTran’s registry is used.

**Transaction information returned:**

**Success:**
Input transaction, followed by a result record (result, error code and description).

**Failure:**
Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Route doesn’t exist.
- Failed to delete from route table.
- Not authorized due to region (region control active).
- Dispatcher not authorized to do this operation.

---

**Example 1 - Success**

**Input Transaction Format (HTTP Post):**

```
https://{host}/CentranService/rest/route/delete
```

**Example Input Transaction (HTTP Post):**

```
https://kml-3242/CentranService/rest/route/delete
```

**Example Input Transaction (HTTP Body):**

```
<Transaction_Delete_Route>
  <!-- char string -->
  <RouteName>CentranRoute</RouteName>
  <!-- char string -->
  <DispatcherID/>
</Transaction_Delete_Route>
```

**Output Transaction:**

Note: The output transaction has the original input transaction (TRANSACTION_DELETE_ROUTE), a result record (indicating success).

```
<Response_Delete_Route>
  <Transaction_Delete_Route xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
    <RouteName>CentranRoute</RouteName>
    <DispatcherID>CentranSS</DispatcherID>
  </Transaction_Delete_Route>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <Description>Route CentranRoute has been deleted successfully.</Description>
  </ResultRecord>
</Response_Delete_Route>
```
Example 2 - Failure

**Input Transaction Format (HTTP Post):**

`https://{host}/CentranService/rest/route/delete`

**Example Input Transaction (HTTP Post):**

`https://kml-3242/CentranService/rest/route/delete`

**Example Input Transaction (HTTP Body):**

```xml
<TRANSACTION_DELETE_ROUTE>
<!-- char string -->
<RouteName>123456</RouteName>
<!-- char string -->
<DispatcherID/>
</TRANSACTION_DELETE_ROUTE>
```

**Output Transaction:**

Note: The output transaction has the original input transaction (TRANSACTION_DELETE_ROUTE), a result record indicating failure with an error code (RC_ERR_ROUTE_NOT_FOUND) and description.

```xml
<RESPONSE_DELETE_ROUTE>
  <TRANSACTION_DELETE_ROUTE xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
    <RouteName>123456</RouteName>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_DELETE_ROUTE>
  <ResultRecord>
    <Result>Failure</Result>
    <ErrorCode>RC_ERR_ROUTE_NOT_FOUND</ErrorCode>
    <Description>Failed to find route 123456 in the route table.</Description>
  </ResultRecord>
</RESPONSE_DELETE_ROUTE>
```
This transaction adds locks to an existing route in the database. The locks to be added are specified as route lock records (as defined in the schema) in the input transaction file.

Transaction information required:

- Route Name
- Array of Lock Records to be added to the route:
  - Lock Name
  - Lock Sequence
- Dispatcher ID (Optional) – If this field is missing or left blank, the default dispatcher ID specified in CenTran’s registry is used.

Transaction information returned:

Success:  
Input transaction, followed by a result record (result, error code and description) for the transaction as a whole and an array of route locks with a result record for each lock.

NOTE: The result record for the whole transaction has as its result ‘Success’ only if the transaction is a complete success (all locks were added successfully). In this case the error code for the transaction would be RC_OK.

Failure:  
Input transaction, followed by a result record (result, error code and description) for the transaction as a whole and an array of result records (one result record for each lock) with those route lock records that were added successfully to the database.

NOTE: The result record for the whole transaction has as its result ‘Failure’ if the transaction is a partial success (some locks were added successfully and the others failed) or if the transaction is a complete failure (none of the locks were added to the route). In the case of partial success, the error code for the transaction would be RC_PARTIAL_OK and in case of complete failure the error code for the transaction would be RC_NOT_OK.

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Route doesn’t exist.
- Locks don’t exist.
- Locks invalid (not in Active or Install mode).
- Dispatcher and route belong to different regions.
- Not authorized due to authorization role.
- Route and lock belong to different regions

Example 1 - Success

Input Transaction Format (HTTP Post):

https://{host}/CentranService/rest/route/lock-add

Example Input Transaction (HTTP Post):

https://kml-3242/CentranService/rest/route/lock-add

Example Input Transaction (HTTP Body):

```xml
<TRANSACTION_ADD_LOCKS_ROUTE>
  <!-- char string -->
  <RouteName>TestRte4</RouteName>
  <!-- route lock record -->
  <RouteLockRecord>
    <LockName>VLK016</LockName>
    <LockSequence>1</LockSequence>
  </RouteLockRecord>
</TRANSACTION_ADD_LOCKS_ROUTE>
```
Output Transaction:

Note: The output transaction has the original input transaction (TRANSACTION_ADD_LOCKS_ROUTE), a result record (indicating success) followed by result records for each lock. The locks that were added to the route lock table have their route lock records retrieved from the table and appended to the end of their result records. The output transaction has one or more RouteLockRecordWithResult parent elements, which is an output unit for each lock record specified in the input file. The unit contains a result record followed by the retrieved route lock record.

```xml
<RESPONSE_ADD_LOCKS_ROUTE>
  <TRANSACTION_ADD_LOCKS_ROUTE xmlns="http://www.kabamas.com/CentranTransac.xsd">
    <RouteName>TestRte4</RouteName>
    <RouteLockRecord>
      <LockName>VLK016</LockName>
      <LockSequence>1</LockSequence>
    </RouteLockRecord>
    <RouteLockRecord>
      <LockName>VLK015</LockName>
      <LockSequence>2</LockSequence>
    </RouteLockRecord>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_ADD_LOCKS_ROUTE>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <Description>All specified locks have been added to the route.</Description>
  </ResultRecord>
  <RouteLockRecordWithResult>
    <ResultRecord>
      <Result>Success</Result>
      <ErrorCode>RC_OK</ErrorCode>
      <Description>Lock VLK016, sequence 1 added successfully to the route lock table.</Description>
    </ResultRecord>
    <RouteLockRecord xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/XMLSchema">
      <LockName>VLK016</LockName>
      <User1ID /></RouteLockRecord>
  </RouteLockRecordWithResult>
  <RouteLockRecordWithResult>
    <ResultRecord>
      <Result>Success</Result>
      <ErrorCode>RC_OK</ErrorCode>
      <Description>Lock VLK015, sequence 2 added successfully to the route lock table.</Description>
    </ResultRecord>
    <RouteLockRecord xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/XMLSchema">
      <LockName>VLK015</LockName>
      <User1ID /></RouteLockRecord>
  </RouteLockRecordWithResult>
</RESPONSE_ADD_LOCKS_ROUTE>
```
Example 2 - Partial Failure

Input Transaction Format (HTTP Post):

https://{host}/CentranService/rest/route/lock-add

Example Input Transaction (HTTP Post):

https://kml-3242/CentranService/rest/route/lock-add

Example Input Transaction (HTTP Body):

```xml
<TRANSACTION_ADD_LOCKS_ROUTE>
  <!-- char string -->
  <RouteName>TestRte4</RouteName>
  <!-- route lock record -->
  <RouteLockRecord>
    <LockName>VLK014</LockName>
    <LockSequence>1</LockSequence>
  </RouteLockRecord>
  <!-- route lock record -->
  <RouteLockRecord>
    <LockName>VLK015</LockName>
    <LockSequence>1</LockSequence>
  </RouteLockRecord>
  <!-- char string -->
  <DispatcherID/>
</TRANSACTION_ADD_LOCKS_ROUTE>
```

Output Transaction:

Note: The output transaction has the original input transaction (TRANSACTION_ADD_LOCKS_ROUTE), a result record (indicating failure with an error code of RC_PARTIAL_OK) for the transaction followed by result records for each lock. Those locks that could be added to the route lock table have their route lock records retrieved from the table and appended to the end of their result records. The output transaction has one or more RouteLockRecordWithResult parent elements, which is an output unit for each lock record specified in the input file. The unit contains a result record followed by the retrieved route lock record (if result is success) and just the result record (if result is failure).

```xml
<Response_ADD_LOCKS_ROUTE>
  <TRANSACTION_ADD_LOCKS_ROUTE xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
    <RouteName>TestRte4</RouteName>
    <RouteLockRecord>
      <LockName>VLK014</LockName>
      <LockSequence>1</LockSequence>
    </RouteLockRecord>
    <RouteLockRecord>
      <LockName>VLK015</LockName>
      <LockSequence>1</LockSequence>
    </RouteLockRecord>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_ADD_LOCKS_ROUTE>
  <ResultRecord>
    <RouteName>TestRte4</RouteName>
    <RouteLockRecord>
      <LockName>VLK014</LockName>
      <LockSequence>1</LockSequence>
    </RouteLockRecord>
    <RouteLockRecord>
      <LockName>VLK015</LockName>
      <LockSequence>1</LockSequence>
    </RouteLockRecord>
    <DispatcherID>CentranSS</DispatcherID>
  </ResultRecord>
</Response_ADD_LOCKS_ROUTE>
```
Example 3 - Failure

Input Transaction Format (HTTP Post):

https://{host}/CentranService/rest/route/lock-add

Example Input Transaction (HTTP Post):

https://kml-3242/CentranService/rest/route/lock-add

Example Input Transaction (HTTP Body):

<TRANSACTION_ADD_LOCKS_ROUTE>  
  <!-- char string -->  
  <RouteName>TestRte4</RouteName>  
  <!-- route lock record -->  
  <RouteLockRecord>  
    <LockName>VLK009</LockName>  
    <LockSequence>1</LockSequence>  
  </RouteLockRecord>  
  <!-- route lock record -->  
  <RouteLockRecord>  
    <LockName>VLKShelved</LockName>  
    <LockSequence>1</LockSequence>  
  </RouteLockRecord>  
  <!-- char string -->  
  <DispatcherID/>  
</TRANSACTION_ADD_LOCKS_ROUTE>

Output Transaction:
The output transaction has the original input transaction (TRANSACTION_ADD_LOCKS_ROUTE), a result record (indicating failure) followed by result records for each lock that could not be added to the route.

```xml
<RESPONSE_ADD_LOCKS_ROUTE>
  <TRANSACTION_ADD_LOCKS_ROUTE xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
    <RouteName>TestRte4</RouteName>
    <RouteLockRecord>
      <LockName>VLK009</LockName>
      <LockSequence>1</LockSequence>
    </RouteLockRecord>
    <RouteLockRecord>
      <LockName>VLKShelved</LockName>
      <LockSequence>1</LockSequence>
    </RouteLockRecord>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_ADD_LOCKS_ROUTE>
  <ResultRecord>
    <Result>Failure</Result>
    <ErrorCode>RC_NOT_OK</ErrorCode>
    <Description>None of the specified locks could be added to the route.</Description>
  </ResultRecord>
  <RouteLockRecordWithResult>
    <ResultRecord>
      <Result>Failure</Result>
      <ErrorCode>RC_ERR_LOCK_ROUTE_REGION_MISMATCH</ErrorCode>
      <Description>The lock's region does not match the route's region.</Description>
    </ResultRecord>
  </RouteLockRecordWithResult>
  <RouteLockRecordWithResult>
    <ResultRecord>
      <Result>Failure</Result>
      <ErrorCode>RC_ERR_INVALID_LOCK_REC_RECTYPE</ErrorCode>
      <Description>Lock VLKShelved is neither in Active mode nor in Install mode.</Description>
    </ResultRecord>
  </RouteLockRecordWithResult>
</RESPONSE_ADD_LOCKS_ROUTE>
```
This transaction reads data for locks on a route either from the database or from a route file. If successful, the output would include both the route lock record and the corresponding lock record for each lock on the route.

**Transaction information required:**
- Route Name
- Dispatcher ID (Optional) – If this field is missing or left blank, the default dispatcher ID specified in CenTran’s registry is used.

**Transaction information returned:**

**Success:**
Input transaction, followed by a result record (result, error code and description) for the transaction as a whole and for each lock on the route - a route lock record, lock record and result record.

**Failure:**
Input transaction, followed by a result record (result, error code and description) for the transaction as a whole. No route information (route lock, lock records) would be retrieved if the transaction failed due to reasons like lack of authorization or invalid route name. If the pre-requisites like authorization, valid route name are satisfied, the route information retrieved for each lock on the route has a route lock record (if found in database or route file), lock record (if found in database) and result record.

**NOTE:** The result record for the whole transaction has as its result 'Failure' if the transaction is a partial success (only some of the locks were read successfully) or if the transaction is a complete failure (none of the locks were read successfully). In the case of partial success, the error code for the transaction would be RC_PARTIAL_OK and in case of complete failure the error code for the transaction would be RC_NOT_OK. A lock may not be read successfully if, for example the route lock exists but the matching lock record does not.

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):
- Route does not exist.
- Invalid route name.
- All locks on route don't exist.
- Dispatcher and route belong to different regions (route belongs to a database).
- Not authorized due to authorization role.
- Validation error.

**Example 1 - Success**

**Input Transaction Format:**

https://{host}/CentranService/rest/route/{routename}/lock-data

**Example Input Transaction:**

https://kml-3242/CentranService/rest/route/TestRte4/lock-data

**Example Output Transaction:**

Note: The output transaction has the original input transaction (TRANSACTION_READ_LOCKS.Route), a result record (indicating success) followed by data for each lock on the route. The output unit for each lock found on the route is LockRecordAndRouteLockRecord which consists of a result record, lock record and route lock record.

```xml
<RESPONSE_READ_LOCKS_ROUTE>
  <TRANSACTION_READ_LOCKS_ROUTE xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
    <RouteName>TestRte4</RouteName>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_READ_LOCKS_ROUTE>
  <ResultRecord>
    ...
  </ResultRecord>
</RESPONSE_READ_LOCKS_ROUTE>
```
<Result>Success</Result>
<ErrorCode>RC_OK</ErrorCode>
<Description>All locks defined on the route were found and read.</Description>
</ResultRecord>

<LockRecord>
<Result>Success</Result>
<ErrorCode>RC_OK</ErrorCode>
<Description>Lock record found.</Description>
</ResultRecord>

<LockRecordAndRouteLockRecord>
<LockName>VLK014</LockName>
<RecordType>A</RecordType>
<StartDate>2002-11-01T21:17:28</StartDate>
<LastUsedDate>2009-02-16T23:52:39</LastUsedDate>
<CustomerNumber>123456</CustomerNumber>
<LockMode>R</LockMode>
@ifDualMode>0</ifDualMode>
@ifLockOpen>0</ifLockOpen>
@if ForcedClosed>0</if ForcedClosed>
@ifRoute1Issued>1</ifRoute1Issued>
@ifRoute2Issued>0</ifRoute2Issued>
@ifRoute3Issued>0</ifRoute3Issued>
@ifNoAlarm>0</ifNoAlarm>
@ifSecondLineMaintenanceCall>0</ifSecondLineMaintenanceCall>
@ifActivationCall>0</ifActivationCall>
<SerialNumber>532214</SerialNumber>
<CloseSeal>113</CloseSeal>
<PreviousSeal>113</PreviousSeal>
<RouteSeal1>152</RouteSeal1>
<RouteSeal2>0</RouteSeal2>
<RouteSeal3>0</RouteSeal3>
<PreviousRouteSeal1>113</PreviousRouteSeal1>
<PreviousRouteSeal2>0</PreviousRouteSeal2>
<PreviousRouteSeal3>0</PreviousRouteSeal3>
<OpenTries1>0</OpenTries1>
<OpenTries2>0</OpenTries2>
<OpenTries3>0</OpenTries3>
<TransferReturnCode>0</TransferReturnCode>
<IssuedComboUser1Seq1>956628</IssuedComboUser1Seq1>
<IssuedComboUser1Seq2>0</IssuedComboUser1Seq2>
<IssuedComboUser1Seq3>0</IssuedComboUser1Seq3>
<IssuedComboUser2Seq1>0</IssuedComboUser2Seq1>
<IssuedComboUser2Seq2>0</IssuedComboUser2Seq2>
<IssuedComboUser2Seq3>0</IssuedComboUser2Seq3>
<PreviousComboUser1Seq1>363809</PreviousComboUser1Seq1>
<PreviousComboUser1Seq2>0</PreviousComboUser1Seq2>
<PreviousComboUser1Seq3>0</PreviousComboUser1Seq3>
<PreviousComboUser2Seq1>0</PreviousComboUser2Seq1>
<PreviousComboUser2Seq2>0</PreviousComboUser2Seq2>
<PreviousComboUser2Seq3>0</PreviousComboUser2Seq3>
<AuditCount>7</AuditCount>
<GroupName>some gro</GroupName>
<OriginalSerialNumber>0</OriginalSerialNumber>
<Description1>aaaaaaaaaaaaaaaaa</Description1>
<Description2>dddddddddddddd</Description2>
<Description3>dddddddddddddd</Description3>
<Description4>dddddddddddddd</Description4>
<CustomerID>ACustomer</CustomerID>
<ATMSerialNumber>asdfasd</ATMSerialNumber>
<UserDefined1 />
<UserDefined2 />
<UserDefined3 />
<UserDefined4 />
<Region>TestRegionD</Region>
@ifUnassignedOpenCall>0</ifUnassignedOpenCall>
@ifLastRoute1Issued>1</ifLastRoute1Issued>
@ifLastRoute2Issued>0</ifLastRoute2Issued>
@ifLastRoute3Issued>0</ifLastRoute3Issued>
>User1ID1 rzjill</User1ID1>
<User1ID2 />
<User1ID3 />
<User2ID1 />
Example 2 - Failure

**Input Transaction Format:**

https://{host}/CentranService/rest/route/{routename}/lock-data

**Example Input Transaction:**
Output Transaction:

Note: The output transaction has the original input transaction (TRANSACTION_READ_LOCKS_ROUTE), a result record (indicating failure) followed by data for each lock on the route. The output unit for each lock found on the route is LockRecordAndRouteLockRecord which consists of a result record, lock record and route lock record. In this case, the route lock record specified in the route file has no matching lock record. So, the result record indicates a failure and only the route lock information retrieved from the route file is displayed.

```xml
<RESPONSE_READ_LOCKS_ROUTE>
  <TRANSACTION_READ_LOCKS_ROUTE xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
    <RouteName>TestRte7</RouteName>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_READ_LOCKS_ROUTE>
  <ResultRecord>
    <Result>Failure</Result>
    <ErrorCode>RC_NOT_OK</ErrorCode>
    <Description>None of the locks defined on the route were found and read.</Description>
  </ResultRecord>
  <LockRecordAndRouteLockRecord>
    <ResultRecord>
      <Result>Failure</Result>
      <ErrorCode>RC_ERR_LOCK_NOT_FOUND</ErrorCode>
      <Description>Lock record with lock name VLK031 not found.</Description>
    </ResultRecord>
    <RouteLockRecord xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/XMLSchema">
      <LockName>VLK031</LockName>
      <User1ID />
      <User2ID />
      <RouteName>TestRte7</RouteName>
      <OpenDate xsi:nil="true" />
      <CloseDate xsi:nil="true" />
      <LockSequence>1</LockSequence>
      <DispatchOrder>0</DispatchOrder>
      <ResultCode>0</ResultCode>
      <IfCloseSealDuress>0</IfCloseSealDuress>
      <IfCloseSealLowBattery>0</IfCloseSealLowBattery>
    </RouteLockRecord>
  </LockRecordAndRouteLockRecord>
</RESPONSE_READ_LOCKS_ROUTE>
```
Chapter 13 - Web Service Route Transactions (Beta)

13.7 Delete Locks from a Route

This transaction deletes locks from an existing route in the database. The locks to be deleted are specified as route lock records (as defined in the schema) in the input transaction file.

Transaction information required:

- Route Name
- Array of Lock Records to be deleted from the route:
  - Lock name
  - Lock sequence
- Dispatcher ID (Optional) – If this field is missing or left blank, the default dispatcher ID specified in CenTran’s registry is used.

Transaction information returned:

Success:
Input transaction, followed by a result record (result, error code and description) for the transaction as a whole and an array of route locks (retrieved prior to deletion) with a result record for each lock.

NOTE: The result record for the whole transaction has as its result 'Success' only if the transaction is a complete success (all locks were deleted successfully from the route). In this case the error code for the transaction would be RC_OK.

Failure:
Input transaction, followed by a result record (result, error code and description) for the transaction as a whole and an array of data for each lock on the route - result record, route lock record (retrieved prior to deletion).

NOTE: The result record for the whole transaction has as its result 'Failure' if the transaction is a partial success (some locks were deleted successfully and the others failed) or if the transaction is a complete failure (none of the locks were deleted from the route). In the case of partial success, the error code for the transaction would be RC_PARTIAL_OK and in the case of complete failure, the error code for the transaction would be RC_NOT_OK.

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Locks on route being deleted are open on the route.
- Route doesn't exist.
- Not authorized due to region (region control active).
- Not authorized due to authorization role.
- Route lock does not exist.

Example

Input Transaction Format (HTTP Post):

https://{host}/CentranService/rest/route/lock-delete

Example Input Transaction (HTTP Post):

https://kml-3242/CentranService/rest/route/lock-delete

Example Input Transaction (HTTP Body):

<TRANSACTION_DELETE_LOCKS_ROUTE>
  <!-- char string -->
  <RouteName>TestRte4</RouteName>
  <!-- route lock record -->
  <RouteLockRecord>
    <LockName></LockName>
    <LockSequence>1</LockSequence>
  </RouteLockRecord>
  <!-- route lock record -->
Output Transaction:

Note: The output transaction has the original input transaction (TRANSACTION_DELETE_LOCKS_ROUTE), a result record (indicating success) followed by result records for each lock. The locks that were found in the route lock table have their route lock records retrieved from the table (prior to deletion) and appended to the end of their result records. In this case, one lock has an invalid name, lock VLK011 was not found, lock VLK014 was open on the route (its route lock record was found and retrieved), and lock VLK015 was deleted successfully (its route lock record was found and retrieved prior to deletion). The error code for the transaction is RC_PARTIAL_OK (because one lock could be deleted successfully from the route) but the overall result is deemed a Failure.
<ResultRecord><Result>Failure</Result><ErrorCode>RC_ERR_LOCK_ALREADY_OPEN</ErrorCode><Description>Route lock VLK014 is open on the route.</Description></ResultRecord>

<RouteLockRecord xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/XMLSchema">
    <LockName>VLK014</LockName>
    <User1ID>rzjill</User1ID>
    <User2ID />
    <RouteName>TestRte4</RouteName>
    <OpenDate>2009-02-17T22:11:03.789Z</OpenDate>
    <CloseDate xsi:nil="true" />
    <LockSequence>1</LockSequence>
    <DispatchOrder>0</DispatchOrder>
    <ResultCode>0</ResultCode>
    <IfCloseSealDuress>0</IfCloseSealDuress>
    <IfCloseSealLowBattery>0</IfCloseSealLowBattery>
</RouteLockRecord>

<RouteLockRecordWithResult/>

<ResultRecord><Result>Success</Result><ErrorCode>RC_OK</ErrorCode><Description>Route lock record VLK015 deleted successfully.</Description></ResultRecord>

<RouteLockRecord xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/XMLSchema">
    <LockName>VLK015</LockName>
    <User1ID />
    <User2ID />
    <RouteName>TestRte4</RouteName>
    <OpenDate xsi:nil="true" />
    <CloseDate xsi:nil="true" />
    <LockSequence>1</LockSequence>
    <DispatchOrder>0</DispatchOrder>
    <ResultCode>0</ResultCode>
    <IfCloseSealDuress>0</IfCloseSealDuress>
    <IfCloseSealLowBattery>0</IfCloseSealLowBattery>
</RouteLockRecord>

<RouteLockRecordWithResult/>

</RESPONSE_DELETE_LOCKS_ROUTE>
13.8 Dispatch all Locks on a Route

This transaction dispatches all locks on an existing route in the database or from a route file.

Transaction information required:

- Route Name
- Route User ID 1
- Route User ID 2
- Flag to indicate if lock errors allowed (conditional dispatch).
- Dispatcher ID (Optional) – If the ID field value is missing or left blank, the default dispatcher ID specified in CenTran’s registry is used.

Transaction information returned:

Success:
Input transaction, followed by a result record (result, error code and description) for the transaction as a whole and for each lock on the route - a route lock record, lock record and result record.

NOTE: The result record for the whole transaction has as its result 'Success' only if the transaction is a complete success (all locks on the route were dispatched successfully). In this case the error code for the transaction would be RC_OK.

PartialSuccess:
Input transaction, followed by a result record (result, error code and description) for the transaction as a whole and for each lock on the route - a route lock record, lock record and result record.

NOTE: The result record for the whole transaction has as its result 'PartialSuccess' only if the transaction is a partial success (some locks on the route were dispatched successfully, and some locks failed).

Failure:
Input transaction, followed by a result record (result, error code and description) for the transaction as a whole. No route information is displayed if the transaction failed due to reasons like lack of authorization, invalid route name or failure of any other condition that needs to be satisfied before attempting to dispatch a lock on a route. If an attempt was made to dispatch the locks, for each lock on the route - a route lock record (if found), lock record (if found) and result record is displayed. The only exception to this rule is when an invalid lock name, invalid User ID or invalid lock sequence is specified as input for a route lock record and in this case only the result record is displayed for that particular route lock record.

NOTE: The result record for the whole transaction has as its result 'Failure'.

NOTE: The output transaction may have one or more ‘LockRecordAndRouteLockRecord’ elements. Each element is an output unit for each lock that was either successfully dispatched or failed to be dispatched. The unit contains a result record followed by a lock record (if found in the database) and a route lock record (if found in the database).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Locks already open, or otherwise invalid.
- Locks don’t exist.
- Users don't exist, or otherwise invalid.
- Route doesn't exist.
- Not authorized due to region (region control active).
- Not authorized due to authorization role.

Example 1 - Failure

Input Transaction Format (HTTP Post):

https://{host}/CentranService/rest/route/dispatch-all

Example Input Transaction (HTTP Post):

https://kml-3242/CentranService/rest/route/dispatch-all
Example Input Transaction (HTTP Body):

```xml
<TRANSACTION_DISPATCH_ALL_LOCKS_ROUTE xmlns="http://www.kabamas.com/CentranTransac.xsd">
  <RouteName>TestRte3</RouteName>
  <User1ID>rzjack</User1ID>
  <User2ID>rzjill</User2ID>
  <IfAllowLockErrors>0</IfAllowLockErrors>
  <DispatcherID/>
</TRANSACTION_DISPATCH_ALL_LOCKS_ROUTE>
```

Output Transaction:

Here, the route in the database has no locks assigned to it and so no locks are dispatched.

```xml
<RESPONSE_DISPATCH_ALL_LOCKS_ROUTE>
  <TRANSACTION_DISPATCH_ALL_LOCKS_ROUTE xmlns="http://www.kabamas.com/CentranTransac.xsd">
    <RouteName>TestRte3</RouteName>
    <User1ID>rzjack</User1ID>
    <User2ID>rzjill</User2ID>
    <IfAllowLockErrors>0</IfAllowLockErrors>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_DISPATCH_ALL_LOCKS_ROUTE>
  <ResultRecord>
    <Result>Failure</Result>
    <ErrorCode>RC_ERR_ROUTE_NO_LOCKS_ASSIGNED</ErrorCode>
    <Description>The route has no locks assigned to it.</Description>
  </ResultRecord>
</RESPONSE_DISPATCH_ALL_LOCKS_ROUTE>
```

Example 2 - Failure

Input Transaction Format (HTTP Post):

https://{host}/CentranService/rest/route/dispatch-all

Example Input Transaction (HTTP Post):

https://kml-3242/CentranService/rest/route/dispatch-all

Example Input Transaction (HTTP Body):

```xml
<TRANSACTION_DISPATCH_ALL_LOCKS_ROUTE xmlns="http://www.kabamas.com/CentranTransac.xsd">
  <RouteName>TestRte4</RouteName>
  <User1ID>rzjill</User1ID>
  <User2ID>rzjack</User1ID>
  <IfAllowLockErrors>0</IfAllowLockErrors>
  <DispatcherID/>
</TRANSACTION_DISPATCH_ALL_LOCKS_ROUTE>
```

Output Transaction:

NOTE: If no lock errors are allowed, no locks on the route will be dispatched even if one of them causes a group mismatch, region mismatch, does not exist, is already open or is not in active mode. In this case, one lock on the route is already open and so none of the locks are dispatched. Only the details (result record, lock record and route lock record) of the open lock VLK014 are displayed.

```xml
<RESPONSE_DISPATCH_ALL_LOCKS_ROUTE>
  <TRANSACTION_DISPATCH_ALL_LOCKS_ROUTE xmlns="http://www.kabamas.com/CentranTransac.xsd">
    <RouteName>TestRte4</RouteName>
    <User1ID>rzjill</User1ID>
    <User2ID>rzjack</User2ID>
    <IfAllowLockErrors>0</IfAllowLockErrors>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_DISPATCH_ALL_LOCKS_ROUTE>
  <ResultRecord>
    <Result>Failure</Result>
    <ErrorCode>RC_ERR_ROUTE_NO_LOCKS_ASSIGNED</ErrorCode>
    <Description>The route has no locks assigned to it.</Description>
  </ResultRecord>
</RESPONSE_DISPATCH_ALL_LOCKS_ROUTE>
```
<User2ID>rzjack</User2ID>
<IfAllowLockErrors>0</IfAllowLockErrors>
DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_DISPATCH_ALL_LOCKS_ROUTE>
<ResultRecord>
<Result>Failure</Result>
<ErrorCode>RC_ERR_DISPATCH_ROUTE_FAILED_FLMS_LOCKS_ROUTE</ErrorCode>
<Description>No locks on route TestRte4 have been dispatched.
Incompatibility or error encountered between locks and users for route from database.</Description>
</ResultRecord>
<LockRecordAndRouteLockRecord>
<ResultRecord>
<Result>Failure</Result>
<ErrorCode>RC_ERR_DISPATCH_LOCK_SEQ_OPEN</ErrorCode>
<Description>Lock and route sequence already has a combination dispatched, or sequence is still active from other sequences not being closed out.</Description>
</ResultRecord>
<LockName>VLK014</LockName>
<User1ID>rzjill</User1ID>
<User2ID />
<RouteName />
<OpenDate>2009-08-07T13:38:44.917Z</OpenDate>
<CloseDate xsi:nil="true" />
<LockSequence>1</LockSequence>
<DispatchOrder>0</DispatchOrder>
<ResultCode>0</ResultCode>
<IfCloseSealDuress>0</IfCloseSealDuress>
<IfCloseSealLowBattery>0</IfCloseSealLowBattery>
</LockRecord>
<LockName>VLK014</LockName>
<RecordType>A</RecordType>
<StartDate>2002-11-01T21:17:28.343Z</StartDate>
>LastUsedDate>2009-08-07T13:38:44.917Z</LastUsedDate>
<CustomerNumber>123456</CustomerNumber>
<LockMode>R</LockMode>
<IfDualMode>0</IfDualMode>
<IfLockOpen>1</IfLockOpen>
<IfForcedClosed>0</IfForcedClosed>
<IfRoute1Issued>0</IfRoute1Issued>
<IfRoute2Issued>0</IfRoute2Issued>
<IfRoute3Issued>0</IfRoute3Issued>
<IfNoAlarm>0</IfNoAlarm>
<IfSecondLineMaintenanceCall>0</IfSecondLineMaintenanceCall>
<IfActivationCall>0</IfActivationCall>
<SerialNumber>532214</SerialNumber>
<Seal>113</Seal>
<PreviousSeal>85</PreviousSeal>
<RouteSeal1>113</RouteSeal1>
<RouteSeal2>0</RouteSeal2>
<RouteSeal3>0</RouteSeal3>
<PreviousRouteSeal1>85</PreviousRouteSeal1>
<PreviousRouteSeal2>0</PreviousRouteSeal2>
<PreviousRouteSeal3>0</PreviousRouteSeal3>
<OpenTries1>0</OpenTries1>
<OpenTries2>0</OpenTries2>
<OpenTries3>0</OpenTries3>
<TransferReturnCode>0</TransferReturnCode>
<IssuedComboUser1Seq1>613554</IssuedComboUser1Seq1>
<IssuedComboUser1Seq2>0</IssuedComboUser1Seq2>
<IssuedComboUser1Seq3>0</IssuedComboUser1Seq3>
<IssuedComboUser2Seq1>0</IssuedComboUser2Seq1>
<IssuedComboUser2Seq2>0</IssuedComboUser2Seq2>
<IssuedComboUser2Seq3>0</IssuedComboUser2Seq3>
<PreviousComboUser1Seq1>863054</PreviousComboUser1Seq1>
<PreviousComboUser1Seq2>0</PreviousComboUser1Seq2>
<PreviousComboUser1Seq3>0</PreviousComboUser1Seq3>
<PreviousComboUser2Seq1>0</PreviousComboUser2Seq1>
<PreviousComboUser2Seq2>0</PreviousComboUser2Seq2>
<PreviousComboUser2Seq3>0</PreviousComboUser2Seq3>
Example 3 - Success

Input Transaction Format (HTTP Post):

https://{host}/CentranService/rest/route/dispatch-all

Example Input Transaction (HTTP Post):

https://kml-3242/CentranService/rest/route/dispatch-all

Example Input Transaction (HTTP Body):

```xml
<TRANSACTION_DISPATCH_ALL_LOCKS_ROUTE xmlns="http://www.kabamas.com/CentranTransac.xsd">
  <RouteName>TestRte4</RouteName>
  <User1ID>rzjack</User1ID>
  <User2ID>rzjill</User2ID>
  <IfAllowLockErrors>1</IfAllowLockErrors>
  <DispatcherID/>
</TRANSACTION_DISPATCH_ALL_LOCKS_ROUTE>
```

Output Transaction:

```xml
<RESPONSE_DISPATCH_ALL_LOCKS_ROUTE>
  <TRANSACTION_DISPATCH_ALL_LOCKS_ROUTE xmlns="http://www.kabamas.com/CentranTransac.xsd">
    <RouteName>TestRte4</RouteName>
    <User1ID>rzjack</User1ID>
    <User2ID>rzjill</User2ID>
    <IfAllowLockErrors>1</IfAllowLockErrors>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_DISPATCH_ALL_LOCKS_ROUTE>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <Description>All locks on route TestRte4 have been dispatched.</Description>
  </ResultRecord>
  <LockRecordAndRouteLockRecord>
    <ResultRecord>
      <Result>Success</Result>
      <ErrorCode>RC_OK</ErrorCode>
      <Description>Lock VLK014 dispatched successfully.</Description>
    </ResultRecord>
    <RouteLockRecord xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/XMLSchema">
      <LockName>VLK014</LockName>
      <User1ID>rjrb1</User1ID>
      <User2ID/>
      <RouteName>s_route2</RouteName>
      <OpenDate>2009-08-07T13:37:15.497Z</OpenDate>
      <CloseDate>2009-08-07T13:37:17.077Z</CloseDate>
      <LockSequence>1</LockSequence>
      <DispatchOrder>0</DispatchOrder>
      <ResultCode>0</ResultCode>
      <IfCloseSealDuress>0</IfCloseSealDuress>
      <IfCloseSealLowBattery>0</IfCloseSealLowBattery>
    </RouteLockRecord>
      <LockName>VLK014</LockName>
      <RecordType>A</RecordType>
      <StartDate>2002-11-01T21:17:28.343Z</StartDate>
      <LastUsedDate>2009-08-07T13:37:17.077Z</LastUsedDate>
      <CustomerNumber>123456</CustomerNumber>
      <LockMode>R</LockMode>
      <IfDualMode>0</IfDualMode>
      <IfLockOpen>0</IfLockOpen>
      <IfForcedClosed>0</IfForcedClosed>
    </LockRecord>
  </LockRecordAndRouteLockRecord>
</RESPONSE_DISPATCH_ALL_LOCKS_ROUTE>
```
<LockRecord>
</LockRecordAndRouteLockRecord>
</RESPONSE_DISPATCH_ALL_LOCKS_ROUTE>
13.9 Dispatch Locks on a Route

This transaction dispatches some of the locks on an existing route in the database or from a route file. The locks to be dispatched are specified as route lock records (as defined in the schema) in the input transaction file.

Transaction information required:

- Route Name
- Route User ID 1
- Route User ID 2
- Array of Lock Records to be dispatched on the route:
  - Lock Name
  - Lock Sequence
- Dispatcher ID (Optional) – If the ID field value is missing or left blank, the default dispatcher ID specified in CenTran’s registry is used.

Transaction information returned:

Success:
Input transaction, followed by a result record (result, error code and description) for the transaction as a whole and for each lock on the route - a route lock record, lock record and result record.

NOTE: The result record for the whole transaction has as its result 'Success' only if the transaction is a complete success (all locks on the route were dispatched successfully). In this case the error code for the transaction would be RC_OK.

PartialSuccess:
Input transaction, followed by a result record (result, error code and description) for the transaction as a whole and for each lock on the route - a route lock record, lock record and result record.

NOTE: The result record for the whole transaction has as its result 'PartialSuccess' only if the transaction is a partial success (some locks on the route were dispatched successfully, and some locks failed).

Failure:
Input transaction, followed by a result record (result, error code and description) for the transaction as a whole. No route information is displayed if the transaction failed due to reasons like lack of authorization, invalid route name or failure of any other condition that needs to be satisfied before attempting to dispatch a lock on a route. If an attempt was made to dispatch the locks, for each lock on the route - a route lock record (if found), lock record (if found) and result record is displayed. The only exception to this rule is when an invalid lock name, invalid User ID or invalid lock sequence is specified as input for a route lock record and in this case only the result record is displayed for that particular route lock record.

NOTE: The result record for the whole transaction has as its result 'Failure'.

NOTE: The output transaction may have one or more 'LockRecordAndRouteLockRecord' elements. Each element is an output unit for each lock that was either successfully dispatched or failed to be dispatched. The unit contains a result record followed by a lock record (if found in the database) and a route lock record (if found in the database).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Locks already open, or otherwise invalid.
- Locks don't exist.
- Users don't exist, or otherwise invalid.
- Route doesn't exist.
- Not authorized due to region (region control active).
- Not authorized due to authorization role.

Example 1 - Failure

Input Transaction Format (HTTP Post):

https://{host}/CentranService/rest/route/dispatch
Example Input Transaction (HTTP Post):

https://kml-3242/CentranService/rest/route/dispatch

Example Input Transaction (HTTP Body):

```xml
<TRANSACTION_DISPATCH_LOCKS_ROUTE xmlns="http://www.kabamas.com/CentranTransac.xsd">
  <RouteName>TestRte4</RouteName>
  <User1ID>fjrb1</User1ID>
  <User2ID>fjrb2</User2ID>
  <IfAllowLockErrors>0</IfAllowLockErrors>
  <RouteLockRecord>
    <LockName>VLK016</LockName>
    <LockSequence>1</LockSequence>
  </RouteLockRecord>
  <RouteLockRecord>
    <LockName>VLK014</LockName>
    <LockSequence>1</LockSequence>
  </RouteLockRecord>
</TRANSACTION_DISPATCH_LOCKS_ROUTE>
```

Output Transaction:

In this case, users fjrb1 and fjrb2 are FLM users and CentranSS is a Special Supervisor. So, none of the locks are dispatched and the error code for the whole transaction is RC_ERR_FLMBOTH_NOT_SAME_MODE_AS_LOCK. Each route lock has its own error code.

```xml
<RESPONSE_DISPATCH_LOCKS_ROUTE>
  <TRANSACTION_DISPATCH_LOCKS_ROUTE xmlns="http://www.kabamas.com/CentranTransac.xsd">
    <RouteName>TestRte4</RouteName>
    <User1ID>fjrb1</User1ID>
    <User2ID>fjrb2</User2ID>
    <IfAllowLockErrors>0</IfAllowLockErrors>
    <RouteLockRecord>
      <LockName>VLK016</LockName>
      <LockSequence>1</LockSequence>
    </RouteLockRecord>
    <RouteLockRecord>
      <LockName>VLK014</LockName>
      <LockSequence>1</LockSequence>
    </RouteLockRecord>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_DISPATCH_LOCKS_ROUTE>
  <ResultRecord>
    <Result>Failure</Result>
    <ErrorCode>RC_ERR_FLMBOTH_NOT_SAME_MODE_AS_LOCK</ErrorCode>
    <Description>Failure in dispatching all the specified locks on route TestRte4. Dual mode lock - Both users are not the same mode as the lock.</Description>
  </ResultRecord>
  <LockRecordAndRouteLockRecord>
    <ResultRecord>
      <Result>Failure</Result>
      <ErrorCode>RC_ERR_FLMBOTH_NOT_SAME_MODE_AS_LOCK</ErrorCode>
      <Description>Dual mode lock - Both users are not the same mode as the lock.</Description>
    </ResultRecord>
      <LockName>VLK016</LockName>
      <User1ID>rzjill</User1ID>
      <User2ID>rzdiffgroup</User2ID>
      <RouteName>TestRte4</RouteName>
      <OpenDate>2009-08-10T14:17:34.200Z</OpenDate>
      <CloseDate>2009-08-10T14:17:38.017Z</CloseDate>
      <LockSequence>1</LockSequence>
      <DispatchOrder>0</DispatchOrder>
    </LockRecord>
  </LockRecordAndRouteLockRecord>
</RESPONSE_DISPATCH_LOCKS_ROUTE>
```
<DispatcherID3 />
<OpenTime1>2009-08-10T14:17:34.200Z</OpenTime1>
<OpenTime2 xsi:nil="true" />
<OpenTime3 xsi:nil="true" />
<CloseTime1>2009-08-10T14:17:38.017Z</CloseTime1>
<CloseTime2 xsi:nil="true" />
<CloseTime3 xsi:nil="true" />
<IfPreviousRoute1Issued>0</IfPreviousRoute1Issued>
<IfPreviousRoute2Issued>0</IfPreviousRoute2Issued>
<IfPreviousRoute3Issued>0</IfPreviousRoute3Issued>
<PreviousUser1ID1>rzjill</PreviousUser1ID1>
<PreviousUser1ID2 />
<PreviousUser1ID3 />
<PreviousUser2ID1>rzjack</PreviousUser2ID1>
<PreviousUser2ID2 />
<PreviousUser2ID3 />
<PreviousRouteName1 />
<PreviousRouteName2 />
<PreviousRouteName3 />
<PreviousOpenTime1>2009-08-10T14:16:33.113Z</PreviousOpenTime1>
<PreviousOpenTime2 xsi:nil="true" />
<PreviousOpenTime3 xsi:nil="true" />
<PreviousCloseTime1>2009-08-10T14:16:53.443Z</PreviousCloseTime1>
<PreviousCloseTime2 xsi:nil="true" />
<PreviousCloseTime3 xsi:nil="true" />
<ServiceBranch>the new service branch</ServiceBranch>
<Address1 />
<Address2 />
<State />
<ZIP />
<Country />
<KeyCloseSeal>0</KeyCloseSeal>
<LockHardwareModel />
<BankBranchName />
<BankOpenDelay>0</BankOpenDelay>
<BankOpenWindow>0</BankOpenWindow>
<LockActivationStatus />
<LockDispatchStatus />
</LockRecord>
</LockRecordAndRouteLockRecord>

<ResultRecord>
<Result>Failure</Result>
<ErrorCode>RC_ERR_FLM1_NOT_SAME_MODE_AS_LOCK</ErrorCode>
>Description>First user is not the same mode as the lock.</Description>
</ResultRecord>

<RouteLockRecord xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/XMLSchema">
<LockName>VLK014</LockName>
<User1ID>rzjill</User1ID>
<User2ID />
<RouteName>TestRte4</RouteName>
<OpenDate>2009-08-10T14:17:33.687Z</OpenDate>
<CloseDate>2009-08-10T14:17:37.587Z</CloseDate>
<LockSequence>1</LockSequence>
<DispatchOrder>0</DispatchOrder>
<ResultCode>0</ResultCode>
<IfCloseSealDuress>0</IfCloseSealDuress>
<IfCloseSealLowBattery>0</IfCloseSealLowBattery>
</RouteLockRecord>
</LockRecordAndRouteLockRecord>

<RouteLockRecord xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/XMLSchema">
<LockName>VLK014</LockName>
<RecordType>A</RecordType>
<StartDate>2002-11-01T21:17:28.343Z</StartDate>
>LastUsedDate>2009-08-10T14:17:37.587Z</LastUsedDate>
<CustomerNumber>123456</CustomerNumber>
<LockMode>R</LockMode>
<IfDualMode>0</IfDualMode>
<IfLockOpen>0</IfLockOpen>
<IfForcedClosed>0</IfForcedClosed>
<IfRoute1Issued>0</IfRoute1Issued>
<IfRoute2Issued>0</IfRoute2Issued>
<IfRoute3Issued>0</IfRoute3Issued>
</RouteLockRecord>
Example 2 - Partial Failure

Input Transaction Format (HTTP Post):

```
https://{host}/CentranService/rest/route/dispatch
```

Example Input Transaction (HTTP Post):

```
https://kml-3242/CentranService/rest/route/dispatch
```

Example Input Transaction (HTTP Body):

```
<TRANSACTION_DISPATCH_LOCKS_ROUTE>
  <!-- char string -->
  <RouteName>TestRte4</RouteName>
  <!-- route lock record -->
  <RouteLockRecord>
    <LockName>VLK013</LockName>
    <LockSequence>1</LockSequence>
    <User1ID>rjrb1</User1ID>
  </RouteLockRecord>
  <!-- route lock record -->
  <RouteLockRecord>
    <LockName>VLK014</LockName>
    <LockSequence>1</LockSequence>
    <User1ID>rzjill</User1ID>
  </RouteLockRecord>
  <!-- char string -->
  <DispatcherID/>
</TRANSACTION_DISPATCH_LOCKS_ROUTE>
```

Output Transaction:

In this example, lock VLK013 does not exist. Therefore an appropriate error code is displayed in the result record. Since no route lock record or lock record for VLK013 exists, only the result record is displayed. Lock VLK014 is dispatched successfully. The error code for the whole transaction is RC_PARTIAL_OK indicating partial success or partial failure, depending on whether you think of the glass as half full or half empty...

```
<RESPONSE_DISPATCH_LOCKS_ROUTE>
  <TRANSACTION DISPATCH LOCKS ROUTE xmlns="http://www.kaba-
```

<RouteName>TestRte4</RouteName>
<RouteLockRecord>
  <LockName>VLK013</LockName>
  <LockSequence>1</LockSequence>
  <User1ID>rjrb1</User1ID>
</RouteLockRecord>
<RouteLockRecord>
  <LockName>VLK014</LockName>
  <LockSequence>1</LockSequence>
  <User1ID>rzjill</User1ID>
</RouteLockRecord>
<DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_DISPATCH_LOCKS_ROUTE>
<ResultRecord>
  <Result>Failure</Result>
  <ErrorCode>RC_PARTIAL_OK</ErrorCode>
  <Description>Failure in dispatching some of the specified locks on route TestRte4.</Description>
</ResultRecord>
<LockRecordAndRouteLockRecord>
  <ResultRecord>
    <Result>Failure</Result>
    <ErrorCode>RC_ERR_ROUTE_LOCK_NOT_FOUND</ErrorCode>
    <Description>Route lock record with route name - TestRte4, lock name - VLK013, sequence - 1 does not exist.</Description>
  </ResultRecord>
</LockRecordAndRouteLockRecord>
<LockRecordAndRouteLockRecord>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <Description>Lock VLK014 dispatched successfully.</Description>
  </ResultRecord>
</LockRecordAndRouteLockRecord>
  <LockName>VLK014</LockName>
  <RecordType>A</RecordType>
  <StartDate>2002-11-01T21:17:28</StartDate>
  <LastUsedDate>2009-02-18T16:00:58</LastUsedDate>
  <CustomerNumber>123456</CustomerNumber>
  <LockMode>R</LockMode>
  <IfDualMode>0</IfDualMode>
  <IfLockOpen>0</IfLockOpen>
  <IfForcedClosed>0</IfForcedClosed>
  <IfRoute1Issued>1</IfRoute1Issued>
  <IfRoute2Issued>0</IfRoute2Issued>
  <IfRoute3Issued>0</IfRoute3Issued>
  <IfNoAlarm>0</IfNoAlarm>
  <IfSecondLineMaintenanceCall>0</IfSecondLineMaintenanceCall>
  <IfActivationCall>0</IfActivationCall>
  <SerialNumber>532214</SerialNumber>
  <CloseSeal>49</CloseSeal>
  <PreviousSeal>49</PreviousSeal>
  <RouteSeal1>85</RouteSeal1>
  <RouteSeal2>0</RouteSeal2>
  <RouteSeal3>0</RouteSeal3>
  <PreviousRouteSeal1>49</PreviousRouteSeal1>
  <PreviousRouteSeal2>0</PreviousRouteSeal2>
  <PreviousRouteSeal3>0</PreviousRouteSeal3>
  <OpenTries1>0</OpenTries1>
  <OpenTries2>0</OpenTries2>
  <OpenTries3>0</OpenTries3>
  <TransferReturnCode>0</TransferReturnCode>
  <IssuedComboUser1Seq1>456865</IssuedComboUser1Seq1>
  <IssuedComboUser1Seq2>0</IssuedComboUser1Seq2>
  <IssuedComboUser1Seq3>0</IssuedComboUser1Seq3>
  <IssuedComboUser2Seq1>0</IssuedComboUser2Seq1>
  <IssuedComboUser2Seq2>0</IssuedComboUser2Seq2>
  <IssuedComboUser2Seq3>0</IssuedComboUser2Seq3>
  <PreviousComboUser1Seq1>280202</PreviousComboUser1Seq1>
  <PreviousComboUser1Seq2>0</PreviousComboUser1Seq2>
  <PreviousComboUser1Seq3>0</PreviousComboUser1Seq3>
  <PreviousComboUser2Seq1>0</PreviousComboUser2Seq1>
  <PreviousComboUser2Seq2>0</PreviousComboUser2Seq2>
  <PreviousComboUser2Seq3>0</PreviousComboUser2Seq3>
<LockRecord>
<LockName>VLK014</LockName>
</LockRecord>
Example 3 - Success

Input Transaction Format (HTTP Post):

https://{host}/CentranService/rest/route/dispatch

Example Input Transaction (HTTP Post):

https://kml-3242/CentranService/rest/route/dispatch

Example Input Transaction (HTTP Body):

```xml
<TRANSACTION DISPATCH ALL LOCKS ROUTE>
  <!-- char string -->
  <RouteName>TestRte4</RouteName>
  <!-- char string -->
  <User1ID>rzjill</User1ID>
  <!-- char string -->
  <User2ID>rzjack</User2ID>
  <!-- bool -->
  <IfAllowLockErrors>0</IfAllowLockErrors>
  <!-- char string -->
  <DispatcherID/>
</TRANSACTION DISPATCH ALL LOCKS ROUTE>
```

Output Transaction:

```xml
<RESPONSE DISPATCH ALL LOCKS ROUTE>
  <TRANSACTION DISPATCH ALL LOCKS ROUTE xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
    <RouteName>TestRte4</RouteName>
    <User1ID>rzjill</User1ID>
    <User2ID>rzjack</User2ID>
    <IfAllowLockErrors>0</IfAllowLockErrors>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION DISPATCH ALL LOCKS ROUTE>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <Description>All locks on route TestRte4 have been dispatched.</Description>
  </ResultRecord>
  <LockRecordAndRouteLockRecord>
    <ResultRecord>
      <Result>Success</Result>
      <ErrorCode>RC_OK</ErrorCode>
      <Description>Lock VLK014 dispatched successfully.</Description>
    </ResultRecord>
      <LockName>VLK014</LockName>
      <RecordType>A</RecordType>
    </LockRecord>
  </LockRecordAndRouteLockRecord>
</RESPONSE DISPATCH ALL LOCKS ROUTE>
```
<IfPreviousRoute2Issued>0</IfPreviousRoute2Issued>
<IfPreviousRoute3Issued>0</IfPreviousRoute3Issued>
<PreviousUser1ID1>rzjill</PreviousUser1ID1>
<PreviousUser1ID2 />
<PreviousUser1ID3 />
<PreviousUser2ID1 />
<PreviousUser2ID2 />
<PreviousUser2ID3 />
<PreviousRouteName1>TestRte4</PreviousRouteName1>
<PreviousRouteName2 />
<PreviousRouteName3 />
<PreviousOpenTime1>2009-02-17T22:11:03.945Z</PreviousOpenTime1>
<PreviousOpenTime2 xsi:nil="true" />
<PreviousOpenTime3 xsi:nil="true" />
<PreviousCloseTime1>2009-02-18T00:12:15.653Z</PreviousCloseTime1>
<PreviousCloseTime2 xsi:nil="true" />
<PreviousCloseTime3 xsi:nil="true" />
<ServiceBranch>the new service branch</ServiceBranch>
<Address1 />
<Address2 />
<City />
<State />
<ZIP />
<Country />
<KeyCloseSeal>0</KeyCloseSeal>
<LockHardwareModel />
<BankBranchName />
<BankOpenDelay>0</BankOpenDelay>
<BankOpenWindow>0</BankOpenWindow>
<LockActivationStatus />
<LockDispatchStatus />
</LockRecord>
<RouteLockRecord xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
<LockName>VLK014</LockName>
<User1ID>rzjill</User1ID>
<User2ID />
<RouteName>TestRte4</RouteName>
<OpenDate>2009-02-18T00:15:32.222Z</OpenDate>
<CloseDate xsi:nil="true" />
<LockSequence>1</LockSequence>
<DispatchOrder>0</DispatchOrder>
<ResultCode>0</ResultCode>
<IfCloseSealDuress>0</IfCloseSealDuress>
<IfCloseSealLowBattery>0</IfCloseSealLowBattery>
</RouteLockRecord>
</LockRecordAndRouteLockRecord>
<ResultRecord>
<Result>Success</Result>
<ErrorCode>RC_OK</ErrorCode>
<Description>Lock VLK016 dispatched successfully.</Description>
</ResultRecord>
<LockRecord xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
<LockName>VLK016</LockName>
<RecordType>A</RecordType>
<StartDate>2002-11-01T21:18:27</StartDate>
>LastUsedDate>2009-02-18T00:15:32</LastUsedDate>
<CustomerNumber>123456</CustomerNumber>
<LockMode>R</LockMode>
<IfDualMode>1</IfDualMode>
<IfLockOpen>0</IfLockOpen>
<If ForcedClosed>0</If ForcedClosed>
<IfRoute1Issued>1</IfRoute1Issued>
<IfRoute2Issued>0</IfRoute2Issued>
<IfRoute3Issued>0</IfRoute3Issued>
<IfNoAlarm>0</IfNoAlarm>
<IfSecondLineMaintenanceCall>0</IfSecondLineMaintenanceCall>
<IfActivationCall>0</IfActivationCall>
<SerialNumber>532016</SerialNumber>
<CloseSeal>67</CloseSeal>
<PreviousSeal>67</PreviousSeal>
<RouteSeal1>132</RouteSeal1>
<ServiceBranch>the new service branch</ServiceBranch>
This transaction reassigns all locks on an existing route in the database.

Transaction information required:
- Route Name
- Route User ID 1
- Route User ID 2
- Dispatcher ID (Optional) - If this field is missing or left blank, the default dispatcher ID specified in CenTran's registry is used.

Transaction information returned:

Success:
Input transaction, followed by a result record (result, error code and description) for the transaction as a whole and for each lock on the route - a route lock record, lock record and result record.

NOTE: The result record for the whole transaction has as its result 'Success' only if the transaction is a complete success (all locks on the route were reassigned successfully). In this case the error code for the transaction would be RC_OK.

PartialSuccess:
Input transaction, followed by a result record (result, error code and description) for the transaction as a whole.

Each lock on the route - a route lock record (if found), lock record (if found) and result record is displayed. The only exception to this rule is when an invalid lock name, invalid User ID or invalid lock sequence is specified as input for a route lock record and in this case only the result record is displayed for that particular route lock record.

NOTE: The result record for the whole transaction has as its result 'PartialSuccess' if the transaction is a partial success (some locks were reassigned successfully and the others failed). In the case of partial success, the error code for the transaction would be RC_ERR_REASSIGN_ROUTE_SOME_NOT_REASSIGNED.

Failure:
Input transaction, followed by a result record (result, error code and description) for the transaction as a whole. No route information is displayed if the transaction failed due to reasons like lack of authorization or failure of any other condition that needs to be satisfied before attempting to reassign the locks on a route.

If an attempt was made to reassign the locks, for each lock on the route - a route lock record (if found), lock record (if found) and result record is displayed. The only exception to this rule is when an invalid lock name, invalid User ID or invalid lock sequence is specified as input for a route lock record and in this case only the result record is displayed for that particular route lock record.

NOTE: The result record for the whole transaction has as its result 'Failure' if the transaction is a complete failure (none of the locks were reassigned on the route). In the case of complete failure, the error code for the transaction will vary depending on the error.

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):
- Locks not open, or otherwise invalid.
- Locks don't exist.
- Users don't exist, or otherwise invalid.
- Route doesn't exist or otherwise invalid.
- Not authorized due to region (region control active).
- Not authorized due to authorization role.

Example 1 - Failure

Input Transaction Format (HTTP Post):

https://{host}/CentranService/rest/route/reassign-all

Example Input Transaction (HTTP Post):
Example Input Transaction (HTTP Body):

```xml
<TRANSACTION_REASSIGN_ALL_LOCKS_ROUTE>
  <!-- char string -->
  <RouteName>TestRte1</RouteName>
  <!-- char string -->
  <User1ID>rzjill</User1ID>
  <!-- char string -->
  <User2ID>rzjack</User2ID>
  <!-- char string -->
  <DispatcherID/>
</TRANSACTION_REASSIGN_ALL_LOCKS_ROUTE>
```

Output Transaction:

In this example, none of the locks are reassigned because the region control is set and the dispatcher’s region (local in scope) does not match the route’s region.

```xml
<RESPONSE_REASSIGN_ALL_LOCKS_ROUTE>
  <TRANSACTION_REASSIGN_ALL_LOCKS_ROUTE xmlns="http://www.kabamas.com/CentranTransac.xsd">
    <RouteName>TestRte1</RouteName>
    <User1ID>rzjill</User1ID>
    <User2ID>rzjack</User2ID>
    <DispatcherID>SuperUserTestRegionD</DispatcherID>
  </TRANSACTION_REASSIGN_ALL_LOCKS_ROUTE>
  <ResultRecord>
    <Result>Failure</Result>
    <ErrorCode>RC_ERR_DISPATCHER_REGION DOES NOT MATCH_ROUTE_REGION</ErrorCode>
    <Description>Dispatcher belongs to a local region. The dispatcher's region does not match the route's region.</Description>
  </ResultRecord>
</RESPONSE_REASSIGN_ALL_LOCKS_ROUTE>
```

Example 2 - Partial Failure

Input Transaction Format (HTTP Post):

https://{host}/CentranService/rest/route/reassign-all

Example Input Transaction (HTTP Post):

https://kml-3242/CentranService/rest/route/reassign-all

Example Input Transaction (HTTP Body):

```xml
<TRANSACTION_REASSIGN_ALL_LOCKS_ROUTE>
  <!-- char string -->
  <RouteName>TestRte4</RouteName>
  <!-- char string -->
  <User1ID>rzjack</User1ID>
  <!-- char string -->
  <User2ID>rzjill</User2ID>
  <!-- char string -->
  <DispatcherID/>
</TRANSACTION_REASSIGN_ALL_LOCKS_ROUTE>
```

Output Transaction:

In this example, lock VLK014 was reassigned successfully but lock VLK016 wasn’t because it was not open.
The error code for the whole transaction is 'RC_PARTIAL_OK
RC_ERR_REASSIGN_ROUTE_SOME_NOT_REASSIGNED' which indicates that the transaction partially
succeeded and that some locks on the route were not reassigned.

<RESPONSE_REASSIGN_ALL_LOCKS_ROUTE>
  <TRANSACTION_REASSIGN_ALL_LOCKS_ROUTE xmlns="http://www.kaba-
    mas.com/CentranTransac.xsd">
    <RouteName>TestRte4</RouteName>
    <UserID>rzjack</UserID>
    <User2ID>rzjill</User2ID>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_REASSIGN_ALL_LOCKS_ROUTE>
  <ResultRecord>
    <Result>Failure</Result>
    <ErrorCode>RC_PARTIAL_OK
RC_ERR_REASSIGN_ROUTE_SOME_NOT_REASSIGNED</ErrorCode>
    <Description>Some locks on route TestRte4 have not been reassigned.</Description>
  </ResultRecord>
  <LockRecordAndRouteLockRecord>
    <ResultRecord>
      <Result>Success</Result>
      <ErrorCode>RC_OK</ErrorCode>
      <Description>Lock VLK014 reassigned successfully.</Description>
    </ResultRecord>
    <LockRecord xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
      xmlns:xsd="http://www.w3.org/2001/XMLSchema">
      <LockName>VLK014</LockName>
      <RecordType>A</RecordType>
      <StartDate>2002-11-01T21:17:28</StartDate>
      <LastUsedDate>2009-02-18T16:00:58</LastUsedDate>
      <CustomerNumber>123456</CustomerNumber>
      <LockMode>R</LockMode>
      <IfDualMode>0</IfDualMode>
      <IfLockOpen>0</IfLockOpen>
      <IfForcedClosed>0</IfForcedClosed>
      <IfRoute1Issued>1</IfRoute1Issued>
      <IfRoute2Issued>0</IfRoute2Issued>
      <IfRoute3Issued>0</IfRoute3Issued>
      <IfNoAlarm>0</IfNoAlarm>
      <IfSecondLineMaintenanceCall>0</IfSecondLineMaintenanceCall>
      <IfActivationCall>0</IfActivationCall>
      <SerialNumber>532214</SerialNumber>
      <CloseSeal>49</CloseSeal>
      <PreviousSeal>49</PreviousSeal>
      <RouteSeal1>85</RouteSeal1>
      <RouteSeal2>0</RouteSeal2>
      <RouteSeal3>0</RouteSeal3>
      <PreviousRouteSeal1>49</PreviousRouteSeal1>
      <PreviousRouteSeal2>0</PreviousRouteSeal2>
      <PreviousRouteSeal3>0</PreviousRouteSeal3>
      <OpenTries1>0</OpenTries1>
      <OpenTries2>0</OpenTries2>
      <OpenTries3>0</OpenTries3>
      <TransferReturnCode>0</TransferReturnCode>
      <IssuedComboUser1Seq1>863054</IssuedComboUser1Seq1>
      <IssuedComboUser1Seq2>0</IssuedComboUser1Seq2>
      <IssuedComboUser1Seq3>0</IssuedComboUser1Seq3>
      <IssuedComboUser2Seq1>0</IssuedComboUser2Seq1>
      <IssuedComboUser2Seq2>0</IssuedComboUser2Seq2>
      <IssuedComboUser2Seq3>0</IssuedComboUser2Seq3>
      <PreviousComboUser1Seq1>280202</PreviousComboUser1Seq1>
      <PreviousComboUser1Seq2>0</PreviousComboUser1Seq2>
      <PreviousComboUser1Seq3>0</PreviousComboUser1Seq3>
      <PreviousComboUser2Seq1>0</PreviousComboUser2Seq1>
      <PreviousComboUser2Seq2>0</PreviousComboUser2Seq2>
      <PreviousComboUser2Seq3>0</PreviousComboUser2Seq3>
      <AuditCount>10</AuditCount>
      <GroupName>some gro</GroupName>
      <OriginalSerialNumber>0</OriginalSerialNumber>
      <Description1>aaaaaaaaaaaaaaaaa</Description1>
      <Description2>dddddddddddddd</Description2>
      <Description3>dddddddddddddd</Description3>
    </LockRecord>
  </LockRecordAndRouteLockRecord>
</RESPONSE_REASSIGN_ALL_LOCKS_ROUTE>
13.11 Reassign Locks On a Route

This transaction reassigns some locks on an existing route in the database. The locks to be reassigned are specified as route lock records (as defined in the schema) in the input transaction file. This transaction will work even if the route specified in the input transaction does not exist (because it has been deleted after dispatch). The route is determined by what locks are specified in the transaction.

Transaction information required:
- Route User ID 1
- Route User ID 2
- Array of Lock Records to be reassigned on the route:
  - Lock Name
  - Lock Sequence
- Dispatcher ID (Optional) - If this field is missing or left blank, the default dispatcher ID specified in CenTran’s registry is used.

Transaction information returned:

Success:
Input transaction, followed by a result record (result, error code and description) for the transaction as a whole and for each lock on the route - a route lock record, lock record and result record.

NOTE: The result record for the whole transaction has as its result ‘Success’ only if the transaction is a complete success (all locks on the route were reassigned successfully). In this case the error code for the transaction would be RC_OK.

PartialSuccess:
Input transaction, followed by a result record (result, error code and description) for the transaction as a whole.

Each lock on the route - a route lock record (if found), lock record (if found) and result record is displayed. The only exception to this rule is when an invalid lock name, invalid User ID or invalid lock sequence is specified as input for a route lock record and in this case only the result record is displayed for that particular route lock record.

NOTE: The result record for the whole transaction has as its result ‘PartialSuccess’ if the transaction is a partial success (some locks were reassigned successfully and the others failed). In the case of partial success, the error code for the transaction would be RC_ERR_REASSIGN_ROUTE_SOME_NOT_REASSIGNED.

Failure:
Input transaction, followed by a result record (result, error code and description) for the transaction as a whole. No route information is displayed if the transaction failed due to reasons like lack of authorization or failure of any other condition that needs to be satisfied before attempting to reassign the locks on a route.

If an attempt was made to reassign the locks, for each lock on the route - a route lock record (if found), lock record (if found) and result record is displayed. The only exception to this rule is when an invalid lock name, invalid User ID or invalid lock sequence is specified as input for a route lock record and in this case only the result record is displayed for that particular route lock record.

NOTE: The result record for the whole transaction has as its result ‘Failure’ if the transaction is a complete failure (none of the locks were reassigned on the route). In the case of complete failure, the error code for the transaction will vary depending on the error.

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):
- Locks not open, or otherwise invalid.
- Locks don't exist.
- Users don't exist, or otherwise invalid.
- Route doesn't exist or otherwise invalid.
- Not authorized due to region (region control active).
- Not authorized due to authorization role.

Example 1 - Success
Input Transaction Format (HTTP Post):

https://{host}/CentranService/rest/route/reassign

Example Input Transaction (HTTP Post):

https://kml-3242/CentranService/rest/route/reassign

Example Input Transaction (HTTP Body):

```
<TRANSACTION_REASSIGN_LOCKS_ROUTE xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
  <User1ID>rzjill</User1ID>
  <User2ID>rzjack</User2ID>
  <RouteLockRecord>
    <LockName>VLKNoLock</LockName>
    <LockSequence>1</LockSequence>
  </RouteLockRecord>
  <RouteLockRecord>
    <LockName>VLK014</LockName>
    <LockSequence>1</LockSequence>
  </RouteLockRecord>
  <RouteLockRecord>
    <LockName>VLK015</LockName>
    <LockSequence>1</LockSequence>
  </RouteLockRecord>
  <DispatcherID/>
</TRANSACTION_REASSIGN_LOCKS_ROUTE>
```

Output Transaction:

In this example, route TestRte6 does not exist because it has been deleted after lock VLK016 was dispatched on it. The transaction nevertheless succeeds and the details of lock VLK016 are displayed after reassignment.

```
<RESPONSE_REASSIGN_LOCKS_ROUTE>
  <TRANSACTION_REASSIGN_LOCKS_ROUTE xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
    <RouteName>TestRte6</RouteName>
    <RouteLockRecord>
      <LockName>VLK016</LockName>
      <LockSequence>1</LockSequence>
      <User1ID>rzsamegroup</User1ID>
      <User2ID>rjrb1</User2ID>
    </RouteLockRecord>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_REASSIGN_LOCKS_ROUTE>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <Description>Success in reassigning all the specified locks.</Description>
  </ResultRecord>
  <LockRecordAndRouteLockRecord>
    <ResultRecord>
      <Result>Success</Result>
      <ErrorCode>RC_OK</ErrorCode>
      <Description>Lock VLK016 reassigned successfully.</Description>
    </ResultRecord>
    <LockRecord xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
                 xmlns:xsd="http://www.w3.org/2001/XMLSchema">
      <LockName>VLK016</LockName>
      <RecordType>A</RecordType>
      <StartDate>2002-11-01T21:18:27</StartDate>
      <LastUsedDate>2009-02-18T19:06:15</LastUsedDate>
      <CustomerNumber>123456</CustomerNumber>
      <LockMode>R</LockMode>
      <IfDualMode>1</IfDualMode>
      <IfLockOpen>0</IfLockOpen>
      <IfForcedClosed>0</IfForcedClosed>
      <IfRoute1Issued>1</IfRoute1Issued>
      <IfRoute2Issued>0</IfRoute2Issued>
    </LockRecord>
  </LockRecordAndRouteLockRecord>
</RESPONSE_REASSIGN_LOCKS_ROUTE>
```
Example 2 - Partial Success

Input Transaction Format (HTTP Post):

https://{host}/CentranService/rest/route/reassign

Example Input Transaction (HTTP Post):

https://kml-3242/CentranService/rest/route/reassign

Example Input Transaction (HTTP Body):

<TRANSACTION_REASSIGN_LOCKS_ROUTE xmlns="http://www.kabamas.com/CentranTransac.xsd">
  <User1ID>rzjill</User1ID>
  <User2ID>rzjack</User2ID>
  <RouteLockRecord>
    <LockName>VLKNoLock</LockName>
    <LockSequence>1</LockSequence>
  </RouteLockRecord>
  <RouteLockRecord>
    <LockName>VLK014</LockName>
    <LockSequence>1</LockSequence>
  </RouteLockRecord>
  <RouteLockRecord>
    <LockName>VLK015</LockName>
    <LockSequence>1</LockSequence>
  </RouteLockRecord>
  <DispatcherID/>
</TRANSACTION_REASSIGN_LOCKS_ROUTE>

Output Transaction:

In this example, locks VLK014 and VLK015 are reassigned successfully, but lock VLKNoLock is not found. The transaction is returned as a partial success.

<RESPONSE_REASSIGN_LOCKS_ROUTE>
  <TRANSACTION_REASSIGN_LOCKS_ROUTE xmlns="http://www.kabamas.com/CentranTransac.xsd">
    <User1ID>rzjill</User1ID>
    <User2ID>rzjack</User1ID>
  </TRANSACTION_REASSIGN_LOCKS_ROUTE>
<RouteLockRecord>
  <LockName>VLKNoLock</LockName>
  <LockSequence>1</LockSequence>
</RouteLockRecord>
<RouteLockRecord>
  <LockName>VLK014</LockName>
  <LockSequence>1</LockSequence>
</RouteLockRecord>
<RouteLockRecord>
  <LockName>VLK015</LockName>
  <LockSequence>1</LockSequence>
</RouteLockRecord>
<DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_REASSIGN_LOCKS_ROUTE>
<ResultRecord>
  <Result>PartialSuccess</Result>
  <ErrorCode>RC_ERR_REASSIGN_ROUTE_SOME_NOT_REASSIGNED</ErrorCode>
  <Description>Failure in reassigning some of the specified locks.</Description>
</ResultRecord>
<LockRecordAndRouteLockRecord>
  <ResultRecord>
    <Result>Failure</Result>
    <ErrorCode>RC_ERR_LOCK_NOT_FOUND</ErrorCode>
    <Description>Lock not found in lock table.</Description>
  </ResultRecord>
  <RouteLockRecord xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
    <LockName>VLKNoLock</LockName>
    <User1ID>rzjill</User1ID>
    <User2ID>rzjack</User2ID>
    <RouteName />
    <OpenDate xsi:nil="true" />
    <CloseDate xsi:nil="true" />
    <LockSequence>1</LockSequence>
    <DispatchOrder>0</DispatchOrder>
    <ResultCode>0</ResultCode>
    <IfCloseSealDuress>0</IfCloseSealDuress>
    <IfCloseSealLowBattery>0</IfCloseSealLowBattery>
  </RouteLockRecord>
</LockRecordAndRouteLockRecord>
<LockRecordAndRouteLockRecord>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <Description>Lock VLK014 reassigned successfully.</Description>
  </ResultRecord>
  <RouteLockRecord xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
    <LockName>VLK014</LockName>
    <User1ID />
    <User2ID>rzjack</User2ID>
    <RouteName />
    <OpenDate xsi:nil="true" />
    <CloseDate xsi:nil="true" />
    <LockSequence>1</LockSequence>
    <DispatchOrder>0</DispatchOrder>
    <ResultCode>0</ResultCode>
    <IfCloseSealDuress>0</IfCloseSealDuress>
    <IfCloseSealLowBattery>0</IfCloseSealLowBattery>
  </RouteLockRecord>
</LockRecordAndRouteLockRecord>
<LockRecord xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <LockName>VLK014</LockName>
  <RecordType>A</RecordType>
  <StartDate>2002-11-01T21:17:28</StartDate>
  <LastUsedDate>2009-08-05T15:22:40</LastUsedDate>
  <CustomerNumber>123456</CustomerNumber>
  <LockMode>R</LockMode>
  <IfDualMode>0</IfDualMode>
  <IfLockOpen>0</IfLockOpen>
  <IfForcedClosed>0</IfForcedClosed>
  <IfRoute1Issued>1</IfRoute1Issued>
  <IfRoute2Issued>0</IfRoute2Issued>
  <IfRoute3Issued>0</IfRoute3Issued>
</LockRecord>
<BankOpenWindow>0</BankOpenWindow>
<LockActivationStatus />
<LockDispatchStatus />
</LockRecord>
</LockRecordAndRouteLockRecord>
</RESPONSE_REASSIGN_LOCKS_ROUTE>
13.12 Close Locks on a Route

This transaction closes the specified locks on an existing route in the database. This transaction will work even if the route specified in the input transaction does not exist because it has been deleted after dispatch.

Transaction information required:

- Array of Lock Records to be closed on the route:
  - Lock Name
  - Lock Sequence
  - Close Seal
  - Force Close Flag
- Dispatcher ID (Optional) – If this field is missing or left blank, the default dispatcher ID specified in CenTran’s registry is used.

Transaction information returned:

Success:
Input transaction, followed by a result record (result, error code and description) for the transaction as a whole and for each lock on the route - a route lock record, lock record and result record.

NOTE: The result record for the whole transaction has as its result 'Success' only if the transaction is a complete success (all the locks were closed successfully). In this case the error code for the transaction would be RC_OK.

PartialSuccess:
Input transaction, followed by a result record (result, error code and description) for the transaction as a whole and for each lock on the route - a route lock record, lock record and result record.

NOTE: The result record for the whole transaction has as its result 'PartialSuccess' only if the transaction is a partial success (some locks on the route were closed successfully, and some locks failed). In this case the error code for the transaction would be RC_RC_ERR_CLOSE_ROUTE_NOT_ALL_CLOSED.

Failure:
Input transaction, followed by a result record (result, error code and description) for the transaction as a whole. No route information is displayed if the transaction failed due to reasons like lack of authorization, invalid route name, or failure of any other condition that needs to be satisfied before attempting to close a lock on the route.

If an attempt was made to close the locks, for each lock on the route - a route lock record (if found), lock record (if found) and result record is displayed. There are two exceptions to this rule -
a) If an invalid lock name, invalid lock sequence is specified in the input route lock record: In this case, only the result record is displayed.
b) If one of the locks on the route is to be force closed but is not a skipped route sequence: In this case, that particular lock’s details (result record, lock record and route lock record) alone are displayed.

NOTE: The result record for the whole transaction has as its result 'Failure' if the transaction is a complete failure (none of the locks were closed). The error code for the transaction will vary depending on the reason for the failure.

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Locks not open, or otherwise invalid.
- Locks don’t exist.
- Close seal invalid.
- Number of close attempts exceeded.
- Not authorized due to region (region control active).
- Not authorized due to authorization role.

Example 1 - Failure

Input Transaction Format (HTTP Post):

https://{host}/CentranService/rest/route/close
Example Input Transaction (HTTP Post):
https://kml-3242/CentranService/rest/route/close

Example Input Transaction (HTTP Body):

```xml
<TRANSACTION_CLOSE_LOCKS_ROUTE xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
  <CloseRouteLockRecord>
    <LockName>VLK015</LockName>
    <LockSequence>2</LockSequence>
    <CloseSeal>01</CloseSeal>
    <IfForcedClosed>0</IfForcedClosed>
  </CloseRouteLockRecord>
  <CloseRouteLockRecord>
    <LockName>VLK014</LockName>
    <LockSequence>1</LockSequence>
    <CloseSeal>0</CloseSeal>
    <IfForcedClosed>0</IfForcedClosed>
  </CloseRouteLockRecord>
  <CloseRouteLockRecord>
    <LockName></LockName>
    <LockSequence>1</LockSequence>
    <CloseSeal>0</CloseSeal>
    <IfForcedClosed>0</IfForcedClosed>
  </CloseRouteLockRecord>
  <DispatcherID/>
</TRANSACTION_CLOSE_LOCKS_ROUTE>
```

Output Transaction:

In this example, an attempt is made to close a lock with an incorrect close seal, close a lock that is not open, and close a lock with a blank name. The output consists of the details (result record, lock record, route lock record) of each lock.

```xml
<RESPONSE_CLOSE_LOCKS_ROUTE>
  <TRANSACTION_CLOSE_LOCKS_ROUTE xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
    <CloseRouteLockRecord>
      <LockName>VLK015</LockName>
      <LockSequence>2</LockSequence>
      <CloseSeal>01</CloseSeal>
      <IfForcedClosed>0</IfForcedClosed>
    </CloseRouteLockRecord>
    <CloseRouteLockRecord>
      <LockName>VLK014</LockName>
      <LockSequence>1</LockSequence>
      <CloseSeal>0</CloseSeal>
      <IfForcedClosed>0</IfForcedClosed>
    </CloseRouteLockRecord>
    <CloseRouteLockRecord>
      <LockName></LockName>
      <LockSequence>1</LockSequence>
      <CloseSeal>0</CloseSeal>
      <IfForcedClosed>0</IfForcedClosed>
    </CloseRouteLockRecord>
    <DispatcherID>SuperUserTestRegionD</DispatcherID>
  </TRANSACTION_CLOSE_LOCKS_ROUTE>
  <ResultRecord>
    <Result>Failure</Result>
    <ErrorCode>RC_ERR_CLOSE_ROUTE_NOT_ALL_CLOSED</ErrorCode>
    <Description>Failure in closing any of the specified locks. Close route Errors closing some locks.</Description>
  </ResultRecord>
  <LockRecordAndRouteLockRecord>
    <ResultRecord>
      <Result>Failure</Result>
      <ErrorCode>RC_ERR_CLOSE_LOCK_SEAL_MISMATCH</ErrorCode>
      <Description>Seal numbers do not match for lock close.</Description>
    </ResultRecord>
  </LockRecordAndRouteLockRecord>
</RESPONSE_CLOSE_LOCKS_ROUTE>
```
Example 2 - PartialSuccess

Input Transaction Format (HTTP Post):

https://{host}/CentranService/rest/route/close

Example Input Transaction (HTTP Post):

https://kml-3242/CentranService/rest/route/close

Example Input Transaction (HTTP Body):

<TRANSACTION_CLOSE_LOCKS_ROUTE xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
  <CloseRouteLockRecord>
    <LockName>VLK015</LockName>
    <LockSequence>1</LockSequence>
    <CloseSeal>72</CloseSeal>
    <IfForcedClosed>1</IfForcedClosed>
  </CloseRouteLockRecord>
  <CloseRouteLockRecord>
    <LockName>VLK014</LockName>
    <LockSequence>2</LockSequence>
    <CloseSeal>0</CloseSeal>
    <IfForcedClosed>0</IfForcedClosed>
  </CloseRouteLockRecord>
  <DispatcherID/>
</TRANSACTION_CLOSE_LOCKS_ROUTE>
Output Transaction:
In this example, the first lock has the correct close seal and is closed successfully. The second lock is not open, so it fails.

```xml
<RESPONSE_CLOSE_LOCKS_ROUTE>
  <TRANSACTION_CLOSE_LOCKS_ROUTE xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
    <CloseRouteLockRecord>
      <LockName>VLK015</LockName>
      <LockSequence>1</LockSequence>
      <CloseSeal>72</CloseSeal>
      <IfForcedClosed>1</IfForcedClosed>
    </CloseRouteLockRecord>
    <CloseRouteLockRecord>
      <LockName>VLK014</LockName>
      <LockSequence>2</LockSequence>
      <CloseSeal>0</CloseSeal>
      <IfForcedClosed>0</IfForcedClosed>
    </CloseRouteLockRecord>
    <DispatcherID>SuperUserTestRegionD</DispatcherID>
  </TRANSACTION_CLOSE_LOCKS_ROUTE>
  <ResultRecord>
    <Result>PartialSuccess</Result>
    <ErrorCode>RC_ERR_CLOSE_ROUTE_NOT_ALL_CLOSED</ErrorCode>
    <Description>Failure in closing some or all of the specified locks. Close route: Errors closing some locks.</Description>
  </ResultRecord>
  <LockRecordAndRouteLockRecord>
    <ResultRecord>
      <Result>Success</Result>
      <ErrorCode>RC_OK</ErrorCode>
      <Description>Lock VLK015 closed successfully.</Description>
    </ResultRecord>
    <RouteLockRecord xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/XMLSchema">
      <LockName>VLK015</LockName>
      <User1ID>rzjill</User1ID>
      <User2ID />
      <RouteName />
      <OpenDate xsi:nil="true" />
      <CloseDate xsi:nil="true" />
      <LockSequence>1</LockSequence>
      <DispatchOrder>0</DispatchOrder>
      <ResultCode>0</ResultCode>
      <IfCloseSealDuress>0</IfCloseSealDuress>
      <IfCloseSealLowBattery>0</IfCloseSealLowBattery>
    </RouteLockRecord>
      <LockName>VLK015</LockName>
      <RecordType>A</RecordType>
      <StartDate>2002-11-01T22:17:57.757Z</StartDate>
      <LastUsedDate>2009-08-10T18:57:55.657Z</LastUsedDate>
      <CustomerNumber>123456</CustomerNumber>
      <LockMode>R</LockMode>
      <IfDualMode>0</IfDualMode>
      <IfLockOpen>0</IfLockOpen>
      <IfForcedClosed>0</IfForcedClosed>
      <IfRoute1Issued>1</IfRoute1Issued>
      <IfRoute2Issued>1</IfRoute2Issued>
      <IfRoute3Issued>0</IfRoute3Issued>
      <IfNoAlarm>0</IfNoAlarm>
      <IfSecondLineMaintenanceCall>0</IfSecondLineMaintenanceCall>
      <IfActivationCall>0</IfActivationCall>
      <SerialNumber>532015</SerialNumber>
      <Seal>100</Seal>
      <PreviousSeal>100</PreviousSeal>
      <RouteSeal1>98</RouteSeal1>
      <RouteSeal2>104</RouteSeal2>
      <RouteSeal3>0</RouteSeal3>
      <PreviousRouteSeal1>96</PreviousRouteSeal1>
      <PreviousRouteSeal2>100</PreviousRouteSeal2>
      <PreviousRouteSeal3>96</PreviousRouteSeal3>
    </LockRecord>
  </LockRecordAndRouteLockRecord>
</RESPONSE_CLOSE_LOCKS_ROUTE>
```
<PreviousRouteSeal3>0</PreviousRouteSeal3>
<OpenTries1>0</OpenTries1>
<OpenTries2>0</OpenTries2>
<OpenTries3>0</OpenTries3>
<TransferReturnCode>0</TransferReturnCode>
<IssuedComboUser1Seq1>508848</IssuedComboUser1Seq1>
<IssuedComboUser1Seq2>255380</IssuedComboUser1Seq2>
<IssuedComboUser1Seq3>0</IssuedComboUser1Seq3>
<IssuedComboUser2Seq1>0</IssuedComboUser2Seq1>
<IssuedComboUser2Seq2>0</IssuedComboUser2Seq2>
<IssuedComboUser2Seq3>0</IssuedComboUser2Seq3>
<PreviousComboUser1Seq1>469956</PreviousComboUser1Seq1>
<PreviousComboUser1Seq2>489400</PreviousComboUser1Seq2>
<PreviousComboUser1Seq3>0</PreviousComboUser1Seq3>
<PreviousComboUser2Seq1>0</PreviousComboUser2Seq1>
<PreviousComboUser2Seq2>0</PreviousComboUser2Seq2>
<PreviousComboUser2Seq3>0</PreviousComboUser2Seq3>
<AuditCount>6</AuditCount>
<GroupName />
<OriginalSerialNumber>0</OriginalSerialNumber>
<Description1>aaaaaaaaaaaaaaaaa</Description1>
<Description2 />
<Description3 />
<Description4 />
<CustomerID />
<ATMSerialNumber />
>UserDefined1 />
<UserDefined2 />
<UserDefined3 />
<UserDefined4 />
<Region>TestRegionD</Region>
<IfUnassignedOpenCall>0</IfUnassignedOpenCall>
<IfLastRoute1Issued>1</IfLastRoute1Issued>
<IfLastRoute2Issued>1</IfLastRoute2Issued>
<IfLastRoute3Issued>0</IfLastRoute3Issued>
<User1ID1>rzjill</User1ID1>
<User1ID2>rjrb1</User1ID2>
<User1ID3 />
<User2ID1 />
<User2ID2 />
<User2ID3 />
<RouteName1>TestRte4</RouteName1>
<RouteName2>TestRte4</RouteName2>
<RouteName3 />
<DispatcherID1>CentranSS</DispatcherID1>
<DispatcherID2>CentranSS</DispatcherID2>
<DispatcherID3 />
<OpenTime1>2009-08-10T18:57:53.657Z</OpenTime1>
<OpenTime2>2009-08-10T18:57:55.657Z</OpenTime2>
<OpenTime3 xsi:nil="true" />
<CloseTime1 xsi:nil="true" />
<CloseTime2 xsi:nil="true" />
<CloseTime3 xsi:nil="true" />
<IfPreviousRoute1Issued>1</IfPreviousRoute1Issued>
<IfPreviousRoute2Issued>1</IfPreviousRoute2Issued>
<IfPreviousRoute3Issued>0</IfPreviousRoute3Issued>
<PreviousUser1ID1>rzjill</PreviousUser1ID1>
<PreviousUser1ID2>rzjill</PreviousUser1ID2>
<PreviousUser1ID3 />
<PreviousUser2ID1 />
<PreviousUser2ID2 />
<PreviousUser2ID3 />
<PreviousRouteName1>TestRte4</PreviousRouteName1>
<PreviousRouteName2>TestRte4</PreviousRouteName2>
<PreviousRouteName3 />
<PreviousOpenTime1>2009-08-10T18:57:41.167Z</PreviousOpenTime1>
<PreviousOpenTime2>2009-08-10T18:57:41.327Z</PreviousOpenTime2>
<PreviousOpenTime3 xsi:nil="true" />
<PreviousCloseTime1>2009-08-10T18:57:45.737Z</PreviousCloseTime1>
<PreviousCloseTime2>2009-08-10T18:57:45.880Z</PreviousCloseTime2>
<PreviousCloseTime3 xsi:nil="true" />
<ServiceBranch />
Example 3 - Success
**Input Transaction Format (HTTP Post):**

https://{host}/CentranService/rest/route/close

**Example Input Transaction (HTTP Post):**

https://kml-3242/CentranService/rest/route/close

**Example Input Transaction (HTTP Body):**

```xml
<TRANSACTION_CLOSE_LOCKS_ROUTE xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
  <CloseRouteLockRecord>
    <LockName>VLK015</LockName>
    <LockSequence>2</LockSequence>
    <CloseSeal>78</CloseSeal>
    <IfForcedClosed>0</IfForcedClosed>
  </CloseRouteLockRecord>
  <CloseRouteLockRecord>
    <LockName>VLK016</LockName>
    <LockSequence>1</LockSequence>
    <CloseSeal>25</CloseSeal>
    <IfForcedClosed>0</IfForcedClosed>
  </CloseRouteLockRecord>
  <CloseRouteLockRecord>
    <LockName>VLKGrpID</LockName>
    <LockSequence>1</LockSequence>
    <CloseSeal>80</CloseSeal>
    <IfForcedClosed>0</IfForcedClosed>
  </CloseRouteLockRecord>
  <DispatcherID/>
</TRANSACTION_CLOSE_LOCKS_ROUTE>
```

**Output Transaction:**

In this example, all of the specified locks are closed successfully.

```xml
<RESPONSE_CLOSE_LOCKS_ROUTE>
<TRANSACTION_CLOSE_LOCKS_ROUTE xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
  <CloseRouteLockRecord>
    <LockName>VLK015</LockName>
    <LockSequence>2</LockSequence>
    <CloseSeal>78</CloseSeal>
    <IfForcedClosed>0</IfForcedClosed>
  </CloseRouteLockRecord>
  <CloseRouteLockRecord>
    <LockName>VLK016</LockName>
    <LockSequence>1</LockSequence>
    <CloseSeal>25</CloseSeal>
    <IfForcedClosed>0</IfForcedClosed>
  </CloseRouteLockRecord>
  <CloseRouteLockRecord>
    <LockName>VLKGrpID</LockName>
    <LockSequence>1</LockSequence>
    <CloseSeal>80</CloseSeal>
    <IfForcedClosed>0</IfForcedClosed>
  </CloseRouteLockRecord>
  <DispatcherID>SuperUserTestRegionD</DispatcherID>
</TRANSACTION_CLOSE_LOCKS_ROUTE>

<ResultRecord>
  <Result>Success</Result>
  <ErrorCode>RC_OK</ErrorCode>
  <Description>All the specified locks have been closed successfully.</Description>
</ResultRecord>
```

```xml
<LockRecordAndRouteLockRecord>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <Description>Lock VLK015 closed successfully.</Description>
  </ResultRecord>
```
<RouteLockRecord xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/XMLSchema">
    <LockName>VLK015</LockName>
    <User1ID>rjrb1</User1ID>
    <User2ID />
    <OpenDate xsi:nil="true" />
    <CloseDate xsi:nil="true" />
    <LockSequence>2</LockSequence>
    <DispatchOrder>0</DispatchOrder>
    <ResultCode>0</ResultCode>
    <IfCloseSealDuress>0</IfCloseSealDuress>
    <IfCloseSealLowBattery>0</IfCloseSealLowBattery>
</RouteLockRecord>

    <LockName>VLK015</LockName>
    <RecordType>A</RecordType>
    <StartDate>2002-11-01T22:17:57.757Z</StartDate>
    <LastUsedDate>2009-08-10T18:58:42.153Z</LastUsedDate>
    <CustomerNumber>123456</CustomerNumber>
    <LockMode>R</LockMode>
    <IfDualMode>0</IfDualMode>
    <IfLockOpen>0</IfLockOpen>
    <If ForcedClosed>0</If ForcedClosed>
    <IfRoute1Issued>0</IfRoute1Issued>
    <IfRoute2Issued>1</IfRoute2Issued>
    <IfRoute3Issued>0</IfRoute3Issued>
    <IfNoAlarm>0</IfNoAlarm>
    <IfSecondLineMaintenanceCall>0</IfSecondLineMaintenanceCall>
    <IfActivationCall>0</IfActivationCall>
    <SerialNumber>532015</SerialNumber>
    <Seal>100</Seal>
    <PreviousSeal>100</PreviousSeal>
    <RouteSeal1>98</RouteSeal1>
    <RouteSeal2>104</RouteSeal2>
    <RouteSeal3>0</RouteSeal3>
    <PreviousRouteSeal1>96</PreviousRouteSeal1>
    <PreviousRouteSeal2>100</PreviousRouteSeal2>
    <PreviousRouteSeal3>0</PreviousRouteSeal3>
    <OpenTries1>0</OpenTries1>
    <OpenTries2>2</OpenTries2>
    <OpenTries3>0</OpenTries3>
    <TransferReturnCode>0</TransferReturnCode>
    <IssuedComboUser1Seq1>508848</IssuedComboUser1Seq1>
    <IssuedComboUser1Seq2>255380</IssuedComboUser1Seq2>
    <IssuedComboUser1Seq3>0</IssuedComboUser1Seq3>
    <IssuedComboUser2Seq1>0</IssuedComboUser2Seq1>
    <IssuedComboUser2Seq2>0</IssuedComboUser2Seq2>
    <IssuedComboUser2Seq3>0</IssuedComboUser2Seq3>
    <PreviousComboUser1Seq1>469956</PreviousComboUser1Seq1>
    <PreviousComboUser1Seq2>489400</PreviousComboUser1Seq2>
    <PreviousComboUser1Seq3>0</PreviousComboUser1Seq3>
    <PreviousComboUser2Seq1>0</PreviousComboUser2Seq1>
    <PreviousComboUser2Seq2>0</PreviousComboUser2Seq2>
    <PreviousComboUser2Seq3>0</PreviousComboUser2Seq3>
    <AuditCount>6</AuditCount>
    <GroupName />
    <OriginalSerialNumber>0</OriginalSerialNumber>
    <Description1>aaaaaaaaaaaaaaaaa</Description1>
    <Description2 />
    <Description3 />
    <Description4 />
    <CustomerID />
    <ATMSerialNumber />
    <UserDefined1 />
    <UserDefined2 />
    <UserDefined3 />
    <UserDefined4 />
    <Region>TestRegionD</Region>
    <IfUnassignedOpenCall>0</IfUnassignedOpenCall>
    <IfLastRoute1Issued>1</IfLastRoute1Issued>
    <IfLastRoute2Issued>1</IfLastRoute2Issued>
    <IfLastRoute3Issued>0</IfLastRoute3Issued>
</LockRecord>
<LockRecordAndRouteLockRecord>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <Description>Lock VLK016 closed successfully.</Description>
  </ResultRecord>
</LockRecordAndRouteLockRecord>
<PreviousUser2ID1>rzjack</PreviousUser2ID1>
<PreviousUser2ID2 />
<PreviousUser2ID3 />
<PreviousRouteName1>TestRte4</PreviousRouteName1>
<PreviousRouteName2 />
<PreviousRouteName3 />
<PreviousOpenTime1>2009-08-10T18:57:42.937Z</PreviousOpenTime1>
<PreviousOpenTime2 xsi:nil="true" />
<PreviousOpenTime3 xsi:nil="true" />
<PreviousCloseTime1>2009-08-10T18:57:46.177Z</PreviousCloseTime1>
<PreviousCloseTime2 xsi:nil="true" />
<PreviousCloseTime3 xsi:nil="true" />
<ServiceBranch>the new service branch</ServiceBranch>
<Address1 />
<Address2 />
<City />
<State />
<ZIP />
This transaction queries the route table for a set of route records. The Input transaction file contains a query record which in turn contains a set of route fields to create a query from. The route query does not have a 'like search' option.

Transaction information required:

All the fields listed below are optional. If no fields are present in the query record, then all the route records in the route table are retrieved.

- Route Name
- Creation Date range (Creation Date Start and Creation Date End)
- Customer ID
- Region Name
- Dispatcher ID - If the ID field value is missing or left blank, the default dispatcher ID specified in CenTran's registry is used.

Note: Since the route query does not have a "search like" option, all search field values (except Creation Date range fields) must completely match the values of the fields in the database. If the record for route name TestRoute needs to be searched and retrieved, the value of the route name search field has to the TestRoute and not Test or Route or any other substring of TestRoute.

Note: If the Dispatcher belongs to a local region and region control is enabled, only those routes belonging to that particular region and also satisfying the search condition are retrieved. The search condition's region field value is automatically set to the dispatcher's local region even if a different value has already been provided in the query record.

Note: For the Creation Date Range search, both the lower and upper bounds for the search have to be specified i.e. both Creation Date Start and Creation Date End have to be specified. If only Creation Date Start is specified in the query record, that search field will not have any effect on the result.

Transaction information returned:

Success:
Input transaction, followed by a result record (result, error code and description) and all the route records matching the given search query. If no records are returned by the search query, the result of the transaction is still deemed a success.

Failure:
Input transaction, followed by a result record (result, error code and description).
Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Dispatcher not authorized to do this operation.
- Database error – failed to open route table.

Example 1 - Success

Input Transaction Format (HTTP Post):

https://{host}/CentranService/rest/route/query

Example Input Transaction (HTTP Post):

https://kml-3242/CentranService/rest/route/query

Example Input Transaction (HTTP Body):

<TRANSACTION_ROUTE_QUERY>
  <RouteQueryRecord>
    <!-- char string -->
    <RouteName>TestRte1</RouteName>
    <!-- char string -->
    <CustomerID>ACustomer</CustomerID>
  </RouteQueryRecord>
</TRANSACTION_ROUTE_QUERY>
Example 2 - Failure

Input Transaction Format (HTTP Post):

https://{host}/CentranService/rest/route/query

Example Input Transaction (HTTP Post):

https://kml-3242/CentranService/rest/route/query

Example Input Transaction (HTTP Body):

<TRANSACTION_ROUTE_QUERY>
   <RouteQueryRecord>
       <!-- char string -->
       <RouteName>Test</RouteName>
       <!-- char string -->
       <DispatcherID/>
   </RouteQueryRecord>
</TRANSACTION_ROUTE_QUERY>

Output Transaction:

<RESPONSE_ROUTE_QUERY>
   <TRANSACTION_ROUTE_QUERY xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
       <RouteQueryRecord>
           <RouteName>TestRte1</RouteName>
           <CustomerID>ACustomer</CustomerID>
           <Region>TestRegionA</Region>
           <CreationDateStart>2004-12-21T00:00:01</CreationDateStart>
           <CreationDateEnd>2005-01-21T00:00:01</CreationDateEnd>
       </RouteQueryRecord>
       <DispatcherID>CentranSS</DispatcherID>
   </TRANSACTION_ROUTE_QUERY>
   <ResultRecord>
       <Result>Success</Result>
       <ErrorCode>RC_OK</ErrorCode>
       <Description>Route record/s found satisfying the search condition.</Description>
   </ResultRecord>
   <RouteRecord xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
                 xmlns:xsd="http://www.w3.org/2001/XMLSchema">
       <RouteName>TestRte1</RouteName>
       <CreationDate>2004-12-22T15:49:18</CreationDate>
       <CustomerID>ACustomer</CustomerID>
       <Region>TestRegionA</Region>
   </RouteRecord>
</RESPONSE_ROUTE_QUERY>
<RouteName>Test</RouteName>
</RouteQueryRecord>
<DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_ROUTE_QUERY>
<ResultRecord>
<Result>Success</Result>
<ErrorCode>RC_OK</ErrorCode>
<Description>No route record found satisfying the search condition.</Description>
</ResultRecord>
</RESPONSE_ROUTE_QUERY>
This transaction returns the number of records in the route table matching the given query condition. It operates in the same manner as the Route Table Query transaction.

Example 1 - Success

Input Transaction Format (HTTP Post):
https://{host}/CentranService/rest/route/query-count

Example Input Transaction (HTTP Post):
https://kml-3242/CentranService/rest/route/query-count

Example Input Transaction (HTTP Body):

```xml
<TRANSACTION_ROUTE_QUERY_COUNT>
  <RouteQueryRecord>
    <!-- char string -->
    <Region>TestRegionA</Region>
  </RouteQueryRecord>
  <!-- char string -->
  <DispatcherID/>
</TRANSACTION_ROUTE_QUERY_COUNT>
```

Output Transaction:

```xml
<RESPONSE_ROUTE_QUERY_COUNT>
  <TRANSACTION_ROUTE_QUERY_COUNT xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
    <RouteQueryRecord>
      <Region>TestRegionA</Region>
    </RouteQueryRecord>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_ROUTE_QUERY_COUNT>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <Description>Number of route records matching the given query: 2.</Description>
  </ResultRecord>
  <QueryCount>2</QueryCount>
</RESPONSE_ROUTE_QUERY_COUNT>
```

Example 2 - Success

Input Transaction Format (HTTP Post):
https://{host}/CentranService/rest/route/query-count

Example Input Transaction (HTTP Post):
https://kml-3242/CentranService/rest/route/query-count

Example Input Transaction (HTTP Body):

```xml
<TRANSACTION_ROUTE_QUERY_COUNT>
</TRANSACTION_ROUTE_QUERY_COUNT>
```
Output Transaction:

In this example, SuperUserTestRegionD belongs to a local region TestRegionD and therefore replaces TestRegionA as the search field for the query. Only one route in TestRegionD is found.
13.15 Route Lock Table Query

This transaction queries the route lock table for a set of route lock records. The Input transaction file contains a query record which in turn contains a set of route lock fields to create a query from. The route lock query does not have a "search like" option.

Transaction information required:

All the fields listed below are optional. If no fields are present in the query record, then all the route lock records in the route lock table are retrieved.

- Lock Name
- Route Name
- Lock Sequence
- User ID (searches for this User ID in both the FLM1ID and FLM2ID route lock record fields)
- Open Time Date range (Open Date Start and Open Date End)
- Close Time Date range (Close Date Start and Close Date End)
- Dispatcher ID - If the ID field value is missing or left blank, the default dispatcher ID specified in CenTran's registry is used.

Note: Since the route lock query does not have a 'like search' option, all search field values (except the Date range fields) must completely match the values of the fields in the database.

Note: If the Dispatcher belongs to a local region and region control is enabled, the search goes through 2 phases. In the first phase, only those route locks satisfying the search condition are retrieved. In the second phase, the region of each retrieved route lock's route is compared against the dispatcher’s region and only those that match are displayed by CenTran.

Note: For the Open Date Range search and Close Date Range search, both the lower and upper bounds of the range have to be specified. If only the lower bound (Date Start) or if only the upper bound (Date End) is specified, that search field will be ignored.

Transaction information returned:

Success:
Input transaction, followed by a result record (result, error code and description) and all the route lock records matching the given search query. If no records are returned by the search query, the result of the transaction is still deemed a success.

Failure:
Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Dispatcher not authorized to do this operation.
- Database error - failed to open route table.

Example 1 - Success

Input Transaction Format (HTTP Post):

https://{host}/CentranService/rest/route/lock-query

Example Input Transaction (HTTP Post):

https://kml-3242/CentranService/rest/route/lock-query

Example Input Transaction (HTTP Body):

<TRANSACTION_ROUTE_LOCK_QUERY>
<RouteLockQueryRecord>
<!-- char string -->
<RouteName>TestRte1</RouteName>
<!-- char string -->
<LockName>VLK020</LockName>
</RouteLockQueryRecord>
</TRANSACTION_ROUTE_LOCK_QUERY>
Example 2 - Success

Input Transaction Format (HTTP Post):

https://{host}/CentranService/rest/route/lock-query

Example Input Transaction (HTTP Post):

https://kml-3242/CentranService/rest/route/lock-query

Example Input Transaction (HTTP Body):
Output Transaction:

In this case there are no search fields specified in the route lock query record but the dispatcher belongs to a local region 'TestRegionD'. Therefore, all the locks on routes which belong to TestRegionD are displayed. Here, only those locks on route TestRte4 are retrieved because only TestRte4 belongs to TestRegionD.

```
<RESPONSE_ROUTE_LOCK_QUERY>
  <TRANSACTION_ROUTE_LOCK_QUERY xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
    <RouteLockQueryRecord/>
    <DispatcherID>SuperUserTestRegionD</DispatcherID>
  </TRANSACTION_ROUTE_LOCK_QUERY>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <Description>Route lock record/s found satisfying the search condition.</Description>
  </ResultRecord>
  <RouteLockRecord xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/XMLSchema">
    <LockName>VLK014</LockName>
    <User1ID>rzjack</User1ID>
    <User2ID />
    <RouteName>TestRte4</RouteName>
    <OpenDate>2009-02-18T16:00:58</OpenDate>
    <CloseDate>2009-02-18T23:57:38</CloseDate>
    <LockSequence>1</LockSequence>
    <DispatchOrder>0</DispatchOrder>
    <ResultCode>0</ResultCode>
    <IfCloseSealDuress>0</IfCloseSealDuress>
    <IfCloseSealLowBattery>0</IfCloseSealLowBattery>
  </RouteLockRecord>
  <RouteLockRecord xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/XMLSchema">
    <LockName>VLK014</LockName>
    <User1ID>rzjill</User1ID>
    <User2ID />
    <RouteName>TestRte4</RouteName>
    <OpenDate>2009-02-18T16:00:58</OpenDate>
    <CloseDate>2009-02-18T23:57:38</CloseDate>
    <LockSequence>1</LockSequence>
    <DispatchOrder>0</DispatchOrder>
    <ResultCode>0</ResultCode>
    <IfCloseSealDuress>0</IfCloseSealDuress>
    <IfCloseSealLowBattery>0</IfCloseSealLowBattery>
  </RouteLockRecord>
</RESPONSE_ROUTE_LOCK_QUERY>
```
Chapter 13 - Web Service Route Transactions (Beta)

13.16 Route Lock Table Query Record Count

This transaction returns the number of records in the route lock table matching the given query condition. It operates in the same manner as the Route Lock Table Query transaction.

**Example 1 - Success**

**Input Transaction Format (HTTP Post):**

https://{host}/CentranService/rest/route/lock-query-count

**Example Input Transaction (HTTP Post):**

https://kml-3242/CentranService/rest/route/lock-query-count

**Example Input Transaction (HTTP Body):**

```xml
<TRANSACTION_ROUTE_LOCK_QUERY_COUNT>
  <!-- route lock query record -->
  <RouteLockQueryRecord>
    <!-- char string -->
    <RouteName>TestRte1</RouteName>
    <!-- char string -->
    <LockName>VLK018</LockName>
  </RouteLockQueryRecord>
  <!-- char string -->
  <DispatcherID/>
</TRANSACTION_ROUTE_LOCK_QUERY_COUNT>
```

**Output Transaction:**

```xml
<RESPONSE_ROUTE_LOCK_QUERY_COUNT>
  <TRANSACTION_ROUTE_LOCK_QUERY_COUNT xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
    <RouteLockQueryRecord>
      <RouteName>TestRte1</RouteName>
      <LockName>VLK018</LockName>
    </RouteLockQueryRecord>
    <!-- char string -->
    <DispatcherID>SuperUserTestRegionD</DispatcherID>

    <ResultRecord>
      <Result>Success</Result>
      <ErrorCode>RC_OK</ErrorCode>
      <Description>Number of route lock records matching the given query: 2.</Description>
    </ResultRecord>

    <QueryCount>2</QueryCount>
  </TRANSACTION_ROUTE_LOCK_QUERY_COUNT>
</RESPONSE_ROUTE_LOCK_QUERY_COUNT>
```
14.1 Change User Name

This transaction is used to change a user name, based off of the original name and a given new name.

This transaction renames a user. It is the equivalent of the ‘Rename User’ operation from a user report in Cencon. It adds a record into the user history table for the old user name. It updates records in the lock log table if the user is a route or flm lock key, and is currently dispatched to a lock. It also updates the route lock table if the user is currently dispatched on a route.

Transaction information required:

- Old User ID
- New User ID

Transaction information returned:

Success:

- Result record indicating success
- Lock record data from Cencon database

Failure:

- Result record indicating failure

Example 1 - Failure

Input Transaction Format: (HTTP Post)

https://{host}/CentranService/rest/user/change_name

Example Input Transaction: (HTTP Post)

https://kml-3242/CentranService/rest/user/change_name

Example Input Transaction: (HTTP Body)

<TRANSACTION_CHANGE_USER_NAME>
  <OldUserID>rzjill</OldUserID>
  <NewUserID>rzjane</NewUserID>
  <DispatcherID/>
</TRANSACTION_CHANGE_USER_NAME>

Example Output Transaction:

<RESPONSE_CHANGE_USER_NAME>
  <TRANSACTION_CHANGE_USER_NAME>
    <OldUserID>rzjill</OldUserID>
    <NewUserID>rzjane</NewUserID>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_CHANGE_USER_NAME>
  <ResultRecord>
    <Result>Failure</Result>
  </ResultRecord>
</RESPONSE_CHANGE_USER_NAME>
<ErrorCode>RC_ERR_FAILED_RENAME_USER_ID_NEW_USER_ID_ALREADY_EXISTS</ErrorCode>
<Description>Error in renaming user rzjill. Failed to rename user. The new user ID already exists. A user can not be renamed to an already existing user ID.</Description>
</ResultRecord>
</RESPONSE_CHANGE_USER_NAME>

Example 2 - Success

Input Transaction Format: (HTTP Post)

https://{host}/CentranService/rest/user/change_name

Example Input Transaction: (HTTP Post)

https://kml-3242/CentranService/rest/user/change_name

Input Transaction: (HTTP Body)

<TRANSACTION_CHANGE_USER_NAME>
  <OldUserID>rzjill</OldUserID>
  <NewUserID>rzgail</NewUserID>
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_CHANGE_USER_NAME>

Output Transaction:

<RESPONSE_CHANGE_USER_NAME>
  <TRANSACTION_CHANGE_USER_NAME>
    <OldUserID>rzjill</OldUserID>
    <NewUserID>rzgail</NewUserID>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_CHANGE_USER_NAME>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <Description>User rzjill has been successfully changed to rzgail.</Description>
  </ResultRecord>
</RESPONSE_CHANGE_USER_NAME>
14.2 Read User By Name

This transaction is used to read data for a user from the Cencon database based on the user name.

Transaction information required:

- User ID - Uniquely identifies a user record.

Note

Calls to the Centran web service, whether REST or SOAP based, determine the Dispatcher ID based on your configured method of authentication with the Centran web service.

Transaction information returned:

Success:

Input transaction, followed by a result record (result, error code and description) and the retrieved user record.

Failure:

Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- User doesn't exist.
- Not authorized due to authorization role.
- Not authorized due to region (region control active).

Example

Input Transaction Format: (HTTP Get)

```
https://{host}/CentranService/rest/user-ids/{USERID}/data
```

Example Input Transaction: (HTTP Get)

```
https://kml-3242/CentranService/rest/user-ids/F12/data
```

Example Output Transaction:

```
<RESPONSE_READ_USER>
  <TRANSACTION_READ_USER>
    <UserID>F12</UserID>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_READ_USER>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>The user was successfully read from the database.</Description>
  </ResultRecord>
  <UserRecord>
    <UserID>F12</UserID>
    <SecurityLevel>2</SecurityLevel>
    <KeyID>000006D5632</KeyID>
    <CanType>04</CanType>
    <NumberCombosIssued>10</NumberCombosIssued>
    <CreationDate/>
    <DeletionDate/>
    <Nickname>Dave</Nickname>
    <NicknameExpirationDate/>
  </UserRecord>
</RESPONSE_READ_USER>
```
14.3 Read User By Key Serial Number

This transaction is used to read data for a user from the Cencon database based on the user key serial number (Can Type / Key ID).

**Transaction information required:**

- User key serial number (Can Type / Key ID) - Uniquely identifies a user record.

**Note**

Calls to the Centran web service, whether REST or SOAP based, determine the Dispatcher ID based on your configured method of authentication with the Centran web service.

**Transaction information returned:**

**Success:**

- Result record indicating success
- Lock record data from Cencon database

**Failure:**

- Result record indicating failure

**Example**

**Input Transaction Format: (HTTP Get)**

```plaintext
https://{host}/CentranService/rest/user-keyserials/{CANTYPE}/{KEYID}/data
```

**Example Input Transaction: (HTTP Get)**

```plaintext
https://kml-3242/CentranService/rest/user-keyserials/04/0000006D5632/data
```

**Example Output Transaction:**

```xml
<RESPONSE_READ_USER>
  <TRANSACTION_READ_USER>
    <CanType>04</CanType>
    <KeyID>00000023F0D3</KeyID>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_READ_USER>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>The user was successfully read from the database.</Description>
  </ResultRecord>
  <UserRecord>
    <UserID>F12</UserID>
    <SecurityLevel>2</SecurityLevel>
    <KeyID>0000006D5632</KeyID>
    <CanType>04</CanType>
    <NumberCombosIssued>10</NumberCombosIssued>
    <CreationDate/>
    <DeletionDate/>
    <Nickname>Dave</Nickname>
    <NicknameExpirationDate/>
    <GroupName/>
  </UserRecord>
</RESPONSE_READ_USER>
```
<NumberTimeWindows>0</NumberTimeWindows>
<Window1Start>0</Window1Start>
<Window1Duration>0</Window1Duration>
<IfWindow1Sun>false</IfWindow1Sun>
<IfWindow1Mon>false</IfWindow1Mon>
<IfWindow1Tue>false</IfWindow1Tue>
<IfWindow1Wed>false</IfWindow1Wed>
<IfWindow1Thu>false</IfWindow1Thu>
<IfWindow1Fri>false</IfWindow1Fri>
<IfWindow1Sat>false</IfWindow1Sat>
<Window2Start>0</Window2Start>
<Window2Duration>0</Window2Duration>
<IfWindow2Sun>false</IfWindow2Sun>
<IfWindow2Mon>false</IfWindow2Mon>
<IfWindow2Tue>false</IfWindow2Tue>
<IfWindow2Wed>false</IfWindow2Wed>
<IfWindow2Thu>false</IfWindow2Thu>
<IfWindow2Fri>false</IfWindow2Fri>
<IfWindow2Sat>false</IfWindow2Sat>
<Window3Start>0</Window3Start>
<Window3Duration>0</Window3Duration>
<IfWindow3Sun>false</IfWindow3Sun>
<IfWindow3Mon>false</IfWindow3Mon>
<IfWindow3Tue>false</IfWindow3Tue>
<IfWindow3Wed>false</IfWindow3Wed>
<IfWindow3Thu>false</IfWindow3Thu>
<IfWindow3Fri>false</IfWindow3Fri>
<IfWindow3Sat>false</IfWindow3Sat>
<Region>KENTUCKY</Region>
<ServiceBranch>North Bank Branch 22</ServiceBranch>
<FirstName>David</FirstName>
<MiddleName>K</MiddleName>
<LastName>Rockefeller</LastName>
<LastUsedDate/>
<AuthorizationRole>Route</AuthorizationRole>
<BankUserID>0</BankUserID>
>TotalNumberCombosIssued>0</TotalNumberCombosIssued>
<MaximumNumberAllowedCombos>0</MaximumNumberAllowedCombos>
<EnabledStartDate>2009-04-12T08:00:00Z</EnabledStartDate>
<EnabledEndDate>2013-01-01T08:00:00Z</EnabledEndDate>
<BankBranchName/>
<CustomerID>ACustomer</CustomerID>
<UserCombo>0</UserCombo>
<IfMustChangeCombo>false</IfMustChangeCombo>
<IfLegacyImport>false</IfLegacyImport>
</UserRecord>
</RESPONSE_READ_USER>
14.4 Update User Data

This transaction is used to update the database information for a user based on the user name or the user key serial number (Can Type / Key ID).

This transaction updates data for a user. The user fields to be updated have to be specified in the input transaction. Those user fields that are not specified in the input transaction are not changed from their current values. Region for a special supervisor will not be updated because a special supervisor should not be assigned to any region.

Transaction information required:

- User ID (uniquely identifies a user record) or Can Type and Key ID (both these fields together uniquely identifies a user record)
- Nickname (Optional) - The new value for this field
- Nickname Expiration Date (Optional) - The new value for this field
- Region (Optional) - The new value for this field
- Service Branch (Optional) - The new value for this field
- First Name (Optional) - The new value for this field
- Middle Name (Optional) - The new value for this field
- Last Name (Optional) - The new value for this field
- Customer ID (Optional) - The new value for this field
- Maximum Number Allowed Combos (Optional) - The new value for this field
- Enabled Start Date (Optional) - The new value for this field
- Enabled End Date (Optional) - The new value for this field

Note

Calls to the Centran web service, whether REST or SOAP based, determine the Dispatcher ID based on your configured method of authentication with the Centran web service.

Transaction information returned:

Success:
Input transaction, followed by a result record (result, error code and description) and the entire updated user record.

Failure:
Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- User doesn't exist.
- Invalid Customer ID (Customer ID not found in database).
- Invalid Region (Region not found in database)
- Not authorized due to region (region control active).
- Not authorized due to authorization role.

Example 1 - Failure

Input Transaction Format: (HTTP Post)

https://{host}/CentranService/rest/user/update

Example Input Transaction: (HTTP Post)

https://kml-3242/CentranService/rest/user/update

Example Input Transaction: (HTTP Body)
Output Transaction:
The transaction fails because the new region does not exist in the region table of the database.

Example 2 - Success updating user by User ID

Input Transaction Format: (HTTP Post)
https://{host}/CentranService/rest/user/update

Example Input Transaction: (HTTP Post)
https://kml-3242/CentranService/rest/user/update

Input Transaction: (HTTP Body)

<TRANSACTION_UPDATE_USER>
  <UpdateUserRecord>
    <EnabledEndDate>2013-01-01T08:00:00</EnabledEndDate>
    <EnabledStartDate>2009-04-12T08:00:00</EnabledStartDate>
    <CustomerID>ACustomer</CustomerID>
    <LastName>Rockefeller</LastName>
    <MiddleName>K</MiddleName>
    <FirstName>David</FirstName>
    <ServiceBranch>North Bank Branch 22</ServiceBranch>
    <Region>KENTUCKY</Region>
    <NicknameExpirationDate>2012-08-22T04:00:00</NicknameExpirationDate>
    <Nickname>Dave</Nickname>
    <UserID>F12</UserID>
  </UpdateUserRecord>
  <DispatcherID/>
</TRANSACTION_UPDATE_USER>

Output Transaction:
The transaction succeeds and the specified user fields are updated with new values.
<CustomerID>ACustomer</CustomerID>
<UserCombo>0</UserCombo>
<IfMustChangeCombo>false</IfMustChangeCombo>
<IfLegacyImport>false</IfLegacyImport>
</UserRecord>
</RESPONSE_UPDATE_USER>
This transaction is used to add a user to the Cencon database and initialize a user key using the specified Cencon keybox.

### Transaction information required:

- **IP Address** - Specifies the keybox to connect to from Centran to read the key from.
- **Communications ID** - Specifies an alternate identification of a keybox to connect to from Centran to read the key from. This is to support alternate methods of handling remote communications with keyboxes for various network topologies.
- **Communications Method** - Specifies the method of communication to be used to communicate with the key box. The default method is by TCP/IP network communications. This is specified by the value 'Tcp'.

### User information required:

- **UserID** - This is the unique User ID identifying the user in the Cencon database.
- **AuthorizationRole** - This is the type of user being added. This can be one of the following values:
  - **FLM** - Indicates the user is a lock user key for use with the Cencon lock FLM mode.
  - **Route** - Indicates the user is a lock user key for use with the Cencon lock Route mode.
  - **Bank** - Indicates the user is a lock user key for use with the Cencon lock Bank mode.
- **NumberTimeWindows** - This is the number of time access windows to be defined for the user, both in the Cencon database and in the use key. You can define 0 to 3 time windows. If 0, then no time windows are defined to restrict the user access times and the user can open the lock at any time. If one or more time access windows are defined, then the user access to locks is restricted to those time access windows.
- **Window1Start / Window2Start / Window2Start** - These are the start times during the day that a time access window is starting. These are defined as intervals of 6 seconds starting from midnight. For example, 8 A.M. would be the value 80. These are optional if the time window is not being defined.
- **Window1Duration / Window2Duration / Window3Duration** - These are the duration that a time access window lasts. These are defined as intervals of 6 seconds starting from midnight. For example, 5 hours would be the value 50. These are optional if the time window is not being defined.
- **IfWindow1Sun / IfWindow1Mon / IfWindow1Tue / IfWindow1Wed / IfWindow1Thu / IfWindow1Fri / IfWindow1Sat** - These are the flags for what days of the week that the first time window would be applied. These can be true or false. These are optional if the time window is not being defined.
- **IfWindow2Sun / IfWindow2Mon / IfWindow2Tue / IfWindow2Wed / IfWindow2Thu / IfWindow2Fri / IfWindow2Sat** - These are the flags for what days of the week that the first time window would be applied. These can be true or false. These are optional if the time window is not being defined.
- **IfWindow3Sun / IfWindow3Mon / IfWindow3Tue / IfWindow3Wed / IfWindow3Thu / IfWindow3Fri / IfWindow3Sat** - These are the flags for what days of the week that the first time window would be applied. These can be true or false. These are optional if the time window is not being defined.
- **Region** - This is the Cencon database region that the user is assigned to. If region control is set to be active in your Cencon database, then the user is restricted to being dispatched to locks with the same assigned region as the user. If region control is set to be active in your Cencon database, then you are required to assign a region to the user. If you attempt to assign a region that does not exist, then you will receive an error when trying to add the user.
- **ServiceBranch** - This a descriptive field about the user for use with your business procedures as needed.
It is optional.

- **CustomerID** - This is a descriptive field about the user for the assigned Customer ID. If this value is being set, it must be a Customer ID that exists in your Cencon database. It is optional.
- **FirstName** - This a descriptive field about the user for use with your business procedures as needed. It is optional.
- **MiddleName** - This a descriptive field about the user for use with your business procedures as needed. It is optional.
- **LastName** - This a descriptive field about the user for use with your business procedures as needed. It is optional.
- **Nickname** - This a descriptive field about the user for use with your business procedures as needed. It is optional.
- **NicknameExpirationDate** - This is an expiration date for the nickname for use with your business procedures as needed. It is optional.
- **MaximumNumberAllowedCombos** - This is the maximum number of allowed combinations that the user can dispatched to them simultaneously. This applies to FLM and Route lock users. Depending on your settings with the Cencon database, you can configure how many times an FLM or Route lock user can be dispatched. This sets a further restriction on the number of simultaneous dispatches on this specific user. This field does not apply to Bank mode lock users. A value of 0 sets that no restriction is being applied.
- **EnabledStartDate** - This is the starting date that the user can be assigned to locks or dispatched. It is optional.
- **EnabledEndDate** - This is the ending date that the user can be assigned to locks or dispatched. It is optional. This value is written to the user key as well as to the Cencon database.
- **BankBranchName** - This is the bank branch name that the user is assigned to. This applies to Bank mode users only. If you are adding a Bank mode user, then you must specify a Bank Branch Name. The Bank Branch Name must be one that exists in the Cencon database, or you will receive an error when adding the user key.
- **BankUserID** - This is the Bank Branch User ID that the user is assigned to. This applies to Bank mode users only. The combination of Bank Branch Name and Bank User ID must be unique. If another Bank mode user already has the same values you are trying to use, you will receive an error when adding the user key. The Bank Branch User ID is written to the user key. It has a limited range of valid values:
  - Cencon Gen 1 locks / DS1427 Can Type Bank User Lock Keys: 01 - 32
  - Cencon Gen 2 locks / DS1963S Can Type Bank User Lock Keys: 01 - 100
- **UserCombo** - This is the default user combination that a Bank mode lock user key is assigned with. This applies to Bank mode users only. This is written to Bank mode lock user keys that are using DS1963 key model Can Types. It is not written to older DS1427 key model Can Types. This value is valid when used with a DS1963S key on a Cencon Gen 2 lock.
- **IfMustChangeCombo** - This flag specifies if a Bank mode lock user key must change their default combination at the lock before being allowed to open the lock. This is written to Bank mode lock user keys that are using DS1963 key model Can Types. It is not written to older DS1427 key model Can Types. This value is valid when used with a DS1963S key on a Cencon Gen 2 lock.

**Transaction information returned:**

**Success:**

Input transaction, followed by a result record (result, error code and description) and the created user record..

**Failure:**

Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- User ID already exists in the Cencon database.
- User Key is already in use in the Cencon database.
- Not authorized due to authorization role.
- Not authorized due to region (region control active).

---

**Example 1 - Successful add of FLM user.**

**Input Transaction Format: (HTTP Post)**

```plaintext
https://{host}/CentranService/rest/user/add_key
```

**Example Input Transaction: (HTTP Post)**

```plaintext

```
Input Transaction: (HTTP Body)

<TRANSACTION_ADD_USER_KEY>
  <AddUserKeyRecord>
    <UserID>F13</UserID>
    <AuthorizationRole>FLM</AuthorizationRole>
    <NumberTimeWindows>2</NumberTimeWindows>
    <Window1Start>80</Window1Start>
    <Window1Duration>40</Window1Duration>
    <IfWindow1Mon>true</IfWindow1Mon>
    <IfWindow1Tue>true</IfWindow1Tue>
    <IfWindow1Wed>true</IfWindow1Wed>
    <IfWindow1Thu>true</IfWindow1Thu>
    <IfWindow1Fri>true</IfWindow1Fri>
    <Window2Start>120</Window2Start>
    <Window2Duration>40</Window2Duration>
    <IfWindow2Sun>true</IfWindow2Sun>
    <IfWindow2Sat>true</IfWindow2Sat>
    <Region>KENTUCKY</Region>
    <ServiceBranch>North Bank Branch 22</ServiceBranch>
    <CustomerID>North Bank</CustomerID>
    <FirstName>Janet</FirstName>
    <MiddleName>Juliet</MiddleName>
    <LastName>Justice</LastName>
    <Nickname>JJJ</Nickname>
    <NicknameExpirationDate>2013-04-12T00:00:00</NicknameExpirationDate>
    <MaximumNumberAllowedCombos>10</MaximumNumberAllowedCombos>
    <EnabledStartDate>2012-04-12T00:00:00</EnabledStartDate>
    <EnabledEndDate>2014-02-01T00:00:00</EnabledEndDate>
  </AddUserKeyRecord>
  <IPAddress>10.108.6.102:53003</IPAddress>
</TRANSACTION_ADD_USER_KEY>

Example Output Transaction:

<RESPONSE_ADD_USER_KEY>
  <TRANSACTION_ADD_USER_KEY>
  <AddUserKeyRecord>
    <UserID>F13</UserID>
    <AuthorizationRole>FLM</AuthorizationRole>
    <NumberTimeWindows>2</NumberTimeWindows>
    <Window1Start>80</Window1Start>
    <Window1Duration>40</Window1Duration>
    <IfWindow1Mon>true</IfWindow1Mon>
    <IfWindow1Tue>true</IfWindow1Tue>
    <IfWindow1Wed>true</IfWindow1Wed>
    <IfWindow1Thu>true</IfWindow1Thu>
    <IfWindow1Fri>true</IfWindow1Fri>
    <Window2Start>120</Window2Start>
    <Window2Duration>40</Window2Duration>
    <IfWindow2Sun>true</IfWindow2Sun>
    <IfWindow2Sat>true</IfWindow2Sat>
    <Region>KENTUCKY</Region>
    <ServiceBranch>North Bank Branch 22</ServiceBranch>
    <CustomerID>North Bank</CustomerID>
    <FirstName>Janet</FirstName>
    <MiddleName>Juliet</MiddleName>
    <LastName>Justice</LastName>
    <Nickname>JJJ</Nickname>
    <NicknameExpirationDate>2013-04-12T00:00:00</NicknameExpirationDate>
    <MaximumNumberAllowedCombos>10</MaximumNumberAllowedCombos>
    <EnabledStartDate>2012-04-12T00:00:00</EnabledStartDate>
    <EnabledEndDate>2014-02-01T00:00:00</EnabledEndDate>
  </AddUserKeyRecord>
  <IPAddress>10.108.6.102:53003</IPAddress>
</TRANSACTION_ADD_USER_KEY>
Example 2 - Failure adding user key due to key in Cencon Keybox key reader slot already exists in Cencon database.
Input Transaction Format: (HTTP Post)

https://{host}/CentranService/rest/user/add_key

Example Input Transaction: (HTTP Post)

https://kml-3242/CentranService/rest/user/add_key

Input Transaction: (HTTP Body)

```xml
<TRANSACTION_ADD_USER_KEY>
  <AddUserKeyRecord>
    <UserID>ANewRouteUser</UserID>
    <AuthorizationRole>Route</AuthorizationRole>
    <NumberTimeWindows>0</NumberTimeWindows>
    <Region>KENTUCKY</Region>
  </AddUserKeyRecord>
  <IPAddress>10.108.6.102:53003</IPAddress>
  <CommunicationsID/>
  <CommunicationsMethod>Tcp</CommunicationsMethod>
  <DispatcherID/>
</TRANSACTION_ADD_USER_KEY>
```

Output Transaction:

In this example, user rzjoey does not exist in the database.

```xml
<RESPONSE_ADD_USER_KEY>
  <TRANSACTION_ADD_USER_KEY>
    <AddUserKeyRecord>
      <UserID>ANewRouteUser</UserID>
      <AuthorizationRole>Route</AuthorizationRole>
      <NumberTimeWindows>0</NumberTimeWindows>
      <Region>KENTUCKY</Region>
    </AddUserKeyRecord>
    <IPAddress>10.108.6.102:53003</IPAddress>
    <CommunicationsID/>
    <CommunicationsMethod>Tcp</CommunicationsMethod>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_ADD_USER_KEY>
  <ResultRecord>
    <Result>Failure</Result>
    <ErrorCode>RC_ERR_FAILED_ADD_USER_KEY_ALREADY_EXISTS</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Failed to add user key. The user key in the key reader already exists in the database.</Description>
  </ResultRecord>
</RESPONSE_ADD_USER_KEY>
```
14.6 Edit User Key

This transaction updates time access data for a user key in the specified Cencon Keybox reader slot.

**Transaction information required:**

- **IP Address** - Specifies the keybox to connect to from Centran to update the key to.
- **Communications ID** - Specifies an alternate identification of a keybox to connect to from Centran to update the key to. This is to support alternate methods of handling remote communications with keyboxes for various network topologies.
- **Communications Method** - Specifies the method of communication to be used to communicate with the key box. The default method is by TCP/IP network communications. This is specified by the value 'Tcp'.

**Note**

Calls to the Centran web service, whether REST or SOAP based, determine the Dispatcher ID based on your configured method of authentication with the Centran web service.

**User information required:**

- **UserID** - This is the unique User ID identifying the user in the Cencon database.
- **NumberOfTimeWindows** - This is the number of time access windows to be defined for the user, both in the Cencon database and in the use key. You can define 0 to 3 time windows. If 0, then no time windows are defined to restrict the user access times and the user can open the lock at any time. If one or more time access windows are defined, then the user access to locks is restricted to those time access windows.
- **Window1Start / Window2Start / Window3Start** - These are the start times during the day that a time access window is starting. These are defined as intervals of 6 seconds starting from midnight. For example, 8 A.M. would be the value 80. These are optional if the time window is not being defined.
- **Window1Duration / Window2Duration / Window3Duration** - These are the duration that a time access window lasts. These are defined as intervals of 6 seconds starting from midnight. For example, 5 hours would be the value 50. These are optional if the time window is not being defined.
- **IfWindow1Sun / IfWindow1Mon / IfWindow1Tue / IfWindow1Wed / IfWindow1Thu / IfWindow1Fri / IfWindow1Sat** - These are the flags for what days of the week that the first time window would be applied. These can be true or false. These are optional if the time window is not being defined.
- **IfWindow2Sun / IfWindow2Mon / IfWindow2Tue / IfWindow2Wed / IfWindow2Thu / IfWindow2Fri / IfWindow2Sat** - These are the flags for what days of the week that the first time window would be applied. These can be true or false. These are optional if the time window is not being defined.
- **IfWindow3Sun / IfWindow3Mon / IfWindow3Tue / IfWindow3Wed / IfWindow3Thu / IfWindow3Fri / IfWindow3Sat** - These are the flags for what days of the week that the first time window would be applied. These can be true or false. These are optional if the time window is not being defined.
- **EnabledStartDate** - This is the starting date that the user can be assigned to locks or dispatched. It is optional.
- **EnabledEndDate** - This is the ending date that the user can be assigned to locks or dispatched. It is optional. This value is written to the user key as well as to the Cencon database.

**Transaction information returned:**

**Success:**

Input transaction, followed by a result record (result, error code and description) and the updated user record.

**Failure:**

Input transaction, followed by a result record (result, error code and description).
Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- User ID does not exist in the Cencon database.
- User Key in the Cencon keybox does not match the specified User ID.
- User Key is not present in the Cencon keybox key reader slot.
- Not authorized due to authorization role.
- Not authorized due to region (region control active).

**Example 1 - Success**

**Input Transaction Format: (HTTP Post)**

```
https://{host}/CentranService/rest/user/update_key
```

**Example Input Transaction: (HTTP Post)**

```
https://kml-1232/CentranService/rest/user/update_key
```

**Input Transaction: (HTTP Body)**

```
<TRANSACTION_UPDATE_USER_KEY>
  <UpdateUserKeyRecord>
    <UserID>F13</UserID>
    <NumberTimeWindows>1</NumberTimeWindows>
    <Window1Start>80</Window1Start>
    <Window1Duration>120</Window1Duration>
    <IfWindow1Mon>true</IfWindow1Mon>
    <IfWindow1Tue>true</IfWindow1Tue>
    <IfWindow1Wed>true</IfWindow1Wed>
    <IfWindow1Thu>true</IfWindow1Thu>
    <IfWindow1Fri>true</IfWindow1Fri>
    <EnabledStartDate>2010-04-12T00:00:00</EnabledStartDate>
    <EnabledEndDate>2013-04-12T00:00:00</EnabledEndDate>
  </UpdateUserKeyRecord>
  <IPAddress>10.108.6.102:53003</IPAddress>
</TRANSACTION_UPDATE_USER_KEY>
```

**Example Output Transaction:**

```
<RESPONSE_UPDATE_USER_KEY>
  <TRANSACTION_UPDATE_USER_KEY>
    <UpdateUserKeyRecord>
      <UserID>F13</UserID>
      <NumberTimeWindows>1</NumberTimeWindows>
      <Window1Start>80</Window1Start>
      <Window1Duration>120</Window1Duration>
      <IfWindow1Mon>true</IfWindow1Mon>
      <IfWindow1Tue>true</IfWindow1Tue>
      <IfWindow1Wed>true</IfWindow1Wed>
      <IfWindow1Thu>true</IfWindow1Thu>
      <IfWindow1Fri>true</IfWindow1Fri>
      <EnabledStartDate>2010-04-12T00:00:00</EnabledStartDate>
      <EnabledEndDate>2013-04-12T00:00:00</EnabledEndDate>
    </UpdateUserKeyRecord>
    <IPAddress>10.108.6.102:53003</IPAddress>
  </TRANSACTION_UPDATE_USER_KEY>
  <RESULTRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
  </RESULTRecord>
</RESPONSE_UPDATE_USER_KEY>
```
Example 2 - Failure

Input Transaction Format: (HTTP Post)

https://{host}/CentranService/rest/user/update_key

Example Input Transaction: (HTTP Post)

https://kml-1232/CentranService/rest/user/update_key
In this example, user BU01 does not match the key in the key reader.

ResultRecord
<Result>Failure</Result>
<ErrorCode>RC_ERR_UPDATE_USER_KEY_WRONG_KEY_IN_READER</ErrorCode>
<IfRetryValid>false</IfRetryValid>
<Description>Key in key reader does not match the user: BU01</Description>
</ResultRecord>
14.7 Read Key Information

This transaction is used to read the key in the specified Cencon keybox and return key information such as key serial number.

Transaction information required:

- IP Address and Port - Specifies the keybox to connect to from Centran to read the key from.
- Communications ID - Specifies an alternate identification of a keybox to connect to from Centran to read the key from. This is to support alternate methods of handling remote communications with keyboxes for various network topologies.
- Communications Method - Specifies the method of communication to be used to communicate with the key box. The default method is by TCP/IP network communications. This is specified by the value 'Tcp'.

Note

Calls to the Centran web service, whether REST or SOAP based, determine the Dispatcher ID based on your configured method of authentication with the Centran web service.

Transaction information returned:

Success:
Input transaction, followed by a result record (result, error code and description), and an information record about the key.

Failure:
Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- No key is present in the keybox reader slot.
- Not authorized due to authorization role.

Key Data:

KeyInformation
This record contains generic data read from the key.

CanType
This is the can type of the key. This is a single byte value indicating the hardware model of the key. See below for possible values.

KeyID
This is the 6 byte key ID for the key in the key reader. The combination of the key ID and the can type is a unique value.

Key Model Descriptions:

<table>
<thead>
<tr>
<th>Kaba Part</th>
<th>Abbreviation</th>
<th>Description</th>
<th>Category</th>
<th>Compatibility</th>
<th>Color</th>
<th>Shape</th>
<th>Model</th>
<th>Can Type</th>
</tr>
</thead>
<tbody>
<tr>
<td>202020</td>
<td>F</td>
<td>FLM mode personnel</td>
<td>Lock User</td>
<td>Gen1 &amp; Gen2</td>
<td>Blue</td>
<td>teardrop (bent)</td>
<td>DS1994</td>
<td>0x04</td>
</tr>
<tr>
<td>202022</td>
<td>R</td>
<td>Route mode personnel</td>
<td>Lock User</td>
<td>Gen1 &amp; Gen2</td>
<td>Yellow</td>
<td>teardrop (bent)</td>
<td>DS1994</td>
<td>0x04</td>
</tr>
<tr>
<td>202023</td>
<td>B</td>
<td>Bank mode personnel</td>
<td>Lock User</td>
<td>Gen1 &amp; Gen2</td>
<td>Green (Teal)</td>
<td>teardrop (bent)</td>
<td>DS1427</td>
<td>0x84</td>
</tr>
<tr>
<td>202024</td>
<td>L</td>
<td>Logon to Cencon (Ex: D, S, SS)</td>
<td>Software User</td>
<td>all Cencon S/W versions</td>
<td>Black</td>
<td>teardrop (bent)</td>
<td>DS1991</td>
<td>0x02</td>
</tr>
<tr>
<td>202021</td>
<td>SA</td>
<td>Supervisor Audit</td>
<td>Data Transfer</td>
<td>Gen1 &amp; Gen2</td>
<td>Red</td>
<td>teardrop (bent)</td>
<td>DS1996</td>
<td>0x0C</td>
</tr>
<tr>
<td>202202</td>
<td>IS</td>
<td>Install Cencon 4 Software</td>
<td>Data Transfer</td>
<td>Cencon 4 &amp; above only</td>
<td>Orange</td>
<td>hourglass (flat)</td>
<td>DS1963S</td>
<td>0x18</td>
</tr>
<tr>
<td>202226</td>
<td>CS</td>
<td>Clock Set</td>
<td>Data Transfer</td>
<td>Gen2 + Cencon 4 only</td>
<td>White</td>
<td>hourglass (flat)</td>
<td>DS1922L</td>
<td>0x41</td>
</tr>
<tr>
<td>202224</td>
<td>RS</td>
<td>Re-Sync</td>
<td>Data</td>
<td>Gen2 + Cencon 4</td>
<td>Dark</td>
<td>hourglass</td>
<td>DS1963S</td>
<td>0x18</td>
</tr>
</tbody>
</table>
Example 1 - Success

Input Transaction Format: (HTTP Post)

https://{host}/CentranService/rest/read_key

Example Input Transaction: (HTTP Post)

https://kml-3242/CentranService/rest/read_key

Example Input Transaction: (HTTP Body)

<TRANSACTION_READ_KEY>
   <IPAddress>10.108.6.108:53003</IPAddress>
   <CommunicationsID/>
   <CommunicationsMethod>Tcp</CommunicationsMethod>
   <DispatcherID/>
</TRANSACTION_READ_KEY>

Example Output Transaction:

<RESPONSE_READ_KEY>
   <TRANSACTION_READ_KEY>
      <IPAddress>10.108.6.108:53003</IPAddress>
      <CommunicationsID/>
      <CommunicationsMethod>Tcp</CommunicationsMethod>
      <DispatcherID>CentranSS</DispatcherID>
   </TRANSACTION_READ_KEY>
   <ResultRecord>
      <Result>Success</Result>
      <ErrorCode>RC_OK</ErrorCode>
      <IfRetryValid>false</IfRetryValid>
      <Description>The key read information succeeded.</Description>
   </ResultRecord>
   <KeyInformation>
      <KeyID>0000003D6C33</KeyID>
      <CanType>18</CanType>
   </KeyInformation>
</RESPONSE_READ_KEY>
14.8 Read User Key

This transaction is used to read the key in the specified Cencon keybox and return the matching user data from the Cencon database.

Transaction information required:

- IP Address and Port - Specifies the keybox to connect to from Centran to read the key from.
- Communications ID - Specifies an alternate identification of a keybox to connect to from Centran to read the key from. This is to support alternate methods of handling remote communications with keyboxes for various network topologies.
- Communications Method - Specifies the method of communication to be used to communicate with the key box. The default method is by TCP/IP network communications. This is specified by the value 'Tcp'.

Transaction information returned:

Success:
Input transaction, followed by a result record (result, error code and description), the retrieved user record, and an array of user key audits read from the user key.

Failure:
Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- No user is assigned to the key.
- No key is present in the keybox reader slot.
- Not authorized due to authorization role.
- Not authorized due to region (region control active).

User Key Audit Data:

- Event Type - This is the text description of the type of event.
- Lock Mode - This is an identifier for the lock mode involved in the event. This will be F, R, B, or empty.
- Serial Number - This is the serial number for the lock involved in the event.
- Lock Name - This is the lock name matching the lock serial number, as looked up from the Cencon database.
- Event Date - This is the date / time of the event in UTC based time.
- Lock Open Time - This is the date / time of the lock open event in UTC based time. This will be empty of not applicable to the event.
- Lock Close Time - This is the date / time of the lock close event in UTC based time. This will be empty of not applicable to the event.
- Lock Close Seal Count - This is the close seal count for the lock mode being closed. This will be empty of not applicable to the event.
- Lock Close Seal - This is the close seal for the lock mode being closed. This will be empty of not applicable to the event.
- Is Duplicate Close Seal - This flag indicates that the close seal is from a #4 operation at the lock to get the last close seal. This is used when the lock close seal was not retrieved by the person to last open the lock.
- Is Key Audit Record CRC Invalid - This flag indicates that the CRC (Cyclic Redundancy Check) value was not correct. This means the audit data could be corrupted or the audit trail on the key has been tampered with.

Example 1 - Success

Input Transaction Format: (HTTP Post)
Example Input Transaction: (HTTP Post)

https://kml-3242/CentranService/rest/user/read_key

Example Input Transaction: (HTTP Body)

```xml
<TRANSACTION_READ_USER_KEY>
  <IPAddress>10.108.6.102:53003</IPAddress>
  <CommunicationsID/>
  <CommunicationsMethod>Tcp</CommunicationsMethod>
  <DispatcherID/>
</TRANSACTION_READ_USER_KEY>
```

Example Output Transaction:

```xml
<RESPONSE_READ_USER_KEY>
  <TRANSACTION_READ_USER_KEY>
    <IPAddress>10.108.6.102:53003</IPAddress>
    <CommunicationsID/>
    <CommunicationsMethod>Tcp</CommunicationsMethod>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_READ_USER_KEY>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>The user key read succeeded.</Description>
  </ResultRecord>
  <UserRecord>
    <UserID>F3</UserID>
    <SecurityLevel>1</SecurityLevel>
    <KeyID>00000046107A</KeyID>
    <CanType>04</CanType>
    <NumberCombosIssued>0</NumberCombosIssued>
    <CreationDate>2007-09-19T12:55:50Z</CreationDate>
    <DeletionDate/>
    <Nickname/>
    <NicknameExpirationDate/>
    <GroupName/>
    <NumberTimeWindows>0</NumberTimeWindows>
    <Window1Start>0</Window1Start>
    <Window1Duration>0</Window1Duration>
    <IfWindow1Sun>false</IfWindow1Sun>
    <IfWindow1Mon>false</IfWindow1Mon>
    <IfWindow1Tue>false</IfWindow1Tue>
    <IfWindow1Wed>false</IfWindow1Wed>
    <IfWindow1Thu>false</IfWindow1Thu>
    <IfWindow1Fri>false</IfWindow1Fri>
    <IfWindow1Sat>false</IfWindow1Sat>
    <Window2Start>0</Window2Start>
    <Window2Duration>0</Window2Duration>
    <IfWindow2Sun>false</IfWindow2Sun>
    <IfWindow2Mon>false</IfWindow2Mon>
    <IfWindow2Tue>false</IfWindow2Tue>
    <IfWindow2Wed>false</IfWindow2Wed>
    <IfWindow2Thu>false</IfWindow2Thu>
    <IfWindow2Fri>false</IfWindow2Fri>
    <IfWindow2Sat>false</IfWindow2Sat>
    <Window3Start>0</Window3Start>
    <Window3Duration>0</Window3Duration>
    <IfWindow3Sun>false</IfWindow3Sun>
    <IfWindow3Mon>false</IfWindow3Mon>
    <IfWindow3Tue>false</IfWindow3Tue>
    <IfWindow3Wed>false</IfWindow3Wed>
    <IfWindow3Thu>false</IfWindow3Thu>
  </UserRecord>
</RESPONSE_READ_USER_KEY>
```
<UserRecord>
  <UserKeyAuditRecord>
    <EventType>Open Lock</EventType>
    <LockMode>F</LockMode>
    <SerialNumber>001000107</SerialNumber>
    <LockName>Gen2Lock 1000107</LockName>
    <EventDate>2012-10-17T19:41:15Z</EventDate>
    <LockOpenTime>2012-10-17T19:41:15Z</LockOpenTime>
    <LockCloseTime/>
    <LockCloseSealCount>3</LockCloseSealCount>
    <LockCloseSeal/>
    <IsDuplicateCloseSeal>false</IsDuplicateCloseSeal>
    <IsKeyAuditRecordCRCInvalid>false</IsKeyAuditRecordCRCInvalid>
  </UserKeyAuditRecord>
  <UserKeyAuditRecord>
    <EventType>Open/Close Lock</EventType>
    <LockMode>F</LockMode>
    <SerialNumber>001000107</SerialNumber>
    <LockName>Gen2Lock 1000107</LockName>
    <EventDate>2012-10-17T19:36:38Z</EventDate>
    <LockOpenTime>2012-10-17T19:36:38Z</LockOpenTime>
    <LockCloseTime>2012-10-17T19:36:38Z</LockCloseTime>
    <LockCloseSealCount>2</LockCloseSealCount>
    <LockCloseSeal>3413</LockCloseSeal>
    <IsDuplicateCloseSeal>false</IsDuplicateCloseSeal>
    <IsKeyAuditRecordCRCInvalid>false</IsKeyAuditRecordCRCInvalid>
  </UserKeyAuditRecord>
  <UserKeyAuditRecord>
    <EventType>Open Lock</EventType>
    <LockMode>F</LockMode>
    <SerialNumber>001000107</SerialNumber>
    <LockName>Gen2Lock 1000107</LockName>
    <EventDate>2012-10-17T19:14:38Z</EventDate>
    <LockOpenTime>2012-10-17T19:14:38Z</LockOpenTime>
    <LockCloseTime/>
    <LockCloseSealCount>7</LockCloseSealCount>
    <LockCloseSeal/>
    <IsDuplicateCloseSeal>false</IsDuplicateCloseSeal>
    <IsKeyAuditRecordCRCInvalid>false</IsKeyAuditRecordCRCInvalid>
  </UserKeyAuditRecord>
  <UserKeyAuditRecord>
    <EventType>Open/Close Lock</EventType>
    <LockMode>F</LockMode>
    <SerialNumber>001000107</SerialNumber>
    <LockName>Gen2Lock 1000107</LockName>
    <EventDate>2012-10-17T17:50:46Z</EventDate>
    <LockOpenTime>2012-10-17T17:50:46Z</LockOpenTime>
    <LockCloseTime>2012-10-17T17:50:46Z</LockCloseTime>
    <LockCloseSealCount>6</LockCloseSealCount>
    <LockCloseSeal>0686</LockCloseSeal>
    <IsDuplicateCloseSeal>false</IsDuplicateCloseSeal>
    <IsKeyAuditRecordCRCInvalid>false</IsKeyAuditRecordCRCInvalid>
  </UserKeyAuditRecord>
  <UserKeyAuditRecord>
    <EventType>Open Lock</EventType>
    <LockMode>F</LockMode>
    <SerialNumber>001000107</SerialNumber>
    <LockName>Gen2Lock 1000107</LockName>
    <EventDate>2012-10-17T17:50:14Z</EventDate>
    <LockOpenTime>2012-10-17T17:50:14Z</LockOpenTime>
    <LockCloseTime>2012-10-17T17:50:14Z</LockCloseTime>
    <LockCloseSealCount>6</LockCloseSealCount>
    <LockCloseSeal>0686</LockCloseSeal>
    <IsDuplicateCloseSeal>false</IsDuplicateCloseSeal>
    <IsKeyAuditRecordCRCInvalid>false</IsKeyAuditRecordCRCInvalid>
  </UserKeyAuditRecord>
  <UserKeyAuditRecord>
    <EventType>Open/Close Lock</EventType>
    <LockMode>F</LockMode>
    <SerialNumber>001000107</SerialNumber>
    <LockName>Gen2Lock 1000107</LockName>
    <EventDate>2012-10-17T17:50:14Z</EventDate>
    <LockOpenTime>2012-10-17T17:50:14Z</LockOpenTime>
    <LockCloseTime>2012-10-17T17:50:14Z</LockCloseTime>
    <LockCloseSealCount>6</LockCloseSealCount>
    <LockCloseSeal>0686</LockCloseSeal>
    <IsDuplicateCloseSeal>false</IsDuplicateCloseSeal>
    <IsKeyAuditRecordCRCInvalid>false</IsKeyAuditRecordCRCInvalid>
  </UserKeyAuditRecord>
  <UserKeyAuditRecord>
    <EventType>Open Lock</EventType>
    <LockMode>F</LockMode>
    <SerialNumber>001000107</SerialNumber>
    <LockName>Gen2Lock 1000107</LockName>
    <EventDate>2012-10-17T17:50:14Z</EventDate>
    <LockOpenTime>2012-10-17T17:50:14Z</LockOpenTime>
    <LockCloseTime>2012-10-17T17:50:14Z</LockCloseTime>
    <LockCloseSealCount>6</LockCloseSealCount>
    <LockCloseSeal>0686</LockCloseSeal>
    <IsDuplicateCloseSeal>false</IsDuplicateCloseSeal>
    <IsKeyAuditRecordCRCInvalid>false</IsKeyAuditRecordCRCInvalid>
  </UserKeyAuditRecord>
  <UserKeyAuditRecord>
    <EventType>Open/Close Lock</EventType>
    <LockMode>F</LockMode>
    <SerialNumber>001000107</SerialNumber>
    <LockName>Gen2Lock 1000107</LockName>
    <EventDate>2012-10-17T17:50:14Z</EventDate>
    <LockOpenTime>2012-10-17T17:50:14Z</LockOpenTime>
    <LockCloseTime>2012-10-17T17:50:14Z</LockCloseTime>
    <LockCloseSealCount>6</LockCloseSealCount>
    <LockCloseSeal>0686</LockCloseSeal>
    <IsDuplicateCloseSeal>false</IsDuplicateCloseSeal>
    <IsKeyAuditRecordCRCInvalid>false</IsKeyAuditRecordCRCInvalid>
  </UserKeyAuditRecord>
  <UserKeyAuditRecord>
    <EventType>Open Lock</EventType>
    <LockMode>F</LockMode>
    <SerialNumber>001000107</SerialNumber>
    <LockName>Gen2Lock 1000107</LockName>
    <EventDate>2012-10-17T17:50:14Z</EventDate>
    <LockOpenTime>2012-10-17T17:50:14Z</LockOpenTime>
    <LockCloseTime>2012-10-17T17:50:14Z</LockCloseTime>
    <LockCloseSealCount>6</LockCloseSealCount>
    <LockCloseSeal>0686</LockCloseSeal>
    <IsDuplicateCloseSeal>false</IsDuplicateCloseSeal>
    <IsKeyAuditRecordCRCInvalid>false</IsKeyAuditRecordCRCInvalid>
  </UserKeyAuditRecord>
</UserRecord>
<UserKeyAuditRecord>
  <EventType>Open/Close Lock</EventType>
  <LockMode>F</LockMode>
  <SerialNumber>001000107</SerialNumber>
  <LockName>Gen2Lock 1000107</LockName>
  <EventDate>2012-05-23T17:45:22Z</EventDate>
  <LockOpenTime>2012-05-23T17:45:22Z</LockOpenTime>
  <LockCloseTime/>  
  <LockCloseSealCount>5</LockCloseSealCount> 
  <LockCloseSeal/> 
  <IsDuplicateCloseSeal>false</IsDuplicateCloseSeal> 
  <IsKeyAuditRecordCRCInvalid>false</IsKeyAuditRecordCRCInvalid> 
</UserKeyAuditRecord>

<UserKeyAuditRecord>
  <EventType>Open/Close Lock</EventType>
  <LockMode>F</LockMode>
  <SerialNumber>001000107</SerialNumber>
  <LockName>Gen2Lock 1000107</LockName>
  <EventDate>2012-04-16T18:48:54Z</EventDate>
  <LockOpenTime>2012-04-16T18:48:54Z</LockOpenTime>
  <LockCloseTime>2012-04-16T18:51:34Z</LockCloseTime>
  <LockCloseSealCount>4</LockCloseSealCount>
  <LockCloseSeal>1745</LockCloseSeal>
  <IsDuplicateCloseSeal>false</IsDuplicateCloseSeal>
  <IsKeyAuditRecordCRCInvalid>false</IsKeyAuditRecordCRCInvalid>
</UserKeyAuditRecord>

<UserKeyAuditRecord>
  <EventType>Open/Close Lock</EventType>
  <LockMode>F</LockMode>
  <SerialNumber>001000107</SerialNumber>
  <LockName>Gen2Lock 1000107</LockName>
  <EventDate>2012-04-16T17:14:28Z</EventDate>
  <LockOpenTime>2012-04-16T17:14:28Z</LockOpenTime>
  <LockCloseTime>2012-04-16T17:14:28Z</LockCloseTime>
  <LockCloseSealCount>3</LockCloseSealCount>
  <LockCloseSeal>4301</LockCloseSeal>
  <IsDuplicateCloseSeal>false</IsDuplicateCloseSeal>
  <IsKeyAuditRecordCRCInvalid>false</IsKeyAuditRecordCRCInvalid>
</UserKeyAuditRecord>

<UserKeyAuditRecord>
  <EventType>Open Lock</EventType>
  <LockMode>F</LockMode>
  <SerialNumber>001000107</SerialNumber>
  <LockName>Gen2Lock 1000107</LockName>
  <EventDate>2011-10-27T16:13:24Z</EventDate>
  <LockOpenTime>2011-10-27T16:13:24Z</LockOpenTime>
  <LockCloseTime/>  
  <LockCloseSealCount>5</LockCloseSealCount> 
  <LockCloseSeal/> 
  <IsDuplicateCloseSeal>false</IsDuplicateCloseSeal> 
  <IsKeyAuditRecordCRCInvalid>false</IsKeyAuditRecordCRCInvalid> 
</UserKeyAuditRecord>

<UserKeyAuditRecord>
  <EventType>Open Lock</EventType>
  <LockMode>F</LockMode>
  <SerialNumber>001000107</SerialNumber>
  <LockName>Gen2Lock 1000107</LockName>
  <EventDate>2011-10-27T15:51:36Z</EventDate>
  <LockOpenTime>2011-10-27T15:51:36Z</LockOpenTime>
  <LockCloseTime/>  
  <LockCloseSealCount>3</LockCloseSealCount> 
  <LockCloseSeal/> 
  <IsDuplicateCloseSeal>false</IsDuplicateCloseSeal> 
  <IsKeyAuditRecordCRCInvalid>false</IsKeyAuditRecordCRCInvalid> 
</UserKeyAuditRecord>

<UserKeyAuditRecord>
<UserKeyAuditRecord>
  <EventType>Open Lock</EventType>
  <LockMode>F</LockMode>
  <SerialNumber>001000107</SerialNumber>
  <LockName>Gen2Lock 1000107</LockName>
  <EventDate>2011-10-18T19:06:29Z</EventDate>
  <LockOpenTime>2011-10-18T19:06:29Z</LockOpenTime>
  <LockCloseTime/>
  <LockCloseSealCount>11</LockCloseSealCount>
  <LockCloseSeal/>
  <IsDuplicateCloseSeal>false</IsDuplicateCloseSeal>
  <IsKeyAuditRecordCRCInvalid>false</IsKeyAuditRecordCRCInvalid>
</UserKeyAuditRecord>

<UserKeyAuditRecord>
  <EventType>Open Lock</EventType>
  <LockMode>F</LockMode>
  <SerialNumber>001000107</SerialNumber>
  <LockName>Gen2Lock 1000107</LockName>
  <EventDate>2011-10-18T18:54:28Z</EventDate>
  <LockOpenTime>2011-10-18T18:54:28Z</LockOpenTime>
  <LockCloseTime/>
  <LockCloseSealCount>10</LockCloseSealCount>
  <LockCloseSeal>3647</LockCloseSeal>
  <IsDuplicateCloseSeal>false</IsDuplicateCloseSeal>
  <IsKeyAuditRecordCRCInvalid>false</IsKeyAuditRecordCRCInvalid>
</UserKeyAuditRecord>

<UserKeyAuditRecord>
  <EventType>Open/Close Lock</EventType>
  <LockMode>F</LockMode>
  <SerialNumber>001000107</SerialNumber>
  <LockName>Gen2Lock 1000107</LockName>
  <EventDate>2011-09-23T16:16:11Z</EventDate>
  <LockOpenTime>2011-09-23T16:16:11Z</LockOpenTime>
  <LockCloseTime>2011-09-23T16:17:47Z</LockCloseTime>
  <LockCloseSealCount>8</LockCloseSealCount>
  <LockCloseSeal>8659</LockCloseSeal>
  <IsDuplicateCloseSeal>false</IsDuplicateCloseSeal>
  <IsKeyAuditRecordCRCInvalid>false</IsKeyAuditRecordCRCInvalid>
</UserKeyAuditRecord>

<UserKeyAuditRecord>
  <EventType>Open/Close Lock</EventType>
  <LockMode>F</LockMode>
  <SerialNumber>001000107</SerialNumber>
  <LockName>Gen2Lock 1000107</LockName>
  <EventDate>2011-09-22T15:02:48Z</EventDate>
  <LockOpenTime>2011-09-22T15:02:48Z</LockOpenTime>
  <LockCloseTime>2011-09-22T15:03:20Z</LockCloseTime>
  <LockCloseSealCount>7</LockCloseSealCount>
  <LockCloseSeal>3419</LockCloseSeal>
  <IsDuplicateCloseSeal>false</IsDuplicateCloseSeal>
  <IsKeyAuditRecordCRCInvalid>false</IsKeyAuditRecordCRCInvalid>
</UserKeyAuditRecord>

<UserKeyAuditRecord>
  <EventType>Open/Close Lock</EventType>
  <LockMode>F</LockMode>
  <SerialNumber>001000107</SerialNumber>
  <LockName>Gen2Lock 1000107</LockName>
  <EventDate>2011-09-22T14:11:27Z</EventDate>
  <LockOpenTime>2011-09-22T14:11:27Z</LockOpenTime>
  <LockCloseTime>2011-09-22T14:11:27Z</LockCloseTime>
  <LockCloseSealCount>6</LockCloseSealCount>
  <LockCloseSeal>6520</LockCloseSeal>
  <IsDuplicateCloseSeal>false</IsDuplicateCloseSeal>
  <IsKeyAuditRecordCRCInvalid>false</IsKeyAuditRecordCRCInvalid>
</UserKeyAuditRecord>
Example 2 - Failure: Unknown key

Input Transaction Format: (HTTP Post)

https://{host}/CentranService/rest/user/read_key

Example Input Transaction: (HTTP Post)

https://kml-3242/CentranService/rest/user/read_key

Input Transaction: (HTTP Body)

<TRANSACTION_READ_USER_KEY>
    <IPAddress>10.108.6.102:53003</IPAddress>
    <CommunicationsID/>
    <CommunicationsMethod>Tcp</CommunicationsMethod>
    <DispatcherID/>
</TRANSACTION_READ_USER_KEY>

Output Transaction:

In this example, the user key does not exist in the database.

<RESPONSE_READ_USER_KEY>
    <RESULT>
        <RESULT_RECORD>
            <RESULT>Failure</RESULT>
            <ERROR_CODE>RC_ERR_USER_NOT_FOUND</ERROR_CODE>
            <IF_RETRY_VALID>false</IF_RETRY_VALID>
            <DESCRIPTION>User key serial number being read was not found in database.</DESCRIPTION>
        </RESULT_RECORD>
    </RESULT>
</RESPONSE_READ_USER_KEY>
14.9 Delete User

This transaction is used to delete a user from the Cencon database based on the user name.

**Note**

Centran is supporting only lock user key types for add key, edit key, and delete transactions. Centran will not add, edit, or delete Cencon / Centran logon key types. This is for security reasons. Centran may be operating under a single token method of authorization (I.E. user name/password, etc). The Cencon / Centran logon key types represent a dual token method of authorization.

Transaction information required:

- User ID - Uniquely identifies a user record to be deleted.

**Note**

Calls to the Centran web service, whether REST or SOAP based, determine the Dispatcher ID based on your configured method of authentication with the Centran web service.

Transaction information returned:

**Success:**

Input transaction, followed by a result record (result, error code and description) and the deleted user record.

**Failure:**

Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- User doesn't exist.
- Not authorized due to authorization role.
- Not authorized due to region (region control active).

---

**Example**

**Input Transaction Format: (HTTP Post)**

```plaintext
https://{host}/CentranService/rest/user/delete
```

**Example Input Transaction: (HTTP Post)**

```plaintext
https://kml-3242/CentranService/rest/user/delete
```

**Example Input Transaction: (HTTP Body)**

```xml
<TRANSACTION_DELETE_USER>
  <UserID>fbob</UserID>
  <DispatcherID/>
</TRANSACTION_DELETE_USER>
```

**Example Output Transaction:**

```xml
<RESPONSE_DELETE_USER>
  <TRANSACTION_DELETE_USER>
    <UserID>fbob</UserID>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_DELETE_USER>
</RESPONSE_DELETE_USER>
```
Example 2 - Failure

Input Transaction Format: (HTTP Post)

https://{host}/CentranService/rest/user/delete
Example Input Transaction: (HTTP Post)

https://kml-3242/CentranService/rest/user/delete

Input Transaction: (HTTP Body)

```xml
<TRANSACTION_DELETE_USER>
  <UserID>CDD</UserID>
  <DispatcherID/>
</TRANSACTION_DELETE_USER>
```

Output Transaction:

In this example, user CDD that is being deleted is a dispatcher.

```xml
<RESPONSE_DELETE_USER>
  <TRANSACTION_DELETE_USER>
    <UserID>CDD</UserID>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_DELETE_USER>
  <ResultRecord>
    <Result>Failure</Result>
    <ErrorCode>RC_ERR_NOT_AUTHORIZED_TO_DO_OPERATION</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Centran only supports deleting FLM, Route, and Bank mode lock users.</Description>
  </ResultRecord>
</RESPONSE_DELETE_USER>
```
14.10 User Table Query

This transaction queries the user table for a set of user records. The query record in the input transaction file contains a set of user fields to create a query from. The query record also contains a flag indicating if to use like search or exact search. The query transaction attempts to work in a similar fashion as Cencon's 'Find Users' form to search for users to be displayed in a user report.

**Transaction information required:**

All the fields listed below are optional. If no fields are present in the query record, then all the user records in the user table are retrieved.

- User ID
- Nickname
- Group Name
- Key ID
- Array of user authorization roles (FLM, Supervisor etc)
- Combo Issued range (Combo Issued Minimum and Combo Issued Maximum)
- Has Time Window Set flag
- Has Group Name Access Check flag
- Creation Date range (Creation Date Start and Creation Date End)
- Deletion Date range (Deletion Date Start and Deletion Date End - applies to User History and User Archive Table search)
- Last Used Date range (Last Used Date Start and Last Used Date End)
- Enabled Start Date range (Enabled Start Date Start and Enabled Start Date End)
- Enabled End Date range (Enabled End Date Start and Enabled End Date End)
- Region Name
- Customer ID
- Service Branch
- First Name
- Middle Name
- Last Name
- Bank Branch Name
- Lock Serial Number - This specifies to search for users dispatched to a lock serial number.
- List Key Model - This specifies key models (can types) to search for.
- If Search Enabled Users - This specifies to return only enabled users.
- If Search Dispatches Exceeded - This specifies to return only users who have exceeded their permitted number of dispatches.
- If Has Time Window - This specifies to return only users who have a time window restriction defined.
- If Group Name Access Check - This specifies to do a comparison for group name access. Group based access restriction is no longer supported. This field is for backwards compatibility.
- Bank User ID - This specifies to search for a numeric bank user id.
- Bank Branch Name - This specifies to search for users assigned to the specified bank branch.
- If Legacy Import - This specifies to search for users that are a legacy import from an earlier version of the Cenbank software.
- If Search Exact Flag - This specifies that strings used in the search must be an exact match.
- If Post Fix Wild card Only - This specifies that approximate matches of strings are done against the start of the string.
- Dispatcher ID (Optional) - This is not part of the query record. If this field is missing or left blank, the default dispatcher ID specified in CenTran's registry is used.

**Note:** If the Dispatcher belongs to a local region and region control is enabled, only those users belonging to that particular region and also satisfying the search condition are retrieved. The search condition's region field value is automatically set to the dispatcher's local region even if a different value has already been provided in the query record.

**Note:** For the Creation Date Range, Deletion Date Range, Last Used Date Range and the Combo Issued Range, both the lower and upper bounds for the search have to be specified.

**Note:** If string fields such as Nickname or Customer ID are left blank, those fields are left out of the search query (CenTran does not search for user records having an empty Nickname or Customer ID field. This applies to all the query transactions.)
Note
Calls to the Centran web service, whether REST or SOAP based, determine the Dispatcher ID based on your configured method of authentication with the Centran web service.

Transaction information returned:

Success:
Input transaction, followed by a result record (result, error code and description) and all the user records (with the encrypted password fields left blank) matching the given search query. If no records are returned by the search query, the result of the transaction is still deemed a success.

Failure:
Input transaction, followed by a result record (result, error code and description).
Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Dispatcher not authorized to do this operation.
- Database error – failed to open user table.

Example 1 - Success

Input Transaction Format: (HTTP Post)

https://{host}/CentranService/rest/user/query

Example Input Transaction: (HTTP Post)

https://kml-3242/CentranService/rest/user/query

Input Transaction: (HTTP Body)

```xml
<TRANSACTION_USER_QUERY>
  <UserQueryRecord>
    <!-- char string -->
    <CustomerID>ACustomer</CustomerID>
    <!-- char string -->
    <ServiceBranch>Dieb</ServiceBranch>
    <!-- char string -->
    <FirstName>Query</FirstName>
    <!-- char string -->
    <MiddleName>Q</MiddleName>
    <!-- char string -->
    <LastName>User</LastName>
    <!-- char string -->
    <Nickname>Qu</Nickname>
    <!-- long -->
    <CombosIssuedMinimum>2</CombosIssuedMinimum>
    <!-- long -->
    <CombosIssuedMaximum>4</CombosIssuedMaximum>
    <!-- date -->
    <CreationDateStart>2004-12-21T15:00:00</CreationDateStart>
    <!-- date -->
    <CreationDateEnd>2004-12-23T16:00:00</CreationDateEnd>
    <!-- date -->
    <LastUsedDateStart>2005-03-01T15:00:00</LastUsedDateStart>
    <!-- date -->
    <LastUsedDateEnd>2005-04-02T16:00:00</LastUsedDateEnd>
    <!-- boolean -->
    <IfHasTimeWindow>1</IfHasTimeWindow>
    <!-- char string -->
    <Region>TestRegionD</Region>
    <!-- boolean -->
    <IfSearchExact>1</IfSearchExact>
  </UserQueryRecord>
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_USER_QUERY>
```

Output Transaction:
<RESPONSE_USER_QUERY>
  <TRANSACTION_USER_QUERY xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
    <UserQueryRecord>
      <CustomerID>ACustomer</CustomerID>
      <ServiceBranch>Dieb</ServiceBranch>
      <FirstName>Query</FirstName>
      <MiddleName>Q</MiddleName>
      <LastName>User</LastName>
      <Nickname>Qu</Nickname>
      <CombosIssuedMinimum>2</CombosIssuedMinimum>
      <CombosIssuedMaximum>4</CombosIssuedMaximum>
      <CreationDateStart>2004-12-21T15:00:00</CreationDateStart>
      <CreationDateEnd>2004-12-23T16:00:00</CreationDateEnd>
      <LastUsedDateStart>2005-03-01T15:00:00</LastUsedDateStart>
      <LastUsedDateEnd>2005-04-02T16:00:00</LastUsedDateEnd>
      <IfHasTimeWindow>1</IfHasTimeWindow>
      <Region>TestRegionD</Region>
      <IfSearchExact>1</IfSearchExact>
    </UserQueryRecord>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_USER_QUERY>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <Description>User record/s found satisfying the search condition.</Description>
  </ResultRecord>
    <UserID>TestQueryUser1</UserID>
    <Nickname>Qu</Nickname>
    <GroupName>aa</GroupName>
    <KeyID>000000946CD8</KeyID>
    <CanType>04</CanType>
    <SecurityLevel>2</SecurityLevel>
    <NicknameExpirationDate>1969-12-31T23:40:42</NicknameExpirationDate>
    <NumberCombosIssued>3</NumberCombosIssued>
    <NumberTimeWindows>1</NumberTimeWindows>
    <Window1Start>80</Window1Start>
    <Window1Duration>90</Window1Duration>
    <IfWindow1Sun>0</IfWindow1Sun>
    <IfWindow1Mon>1</IfWindow1Mon>
    <IfWindow1Tue>1</IfWindow1Tue>
    <IfWindow1Wed>1</IfWindow1Wed>
    <IfWindow1Thu>1</IfWindow1Thu>
    <IfWindow1Fri>1</IfWindow1Fri>
    <IfWindow1Sat>0</IfWindow1Sat>
    <Window2Start>0</Window2Start>
    <Window2Duration>0</Window2Duration>
    <IfWindow2Sun>0</IfWindow2Sun>
    <IfWindow2Mon>0</IfWindow2Mon>
    <IfWindow2Tue>0</IfWindow2Tue>
    <IfWindow2Wed>0</IfWindow2Wed>
    <IfWindow2Thu>0</IfWindow2Thu>
    <IfWindow2Fri>0</IfWindow2Fri>
    <IfWindow2Sat>0</IfWindow2Sat>
    <Window3Start>0</Window3Start>
    <Window3Duration>0</Window3Duration>
    <IfWindow3Sun>0</IfWindow3Sun>
    <IfWindow3Mon>0</IfWindow3Mon>
    <IfWindow3Tue>0</IfWindow3Tue>
    <IfWindow3Wed>0</IfWindow3Wed>
    <IfWindow3Thu>0</IfWindow3Thu>
    <IfWindow3Fri>0</IfWindow3Fri>
    <IfWindow3Sat>0</IfWindow3Sat>
    <CreationDate>2004-12-22T15:49:18.765Z</CreationDate>
    <DeletionDate xsi:nil="true" />
    <UserPassword />
    <Region>TestRegionD</Region>
    <ServiceBranch>Dieb</ServiceBranch>
    <FirstName>Query</FirstName>
    <MiddleName>Q</MiddleName>
    <LastName>User</LastName>
  </UserRecord>
</RESPONSE_USER_QUERY>
<UserRecord>
  <CustomerID>ACustomer</CustomerID>
  <UserCombo>0</UserCombo>
  <IfMustChangeCombo>1</IfMustChangeCombo>
</UserRecord>
</RESPONSE_USER_QUERY>
14.11 User Table Query Record Count

This transaction returns the number of records in the user table matching the given query condition. This transaction uses the same format as the User Table Query transaction. Note that you can search for any of the user database columns. The specified search items are "anded" together for the query.

Example 1 - Success

Input Transaction Format: (HTTP Post)

https://{host}/CentranService/rest/user/query-count

Example Input Transaction: (HTTP Post)

https://kml-3242/CentranService/rest/user/query-count

Input Transaction: (HTTP Body)

```xml
<TRANSACTION_USER_QUERY_COUNT>
<UserQueryRecord>
  <!-- char string -->
  <Region>TestRegionD</Region>
  <!-- List of strings -->
  <ListAuthorizationRoles>
    <AuthorizationRole>FLM</AuthorizationRole>
    <AuthorizationRole>Bank</AuthorizationRole>
    <AuthorizationRole>Supervisor</AuthorizationRole>
  </ListAuthorizationRoles>
</UserQueryRecord>
<!-- char string -->
<DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_USER_QUERY_COUNT>
```

Output Transaction:

In this example, the output indicates that there are 4 FLM/Bank/Supervisor users in region TestRegionD.

```xml
<RESPONSE_USER_QUERY_COUNT>
  <TRANSACTION_USER_QUERY_COUNT xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
    <UserQueryRecord>
      <Region>TestRegionD</Region>
      <ListAuthorizationRoles>
        <AuthorizationRole>FLM</AuthorizationRole>
        <AuthorizationRole>Bank</AuthorizationRole>
        <AuthorizationRole>Supervisor</AuthorizationRole>
      </ListAuthorizationRoles>
    </UserQueryRecord>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_USER_QUERY_COUNT>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <Description>Number of user records matching the given query: 4.</Description>
  </ResultRecord>
  <QueryCount>4</QueryCount>
</RESPONSE_USER_QUERY_COUNT>
```
This transaction operates in the same manner as the User Table Query, but is applied against the User History Table.

**Example 1 - Success**

**Input Transaction Format: (HTTP Post)**

https://{host}/CentranService/rest/user-history/query

**Example Input Transaction: (HTTP Post)**

https://kml-3242/CentranService/rest/user-history/query

**Input Transaction: (HTTP Body)**

```
<TRANSACTION_USER_HISTORY_QUERY>
    <UserQueryRecord>
        <!-- char string -->
        <CustomerID>Cust</CustomerID>
        <!-- char string -->
        <ServiceBranch>D</ServiceBranch>
        <!-- date -->
        <DeletionDateStart>2005-03-01T15:00:00</DeletionDateStart>
        <!-- date -->
        <DeletionDateEnd>2007-04-02T16:00:00</DeletionDateEnd>
        <!-- bool -->
        <IfSearchExact>0</IfSearchExact>
    </UserQueryRecord>
    <!-- char string -->
    <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_USER_HISTORY_QUERY>
```

**Output Transaction:**

Here, all records in the user history table which have Customer ID like ‘Cust’ (If Search Exact flag is set to false), Service Branch like ‘D’ (If Search Exact flag is set to false) and Deletion Date between 2005-03-01 15:00:00 and 2007-04-02 16:00:00 are retrieved. There are two records which match the search condition. The actual Customer ID in these two records is ‘ACustomer’ and the actual service branch in these two records is ‘Dieb’.

```
<RESPONSE_USER_HISTORY_QUERY>
    <TRANSACTION_USER_HISTORY_QUERY xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
        <UserQueryRecord>
            <CustomerID>Cust</CustomerID>
            <ServiceBranch>D</ServiceBranch>
            <DeletionDateStart>2005-03-01T15:00:00</DeletionDateStart>
            <DeletionDateEnd>2007-04-02T16:00:00</DeletionDateEnd>
            <IfSearchExact>0</IfSearchExact>
        </UserQueryRecord>
        <DispatcherID>CentranSS</DispatcherID>
    </TRANSACTION_USER_HISTORY_QUERY>
    <ResultRecord>
        <Result>Success</Result>
        <ErrorCode>RC_OK</ErrorCode>
        <Description>User history record/s found satisfying the search condition.</Description>
    </ResultRecord>
    </UserRecord>
</RESPONSE_USER_HISTORY_QUERY>
```
<UserRecord>
  <UserCombo>0</UserCombo>
  <IfMustChangeCombo>1</IfMustChangeCombo>
</UserRecord>
This transaction operates in the same manner as the User Table Query Record Count, but is applied against the User History Table.

### Example 1 - Success

#### Input Transaction Format: (HTTP Post)

```plaintext
https://{host}/CentranService/rest/user-history/query-count
```

#### Example Input Transaction: (HTTP Post)

```plaintext
https://kml-3242/CentranService/rest/user-history/query-count
```

#### Input Transaction: (HTTP Body)

```xml
<TRANSACTION_USER_HISTORY_QUERY_COUNT>
  <UserQueryRecord>
    <!-- char string -->
    <CustomerID>ACustomer</CustomerID>
    <!-- char string -->
    <ServiceBranch>D</ServiceBranch>
    <!-- date -->
    <DeletionDateStart>2005-03-01T15:00:00</DeletionDateStart>
    <!-- date -->
    <DeletionDateEnd>2007-04-02T16:00:00</DeletionDateEnd>
    <!-- bool -->
    <IfSearchExact>1</IfSearchExact>
  </UserQueryRecord>
  <!-- char string -->
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_USER_HISTORY_QUERY_COUNT>
```

#### Output Transaction:

In this transaction, the Search Exact Flag has been set to true and there are no user history records with Service Branch equal to ‘D’. Therefore the query count is 0.

```xml
<RSPONSE_USER_HISTORY_QUERY_COUNT>
  <TRANSACTION_USER_HISTORY_QUERY_COUNT xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
    <UserQueryRecord>
      <CustomerID>ACustomer</CustomerID>
      <ServiceBranch>D</ServiceBranch>
      <DeletionDateStart>2005-03-01T15:00:00</DeletionDateStart>
      <DeletionDateEnd>2007-04-02T16:00:00</DeletionDateEnd>
      <IfSearchExact>1</IfSearchExact>
    </UserQueryRecord>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_USER_HISTORY_QUERY_COUNT>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <Description>Number of user history records matching the given query: 0.</Description>
  </ResultRecord>
  <QueryCount>0</QueryCount>
</RSPONSE_USER_HISTORY_QUERY_COUNT>
```
14.14 User Archive Table Query

This transaction operates in the same manner as the User Table Query, but is applied against the User Archive Table.

Example 1 - Success

**Input Transaction Format: (HTTP Post)**

https://{host}/CentranService/rest/user-archive/query

**Example Input Transaction: (HTTP Post)**

https://kml-3242/CentranService/rest/user-archive/query

**Input Transaction: (HTTP Body)**

```xml
<TRANSACTION_USER_ARCHIVE_QUERY>
  <UserQueryRecord>
    <!-- char string -->
    <CustomerID>ACustomer</CustomerID>
    <!-- char string -->
    <ServiceBranch>Dieb</ServiceBranch>
    <!-- date -->
    <DeletionDateStart>2005-03-01T15:00:00</DeletionDateStart>
    <!-- date -->
    <DeletionDateEnd>2006-04-02T16:00:00</DeletionDateEnd>
  </UserQueryRecord>
  <!-- char string -->
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_USER_ARCHIVE_QUERY>
```

**Output Transaction:**

```xml
<RESPONSE_USER_ARCHIVE_QUERY>
  <TRANSACTION_USER_ARCHIVE_QUERY xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
    <UserQueryRecord>
      <CustomerID>ACustomer</CustomerID>
      <ServiceBranch>Dieb</ServiceBranch>
      <DeletionDateStart>2005-03-01T15:00:00</DeletionDateStart>
      <DeletionDateEnd>2006-04-02T16:00:00</DeletionDateEnd>
    </UserQueryRecord>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_USER_ARCHIVE_QUERY>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <Description>User archive record/s found satisfying the search condition.</Description>
  </ResultRecord>
    <UserID>TestQueryUser1</UserID>
    <Nickname>Qu</Nickname>
    <GroupName>aa</GroupName>
    <KeyID>000000946CD8</KeyID>
    <CanType>04</CanType>
    <SecurityLevel>2</SecurityLevel>
    <NicknameExpirationDate>1969-12-31T23:40:42</NicknameExpirationDate>
    <NumberCombosIssued>3</NumberCombosIssued>
    <NumberTimeWindows>1</NumberTimeWindows>
  </UserRecord>
</RESPONSE_USER_ARCHIVE_QUERY>
```
Example 2 - Success

Input Transaction Format: (HTTP Post)

https://{host}/CentranService/rest/user-archive/query

Example Input Transaction: (HTTP Post)

https://kml-3242/CentranService/rest/user-archive/query

Input Transaction: (HTTP Body)

<TRANSACTION_USER_ARCHIVE_QUERY>
  <UserQueryRecord>
    <!-- char string -->
    <CustomerID>ACustomer</CustomerID>
    <!-- char string -->
    <ServiceBranch>Dieb</ServiceBranch>
    <!-- date -->
    <DeletionDateStart>2005-03-01T15:00:00</DeletionDateStart>
  </UserQueryRecord>
</RESPONSE_USER_ARCHIVE_QUERY>
Output Transaction:
The dispatcher’s region is local in scope and does not match the region of the user TestQueryUser1 (see example 1). Therefore no records are returned by the search query.
This transaction operates in the same manner as the User Table Query Record Count, but is applied against the User Archive Table.

**Example 1 - Success**

**Input Transaction:**

```xml
<TRANSACTION_USER_ARCHIVE_QUERY_COUNT>
  <UserQueryRecord>
    <!-- char string -->
    <CustomerID>ACustomer</CustomerID>
    <!-- char string -->
    <ServiceBranch>Dieb</ServiceBranch>
    <!-- date -->
    <DeletionDateStart>2005-03-01T15:00:00</DeletionDateStart>
    <!-- date -->
    <DeletionDateEnd>2006-04-02T16:00:00</DeletionDateEnd>
  </UserQueryRecord>
  <!-- char string -->
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_USER_ARCHIVE_QUERY_COUNT>
```

**Output Transaction:**

```xml
<RSPONSE_USER_ARCHIVE_QUERY_COUNT>
  <TRANSACTION_USER_ARCHIVE_QUERY_COUNT xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
    <UserQueryRecord>
      <CustomerID>ACustomer</CustomerID>
      <ServiceBranch>Dieb</ServiceBranch>
      <DeletionDateStart>2005-03-01T15:00:00</DeletionDateStart>
      <DeletionDateEnd>2006-04-02T16:00:00</DeletionDateEnd>
    </UserQueryRecord>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_USER_ARCHIVE_QUERY_COUNT>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <Description>Number of user archive records matching the given query: 1.</Description>
  </ResultRecord>
  <QueryCount>1</QueryCount>
</RSPONSE_USER_ARCHIVE_QUERY_COUNT>
```
This transaction adds a customer to the database.

**Transaction information required:**

- Customer ID
- Customer Number
- Name
- Address 1
- Address 2
- City
- State
- ZIP Code
- Service Branch
- Line Branch
- Country
- Telephone Number
- FAX Number
- Cell Phone Number
- Point Of Contact Information
- Email Information
- Description

**Note**

Calls to the Centran web service, whether REST or SOAP based, determine the Dispatcher ID based on your configured method of authentication with the Centran web service.

**Transaction information returned:**

**Success:**
Input transaction, followed by a result record (result, error code and description).

**Failure:**
Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Invalid Customer ID
- Customer already exists but the flag to allow overwrite is not set
- Not authorized due to authorization role

**Example 1 - Success**

**Input Transaction Format: (HTTP Post)**

```
https://{host}/CentranService/rest/customer/add
```

**Example Input Transaction: (HTTP Post)**

```
https://kml-3242/CentranService/rest/customer/add
```

**Input Transaction: (HTTP Body)**

```
<TRANSACTION_ADD_CUSTOMER>
  <CustomerRecord>
    <CustomerID>3rd Eastern Regional Bank</CustomerID>
    <CustomerNumber>123322</CustomerNumber>
    <CustomerName>AG</CustomerName>
    <CustomerAddress1>810 Transcript Ave</CustomerAddress1>
    <CustomerAddress2>Suite #14</CustomerAddress2>
    <CustomerCity>Lexington</CustomerCity>
  </CustomerRecord>
</TRANSACTION_ADD_CUSTOMER>
```
Output Transaction:

The customer is added successfully to the customer table in the database. The output transaction has the original input transaction (TRANSACTION_ADD_CUSTOMER) and a result record (indicating success).

Example 2 - Failure

Input Transaction Format: (HTTP Post)

https://{host}/CentranService/rest/customer/add

Example Input Transaction: (HTTP Post)

https://kml-3242/CentranService/rest/customer/add

Input Transaction: (HTTP Body)

<TRANSACTION_ADD_CUSTOMER>
  <CustomerRecord>
    <CustomerID>123456789</CustomerID>
    <CustomerNumber>
      <CustomerName>AG</CustomerName>
      <CustomerAddress1>810 Transcript Ave</CustomerAddress1>
      <CustomerAddress2>Suite #14</CustomerAddress2>
      <CustomerCity>Lexington</CustomerCity>
      <CustomerState>KY</CustomerState>
      <CustomerZIP>40508</CustomerZIP>
      <ServiceBranch>Newton Pike</ServiceBranch>
      <LineBranch>Pike Newton</LineBranch>
      <CustomerCountry>US</CustomerCountry>
      <Telephone>(234)123-4567</Telephone>
      <Fax>(234)123-1234</Fax>
      <Cell>(123)123-1234</Cell>
      <PointOfContact>Kaba Mas</PointOfContact>
      <Email>abc@kml.kaba.com</Email>
      <Description>Customer Example</Description>
    </CustomerRecord>
  </DispatcherID/>
</TRANSACTION_ADD_CUSTOMER>
Output Transaction:

In this example, Customer ID 123456789 already exists in the customer table but the overwrite flag is not set and therefore the transaction fails.

```xml
<RESPONSE_ADD_CUSTOMER>
  <TRANSACTION_ADD_CUSTOMER>
    <CustomerRecord>
      <CustomerID>123456789</CustomerID>
      <CustomerNumber>777</CustomerNumber>
      <CustomerName>AG</CustomerName>
      <CustomerAddress1>888 Press Avenue</CustomerAddress1>
      <CustomerAddress2>Apt 121</CustomerAddress2>
      <CustomerCity>Lexington</CustomerCity>
      <CustomerState>KY</CustomerState>
      <CustomerZIP>40508</CustomerZIP>
      <ServiceBranch>Newton Pike</ServiceBranch>
      <LineBranch>Pike Newton</LineBranch>
      <CustomerCountry>US</CustomerCountry>
      <Telephone>(234)123-4567</Telephone>
      <Fax>(234)123-1234</Fax>
      <Cell>(123)123-1234</Cell>
      <PointOfContact>Mas Hamilton</PointOfContact>
      <Email>abc@kml.kaba.com</Email>
      <Description>Attempt at adding/updating customer record</Description>
    </CustomerRecord>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_ADD CUSTOMER>
  <ResultRecord>
    <Result>Failure</Result>
    <ErrorCode>RC_ERR_FAILED_ADD_CUSTOMER_ALREADY_EXISTS</ErrorCode>
    <IfRetryValid>False</IfRetryValid>
    <Description>Customer 123456789 already exists.</Description>
  </ResultRecord>
</RESPONSE_ADD_CUSTOMER>
```
This transaction reads a customer from the database.

**Transaction information required:**

- Customer ID

**Note**

Calls to the Centran web service, whether REST or SOAP based, determine the Dispatcher ID based on your configured method of authentication with the Centran web service.

**Transaction information returned:**

**Success:**

Input transaction, followed by a result record (result, error code and description) and the customer record.

**Failure:**

Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Customer does not exist
- Not authorized due to authorization role

**Example 1 - Success**

**Input Transaction Format: (HTTP Get)**

```plaintext
https://{host}/CentranService/rest/customer/{customerid}/data
```

**Example Input Transaction: (HTTP Get)**

```plaintext
https://kml-3242/CentranService/rest/customer/3rd Eastern Regional Bank/data
```

**Output Transaction:**

```xml
<RESPONSE_READ_CUSTOMER>
  <TRANSACTION_READ_CUSTOMER>
    <CustomerID>3rd Eastern Regional Bank</CustomerID>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_READ_CUSTOMER>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Success</Description>
  </ResultRecord>
  <CustomerRecord>
    <CustomerID>3rd Eastern Regional Bank</CustomerID>
    <CustomerNumber>123322</CustomerNumber>
    <CustomerName>AG</CustomerName>
    <CustomerAddress1>810 Transcript Ave</CustomerAddress1>
    <CustomerAddress2>Suite #14</CustomerAddress2>
    <CustomerCity>Lexington</CustomerCity>
    <CustomerState>KY</CustomerState>
    <CustomerZIP>40508</CustomerZIP>
    <ServiceBranch>Newton Pike</ServiceBranch>
    <LineBranch>Pike Newton</LineBranch>
    <CustomerCountry>US</CustomerCountry>
    <Telephone>(234)123-4567</Telephone>
    <Fax>(234)123-1234</Fax>
    <Cell>(123)123-1234</Cell>
    <PointOfContact>Kaba Mas</PointOfContact>
  </CustomerRecord>
</RESPONSE_READ_CUSTOMER>
```
Example 2 - Failure

Input Transaction Format: (HTTP Get)

https://{host}/CentranService/rest/customer/{customerid}/data

Example Input Transaction: (HTTP Get)

https://kml-3242/CentranService/rest/customer/NoCustomer/data

Output Transaction:

Here, customer id NoCustomer does not exist in the Cencon database customer table.

```xml
<RESPONSE_READ_CUSTOMER>
  <TRANSACTION_READ_CUSTOMER>
    <CustomerID>NoCustomer</CustomerID>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_READ_CUSTOMER>
  <ResultRecord>
    <Result>Failure</Result>
    <ErrorCode>RC_ERR_CUSTOMER_NOT_FOUND</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Failed to find the customer in the database customer table. The customer ID is not in the database customer table.</Description>
  </ResultRecord>
</RESPONSE_READ_CUSTOMER>
```
This transaction updates data for an existing customer in the database. The customer fields to be updated have to be specified in the input transaction. Those customer fields that are not specified in the input transaction will not changed from their current values.

**Transaction information required:**

- Customer ID
- Customer Number (Optional) – The new value for this field
- Name (Optional) – The new value for this field
- Address 1 (Optional) – The new value for this field
- Address 2 (Optional) – The new value for this field
- City (Optional) – The new value for this field
- State (Optional) – The new value for this field
- ZIP Code (Optional) – The new value for this field
- Service Branch (Optional) – The new value for this field
- Line Branch (Optional) – The new value for this field
- Country (Optional) – The new value for this field
- Telephone Number (Optional) – The new value for this field
- FAX Number (Optional) – The new value for this field
- Cell Phone Number (Optional) – The new value for this field
- Point Of Contact Information (Optional) – The new value for this field
- Email Information (Optional) - The new value for this field
- Description (Optional) - The new value for this field

**Note**

Calls to the Centran web service, whether REST or SOAP based, determine the Dispatcher ID based on your configured method of authentication with the Centran web service.

**Transaction information returned:**

**Success:**

Input transaction, followed by a result record (result, error code and description) and the updated customer record.

**Failure:**

Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Invalid Customer ID
- Customer does not exist
- Not authorized due to authorization role

**Example 1 - Success**

**Input Transaction Format: (HTTP Post)**

https://{host}/CentranService/rest/customer/update

**Example Input Transaction: (HTTP Post)**

https://kml-3242/CentranService/rest/customer/update

**Input Transaction: (HTTP Body)**

```xml
<TRANSACTION_UPDATE_CUSTOMER>
  <UpdateCustomerRecord>
    <CustomerCountry>USA</CustomerCountry>
    <CustomerZIP>40203</CustomerZIP>
    <CustomerState>KY</CustomerState>
  </UpdateCustomerRecord>
</TRANSACTION_UPDATE_CUSTOMER>
```
Output Transaction:

The output transaction has the original input transaction (TRANSACTION_UPDATE_CUSTOMER), a result record (indicating success) and the updated customer record with new Customer Number, Address 1, Address 2, City, State, ZIP, and Country values.

```
<RESPONSE_UPDATE_CUSTOMER>
  <TRANSACTION_UPDATE_CUSTOMER>
    <UpdateCustomerRecord>
      <CustomerCountry>USA</CustomerCountry>
      <CustomerZIP>40203</CustomerZIP>
      <CustomerState>KY</CustomerState>
      <CustomerCity>Louiseville</CustomerCity>
      <CustomerAddress2>Suite #30</CustomerAddress2>
      <CustomerAddress1>809 Transcript Ave</CustomerAddress1>
      <CustomerNumber>123456</CustomerNumber>
      <CustomerID>123456789</CustomerID>
    </UpdateCustomerRecord>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_UPDATE_CUSTOMER>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Customer 123456789 successfully updated in the database.</Description>
  </ResultRecord>
  <CustomerRecord>
    <CustomerID>123456789</CustomerID>
    <CustomerNumber>123456</CustomerNumber>
    <CustomerName>AG</CustomerName>
    <CustomerAddress1>809 Transcript Ave</CustomerAddress1>
    <CustomerAddress2>Suite #30</CustomerAddress2>
    <CustomerCity>Louiseville</CustomerCity>
    <CustomerState>KY</CustomerState>
    <CustomerZIP>40203</CustomerZIP>
    <ServiceBranch>Newton Pike</ServiceBranch>
    <LineBranch>Pike Newton</LineBranch>
    <CustomerCountry>USA</CustomerCountry>
    <Telephone>(234) 123-4567</Telephone>
    <Fax>(234) 123-1234</Fax>
    <Cell>(123) 123-1234</Cell>
    <PointOfContact>Mas Hamilton</PointOfContact>
    <Email>abc@kml.kaba.com</Email>
    <Description>Attempt at updating customer record</Description>
  </CustomerRecord>
</RESPONSE_UPDATE_CUSTOMER>
```

Example 2 - Failure

Input Transaction Format: (HTTP Post)

```
https://{host}/CentranService/rest/customer/update
```

Example Input Transaction: (HTTP Post)

```
https://kml-3242/CentranService/rest/customer/update
```
Input Transaction: (HTTP Body)

```
<TRANSACTION_UPDATE_CUSTOMER>
  <UpdateCustomerRecord>
    <CustomerState>KY</CustomerState>
    <CustomerCity>Lexington</CustomerCity>
    <CustomerAddress2>Suite #13</CustomerAddress2>
    <CustomerAddress1>809 Transcript Ave</CustomerAddress1>
    <CustomerNumber>123456</CustomerNumber>
  </UpdateCustomerRecord>
  <DispatcherID/>
</TRANSACTION_UPDATE_CUSTOMER>
```

Output Transaction:
The transaction fails because the Customer ID is invalid (empty).

```
<RESPONSE_UPDATE_CUSTOMER>
  <TRANSACTION_UPDATE_CUSTOMER>
    <UpdateCustomerRecord>
      <CustomerState>KY</CustomerState>
      <CustomerCity>Lexington</CustomerCity>
      <CustomerAddress2>Suite #13</CustomerAddress2>
      <CustomerAddress1>809 Transcript Ave</CustomerAddress1>
      <CustomerNumber>123456</CustomerNumber>
    </UpdateCustomerRecord>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_UPDATE_CUSTOMER>
  <ResultRecord>
    <Result>Failure</Result>
    <ErrorCode>RC_ERR_INVALID_CUSTOMERID_BLANK</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Invalid customer ID. Customer ID is blank.</Description>
  </ResultRecord>
</RESPONSE_UPDATE_CUSTOMER>
```
Chapter 15 - Web Service Customer Transactions (Beta)

15.4 Delete Customer

This transaction deletes a customer from the database.

Transaction information required:

- Customer ID

Transaction information returned:

Success:
Input transaction, followed by a result record (result, error code and description).

Failure:
Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Invalid Customer ID
- Customer does not exist
- Customer is being referenced by one or more locks, users, route, or bank branch.
- Not authorized due to authorization role

Example 1 - Failure

Input Transaction Format: (HTTP Post)

https://{host}/CentranService/rest/customer/delete

Example Input Transaction: (HTTP Post)

https://kml-3242/CentranService/rest/customer/delete

Input Transaction: (HTTP Body)

```xml
<TRANSACTION_DELETE_CUSTOMER>
  <CustomerID>NoCustomer</CustomerID>
  <DispatcherID/>
</TRANSACTION_DELETE_CUSTOMER>
```

Output Transaction:

```xml
<RESPONSE_DELETE_CUSTOMER>
  <TRANSACTION_DELETE_CUSTOMER>
    <CustomerID>NoCustomer</CustomerID>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_DELETE_CUSTOMER>
  <ResultRecord>
    <Result>Failure</Result>
    <ErrorCode>RC_ERR_CUSTOMER_NOT_FOUND</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Failed to find customer NoCustomer in the customer table.</Description>
  </ResultRecord>
</RESPONSE_DELETE_CUSTOMER>
```
Example 2 - Success

Input Transaction Format: (HTTP Post)

https://{host}/CentranService/rest/customer/delete

Example Input Transaction: (HTTP Post)

https://kml-3242/CentranService/rest/customer/delete

Input Transaction: (HTTP Body)

<TRANSACTION_DELETE_CUSTOMER>
  <CustomerID>Yet Another Customer 3</CustomerID>
  <DispatcherID/>
</TRANSACTION_DELETE_CUSTOMER>

Output Transaction:

<RESPONSE_DELETE_CUSTOMER>
  <TRANSACTION_DELETE_CUSTOMER>
    <CustomerID>Yet Another Customer 3</CustomerID>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_DELETE_CUSTOMER>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Customer Yet Another Customer 3 has been deleted successfully.</Description>
  </ResultRecord>
</RESPONSE_DELETE_CUSTOMER>
15.5 Query Customer Table

This transaction queries a customer table for a set of customer records. The query record in the input transaction file contains a set of customer fields to create a query from. The query record also contains a flag indicating if ‘like’ search or ‘exact’ search is to be used. The query transaction attempts to work in a similar fashion as Cencon’s ‘Find Customers’ form to search for customers to be displayed in a customer report.

Transaction information required:

- Customer ID
- Search Exact flag for Customer ID
- Customer Number
- Name
- Address 1
- Address 2
- City
- State
- ZIP Code
- Service Branch
- Line Branch
- Country
- Telephone Number
- FAX Number
- Cell Phone Number
- Point Of Contact Information
- Email Information
- Description

Note: Calls to the Centran web service, whether REST or SOAP based, determine the Dispatcher ID based on your configured method of authentication with the Centran web service.

Note: If string fields such as Name or Customer ID are left blank, those fields are left out of the search query (CenTran does not search for customer records in which Name or Customer ID field is empty).

Transaction information returned:

Success:
Input transaction, followed by a result record (result, error code and description) and all the customer records matching the given search query. If no records are returned by the search query, the result of the transaction is still deemed a success.

Failure:
Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Dispatcher not authorized to do this operation
- Database error – failed to open customer table

Example 1 - Success

Input Transaction Format: (HTTP Post)

https://{host}/CentranService/rest/customer/query

Example Input Transaction: (HTTP Post)

https://kml-3242/CentranService/rest/customer/query

Input Transaction: (HTTP Body)
Output Transaction:

By default, all fields except Customer Number are searched for values ‘like’ those given in the query record. For example, searching for Customer Name like ‘Cust’ will return all records whose Customer Name has ‘Cust’ as a substring. The search ‘exact’ option is available for the CustomerID field alone.
15.6 Query Customer Table Record Count

This transaction returns the number of records in the customer table matching the given query condition. This transaction uses the same format as the Customer Table Query transaction.

**Example 1 - Success**

**Input Transaction Format: (HTTP Post)**

```xml
https://{host}/CentranService/rest/customer/query-count
```

**Example Input Transaction: (HTTP Post)**

```xml
https://kml-3242/CentranService/rest/customer/query-count
```

**Input Transaction: (HTTP Body)**

```xml
<TRANSACTION_CUSTOMER_QUERY_COUNT>
  <CustomerQueryRecord>
    <CustomerZIP>40508</CustomerZIP>
  </CustomerQueryRecord>
  <DispatcherID/>
</TRANSACTION_CUSTOMER_QUERY_COUNT>
```

**Output Transaction:**

```xml
<RESPONSE_CUSTOMER_QUERY_COUNT>
  <TRANSACTION_CUSTOMER_QUERY_COUNT>
    <CustomerQueryRecord>
      <CustomerZIP>40508</CustomerZIP>
    </CustomerQueryRecord>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_CUSTOMER_QUERY_COUNT>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Number of customer records matching the given query: 8.</Description>
  </ResultRecord>
  <QueryCount>8</QueryCount>
</RESPONSE_CUSTOMER_QUERY_COUNT>
```
This transaction adds a bank branch to the database.

**Transaction information required:**

- Bank Branch Name (64 character string)
- Bank Branch ID (0-9999 for Gen 1, 0-2 Billion for Gen 2)
- Customer ID (64 character string that must match an existing customer.)

**Note**

Calls to the Centran web service, whether REST or SOAP based, determine the Dispatcher ID based on your configured method of authentication with the Centran web service.

**Transaction information returned:**

**Success:**

Input transaction, followed by a result record (result, error code and description).

**Failure:**

Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Invalid bank branch name
- Bank branch name already exists
- Not authorized due to authorization role

**Example 1 - Success**

**Input Transaction Format (HTTP Post):**

https://{host}/CentranService/rest/bank-branch/add

**Example Input Transaction (HTTP Post):**

https://kml-3242/CentranService/rest/bank-branch/add

**Example Input Transaction (HTTP Body):**

```xml
<TRANSACTION_ADD_BANK_BRANCH>
  <BankBranchRecord>
    <BankBranchName>North West Bank Branch</BankBranchName>
    <BankBranchID>2233</BankBranchID>
    <CustomerID>North Bank</CustomerID>
  </BankBranchRecord>
  <DispatcherID/>
</TRANSACTION_ADD_BANK_BRANCH>
```

**Output Transaction:**

The bank branch is added successfully to the bank branch table in the database. The output transaction has the original input transaction (TRANSACTION_ADD_BANK_BRANCH) and a result record (indicating success).

```xml
<RESPONSE_ADD_BANK_BRANCH>
  <TRANSACTION_ADD_BANK_BRANCH>
    <BankBranchRecord>
      <BankBranchName>North West Bank Branch</BankBranchName>
      <BankBranchID>2233</BankBranchID>
      <CustomerID>North Bank</CustomerID>
    </BankBranchRecord>
  </TRANSACTION_ADD_BANK_BRANCH>
</RESPONSE_ADD_BANK_BRANCH>
```
Example 2 - Failure

Input Transaction Format (HTTP Post):

```plaintext
https://{host}/CentranService/rest/bank-branch/add
```

Example Input Transaction (HTTP Post):

```plaintext
https://kml-3242/CentranService/rest/bank-branch/add
```

Example Input Transaction (HTTP Body):

```xml
<TRANSACTION_ADD_BANK_BRANCH>
  <BankBranchRecord>
    <BankBranchName>North East Bank Branch</BankBranchName>
    <BankBranchID>2233</BankBranchID>
    <CustomerID>North Bank</CustomerID>
  </BankBranchRecord>
  <DispatcherID/>
</TRANSACTION_ADD_BANK_BRANCH>
```

Output Transaction:

In this example, bank branch name **North East Bank Branch** already exists in the bank branch table.

```xml
<RESPONSE_ADD_BANK_BRANCH>
  <TRANSACTION_ADD_BANK_BRANCH>
    <BankBranchRecord>
      <BankBranchName>North East Bank Branch</BankBranchName>
      <BankBranchID>2233</BankBranchID>
      <CustomerID>North Bank</CustomerID>
    </BankBranchRecord>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_ADD_BANK_BRANCH>
  <ResultRecord>
    <Result>Failure</Result>
    <ErrorCode>RC_ERR_ADD_BANK_BRANCH_ALREADY_EXISTS</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Bank Branch North East Bank Branch already exists.</Description>
  </ResultRecord>
</RESPONSE_ADD_BANK_BRANCH>
```
This transaction reads a bank branch from the database.

**Transaction information required:**

- Bank Branch Name (64 character string)

**Note**

Calls to the Centran web service, whether REST or SOAP based, determine the Dispatcher ID based on your configured method of authentication with the Centran web service.

**Transaction information returned:**

**Success:**

Input transaction, followed by a result record (result, error code and description) and the bank branch record.

**Failure:**

Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Bank Branch does not exist
- Not authorized due to authorization role

**Example 1 - Success**

**Input Transaction Format: (HTTP Get)**

https://{host}/CentranService/rest/bank-branch/{bankbranchname}/data

**Example Input Transaction: (HTTP Get)**

https://kml-3242/CentranService/rest/bank-branch/North Bank Branch/data

**Output Transaction:**

```
<RESPONSE_READ_BANK_BRANCH>
  <TRANSACTION_READ_BANK_BRANCH>
    <BankBranchName>North Bank Branch</BankBranchName>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_READ_BANK_BRANCH>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Success</Description>
  </ResultRecord>
  <BankBranchRecord>
    <BankBranchName>North Bank Branch</BankBranchName>
    <BankBranchID>1234</BankBranchID>
    <CustomerID>North Bank</CustomerID>
  </BankBranchRecord>
</RESPONSE_READ_BANK_BRANCH>
```

**Example 2 - Failure**

**Input Transaction Format: (HTTP Get)**

...
Example Input Transaction: (HTTP Get)
https://kml-3242/CentranService/rest/bank-branch/WayOutBankBranch/data

Output Transaction:
Here, bank branch **WayOutBankBranch** does not exist in the Cencon database bank branch table.

```
<RESPONSE_READ_BANK_BRANCH>
  <TRANSACTION_READ_BANK_BRANCH>
    <BankBranchName>WayOutBankBranch</BankBranchName>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_READ_BANK_BRANCH>
  <ResultRecord>
    <Result>Failure</Result>
    <ErrorCode>RC_ERR_BANK_BRANCH_NOT_FOUND</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Failed to find the bank branch in the database bank branch table. The bank branch name is not in the database bank branch table.</Description>
  </ResultRecord>
</RESPONSE_READ_BANK_BRANCH>
```
16.3 Update Bank Branch

This transaction updates data for an existing bank branch in the database. The bank branch fields to be updated have to be specified in the input transaction. Those bank branch fields that are not specified in the input transaction will not changed from their current values. The numeric bank branch ID can not be changed because it is written as part of the security data to bank mode locks.

Transaction information required:

- Bank Branch Name
- Customer ID (Optional) - The new value for this field

**Note**

Calls to the Centran web service, whether REST or SOAP based, determine the Dispatcher ID based on your configured method of authentication with the Centran web service.

Transaction information returned:

**Success:**
Input transaction, followed by a result record (result, error code and description) and the updated bank branch record.

**Failure:**
Input transaction, followed by a result record (result, error code and description).
Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Invalid Bank Branch Name
- Bank Branch does not exist
- Customer does not exist
- Not authorized due to authorization role

**Example 1 - Success**

**Input Transaction Format: (HTTP Post)**

https://{host}/CentranService/rest/bank-branch/update

**Example Input Transaction: (HTTP Post)**

https://kml-3242/CentranService/rest/bank-branch/update

**Input Transaction: (HTTP Body)**

```xml
<TRANSACTION_UPDATE_BANK_BRANCH>
  <UpdateBankBranchRecord>
    <CustomerID>Eastern Bank</CustomerID>
    <BankBranchName>North East Bank Branch</BankBranchName>
  </UpdateBankBranchRecord>
  <DispatcherID/>
</TRANSACTION_UPDATE_BANK_BRANCH>
```

**Output Transaction:**

The output transaction has the original input transaction (TRANSACTION_UPDATE_BANK_BRANCH), a result record (indicating success) and the updated bank branch record with new Customer ID value.
Example 2 - Failure

Input Transaction Format: (HTTP Post)

https://{host}/CentranService/rest/bank-branch/update

Example Input Transaction: (HTTP Post)

https://kml-3242/CentranService/rest/bank-branch/update

Input Transaction: (HTTP Body)

<TRANSACTION_UPDATE_BANK_BRANCH>
  <UpdateBankBranchRecord>
    <CustomerID>Some Unknown Customer</CustomerID>
    <BankBranchName>North East Bank Branch</BankBranchName>
  </UpdateBankBranchRecord>
  <DispatcherID/>
</TRANSACTION_UPDATE_BANK_BRANCH>

Output Transaction:

The transaction fails because the Customer ID Some Unknown Customer does not exist in the Cencon database customer table.

<RESPONSE_UPDATE_BANK_BRANCH>
  <TRANSACTION_UPDATE_BANK_BRANCH>
    <UpdateBankBranchRecord>
      <CustomerID>Some Unknown Customer</CustomerID>
      <BankBranchName>North East Bank Branch</BankBranchName>
    </UpdateBankBranchRecord>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_UPDATE_BANK_BRANCH>
  <ResultRecord>
    <Result>Failure</Result>
    <ErrorCode>RC_ERR_CUSTOMER_NOT_FOUND</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>New customer Some Unknown Customer does not exist in the customer table.</Description>
  </ResultRecord>
</RESPONSE_UPDATE_BANK_BRANCH>
This transaction deletes a bank branch from the database.

**Transaction information required:**

- Bank Branch Name

**Note**

Calls to the Centran web service, whether REST or SOAP based, determine the Dispatcher ID based on your configured method of authentication with the Centran web service.

**Transaction information returned:**

**Success:**
- Input transaction, followed by a result record (result, error code and description).

**Failure:**
- Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Invalid bank branch name
- Bank branch does not exist
- Bank branch is still in use
- Not authorized due to authorization role

**Example 1 - Success**

**Input Transaction Format: (HTTP Post)**

```
https://{host}/CentranService/rest/bank-branch/delete
```

**Example Input Transaction: (HTTP Post)**

```
https://kml-3242/CentranService/rest/bank-branch/delete
```

**Input Transaction: (HTTP Body)**

```
<TRANSACTION_DELETE_BANK_BRANCH>
  <BankBranchName>North North West Bank Branch</BankBranchName>
  <DispatcherID/>
</TRANSACTION_DELETE_BANK_BRANCH>
```

**Output Transaction:**

```
<RESPONSE_DELETE_BANK_BRANCH>
  <TRANSACTION_DELETE_BANK_BRANCH>
    <BankBranchName>North North West Bank Branch</BankBranchName>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_DELETE_BANK_BRANCH>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Bank Branch North North West Bank Branch has been deleted successfully.</Description>
  </ResultRecord>
</RESPONSE_DELETE_BANK_BRANCH>
```
Example 2 - Failure

Input Transaction Format: (HTTP Post)

https://{host}/CentranService/rest/bank-branch/delete

Example Input Transaction: (HTTP Post)

https://kml-3242/CentranService/rest/bank-branch/delete

Input Transaction: (HTTP Body)

```xml
<TAXACTION_DELETE_BANK_BRANCH>
  <BankBranchName>Some Unknown Bank Branch</BankBranchName>
  <DispatcherID/>
</TAXACTION_DELETE_BANK_BRANCH>
```

Output Transaction:

```xml
<RESPONSE_DELETE_BANK_BRANCH>
  <TAXACTION_DELETE_BANK_BRANCH>
    <BankBranchName>Some Unknown Bank Branch</BankBranchName>
    <DispatcherID>CentranSS</DispatcherID>
  </TAXACTION_DELETE_BANK_BRANCH>
  <ResultRecord>
    <Result>Failure</Result>
    <ErrorCode>RC_ERR_BANK_BRANCH_NOT_FOUND</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Failed to find bank branch Some Unknown Bank Branch in the bank branch table.</Description>
  </ResultRecord>
</RESPONSE_DELETE_BANK_BRANCH>
```
This transaction queries a bank branch table for a set of bank branch records. The query record in the input transaction file contains a set of bank branch fields to create a query from. The query record also contains a flag indicating if 'like' search or 'exact' search is to be used. The query transaction attempts to work in a similar fashion as Cencon's 'Find Bank Branches' form to search for bank branches to be displayed in a bank branch report.

Transaction information required:

- Bank Branch Name
- Bank Branch ID minimum value (0-9999 for Gen 1, 0-2 Billion for Gen 2)
- Bank Branch ID maximum value (0-9999 for Gen 1, 0-2 Billion for Gen 2)
- Customer ID
- Search Exact flag

Note: If string fields such as Bank Branch Name or Customer ID are left blank, those fields are left out of the search query (CenTran does not search for bank branch records in which Bank Branch Name or Customer ID field is empty).

Transaction information returned:

Note

Calls to the Centran web service, whether REST or SOAP based, determine the Dispatcher ID based on your configured method of authentication with the Centran web service.

Transaction information returned:

Success:
Input transaction, followed by a result record (result, error code and description) and all the bank branch records matching the given search query. If no records are returned by the search query, the result of the transaction is still deemed a success.

Failure:
Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Dispatcher not authorized to do this operation
- Database error – failed to open bank branch table

Example 1 - Success

Input Transaction Format: (HTTP Post)

https://{host}/CentranService/rest/bank-branch/query

Example Input Transaction: (HTTP Post)

https://kml-3242/CentranService/rest/bank-branch/query

Input Transaction: (HTTP Body)

```xml
<TRANSACTION_BANK_BRANCH_QUERY>
  <BankBranchQueryRecord>
    <BankBranchIDMaximum>2900</BankBranchIDMaximum>
    <BankBranchIDMinimum>2800</BankBranchIDMinimum>
  </BankBranchQueryRecord>
  <DispatcherID/>
</TRANSACTION_BANK_BRANCH_QUERY>
```

Output Transaction:
By default, all fields except Customer Number are searched for values ‘like’ those given in the query record. For example, searching for Customer Name like ‘Cust’ will return all records whose Customer Name has ‘Cust’ as a substring. The search ‘exact’ option is available for the CustomerID field alone.

```
<RESPONSE_BANK_BRANCH_QUERY>
  <TRANSACTION_BANK_BRANCH_QUERY>
    <BankBranchQueryRecord>
      <BankBranchIDMaximum>2900</BankBranchIDMaximum>
      <BankBranchIDMinimum>2800</BankBranchIDMinimum>
    </BankBranchQueryRecord>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_BANK_BRANCH_QUERY>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Number of bank branch records matching the given query: 4.</Description>
  </ResultRecord>
  <BankBranchRecord>
    <BankBranchName>Bank of the West (2804)</BankBranchName>
    <BankBranchID>2804</BankBranchID>
    <CustomerID>Bank of the West</CustomerID>
  </BankBranchRecord>
  <BankBranchRecord>
    <BankBranchName>Bank of the West (2813)</BankBranchName>
    <BankBranchID>2813</BankBranchID>
    <CustomerID>Bank of the West</CustomerID>
  </BankBranchRecord>
  <BankBranchRecord>
    <BankBranchName>Bank of the West (2857)</BankBranchName>
    <BankBranchID>2857</BankBranchID>
    <CustomerID>Bank of the West</CustomerID>
  </BankBranchRecord>
  <BankBranchRecord>
    <BankBranchName>Bank of the West (2858)</BankBranchName>
    <BankBranchID>2858</BankBranchID>
    <CustomerID>Bank of the West</CustomerID>
  </BankBranchRecord>
</RESPONSE_BANK_BRANCH_QUERY>
```
16.6 Query Bank Branch Table Record Count

This transaction returns the number of records in the bank branch table matching the given query condition. This transaction uses the same format as the Bank Branch Table Query transaction.

**Example 1 - Success**

**Input Transaction Format: (HTTP Post)**

```
https://{host}/CentranService/rest/bank-branch/query-count
```

**Example Input Transaction: (HTTP Post)**

```
https://kml-3242/CentranService/rest/bank-branch/query-count
```

**Input Transaction:**

```xml
<TRANSACTION_BANK_BRANCH_QUERY_COUNT>
  <BankBranchQueryRecord>
    <BankBranchIDMaximum>2900</BankBranchIDMaximum>
    <BankBranchIDMinimum>2800</BankBranchIDMinimum>
  </BankBranchQueryRecord>
  <DispatcherID/>
</TRANSACTION_BANK_BRANCH_QUERY_COUNT>
```

**Output Transaction:**

```xml
<RESPONSE_BANK_BRANCH_QUERY_COUNT>
  <TRANSACTION_BANK_BRANCH_QUERY_COUNT>
    <BankBranchQueryRecord>
      <BankBranchIDMaximum>2900</BankBranchIDMaximum>
      <BankBranchIDMinimum>2800</BankBranchIDMinimum>
    </BankBranchQueryRecord>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_BANK_BRANCH_QUERY_COUNT>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Number of bank branch records matching the given query: 4.</Description>
  </ResultRecord>
  <QueryCount>4</QueryCount>
</RESPONSE_BANK_BRANCH_QUERY_COUNT>
```
17.1 Activity Log Table Query

This transaction queries an activity log table for a set of activity log records. The query record passed contains a set of activity log fields to create a query from. The record also contains a flag indicating if ‘like’ search or ‘exact’ search is to be used. The query transaction attempts to work in a similar fashion as Cencon’s ‘Find Activity Data’ form to search for audit or activity log records to be displayed in the activity log report.

Transaction information required:

All the fields listed below are optional. If no fields are present in the query record, then all the activity log records are retrieved from the activity log table.

- Event Time Date range (Event Time Start and Event Time End)
- Lock Name
- Route Name
- User ID
- Lock Mode
- Customer ID
- Serial Number Range (Serial Number Start and Serial Number End)
- ATM Serial Number
- Region
- Search Exact Flag

Note

If string fields such as Lock Name or Customer ID are left blank, those fields are left out of the search query (CenTran does not search for activity log records having an empty Lock Name or Customer ID field).

Note

Calls to the Centran web service, whether REST or SOAP based, determine the Dispatcher ID based on your configured method of authentication with the Centran web service.

Transaction information returned:

Success:

Input transaction, followed by a result record (result, error code and description) and all the activity log records (with selected fields) matching the given search query. If no records are returned by the search query, the result of the transaction is still deemed a success.

Failure:

Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Dispatcher not authorized to do this operation
- Database error - failed to open activity log table

Example 1 - Success

Input Transaction Format (HTTP Post):

https://{host}/CentranService/rest/event/query

Example Input Transaction (HTTP Post):

https://kml-3242/CentranService/rest/event/query

Example Input Transaction (HTTP Body):

<TRANSACTION_ACTIVITY_QUERY>
<AuditQueryRecord>
  <!-- char string -->
Output Transaction:
The transaction succeeds and returns a record which happens to be a reassign call event on lock VLK014.
<AuditRecord>
  <BankUserID>0</BankUserID>
  <BankBranchID>0</BankBranchID>
</AuditRecord>
</RESPONSE_ACTIVITY_QUERY>
This transaction returns the number of records in the activity log table query matching the given query condition. This transaction uses the same format as the Activity Log Table Query transaction.

**Example 1 - Success**

**Input Transaction Format (HTTP Post):**

```
https://{host}/CentranService/rest/event/query-count
```

**Example Input Transaction (HTTP Post):**

```
https://kml-3242/CentranService/rest/event/query-count
```

**Example Input Transaction (HTTP Body):**

```xml
<TRANSACTION_ACTIVITY_QUERY_COUNT>
    <AuditQueryRecord>
        <!-- char string -->
        <LockName>VLK014</LockName>
        <!-- char string -->
        <LockMode>F</LockMode>
        <!-- char string -->
        <RouteName></RouteName>
        <!-- char string -->
        <UserID>fjrb1</UserID>
        <!-- char string -->
        <CustomerID>ACustomer</CustomerID>
        <!-- char string -->
        <ATMSerialNumber>asdfasd</ATMSerialNumber>
        <!-- char string -->
        <Region>TestRegionD</Region>
        <!-- long -->
        <SerialNumberMinimum>530000</SerialNumberMinimum>
        <!-- long -->
        <SerialNumberMaximum>540000</SerialNumberMaximum>
        <!-- date -->
        <EventDateStart>2004-12-24T00:00:00</EventDateStart>
        <EventDateEnd>2004-12-24T23:55:00</EventDateEnd>
        <!-- bool -->
        <IfSearchExact>true</IfSearchExact>
    </AuditQueryRecord>
    <!-- char string -->
    <DispatcherID/>
</TRANSACTION_ACTIVITY_QUERY_COUNT>
```

**Output Transaction:**

```xml
<RESPONSE_ACTIVITY_QUERY_COUNT>
    <TRANSACTION_ACTIVITY_QUERY_COUNT xmlns="http://www.kabamas.com/CentranTransac.xsd">
        <AuditQueryRecord>
            <LockName>VLK014</LockName>
            <LockMode>F</LockMode>
            <RouteName></RouteName>
            <UserID>fjrb1</UserID>
            <CustomerID>ACustomer</CustomerID>
            <ATMSerialNumber>asdfasd</ATMSerialNumber>
            <Region>TestRegionD</Region>
            <SerialNumberMinimum>530000</SerialNumberMinimum>
            <SerialNumberMaximum>540000</SerialNumberMaximum>
            <EventDateStart>2004-12-24T00:00:00</EventDateStart>
            <EventDateEnd>2004-12-24T23:55:00</EventDateEnd>
        </AuditQueryRecord>
    </TRANSACTION_ACTIVITY_QUERY_COUNT>
</RESPONSE_ACTIVITY_QUERY_COUNT>
```
<IfSearchExact>true</IfSearchExact>
</AuditQueryRecord>
<DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_ACTIVITY_QUERY_COUNT>
<ResultRecord>
<Result>Success</Result>
<ErrorCode>RC_OK</ErrorCode>
<Description>Number of audit record/s found satisfying the search condition: 1.</Description>
</ResultRecord>
<QueryCount>1</QueryCount>
</RESPONSE_ACTIVITY_QUERY_COUNT>
This transaction operates in the same manner as the Activity Log Table Query, but is applied against the Activity Archive Log Table.

**Example 1 - Success**

**Input Transaction Format (HTTP Post):**

```plaintext
https://{host}/CentranService/rest/archived-event/query
```

**Example Input Transaction (HTTP Post):**

```plaintext
https://kml-3242/CentranService/rest/archived-event/query
```

**Example Input Transaction (HTTP Body):**

```xml
<TXN_ACTIVITY_ARCHIVE_QUERY>
  <AuditQueryRecord>
    <!-- char string -->
    <LockName>VLK</LockName>
    <!-- long -->
    <SerialNumberMinimum>530000</SerialNumberMinimum>
    <SerialNumberMaximum>540000</SerialNumberMaximum>
    <!-- date -->
    <EventDateStart>2004-12-24T00:00:00</EventDateStart>
    <EventDateEnd>2004-12-24T23:55:00</EventDateEnd>
    <!-- bool -->
    <IfSearchExact>0</IfSearchExact>
  </AuditQueryRecord>
  <!-- char string -->
  <DispatcherID/>
</TXN_ACTIVITY_ARCHIVE_QUERY>
```

**Output Transaction:**

The transaction returns all activity archive records matching the given search fields and also an additional search field – that of region being 'TestRegionD' because the dispatcher belongs to that local region.

```xml
<RESPONSE_ACTIVITY_ARCHIVE_QUERY>
  <TXN_ACTIVITY_ARCHIVE_QUERY xmlns="http://www.kaba-mas.com/CentranTransac.xsd">
    <AuditQueryRecord>
      <LockName>VLK</LockName>
      <SerialNumberMinimum>530000</SerialNumberMinimum>
      <SerialNumberMaximum>540000</SerialNumberMaximum>
      <EventDateStart>2004-12-24T00:00:00</EventDateStart>
      <EventDateEnd>2004-12-24T23:55:00</EventDateEnd>
      <IfSearchExact>0</IfSearchExact>
    </AuditQueryRecord>
    <DispatcherID>SuperUserTestRegionD</DispatcherID>
  </TXN_ACTIVITY_ARCHIVE_QUERY>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <Description>Audit archive record/s found satisfying the search condition.</Description>
  </ResultRecord>
  <AuditRecord xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/XMLSchema">
    <EventType>ENV_REASSIGN_CALL</EventType>
    <EventResult>0</EventResult>
    <EventDate>2004-12-24T19:47:18.234Z</EventDate>
  </AuditRecord>
</RESPONSE_ACTIVITY_ARCHIVE_QUERY>
```
<AuditRecord xsi:nil="true" />
<LogonUser1ID>CentranSS</LogonUser1ID>
<LogonUser2ID />
<LogonUser3ID />
<User1ID>fjrb1</User1ID>
<User2ID />
<LockName>VLK014</LockName>
<RouteName />
<LockMode>F</LockMode>
<CustomerID>ACustomer</CustomerID>
<ATMSerialNumber>asdfasd</ATMSerialNumber>
<Region>TestRegionD</Region>
<SerialNumber>532214</SerialNumber>
<BankBranchName />
<BankUserID>0</BankUserID>
<BankBranchID>0</BankBranchID>
</AuditRecord>

<AuditRecord xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <EventType>ENV_REASSIGN_CALL</EventType>
  <EventResult>0</EventResult>
  <EventDate>2004-12-24T19:47:18.456Z</EventDate>
  <PreviousDate xsi:nil="true" />
  <LogonUser1ID>CentranSS</LogonUser1ID>
  <LogonUser2ID />
  <LogonUser3ID />
  <User1ID>rzjack</User1ID>
  <User2ID>rzjill</User2ID>
  <LockName>VLK016</LockName>
  <RouteName>TestRte4</RouteName>
  <LockMode>R</LockMode>
  <CustomerID />
  <ATMSerialNumber />
  <Region>TestRegionD</Region>
  <SerialNumber>532016</SerialNumber>
  <BankBranchName />
  <BankUserID>0</BankUserID>
  <BankBranchID>0</BankBranchID>
</AuditRecord>
</RESPONSE_ACTIVITY_ARCHIVE_QUERY>
17.4 Activity Log Archive Table Query Record Count

This transaction operates in the same manner as the Activity Log Table Query Record Count, but is applied against the Activity Archive Log Table.

**Example 1 - Success**

**Input Transaction Format (HTTP Post):**

https://{host}/CentranService/rest/archived-event/query-count

**Example Input Transaction (HTTP Post):**

https://kml-3242/CentranService/rest/archived-event/query-count

**Example Input Transaction (HTTP Body):**

```
<TRANSACTION_ACTIVITY_ARCHIVE_QUERY_COUNT>
  <AuditQueryRecord>
    <!-- char string -->
    <LockName>VLK</LockName>
    <!-- long -->
    <SerialNumberMinimum>530000</SerialNumberMinimum>
    <SerialNumberMaximum>540000</SerialNumberMaximum>
    <!-- date -->
    <EventDateStart>2004-12-24T00:00:00</EventDateStart>
    <EventDateEnd>2004-12-24T23:55:00</EventDateEnd>
    <!-- bool -->
    <IfSearchExact>0</IfSearchExact>
  </AuditQueryRecord>
  <!-- char string -->
  <DispatcherID/>
</TRANSACTION_ACTIVITY_ARCHIVE_QUERY_COUNT>
```

**Output Transaction:**

```
<RESPONSE_ACTIVITY_ARCHIVE_QUERY_COUNT>
  <TRANSACTION_ACTIVITY_ARCHIVE_QUERY_COUNT xmlns="http://www.kabamas.com/CentranTransac.xsd">
    <AuditQueryRecord>
      <LockName>VLK</LockName>
      <SerialNumberMinimum>530000</SerialNumberMinimum>
      <SerialNumberMaximum>540000</SerialNumberMaximum>
      <EventDateStart>2004-12-24T00:00:00</EventDateStart>
      <EventDateEnd>2004-12-24T23:55:00</EventDateEnd>
      <IfSearchExact>0</IfSearchExact>
    </AuditQueryRecord>
    <DispatcherID>SuperUserTestRegionD</DispatcherID>
  </TRANSACTION_ACTIVITY_ARCHIVE_QUERY_COUNT>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <Description>Number of audit archive record/s found satisfying the search condition: 2.</Description>
  </ResultRecord>
  <QueryCount>2</QueryCount>
</RESPONSE_ACTIVITY_ARCHIVE_QUERY_COUNT>
```
Chapter 18 - Web Service Authorization Transactions (Beta)

18.1 Authorization Roles Table Query

This transaction queries the Authorization Roles table for a set of Authorization Role records. The input transaction file contains a query record which in turn contains a set of authorization role fields to create a query from. The authorization role query does not have a 'search like' option.

**Transaction information required:**

All the fields listed below are optional. If no fields are present in the query record, then all the authorization role records in the role table are retrieved.

- Authorization Role
- Description
- Enabled flag
- If Exclude Special Roles - This excludes roles such as FLM, Route, and Bank that are placeholders for lock key roles.

**Note**

Calls to the Centran web service, whether REST or SOAP based, determine the Dispatcher ID based on your configured method of authentication with the Centran web service.

**Transaction information returned:**

**Success:**

Input transaction, followed by a result record (result, error code and description) and all the role records matching the given search query. If no records are returned by the search query, the result of the transaction is still deemed a success.

**Failure:**

Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Dispatcher not authorized to do this operation
- Database error - failed to open authorization role table

**Example 1 - Success**

**Input Transaction Format: (HTTP Post)**

```
https://{host}/CentranService/rest/authorization-role/query
```

**Example Input Transaction: (HTTP Post)**

```
https://kml-3242/CentranService/rest/authorization-role/query
```

**Input Transaction: (HTTP Body)**

```
<TRANSACTION_AUTHORIZATION_ROLE_QUERY>
  <AuthorizationRoleQueryRecord>
    <IfAuthorizationRoleEnabled>true</IfAuthorizationRoleEnabled>
    <AuthorizationRole>Dispatcher</AuthorizationRole>
  </AuthorizationRoleQueryRecord>
  <DispatcherID/>
</TRANSACTION_AUTHORIZATION_ROLE_QUERY>
```

**Output Transaction:**

The transaction succeeds in finding and retrieving an 'Enabled' authorization role named 'Dispatcher'.

```
<RESPONSE_AUTHORIZATION_ROLE_QUERY>
```
<TRANSACTION_AUTHORIZATION_ROLE_QUERY>
  <AuthorizationRoleQueryRecord>
    <IfAuthorizationRoleEnabled>true</IfAuthorizationRoleEnabled>
    <AuthorizationRole>Dispatcher</AuthorizationRole>
  </AuthorizationRoleQueryRecord>
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_AUTHORIZATION_ROLE_QUERY>

<ResultRecord>
  <Result>Success</Result>
  <ErrorCode>RC_OK</ErrorCode>
  <IfRetryValid>false</IfRetryValid>
  <Description>Number of authorization role records matching the given query: 1.</Description>
</ResultRecord>

<AuthorizationRoleRecord>
  <AuthorizationRole>Dispatcher</AuthorizationRole>
  <AuthorizationRoleDescription>Used for normal dispatch and close operations.</AuthorizationRoleDescription>
  <IfAuthorizationRoleEnabled>true</IfAuthorizationRoleEnabled>
</AuthorizationRoleRecord>

</RESPONSE_AUTHORIZATION_ROLE_QUERY>
18.2 Authorization Roles Table Query Record Count

This transaction returns the number of records in the authorization roles table matching the given query condition. This transaction uses the same format as the Authorization Roles Table Query transaction.

**Example 1 - Success**

**Input Transaction Format: (HTTP Post)**

```
https://{host}/CentranService/rest/authorization-role/query-count
```

**Example Input Transaction: (HTTP Post)**

```
https://kml-3242/CentranService/rest/authorization-role/query-count
```

**Input Transaction: (HTTP Body)**

```
<TRANSACTION_AUTHORIZATION_ROLE_QUERY_COUNT>
  <AuthorizationRoleQueryRecord>
    <IfAuthorizationRoleEnabled>true</IfAuthorizationRoleEnabled>
    <AuthorizationRole>Dispatcher</AuthorizationRole>
  </AuthorizationRoleQueryRecord>
  <DispatcherID/>
</TRANSACTION_AUTHORIZATION_ROLE_QUERY_COUNT>
```

**Output Transaction:**

```
<RESPONSE_AUTHORIZATION_ROLE_QUERY_COUNT>
  <TRANSACTION_AUTHORIZATION_ROLE_QUERY_COUNT>
    <AuthorizationRoleQueryRecord>
      <IfAuthorizationRoleEnabled>true</IfAuthorizationRoleEnabled>
      <AuthorizationRole>Dispatcher</AuthorizationRole>
    </AuthorizationRoleQueryRecord>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_AUTHORIZATION_ROLE_QUERY_COUNT>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Number of authorization role records matching the given query: 1.</Description>
  </ResultRecord>
  <QueryCount>1</QueryCount>
</RESPONSE_AUTHORIZATION_ROLE_QUERY_COUNT>
```
Chapter 18 - Web Service Authorization Transactions (Beta)

18.3 Authorization Operation Names Table Query

This transaction queries the authorization operation names table for a set of authorization operation name records. The query record passed contains a set of operation names fields to create a query from. This query does not have a 'search like' option.

Transaction information required:

All the fields listed below are optional. If no fields are present in the query record, then all the authorization operation names records in the operation names table are retrieved.

- Authorization Operation Name
- Authorization Operation Category

Transaction information returned:

Success:
Input transaction, followed by a result record (result, error code and description) and all the operation names records matching the given search query. If no records are returned by the search query, the result of the transaction is still deemed a success.

Failure:
Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Dispatcher not authorized to do this operation
- Database error - failed to open authorization operation names table

Example 1 - Success

Input Transaction Format: (HTTP Post)

https://{host}/CentranService/rest/authorization-operation/query

Example Input Transaction: (HTTP Post)

https://kml-3242/CentranService/rest/authorization-operation/query

Input Transaction: (HTTP Body)

```
<TRANSACTION_AUTHORIZATION_OPERATION_QUERY>
  <AuthorizationOperationQueryRecord>
    <AuthorizationOperationCategory>Customer</AuthorizationOperationCategory>
  </AuthorizationOperationQueryRecord>
  <DispatcherID/>
</TRANSACTION_AUTHORIZATION_OPERATION_QUERY>
```

Output Transaction:

The transaction succeeds and all authorization operation names are retrieved.

```
<RESPONSE_AUTHORIZATION_OPERATION_QUERY>
  <TRANSACTION_AUTHORIZATION_OPERATION_QUERY>
    <AuthorizationOperationQueryRecord>
      <AuthorizationOperationCategory>Customer</AuthorizationOperationCategory>
    </AuthorizationOperationQueryRecord>
    <AuthorizationOperationQueryRecord>
      <AuthorizationOperationCategory>CustServ</AuthorizationOperationCategory>
    </AuthorizationOperationQueryRecord>
  </AuthorizationOperationQueryRecord>
</RESPONSE_AUTHORIZATION_OPERATION_QUERY>
```
<DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_AUTHORIZATION_OPERATION_QUERY>
<ResultRecord>
<Result>Success</Result>
<ErrorCode>RC_OK</ErrorCode>
<IfRetryValid>false</IfRetryValid>
<Description>Number of authorization operation name records matching the given query: 6.</Description>
</ResultRecord>
<AuthorizationOperationRecord>
<AuthorizationOperationName>Add Customer</AuthorizationOperationName>
<AuthorizationOperationCategory>Customer</AuthorizationOperationCategory>
</AuthorizationOperationRecord>
<AuthorizationOperationRecord>
<AuthorizationOperationName>Customer Table Query</AuthorizationOperationName>
<AuthorizationOperationCategory>Customer</AuthorizationOperationCategory>
</AuthorizationOperationRecord>
<AuthorizationOperationRecord>
<AuthorizationOperationName>Delete Customer</AuthorizationOperationName>
<AuthorizationOperationCategory>Customer</AuthorizationOperationCategory>
</AuthorizationOperationRecord>
<AuthorizationOperationRecord>
<AuthorizationOperationName>Read Customer Data</AuthorizationOperationName>
<AuthorizationOperationCategory>Customer</AuthorizationOperationCategory>
</AuthorizationOperationRecord>
<AuthorizationOperationRecord>
<AuthorizationOperationName>Rename Customer</AuthorizationOperationName>
<AuthorizationOperationCategory>Customer</AuthorizationOperationCategory>
</AuthorizationOperationRecord>
<AuthorizationOperationRecord>
<AuthorizationOperationName>Update Customer</AuthorizationOperationName>
<AuthorizationOperationCategory>Customer</AuthorizationOperationCategory>
</AuthorizationOperationRecord>
</RESPONSE_AUTHORIZATION_OPERATION_QUERY>
Chapter 18 - Web Service Authorization Transactions (Beta)

18.4 Authorization Operation Names Table Query Record Count

This transaction returns the number of records in the operation names table matching the given query condition. This transaction uses the same format as the Authorization Operation Names Table Query transaction.

**Example 1 - Success**

**Input Transaction Format: (HTTP Post)**

```
https://{host}/CentranService/rest/authorization-operation/query-count
```

**Example Input Transaction: (HTTP Post)**

```
https://kml-3242/CentranService/rest/authorization-operation/query-count
```

**Input Transaction: (HTTP Body)**

```
<TRANSACTION_AUTHORIZATION_OPERATION_QUERY_COUNT>
  <AuthorizationOperationQueryRecord>
    <AuthorizationOperationCategory>Customer</AuthorizationOperationCategory>
  </AuthorizationOperationQueryRecord>
  <DispatcherID/>
</TRANSACTION_AUTHORIZATION_OPERATION_QUERY_COUNT>
```

**Output Transaction:**

```
<RESPONSE_AUTHORIZATION_OPERATION_QUERY_COUNT>
  <TRANSACTION_AUTHORIZATION_OPERATION_QUERY_COUNT>
    <AuthorizationOperationQueryRecord>
      <AuthorizationOperationCategory>Customer</AuthorizationOperationCategory>
    </AuthorizationOperationQueryRecord>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_AUTHORIZATION_OPERATION_QUERY_COUNT>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Number of authorization operation name records matching the given query: 6.</Description>
  </ResultRecord>
  <QueryCount>6</QueryCount>
</RESPONSE_AUTHORIZATION_OPERATION_QUERY_COUNT>
```
Chapter 18 - Web Service Authorization Transactions (Beta)

18.5 Authorization Definition Table Query

This transaction queries the authorization definition table for a set of authorization definition records. The query record passed contains a set of definition fields to create a query from. The authorization definition query does not have a 'search like' option.

Transaction information required:

All the fields listed below are optional. If no fields are present in the query record, then all the authorization definition records in the definition table are retrieved.

- Authority Role
- Operation Name
- Operation Type
- Operation Parameter 1

Transaction information returned:

Success:
Input transaction, followed by a result record (result, error code and description) and all the authorization definition records matching the given search query. If no records are returned by the search query, the result of the transaction is still deemed a success.

Failure:
Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Dispatcher not authorized to do this operation
- Database error - failed to open authorization definition table

Example 1 - Success

Input Transaction Format: (HTTP Post)

https://{host}/CentranService/rest/authorization-definition/query

Example Input Transaction: (HTTP Post)

https://kml-3242/CentranService/rest/authorization-definition/query

Input Transaction: (HTTP Body)

```
<TRANSACTION_AUTHORIZATION_DEFINITION_QUERY>
  <AuthorizationDefinitionQueryRecord>
    <AuthorizationOperationType>FLM</AuthorizationOperationType>
    <AuthorizationOperationName>Activate Lock</AuthorizationOperationName>
  </AuthorizationDefinitionQueryRecord>
  <DispatcherID/>
</TRANSACTION_AUTHORIZATION_DEFINITION_QUERY>
```

Output Transaction:

The transaction successfully retrieves all the roles authorized to activate a lock in FLM mode.

```
<RESPONSE_AUTHORIZATION_DEFINITION_QUERY>
  <TRANSACTION_AUTHORIZATION_DEFINITION_QUERY>
    <AuthorizationDefinitionQueryRecord>
```

Note

Calls to the Centran web service, whether REST or SOAP based, determine the Dispatcher ID based on your configured method of authentication with the Centran web service.
<AuthorizationDefinitionQueryRecord>
  <AuthorizationOperationType>FLM</AuthorizationOperationType>
  <AuthorizationOperationName>Activate Lock</AuthorizationOperationName>
</AuthorizationDefinitionQueryRecord>
<DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_AUTHORIZATION_DEFINITION_QUERY>
<ResultRecord>
  <Result>Success</Result>
  <ErrorCode>RC_OK</ErrorCode>
  <IfRetryValid>false</IfRetryValid>
  <Description>Number of authorization definition records matching the given query: 3.</Description>
</ResultRecord>
<AuthorizationDefinitionRecord>
  <AuthorizationRole>Activate Only</AuthorizationRole>
  <AuthorizationOperationName>Activate Lock</AuthorizationOperationName>
  <AuthorizationOperationType>FLM</AuthorizationOperationType>
  <AuthorizationOperationParameter1/>
</AuthorizationDefinitionRecord>
<AuthorizationDefinitionRecord>
  <AuthorizationRole>F/R Mode Basic Functions</AuthorizationRole>
  <AuthorizationOperationName>Activate Lock</AuthorizationOperationName>
  <AuthorizationOperationType>FLM</AuthorizationOperationType>
  <AuthorizationOperationParameter1/>
</AuthorizationDefinitionRecord>
<AuthorizationDefinitionRecord>
  <AuthorizationRole>Supervisor</AuthorizationRole>
  <AuthorizationOperationName>Activate Lock</AuthorizationOperationName>
  <AuthorizationOperationType>FLM</AuthorizationOperationType>
  <AuthorizationOperationParameter1/>
</AuthorizationDefinitionRecord>
</RESPONSE_AUTHORIZATION_DEFINITION_QUERY>
This transaction returns the number of records in the authorization definition table matching the given query condition. This transaction uses the same format as the Authorization Definition Table Query transaction.

**Example 1 - Success**

**Input Transaction Format: (HTTP Post)**

```plaintext
https://{host}/CentranService/rest/authorization-definition/query-count
```

**Example Input Transaction: (HTTP Post)**

```plaintext
https://kml-3242/CentranService/rest/authorization-definition/query-count
```

**Input Transaction: (HTTP Body)**

```xml
<TRANSACTION_AUTHORIZATION_DEFINITION_QUERY_COUNT>
  <AuthorizationDefinitionQueryRecord>
    <AuthorizationOperationType>FLM</AuthorizationOperationType>
    <AuthorizationOperationName>Activate Lock</AuthorizationOperationName>
  </AuthorizationDefinitionQueryRecord>
  <DispatcherID/>
</TRANSACTION_AUTHORIZATION_DEFINITION_QUERY_COUNT>
```

**Output Transaction:**

```xml
<RESPONSE_AUTHORIZATION_DEFINITION_QUERY_COUNT>
  <TRANSACTION_AUTHORIZATION_DEFINITION_QUERY_COUNT>
    <AuthorizationDefinitionQueryRecord>
      <AuthorizationOperationType>FLM</AuthorizationOperationType>
      <AuthorizationOperationName>Activate Lock</AuthorizationOperationName>
    </AuthorizationDefinitionQueryRecord>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_AUTHORIZATION_DEFINITION_QUERY_COUNT>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Number of audit records matching the given query: 3.</Description>
  </ResultRecord>
  <QueryCount>3</QueryCount>
</RESPONSE_AUTHORIZATION_DEFINITION_QUERY_COUNT>
```
Chapter 19 - Web Service Region Transactions (Beta)

19.1 Add Region

This transaction adds a region to the Cencon database region table. The region name must be a unique value.

Both locks and users can be assigned to a region. If a region has assigned locks and users, it can't be deleted.

If region control is set to be active in the Cencon system, then regions are used to restrict what data can be seen by those dispatch users without authorization to view information outside of their assigned region. Additionally, lock users can only be dispatched or assigned to locks within the same assigned region.

The Cencon system has two aspects of authorization. The first is the concept of authorization roles, which restricts what operations or transactions a user can do. The second is the concept of regions, which restricts what set of information a user has access to or what locks a lock user can be dispatched / assigned to. Region control can be set on or off, depending on your operational requirements.

There are two basic categories of users in the Cencon system. The first basic category is the lock users (FLM / Route / Bank) who are dispatched to open locks, or are assigned to be able to open a lock in bank mode. The second basic category is the Cencon / Centran logon users, which can log onto either Cencon or access Centran to do management and lock dispatch operations.

Region control affects the category of lock users by restricting what locks the users can be dispatched or assigned to.

Region control affects the category of Cencon / Centran logon users by restricting what locks and users the log on user can view in Cencon or do operations to.

Individual regions have a flag associated with it, called region type. If the region type is 0, or regional, then the region affects both lock users and Cencon / Centran logon users. If the region type is 1, or global, then the region affects lock users being dispatched / assigned to locks in the same region, but does not affect Cencon / Centran logon users being able to view or manage information.

Having a region that is set as global, with a region type of 1, allows you to have a region assigned to Cencon / Centran log on users at your corporate headquarters that are not restricted by region control. The region control affects lock users and locks in the same way, and affects Cencon / Centran log on users in other regions in the same way, but your Cencon / Centran log on users assigned to a region set as global are not affected.

Transaction information required:

- Region Name (Unique 64 character identifier)
- Region Type (1 is global, 0 is regional) (Optional, defaults to 0, regional)

**Note**

Calls to the Centran web service, whether REST or SOAP based, determine the Dispatcher ID based on your configured method of authentication with the Centran web service.

Transaction information returned:

**Success:**

Input transaction, followed by a result record (result, error code and description).

**Failure:**

Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Invalid Region Name
- Region already exists
- Not authorized due to authorization role

**Example 1 - Success**

**Input Transaction Format: (HTTP Post)**

https://{host}/CentranService/rest/region/add
Example Input Transaction: (HTTP Post)

https://kml-3242/CentranService/rest/region/add

Input Transaction: (HTTP Body)

```xml
<TRANSACTION_ADD_REGION>
  <RegionRecord>
    <RegionName>Nashville</RegionName>
    <RegionType>0</RegionType>
  </RegionRecord>
  <DispatcherID/>
</TRANSACTION_ADD_REGION>
```

Output Transaction:

The region is added successfully to the region table in the database. The output transaction has the original input transaction (TRANSACTION_ADD_REGION) and a result record (indicating success).

```xml
<RESPONSE_ADD_REGION>
  <TRANSACTION_ADD_REGION>
    <RegionRecord>
      <RegionName>Nashville</RegionName>
      <RegionType>0</RegionType>
    </RegionRecord>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_ADD_REGION>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Region Nashville successfully added to the database.</Description>
  </ResultRecord>
</RESPONSE_ADD_REGION>
```

Example 2 - Failure

Input Transaction Format: (HTTP Post)

https://{host}/CentranService/rest/region/add

Example Input Transaction: (HTTP Post)

https://kml-3242/CentranService/rest/region/add

Input Transaction: (HTTP Body)

```xml
<TRANSACTION_ADD_REGION>
  <RegionRecord>
    <RegionName>Kentucky</RegionName>
    <RegionType>0</RegionType>
  </RegionRecord>
  <DispatcherID/>
</TRANSACTION_ADD_REGION>
```

Output Transaction:

In this example, region Kentucky already exists in the region table.

```xml
<RESPONSE_ADD_REGION>
  <TRANSACTION_ADD_REGION>
    <RegionRecord>
      <RegionName>Kentucky</RegionName>
      <RegionType>0</RegionType>
    </RegionRecord>
    <DispatcherID/>
  </TRANSACTION_ADD_REGION>
  <ResultRecord>
    <Result>Failure</Result>
    <ErrorCode>RC_RegionAlreadyExists</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Region Kentucky already exists in the database.</Description>
  </ResultRecord>
</RESPONSE_ADD_REGION>
```
<RegionRecord>
    <RegionName>Kentucky</RegionName>
    <RegionType>0</RegionType>
</RegionRecord>
<DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_ADD_REGION>
<ResultRecord>
    <Result>Failure</Result>
    <ErrorCode>RC_ERR_ADD_REGION_ALREADY.Exists</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Region Kentucky already exists.</Description>
</ResultRecord>
</RESPONSE_ADD_REGION>
Chapter 19 - Web Service Region Transactions (Beta)

19.2 Read Region

This transaction reads a region from the database.

**Transaction information required:**

- Region Name

**Note**

Calls to the Centran web service, whether REST or SOAP based, determine the Dispatcher ID based on your configured method of authentication with the Centran web service.

**Transaction information returned:**

**Success:**

Input transaction, followed by a result record (result, error code and description) and the region record.

**Failure:**

Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Region does not exist
- Not authorized due to authorization role

**Example 1 - Success**

**Input Transaction Format: (HTTP Get)**

https://{host}/CentranService/rest/region/{regionname}/data

**Example Input Transaction: (HTTP Get)**

https://kml-3242/CentranService/rest/region/East Bank/data

**Output Transaction:**

```
<RESPONSE_READ_REGION>
  <TRANSACTION_READ_REGION>
    <RegionName>East Bank</RegionName>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_READ_REGION>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Success</Description>
  </ResultRecord>
  <RegionRecord>
    <RegionName>East Bank</RegionName>
    <RegionType>1</RegionType>
  </RegionRecord>
</RESPONSE_READ_REGION>
```

**Example 2 - Failure**

**Input Transaction Format: (HTTP Get)**

https://{host}/CentranService/rest/region/{regionname}/data
Example Input Transaction: (HTTP Get)

https://kml-3242/CentranService/rest/region/NotValidRegion/data

Output Transaction:

Here, region **NotValidRegion** does not exist in the Cencon database region table.

```xml
<RESPONSE_READ_REGION>
  <TRANSACTION_READ_REGION>
    <RegionName>NotValidRegion</RegionName>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_READ_REGION>
  <ResultRecord>
    <Result>Failure</Result>
    <ErrorCode>RC_ERR_REGION_NOT_FOUND</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Failed to find the region in the database region table. The region name is not in the database region table.</Description>
  </ResultRecord>
</RESPONSE_READ_REGION>
```
19.3 Update Region

This transaction updates data for an existing region in the database. The region fields to be updated have to be specified in the input transaction. Those region fields that are not specified in the input transaction will not changed from their current values. The only region field that can be updated is the region type flag for global versus regional.

Transaction information required:

- Region Name
- Region Type (1 is global, 0 is regional) (Optional)

Transaction information returned:

**Success:**
Input transaction, followed by a result record (result, error code and description) and the updated region record.

**Failure:**
Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Invalid Region Name
- Region does not exist
- Not authorized due to authorization role

**Example 1 - Success**

Input Transaction Format: (HTTP Post)

https://{host}/CentranService/rest/region/update

Example Input Transaction: (HTTP Post)

https://kml-3242/CentranService/rest/region/update

Input Transaction: (HTTP Body)

```xml
<TRANSACTION_UPDATE_REGION>
  <UpdateRegionRecord>
    <RegionName>Kentucky</RegionName>
    <RegionType>1</RegionType>
  </UpdateRegionRecord>
</TRANSACTION_UPDATE_REGION>
```

Output Transaction:

The output transaction has the original input transaction (TRANSACTION_UPDATE_REGION), a result record (indicating success) and the updated region record with new region type value.

```xml
<RESPONSE_UPDATE_REGION>
  <TRANSACTION_UPDATE_REGION>
    <UpdateRegionRecord>
      <RegionName>Kentucky</RegionName>
      <RegionType>1</RegionType>
    </UpdateRegionRecord>
  </TRANSACTION_UPDATE_REGION>
</RESPONSE_UPDATE_REGION>
```
Example 2 - Failure

**Input Transaction Format: (HTTP Post)**

```plaintext
https://{host}/CentranService/rest/region/update
```

**Example Input Transaction: (HTTP Post)**

```plaintext
https://kml-3242/CentranService/rest/region/update
```

**Input Transaction: (HTTP Body)**

```xml
<TRANSACTION_UPDATE_REGION>
  <UpdateRegionRecord>
    <RegionName>NoValidRegion</RegionName>
    <RegionType>1</RegionType>
  </UpdateRegionRecord>
  <DispatcherID/>
</TRANSACTION_UPDATE_REGION>
```

**Output Transaction:**

The transaction fails because the region name **NoValidRegion** does not exist in the Cencon database region table.

```xml
<RESPONSE_UPDATE_REGION>
  <TRANSACTION_UPDATE_REGION>
    <UpdateRegionRecord>
      <RegionName>NoValidRegion</RegionName>
      <RegionType>1</RegionType>
    </UpdateRegionRecord>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_UPDATE_RECORD>
  <ResultRecord>
    <Result>Failure</Result>
    <ErrorCode>RC_ERR_REGION_NOT_FOUND</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Failed to find region NoValidRegion in the region table.</Description>
  </ResultRecord>
</RESPONSE_UPDATE_REGION>
```
This transaction deletes a region from the database.

**Transaction information required:**

- Region Name

**Note**

Calls to the Centran web service, whether REST or SOAP based, determine the Dispatcher ID based on your configured method of authentication with the Centran web service.

**Transaction information returned:**

**Success:**
Input transaction, followed by a result record (result, error code and description).

**Failure:**
Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Invalid Region Name
- Region does not exist
- Not authorized due to authorization role

**Example 1 - Failure**

**Input Transaction Format: (HTTP Post)**

```
https://{host}/CentranService/rest/region/delete
```

**Example Input Transaction: (HTTP Post)**

```
https://kml-3242/CentranService/rest/region/delete
```

**Input Transaction: (HTTP Body)**

```
<TRANSACTION_DELETE_REGION>
  <RegionName>NoRegion</RegionName>
  <DispatcherID/>
</TRANSACTION_DELETE_REGION>
```

**Output Transaction:**

```
<RESPONSE_DELETE_REGION>
  <TRANSACTION_DELETE_REGION>
    <RegionName>NoRegion</RegionName>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_DELETE_REGION>
  <ResultRecord>
    <Result>Failure</Result>
    <ErrorCode>RC_ERR_REGION_NOT_FOUND</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Failed to find region NoRegion in the region table.</Description>
  </ResultRecord>
</RESPONSE_DELETE_REGION>
```
Example 2 - Success

**Input Transaction Format: (HTTP Post)**

```plaintext
https://{host}/CentranService/rest/region/delete
```

**Example Input Transaction: (HTTP Post)**

```plaintext
https://kml-3242/CentranService/rest/region/delete
```

**Input Transaction: (HTTP Body)**

```xml
<TRANSACTION_DELETE_REGION>
   <RegionName>North East Bank Region</RegionName>
   <DispatcherID/>
</TRANSACTIONDELETE_REGION>
```

**Output Transaction:**

```xml
<RESPONSE_DELETE_REGION>
   <TRANSACTIONDELETE_REGION>
      <RegionName>North East Bank Region</RegionName>
      <DispatcherID>CentranSS</DispatcherID>
   </TRANSACTIONDELETE_REGION>
   <ResultRecord>
      <Result>Success</Result>
      <ErrorCode>RC_OK</ErrorCode>
      <IfRetryValid>false</IfRetryValid>
      <Description>Region North East Bank Region has been deleted successfully.</Description>
   </ResultRecord>
</RESPONSE_DELETE_REGION>
```
This transaction queries the region table for a set of region records. The query record passed contains a set of region fields to create a query from. The region query does not have a ‘like search’ option.

Transaction information required:

All the fields listed below are optional. If no fields are present in the query record, then all the region records are retrieved from the region table.

- Region Name
- Region Type

Note
Calls to the Centran web service, whether REST or SOAP based, determine the Dispatcher ID based on your configured method of authentication with the Centran web service.

Transaction information returned:

Success:
Input transaction, followed by a result record (result, error code and description) and all the region records matching the given search query. If no records are returned by the search query, the result of the transaction is still deemed a success.

Failure:
Input transaction, followed by a result record (result, error code and description).

Examples of Failure Conditions (for an extensive list with error codes, refer to Appendix A):

- Dispatcher not authorized to do this operation
- Database error - failed to open region table

Example 1 - Success

Input Transaction Format: (HTTP Post)

https://{host}/CentranService/rest/region/query

Example Input Transaction: (HTTP Post)

https://kml-3242/CentranService/rest/region/query

Example Input Transaction: (HTTP Body)

```xml
<TRANSACTION_REGION_QUERY>
  <RegionQueryRecord>
    <RegionName>East</RegionName>
  </RegionQueryRecord>
  <DispatcherID/>
</TRANSACTION_REGION_QUERY>
```

Output Transaction:
The transaction retrieves all regions that have East in the name.

```xml
<RESPONSE_REGION_QUERY>
  <TRANSACTION_REGION_QUERY>
    <RegionQueryRecord>
      <RegionName>East</RegionName>
    </RegionQueryRecord>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_REGION_QUERY>
</RESPONSE_REGION_QUERY>
```
<ResultRecord>
  <Result>Success</Result>
  <ErrorCode>RC_OK</ErrorCode>
  <IfRetryValid>false</IfRetryValid>
  <Description>Number of region records matching the given query: 1.</Description>
</ResultRecord>
<RegionRecord>
  <RegionName>East Bank</RegionName>
  <RegionType>1</RegionType>
</RegionRecord>
</RESPONSE_REGION_QUERY>
19.2 Region Table Query Record Count

This transaction returns the number of records in the region table query matching the given query condition. This transaction uses the same format as the Region Table Query transaction.

**Example 1 - Success**

**Input Transaction Format: (HTTP Post)**

```
https://{host}/CentranService/rest/region/query-count
```

**Example Input Transaction: (HTTP Post)**

```
https://kml-3242/CentranService/rest/region/query-count
```

**Example Input Transaction: (HTTP Body)**

```
<TRANSACTION_REGION_QUERY_COUNT>
  <RegionQueryRecord>
    <RegionType>0</RegionType>
  </RegionQueryRecord>
  <DispatcherID/>
</TRANSACTION_REGION_QUERY_COUNT>
```

**Output Transaction:**

```
<RESPONSE_REGION_QUERY_COUNT>
  <TRANSACTION_REGION_QUERY_COUNT>
    <RegionQueryRecord>
      <RegionType>0</RegionType>
    </RegionQueryRecord>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_REGION_QUERY_COUNT>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Number of region records matching the given query: 19.</Description>
  </ResultRecord>
  <QueryCount>19</QueryCount>
</RESPONSE_REGION_QUERY_COUNT>
```
This transaction is used to query the hardware and operational status of a Cencon Gen 2 or higher lock that is connected to a network IP address.

The network connection to the lock can be through an ATM computer running the Cencon ATM Agent software, or through an ethernet to serial adapter for the Cencon lock.

**Transaction information required:**

- Lock IP Address and Port - Specifies the lock to connect to from Centran to read the lock status from.
- Lock Communications ID - Specifies an alternate identification of a lock to connect to from Centran to read the lock status. This is to support alternate methods of handling remote communications with locks for various network topologies.
- Lock Communications Method - Specifies the method of communication to be used to communicate with the lock. The default method is by TCP/IP network communications. This is specified by the value 'Tcp'.

**Note**

Calls to the Centran web service, whether REST or SOAP based, determine the Dispatcher ID based on your configured method of authentication with the Centran web service.

**Transaction information returned:**

**Success:**

- Result record indicating success
- Lock operational status record
- Lock hardware status record
- Up to three records with lock mode status record and matching lock record data from the Cencon database, for each mode of the lock you have security access to in your Cencon database.

**Failure:**

- Result record indicating failure

**Example**

**Input Transaction Format: (HTTP Post)**

```plaintext```
https://{host}/CentranService/rest/lock/status
```

**Example Input Transaction: (HTTP Post)**

```plaintext```
https://kml-3242/CentranService/rest/lock/status
```

**Example Input Transaction: (HTTP Body)**

```xml```
<TRANSACTION_LOCK_REMOTE_STATUS>
  <IPAddress>10.108.6.121:35005</IPAddress>
  <CommunicationsID/>
  <CommunicationsMethod>Tcp</CommunicationsMethod>
  <DispatcherID/>
</TRANSACTION_LOCK_REMOTE_STATUS>
```

**Output Transaction:**
<RESPONSE_LOCK_REMOTE_STATUS>
  <TRANSACTION_LOCK_REMOTE_STATUS>
    <IPAddress>10.108.6.121:35005</IPAddress>
    <CommunicationsID/>
    <CommunicationsMethod>Tcp</CommunicationsMethod>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_LOCK_REMOTE_STATUS>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Lock status queried from lock successfully.</Description>
  </ResultRecord>
  <LockRemoteStatusRecord>
    <ProductFamily>2</ProductFamily>
    <ProductCode>2</ProductCode>
    <MajorVersion>2</MajorVersion>
    <MinorVersion>0</MinorVersion>
    <BuildVersion>824</BuildVersion>
    <SerialNumber>001000107</SerialNumber>
    <IfDuressOpenInProgress>false</IfDuressOpenInProgress>
    <IfDelayedOpenInProgress>false</IfDelayedOpenInProgress>
    <IfBoltRetracted>false</IfBoltRetracted>
    <IfShelvedOpenInProgress>false</IfShelvedOpenInProgress>
    <IfLockOutInProgress>false</IfLockOutInProgress>
    <IfBoltExtendedDoorOpen>false</IfBoltExtendedDoorOpen>
    <IfRemoteDisable>false</IfRemoteDisable>
    <LockFLMModeActivationStatus>ActivateSingleUser</LockFLMModeActivationStatus>
    <IfLockFLMModeActive>true</IfLockFLMModeActive>
    <LockRouteModeActivationStatus>ActivateSingleUser</LockRouteModeActivationStatus>
    <IfLockRouteModeActive>true</IfLockRouteModeActive>
    <LockBankModeActivationStatus>ActivateSingleUser</LockBankModeActivationStatus>
    <IfLockBankModeActive>true</IfLockBankModeActive>
    <LockOpeningOdometer>104</LockOpeningOdometer>
    <AuditEventCount>409</AuditEventCount>
    <ListLockRemoteStatusErrorHistoryRecord>
      <LockRemoteStatusErrorHistoryRecord>
        <LockErrorTransaction>iButton combination resync data write error</LockErrorTransaction>
        <LockRemoteStatusErrorHistoryRecord>
        <LockErrorTransaction>Reading Housekeeping Record</LockErrorTransaction>
        <LockRemoteStatusErrorHistoryRecord>
        <LockErrorTransaction>iButton combination resync data write error</LockErrorTransaction>
        <LockRemoteStatusErrorHistoryRecord>
        <LockErrorTransaction>Key-type mismatch Error</LockErrorTransaction>
        <LockRemoteStatusErrorHistoryRecord>
        <LockErrorTransaction>User is Out of their 'Time-Window'</LockErrorTransaction>
        <LockRemoteStatusErrorHistoryRecord>
      </ListLockRemoteStatusErrorHistoryRecord>
  </LockRemoteStatusRecord>
</RESPONSE_LOCK_REMOTE_STATUS>
<LockErrorTransaction>User is Out of their 'Time-Window'</LockErrorTransaction>
</LockRemoteStatusErrorHistoryRecord>
<LockErrorTransaction>Bank User not found in Lock List</LockErrorTransaction>
</LockRemoteStatusErrorHistoryRecord>
</LockRemoteStatusErrorHistoryRecord>
<LockErrorTransaction>Bank User not found in Lock List</LockErrorTransaction>
</LockRemoteStatusErrorHistoryRecord>
</LockRemoteStatusErrorHistoryRecord>
<LockErrorTransaction>Last Audit record not an 'Open' Audit</LockErrorTransaction>
</LockRemoteStatusErrorHistoryRecord>
</LockRemoteStatusErrorHistoryRecord>
<LockErrorTransaction>Bank User not found in Lock List</LockErrorTransaction>
</LockRemoteStatusErrorHistoryRecord>
</LockRemoteStatusErrorHistoryRecord>
<AuditEventOdometer>0</AuditEventOdometer>
<IfDoorSensorConnectedOnOpen>invalid</IfDoorSensorConnectedOnOpen>
<IfBoltWorksSensorConnectedOnOpen>invalid</IfBoltWorksSensorConnectedOnOpen>
<IfRemoteAdministrationEnabled>invalid</IfRemoteAdministrationEnabled>
</LockRemoteStatusRecord>
<LockRemoteHardwareStatusRecord>
<LockKeyReaderStatus>NoKeyPresent</LockKeyReaderStatus>
<LockKeyBoardStatus>KeyBoardPresent_NoKeysHeld</LockKeyBoardStatus>
<LastKeyPressed>0</LastKeyPressed>
<LockDisplayStatus>DisplaySuccessfullyCleared</LockDisplayStatus>
<LockCamPositionSensorStatus>CamSwitchIsOpen</LockCamPositionSensorStatus>
<SuperCapVoltage>5.8</SuperCapVoltage>
<ClockBatteryVoltage>3.076</ClockBatteryVoltage>
<LockDoorSensorStatus>DoorSensorNotConnected</LockDoorSensorStatus>
<LockDisableInputStatus>LockEnabled</LockDisableInputStatus>
<LockPowerSupplyStatus>PowerSupplyGood</LockPowerSupplyStatus>
</LockRemoteHardwareStatusRecord>
<LockRemoteModeStatusAndDatabaseRecord>
</LockRemoteModeStatusRecord>
<LockModeStatus>Closed</LockModeStatus>
<LockModeOpeningOdometer>6</LockModeOpeningOdometer>
<LockCurrentUserCount>0</LockCurrentUserCount>
<LockMaximumUserCount>0</LockMaximumUserCount>
<TimeDelayBeforeOpenMinutes>0</TimeDelayBeforeOpenMinutes>
<TimeDelayWindowDurationMinutes>0</TimeDelayWindowDurationMinutes>
<UnmodifiedOpeningCloseSeal>0686</UnmodifiedOpeningCloseSeal>
</LockRemoteModeStatusAndDatabaseRecord>
<LockRemoteModeStatusRecord>
<LockModeStatus>Closed</LockModeStatus>
<LockModeOpeningOdometer>6</LockModeOpeningOdometer>
<LockCurrentUserCount>0</LockCurrentUserCount>
<LockMaximumUserCount>0</LockMaximumUserCount>
<TimeDelayBeforeOpenMinutes>0</TimeDelayBeforeOpenMinutes>
<TimeDelayWindowDurationMinutes>0</TimeDelayWindowDurationMinutes>
<UnmodifiedOpeningCloseSeal>0686</UnmodifiedOpeningCloseSeal>
</LockRemoteModeStatusRecord>
</CanType>04</CanType>
<LockRemoteModeStatusAndDatabaseRecord>
  <LockModeStatusRecord>
    <LockModeStatus>Closed</LockModeStatus>
    <LockModeOpeningOdometer>0</LockModeOpeningOdometer>
    <LockCurrentUserCount>0</LockCurrentUserCount>
    <LockMaximumUserCount>0</LockMaximumUserCount>
    <TimeDelayBeforeOpenMinutes>0</TimeDelayBeforeOpenMinutes>
    <TimeDelayWindowDurationMinutes>0</TimeDelayWindowDurationMinutes>
    <UnmodifiedOpeningCloseSeal>7914</UnmodifiedOpeningCloseSeal>
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  <LockRemoteModeStatusRecord>
    <NetworkAddress>10.108.6.121</NetworkAddress>
    <NetworkPort>35005</NetworkPort>
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    <DisplayIssuedComboUser1Seq2/>
    <DisplayIssuedComboUser1Seq3/>
    <DisplayIssuedComboUser2Seq1/>
    <DisplayIssuedComboUser2Seq2/>
    <DisplayIssuedComboUser2Seq3/>
  </LockRemoteModeStatusRecord>
</LockRemoteModeStatusAndDatabaseRecord>
<LockRemoteModeStatusRecord>
  <LockRecord>
    <LockName>Gen2Lock 1000107</LockName>
    <RecordType>A</RecordType>
    <StartDate>2012-01-23T15:54:02.407Z</StartDate>
    <LastUsedDate>2012-01-23T16:06:28.397Z</LastUsedDate>
    <CustomerNumber>502460</CustomerNumber>
    <LockMode>R</LockMode>
    <IfDualMode>false</IfDualMode>
    <SerialNumber>001000107</SerialNumber>
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    <IfLockOpen>false</IfLockOpen>
    <IfForcedClosed>false</IfForcedClosed>
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    <IfRoute3Issued>false</IfRoute3Issued>
    <IfNoAlarm>false</IfNoAlarm>
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    <PreviousSeal>12603</PreviousSeal>
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    <PreviousRouteSeal3>0</PreviousRouteSeal3>
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    <PreviousComboUser1Seq2>0</PreviousComboUser1Seq2>
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    <OriginalSerialNumber>000000</OriginalSerialNumber>
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    <Description3>#34</Description3>
    <Description4>Joe Bob Jr.</Description4>
    <CustomerID>North Bank</CustomerID>
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    <UserDefined1>Cylinder</UserDefined1>
    <UserDefined2>Joe Bob Sr.</UserDefined2>
    <UserDefined3>Joe Bob Jr. the 2nd</UserDefined3>
    <UserDefined4>Jane Bob</UserDefined4>
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    <Description4>Joe Bob Jr.</Description4>
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    <UserDefined2>Joe Bob Sr.</UserDefined2>
    <UserDefined3>Joe Bob Jr. the 2nd</UserDefined3>
    <UserDefined4>Jane Bob</UserDefined4>
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<ServiceBranch>North Bank Service</ServiceBranch>
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<State>Kentucky</State>
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<LockActivationStatus>gen2</LockActivationStatus>
<LockDispatchStatus/>
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<DuressDate/>
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<NetworkAddress>10.108.6.121</NetworkAddress>
<NetworkPort>35005</NetworkPort>
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<DisplayIssuedComboUser1Seq2/>
<DisplayIssuedComboUser1Seq3/>
<DisplayIssuedComboUser2Seq1/>
<DisplayIssuedComboUser2Seq2/>
<DisplayIssuedComboUser2Seq3/>
</LockRecord>
</LockRemoteModeStatusAndDatabaseRecord>
</RESPONSE_LOCK_REMOTE_STATUS>
This transaction is used to query the audits, hardware and operational status of a Cencon Gen 2 or higher lock that is connected to a network IP address.

The network connection to the lock can be through an ATM computer running the Cencon ATM Agent software, or through an ethernet to serial adapter for the Cencon lock.

Transaction information required:

- Lock IP Address and Port - Specifies the lock to connect to from Centran to read the lock audits from.
- Lock Communications ID - Specifies an alternate identification of a lock to connect to from Centran to read the lock audits. This is to support alternate methods of handling remote communications with locks for various network topologies.
- Lock Communications Method - Specifies the method of communication to be used to communicate with the lock. The default method is by TCP/IP network communications. This is specified by the value 'Tcp'.

<table>
<thead>
<tr>
<th>Note</th>
</tr>
</thead>
<tbody>
<tr>
<td>Calls to the Centran web service, whether REST or SOAP based, determine the Dispatcher ID based on your configured method of authentication with the Centran web service.</td>
</tr>
</tbody>
</table>

Transaction information returned:

Success:

- Result record indicating success
- Lock operational status record
- Lock hardware status record
- Up to three records with lock mode status record and matching lock record data from the Cencon database, for each mode of the lock you have security access to in your Cencon database.
- All audit records read from the lock

See Appendix E - Lock Audit Data for details of the lock audit information returned by Centran.

Failure:

- Result record indicating failure

Example

**Input Transaction Format: (HTTP Post)**

```
https://{host}/CentranService/rest/lock/audits
```

**Example Input Transaction: (HTTP Post)**

```
https://kml-3242/CentranService/rest/lock/audits
```

**Example Input Transaction: (HTTP Body)**

```
<TRANSACTION_LOCK_REMOTE_DOWNLOAD_AUDITS>
  <IPAddress>10.108.6.121:35005</IPAddress>
  <CommunicationsID/>
  <CommunicationsMethod>Tcp</CommunicationsMethod>
  <DispatcherID/>
</TRANSACTION_LOCK_REMOTE_DOWNLOAD_AUDITS>
```
Output Transaction:

<RESPONSE_LOCK_REMOTE_DOWNLOAD_AUDITS>
  <TRANSACTION_LOCK_REMOTE_DOWNLOAD_AUDITS>
    <IPAddress>10.108.6.121:35005</IPAddress>
    <CommunicationsMethod>Tcp</CommunicationsMethod>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_LOCK_REMOTE_DOWNLOAD_AUDITS>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Lock audits queried from lock successfully.</Description>
  </ResultRecord>
  <LockRemoteStatusRecord>
    <ProductFamily>2</ProductFamily>
    <ProductCode>2</ProductCode>
    <MajorVersion>2</MajorVersion>
    <MinorVersion>0</MinorVersion>
    <BuildVersion>824</BuildVersion>
    <SerialNumber>001000107</SerialNumber>
    <IfDuressOpenInProgress>false</IfDuressOpenInProgress>
    <IfDelayedOpenInProgress>false</IfDelayedOpenInProgress>
    <IfBoltRetracted>false</IfBoltRetracted>
    <IfShelvedOpenInProgress>false</IfShelvedOpenInProgress>
    <IfLockOutInProgress>false</IfLockOutInProgress>
    <IfBoltExtendedDoorOpen>false</IfBoltExtendedDoorOpen>
    <IfRemoteDisable>false</IfRemoteDisable>
    <LockFLMModeActivationStatus>ActivateSingleUser</LockFLMModeActivationStatus>
    <IfLockFLMModeActive>true</IfLockFLMModeActive>
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Gen2Lock 1000107 Lock Event: Confirm FLM Mode Dispatched Call Closed

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Gen2Lock 1000107 Lock Event: Confirm Bank Mode Lock Open as Closed

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Event Date: 2011-10-17T19:11:33Z
Previous Date:

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Call Closed

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Gen2Lock 1000107

ENV_LOCK_EVENT

Gen2Lock 1000107 Lock Event: Lock opened with Factory/Shelved Mode combo

Gen2Lock 1000107 Lock Event: Shelve Bank Mode
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  <LockMode>B</LockMode>
  <RouteName/>
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  <ATMSerialNumber>Kaba Mas ATM 1</ATMSerialNumber>
  <Region>KENTUCKY</Region>
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  <BankBranchName>North Bank Branch</BankBranchName>
  <BankUserID>0</BankUserID>
  <BankBranchID>1234</BankBranchID>
  <GroupName>AA001</GroupName>
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  <auditPK>26567d62-d722-4e52-bdf9-29edfb2ea956</auditPK>
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<GroupName>AA001</GroupName>
<Description>Gen2Lock 1000107 Lock Event: Clock Write</Description>
<auditPK>a85d54c0-8d49-43a5-alcf-63b0270bd640</auditPK>
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  <Description>001000107 Lock Event: Bolt extended in Factory/Shelved mode</Description>
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  <LockMode/>
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  <Region/>
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  <BankUserID>0</BankUserID>
  <BankBranchID>0</BankBranchID>
  <GroupName/>
  <Description>001000107 Lock Event: Lock opened with Factory/Shelved Mode combo</Description>
</LockEventAuditRecord>
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  <User2ID/>
  <User3ID/>
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  <RouteName/>
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  <Region>KENTUCKY</Region>
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  <BankBranchName>North Bank Branch</BankBranchName>
  <BankUserID>999999</BankUserID>
  <BankBranchID>1234</BankBranchID>
  <GroupName>AA001</GroupName>
  <Description>Gen2Lock 1000107 Lock Event: Open/Close Lock</Description>
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    <CanType>18</CanType>
    <KeyID>00000003D710C</KeyID>
  </User1Key>
  <User2Key/>
  <LogonKey/>
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  <LockTransactionType>48</LockTransactionType>
  <LockTransactionEvent>3</LockTransactionEvent>
  <LockCloseSeal/>
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</LockEventAuditRecord>
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<auditPK>3e17ea33-7b8b-4dcb-963d-72103a553275</auditPK>
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<IsLockCloseSealValid>false</IsLockCloseSealValid>
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  <RouteName/>
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  <Region>KENTUCKY</Region>
  <SerialNumber>001000107</SerialNumber>
  <BankBranchName>North Bank Branch</BankBranchName>
  <BankUserID>0</BankUserID>
  <BankBranchID>1234</BankBranchID>
  <GroupName>AA001</GroupName>
  <Description>Gen2Lock 1000107 Lock Event: Bank Mode Time Zone DST Table Write</Description>
  <auditPK>b05a43ec-fa8a-4198-a839-01be61075289</auditPK>
  <User1Key/>
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  <LogonKey/>
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  <LockTransactionType>0</LockTransactionType>
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  <LockCloseSeal/>
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  <IsLockCloseSealValid>false</IsLockCloseSealValid>
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  <LockMode>B</LockMode>
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  <Region>KENTUCKY</Region>
  <SerialNumber>0010000107</SerialNumber>
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  <BankUserID>0</BankUserID>
  <BankBranchID>1234</BankBranchID>
  <GroupName>AA001</GroupName>
  <Description>Gen2Lock 1000107 Lock Event: Activate Bank Mode</Description>
  <auditPK>4a73d43e-6a86-4d09-a60d-889183cea58a</auditPK>
  <User1Key/>
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  <LogonKey/>
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  <IsLockDuressComboUsed>false</IsLockDuressComboUsed>
  <IsLockCloseSealValid>false</IsLockCloseSealValid>
  <LockAbbreviatedDeviceID/>
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  <LockTransactionEvent>9</LockTransactionEvent>
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  <IsLockDuressComboUsed>false</IsLockDuressComboUsed>
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  <LockAuditIndex>0</LockAuditIndex>
  <DatabaseLockAuditIndex>0</DatabaseLockAuditIndex>
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</LockEventAuditRecord>
This transaction is used to evaluate an event that has occurred at a Cencon Gen 2 or higher lock that is connected to a network IP address. The operational and hardware status is read from the lock, as well as any new audits that have occurred at the lock since the last time audits were read.

Any new audits from the lock are added to the Cencon database audit table. If a dispatch to the lock has resulted in the lock being opened and closed, the lock dispatch is closed out in the Cencon database. Any audits that indicate a possible error or intrusion into the lock are flagged in the Cencon database.

The network connection to the lock can be through an ATM computer running the Cencon ATM Agent software, or through an ethernet to serial adapter for the Cencon lock.

Transaction information required:

- **Lock IP Address and Port** - Specifies the lock to connect to from Centran to evaluate the lock events from.
- **Lock Communications ID** - Specifies an alternate identification of a lock to connect to from Centran to evaluate the lock events. This is to support alternate methods of handling remote communications with locks for various network topologies.
- **Lock Communications Method** - Specifies the method of communication to be used to communicate with the lock. The default method is by TCP/IP network communications. This is specified by the value 'Tcp'.

Transaction information returned:

Success:

- Result record indicating success
- Lock operational status record, prior to actions taken by Centran
- Lock operational status record, following actions taken by Centran
- Lock hardware status record
- Up to three records with lock mode status record and matching lock record data from the Cencon database, for each mode of the lock you have security access to in your Cencon database. This will include the lock mode status record prior to actions taken by Centran and the lock mode status record following actions taken by Centran.
- Any Cencon audits resulting from the action taken by Centran to evaluate the lock event. This will generally be if a dispatch to the lock was closed out.
- Any new audits from the lock indicating the event that occurred.

Failure:

- Result record indicating failure

See [Appendix E - Lock Audit Data](#) for details of the lock audit information returned by Centran.

### Example 1: Evaluating a lock open event.

**Input Transaction Format: (HTTP Post)**

```
https://{host}/CentranService/rest/lock/evaluate
```

**Example Input Transaction: (HTTP Post)**

```
https://kml-3242/CentranService/rest/lock/evaluate
```
Example Input Transaction: (HTTP Body)

```
<TRANSACTION_LOCK_REMOTE_EVALUATE_EVENT>
  <IPAddress>10.108.6.121:35005</IPAddress>
  <CommunicationsMethod>Tcp</CommunicationsMethod>
  <CommunicationsID/>
  <DispatcherID/>
</TRANSACTION_LOCK_REMOTE_EVALUATE_EVENT>
```

Output Transaction: Result of evaluating a lock open event.

```
<RESPONSE_LOCK_REMOTE_EVALUATE_EVENT>
  <TRANSACTION_LOCK_REMOTE_EVALUATE_EVENT>
    <IPAddress>10.108.6.121:35005</IPAddress>
    <CommunicationsMethod>Tcp</CommunicationsMethod>
    <CommunicationsID/>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_LOCK_REMOTE_EVALUATE_EVENT>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Lock event evaluated from lock successfully.</Description>
  </ResultRecord>
  <LockRemoteStatusRecord>
    <LockFLMModeActivationStatus>ActivateSingleUser_PendingClose</LockFLMModeActivationStatus>
    <IfLockFLMModeActive>true</IfLockFLMModeActive>
    <LockRouteModeActivationStatus>ActivateSingleUser</LockRouteModeActivationStatus>
    <IfLockRouteModeActive>true</IfLockRouteModeActive>
    <LockBankModeActivationStatus>ActivateSingleUser</LockBankModeActivationStatus>
    <IfLockBankModeActive>true</IfLockBankModeActive>
    <LockOpeningOdometer>105</LockOpeningOdometer>
    <IfAuditStatusWrapped>false</IfAuditStatusWrapped>
    <AuditEventCount>410</AuditEventCount>
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      <LockRemoteStatusErrorHistoryRecord>
        <LockErrorTransaction>iButton combination resync data write error</LockErrorTransaction>
        <LockErrorMode>TM Key Error</LockErrorMode>
      </LockRemoteStatusErrorHistoryRecord>
      <LockRemoteStatusErrorHistoryRecord>
        <LockErrorTransaction>Reading Housekeeping Record</LockErrorTransaction>
        <LockErrorMode>TM Key Error</LockErrorMode>
      </LockRemoteStatusErrorHistoryRecord>
      <LockRemoteStatusErrorHistoryRecord>
        <LockErrorTransaction>iButton combination resync data write error</LockErrorTransaction>
        <LockErrorMode>TM Key Error</LockErrorMode>
      </LockRemoteStatusErrorHistoryRecord>
      <LockRemoteStatusErrorHistoryRecord>
        <LockErrorTransaction>Reading Housekeeping Record</LockErrorTransaction>
        <LockErrorMode>TM Key Error</LockErrorMode>
      </LockRemoteStatusErrorHistoryRecord>
    </ListLockRemoteStatusErrorHistoryRecord>
  </LockRemoteStatusRecord>
</RESPONSE_LOCK_REMOTE_EVALUATE_EVENT>
```
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</LockRemoteStatusErrorHistoryRecord>

<LockRemoteStatusErrorHistoryRecord>
  <LockErrorMode>TM Key Error</LockErrorMode>
</LockRemoteStatusErrorHistoryRecord>

<LockRemoteStatusErrorHistoryRecord>
  <LockErrorTransaction>Key-type mismatch</LockErrorTransaction>
  <LockErrorMode>Lock</LockErrorMode>
</LockRemoteStatusErrorHistoryRecord>

<LockRemoteStatusErrorHistoryRecord>
  <LockErrorTransaction>User is Out of their 'Time-Window'</LockErrorTransaction>
  <LockErrorMode>Lock</LockErrorMode>
</LockRemoteStatusErrorHistoryRecord>

<LockRemoteStatusErrorHistoryRecord>
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  <LockErrorMode>Lock</LockErrorMode>
</LockRemoteStatusErrorHistoryRecord>

<LockRemoteStatusErrorHistoryRecord>
  <LockErrorTransaction>Bank User not found in Lock List</LockErrorTransaction>
  <LockErrorMode>Lock</LockErrorMode>
</LockRemoteStatusErrorHistoryRecord>

<LockRemoteStatusErrorHistoryRecord>
  <LockErrorTransaction>Last Audit record not an 'Open' Audit</LockErrorTransaction>
  <LockErrorMode>Lock</LockErrorMode>
</LockRemoteStatusErrorHistoryRecord>

<LockRemoteStatusErrorHistoryRecord>
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</LockRemoteStatusErrorHistoryRecord>

<LockRemoteStatusErrorHistoryRecord>
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  <LockErrorMode>TM Key Error</LockErrorMode>
</LockRemoteStatusErrorHistoryRecord>
<LockRemoteStatusErrorHistoryRecord>
  <LockErrorTransaction>Reading Housekeeping</LockErrorTransaction>
  <LockErrorMode>TM Key Error</LockErrorMode>
</LockRemoteStatusErrorHistoryRecord>

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<LockRemoteStatusErrorHistoryRecord>
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  <LockErrorMode>Lock</LockErrorMode>
</LockRemoteStatusErrorHistoryRecord>

<LockRemoteStatusErrorHistoryRecord>
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  <IfBoltWorksSensorConnectedOnOpen>invalid</IfBoltWorksSensorConnectedOnOpen>
  <IfRemoteAdministrationEnabled>invalid</IfRemoteAdministrationEnabled>
</PostOperationLockRemoteStatusRecord>

<LockRemoteHardwareStatusRecord>
  <LockKeyReaderStatus>NoKeyPresent</LockKeyReaderStatus>
  <LockKeyBoardStatus>KeyBoardPresent_NoKeysHeld</LockKeyBoardStatus>
  <LastKeyPressed>0</LastKeyPressed>
  <LockDisplayStatus>DisplaySuccessfullyCleared</LockDisplayStatus>
  <LockCamPositionSensorStatus>CamSwitchIsOpen</LockCamPositionSensorStatus>
  <SuperCapVoltage>5.793</SuperCapVoltage>
  <ClockBatteryVoltage>3.076</ClockBatteryVoltage>
  <LockDoorSensorStatus>DoorSensorNotConnected</LockDoorSensorStatus>
  <LockDisableInputStatus>LockEnabled</LockDisableInputStatus>
  <LockPowerSupplyStatus>PowerSupplyGood</LockPowerSupplyStatus>
  <LockSolenoidKickerCapStatus>KickerCapIsDischarged</LockSolenoidKickerCapStatus>
  <LockChangeKeyStatus>ChangeKeyIsNotPresent</LockChangeKeyStatus>
  <LockGPIO1Status>LineHigh</LockGPIO1Status>
  <LockGPIO2Status>LineHigh</LockGPIO2Status>
  <LockOnboardMemoryStatus>MemoryResponding</LockOnboardMemoryStatus>
  <LockOnboardClockStatus>ClockRespondingRunning</LockOnboardClockStatus>
</LockRemoteHardwareStatusRecord>
<LockRemoteModeStatusRecord>
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  <OpeningFirstUserID>0003</OpeningFirstUserID>
  <OpeningFirstUserKeyInformation>
    <CanType>84</CanType>
    <KeyID>0000000DE164</KeyID>
  </OpeningFirstUserKeyInformation>
  <OpeningFirstUserTimestamp>2011-10-24T18:05:39Z</OpeningFirstUserTimestamp>
</LockRemoteModeStatusRecord>

PostOperationLockRemoteModeStatusRecord

<LockRemoteModeStatusRecord>
  <LockModeStatus>Closed</LockModeStatus>
  <LockModeOpeningOdometer>1</LockModeOpeningOdometer>
  <LockCurrentUserCount>9</LockCurrentUserCount>
  <LockMaximumUserCount>100</LockMaximumUserCount>
  <TimeDelayBeforeOpenMinutes>0</TimeDelayBeforeOpenMinutes>
  <TimeDelayWindowDurationMinutes>0</TimeDelayWindowDurationMinutes>
  <UnmodifiedOpeningCloseSeal>0000</UnmodifiedOpeningCloseSeal>
  <OpeningFirstUserID>0003</OpeningFirstUserID>
  <OpeningFirstUserKeyInformation>
    <CanType>84</CanType>
    <KeyID>0000000DE164</KeyID>
  </OpeningFirstUserKeyInformation>
  <OpeningFirstUserTimestamp>2011-10-24T18:05:39Z</OpeningFirstUserTimestamp>
</LockRemoteModeStatusRecord>
Centran transaction to evaluate a lock event at IP address: 10.108.6.121:35005

Client IPAddress: 10.108.1.80:26213
Lock IPAddress: 10.108.6.121:35005

Lock Name: Gen2Lock 1000107
Lock Mode: F

Customer ID: North Bank
ATM Serial Number: Kaba Mas ATM 1
Region: KENTUCKY
Serial Number: 001000107

Bank Branch Name: /n
Bank User ID: 0
Bank Branch ID: 0

Lock Event Audit Record

Event Type: ENV_LOCK_EVENT
Event Result: 0
Event Date: 2012-08-28T14:14:38Z
Previous Date: /
Logon User 1 ID: F3
Logon User 2 ID: /
Logon User 3 ID: /
User 1 ID: F3
User 2 ID: /
Lock Name: Gen2Lock 1000107
Lock Mode: F

Lock Open Time: 2012-08-28T14:14:38Z
Lock Close Time: /
Is Possible Lock Error Or Intrusion: false
Lock Audit Index: 0
Database Lock Audit Index: 410
Client IPAddress: /
Lock IPAddress: 10.108.6.121:35005

</LockEventAuditRecord>
</CenconResponseAuditRecord>
</RESPONSE_LOCK_REMOTE_EVALUATE_EVENT>
Example 2: Evaluating a lock close event.

Input Transaction Format: (HTTP Post)

https://{host}/CentranService/rest/lock/evaluate

Example Input Transaction: (HTTP Post)

https://kml-3242/CentranService/rest/lock/evaluate

Example Input Transaction: (HTTP Body)

<TRANSACTION_LOCK_REMOTE_EVALUATE_EVENT>
    <IPAddress>10.108.6.121:35005</IPAddress>
    <CommunicationsID/>
    <CommunicationsMethod>Tcp</CommunicationsMethod>
    <DispatcherID/>
</TRANSACTION_LOCK_REMOTE_EVALUATE_EVENT>

Output Transaction: Result of evaluating a lock close event.

<RESPONSE_LOCK_REMOTE_EVALUATE_EVENT>
    <TRANSACTION_LOCK_REMOTE_EVALUATE_EVENT>
        <IPAddress>10.108.6.121:35005</IPAddress>
        <CommunicationsID/>
        <CommunicationsMethod>Tcp</CommunicationsMethod>
        <DispatcherID>CentranSS</DispatcherID>
    </TRANSACTION_LOCK_REMOTE_EVALUATE_EVENT>
    <ResultRecord>
        <Result>Success</Result>
        <ErrorCode>RC_OK</ErrorCode>
        <IfRetryValid>false</IfRetryValid>
        <Description>Lock event evaluated from lock successfully.</Description>
    </ResultRecord>
    <LockRemoteStatusRecord>
        <ProductFamily>2</ProductFamily>
        <ProductCode>2</ProductCode>
        <MajorVersion>2</MajorVersion>
        <MinorVersion>0</MinorVersion>
        <BuildVersion>824</BuildVersion>
        <SerialNumber>001000107</SerialNumber>
        <IfDuressOpenInProgress>false</IfDuressOpenInProgress>
        <IfDelayedOpenInProgress>false</IfDelayedOpenInProgress>
        <IfBoltRetracted>false</IfBoltRetracted>
        <IfShelvedOpenInProgress>false</IfShelvedOpenInProgress>
        <IfLockOutInProgress>false</IfLockOutInProgress>
        <IfBoltExtendedDoorOpen>false</IfBoltExtendedDoorOpen>
        <IfRemoteDisable>false</IfRemoteDisable>
        <LockFLMModeActivationStatus>ActivateSingleUser_PendingClose</LockFLMModeActivationStatus>
        <IfLockFLMModeActive>true</IfLockFLMModeActive>
        <LockRouteModeActivationStatus>ActivateSingleUser</LockRouteModeActivationStatus>
        <IfLockRouteModeActive>true</IfLockRouteModeActive>
        <LockBankModeActivationStatus>ActivateSingleUser</LockBankModeActivationStatus>
        <IfLockBankModeActive>true</IfLockBankModeActive>
        <LockOpeningOdometer>105</LockOpeningOdometer>
        <IfAuditStatusWrapped>false</IfAuditStatusWrapped>
        <AuditEventCount>410</AuditEventCount>
        <ListLockRemoteStatusErrorHistoryRecord>
            <LockRemoteStatusErrorHistoryRecord>
                <LockErrorTransaction>iButton combination resync data write error</LockErrorTransaction>
                <LockErrorMode>TM Key Error</LockErrorMode>
            </LockRemoteStatusErrorHistoryRecord>
        </ListLockRemoteStatusErrorHistoryRecord>
    </LockRemoteStatusRecord>
</RESPONSE_LOCK_REMOTE_EVALUATE_EVENT>
<LockRemoteStatusErrorHistoryRecord>
  <LockErrorTransaction>Reading Housekeeping Record</LockErrorTransaction>
  <LockErrorMode>TM Key Error</LockErrorMode>
</LockRemoteStatusErrorHistoryRecord>

<LockRemoteStatusErrorHistoryRecord>
  <LockErrorTransaction>iButton combination resync data write error</LockErrorTransaction>
  <LockErrorMode>TM Key Error</LockErrorMode>
</LockRemoteStatusErrorHistoryRecord>

<LockRemoteStatusErrorHistoryRecord>
  <LockErrorMode>TM Key Error</LockErrorMode>
</LockRemoteStatusErrorHistoryRecord>

<LockRemoteStatusErrorHistoryRecord>
  <LockErrorTransaction>Key-type mismatch Error</LockErrorTransaction>
  <LockErrorMode>Lock</LockErrorMode>
</LockRemoteStatusErrorHistoryRecord>

<LockRemoteStatusErrorHistoryRecord>
  <LockErrorTransaction>User is Out of their 'Time-Window'</LockErrorTransaction>
  <LockErrorMode>Lock</LockErrorMode>
</LockRemoteStatusErrorHistoryRecord>

<LockRemoteStatusErrorHistoryRecord>
  <LockErrorTransaction>User is Out of their 'Time-Window'</LockErrorTransaction>
  <LockErrorMode>Lock</LockErrorMode>
</LockRemoteStatusErrorHistoryRecord>

<LockRemoteStatusErrorHistoryRecord>
  <LockErrorTransaction>Bank User not found in Lock List</LockErrorTransaction>
  <LockErrorMode>Lock</LockErrorMode>
</LockRemoteStatusErrorHistoryRecord>

<LockRemoteStatusErrorHistoryRecord>
  <LockErrorTransaction>Last Audit record not an 'Open' Audit</LockErrorTransaction>
  <LockErrorMode>Lock</LockErrorMode>
</LockRemoteStatusErrorHistoryRecord>

<LockRemoteStatusErrorHistoryRecord>
  <LockErrorTransaction>Bank User not found in Lock List</LockErrorTransaction>
  <LockErrorMode>Lock</LockErrorMode>
</LockRemoteStatusErrorHistoryRecord>

<LockRemoteStatusRecord>
  <PostOperationLockRemoteStatusRecord>
    <ProductFamily>2</ProductFamily>
    <ProductCode>2</ProductCode>
    <MajorVersion>2</MajorVersion>
    <MinorVersion>0</MinorVersion>
    <BuildVersion>824</BuildVersion>
    <SerialNumber>001000107</SerialNumber>
    <IfDuressOpenInProgress>false</IfDuressOpenInProgress>
    <IfDelayedOpenInProgress>false</IfDelayedOpenInProgress>
    <IfBoltRetracted>false</IfBoltRetracted>
    <IfShelvedOpenInProgress>false</IfShelvedOpenInProgress>
    <IfLockOutInProgress>false</IfLockOutInProgress>
    <IfBoltExtendedDoorOpen>false</IfBoltExtendedDoorOpen>
    <IfRemoteDisable>false</IfRemoteDisable>
    <LockFLMModeActivationStatus>ActivateSingleUser</LockFLMModeActivationStatus>
    <IfLockFLMModeActive>true</IfLockFLMModeActive>
  </PostOperationLockRemoteStatusRecord>
</LockRemoteStatusRecord>
<LockRecord>
  <ServiceBranch>North Bank Service</ServiceBranch>
  <Address1>749 West Short Street</Address1>
  <City>Lexington</City>
  <State>Kentucky</State>
  <ZIP>40508-1200</ZIP>
  <Country>USA</Country>
  <KeyCloseSeal>0</KeyCloseSeal>
  <BankBranchName>North Bank Branch</BankBranchName>
  <BankOpenDelay>0</BankOpenDelay>
  <BankOpenWindow>0</BankOpenWindow>
  <LockHardwareModel/>
  <LockActivationStatus>gen2</LockActivationStatus>
  <LockDispatchStatus/>
  <TimeZoneID>Eastern Standard Time</TimeZoneID>
  <LowBatteryDate/>
  <DuressDate/>
  <IfLegacyImport>false</IfLegacyImport>
  <NetworkAddress>10.108.6.121</NetworkAddress>
  <NetworkPort>35005</NetworkPort>
  <DisplayIssuedComboUser1Seq1/>
  <DisplayIssuedComboUser1Seq2/>
  <DisplayIssuedComboUser1Seq3/>
  <DisplayIssuedComboUser2Seq1/>
  <DisplayIssuedComboUser2Seq2/>
  <DisplayIssuedComboUser2Seq3/>
</LockRecord>
<User2ID/>
<User2ID/>Gen2 Lock 1000107</User2ID>
<LockName>F</LockName>
<RouteName/>
<CustomerID>North Bank</CustomerID>
<ATMSerialNumber>Kaba Mas ATM 1</ATMSerialNumber>
<Region>KENTUCKY</Region>
<SerialNumber>001000107</SerialNumber>
<BankBranchName/>
<BankUserID>0</BankUserID>
<BankBranchID>0</BankBranchID>
<GroupName>AA001</GroupName>
<Description>Closed dispatch of F3 to lock by reading the status of the lock across a serial connection.</Description>
<auditPK>b3a6c017-3c14-4d7c-9133-eba7b33b77d2</auditPK>
<User1Key>
<CanType>04</CanType>
<KeyID>00000046107A</KeyID>
</User1Key>
<User2Key>
<CanType>FF</CanType>
<KeyID>FFFFFFFFFFFF</KeyID>
</User2Key>
<LogonKey>
<CanType>FF</CanType>
<KeyID>000000000003</KeyID>
</LogonKey>
</CenconResponseAuditRecord>
<CenconResponseAuditRecord>
<EventType>ENV_CENTRAN_EVALUATE_LOCK_EVENT</EventType>
<EventResult>0</EventResult>
<EventDate>2012-08-28T14:28:56.976Z</EventDate>
<PreviousDate/>
<LogonUser1ID>CentranSS</LogonUser1ID>
<LogonUser2ID/>
<LogonUser3ID/>
<User1ID/>
<User2ID/>
<User2ID/>Gen2 Lock 1000107</User2ID>
<LockName>F</LockName>
<RouteName/>
<CustomerID>North Bank</CustomerID>
<ATMSerialNumber>Kaba Mas ATM 1</ATMSerialNumber>
<Region>KENTUCKY</Region>
<SerialNumber>001000107</SerialNumber>
<BankBranchName/>
<BankUserID>0</BankUserID>
<BankBranchID>0</BankBranchID>
<GroupName>AA001</GroupName>
<Description>Centran transaction to evaluate a lock event at IP address: 10.108.1.80:27910</Description>
<auditPK>24e728f2-dc3c-4706-9615-61b815826d27</auditPK>
<User1Key/>
<User2Key/>
<LogonKey/>
<LockTransactionCategory/>
<LockTransactionType/>
<LockTransactionEvent/>
<LockCloseSeal/>
<LockFullSealCount/>
<IsLockClockBatteryIsLow/>
<IsLockDuressComboUsed/>
<IsLockCloseSealValid/>
<LockAbbreviatedDeviceID/>
<LockOpenTime/>
<LockCloseTime/>
<IsPossibleLockErrorOrIntrusion/>
<LockAuditIndex/>
<DatabaseLockAuditIndex/>
<ClientIPAddress>10.108.1.80:27910</ClientIPAddress>
<LockIPAddress>10.108.6.121:35005</LockIPAddress>
</CenconResponseAuditRecord>
<LockEventAuditRecord>
<EventType>ENV_LOCK_EVENT</EventType>
<EventResult>0</EventResult>
<EventDate>2012-08-28T14:29:15Z</EventDate>
<PreviousDate/>
<LogonUserID/>
<LogonUser2ID/>
<LogonUser3ID/>
<User1ID/>
<User2ID/>
<LockName>Gen2Lock 1000107</LockName>
<LockMode>F</LockMode>
<RouteName/>
<CustomerID>North Bank</CustomerID>
<ATMSerialNumber>Kaba Mas ATM 1</ATMSerialNumber>
<Region>KENTUCKY</Region>
<SerialNumber>001000107</SerialNumber>
<BankBranchName/>
<BankUserID>0</BankUserID>
<BankBranchID>0</BankBranchID>
<GroupName>AA001</GroupName>
<Description>Gen2Lock 1000107 Lock Event: Confirm FLM Mode Dispatched Call Closed</Description>
<auditPK>db2b82ba-e20c-4dbd-8d23-9004ae4a9fdd</auditPK>
<User1Key/>
<User2Key/>
<LockTransactionCategory>159</LockTransactionCategory>
<LockTransactionType>0</LockTransactionType>
<LockTransactionEvent>6</LockTransactionEvent>
<LockCloseSeal>0000</LockCloseSeal>
<LockFullSealCount>1</LockFullSealCount>
<IsLockClockBatteryIsLow>false</IsLockClockBatteryIsLow>
<IsLockDuressComboUsed>false</IsLockDuressComboUsed>
<IsLockCloseSealValid>true</IsLockCloseSealValid>
<LockAbbreviatedDeviceID/>
<LockOpenTime/>
<LockCloseTime>2012-08-28T14:29:15Z</LockCloseTime>
<IsPossibleLockErrorOrIntrusion>false</IsPossibleLockErrorOrIntrusion>
<LockAuditIndex/>
<DatabaseLockAuditIndex>411</DatabaseLockAuditIndex>
<ClientIPAddress/>
<LockIPAddress>10.108.6.121:35005</LockIPAddress>
</LockEventAuditRecord>
</RESPONSE_LOCK_REMOTE_EVALUATE_EVENT>
This transaction is used to activate a Cencon Gen 2 or higher lock that is connected to a network IP address.

The network connection to the lock can be through an ATM computer running the Cencon ATM Agent software, or through an ethernet to serial adapter for the Cencon lock.

Transaction information required:

- **Lock IP Address and Port** - Specifies the lock to connect to from Centran to activate.
- **Lock Communications ID** - Specifies an alternate identification of a lock to connect to from Centran to activate. This is to support alternate methods of handling remote communications with locks for various network topologies.
- **Lock Communications Method** - Specifies the method of communication to be used to communicate with the lock. The default method is by TCP/IP network communications. This is specified by the value 'Tcp'.
- **Activate Lock Serial Record** - Specifies the information to use to activate the lock.

**Note**

Calls to the Centran web service, whether REST or SOAP based, determine the Dispatcher ID based on your configured method of authentication with the Centran web service.

**Activate Lock Serial Record:**

- **Lock Name** - Lock name and mode is a unique identifier for a lock record. The lock name can be up to 64 characters. This is a required field.
- **Lock Mode** - The lock mode identifies a mode on a lock. This is a required field. It can be one of the following values:
  - **F** - This indicates FLM (First Line Maintenance) mode. This is a dispatched lock mode, supporting a single dispatch at a time. FLM lock users are dispatched a one time combination to open the lock with a specific electronic key.
  - **R** - This indicates Route mode. This is a dispatched lock mode, supporting up to three dispatches at a time. Route lock users are dispatched a one time combination to open the lock with a specific electronic key.
  - **B** - This indicates Bank mode. This lock mode uses a table of up to 100 bank mode users for a Cencon Gen 2 lock. Bank lock users must be added to the lock user table to be allowed to open the lock. Each Bank lock user can set their own fixed combination for opening the lock.
- **Serial Number** - This is the serial number of the lock being activated. This serial number must match the lock being activated, or the activation will not be permitted. This value can be retrieved from the lock by remote communications or by doing a #2 keypad command at the lock. This is a required field. Serial number and mode is another unique identifier for a lock record.
- **If Dual Mode** - This flag indicates if the lock requires a single user or dual users to open the lock. This setting can be changed after lock activation using the Lock Remote Set Single Dual Access transaction. This is a required field. Possible values for this field are 1, true, 0, false.
- **Customer ID** - This is a 64 character field to identify a customer ID. The customer ID is a unique identifier for a customer record in the Cencon database. This field can be left blank. If this value is set, it must match a valid Customer ID entry in the Cencon database Customer table.
- **ATM Serial Number** - This is a 64 character field to identify an ATM serial number. This field can be left blank. This optional field can be used as needed for managing operations with the Cencon system.
- **Description 1** - This is a 40 character field to associate descriptive information with the lock. This field can be left blank. This optional field can be used as needed for managing operations with the Cencon system.
- **Description 2** - This is a 40 character field to associate descriptive information with the lock. This field can be left blank. This optional field can be used as needed for managing operations with the Cencon system.
- **Description 3** - This is a 40 character field to associate descriptive information with the lock. This field can be left blank. This optional field can be used as needed for managing operations with the Cencon system.
- **User Defined 1** - This is a 64 character field to associate descriptive information with the lock. This field can be left blank. This optional field can be used as needed for managing operations with the Cencon system.
- **User Defined 2** - This is a 64 character field to associate descriptive information with the lock. This field can be left blank. This optional field can be used as needed for managing operations with the Cencon system.
Both non-zero.

If not set. The Bank Open Delay and Bank Open Window values must be either both zero or both non-zero.

The time delay elapsed and then the lock opened. It is an optional field, and will default to 0 (no delay) if not set. The lock resets and the combination(s) and key(s) must be repeated, the time delay elapsed and then the lock opened. It is an optional field, and will default to 0 (no delay) if not set.

If no Time Delay to Open is desired, set this field to 0. It must be set to match an existing Bank Branch in the Cencon database. If region control is set to active for the Cencon system, then region is used to restrict what Cencon/Centran dispatch users can view the lock in reports. It also restricts what lock users can be dispatched or assigned to the lock.

If an FLM or Route lock user is associated with a different region, then they are not permitted to be dispatched to the lock. If a Bank lock user is associated with a different region, then they are not permitted to be added to the lock user table for Bank mode. This is an optional field, however if region control is active you will need to specify a region.

This field is used to identify the time zone ID for the lock. The lock time zone ID is used to generate the lock daylight savings time transition table for the lock when the lock time is set. It is used for the lock to determine local time depending on the current daylight savings time offset. This affects lock user time windows, if any, in relation to the current local time. The daylight savings time transition table is generated from time zone information from the operating system, so if the operating system is out of date, the daylight savings time settings may be affected.

The lock time zone ID is used to generate the daylight savings time transition table for the lock when the lock time is set. It is used for the lock to determine local time depending on the current daylight savings time offset. This affects lock user time windows, if any, in relation to the current local time. The daylight savings time transition table is generated from time zone information from the operating system, so if the operating system is out of date, the daylight savings time settings may be affected.

This field is used to identify a service branch for the lock. This field can be left blank. This optional field can be used as needed for managing operations with the Cencon system.

This is a 128 character field to allow an address to be set for the lock. This field can be left blank. This optional field can be used as needed for managing operations with the Cencon system.

This is a 128 character field to allow an address to be set for the lock. This field can be left blank. This optional field can be used as needed for managing operations with the Cencon system.

This is a 64 character field to allow a city to be set for the lock. This field can be left blank. This optional field can be used as needed for managing operations with the Cencon system.

This is a 64 character field to allow a country to be set for the lock. This field can be left blank. This optional field can be used as needed for managing operations with the Cencon system.

This is a 64 character field to allow a postal service ZIP code to be set for the lock. This field can be left blank. This optional field can be used as needed for managing operations with the Cencon system.

This is a 64 character field to set the time zone ID for the lock. This field can be left blank. If this field is populated, the time zone ID must exactly match an operating system time zone ID, or an error will occur. If this field is left blank, the Centran server local time zone will automatically be used. This field is used to identify the time zone ID for the lock. The lock time zone ID is used to generate the daylight savings time transition table for the lock when the lock time is set. It is used for the lock to determine local time depending on the current daylight savings time offset. This affects lock user time windows, if any, in relation to the current local time. The daylight savings time transition table is initialized by lock mode, so it can be different for each lock mode. The lock daylight savings time transition table covers a period of 20 years. It is updated whenever the lock time is set. The lock daylight savings time transition table is generated from time zone information from the operating system, so if the operating system is out of date, the daylight savings time settings may be affected.

This is a 64 character field to associate descriptive information with the lock. This field can be left blank. This optional field can be used as needed for managing operations with the Cencon system.

This is a 64 character field to allow a country to be set for the lock. This field can be left blank. This optional field can be used as needed for managing operations with the Cencon system.

This is a 64 character field to associate a region with the lock and mode. The region name must match an existing region record in the Cencon database. If region control is set to active for the Cencon system, then region is used to restrict what Cencon/Centran dispatch users can view the lock in reports. It also restricts what lock users can be dispatched or assigned to the lock. If an FLM or Route lock user is associated with a different region, then they are not permitted to be dispatched to the lock.

If a Bank lock user is associated with a different region, then they are not permitted to be added to the lock user table for Bank mode. This is an optional field, however if region control is active you will need to specify a region.

The bank mode user name array is an array of user names for bank mode lock users to be assigned to the lock. The user names specified must match valid bank mode lock user keys that are assigned to the same bank branch as the lock. If region control is active for the Cencon system, then this field must be set to match an existing Bank Branch in the Cencon database. The bank mode users you assign to the lock must also be assigned to the same bank branch as the lock.

The bank mode user name array only applies to bank mode of the lock. If you are activating the bank mode of a lock, then this field must be set to match an existing Bank Branch in the Cencon database. The bank mode users you assign to the lock must also be assigned to the same bank branch as the lock.

The bank mode user name array only applies to bank mode of the lock. If you are activating a bank mode lock, you must provide at least two users to be initially assigned to the lock. The user names specified must match valid bank mode lock user keys that are assigned to the same bank branch as the lock. If region control is active, then the bank mode lock users must also be assigned to the same region as the lock.

The bank open delay only applies to bank mode of the lock. This is the number of minutes (from 1 to 99) that a user will have to wait, after entering a combination and inserting the Personal Identifier Key before the lock will open. If no Time Delay to Open is desired, set this field to 0. It is an optional field, and will default to 0 (no delay) if not set. The Bank Open Delay and Bank Open Window values must be either both zero or both non-zero.

The bank open window only applies to bank mode of the lock. The second part of activating with Time Delay is the Window to Open. This specifies the amount of time, in minutes (from 1 to 99), in which a user must re-insert their key to open the lock after the Time Delay has expired. If the lock is not opened before the Window to Open elapses, the lock resets and the combination(s) and key(s) must be repeated, the time delay elapsed and then the lock opened. It is an optional field, and will default to 0 (no delay) if not set. The Bank Open Delay and Bank Open Window values must be either both zero or both non-zero.

Transaction information returned:
Success:

- Result record indicating success
- Lock record

Failure:

- Result record indicating failure

Note

When the Cencon Gen 2 lock starts up, it waits for either remote communications to start or for some form of user input. If some user input begins first, the lock will not respond to remote communications until the user operation at the lock is complete. If remote communications begins first, the lock will enter into communications mode and not exit communications until rebooted remotely or the communications times out without receiving data (around 20 seconds). While the lock is in communications mode, it will not respond to user input.

If you are doing remote communications to the lock and you have completed your operations with the lock, you should then reboot the lock so it is immediately available for user operations. Otherwise, anyone waiting on the lock will have to wait for the communications to time out (20 seconds).

Example - Activate FLM Mode

Input Transaction Format: (HTTP Post)

https://{host}/CentranService/rest/lock/activate

Example Input Transaction: (HTTP Post)

https://kml-3242/CentranService/rest/lock/activate

Example Input Transaction: (HTTP Body)

```xml
<TRANSACTION_LOCK_REMOTE_ACTIVATE>
<IPAddress>10.108.6.121:35005</IPAddress>
<CommunicationsID/>
<CommunicationsMethod>Tcp</CommunicationsMethod>
<ActivateLockSerialRecord>
<Country>USA</Country>
<ZIP>40508-1200</ZIP>
<State>Kentucky</State>
<City>Lexington</City>
<Address1>749 West Short Street</Address1>
<ServiceBranch>North Service Branch</ServiceBranch>
<Region>KENTUCKY</Region>
<ATMSerialNumber>Kaba Mas ATM 1</ATMSerialNumber>
<CustomerID>North Bank</CustomerID>
<IfDualMode>false</IfDualMode>
<SerialNumber>1000107</SerialNumber>
<LockMode>F</LockMode>
<LockName>Gen2Lock 1000107</LockName>
</ActivateLockSerialRecord>
<DispatcherID/>
</TRANSACTION_LOCK_REMOTE_ACTIVATE>
```

Output Transaction:

```xml
<RESPONSE_LOCK_REMOTE_ACTIVATE>
<TRANSACTION_LOCK_REMOTE_ACTIVATE>
<IPAddress>10.108.6.121:35005</IPAddress>
```
<CommunicationsMethod>Tcp</CommunicationsMethod>
<ActivateLockSerialRecord>
  <Country>USA</Country>
  <ZIP>40508-1200</ZIP>
  <State>Kentucky</State>
  <City>Lexington</City>
  <Address1>749 West Short Street</Address1>
  <ServiceBranch>North Service Branch</ServiceBranch>
  <Region>KENTUCKY</Region>
  <ATMSerialNumber>Kaba Mas ATM 1</ATMSerialNumber>
  <CustomerID>North Bank</CustomerID>
  <IfDualMode>false</IfDualMode>
  <SerialNumber>1000107</SerialNumber>
  <LockMode>F</LockMode>
  <LockName>Gen2Lock 1000107</LockName>
</ActivateLockSerialRecord>
<DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_LOCK_REMOTE_ACTIVATE>
<ResultRecord>
  <Result>Success</Result>
  <ErrorCode>RC_OK</ErrorCode>
  <IfRetryValid>false</IfRetryValid>
  <Description>Lock mode activated successfully.</Description>
</ResultRecord>
<LockRecord>
  <LockName>Gen2Lock 1000107</LockName>
  <RecordType>A</RecordType>
  <StartDate>2012-10-18T19:42:49.541Z</StartDate>
  <LastUsedDate/>
  <CustomerNumber>964592</CustomerNumber>
  <LockMode>F</LockMode>
  <IfDualMode>false</IfDualMode>
  <SerialNumber>001000107</SerialNumber>
  <AuditCount>1</AuditCount>
  <IfLockOpen>false</IfLockOpen>
  <IfForcedClosed>false</IfForcedClosed>
  <IfRoute1Issued>false</IfRoute1Issued>
  <IfRoute2Issued>false</IfRoute2Issued>
  <IfRoute3Issued>false</IfRoute3Issued>
  <IfNoAlarm>false</IfNoAlarm>
  <IfSecondLineMaintenanceCall>false</IfSecondLineMaintenanceCall>
  <IfActivationCall>false</IfActivationCall>
  <IfUnassignedOpenCall>false</IfUnassignedOpenCall>
  <Seal>21260</Seal>
  <PreviousSeal>0</PreviousSeal>
  <RouteSeal1>0</RouteSeal1>
  <RouteSeal2>0</RouteSeal2>
  <RouteSeal3>0</RouteSeal3>
  <PreviousRouteSeal1>0</PreviousRouteSeal1>
  <PreviousRouteSeal2>0</PreviousRouteSeal2>
  <PreviousRouteSeal3>0</PreviousRouteSeal3>
  <OpenTries1>0</OpenTries1>
  <OpenTries2>0</OpenTries2>
  <OpenTries3>0</OpenTries3>
  <TransferReturnCode>0</TransferReturnCode>
  <IssuedComboUser1Seq1>0</IssuedComboUser1Seq1>
  <IssuedComboUser1Seq2>0</IssuedComboUser1Seq2>
  <IssuedComboUser1Seq3>0</IssuedComboUser1Seq3>
  <IssuedComboUser2Seq1>0</IssuedComboUser2Seq1>
  <IssuedComboUser2Seq2>0</IssuedComboUser2Seq2>
  <IssuedComboUser2Seq3>0</IssuedComboUser2Seq3>
  <PreviousComboUser1Seq1>0</PreviousComboUser1Seq1>
  <PreviousComboUser1Seq2>0</PreviousComboUser1Seq2>
  <PreviousComboUser1Seq3>0</PreviousComboUser1Seq3>
  <PreviousComboUser2Seq1>0</PreviousComboUser2Seq1>
  <PreviousComboUser2Seq2>0</PreviousComboUser2Seq2>
  <PreviousComboUser2Seq3>0</PreviousComboUser2Seq3>
  <GroupName/>
  <OriginalSerialNumber>000000</OriginalSerialNumber>
  <Description1/>
  <Description2/>
  <Description3/>
  <Description4/>
  <CustomerID>North Bank</CustomerID>
<RESPONSE_LOCK_REMOTE_ACTIVATE>

<ATMSerialNumber>Kaba Mas ATM 1</ATMSerialNumber>
<UserDefined1/>
<UserDefined2/>
<UserDefined3/>
<UserDefined4/>
<Region>KENTUCKY</Region>
<IfLastRoute1Issued>false</IfLastRoute1Issued>
<IfLastRoute2Issued>false</IfLastRoute2Issued>
<IfLastRoute3Issued>false</IfLastRoute3Issued>
<User1ID1/>
<User1ID2/>
<User1ID3/>
<User2ID1/>
<User2ID2/>
<User2ID3/>
<RouteName1/>
<RouteName2/>
<RouteName3/>
<DispatcherID1/>
<DispatcherID2/>
<DispatcherID3/>
<OpenTime1/>
<OpenTime2/>
<OpenTime3/>
<CloseTime1/>
<CloseTime2/>
<CloseTime3/>
<IfPreviousRoute1Issued>false</IfPreviousRoute1Issued>
<IfPreviousRoute2Issued>false</IfPreviousRoute2Issued>
<IfPreviousRoute3Issued>false</IfPreviousRoute3Issued>
<PreviousUser1ID1/>
<PreviousUser1ID2/>
<PreviousUser1ID3/>
<PreviousUser2ID1/>
<PreviousUser2ID2/>
<PreviousUser2ID3/>
<PreviousRouteName1/>
<PreviousRouteName2/>
<PreviousRouteName3/>
<PreviousOpenTime1/>
<PreviousOpenTime2/>
<PreviousOpenTime3/>
<PreviousCloseTime1/>
<PreviousCloseTime2/>
<PreviousCloseTime3/>
<ServiceBranch>North Service Branch</ServiceBranch>
<Address1>749 West Short Street</Address1>
<Address2/>
<City>Lexington</City>
<State>Kentucky</State>
<ZIP>40508-1200</ZIP>
<Country>USA</Country>
<KeyCloseSeal>21260</KeyCloseSeal>
<BankBranchName/>
<BankOpenDelay>0</BankOpenDelay>
<BankOpenWindow>0</BankOpenWindow>
<LockHardwareModel/>
<LockActivationStatus>gen2</LockActivationStatus>
<LockDispatchStatus/>
<TimeZoneID>Eastern Standard Time</TimeZoneID>
<LowBatteryDate/>
<DuressDate/>
<IfLegacyImport>false</IfLegacyImport>
<NetworkAddress>10.108.6.121</NetworkAddress>
<NetworkPort>35005</NetworkPort>
<DisplayIssuedComboUser1Seq1/>
<DisplayIssuedComboUser1Seq2/>
<DisplayIssuedComboUser1Seq3/>
<DisplayIssuedComboUser2Seq1/>
<DisplayIssuedComboUser2Seq2/>
<DisplayIssuedComboUser2Seq3/>
</LockRecord>
</RESPONSE_LOCK_REMOTE_ACTIVATE>
Example - Activate Bank Mode

Input Transaction Format: (HTTP Post)

https://{host}/CentranService/rest/lock/activate

Example Input Transaction: (HTTP Post)

https://kml-3242/CentranService/rest/lock/activate

Example Input Transaction: (HTTP Body)

```xml
<TRANSACTION_LOCK_REMOTE_ACTIVATE>
  <IPAddress>10.108.6.121:35005</IPAddress>
  <CommunicationsMethod>Tcp</CommunicationsMethod>
  <ActivateLockSerialRecord>
    <BankOpenWindow>5</BankOpenWindow>
    <BankOpenDelay>5</BankOpenDelay>
    <BankModeUserNameArray>
      <UserID>BU01</UserID>
      <UserID>BU02</UserID>
      <UserID>BU03</UserID>
      <UserID>BU04</UserID>
      <UserID>BU05</UserID>
    </BankModeUserNameArray>
    <BankBranchName>North Bank Branch</BankBranchName>
    <TimeZoneID>Eastern Standard Time</TimeZoneID>
    <Country>USA</Country>
    <ZIP>40508-1200</ZIP>
    <State>Kentucky</State>
    <City>Lexington</City>
    <Address1>749 West Short Street</Address1>
    <ServiceBranch>North Bank Service</ServiceBranch>
    <Region>KENTUCKY</Region>
    <UserDefined1>ATM Model #3</UserDefined1>
    <Description2>Serviced by Fred and John</Description2>
    <Description1>Truck #1</Description1>
    <ATMSerialNumber>Kaba Mas ATM 1</ATMSerialNumber>
    <CustomerID>North Bank</CustomerID>
    <IfDualMode>false</IfDualMode>
    <SerialNumber>1000107</SerialNumber>
    <LockMode>B</LockMode>
    <LockName>Gen2Lock 1000107</LockName>
  </ActivateLockSerialRecord>
</TRANSACTION_LOCK_REMOTE_ACTIVATE>
```

Output Transaction:

```xml
<RESPONSE_LOCK_REMOTE_ACTIVATE>
  <TRANSACTION_LOCK_REMOTE_ACTIVATE>
    <IPAddress>10.108.6.121:35005</IPAddress>
    <CommunicationsID/>
    <CommunicationsMethod>Tcp</CommunicationsMethod>
    <ActivateLockSerialRecord>
      <BankOpenWindow>5</BankOpenWindow>
      <BankOpenDelay>5</BankOpenDelay>
      <BankModeUserNameArray>
        <UserID>BU01</UserID>
        <UserID>BU02</UserID>
      </BankModeUserNameArray>
      <BankBranchName>North Bank Branch</BankBranchName>
      <TimeZoneID>Eastern Standard Time</TimeZoneID>
      <Country>USA</Country>
      <ZIP>40508-1200</ZIP>
      <State>Kentucky</State>
      <City>Lexington</City>
      <Address1>749 West Short Street</Address1>
      <ServiceBranch>North Bank Service</ServiceBranch>
      <Region>KENTUCKY</Region>
      <UserDefined1>ATM Model #3</UserDefined1>
      <Description2>Serviced by Fred and John</Description2>
      <Description1>Truck #1</Description1>
      <ATMSerialNumber>Kaba Mas ATM 1</ATMSerialNumber>
      <CustomerID>North Bank</CustomerID>
      <IfDualMode>false</IfDualMode>
      <SerialNumber>1000107</SerialNumber>
      <LockMode>B</LockMode>
      <LockName>Gen2Lock 1000107</LockName>
    </ActivateLockSerialRecord>
  </TRANSACTION_LOCK_REMOTE_ACTIVATE>
</RESPONSE_LOCK_REMOTE_ACTIVATE>
```
<UserID>BU03</UserID>
<UserID>BU04</UserID>
<UserID>BU05</UserID>
</BankModeUserNameArray>
<BankBranchName>North Bank Branch</BankBranchName>
<TimeZoneID>Eastern Standard Time</TimeZoneID>
<Country>USA</Country>
<ZIP>40508-1200</ZIP>
<State>Kentucky</State>
<City>Lexington</City>
<Address1>749 West Short Street</Address1>
<ServiceBranch>North Bank Service</ServiceBranch>
<Region>KENTUCKY</Region>
<UserDefined1>ATM Model #3</UserDefined1>
<Description2>Serviced by Fred and John</Description2>
<Description1>Truck #1</Description1>
<ATMSerialNumber>Kaba Mas ATM 1</ATMSerialNumber>
<CustomerID>North Bank</CustomerID>
<IfDualMode>false</IfDualMode>
<SerialNumber>1000107</SerialNumber>
<LockMode>B</LockMode>
<LockName>Gen2Lock 1000107</LockName>
</ActivateLockSerialRecord>
<DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_LOCK_REMOTE_ACTIVATE>
<ResultRecord>
<Result>Success</Result>
<ErrorCode>RC_OK</ErrorCode>
<IfRetryValid>false</IfRetryValid>
<Description>Lock mode activated successfully.</Description>
</ResultRecord>
<LockRecord>
<LockName>Gen2Lock 1000107</LockName>
<RecordType>A</RecordType>
<StartDate>2012-10-19T12:32:58.56Z</StartDate>
<CustomerNumber>424853</CustomerNumber>
<LockMode>B</LockMode>
<IfDualMode>false</IfDualMode>
<SerialNumber>001000107</SerialNumber>
<AuditCount>1</AuditCount>
<IfLockOpen>false</IfLockOpen>
<IfForcedClosed>false</IfForcedClosed>
<IfRoute1Issued>false</IfRoute1Issued>
<IfRoute2Issued>false</IfRoute2Issued>
<IfRoute3Issued>false</IfRoute3Issued>
<IfNoAlarm>false</IfNoAlarm>
<IfSecondLineMaintenanceCall>false</IfSecondLineMaintenanceCall>
<IfActivationCall>false</IfActivationCall>
<IfUnassignedOpenCall>false</IfUnassignedOpenCall>
<Seal>0</Seal>
<PreviousSeal>0</PreviousSeal>
<RouteSeal1>0</RouteSeal1>
<RouteSeal2>0</RouteSeal2>
<RouteSeal3>0</RouteSeal3>
<PreviousRouteSeal1>0</PreviousRouteSeal1>
<PreviousRouteSeal2>0</PreviousRouteSeal2>
<PreviousRouteSeal3>0</PreviousRouteSeal3>
<OpenTries1>0</OpenTries1>
<OpenTries2>0</OpenTries2>
<OpenTries3>0</OpenTries3>
<TransferReturnCode>0</TransferReturnCode>
<IssuedComboUser1Seq1>0</IssuedComboUser1Seq1>
<IssuedComboUser1Seq2>0</IssuedComboUser1Seq2>
<IssuedComboUser1Seq3>0</IssuedComboUser1Seq3>
<IssuedComboUser2Seq1>0</IssuedComboUser2Seq1>
<IssuedComboUser2Seq2>0</IssuedComboUser2Seq2>
<IssuedComboUser2Seq3>0</IssuedComboUser2Seq3>
<PreviousComboUser1Seq1>0</PreviousComboUser1Seq1>
<PreviousComboUser1Seq2>0</PreviousComboUser1Seq2>
<PreviousComboUser1Seq3>0</PreviousComboUser1Seq3>
<PreviousComboUser2Seq1>0</PreviousComboUser2Seq1>
<PreviousComboUser2Seq2>0</PreviousComboUser2Seq2>
<PreviousComboUser2Seq3>0</PreviousComboUser2Seq3>
<GroupName/>
<DisplayIssuedComboUser2Seq2/>
<DisplayIssuedComboUser2Seq3/>
<BankModeUserNameArray>
  <UserID>BU01</UserID>
  <UserID>BU02</UserID>
  <UserID>BU03</UserID>
  <UserID>BU04</UserID>
  <UserID>BU05</UserID>
</BankModeUserNameArray>
</LockRecord>
</RESPONSE_LOCK_REMOTE_ACTIVATE>
Chapter 20 - Web Service Remote Lock Management (Beta)

20.5 Add Users To Bank Mode Lock Across Network

This transaction is used to add users to the bank mode of a Cencon Gen 2 or higher lock that is connected to a network IP address.

The network connection to the lock can be through an ATM computer running the Cencon ATM Agent software, or through an ethernet to serial adapter for the Cencon lock.

Transaction information required:

- **Lock IP Address and Port** - Specifies the lock to connect to from Centran to add users to.
- **Lock Communications ID** - Specifies an alternate identification of a lock to connect to from Centran to add users to. This is to support alternate methods of handling remote communications with locks for various network topologies.
- **Lock Communications Method** - Specifies the method of communication to be used to communicate with the lock. The default method is by TCP/IP network communications. This is specified by the value 'Tcp'.
- **Lock Name** - This is the lock name of the lock that you are going to add users to.
- **Lock Mode** - This is the lock mode of the lock that you are going to add users to. This transaction currently only applies to bank mode locks.
- **Bank Mode User Name Array** - This is an array of user IDs specifying what bank mode lock users to add to the lock. These must be valid existing bank mode lock users in the Cencon database. They must be assigned to the same bank branch as the lock. If region control is active, they must be assigned to the same region as the lock. They must not already be assigned to the lock. Additionally, the bank mode lock user table must have sufficient space for the added users. The Cencon Gen 2 bank mode can have up to 100 users assigned to it.

Transaction information returned:

**Success:**
- Result record indicating success
- Updated Lock record

**Failure:**
- Result record indicating failure

### Note

Calls to the Centran web service, whether REST or SOAP based, determine the Dispatcher ID based on your configured method of authentication with the Centran web service.

### Note

When the Cencon Gen 2 lock starts up, it waits for either remote communications to start or for some form of user input. If some user input begins first, the lock will not respond to remote communications until the user operation at the lock is complete. If remote communications begins first, the lock will enter into communications mode and not exit communications until rebooted remotely or the communications times out without receiving data (around 20 seconds). While the lock is in communications mode, it will not respond to user input.

If you are doing remote communications to the lock and you have completed your operations with the lock, you should then reboot the lock so it is immediately available for user operations. Otherwise, anyone waiting on the lock will have to wait for the communications to time out (20 seconds).

### Example

**Input Transaction Format: (HTTP Post)**

```
https://{host}/CentranService/rest/lock/add-users
```
Example Input Transaction: (HTTP Post)

https://kml-3242/CentranService/rest/lock/add-users

Example Input Transaction: (HTTP Body)

<TRANSACTION_LOCK_REMOTE_ADD_USERS>
  <IPAddress>10.108.6.121:35005</IPAddress>
  <CommunicationsID/>
  <CommunicationsMethod>Tcp</CommunicationsMethod>
  <LockName>Gen2Lock 1000107</LockName>
  <LockMode>B</LockMode>
  <BankModeUserNameArray>
    <UserID>BU06</UserID>
    <UserID>BU07</UserID>
    <UserID>BU1000</UserID>
  </BankModeUserNameArray>
</TRANSACTION_LOCK_REMOTE_ADD_USERS>

Output Transaction:

<RESPONSE_LOCK_REMOTE_ADD_USERS>
  <TRANSACTION_LOCK_REMOTE_ADD_USERS>
    <IPAddress>10.108.6.121:35005</IPAddress>
    <CommunicationsID/>
    <CommunicationsMethod>Tcp</CommunicationsMethod>
    <LockName>Gen2Lock 1000107</LockName>
    <LockMode>B</LockMode>
    <BankModeUserNameArray>
      <UserID>BU06</UserID>
      <UserID>BU07</UserID>
      <UserID>BU1000</UserID>
    </BankModeUserNameArray>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_LOCK_REMOTE_ADD_USERS>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Users added to the lock successfully.</Description>
  </ResultRecord>
  <LockRecord>
    <LockName>Gen2Lock 1000107</LockName>
    <RecordType>A</RecordType>
    <StartDate>2012-10-19T12:32:58.56Z</StartDate>
    <LastUsedDate>2012-10-19T12:41:14.102Z</LastUsedDate>
    <CustomerNumber>424853</CustomerNumber>
    <LockMode>B</LockMode>
    <IfDualMode>false</IfDualMode>
    <SerialNumber>001000107</SerialNumber>
    <AuditCount>1</AuditCount>
    <IfLockOpen>false</IfLockOpen>
    <IfForcedClosed>false</IfForcedClosed>
    <IfRoute1Issued>false</IfRoute1Issued>
    <IfRoute2Issued>false</IfRoute2Issued>
    <IfRoute3Issued>false</IfRoute3Issued>
    <IfNoAlarm>false</IfNoAlarm>
    <IfSecondLineMaintenanceCall>false</IfSecondLineMaintenanceCall>
    <IfActivationCall>false</IfActivationCall>
    <IfUnassignedOpenCall>false</IfUnassignedOpenCall>
  </LockRecord>
</RESPONSE_LOCK_REMOTE_ADD_USERS>
<RESPONSE_LOCK_REMOTE_ADD_USERS>
  <LockRecord>
    <BankBranchName>North Bank Branch</BankBranchName>
    <BankOpenDelay>5</BankOpenDelay>
    <BankOpenWindow>5</BankOpenWindow>
    <LockActivationStatus>gen2</LockActivationStatus>
    <TimeZoneID>Eastern Standard Time</TimeZoneID>
    <NetworkAddress>10.108.6.121</NetworkAddress>
    <NetworkPort>35005</NetworkPort>
    <UserID>BU01</UserID>
    <UserID>BU02</UserID>
    <UserID>BU03</UserID>
    <UserID>BU04</UserID>
    <UserID>BU05</UserID>
    <UserID>BU06</UserID>
    <UserID>BU07</UserID>
    <UserID>BU1000</UserID>
  </LockModeUserNameArray>
</LockRecord>
</RESPONSE_LOCK_REMOTE_ADD_USERS>
Chapter 20 - Web Service Remote Lock Management (Beta)

20.6 Delete Users From Bank Mode Lock Across Network

This transaction is used to delete users from the bank mode of a Cencon Gen 2 or higher lock that is connected to a network IP address.

The network connection to the lock can be through an ATM computer running the Cencon ATM Agent software, or through an ethernet to serial adapter for the Cencon lock.

Transaction information required:

- **Lock IP Address and Port** - Specifies the lock to connect to from Centran to delete users from.
- **Lock Communications ID** - Specifies an alternate identification of a lock to connect to from Centran to delete users from. This is to support alternate methods of handling remote communications with locks for various network topologies.
- **Lock Communications Method** - Specifies the method of communication to be used to communicate with the lock. The default method is by TCP/IP network communications. This is specified by the value 'Tcp'.
- **Lock Name** - This is the lock name of the lock that you are going to delete users from.
- **Lock Mode** - This is the lock mode of the lock that you are going to delete users from. This transaction currently only applies to bank mode locks.
- **Bank Mode User Name Array** - This is an array of user IDs specifying what bank mode lock users to delete from the lock. These must be valid existing bank mode lock users in the Cencon database. They must be assigned to the lock. Additionally, the Cencon Gen 2 lock is required to have two bank mode users set up. It is not permitted to delete the last two users from the Cencon Gen 2 lock bank mode.

Transaction information returned:

**Success:**

- Result record indicating success
- Updated Lock record

**Failure:**

- Result record indicating failure

Note

Calls to the Centran web service, whether REST or SOAP based, determine the Dispatcher ID based on your configured method of authentication with the Centran web service.

When the Cencon Gen 2 lock starts up, it waits for either remote communications to start or for some form of user input. If some user input begins first, the lock will not respond to remote communications until the user operation at the lock is complete. If remote communications begins first, the lock will enter into communications mode and not exit communications until rebooted remotely or the communications times out without receiving data (around 20 seconds). While the lock is in communications mode, it will not respond to user input.

If you are doing remote communications to the lock and you have completed your operations with the lock, you should then reboot the lock so it is immediately available for user operations. Otherwise, anyone waiting on the lock will have to wait for the communications to time out (20 seconds).

Example

**Input Transaction Format: (HTTP Post)**

```
https://{host}/CentranService/rest/lock/delete-users
```

**Example Input Transaction: (HTTP Post)**

```
Example Input Transaction: (HTTP Body)

```xml
<TRANSACTION_LOCK_REMOTE_DELETE_USERS>
  <IPAddress>10.108.6.121:35005</IPAddress>
  <CommunicationsID/>
  <CommunicationsMethod>Tcp</CommunicationsMethod>
  <LockName>Gen2Lock 1000107</LockName>
  <LockMode>B</LockMode>
  <BankModeUserNameArray>
    <UserID>BU02</UserID>
    <UserID>BU03</UserID>
    <UserID>BU04</UserID>
  </BankModeUserNameArray>
  <DispatcherID/>
</TRANSACTION_LOCK_REMOTE_DELETE_USERS>
```

Output Transaction:

```xml
<RESPONSE_LOCK_REMOTE_DELETE_USERS>
  <TRANSACTION_LOCK_REMOTE_DELETE_USERS>
    <IPAddress>10.108.6.121:35005</IPAddress>
    <CommunicationsID/>
    <CommunicationsMethod>Tcp</CommunicationsMethod>
    <LockName>Gen2Lock 1000107</LockName>
    <LockMode>B</LockMode>
    <BankModeUserNameArray>
      <UserID>BU02</UserID>
      <UserID>BU03</UserID>
      <UserID>BU04</UserID>
    </BankModeUserNameArray>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_LOCK_REMOTE_DELETE_USERS>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Users removed from the lock successfully.</Description>
  </ResultRecord>
  <LockRecord>
    <LockName>Gen2Lock 1000107</LockName>
    <RecordType>A</RecordType>
    <StartDate>2012-10-19T12:32:58.56Z</StartDate>
    <LastUsedDate>2012-10-19T12:44:12.595Z</LastUsedDate>
    <CustomerNumber>424853</CustomerNumber>
    <LockMode>B</LockMode>
    <IfDualMode>false</IfDualMode>
    <SerialNumber>001000107</SerialNumber>
    <AuditCount>1</AuditCount>
    <IfLockOpen>false</IfLockOpen>
    <IfForcedClosed>false</IfForcedClosed>
    <IfRoute1Issued>false</IfRoute1Issued>
    <IfRoute2Issued>false</IfRoute2Issued>
    <IfRoute3Issued>false</IfRoute3Issued>
    <IfNoAlarm>false</IfNoAlarm>
    <IfSecondLineMaintenanceCall>false</IfSecondLineMaintenanceCall>
    <IfActivationCall>false</IfActivationCall>
    <IfUnassignedOpenCall>false</IfUnassignedOpenCall>
    <Seal>0</Seal>
    <PreviousSeal>0</PreviousSeal>
    <RouteSeal1>0</RouteSeal1>
    <RouteSeal2>0</RouteSeal2>
    <RouteSeal3>0</RouteSeal3>
    <PreviousRouteSeal1>0</PreviousRouteSeal1>
    <PreviousRouteSeal2>0</PreviousRouteSeal2>
  </LockRecord>
</RESPONSE_LOCK_REMOTE_DELETE_USERS>
```
<GroupName/>
<OriginalSerialNumber>000000</OriginalSerialNumber>
<Description1>Truck #1</Description1>
<Description2>Serviced by Fred and John</Description2>
<Description3/>
<Description4/>
<CustomerID>North Bank</CustomerID>
<ATMSerialNumber>Kaba Mas ATM 1</ATMSerialNumber>
<UserDefined1>ATM Model #3</UserDefined1>
<UserDefined2/>
<UserDefined3/>
<UserDefined4/>
<Region>KENTUCKY</Region>
<IfLastRoute1Issued>false</IfLastRoute1Issued>
<IfLastRoute2Issued>false</IfLastRoute2Issued>
<IfLastRoute3Issued>false</IfLastRoute3Issued>
<User1ID1/>
<User1ID2/>
<User1ID3/>
<User2ID1/>
<User2ID2/>
<User2ID3/>
<RouteName1/>
<RouteName2/>
<RouteName3/>
<DispatcherID1/> 
<DispatcherID2/>
<DispatcherID3/>
<OpenTime1/>
<OpenTime2/>
<OpenTime3/>
<CloseTime1/>
<CloseTime2/>
<CloseTime3/>
<IfPreviousRoute1Issued>false</IfPreviousRoute1Issued>
<IfPreviousRoute2Issued>false</IfPreviousRoute2Issued>
<IfPreviousRoute3Issued>false</IfPreviousRoute3Issued>
<PreviousUser1ID1/>
<PreviousUser1ID2/>
<PreviousUser1ID3/>
<PreviousUser2ID1/>
<PreviousUser2ID2/>
<PreviousUser2ID3/>
<PreviousRouteName1/>
<PreviousRouteName2/>
<PreviousRouteName3/>
<PreviousOpenTime1/>
<PreviousOpenTime2/>
<PreviousOpenTime3/>
<PreviousCloseTime1/>
<PreviousCloseTime2/>
<PreviousCloseTime3/>
<ServiceBranch>North Bank Service</ServiceBranch>
<Address1>749 West Short Street</Address1>
<Address2/>
<City>Lexington</City>
<State>Kentucky</State>
<ZIP>40508-1200</ZIP>
<Country>USA</Country>
<KeyCloseSeal>0</KeyCloseSeal>
<BankBranchName>North Bank Branch</BankBranchName>
<BankOpenDelay>5</BankOpenDelay>
<BankOpenWindow>5</BankOpenWindow>
<LockHardwareModel/>
<LockActivationStatus>gen2</LockActivationStatus>
<LockDispatchStatus/>
<TimeZoneID>Eastern Standard Time</TimeZoneID>
<LowBatteryDate/>
<DuressDate/>
<IfLegacyImport>false</IfLegacyImport>
<NetworkAddress>10.108.6.121</NetworkAddress>
<NetworkPort>35005</NetworkPort>
<DisplayIssuedComboUser1Seq1/>
<DisplayIssuedComboUser1Seq2/>
<DisplayIssuedComboUser1Seq3/>
<DisplayIssuedComboUser2Seq1/>
<DisplayIssuedComboUser2Seq2/>
<DisplayIssuedComboUser2Seq3/>
<BankModeUserNameArray>
  <UserID>BU01</UserID>
  <UserID>BU05</UserID>
  <UserID>BU06</UserID>
  <UserID>BU07</UserID>
  <UserID>BU1000</UserID>
</BankModeUserNameArray>
</LockRecord>
</RESPONSE_LOCK_REMOTE_DELETE_USERS>
Centran 4 Programming Guide

Chapter 20 - Web Service Remote Lock Management (Beta)

20.7 Shelve Lock Across Network

This transaction is used to shelve a mode of a Cencon Gen 2 or higher lock that is connected to a network IP address. This transaction only shelves the specified lock mode. If other modes of the lock are active, they will not be affected by this transaction and will remain active. If all three modes of the lock are active, you will have to call this transaction three times to completely shelve all modes of the lock.

The network connection to the lock can be through an ATM computer running the Cencon ATM Agent software, or through an ethernet to serial adapter for the Cencon lock.

Transaction information required:

- **Lock IP Address and Port** - Specifies the lock to connect to from Centran to shelve.
- **Lock Communications ID** - Specifies an alternate identification of a lock to connect to from Centran to shelve. This is to support alternate methods of handling remote communications with locks for various network topologies.
- **Lock Communications Method** - Specifies the method of communication to be used to communicate with the lock. The default method is by TCP/IP network communications. This is specified by the value 'Tcp'.
- **Lock Name** - This is the lock name of the lock that you are going to shelve.
- **Lock Mode** - This is the lock mode of the lock that you are going to shelve.

**Note**

Calls to the Centran web service, whether REST or SOAP based, determine the Dispatcher ID based on your configured method of authentication with the Centran web service.

**Note**

If the Cencon configuration option to require a change key be present in the lock for remote shelve is set, you will not be able to remotely shelve the lock across a remote connection without first having someone present to open the lock and insert a change key. In the case of the Cencon Gen 2 swing bolt lock, you can alternatively open the lock and enter #50 at the lock to allow remote administration of the lock. Refer to the Cencon application Change Configuration Settings dialog to set this configuration option in the Cencon database.

The error code **RC_ERR_SHELVE_LOCK_SERIAL_CHANGE_KEY_NOT_PRESENT** will be returned by Centran if this error occurs.

Transaction information returned:

**Success:**

- Result record indicating success
- Shelved Lock record

**Failure:**

- Result record indicating failure

**Note**

When the Cencon Gen 2 lock starts up, it waits for either remote communications to start or for some form of user input. If some user input begins first, the lock will not respond to remote communications until the user operation at the lock is complete. If remote communications begins first, the lock will enter into communications mode and not exit communications until rebooted remotely or the communications times out without receiving data (around 20 seconds). While the lock is in communications mode, it will not respond to user input.

If you are doing remote communications to the lock and you have completed your operations with the lock, you should then reboot the lock so it is immediately available for user operations. Otherwise, anyone waiting on the lock will have to wait for the communications to time out (20 seconds).
**Example**

**Input Transaction Format: (HTTP Post)**

```
https://{host}/CentranService/rest/lock/shelve
```

**Example Input Transaction: (HTTP Post)**

```
https://kml-3242/CentranService/rest/lock/shelve
```

**Example Input Transaction: (HTTP Body)**

```
<TRANSACTION_LOCK_REMOTE_SHELVE>
  <IPAddress>10.108.6.121:35005</IPAddress>
  <CommunicationsID/>
  <CommunicationsMethod>Tcp</CommunicationsMethod>
  <LockName>Gen2Lock 1000107</LockName>
  <LockMode>B</LockMode>
  <DispatcherID/>
</TRANSACTION_LOCK_REMOTE_SHELVE>
```

**Output Transaction:**

```
<RESPONSE_LOCK_REMOTE_SHELVE>
  <TRANSACTION_LOCK_REMOTE_SHELVE>
    <IPAddress>10.108.6.121:35005</IPAddress>
    <CommunicationsID/>
    <CommunicationsMethod>Tcp</CommunicationsMethod>
    <LockName>Gen2Lock 1000107</LockName>
    <LockMode>B</LockMode>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_LOCK_REMOTE_SHELVE>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Lock mode shelved successfully.</Description>
  </ResultRecord>
  <LockRecord>
    <LockName>Gen2Lock 1000107</LockName>
    <RecordType>D</RecordType>
    <StartDate>2012-10-19T12:32:58.56Z</StartDate>
    <LastUsedDate>2012-10-19T12:53:11.513Z</LastUsedDate>
    <CustomerNumber>424853</CustomerNumber>
    <LockMode>B</LockMode>
    <IfDualMode>false</IfDualMode>
    <SerialNumber>001000107</SerialNumber>
    <AuditCount>1</AuditCount>
    <IfLockOpen>false</IfLockOpen>
    <IfForcedClosed>false</IfForcedClosed>
    <IfRoute1Issued>false</IfRoute1Issued>
    <IfRoute2Issued>false</IfRoute2Issued>
    <IfRoute3Issued>false</IfRoute3Issued>
    <IfNoAlarm>false</IfNoAlarm>
    <IfSecondLineMaintenanceCall>false</IfSecondLineMaintenanceCall>
    <IfActivationCall>false</IfActivationCall>
    <IfUnassignedOpenCall>false</IfUnassignedOpenCall>
    <IfSeal>0</IfSeal>
    <PreviousSeal>0</PreviousSeal>
    <RouteSeal1>0</RouteSeal1>
    <RouteSeal2>0</RouteSeal2>
    <RouteSeal3>0</RouteSeal3>
    <PreviousRouteSeal1>0</PreviousRouteSeal1>
  </LockRecord>
</RESPONSE_LOCK_REMOTE_SHELVE>
```
<ZIP>40508-1200</ZIP>
<Country>USA</Country>
<KeyCloseSeal>0</KeyCloseSeal>
<BankBranchName>North Bank Branch</BankBranchName>
<BankOpenDelay>5</BankOpenDelay>
<BankOpenWindow>5</BankOpenWindow>
<LockHardwareModel/>
<LockActivationStatus>gen2</LockActivationStatus>
<LockDispatchStatus/>
<TimeZoneID>Central Standard Time</TimeZoneID>
<LowBatteryDate/>
<DuressDate/>
<IfLegacyImport>false</IfLegacyImport>
<NetworkAddress>10.108.6.121</NetworkAddress>
<NetworkPort>35005</NetworkPort>
<DisplayIssuedComboUser1Seq1/>
<DisplayIssuedComboUser1Seq2/>
<DisplayIssuedComboUser1Seq3/>
<DisplayIssuedComboUser2Seq1/>
<DisplayIssuedComboUser2Seq2/>
<DisplayIssuedComboUser2Seq3/>
</LockRecord>
</RESPONSE_LOCK_REMOTE_SHELVE>
20.8 Set Lock Time Across Network

This transaction is used to set lock time and time zone daylight savings time transition table of a Cencon Gen 2 or higher lock that is connected to a network IP address. This transaction only sets the daylight savings time transition table for the specified lock mode. If other modes of the lock are active and you want to set the daylight savings time transition table for them as well, you will need to call this transaction for them also.

The network connection to the lock can be through an ATM computer running the Cencon ATM Agent software, or through an ethernet to serial adapter for the Cencon lock.

Transaction information required:

- **Lock IP Address and Port** - Specifies the lock to connect to from Centran to set lock time and time zone daylight savings time transition table.
- **Lock Communications ID** - Specifies an alternate identification of a lock to connect to from Centran to set lock time and time zone daylight savings time transition table. This is to support alternate methods of handling remote communications with locks for various network topologies.
- **Lock Communications Method** - Specifies the method of communication to be used to communicate with the lock. The default method is by TCP/IP network communications. This is specified by the value ‘Tcp’.
- **Lock Name** - This is the lock name of the lock that you are going to set lock time and time zone daylight savings time transition table.
- **Lock Mode** - This is the lock mode of the lock that you are going to set lock time and time zone daylight savings time transition table.
- **Time Zone ID** - This is a 64 character field to set the time zone ID for the lock. This field can be left blank. If this field is populated, the time zone ID must exactly match an operating system time zone ID, or an error will occur. If this field is left blank, the Centran server local time zone will automatically be used. This field is used to identify the time zone ID for the lock. The lock time zone ID is used to generate the daylight savings time transition table for the lock when the lock time is set. It is used for the lock to determine local time depending on the current daylight savings time offset. This affects lock user time windows, if any, in relation to the current local time. The daylight savings time transition table is initialized by lock mode, so it can be different for each lock mode. The lock daylight savings time transition table covers a period of 20 years. It is updated whenever the lock time is set. The lock daylight savings time transition table is generated from time zone information from the operating system, so if the operating system is out of date, the daylight savings time settings may be affected.

Note

Calls to the Centran web service, whether REST or SOAP based, determine the Dispatcher ID based on your configured method of authentication with the Centran web service.

Transaction information returned:

Success:

- Result record indicating success
- Updated Lock record

Failure:

- Result record indicating failure

Note

When the Cencon Gen 2 lock starts up, it waits for either remote communications to start or for some form of user input. If some user input begins first, the lock will not respond to remote communications until the user operation at the lock is complete. If remote communications begins first, the lock will enter into communications mode and not exit communications until rebooted remotely or the communications times out without receiving data (around 20 seconds). While the lock is in communications mode, it will not respond to user input.

If you are doing remote communications to the lock and you have completed your operations with the lock, you should then reboot the lock so it is immediately available for user operations. Otherwise, anyone waiting on the lock will have to wait for the communications to time out (20 seconds).
Example

Input Transaction Format: (HTTP Post)

```
https://{host}/CentranService/rest/lock/set-time
```

Example Input Transaction: (HTTP Post)

```
https://kml-3242/CentranService/rest/lock/set-time
```

Example Input Transaction: (HTTP Body)

```
<TRANSACTION_LOCK_REMOTE_SET_TIME>
  <IPAddress>10.108.6.121:35005</IPAddress>
  <CommunicationsID/>
  <CommunicationsMethod>Tcp</CommunicationsMethod>
  <LockName>Gen2Lock 1000107</LockName>
  <LockMode>B</LockMode>
  <TimeZoneID>Central Standard Time</TimeZoneID>
</TRANSACTION_LOCK_REMOTE_SET_TIME>
```

Output Transaction:

```
<RESPONSE_LOCK_REMOTE_SET_TIME>
  <TRANSACTION_LOCK_REMOTE_SET_TIME>
    <IPAddress>10.108.6.121:35005</IPAddress>
    <CommunicationsID/>
    <CommunicationsMethod>Tcp</CommunicationsMethod>
    <LockName>Gen2Lock 1000107</LockName>
    <LockMode>B</LockMode>
    <TimeZoneID>Central Standard Time</TimeZoneID>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_LOCK_REMOTE_SET_TIME>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Lock clock and daylight savings time table set successfully.</Description>
  </ResultRecord>
  <LockRecord>
    <LockName>Gen2Lock 1000107</LockName>
    <RecordType>A</RecordType>
    <StartDate>2012-10-19T12:32:58.56Z</StartDate>
    <LastUsedDate>2012-10-19T12:53:11.513Z</LastUsedDate>
    <CustomerNumber>424853</CustomerNumber>
    <LockMode>B</LockMode>
    <IfDualMode>false</IfDualMode>
    <SerialNumber>001000107</SerialNumber>
    <AuditCount>1</AuditCount>
    <IfLockOpen>false</IfLockOpen>
    <If ForcedClosed>false</If ForcedClosed>
    <IfRoute1Issued>false</IfRoute1Issued>
    <IfRoute2Issued>false</IfRoute2Issued>
    <IfRoute3Issued>false</IfRoute3Issued>
    <IfNoAlarm>false</IfNoAlarm>
    <IfSecondLineMaintenanceCall>false</IfSecondLineMaintenanceCall>
    <If ActivationCall>false</If ActivationCall>
    <If Unassigned Open Call>false</If Unassigned Open Call>
    <Seal>0</Seal>
    <PreviousSeal>0</PreviousSeal>
  </LockRecord>
</RESPONSE_LOCK_REMOTE_SET_TIME>
```
<ADDRESS1>749 West Short Street</ADDRESS1>  
<Address2/>
<City>Lexington</City>  
<State>Kentucky</State>  
<ZIP>40508-1200</ZIP>  
<Country>USA</Country>  
<KeyCloseSeal>0</KeyCloseSeal>  
<BankBranchName>North Bank Branch</BankBranchName>  
<BankOpenDelay>5</BankOpenDelay>  
<BankOpenWindow>5</BankOpenWindow>  
<LockHardwareModel/>
<LockActivationStatus>gen2</LockActivationStatus>  
<LockDispatchStatus/>
<TimeZoneID>Central Standard Time</TimeZoneID>  
<LowBatteryDate/>
<DuressDate/>
<IfLegacyImport>false</IfLegacyImport>  
<NetworkAddress>10.108.6.121</NetworkAddress>  
<NetworkPort>35005</NetworkPort>  
<DisplayIssuedComboUser1Seq1/>
<DisplayIssuedComboUser1Seq2/>
<DisplayIssuedComboUser1Seq3/>
<DisplayIssuedComboUser2Seq1/>
<DisplayIssuedComboUser2Seq2/>
<DisplayIssuedComboUser2Seq3/>
<BankModeUserNameArray>
<UserID>B001</UserID>  
<UserID>B005</UserID>  
<UserID>B006</UserID>  
<UserID>B007</UserID>  
<UserID>B1000</UserID>  
</BankModeUserNameArray>
</LockRecord>
</RESPONSE_LOCK_REMOTE_SET_TIME>
20.9 Set Lock Single Dual Access Across Network

This transaction is used to set single or dual access of a Cencon Gen 2 or higher lock that is connected to a network IP address.

The network connection to the lock can be through an ATM computer running the Cencon ATM Agent software, or through an ethernet to serial adapter for the Cencon lock.

**Transaction information required:**

- **Lock IP Address and Port** - Specifies the lock to connect to from Centran to set single or dual access.
- **Lock Communications ID** - Specifies an alternate identification of a lock to connect to from Centran to set single or dual access. This is to support alternate methods of handling remote communications with locks for various network topologies.
- **Lock Communications Method** - Specifies the method of communication to be used to communicate with the lock. The default method is by TCP/IP network communications. This is specified by the value 'Tcp'.
- **Lock Name** - This is the lock name of the lock that you are going to set single or dual access.
- **Lock Mode** - This is the lock mode of the lock that you are going to set single or dual access.
- **If Dual Mode** - This is a flag indicating that the lock is to be set to dual mode. If this flag is 1 or true, then the lock will be set to dual user access. If this flag is 0 or false, then the lock will be set to single user access.

**Note**

Calls to the Centran web service, whether REST or SOAP based, determine the Dispatcher ID based on your configured method of authentication with the Centran web service.

**Transaction information returned:**

**Success:**

- Result record indicating success
- Updated Lock record

**Failure:**

- Result record indicating failure

**Note**

When the Cencon Gen 2 lock starts up, it waits for either remote communications to start or for some form of user input. If some user input begins first, the lock will not respond to remote communications until the user operation at the lock is complete. If remote communications begins first, the lock will enter into communications mode and not exit communications until rebooted remotely or the communications times out without receiving data (around 20 seconds). While the lock is in communications mode, it will not respond to user input.

If you are doing remote communications to the lock and you have completed your operations with the lock, you should then reboot the lock so it is immediately available for user operations. Otherwise, anyone waiting on the lock will have to wait for the communications to time out (20 seconds).

**Example**

**Input Transaction Format: (HTTP Post)**

```
https://{host}/CentranService/rest/lock/set-access
```

**Example Input Transaction: (HTTP Post)**

```
https://kml-3242/CentranService/rest/lock/set-access
```
Example Input Transaction: (HTTP Body)

```
<TRANSACTION_LOCK_REMOTE_SET_SINGLE_DUAL_ACCESS>
   <IPAddress>10.108.6.121:35005</IPAddress>
   <CommunicationsID/>
   <CommunicationsMethod>Tcp</CommunicationsMethod>
   <LockName>Gen2Lock 1000107</LockName>
   <LockMode>F</LockMode>
   <IfDualMode>true</IfDualMode>
   <DispatcherID/>
</TRANSACTION_LOCK_REMOTE_SET_SINGLE_DUAL_ACCESS>
```

Output Transaction:

```
<RESPONSE_LOCK_REMOTE_SET_SINGLE_DUAL_ACCESS>
   <TRANSACTION_LOCK_REMOTE_SET_SINGLE_DUAL_ACCESS>
      <IPAddress>10.108.6.121:35005</IPAddress>
      <CommunicationsID/>
      <CommunicationsMethod>Tcp</CommunicationsMethod>
      <LockName>Gen2Lock 1000107</LockName>
      <LockMode>F</LockMode>
      <IfDualMode>true</IfDualMode>
      <DispatcherID>CentranSS</DispatcherID>
   </TRANSACTION_LOCK_REMOTE_SET_SINGLE_DUAL_ACCESS>
   <ResultRecord>
      <Result>Success</Result>
      <ErrorCode>RC_OK</ErrorCode>
      <IfRetryValid>false</IfRetryValid>
      <Description>Lock dual user access set successfully.</Description>
   </ResultRecord>
   <LockRecord>
      <LockName>Gen2Lock 1000107</LockName>
      <RecordType>A</RecordType>
      <StartDate>2012-10-18T19:42:49.54Z</StartDate>
      <LastUsedDate/>
      <CustomerNumber>964592</CustomerNumber>
      <LockMode>F</LockMode>
      <IfDualMode>true</IfDualMode>
      <SerialNumber>001000107</SerialNumber>
      <AuditCount>1</AuditCount>
      <IfLockOpen>false</IfLockOpen>
      <IfForcedClosed>false</IfForcedClosed>
      <IfRoute1Issued>false</IfRoute1Issued>
      <IfRoute2Issued>false</IfRoute2Issued>
      <IfRoute3Issued>false</IfRoute3Issued>
      <IfNoAlarm>false</IfNoAlarm>
      <IfSecondLineMaintenanceCall>false</IfSecondLineMaintenanceCall>
      <IfActivationCall>false</IfActivationCall>
      <IfUnassignedOpenCall>false</IfUnassignedOpenCall>
      <Seal>21260</Seal>
      <PreviousSeal>0</PreviousSeal>
      <RouteSeal1>0</RouteSeal1>
      <RouteSeal2>0</RouteSeal2>
      <RouteSeal3>0</RouteSeal3>
      <PreviousRouteSeal1>0</PreviousRouteSeal1>
      <PreviousRouteSeal2>0</PreviousRouteSeal2>
      <PreviousRouteSeal3>0</PreviousRouteSeal3>
      <OpenTries1>0</OpenTries1>
      <OpenTries2>0</OpenTries2>
      <OpenTries3>0</OpenTries3>
      <TransferReturnCode>0</TransferReturnCode>
   </LockRecord>
</RESPONSE_LOCK_REMOTE_SET_SINGLE_DUAL_ACCESS>
```
<LockRecord>
  <DisplayIssuedComboUser1Seq1/>
  <DisplayIssuedComboUser1Seq2/>
  <DisplayIssuedComboUser1Seq3/>
  <DisplayIssuedComboUser2Seq1/>
  <DisplayIssuedComboUser2Seq2/>
  <DisplayIssuedComboUser2Seq3/>
</LockRecord>
</RESPONSE_LOCK_REMOTE_SET_SINGLE_DUAL_ACCESS>
20.10 Set Lock Open Delay Window Across Network

This transaction is used to set the lock open delay and open time window of a bank mode Cencon Gen 2 or higher lock that is connected to a network IP address.

The network connection to the lock can be through an ATM computer running the Cencon ATM Agent software, or through an ethernet to serial adapter for the Cencon lock.

Transaction information required:

- **Lock IP Address and Port** - Specifies the lock to connect to from Centran to set the lock open delay and open time window.

- **Lock Communications ID** - Specifies an alternate identification of a lock to connect to from Centran to set the lock open delay and open time window. This is to support alternate methods of handling remote communications with locks for various network topologies.

- **Lock Communications Method** - Specifies the method of communication to be used to communicate with the lock. The default method is by TCP/IP network communications. This is specified by the value 'Tcp'.

- **Lock Name** - This is the lock name of the lock that you are going to set the lock open delay and open time window.

- **Lock Mode** - This is the lock mode of the lock that you are going to set the lock open delay and open time window. This is currently always going to be bank mode. FLM and Route lock modes do not support an open delay and open time window.

- **Bank Open Delay** - This is an integer value representing the number of minutes of the bank mode open delay. If this value is set to 0 then the **Bank Open Window** must also be set to 0. If this value is set to some number of minutes greater than 0, then the **Bank Open Window** must also be set to some number of minutes greater than 0.

  This delay will be applied to bank mode users attempting to open the lock. If the bank mode user enters a valid combination with a valid key and a bank mode open delay is set, then the lock will go into a wait state before allowing the same bank mode user to use their key again to open the lock. The **Bank Open Delay** defines how long in minutes the user has to wait before opening the lock.

- **Bank Open Window** - This is an integer value representing the number of minutes of the bank mode open window. If this value is set to 0 then the **Bank Open Delay** must also be set to 0. If this value is set to some number of minutes greater than 0, then the **Bank Open Delay** must also be set to some number of minutes greater than 0.

  This open window will be applied to bank mode users attempting to open the lock. If the bank mode user enters a valid combination with a valid key and a bank mode open delay is set, then the lock will go into a wait state before allowing the same bank mode user to use their key again to open the lock. The **Bank Open Window** defines how long in minutes the user has to open the lock after the delay is complete.

Transaction information returned:

Success:

- Result record indicating success
- Updated Lock record

Failure:

- Result record indicating failure

Note

Calls to the Centran web service, whether REST or SOAP based, determine the Dispatcher ID based on your configured method of authentication with the Centran web service.

Note
When the Cencon Gen 2 lock starts up, it waits for either remote communications to start or for some form of user input. If some user input begins first, the lock will not respond to remote communications until the user operation at the lock is complete. If remote communications begins first, the lock will enter into communications mode and not exit communications until rebooted remotely or the communications times out without receiving data (around 20 seconds). While the lock is in communications mode, it will not respond to user input.

If you are doing remote communications to the lock and you have completed your operations with the lock, you should then reboot the lock so it is immediately available for user operations. Otherwise, anyone waiting on the lock will have to wait for the communications to time out (20 seconds).

Example

Input Transaction Format: (HTTP Post)

```plaintext
https://{host}/CentranService/rest/lock/set-open-delay-window
```

Example Input Transaction: (HTTP Post)

```plaintext
https://kml-3242/CentranService/rest/lock/set-open-delay-window
```

Example Input Transaction: (HTTP Body)

```xml
<TRANSACTION_LOCK_REMOTE_SET_OPEN_DELAY_WINDOW>
  <IPAddress>10.108.6.96:35005</IPAddress>
  <CommunicationsID/>
  <CommunicationsMethod>Tcp</CommunicationsMethod>
  <LockName>Gen2Lock 1000107</LockName>
  <LockMode>B</LockMode>
  <BankOpenDelay>6</BankOpenDelay>
  <BankOpenWindow>3</BankOpenWindow>
  <DispatcherID/>
</TRANSACTION_LOCK_REMOTE_SET_OPEN_DELAY_WINDOW>
```

Output Transaction:

```xml
<RESPONSE_LOCK_REMOTE_SET_OPEN_DELAY_WINDOW>
  <TRANSACTION_LOCK_REMOTE_SET_OPEN_DELAY_WINDOW>
    <IPAddress>10.108.6.96:35005</IPAddress>
    <CommunicationsID/>
    <CommunicationsMethod>Tcp</CommunicationsMethod>
    <LockName>Gen2Lock 1000107</LockName>
    <LockMode>B</LockMode>
    <BankOpenDelay>6</BankOpenDelay>
    <BankOpenWindow>3</BankOpenWindow>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_LOCK_REMOTE_SET_OPEN_DELAY_WINDOW>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Lock open delay and open window set successfully.</Description>
  </ResultRecord>
  <LockRecord>
    <LockName>Gen2Lock 1000107</LockName>
    <RecordType>A</RecordType>
    <StartDate>2013-01-28T18:07:35.6Z</StartDate>
    <CustomerNumber>877983</CustomerNumber>
    <LockMode>B</LockMode>
    <IfDualMode>false</IfDualMode>
    <SerialNumber>001000107</SerialNumber>
    <AuditCount>1</AuditCount>
    <IfLockOpen>false</IfLockOpen>
  </LockRecord>
</RESPONSE_LOCK_REMOTE_SET_OPEN_DELAY_WINDOW>
```
<IfForcedClosed>false</IfForcedClosed>
<IfRoute1Issued>false</IfRoute1Issued>
<IfRoute2Issued>false</IfRoute2Issued>
<IfRoute3Issued>false</IfRoute3Issued>
<IfNoAlarm>false</IfNoAlarm>
<IfSecondLineMaintenanceCall>false</IfSecondLineMaintenanceCall>
<IfActivationCall>false</IfActivationCall>
<IfUnassignedOpenCall>false</IfUnassignedOpenCall>
<Seal>0</Seal>
<PreviousSeal>0</PreviousSeal>
<RouteSeal1>0</RouteSeal1>
<RouteSeal12>0</RouteSeal12>
<RouteSeal13>0</RouteSeal13>
<PreviousRouteSeal1>0</PreviousRouteSeal1>
<PreviousRouteSeal12>0</PreviousRouteSeal12>
<PreviousRouteSeal13>0</PreviousRouteSeal13>
<OpenTries1>0</OpenTries1>
<OpenTries2>0</OpenTries2>
<OpenTries3>0</OpenTries3>
<TransferReturnCode>0</TransferReturnCode>
<IssuedComboUser1Seq1>0</IssuedComboUser1Seq1>
<IssuedComboUser1Seq2>0</IssuedComboUser1Seq2>
<IssuedComboUser1Seq3>0</IssuedComboUser1Seq3>
<IssuedComboUser2Seq1>0</IssuedComboUser2Seq1>
<IssuedComboUser2Seq2>0</IssuedComboUser2Seq2>
<IssuedComboUser2Seq3>0</IssuedComboUser2Seq3>
<PreviousComboUser1Seq1>0</PreviousComboUser1Seq1>
<PreviousComboUser1Seq2>0</PreviousComboUser1Seq2>
<PreviousComboUser1Seq3>0</PreviousComboUser1Seq3>
<PreviousComboUser2Seq1>0</PreviousComboUser2Seq1>
<PreviousComboUser2Seq2>0</PreviousComboUser2Seq2>
<PreviousComboUser2Seq3>0</PreviousComboUser2Seq3>
<GroupName/>
<OriginalSerialNumber>000000</OriginalSerialNumber>
>Description1>Truck # 1</Description1>
>Description2>Serviced by Fred and John</Description2>
>Description3/>
>Description4/>
<CustomerID>North Bank</CustomerID>
<ATMSerialNumber>Kaba Mas ATM 1</ATMSerialNumber>
>UserDefined1>ATM Model #3</UserDefined1>
>UserDefined2/>
>UserDefined3/>
<UserDefined4/>
<Region>KENTUCKY</Region>
<IfLastRoute1Issued>false</IfLastRoute1Issued>
<IfLastRoute2Issued>false</IfLastRoute2Issued>
<IfLastRoute3Issued>false</IfLastRoute3Issued>
<User1ID1/>
<User1ID2/>
<User1ID3/>
<User2ID1/>
<User2ID2/>
<User2ID3/>
<RouteName1/>
<RouteName2/>
<RouteName3/>
<DispatcherID1/>
<DispatcherID2/>
<DispatcherID3/>
<OpenTime1/>
<OpenTime2/>
<OpenTime3/>
<CloseTime1/>
<CloseTime2/>
<CloseTime3/>
<IfPreviousRoute1Issued>false</IfPreviousRoute1Issued>
<IfPreviousRoute2Issued>false</IfPreviousRoute2Issued>
<IfPreviousRoute3Issued>false</IfPreviousRoute3Issued>
<PreviousUser1ID1/>
<PreviousUser1ID2/>
<PreviousUser1ID3/>
<PreviousUser2ID1/>
<PreviousUser2ID2/>
<PreviousUser2ID3/>
<PreviousRouteName1/>
<PreviousRouteName2/>
<PreviousRouteName3/>
<PreviousOpenTime1/>
<PreviousOpenTime2/>
<PreviousOpenTime3/>
<PreviousCloseTime1/>
<PreviousCloseTime2/>
<PreviousCloseTime3/>
<ServiceBranch>North Bank Service</ServiceBranch>
<Address1>749 West Short Street</Address1>
<Address2/>
</City>Lexington</City>
</State>Kentucky</State>
</ZIP>40508-1200</ZIP>
</Country>USA</Country>
<KeyCloseSeal>0</KeyCloseSeal>
</BankBranchName>North Bank Branch</BankBranchName>
</BankOpenDelay>6</BankOpenDelay>
</BankOpenWindow>3</BankOpenWindow>
</LockHardwareModel/>
</LockActivationStatus>gen2</LockActivationStatus>
</LockDispatchStatus/>
</TimeZoneID>Eastern Standard Time</TimeZoneID>
</LowBatteryDate/>
</DuressDate/>
</IfLegacyImport>false</IfLegacyImport>
</NetworkAddress>10.108.6.96</NetworkAddress>
</NetworkPort>35005</NetworkPort>
</DisplayIssuedComboUser1Seq1/>
</DisplayIssuedComboUser1Seq2/>
</DisplayIssuedComboUser1Seq3/>
</DisplayIssuedComboUser2Seq1/>
</DisplayIssuedComboUser2Seq2/>
</DisplayIssuedComboUser2Seq3/>
</BankModeUserNameArray>
</UserID>BU01</UserID>
</UserID>BU02</UserID>
</UserID>BU03</UserID>
</UserID>BU04</UserID>
</UserID>BU05</UserID>
</UserID>BU06</UserID>
</BankModeUserNameArray>
</LockRecord>
</RESPONSE_LOCK_REMOTE_SET_OPEN_DELAY_WINDOW>
20.11 Resynchronize Lock Dispatching Across Network

This transaction is used to resynchronize dispatching of a Cencon Gen 2 or higher lock that is connected to a network IP address.

The network connection to the lock can be through an ATM computer running the Cencon ATM Agent software, or through an ethernet to serial adapter for the Cencon lock.

Transaction information required:

- **Lock IP Address and Port** - Specifies the lock to connect to from Centran to resynchronize dispatching.
- **Lock Communications ID** - Specifies an alternate identification of a lock to connect to from Centran to resynchronize dispatching. This is to support alternate methods of handling remote communications with locks for various network topologies.
- **Lock Communications Method** - Specifies the method of communication to be used to communicate with the lock. The default method is by TCP/IP network communications. This is specified by the value 'Tcp'.
- **Lock Name** - This is the lock name of the lock that you are going to resynchronize dispatching.
- **Lock Mode** - This is the lock mode of the lock that you are going to resynchronize dispatching. This transaction currently only applies to FLM and Route mode locks.

Transaction information returned:

**Success:**
- Result record indicating success
- Updated Lock record

**Failure:**
- Result record indicating failure

Note

Calls to the Centran web service, whether REST or SOAP based, determine the Dispatcher ID based on your configured method of authentication with the Centran web service.

Note

When the Cencon Gen 2 lock starts up, it waits for either remote communications to start or for some form of user input. If some user input begins first, the lock will not respond to remote communications until the user operation at the lock is complete. If remote communications begins first, the lock will enter into communications mode and not exit communications until rebooted remotely or the communications times out without receiving data (around 20 seconds). While the lock is in communications mode, it will not respond to user input.

If you are doing remote communications to the lock and you have completed your operations with the lock, you should then reboot the lock so it is immediately available for user operations. Otherwise, anyone waiting on the lock will have to wait for the communications to time out (20 seconds).

Example

**Input Transaction Format: (HTTP Post)**

https://{host}/CentranService/rest/lock/resynchronize-dispatching

**Example Input Transaction: (HTTP Post)**

https://kml-3242/CentranService/rest/lock/resynchronize-dispatching
Example Input Transaction: (HTTP Body)

```xml
<TRANSACTION_LOCK_REMOTE_RESYNC_DISPATCHING>
  <IPAddress>10.108.6.121:35005</IPAddress>
  <CommunicationsID/>
  <CommunicationsMethod>Tcp</CommunicationsMethod>
  <LockName>Gen2Lock 1000107</LockName>
  <LockMode>F</LockMode>
  <DispatcherID/>
</TRANSACTION_LOCK_REMOTE_RESYNC_DISPATCHING>
```

Output Transaction:

```xml
<RESPONSE_LOCK_REMOTE_RESYNC_DISPATCHING>
<TRANSACTION_LOCK_REMOTE_RESYNC_DISPATCHING>
  <IPAddress>10.108.6.121:35005</IPAddress>
  <CommunicationsID/>
  <CommunicationsMethod>Tcp</CommunicationsMethod>
  <LockName>Gen2Lock 1000107</LockName>
  <LockMode>F</LockMode>
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_LOCK_REMOTE_RESYNC_DISPATCHING>
<ResultRecord>
  <Result>Success</Result>
  <ErrorCode>RC_OK</ErrorCode>
  <IfRetryValid>false</IfRetryValid>
  <Description>Cencon database lock dispatching resynchronized with lock successfully.</Description>
</ResultRecord>
<LockRecord>
  <LockName>Gen2Lock 1000107</LockName>
  <RecordType>A</RecordType>
  <StartDate>2012-10-18T19:42:49.54Z</StartDate>
  <LastUsedDate/>
  <CustomerNumber>964592</CustomerNumber>
  <LockMode>F</LockMode>
  <IfDualMode>false</IfDualMode>
  <SerialNumber>001000107</SerialNumber>
  <AuditCount>1</AuditCount>
  <IfLockOpen>false</IfLockOpen>
  <IfForcedClosed>false</IfForcedClosed>
  <IfRoute1Issued>false</IfRoute1Issued>
  <IfRoute2Issued>false</IfRoute2Issued>
  <IfRoute3Issued>false</IfRoute3Issued>
  <IfNoAlarm>false</IfNoAlarm>
  <IfSecondLineMaintenanceCall>false</IfSecondLineMaintenanceCall>
  <IfActivationCall>false</IfActivationCall>
  <IfUnassignedOpenCall>false</IfUnassignedOpenCall>
  <Seal>21260</Seal>
  <PreviousSeal>0</PreviousSeal>
  <RouteSeal1>0</RouteSeal1>
  <RouteSeal2>0</RouteSeal2>
  <RouteSeal3>0</RouteSeal3>
  <PreviousRouteSeal1>0</PreviousRouteSeal1>
  <PreviousRouteSeal2>0</PreviousRouteSeal2>
  <PreviousRouteSeal3>0</PreviousRouteSeal3>
  <OpenTries1>0</OpenTries1>
  <OpenTries2>0</OpenTries2>
  <OpenTries3>0</OpenTries3>
  <TransferReturnCode>0</TransferReturnCode>
  <IssuedComboUser1Seq1>0</IssuedComboUser1Seq1>
  <IssuedComboUser1Seq2>0</IssuedComboUser1Seq2>
  <IssuedComboUser1Seq3>0</IssuedComboUser1Seq3>
  <IssuedComboUser2Seq1>0</IssuedComboUser2Seq1>
  <IssuedComboUser2Seq2>0</IssuedComboUser2Seq2>
  <IssuedComboUser2Seq3>0</IssuedComboUser2Seq3>
  <PreviousComboUser1Seq1>0</PreviousComboUser1Seq1>
  <PreviousComboUser1Seq2>0</PreviousComboUser1Seq2>
</RESPONSE_LOCK_REMOTE_RESYNC_DISPATCHING>
```
<NetworkPort>35005</NetworkPort>
<DisplayIssuedComboUser1Seq1/>
<DisplayIssuedComboUser1Seq2/>
<DisplayIssuedComboUser1Seq3/>
<DisplayIssuedComboUser2Seq1/>
<DisplayIssuedComboUser2Seq2/>
<DisplayIssuedComboUser2Seq3/>
</LockRecord>
</RESPONSE_LOCK_REMOTE_RESYNC_DISPATCHING>
20.12 Resynchronize Bank Mode Lock Users Across Network

This transaction is used to resynchronize users for bank mode of a Cencon Gen 2 or higher lock that is connected to a network IP address.

The network connection to the lock can be through an ATM computer running the Cencon ATM Agent software, or through an ethernet to serial adapter for the Cencon lock.

Transaction information required:

- **Lock IP Address and Port** - Specifies the lock to connect to from Centran to resynchronize users.
- **Lock Communications ID** - Specifies an alternate identification of a lock to connect to from Centran to resynchronize users. This is to support alternate methods of handling remote communications with locks for various network topologies.
- **Lock Communications Method** - Specifies the method of communication to be used to communicate with the lock. The default method is by TCP/IP network communications. This is specified by the value 'Tcp'.
- **Lock Name** - This is the lock name of the lock that you are going to resynchronize users.
- **Lock Mode** - This is the lock mode of the lock that you are going to resynchronize users. This transaction currently only applies to Bank mode locks.

Transaction information returned:

**Success:**

- Result record indicating success
- Updated Lock record
- Array of bank mode lock user IDs that were added to the lock data in the Cencon database
- Array of bank mode lock user IDs that were removed from the lock data in the Cencon database
- Array of bank mode lock user IDs that failed to be added to the lock data in the Cencon database. This may be because a user assigned to the lock no longer exists in the database.
- Array of bank mode lock user IDs that failed to be removed from the lock data in the Cencon database. This should not normally occur, but may happen because of a database error.

**Failure:**

- Result record indicating failure

Note

Calls to the Centran web service, whether REST or SOAP based, determine the Dispatcher ID based on your configured method of authentication with the Centran web service.

Example

**Input Transaction Format:** (HTTP Post)

```
https://{host}/CentranService/rest/lock/resynchronize-users
```
Example Input Transaction: (HTTP Post)

https://kml-3242/CentranService/rest/lock/resynchronize-users

Example Input Transaction: (HTTP Body)

```
<TRANSACTION_LOCK_REMOTE_RESYNC_USERS>
  <IPAddress>10.108.6.121:35005</IPAddress>
  <CommunicationsMethod>Tcp</CommunicationsMethod>
  <LockName>Gen2Lock 1000107</LockName>
  <LockMode>B</LockMode>
  <DispatcherID/>
</TRANSACTION_LOCK_REMOTE_RESYNC_USERS>
```

Output Transaction:

```
<RESPONSE_LOCK_REMOTE_RESYNC_USERS>
<TRANSACTION_LOCK_REMOTE_RESYNC_USERS>
  <IPAddress>10.108.6.121:35005</IPAddress>
  <CommunicationsMethod>Tcp</CommunicationsMethod>
  <LockName>Gen2Lock 1000107</LockName>
  <LockMode>B</LockMode>
  <DispatcherID>CentranSS</DispatcherID>
</TRANSACTION_LOCK_REMOTE_RESYNC_USERS>
<ResultRecord>
  <Result>Success</Result>
  <ErrorCode>RC_OK</ErrorCode>
  <IfRetryValid>false</IfRetryValid>
  <Description>Cencon database bank users for lock resynchronized with lock successfully.</Description>
</ResultRecord>
<LockRecord>
  <LockName>Gen2Lock 1000107</LockName>
  <RecordType>A</RecordType>
  <StartDate>2012-10-19T12:32:58.56Z</StartDate>
  <LastUsedDate>2012-10-19T12:53:11.513Z</LastUsedDate>
  <CustomerNumber>424853</CustomerNumber>
  <LockMode>B</LockMode>
  <IfDualMode>false</IfDualMode>
  <SerialNumber>001000107</SerialNumber>
  <AuditCount>1</AuditCount>
  <IfLockOpen>false</IfLockOpen>
  <IfForcedClosed>false</IfForcedClosed>
  <IfRoute1Issued>false</IfRoute1Issued>
  <IfRoute2Issued>false</IfRoute2Issued>
  <IfRoute3Issued>false</IfRoute3Issued>
  <IfNoAlarm>false</IfNoAlarm>
  <IfSecondLineMaintenanceCall>false</IfSecondLineMaintenanceCall>
  <IfActivationCall>false</IfActivationCall>
  <IfUnassignedOpenCall>false</IfUnassignedOpenCall>
  <Seal>0</Seal>
  <PreviousSeal>0</PreviousSeal>
  <RouteSeal1>0</RouteSeal1>
  <RouteSeal2>0</RouteSeal2>
  <RouteSeal3>0</RouteSeal3>
  <PreviousRouteSeal1>0</PreviousRouteSeal1>
  <PreviousRouteSeal2>0</PreviousRouteSeal2>
  <PreviousRouteSeal3>0</PreviousRouteSeal3>
  <OpenTries1>0</OpenTries1>
  <OpenTries2>0</OpenTries2>
  <OpenTries3>0</OpenTries3>
  <TransferReturnCode>0</TransferReturnCode>
  <IssuedComboUser1Seq1>0</IssuedComboUser1Seq1>
  <IssuedComboUser1Seq2>0</IssuedComboUser1Seq2>
</LockRecord>
</RESPONSE_LOCK_REMOTE_RESYNC_USERS>
```
Centran 4 Programming Guide
Chapter 20 - Web Service Remote Lock Management (Beta)

20.13 Reboot Lock Across Network

This transaction is used to reboot a Cencon Gen 2 or higher lock that is connected to a network IP address.

The network connection to the lock can be through an ATM computer running the Cencon ATM Agent software, or through an ethernet to serial adapter for the Cencon lock.

Transaction information required:

- **Lock IP Address and Port** - Specifies the lock to connect to from Centran to reboot.
- **Lock Communications ID** - Specifies an alternate identification of a lock to connect to from Centran to reboot. This is to support alternate methods of handling remote communications with locks for various network topologies.
- **Lock Communications Method** - Specifies the method of communication to be used to communicate with the lock. The default method is by TCP/IP network communications. This is specified by the value 'Tcp'.

Note

Calls to the Centran web service, whether REST or SOAP based, determine the Dispatcher ID based on your configured method of authentication with the Centran web service.

Transaction information returned:

Success:

- Result record indicating success

Failure:

- Result record indicating failure

Note

When the Cencon Gen 2 lock starts up, it waits for either remote communications to start or for some form of user input. If some user input begins first, the lock will not respond to remote communications until the user operation at the lock is complete. If remote communications begins first, the lock will enter into communications mode and not exit communications until rebooted remotely or the communications times out without receiving data (around 20 seconds). While the lock is in communications mode, it will not respond to user input.

If you are doing remote communications to the lock and you have completed your operations with the lock, you should then reboot the lock so it is immediately available for user operations. Otherwise, anyone waiting on the lock will have to wait for the communications to time out (20 seconds).

Example

Input Transaction Format: (HTTP Post)

https://{host}/CentranService/rest/lock/reboot

Example Input Transaction: (HTTP Post)

https://kml-3242/CentranService/rest/lock/reboot

Example Input Transaction: (HTTP Body)

<Transaction_LOCK_REMOTE_REBOOT>
   <IPAddress>10.108.6.121:35005</IPAddress>
Output Transaction:

```xml
<RESPONSE_LOCK_REMOTE_REBOOT>
  <TRANSACTION_LOCK_REMOTE_REBOOT>
    <IPAddress>10.108.6.121:35005</IPAddress>
    <CommunicationsID/>
    <CommunicationsMethod>Tcp</CommunicationsMethod>
    <DispatcherID>CentranSS</DispatcherID>
  </TRANSACTION_LOCK_REMOTE_REBOOT>
  <ResultRecord>
    <Result>Success</Result>
    <ErrorCode>RC_OK</ErrorCode>
    <IfRetryValid>false</IfRetryValid>
    <Description>Lock rebooted successfully.</Description>
  </ResultRecord>
</RESPONSE_LOCK_REMOTE_REBOOT>
```
21.1 Help

This transaction is used to read the Centran RSS feeds help.

Transaction information required:

- No information required.

Transaction information returned:

Success:
An HTML based help page listing available information for the Centran web service transactions.

Failure:
There should not be a failed return of data unless an internal error or connectivity error with Centran has occurred.

Example

Input Transaction:

https://{host}/CentranFeedsService/help

Output Transaction:

Operations at https://kml-3242/CentranFeedsService/

<table>
<thead>
<tr>
<th>Uri</th>
<th>Method</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>event-html/{eventid}</td>
<td>GET</td>
<td>Returns the audit HTML description for the indicated event id.</td>
</tr>
<tr>
<td>lock-errors</td>
<td>GET</td>
<td>Returns an RSS feed formatted as text of lock errors that have occurred within the last month.</td>
</tr>
<tr>
<td>lock-events/{serialnumber}</td>
<td>GET</td>
<td>Returns an RSS feed formatted as text of lock events that have occurred within the last month.</td>
</tr>
</tbody>
</table>
21.2 Lock Errors RSS Feed

This is a subscription RSS feed of lock errors queried from the Cencon database that have occurred within the last month. It is accessible from any major web browser or news subscription application. This feed is intended of being one way of being alerted to lock errors in a timely manner as they occur.

You can subscribe to this RSS feed in order to be notified of lock errors. This can be done using Internet Explorer, Firefox, or any of a number of specialized RSS feed subscription applications.

How rapidly you are notified of an error occurring is dependent on the rate that your RSS feed subscription application is polling for updates from Centran. The default rate for Internet Explorer is every 15 minutes. The default rate for Firefox is every 60 minutes. You can adjust the default rate that your RSS feed subscription application polls for updates.

For this feed to be effective, it requires the Cencon locks to be monitored by Centran Agent software on the ATM consoles they are connected to. When a lock has an event occur, the Centran Agent software receives the alert message for the event from the lock. The Centran Agent software uses the Centran Web Service transaction to evaluate the lock event across the network, and receives information about what event has occurred and what the current status of the lock is.

As part of evaluating the event at the lock, Centran also updates the Cencon database audit table with any lock audit records that have occurred. The lock audit records in the Cencon database audit table can be used to be notified of lock errors that have occurred, either through the RSS feed from Centran or by your own custom solution using direct access to the Cencon database audit table.

**RSS Feed subscription information required:**

- None

---

**Example**

**RSS Feed URL format:**

```plaintext
https://{host}/CentranFeedsService/lock-errors
```

**Example RSS Feed URL:**

```plaintext
https://kml-3242/CentranFeedsService/lock-errors
```
21.3 Lock Events By Serial Number RSS Feed

This is a subscription RSS feed of lock events for a queried from the Cencon database that have occurred within the last month. It is accessible from any major web browser or news subscription application. This feed is intended of being one way of being alerted to lock errors in a timely manner as they occur.

You can subscribe to this RSS feed in order to be notified of lock errors. This can be done using Internet Explorer, Firefox, or any of a number of specialized RSS feed subscription applications.

How rapidly you are notified of an error occurring is dependent on the rate that your RSS feed subscription application is polling for updates from Centran. The default rate for Internet Explorer is every 15 minutes. The default rate for Firefox is every 60 minutes. You can adjust the default rate that your RSS feed subscription application polls for updates.

For this feed to be effective, it requires the Cencon locks to be monitored by Centran Agent software on the ATM consoles they are connected to. When a lock has an event occur, the Centran Agent software receives the alert message for the event from the lock. The Centran Agent software uses the Centran Web Service transaction to evaluate the lock event across the network, and receives information about what event has occurred and what the current status of the lock is.

As part of evaluating the event at the lock, Centran also updates the Cencon database audit table with any lock audit records that have occurred. The lock audit records in the Cencon database audit table can be used to be notified of lock errors that have occurred, either through the RSS feed from Centran or by your own custom solution using direct access to the Cencon database audit table.

**RSS Feed subscription information required:**

- None

---

**Example**

**RSS Feed URL format:**

https://{host}/CentranFeedsService/lock-events/{SERIALNUMBER}

**Example RSS Feed URL:**

https://kml-3242/CentranFeedsService/lock-events/1000107
22.1 Summary

The Centran web service exposes a lower security endpoint for support of the Centran Agent ATM operations. The transactions available on this endpoint either provide some information without changing data, or update the Cencon database depending on the status of a Cencon Gen 2 lock. None of the transactions involve actually introducing new external data into the Cencon database.

The transactions exposed off of this endpoint do not require external authentication of the call to the web service. The default authentication for Centran is automatically used. This is to avoid having to support independent authentication for the transactions occurring in an automated fashion from ATMs that the Centran Agent Service is installed on.

The following transactions are made available on this endpoint. These transactions operate in exactly the same manner as if being called from the normal Centran web service endpoint, with the exception of authentication.

- Query Lock Status Across Network
- Query Lock Audits Across Network
- Evaluate Lock Event Across Network
- Version
This transaction is used to read the Web Service Centran Agent Service Endpoint help.

Transaction information required:
- No information required.

Transaction information returned:

Success:
An HTML based help page listing available information for the Web Service Centran Agent Service Endpoint transactions.

Failure:
There should not be a failed return of data unless an internal error or connectivity error with Centran has occurred.

Example

Input Transaction:
```
https://{host}/CentranAgentService/rest/help
```

Output Transaction:

Operations at https://kml-3242/CentranAgentService/rest/

<table>
<thead>
<tr>
<th>Uri</th>
<th>Method</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>lock/audits</td>
<td>POST</td>
<td>Returns audits by remotely accessing the lock at the given IP address</td>
</tr>
<tr>
<td>lock/evaluate</td>
<td>POST</td>
<td>Evaluates and returns event and status information by remotely accessing the lock at the given IP address</td>
</tr>
<tr>
<td>lock/status</td>
<td>POST</td>
<td>Returns status information by remotely accessing the lock at the given IP address</td>
</tr>
<tr>
<td>version</td>
<td>GET</td>
<td>Returns the product version information and server time for the web service</td>
</tr>
</tbody>
</table>
## CenTran 4 XML File Format

### Appendix A - Error Codes

The following is an extensive list of error codes (with description) that CenTran could return when the incoming transaction file format is XML:

<table>
<thead>
<tr>
<th>Message Name</th>
<th>Message Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>RC_OK</td>
<td>Success.</td>
</tr>
<tr>
<td>RC_PARTIAL_OK</td>
<td>Partial Success</td>
</tr>
<tr>
<td>RC_NOT_OK</td>
<td>Failure</td>
</tr>
<tr>
<td>RC_ERR_FAILED_VALIDATE_FILE</td>
<td>Failed to validate file against the given XML schema</td>
</tr>
<tr>
<td>RC_ERR_DISPATCHER_NOT_FOUND</td>
<td>Failed to find the dispatcher or logon user in the database user table. The dispatcher ID is not in the database user table</td>
</tr>
<tr>
<td>RC_ERR_DISPATCHER_NOT_SET</td>
<td>Dispatcher ID has not been set</td>
</tr>
<tr>
<td>RC_ERR_FAILED_READ_CONFIG_SETTINGS</td>
<td>Failed to read configuration settings from database</td>
</tr>
<tr>
<td>RC_ERR_LOCK_NOT_FOUND</td>
<td>Lock not found in lock table</td>
</tr>
<tr>
<td>RC_ERR_INVALID_LOCK_REC_LOCKNAME</td>
<td>Invalid lock record. The lock name is blank or contains unprintable characters</td>
</tr>
<tr>
<td>RC_ERR_FAILED_GET_DISPATCHER_REGION</td>
<td>Failed to get assigned region for dispatcher authorization</td>
</tr>
<tr>
<td>RC_ERR_DISPATCHER_REGION_DOES_NOT_MATCH_LOCK_REGION</td>
<td>Dispatcher belongs to a local region. The dispatcher's region does not match the lock's region</td>
</tr>
<tr>
<td>RC_ERR_INVALID_LOCK_REC_RECTYPE</td>
<td>Invalid lock record. The lock record type is not set to either active, being installed, pending shelve, shelved, or being replaced</td>
</tr>
<tr>
<td>RC_ERR_LOCK_ALREADY_OPEN</td>
<td>Lock already opened</td>
</tr>
<tr>
<td>RC_ERR_LOCK_NOT_OPEN</td>
<td>Lock not open</td>
</tr>
<tr>
<td>RC_ERR_FLM1_BLANK</td>
<td>First RSP/FLM ID is blank</td>
</tr>
<tr>
<td>RC_ERR_FLM2_BLANK</td>
<td>Second RSP/FLM ID is blank</td>
</tr>
<tr>
<td>RC_ERR_FLM1_AND_FLM2_ARE_THE_SAME</td>
<td>Dual mode lock - The first and second user is the same user I.D.</td>
</tr>
<tr>
<td>RC_ERR_Pcio</td>
<td>PCIO Card error</td>
</tr>
<tr>
<td>RC_ERR_INVALID_LOCK_MODE</td>
<td>Invalid lock mode</td>
</tr>
<tr>
<td>RC_ERR_NOT_AUTHORIZED_TO_DO_OPERATION</td>
<td>Logon User ID Authorization Role does not authorize this operation</td>
</tr>
<tr>
<td>RC_ERR_DATABASE_CLOSED</td>
<td>Database connection is closed</td>
</tr>
<tr>
<td>RC_ERR_FAILED_BEGIN_TRANS</td>
<td>Failed to begin database transaction</td>
</tr>
<tr>
<td>RC_ERR_FAILED_COMMIT_TRANS</td>
<td>Failed to commit database transaction</td>
</tr>
<tr>
<td>RC_ERR_DISPATCH_LOCK_ROUTE_REGION_MISMATCH</td>
<td>Lock being dispatched on route does not have the same region as the route</td>
</tr>
<tr>
<td>RC_ERR_DISPATCH_LOCK_INVALID_SEQ</td>
<td>Failed to dispatch lock. Route sequence number is out of range</td>
</tr>
<tr>
<td>RC_ERR_DISPATCH_LOCK_PENDING_SHELVE</td>
<td>Lock pending shelve and cancelled by user</td>
</tr>
<tr>
<td>RC_ERR_LOCK_NOT_ACTIVE</td>
<td>Lock not active</td>
</tr>
<tr>
<td>RC_ERR_LOCK_FAILED_TO_ENCRYPT</td>
<td>Failed to encrypt data. The</td>
</tr>
</tbody>
</table>
RC_ERR_FAILED_TO_ENCRYPT_DATA
data may have been corrupted, or the Cencon USB Key Box encryption data may be in error

RC_ERR_FAILED_TO_DECRYPT_DATA
Failed to decrypt data. The data may have been corrupted, or the Cencon USB Key Box encryption data may be in error

RC_ERR_CANT_SERVICE_LOCK_FLM1
First RSP/FLM ID may not service the lock

RC_ERR_CANT_SERVICE_LOCK_FLM2
Second RSP/FLM ID may not service the lock

RC_ERR_CANT_SERVICE_LOCK_FLMBOTH
Neither RSP/FLM ID may service the lock

RC_ERR_ALREADY_HAS_ANOTHER_LOCK_OPEN_FLM1
flm1 has active service call and is an FLM type user

RC_ERR_ALREADY_HAS_ANOTHER_LOCK_OPEN_FLM2
flm2 has active service call and is an FLM type user

RC_ERR_FLM1_NOT_FOUND
RSP/FLM ID 1 not found in database

RC_ERR_FLM2_NOT_FOUND
RSP/FLM ID 2 not found in database

RC_ERR_FLMBOTH_NOT_FOUND
Both RSP/FLM ID not found in database

RC_ERR_FLMBOTH_BLANK
Both RSP/FLM ID are blank

RC_ERR_LOCK_DUALMODE_ONLY_ONE_FLM
Dual mode lock but 1 FLM entered

RC_ERR_FLM1_NOT_FIELD_ID
RSP/FLM ID 1 is not a field ID (i.e. ID is a Dispatcher, Supervisor, etc.)

RC_ERR_FLM2_NOT_FIELD_ID
RSP/FLM ID 2 is not a field ID (i.e. ID is a Dispatcher, Supervisor, etc.)

RC_ERR_FLM1_NOT_SAME_MODE_AS_LOCK
RSP/FLM ID 1 is not the same mode as the lock

RC_ERR_FLM2_NOT_SAME_MODE_AS_LOCK
RSP/FLM ID 2 is not the same mode as the lock

RC_ERR_DUAL_MODE_USER_TIME_WINDOW_MISMATCH
Dual mode - user time window mismatch (one user has time windows, one user does not)

RC_ERR_FLMBOTH_NOT_SAME_MODE_AS_LOCK
Dual mode - Both IDs are not the same mode as the lock

RC_ERR_FLM1_AND_FLM2_ARE_THE_SAME
Dual mode - the user IDs are the same

RC_ERR_FLMID_REGION_DOES_NOT_MATCH_LOCK_REGION
One or both users don't match lock region, and region control is active

RC_ERR_LOCK_DUALMODE_ONLY_ONE_FLM
Lock is dual mode but only 1 FLM entered

RC_ERR_NEW_FLM1_NOT_FOUND
Failed to find new first RSP/FLM I.D. record in user database table

RC_ERR_NEW_FLM2_NOT_FOUND
Failed to find new second RSP/FLM I.D. record in user database table

RC_ERR_NEW_FLMBOTH_NOT_FOUND
Failed to find either new RSP/FLM I.D. record in user database table

RC_ERR_NEW_FLMBOTH_BLANK
Both RSP/FLM I.D. are blank

RC_ERR_FAILED_INSERT_LOG_ENTRY
Log file could not be obtained

RC_ERR_FAILED_UPDATE_LOCK_ENTRY
Failed to update lock entry in lock table

RC_ERR_FAILED_UPDATE_LOG_ENTRY
Failed to update log entry for lock

RC_ERR_FAILED_UPDATE_FLM1
Failed to update first RSP/FLM I.D. record in user database table

RC_ERR_FAILED_UPDATE_FLM2
Failed to update second RSP/FLM I.D. record in user database table
<table>
<thead>
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<tbody>
<tr>
<td>RC_ERR_FAILED_UPDATE_FLM2</td>
<td>Failed to update first RSP/FLM I.D. record in user database table</td>
</tr>
<tr>
<td>RC_ERR_FAILED_UPDATE_NEW_FLM1</td>
<td>Failed to update new first RSP/FLM I.D. record in user database table</td>
</tr>
<tr>
<td>RC_ERR_FAILED_UPDATE_NEW_FLM2</td>
<td>Failed to update new second RSP/FLM I.D. record in user database table</td>
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<td>RC_ERR_LOG_ENTRY_NOT_FOUND</td>
<td>Lock dispatch record not found in lock log database table</td>
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<tr>
<td>RC_ERR_ASSIGN_LOCK_NOT_UNASSIGNED</td>
<td>Failed to assign lock. Lock is open but not unassigned</td>
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<tr>
<td>RC_ERR_LOCK_ALREADY_UNASSIGNED</td>
<td>Lock is already unassigned</td>
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<tr>
<td>RC_ERR_FORCE_CLOSE_FAILED_NOT_SKIPPED_SEQUENCE</td>
<td>Failed to force close lock. Force close can only be applied to locks open on a skipped route sequence</td>
</tr>
<tr>
<td>RC_ERR_CLOSE_LOCK_TOO_MANY_ATTEMPTS</td>
<td>Lock has been attempted to be closed more than the authorized number of times. Insufficient authority for further attempts</td>
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<tr>
<td>RC_ERR_LOCK_OPEN_BUT_UNASSIGNED</td>
<td>Lock is open but unassigned to a user</td>
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<tr>
<td>RC_ERR_CLOSE_ROUTE_NO_SEAL</td>
<td>Lock on route does not have close seal</td>
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<td>RC_ERR_CLOSE_LOCK_NO_SEAL</td>
<td>Failed to close lock. No close seal given for close</td>
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<tr>
<td>RC_ERR_CLOSE_LOCK_SEAL_MISMATCH</td>
<td>Seal numbers do not match for lock close</td>
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<tr>
<td>RC_ERR_FORCE_CLOSE_OF_LAST_ROUTE_LOCK_SEQ</td>
<td>Failed to force close route lock for sequence. Sequence is last combination issued to lock</td>
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<td>RC_ERR_FAILED_DELETE_LOG_ENTRY</td>
<td>Failed to remove log record from lock log database table</td>
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<td>RC_ERR_FAILED_INSERT_LOGHIST_ENTRY</td>
<td>Failed to insert log record into log history database table</td>
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<tr>
<td>RC_ERR_INVALID_GROUP_BLANK</td>
<td>Lock group name contains embedded blanks or is blank</td>
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<td>RC_ERR_CHANGE_REGION_REGION_INVALID_DATA</td>
<td>Data for region being changed is not valid</td>
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<tr>
<td>RC_ERR_CHANGE_REGION_DOESNT_EXIST</td>
<td>Region being changed doesn't exist</td>
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<tr>
<td>RC_ERR_DISPATCHER_REGION_DOES_NOT_MATCH_LOCK_NEW_REGION</td>
<td>Dispatcher belongs to a local region. The dispatcher's region does not match the lock's new region</td>
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<td>RC_ERR_CUSTOMER_NOT_FOUND</td>
<td>Failed to find the customer in the database customer table. The customer ID is not in the database customer table</td>
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<td>RC_ERR_INVALID_NEW_LOCKNAME</td>
<td>The new lock name is blank</td>
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<td>RC_ERR_RENAME_LOCK_NEW_NAME_MODE_ALREADY_EXISTS</td>
<td>Another lock already exists with the new name and mode</td>
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<tr>
<td>RC_ERR_RENAME_FAILED_UPDATE_LOCK_FOR_RENAME</td>
<td>Failed to update the lock record for renaming lock</td>
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<td>RC_ERR_RENAME_FAILED_UPDATE_LOG_FOR_RENAME</td>
<td>Failed to update the lock log entries for renaming open lock</td>
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<td>RC_ERR_FAILED_OPEN_TABLE</td>
<td>Failed to open table. A database error occurred</td>
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<td>RC_ERR_FAILED_GET_RECORD_COUNT</td>
<td>Failed to get record count for current table given search parameter. A database error occurred</td>
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<tr>
<td>RC_ERR_INVALID_ROUTE_NAME_BLANK</td>
<td>Invalid route name. Route name is blank</td>
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<td>RC_ERR_FAILED_ADD_ROUTE_ALREADY_EXISTS</td>
<td>Failed to add route. Route name already exists</td>
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<tr>
<td>RC_ERR_REGION_INVALID_DATA</td>
<td>Data for region is not valid. Region is blank</td>
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<td>RC_ERR_DISPATCHER_REGION_DOES_NOT_MATCH_ROUTE_REGION</td>
<td>Dispatcher belongs to a local region. The dispatcher's region does not match the route's region</td>
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<td>RC_ERR_ROUTE_FAILED_INSERT</td>
<td>Failed to insert record into route table</td>
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<tr>
<td>RC_ERR_ROUTE_FAILED_UPDATE</td>
<td>Failed to update record in route table</td>
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<tr>
<td>RC_ERR_ROUTE_LOCK_FAILED_UPDATE</td>
<td>Failed to update record in route lock table</td>
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<tr>
<td>RC_ERR_ROUTE_LOCK_FAILED_INSERT</td>
<td>Failed to insert record into route lock table</td>
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<tr>
<td>RC_ERR_ROUTE_NOT_FOUND</td>
<td>Failed to find route name entry in route table</td>
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<tr>
<td>RC_ERR_ROUTE_FAILED_OPEN_ROUTE_LOCK_TABLE</td>
<td>Failed to open route lock table</td>
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<tr>
<td>RC_ERR_DISPATCHER_REGION_DOES_NOT_MATCH_ROUTE_NEW_REGION</td>
<td>Dispatcher belongs to a local region. The dispatcher's region does not match the route's new region</td>
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<tr>
<td>RC_ERR_ROUTE_FAILED_UPDATE</td>
<td>Failed to update record in route table</td>
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<td>RC_ERR_ROUTE_FAILED_DELETE</td>
<td>Failed to delete record from route table</td>
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<tr>
<td>RC_ERR_INPUT_FILE_NO_ROUTE_LOCKS</td>
<td>The input transaction file does not contain any route locks</td>
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<tr>
<td>RC_ERR_INVALID_LOCKNAME</td>
<td>Invalid lock name. The lock name is blank</td>
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<tr>
<td>RC_ERR_FAILED_ADD_ROUTE_LOCK_ALREADY_EXISTS</td>
<td>Error adding route lock record. Route lock already exists</td>
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<tr>
<td>RC_ERR_LOCK_ROUTE_REGION_MISMATCH</td>
<td>Lock does not have the same region as the route</td>
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<tr>
<td>RC_ERR_ROUTE_NO_LOCKS_ASSIGNED</td>
<td>The route has no locks assigned to it</td>
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<tr>
<td>RC_ERR_INVALID_ROUTE_SUPPORT_SETTING</td>
<td>Invalid Route Support Setting</td>
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<tr>
<td>RC_ERR_ROUTE_LOCK_NOT_FOUND</td>
<td>Route lock not found in route lock table</td>
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<td>RC_ERR_ROUTE_LOCK_FAILED_DELETE</td>
<td>Failed to delete record in route lock table</td>
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<tr>
<td>RC_ERR_DISPATCH_ROUTE_FAILED_READ_ROUTE_FILE</td>
<td>Failed to read route from file</td>
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<tr>
<td>RC_ERR_DISPATCH_ROUTE_FAILED_READ_ROUTE_DATABASE</td>
<td>Failed to read route from database</td>
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<tr>
<td>RC_ERR_DISPATCH_ROUTE_ALREADY_EXISTS_DIFF_REGION_CONTROL</td>
<td>Failed to dispatch route. The route name is already in use in a different region, and region control is active</td>
</tr>
<tr>
<td>RC_ERR_FILL_ROUTE_LOCK_LIST_SOME_LOCKS_FAILED</td>
<td>Fill route lock list some locks failed</td>
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<tr>
<td>RC_ERR_FILL_ROUTE_LOCK_LIST_ALL_LOCKS_FAILED</td>
<td>Fill route lock list all locks failed</td>
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<tr>
<td>RC_ERR_DISPATCH_ROUTE_FAILED_FLMS_LOCKS_ROUTE</td>
<td>Incompatibility or error encountered between locks and users for route from database</td>
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<tr>
<td>RC_ERR_DISPATCH_ROUTE_REGION_DOES_NOT_MATCH_LOCKS_REGION</td>
<td>Failed to dispatch route. The region assigned to the route does not match the region assigned to one or more of the locks on the route</td>
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<tr>
<td>RC_ERR_DISPATCH_ROUTE_SOME_LOCKS_FAILED</td>
<td>Not all locks were successfully dispatched</td>
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<tr>
<td>RC_ERR_DISPATCH_ROUTE_ALL_LOCKS_FAILED</td>
<td>No locks were successfully dispatched</td>
</tr>
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<tr>
<td>RC_ERR_REASSIGN_ROUTE_SOME_NOT_REASSIGNED</td>
<td>Some locks were not reassigned</td>
</tr>
<tr>
<td>RC_ERR_REASSIGN_ROUTE_NONE_REASSIGNED</td>
<td>No locks were reassigned</td>
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<tr>
<td>RC_ERR_CLOSE_ROUTE_INVALID_FORCE_CLOSE</td>
<td>Invalid force close found in locks given for route close</td>
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<tr>
<td>RC_ERR_CLOSE_ROUTE_NOT_ALL_CLOSED</td>
<td>Errors closing some locks</td>
</tr>
<tr>
<td>RC_ERR_FAILED_RENAME_OLD_USER_ID_BLANK</td>
<td>Failed to rename user. The old user ID is blank</td>
</tr>
<tr>
<td>RC_ERR_FAILED_RENAME_NEW_USER_ID_BLANK</td>
<td>Failed to rename user. The new user ID is blank</td>
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<tr>
<td>RC_ERR_FAILED_RENAME_USER_ID_NOT_FOUND</td>
<td>Failed to rename user. The old user ID to be renamed was not found in the user table</td>
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<tr>
<td>RC_ERR_FAILED_RENAME_USER_NOT_SAME_REGION</td>
<td>Failed to rename user. The user's region does not match the dispatcher's region</td>
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<tr>
<td>RC_ERR_FAILED_RENAME_USER_ID_NEW_USER_ID_ALREADY_EXISTS</td>
<td>Failed to rename user. The new user ID already exists. A user can not be renamed to an already existing user ID</td>
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<tr>
<td>RC_ERR_FAILED_RENAME_USER_ID_IS_WINDOWS_LOGON_USER</td>
<td>Failed to rename user. The user is a Windows authentication logon user, and the user name must be the same as the Windows logon name to allow the user to be identified</td>
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<tr>
<td>RC_ERR_FAILED_RENAME_USER_ERROR_ENCRYPTING_NEW_PASSWORD</td>
<td>Failed to rename user. An error occurred while attempting to encrypt the new password for the user. The password contains invalid characters</td>
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<tr>
<td>RC_ERR_FAILED_RENAME_USER_ERROR_GENERATING_TEMP_USER_ID</td>
<td>Failed to rename user. Failed to generate a temporary user ID to associate with references to the old user while renaming the original user</td>
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<tr>
<td>RC_ERR_FAILED_RENAME_USER_ERROR_GENERATING_TEMP_USER_KEY</td>
<td>Failed to rename user. Failed to generate a temporary user Key SN to associate with references to the old user while renaming the original user</td>
</tr>
<tr>
<td>RC_ERR_FAILED_RENAME_USER_ERROR_INSERT_TEMP_USER</td>
<td>Failed to rename user. Failed to insert a temporary user to associate with references to the old user while renaming the original user</td>
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<tr>
<td>RC_ERR_FAILED_RENAME_USER_ERROR_INSERT_PWDHISTORY</td>
<td>Failed to rename user. A database error occurred while attempting to insert the old user record into the user history table</td>
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<tr>
<td>RC_ERR_FAILED_RENAME_USER_ERROR_INSERT_NEW_RECORD</td>
<td>Failed to rename user. A database error occurred while attempting to insert the new user record into the user table</td>
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<tr>
<td>RC_ERR_FAILED_RENAME_USER_ERROR_DELETE_TEMP_RECORD</td>
<td>Failed to rename user. Failed to delete the temporary user associated with references to the old user while renaming the original user</td>
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<tr>
<td>RC_ERR_INVALID_PWD_REC_USER_ID</td>
<td>Invalid user record. The User ID has not been set</td>
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<tr>
<td>RC_ERR_USER_NOT_FOUND</td>
<td>User not found in user database</td>
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<tr>
<td>RC_ERR_DISPATCHER_REGION_DOES_NOT_MATCH_USER_REGION</td>
<td>Dispatcher belongs to a local region. The dispatcher's region does not match the user's region</td>
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<tr>
<td>RC_ERR_DISPATCHER_REGION_DOES_NOT_MATCH_USER_NEW_REGION</td>
<td>Dispatcher belongs to a local region. The dispatcher's region does not match the user's new region</td>
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<tr>
<td>RC_ERR_BANK_BRANCH_NAME_INVALID_DATA</td>
<td>Data for bank branch name is not valid</td>
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<tr>
<td>RC_ERR_BANK_BRANCH_DOESNT_EXIST</td>
<td>Bank branch doesn't exist in the database</td>
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<tr>
<td>RC_ERR_INVALID_CUSTOMERID_BLANK</td>
<td>Invalid customer ID. Customer ID is blank</td>
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<tr>
<td>RC_ERR_FAILED_UPDATE_CUSTOMER_ENTRY</td>
<td>Failed to update customer entry in customer table</td>
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<tr>
<td>RC_ERR_FAILED_ADD_CUSTOMER_ID_ALREADY_EXISTS</td>
<td>Failed to add/rename customer. The requested customer ID already exists</td>
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<tr>
<td>RC_ERR_FAILED_ADD_CUSTOMER_ERROR_INSERT_CUSTOMER_TABLE</td>
<td>Failed to add new customer. A database error occurred while inserting the new customer record into the customer table</td>
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<tr>
<td>RC_ERR_FAILED_RENAME_CUSTOMER_ERROR_LOCK_TABLE</td>
<td>Failed to rename customer. A database error occurred while changing the original customer ID references in the lock table</td>
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<tr>
<td>RC_ERR_FAILED_RENAME_CUSTOMER_ERROR_LOG_TABLE</td>
<td>Failed to rename customer. A database error occurred while changing the original customer ID references in the log table</td>
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<tr>
<td>RC_ERR_FAILED_RENAME_CUSTOMER_ERROR_BANK_BRANCH_TABLE</td>
<td>Failed to rename customer. A database error occurred while changing the original customer ID references in the bank branch table</td>
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<tr>
<td>RC_ERR_FAILED_RENAME_CUSTOMER_ERROR_ROUTE_TABLE</td>
<td>Failed to rename customer. A database error occurred while changing the original customer ID references in the route table</td>
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<tr>
<td>RC_ERR_FAILED_UPDATE_CUSTOMER_ENTRY</td>
<td>Failed to update customer entry in customer table</td>
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<tr>
<td>RC_ERR_FAILED_ADD_CUSTOMER_ALREADY_EXISTS</td>
<td>Failed to add customer. The customer ID already exists</td>
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<tr>
<td>RC_ERR_DELETE_CUSTOMER_FAILED_TO_GET_COUNT_USERS_WITH_CUSTOMER</td>
<td>Failed to delete customer. Failed to get count of users, locks, routes, and/or bank branches assigned to the customer</td>
</tr>
<tr>
<td>RC_ERR_DELETE_CUSTOMER_STILL_HAS_ASSIGNED_USERS</td>
<td>The selected customer may not be deleted because it is assigned to a user, lock, route, and/or bank branch</td>
</tr>
<tr>
<td>RC_ERR_FAILED_DELETE_CUSTOMER_ENTRY</td>
<td>Failed to delete the customer entry from the database customer table. A database error occurred while deleting the customer record</td>
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<tr>
<td>RC_ERR_FAILED_RENAME_BANK_BRANCH_NEW_NAME_ALREADY_EXISTS</td>
<td>Failed to rename bank branch! The new bank branch name already exists in the bank branch table</td>
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<tr>
<td>RC_ERR_FAILED_RENAME_BANK_BRANCH_FAILED_FIND_ORIGINAL_RECORD</td>
<td>Failed to rename bank branch! Failed to find the original bank branch name in the bank branch table</td>
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<tr>
<td>RC_ERR_FAILED_RENAME_BANK_BRANCH_FAILED_INSERT_NEW_RECORD</td>
<td>Failed to rename bank branch! A database error occurred while inserting the new bank branch record into the bank branch table</td>
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<tr>
<td>RC_ERR_FAILED_RENAME_BANK_BRANCH_ERROR_LOCK_TABLE</td>
<td>Failed to rename bank branch! A database error occurred while changing the original bank branch references in the lock table.</td>
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<tr>
<td>RC_ERR_FAILED_RENAME_BANK_BRANCH_ERROR_PWD_TABLE</td>
<td>Failed to rename bank branch! A database error occurred while changing the original bank branch references in the user table.</td>
</tr>
<tr>
<td>RC_ERR_FAILED_RENAME_BANK_BRANCH_ERROR_DELETE_OLD_RECORD</td>
<td>Failed to rename bank branch! Failed to delete the original bank branch record from the bank branch table.</td>
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<tr>
<td>RC_ERR_ACTIVATE_LOCK_BANK_INSUFFICIENT_USERS_SET</td>
<td>Failed to activate bank mode lock! The bank mode lock does not have enough users set up for access to the lock.</td>
</tr>
<tr>
<td>RC_ERR_SHELVE_LOCK_NO_DISPATCH_MODE_FOR_LOCK</td>
<td>Failed to shelve locks! One or more modes of a lock did not have one of the modes set for dispatch to shelve the lock.</td>
</tr>
<tr>
<td>RC_ERR_ACTIVATE_LOCK_NO_DISPATCH_MODE_FOR_LOCK</td>
<td>Failed to activate locks! One or more modes of a lock did not have one of the modes set for dispatch to activate the lock.</td>
</tr>
<tr>
<td>RC_ERR_FAILED_DELETE_LOCK_INSERT INTO HISTORY_TABLE</td>
<td>Failed to delete shelved lock! A database error occurred while inserting the lock into the lock history table.</td>
</tr>
<tr>
<td>RC_ERR_SHELVE_LOCK_FAILED_DELETE_BANK_USERS</td>
<td>Failed to shelve lock! A database error occurred while deleting the bank mode users for the lock from the user lock table.</td>
</tr>
<tr>
<td>RC_ERR_LOCK_BANK_BRANCH_NAME_NOT_FOUND</td>
<td>Failed to find bank branch name for lock! The bank branch name does not exist in the bank branch table. Unable to determine bank branch ID.</td>
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<tr>
<td>RC_ERR_FAILED_ADD_USERS_INVALID_LOCK_MODE</td>
<td>Failed to add users to the lock! An invalid lock mode was encountered.</td>
</tr>
<tr>
<td>RC_ERR_FAILED_REMOVE_USERS_INVALID_LOCK_MODE</td>
<td>Failed to remove users from the lock! An invalid lock mode was encountered.</td>
</tr>
<tr>
<td>RC_ERR_ADD_USERS_LOCKS_ALL_PROCESSED_NO_USERS_ADDED</td>
<td>All locks processed in list but no locks had users added</td>
</tr>
<tr>
<td>RC_ERR_REMOVE_USERS_LOCKS_ALL_PROCESSED_NO_USERS_REMOVED</td>
<td>All locks processed in list but no locks had users removed</td>
</tr>
<tr>
<td>RC_ERR_ADD_USERS_LOCKS_SOME_NO_USERS_ADDED</td>
<td>Some locks did not have users added in the list</td>
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<tr>
<td>RC_ERR_REMOVE_USERS_LOCKS_SOME_NO_USERS_REMOVED</td>
<td>Some locks did not have users removed in the list</td>
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<tr>
<td>RC_ERR_FAILED_ADD_USERS_LOCKS_NONE_SPECIFIED_TO_ADD</td>
<td>Failed to add users to the lock! No users are specified to add to the lock.</td>
</tr>
<tr>
<td>RC_ERR_FAILED_REMOVE_USERS_LOCKS_NONE_SPECIFIED_TO_REMOVE</td>
<td>Failed to remove users from the lock! No users are specified to remove from the lock.</td>
</tr>
<tr>
<td>RC_ERR_ADD_USERS_LOCKS_DATA_CORRUPT</td>
<td>Failed to add users to the lock! Data passed for adding users to the lock is corrupt or invalid.</td>
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<tr>
<td>RC_ERR_ADD_USERS_LOCKS_LOCK_DOES_NOT_EXIST</td>
<td>Failed to add users to the lock! Lock does not exist.</td>
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<tr>
<td>RC_ERR_ADD_USERS_LOCKS_LOCK_NOT_ACTIVE</td>
<td>Failed to add users to the lock! Lock is not active.</td>
</tr>
<tr>
<td>RC_ERR_ADD_USERS_LOCKS_NOT_AUTHORIZED_LOCK_REGION</td>
<td>Failed to add users to the lock! The current authorization does not have access to locks in other regions.</td>
</tr>
<tr>
<td>RC_ERR_ADD_USERS_LOCKS_FAILED_TO_GET_LOCK_CURRENT_USERS</td>
<td>Failed to add users to the lock! Failed to get the current users for the lock.</td>
</tr>
<tr>
<td>RC_ERR_REMOVE_USERS_LOCKS_DATA_CORRUPT</td>
<td>Failed to remove users from the lock! Data passed for removing users from the lock is corrupt or invalid.</td>
</tr>
<tr>
<td>RC_ERR_REMOVE_USERS_LOCKS_LOCK_DOES_NOT_EXIST</td>
<td>Failed to remove users from the lock! Lock does not exist.</td>
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<tr>
<td>RC_ERR_REMOVE_USERS_LOCKS_LOCK_NOT_ACTIVE</td>
<td>Failed to remove users from the lock! Lock is not active.</td>
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<tr>
<td>RC_ERR_REMOVE_USERS_LOCKS_NOT_AUTHORIZED_LOCK_REGION</td>
<td>Failed to remove users from the lock! The current authorization does not have access to locks in other regions.</td>
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<tr>
<td>RC_ERR_REMOVE_USERS_LOCKS_FAILED_TO_GET_LOCK_CURRENT_USERS</td>
<td>Failed to remove users from the lock! Failed to get the current users for the lock.</td>
</tr>
<tr>
<td>RC_ERR_ACTIVATE_LOCK_BANK_TOO_MANY_USERS_SET</td>
<td>Failed to activate bank mode lock! Too many users have been set up for access to the lock.</td>
</tr>
<tr>
<td>RC_ERR_ADD_USERS_LOCKS_USER_ALREADY_ASSIGNED_TO_LOCK</td>
<td>Failed to add users to the lock! User being added is already assigned to the lock.</td>
</tr>
<tr>
<td>RC_ERR_ADD_USERS_LOCKS_TOO_MANY_USERS</td>
<td>Failed to add users to the lock! Too many users are being assigned to the lock.</td>
</tr>
<tr>
<td>RC_ERR_ADD_USERS_LOCKS_NOT_SAME_BANK_BRANCH</td>
<td>Failed to add users to the lock! The user's bank branch name does not match the lock bank branch name.</td>
</tr>
<tr>
<td>RC_ERR_FAILED_GET_DISPATCHER_REGION</td>
<td>Failed to get assigned region for dispatcher authorization!</td>
</tr>
<tr>
<td>RC_ERR_ADD_USERS_LOCKS_NOT_SAME_REGION</td>
<td>Failed to add users to the lock! The user's region does not match the lock's region.</td>
</tr>
<tr>
<td>RC_ERR_ADD_USERS_LOCKS_BANK_BRANCH_NAME_NOT_SET</td>
<td>Failed to add users to the lock! The lock bank branch name is not set.</td>
</tr>
<tr>
<td>RC_ERR_ADD_USERS_LOCKS_BANK_NO_USERS_SET</td>
<td>Failed to add users to the lock! No users have been set to add to the lock.</td>
</tr>
<tr>
<td>RC_ERR_FAILED_ADD_USERS_NO_KEY_FOUND_IN_READER</td>
<td>Failed to add users to the lock! Unable to locate a key in the key reader. A supervisor audit key is needed.</td>
</tr>
<tr>
<td>RC_ERR_FAILED_ADD_USERS_INCORRECT_KEY_TYPE</td>
<td>Failed to add users to the lock! The key in the key reader is not the correct type of key. A supervisor audit key is needed.</td>
</tr>
<tr>
<td>RC_ERR_FAILED_REMOVE_USERS_NO_KEY_FOUND_IN_READER</td>
<td>Failed to remove users from the lock! Unable to locate a key in the key reader. A supervisor audit key is needed.</td>
</tr>
<tr>
<td>RC_ERR_FAILED_REMOVE_USERS_INCORRECT_KEY_TYPE</td>
<td>Failed to remove users from the lock! The key in the key reader is not the correct type of key. A supervisor audit key is needed.</td>
</tr>
</tbody>
</table>
RC_ERR_REMOVE_USERS_LOCKS_USER_NOT_ASSIGNED_TO_LOCK
removed is not assigned to the lock.

RC_ERR_REMOVE_USERS_LOCKS_TOO_FEW_USERS_REMAINING
Failed to remove users from the lock! The lock will have too few users remaining at the lock if the specified users are removed.

RC_ERR_REMOVE_USERS_LOCKS_BANK_BRANCH_NAME_NOT_SET
Failed to remove users from the lock! The lock bank branch name is not set.

RC_ERR_REMOVE_USERS_LOCKS_BANK_NO_USERS_SET
Failed to remove users from the lock! No users have been set to remove from the lock.

RC_ERR_FAILED_DELETE_USER_LOCK_ENTRY
Failed to delete user lock entry for bank mode user assigned to lock! A database error occurred while deleting the user lock entry.

RC_ERR_ACTIVATE_LOCK_BANK_USER_NOT_SAME_REGION
Failed to activate bank mode lock! The bank mode user's region does not match the lock's region.

RC_ERR_ADD_USERS_LOCKS_NOT_BANK_MODE_USER
Failed to add users to the lock! The lock user being added is not a bank mode user.

RC_ERR_ACTIVATE_LOCK_NOT_BANK_MODE_USER
Failed to activate bank mode lock! The lock user being added for lock activation is not a bank mode user.

RC_ERR_FORCE_DELETE_LOCK_FAILED_DELETE_BANK_USERS
Failed to shelve lock! A database error occurred while deleting the bank mode users for the lock from the user lock table.

RC_ERR_FAILED_RENAME_USER_NOT_SAME_REGION
Failed to rename user! The user's region does not match the dispatcher's region.

RC_ERR_INVALID_USER_LOCK_HISTORY_DATE_VALUE
Invalid user lock history record for bank mode users. The date value is not set.

RC_ERR_FAILED_ADD_CUSTOMER_ALREADY_EXISTS
Failed to add customer! The customer ID already exists!

RC_ERR_INVALID_LOCK_REC_LOCKNAME
Invalid lock record. The lock name is blank or contains unprintable characters.

RC_ERR_INVALID_LOCK_REC_SERIALNUM
Invalid lock record. The lock serial number is not set.

RC_ERR_INVALID_LOCK_REC_LOCKMODE
Invalid lock record. The lock mode is not set to either FLM, Route, or Bank mode.

RC_ERR_INVALID_LOCK_REC_RECTYPE
Invalid lock record. The lock record type is not set to either active, being installed, pending shelve, shelved, or being replaced.

RC_ERR_INVALID_LOCK_REC_FLM_ROUTE
Invalid lock record. The lock record indicates an flm lock set for route dispatch.

RC_ERR_INVALID_LOCK_REC_SLMCALL_ROUTE
Invalid lock record. The lock record indicates a route lock set for second line maint call.

RC_ERR_INVALID_LOCK_REC_UNASSIGNEDCALL
Invalid lock record. The lock record indicates an invalid unassigned call.

RC_ERR_INVALID_LOCK_REC_OPENSW_ROUTEISS
Invalid lock record. The lock record indicates an invalid single open with route dispatch.
<table>
<thead>
<tr>
<th>Error Code</th>
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<tbody>
<tr>
<td>RC_ERR_FAILED_ADD_USER_CUSTOMER_ID_DOES_NOT_EXIST</td>
<td>Failed to add user. The customer ID specified for the user does not exist in the customer table.</td>
</tr>
<tr>
<td>RC_ERR_FAILED_ADD_USER_BANK_BRANCH_DOES_NOT_EXIST</td>
<td>Failed to add user. The bank branch name specified for the user does not exist in the bank branch table.</td>
</tr>
<tr>
<td>RC_ERR_FAILED_ADD_USER_BANK_MODE_USER_ID_FOR_BRANCH_ALREADY_EXISTS</td>
<td>Failed to add user. The bank mode user ID and bank branch name specified for the user already exists.</td>
</tr>
<tr>
<td>RC_ERR_ROLE_DELETE_FAILED_ROLE_IN_USE</td>
<td>Can't delete role - users are assigned to it</td>
</tr>
<tr>
<td>RC_ERR_DELETE_CUSTOMER_FAILED_TO_GET_COUNT_USERS_WITH_CUSTOMER</td>
<td>Failed to delete customer. Failed to get count of users/locks/routes/bank branches still assigned to customer.</td>
</tr>
<tr>
<td>RC_ERR_DELETE_CUSTOMER_STILL_HAS_ASSIGNED_USERS</td>
<td>Customer being deleted still has assigned users/locks/routes/bank branches.</td>
</tr>
<tr>
<td>RC_ERR_FAILED_RENAME_USER_ID_IS_WINDOWS_LOGON_USER</td>
<td>Failed to rename user. The user is a Windows authentication logon user, and the user name must be the same as the Windows logon name to allow the user to be identified.</td>
</tr>
<tr>
<td>RC_ERR_FAILED_RENAME_USER_ERROR_GENERATING_TEMP_USER_ID</td>
<td>Failed to rename user. Failed to generate a temporary user ID to associate with references to the old user while renaming the original user.</td>
</tr>
<tr>
<td>RC_ERR_FAILED_RENAME_USER_ERROR_GENERATING_TEMP_USER_KEY</td>
<td>Failed to rename user. Failed to generate a temporary user Key SN to associate with references to the old user while renaming the original user.</td>
</tr>
<tr>
<td>RC_ERR_FAILED_RENAME_USER_ERROR_INSERT_TEMP_USER</td>
<td>Failed to rename user. Failed to insert a temporary user to associate with references to the old user while renaming the original user.</td>
</tr>
<tr>
<td>RC_ERR_FAILED_RENAME_USER_ERROR_DELETE_TEMP_RECORD</td>
<td>Failed to rename user. Failed to delete the temporary user associated with references to the old user while renaming the original user.</td>
</tr>
<tr>
<td>RC_ERR_DELETE_LOCK_FAILED_DELETE_COLLECTION_LOCK_ENTRIES</td>
<td>Failed to delete lock. A database error occurred while removing entries for the lock from the collection lock table.</td>
</tr>
<tr>
<td>RC_ERR_INVALID_CUSTOMERID_BLANK</td>
<td>Invalid customer ID. Customer ID is blank.</td>
</tr>
<tr>
<td>RC_ERR_FAILED_OPEN_TABLE</td>
<td>Failed to open table. A database error occurred.</td>
</tr>
<tr>
<td>RC_ERR_FAILED_GET_RECORD_COUNT</td>
<td>Failed to get record count for current table given search parameter. A database error occurred.</td>
</tr>
<tr>
<td>RC_ERR_DISPATCHER_NOT_FOUND</td>
<td>Failed to find the dispatcher or logon user in the database user table! The dispatcher ID is not in the database user table.</td>
</tr>
<tr>
<td>RC_ERR_DISPATCHER_REGION_DOES_NOT_MATCH_LOCK_REGION</td>
<td>Dispatcher belongs to a local region. The dispatcher's region does not match the lock's region.</td>
</tr>
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<td>Code</td>
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<td>-----------------------------</td>
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</tr>
<tr>
<td>RC_ERR_FLM1_BLANK</td>
<td>First RSP/FLM ID is blank</td>
</tr>
<tr>
<td>RC_ERR_FLM2_BLANK</td>
<td>Second RSP/FLM ID is blank</td>
</tr>
<tr>
<td>RC_ERR_LOCK_INVALID_SEQ</td>
<td>Lock route sequence number is out of range.</td>
</tr>
<tr>
<td>RC_ERR_FORCE_CLOSE_FAILED_NOT_SKIPPED_SEQUENCE</td>
<td>Failed to force close lock. Force close can only be applied to locks open on a skipped route sequence.</td>
</tr>
<tr>
<td>RC_ERR_INVALID_GROUP_BLANK</td>
<td>Lock group name contains embedded blanks or is blank.</td>
</tr>
<tr>
<td>RC_ERR_INVALID_GROUP_NUMBER_CHARACTERS</td>
<td>Lock group name does not contain 2, 4, or 6 characters</td>
</tr>
<tr>
<td>RC_ERR_DISPATCHER_REGION_DOES_NOT_MATCH_LOCK_NEW_REGION</td>
<td>Dispatcher belongs to a local region. The dispatcher's region does not match the lock's new region.</td>
</tr>
<tr>
<td>RC_ERR_INVALID_NEW_LOCKNAME</td>
<td>The new lock name is blank.</td>
</tr>
<tr>
<td>RC_ERR_FAILED_RENAME_OLD_USER_ID_BLANK</td>
<td>Failed to rename user. The old user ID is blank.</td>
</tr>
<tr>
<td>RC_ERR_FAILED_RENAME_NEW_USER_ID_BLANK</td>
<td>Failed to rename user. The new user ID is blank.</td>
</tr>
<tr>
<td>RC_ERR_DISPATCHER_REGION_DOES_NOT_MATCH_USER_REGION</td>
<td>Dispatcher belongs to a local region. The dispatcher's region does not match the user's region.</td>
</tr>
<tr>
<td>RC_ERR_DISPATCHER_REGION_DOES_NOT_MATCH_USER_NEW_REGION</td>
<td>Dispatcher belongs to a local region. The dispatcher's region does not match the user's new region.</td>
</tr>
<tr>
<td>RC_ERR_BANK_BRANCH_NAME_INVALID_DATA</td>
<td>Data for bank branch name is not valid.</td>
</tr>
<tr>
<td>RC_ERR_BANK_BRANCH_DOESNT_EXIST</td>
<td>Bank branch doesn't exist in the database.</td>
</tr>
<tr>
<td>RC_ERR_INVALID_ROUTE_NAME_BLANK</td>
<td>Invalid route name. Route name is blank.</td>
</tr>
<tr>
<td>RC_ERR_FAILED_ADD_ROUTE_ALREADY_EXISTS</td>
<td>Failed to add route! Route name already exists</td>
</tr>
<tr>
<td>RC_ERR_REGION_INVALID_DATA</td>
<td>Data for region is not valid. Region is blank.</td>
</tr>
<tr>
<td>RC_ERR_REGION_DOESNT_EXIST</td>
<td>Region does not exist in the database.</td>
</tr>
<tr>
<td>RC_ERR_DISPATCHER_REGION_DOES_NOT_MATCH_ROUTE_REGION</td>
<td>Dispatcher belongs to a local region. The dispatcher's region does not match the route's region.</td>
</tr>
<tr>
<td>RC_ERR_DISPATCHER_REGION_DOES_NOT_MATCH_ROUTE_NEW_REGION</td>
<td>Dispatcher belongs to a local region. The dispatcher's region does not match the route's new region.</td>
</tr>
<tr>
<td>RC_ERR_INPUT_FILE_NO_ROUTE_LOCKS</td>
<td>The input transaction file does not contain any route locks.</td>
</tr>
<tr>
<td>RC_ERR_INVALID_LOCKNAME</td>
<td>Invalid lock name. The lock name is blank.</td>
</tr>
<tr>
<td>RC_ERR_FAILED_ADD_ROUTE_LOCK_ALREADY_EXISTS</td>
<td>Error adding route lock record. Route lock already exists</td>
</tr>
<tr>
<td>RC_ERR_LOCK_ROUTE_REGION_MISMATCH</td>
<td>Lock does not have the same region as the route.</td>
</tr>
<tr>
<td>RC_PARTIAL_OK</td>
<td>Partial Success</td>
</tr>
<tr>
<td>RC_NOT_OK</td>
<td>Failure</td>
</tr>
<tr>
<td>RC_ERR_ROUTE_LOCK_NOT_FOUND</td>
<td>Route lock not found in route lock table</td>
</tr>
<tr>
<td>RC_ERR_ROUTE_LOCK_FAILED_DELETE</td>
<td>Failed to delete record in route lock table</td>
</tr>
<tr>
<td>RC_ERR_INVALID_ROUTE_SUPPORT_SETTING</td>
<td>Invalid Route Support Setting.</td>
</tr>
<tr>
<td>RC_ERR_CLOSE_ROUTE_INVALID_FORCE_CLOSE</td>
<td>Invalid force close found in locks given for route close.</td>
</tr>
<tr>
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<tr>
<td>------------</td>
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</tr>
<tr>
<td>RC_ERR_FAILED_VALIDATE_FILE</td>
<td>Failed to validate file against the given XML schema.</td>
</tr>
<tr>
<td>RC_ERR_UNABLE_TO_ACTIVATE_GEN2_LOCK_LEGACY_PCIO</td>
<td>Unable to activate Cencon Gen 2 locks with serial numbers above 999999 using a legacy Cencon PCIO device. A Cencon USB Key Box is needed.</td>
</tr>
<tr>
<td>RC_ERR_UNABLE_TO_SHELF_GEN2_LOCK_LEGACY_PCIO</td>
<td>Unable to shelve Cencon Gen 2 locks that have been fully activated with Gen 2 security data using a legacy Cencon PCIO device. A Cencon USB Key Box is needed.</td>
</tr>
<tr>
<td>RC_ERR_UNABLE_TO_ADD_DELETE_USERS_GEN2_LOCK_LEGACY_PCIO</td>
<td>Unable to add users to or delete users from Cencon Gen 2 locks that have been fully activated with Gen 2 security data using a legacy Cencon PCIO device. A Cencon USB Key Box is needed.</td>
</tr>
<tr>
<td>RC_ERR_FAILED_TO_GET_SYSTEM_NETWORK_ADDRESS_INFORMATION</td>
<td>Failed to get the host system network address information!</td>
</tr>
<tr>
<td>RC_ERR_FAILED_TO_DECRYPT_DATA</td>
<td>Failed to decrypt data! The data may have been corrupted, or the Cencon USB Key Box encryption data may be in error.</td>
</tr>
<tr>
<td>RC_ERR_FAILED_TO_ENCRYPT_DATA</td>
<td>Failed to encrypt data! The data may have been corrupted, or the Cencon USB Key Box encryption data may be in error.</td>
</tr>
<tr>
<td>RC_ERR_DISPATCH_ROUTE_FAILED_READ_ROUTE_DATABASE</td>
<td>Failed to read route from database.</td>
</tr>
<tr>
<td>RC_ERR_READ_SAKEY_INIT_ADD_INVALID_DATA_NUMBER_USERS</td>
<td>Failed to read bank mode activate / add users key entry! An invalid number of bank mode users was indicated on the key.</td>
</tr>
<tr>
<td>RC_ERR_READ_SAKEY_INVALID_DATA_DID_NOT_VALIDATE</td>
<td>Data read from SA key did not validate! The data is invalid, corrupt, or has been tampered with.</td>
</tr>
<tr>
<td>RC_ERR RETRIEVE_BANK_USERS_INVALID_KEY</td>
<td>The key was not initialized for retrieving bank users.</td>
</tr>
<tr>
<td>RC_ERR RETRIEVE_BANK_USERS_KEY_NOT_USED</td>
<td>The key was initialized for retrieving bank users but does not contain any user info.</td>
</tr>
<tr>
<td>RC_ERR_GEN2_UPDATE_ACTIVATE_LOCK_NOT_ACTIVE</td>
<td>The Gen 2 lock being updated from Gen 1 to Gen 2 activation is not an active lock.</td>
</tr>
<tr>
<td>RC_ERR_GEN2_UPDATE_ACTIVATE_NOT_GEN2_LOCK</td>
<td>The Gen 2 lock being updated from Gen 1 to Gen 2 activation is not a Gen 2 lock.</td>
</tr>
<tr>
<td>RC_ERR_GEN2_UPDATE_ACTIVATE_ALREADY_ACTIVATED_AS_GEN2</td>
<td>The Gen 2 lock being updated from Gen 1 to Gen 2 activation has already been activated as a Gen 2 lock.</td>
</tr>
<tr>
<td>RC_ERR_GEN2_UPDATE_ACTIVATE_LOCK_FAILED_INSERT INTO_HISTORY_TABLE</td>
<td>The Gen 2 lock being updated from Gen 1 to Gen 2 activation failed to insert into the lock history table.</td>
</tr>
<tr>
<td>RC_ERR_GEN2_UPDATE_ACTIVATE_LOCK_FAILED_INSERT INTO_USER_LOCK_HISTORY_TABLE</td>
<td>The Gen 2 lock being updated from Gen 1 to Gen 2 activation failed to insert users into the user lock history table.</td>
</tr>
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</tr>
<tr>
<td>RC_ERR_GEN2_UPDATE_ACTIVATE_IS_DISPATCHED_MUST_BE_CLOSED</td>
<td>The Gen 2 lock being updated from Gen 1 to Gen 2 activation is dispatched. The lock needs to be closed to update the activation.</td>
</tr>
<tr>
<td>RC_ERR_GEN2_LOCK_NOT_SUPPORTED_BY_CURRENT_PCIO_DEVICE</td>
<td>The current Cencon PCIO device does not support the Cencon Gen 2 Lock. You will need a Cencon USB Key Box to support the Cencon Gen 2 Lock.</td>
</tr>
<tr>
<td>RC_ERR_BANK_USER_ID_OUT_OF_RANGE_FOR_GEN1_LOCK</td>
<td>The assigned bank user ID for the user being added is out of range for a Cencon Gen 1 lock. The Cencon Gen 1 lock can support a range of 01 - 79 for bank mode user ids.</td>
</tr>
<tr>
<td>RC_ERR_GEN2_LOCK_PCIO_SUPPORT_NOT_AVAILABLE_HIGHER_BANK_USER_IDS</td>
<td>The current Cencon PCIO device does not support the Cencon Gen 2 lock wider range of bank user IDs. The Cencon Gen 1 lock can support a range of 01 - 79 for bank mode user ids.</td>
</tr>
<tr>
<td>RC_ERR_WRITING_CLOCK_SET_HEADER</td>
<td>Error writing the 1922 Clock Set Key header data.</td>
</tr>
<tr>
<td>RC_ERR_READ_USER_KEY_INVALID_DATA_DID_NOT_VALIDATE</td>
<td>Data read from user key did not validate! The data is invalid, corrupt, or has been tampered with.</td>
</tr>
<tr>
<td>RC_ERR_READ_USER_KEY_INVALID_DATA_DID_NOT_VALIDATE_AUDITS</td>
<td>Data read from user key audits did not validate! The audit data is invalid, corrupt, or has been tampered with.</td>
</tr>
<tr>
<td>RC_ERR_READ_USER_KEY_INVALID_DATA_AUDITS_BAD_CRC</td>
<td>Data read from user key audits is corrupt! The audit data is invalid, corrupt, or has been tampered with.</td>
</tr>
<tr>
<td>RC_ERR_DISPATCH_LOCK_RESYNC_IN_PROGRESS</td>
<td>Failed to dispatch lock! The lock is currently being resynchronized with the PC. You will need to complete or cancel the resynchronize operation before doing dispatching the lock.</td>
</tr>
<tr>
<td>RC_ERR_ACTIVATE_LOCK_SERIAL_NOT_GEN_2_LOCK</td>
<td>Failed to activate lock by serial connection! The indicated lock serial number to activate is not a Cencon Gen 2 lock.</td>
</tr>
<tr>
<td>RC_ERR_ACTIVATE_LOCK_SERIAL_PCIO_DEVICE_CANT_SUPPORT_GEN2</td>
<td>Failed to activate lock by serial connection! The current Cencon PCIO device does not support the Cencon Gen 2 Lock. You will need a Cencon USB Key Box to support the Cencon Gen 2 Lock.</td>
</tr>
<tr>
<td>RC_ERR_ACTIVATE_LOCK_SERIAL_LOCK_NOT_RESPONDING</td>
<td>Failed to activate lock by serial connection! The lock is not responding across the serial connection.</td>
</tr>
<tr>
<td>RC_ERR_ACTIVATE_LOCK_SERIAL_FAILED_TO_GET_SERIAL_NUMBER</td>
<td>Failed to activate lock by serial connection! Failed to get the lock serial number from across the serial connection.</td>
</tr>
<tr>
<td>RC_ERR_ACTIVATE_LOCK_SERIAL_CONNECTED_LOCK_DOESNT_MATCH_LOCK_TO_BE_ACTIVATED</td>
<td>Failed to activate lock by serial connection! The connected lock is not the one expected for activation. A different lock is connected than the serial number set up to be activated.</td>
</tr>
<tr>
<td>RC_ERR_ACTIVATE_LOCK_SERIAL_CONNECTED_LOCK_DOESNT_MATCH_LOCK_TO_BE_ACTIVATED</td>
<td>Failed to shelve lock by</td>
</tr>
</tbody>
</table>
Failed to shelve lock by serial connection! The indicated lock serial number to shelve is not a Cencon Gen 2 lock.

Failed to shelve lock by serial connection! The current Cencon PCIO device does not support the Cencon Gen 2 Lock. You will need a Cencon USB Key Box to support the Cencon Gen 2 Lock.

Failed to shelve lock by serial connection! The lock is not responding across the serial connection.

Failed to shelve lock by serial connection! Failed to get the lock serial number from across the serial connection.

Failed to shelve lock by serial connection! The connected lock is not the one expected for being shelved. A different lock is connected than the serial number set up to be shelved.

Failed to add users to lock by serial connection! The indicated lock serial number to shelve is not a Cencon Gen 2 lock.

Failed to add users to lock by serial connection! The current Cencon PCIO device does not support the Cencon Gen 2 Lock. You will need a Cencon USB Key Box to support the Cencon Gen 2 Lock.

Failed to add users to lock by serial connection! The lock is not responding across the serial connection.

Failed to add users to lock by serial connection! Failed to get the lock serial number from across the serial connection.

Failed to add users to lock by serial connection! The connected lock is not the one expected for having users added. A different lock is connected than the serial number set up to have users added.

Failed to remove users from lock by serial connection! The indicated lock serial number to shelve is not a Cencon Gen 2 lock.

Failed to remove users from lock by serial connection! The current Cencon PCIO device does not support the Cencon Gen 2 Lock. You will need a Cencon USB Key Box to support the Cencon Gen 2 Lock.

Failed to remove users from lock by serial connection! The lock is not responding across the serial connection.
<table>
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<tr>
<th>Error Code</th>
<th>Description</th>
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</thead>
<tbody>
<tr>
<td>RC_ERR_REMOVE_USERS_LOCK_SERIAL_FAILURE</td>
<td>Failed to remove users from lock by serial connection! The connected lock is not the one expected for having users removed. A different lock is connected than the serial number set up to have users removed.</td>
</tr>
<tr>
<td>RC_ERR_ADD_USERS_LOCK_SERIAL_OPERATION_FAILED_AT_LOCK</td>
<td>Failed to add users to lock by serial connection! All of the add user operations failed at the lock.</td>
</tr>
<tr>
<td>RC_ERR_REMOVE_USERS_LOCK_SERIAL_OPERATION_FAILED_AT_LOCK</td>
<td>Failed to remove users from lock by serial connection! All of the remove user operations failed at the lock.</td>
</tr>
<tr>
<td>RC_ERR_FAILED_DELETE_ASSIGNED_TO_BANK_LOCK</td>
<td>User cannot be deleted from password table. User is assigned to bank lock(s).</td>
</tr>
<tr>
<td>RC_ERR_SET_TZDSTTABLE_LOCK_DATA_CORRUPT</td>
<td>Failed to set time zone / daylight savings time transition table at lock by serial connection! Data given for lock to be updated is corrupt or invalid.</td>
</tr>
<tr>
<td>RC_ERR_SET_TZDSTTABLE_LOCK_SERIAL_NOT_GEN_2_LOCK</td>
<td>Failed to set time zone / daylight savings time transition table at lock by serial connection! The indicated lock serial number is not a Cencon Gen 2 lock.</td>
</tr>
<tr>
<td>RC_ERR_SET_TZDSTTABLE_LOCK_SERIAL_PCIO_DEVICE_CANT_SUPPORT_GEN2</td>
<td>Failed to set time zone / daylight savings time transition table at lock by serial connection! The current Cencon PCIO device does not support the Cencon Gen 2 Lock. You will need a Cencon USB Key Box to support the Cencon Gen 2 Lock.</td>
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<tr>
<td>RC_ERR_SET_TZDSTTABLE_LOCK_SERIAL_LOCK_NOT_RESPONDING</td>
<td>Failed to set time zone / daylight savings time transition table at lock by serial connection! The lock is not responding across the serial connection.</td>
</tr>
<tr>
<td>RC_ERR_SET_TZDSTTABLE_LOCK_SERIAL_FAILED_TO_GET_SERIAL_NUMBER</td>
<td>Failed to set time zone / daylight savings time transition table at lock by serial connection! Failed to get the lock serial number from across the serial connection.</td>
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<tr>
<td>RC_ERR_SET_TZDSTTABLE_LOCK_SERIAL_CONNECTED_LOCK_DOESNT_MATCH_LOCK_TO_BE_UPDATED</td>
<td>Failed to set time zone / daylight savings time transition table at lock by serial connection! The connected lock is not the one expected to be updated. A different lock is connected than the serial number set up to update the TZ/DST table.</td>
</tr>
<tr>
<td>RC_ERR_SET_ACCESS_LOCK_DATA_CORRUPT</td>
<td>Failed to set access configuration at lock by serial connection! Data given for lock to be updated is corrupt or invalid.</td>
</tr>
<tr>
<td>RC_ERR_SET_ACCESS_LOCK_SERIAL_NOT_GEN_2_LOCK</td>
<td>Failed to set access configuration at lock by serial connection! The indicated lock serial number...</td>
</tr>
<tr>
<td>Error Code</td>
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</tr>
<tr>
<td>RC_ERR_SET_ACCESS_LOCK_SERIAL_PCIO_DEVICE_CANT_SUPPORT_GEN2</td>
<td>Failed to set access configuration at lock by serial connection! The current Cencon PCIO device does not support the Cencon Gen 2 Lock. You will need a Cencon USB Key Box to support the Cencon Gen 2 Lock.</td>
</tr>
<tr>
<td>RC_ERR_SET_ACCESS_LOCK_SERIAL_LOCK_NOT_RESPONDING</td>
<td>Failed to set access configuration at lock by serial connection! The lock is not responding across the serial connection.</td>
</tr>
<tr>
<td>RC_ERR_SET_ACCESS_LOCK_SERIAL_FAILED_TO_GET_SERIAL_NUMBER</td>
<td>Failed to set access configuration at lock by serial connection! Failed to get the lock serial number from across the serial connection.</td>
</tr>
<tr>
<td>RC_ERR_SET_ACCESS_LOCK_SERIAL_CONNECTED_LOCK_DOESNT_MATCH_LOCK_TO_BE_UPDATED</td>
<td>Failed to set access configuration at lock by serial connection! The connected lock is not the one expected to be updated. A different lock is connected than the serial number set up to update the access configuration.</td>
</tr>
<tr>
<td>RC_ERR_SET_ACCESS_LOCK_SERIAL_LOCK_IS_DISPATCHED</td>
<td>Failed to set access configuration at lock by serial connection! The lock is currently dispatched in the Cencon database. Changing between single and dual mode will invalidate the dispatch. Close the dispatched call to the lock first.</td>
</tr>
<tr>
<td>RC_ERR_SET_OPEN_DELAY_LOCK_DATA_CORRUPT</td>
<td>Failed to set open delay and window duration at lock by serial connection! Data given for lock to be updated is corrupt or invalid.</td>
</tr>
<tr>
<td>RC_ERR_SET_OPEN_DELAY_LOCK_SERIAL_NOT_GEN_2_LOCK</td>
<td>Failed to set open delay and window duration at lock by serial connection! The indicated lock serial number is not a Cencon Gen 2 lock.</td>
</tr>
<tr>
<td>RC_ERR_SET_OPEN_DELAY_LOCK_SERIAL_PCIO_DEVICE_CANT_SUPPORT_GEN2</td>
<td>Failed to set open delay and window duration at lock by serial connection! The current Cencon PCIO device does not support the Cencon Gen 2 Lock. You will need a Cencon USB Key Box to support the Cencon Gen 2 Lock.</td>
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<tr>
<td>RC_ERR_SET_OPEN_DELAY_LOCK_SERIAL_LOCK_NOT_RESPONDING</td>
<td>Failed to set open delay and window duration at lock by serial connection! The lock is not responding across the serial connection.</td>
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<td>RC_ERR_SET_OPEN_DELAY_LOCK_SERIAL_FAILED_TO_GET_SERIAL_NUMBER</td>
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<td>Failed to set open delay and window duration at lock by serial connection! The connected lock is not the one expected to be updated. A different lock is connected than the serial number set up to update the access configuration.</td>
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</tr>
<tr>
<td>RC_ERR_SHELVE_LOCK_ALREADY_SHELVED</td>
<td>Failed to shelve lock! The lock is already shelved.</td>
</tr>
<tr>
<td>RC_ERR_FORCE_SHELVE_OPEN_LOCK_FAILED_FIND_FLM1</td>
<td>Failed to force shelve of open lock! Failed to find user 1 from active log record.</td>
</tr>
<tr>
<td>RC_ERR_FORCE_SHELVE_OPEN_LOCK_FAILED_UPDATE_FLM1</td>
<td>Failed to force shelve of open lock! Failed to update user 1 from active log record.</td>
</tr>
<tr>
<td>RC_ERR_FORCE_SHELVE_OPEN_LOCK_FAILED_FIND_FLM2</td>
<td>Failed to force shelve of open lock! Failed to find user 2 from active log record.</td>
</tr>
<tr>
<td>RC_ERR_FORCE_SHELVE_OPEN_LOCK_FAILED_UPDATE_FLM2</td>
<td>Failed to force shelve of open lock! Failed to update user 2 from active log record.</td>
</tr>
<tr>
<td>RC_ERR_FORCE_SHELVE_LOCK_FAILED_CLOSE_OUT_LOCK</td>
<td>Failed to force shelve of open lock! Failed to close out lock.</td>
</tr>
<tr>
<td>RC_ERR_SET_ACCESS_LOCK_SERIAL_FAILED_UPDATE_LOCK_IN_DATABASE</td>
<td>Failed to set access configuration at lock by serial connection! Failed to update lock record in Cencon database.</td>
</tr>
<tr>
<td>RC_ERR_SET_OPEN_DELAY_LOCK_SERIAL_FAILED_UPDATE_LOCK_IN_DATABASE</td>
<td>Failed to set open delay and window duration at lock by serial connection! Failed to update lock record in Cencon database.</td>
</tr>
<tr>
<td>RC_ERR_RESYNC_DISPATCHING_LOCK_DATA_CORRUPT</td>
<td>Failed to resynchronize dispatching of Cencon database lock entry by serial connection! Data given for lock to be updated is corrupt or invalid.</td>
</tr>
<tr>
<td>RC_ERR_RESYNC_DISPATCHING_LOCK_SERIAL_NOT_GEN_2_LOCK</td>
<td>Failed to resynchronize dispatching of Cencon database lock entry by serial connection! The indicated lock serial number is not a Cencon Gen 2 lock.</td>
</tr>
<tr>
<td>RC_ERR_RESYNC_DISPATCHING_LOCK_SERIAL_PCIO_DEVICE_CANT_SUPPORT_GEN2</td>
<td>Failed to resynchronize dispatching of Cencon database lock entry by serial connection! The current Cencon PCIO device does not support the Cencon Gen 2 Lock. You will need a Cencon USB Key Box to support the Cencon Gen 2 Lock.</td>
</tr>
<tr>
<td>RC_ERR_RESYNC_DISPATCHING_LOCK_SERIAL_LOCK_NOT_RESPONDING</td>
<td>Failed to resynchronize dispatching of Cencon database lock entry by serial connection! The lock is not responding across the serial connection.</td>
</tr>
<tr>
<td>RC_ERR_RESYNC_DISPATCHING_LOCK_SERIAL_FAILED_TO_GET_SERIAL_NUMBER</td>
<td>Failed to resynchronize dispatching of Cencon database lock entry by serial connection! Failed to get the lock serial number from across the serial connection.</td>
</tr>
<tr>
<td>RC_ERR_RESYNC_DISPATCHING_LOCK_SERIAL_CONNECTED_LOCK DOESN'T MATCH LOCK TO UPDATE</td>
<td>Failed to resynchronize dispatching of Cencon database lock entry by serial connection! The connected lock is not the one expected to be updated. A different lock is...</td>
</tr>
<tr>
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<td>------------</td>
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</tr>
<tr>
<td>RC_ERR_RESYNC_DISPATCHING_LOCK_SERIAL_LOCK_IS.Dispatched</td>
<td>Failed to resynchronize dispatching of Cencon database lock entry by serial connection! The lock is dispatched in the database. Resynronizing the dispatching while a call is dispatched will invalidate the dispatched call.</td>
</tr>
<tr>
<td>RC_ERR_RESYNC_DISPATCHING_LOCK_SERIAL_LOCK_IS.NOT.ACTIVATED.AS_GEN2</td>
<td>Failed to resynchronize dispatching of Cencon database lock entry by serial connection! The lock is not activated as a Cencon Gen 2 lock. It is activated in compatibility mode for Gen 1, or is not a Gen 2 lock.</td>
</tr>
<tr>
<td>RC_ERR_RESYNC_DISPATCHING_LOCK_SERIAL_LOCK_IS.NOT.ACTIVE.IN.DATABASE</td>
<td>Failed to resynchronize dispatching of Cencon database lock entry by serial connection! The lock is not active (shelved) in the Cencon database.</td>
</tr>
<tr>
<td>RC_ERR_RESYNC_DISPATCHING_LOCK_SERIAL_FAILED.UPDATE_LOCK_IN.DATABASE</td>
<td>Failed to resynchronize dispatching of Cencon database lock entry by serial connection! Failed to update lock record in Cencon database.</td>
</tr>
<tr>
<td>RC_ERR_READ_USER_KEY_INVALID_DATA.TIME_WINDOWS.BAD_CRC</td>
<td>Data read from user key time window configuration is corrupt! The user key time window data is invalid, corrupt, or has been tampered with.</td>
</tr>
<tr>
<td>RC_ERR_RESYNC_BANK_USERS_LOCK_DATA_CORRUPT</td>
<td>Failed to resynchronize bank mode user table of Cencon database lock entry! Data given for lock to be updated is corrupt or invalid.</td>
</tr>
<tr>
<td>RC_ERR_RESYNC_BANK_USERS_LOCK_SERIAL.NOT.GEN_2.LOCK</td>
<td>Failed to resynchronize bank mode user table of Cencon database lock entry! The indicated lock serial number is not a Cencon Gen 2 lock.</td>
</tr>
<tr>
<td>RC_ERR_RESYNC_BANK_USERS_LOCK_SERIAL_LOCK.IS.NOT.ACTIVATED.AS_GEN2</td>
<td>Failed to resynchronize bank mode user table of Cencon database lock entry! The lock is not activated as a Cencon Gen 2 lock. It is activated in compatibility mode for Gen 1, or is not a Gen 2 lock.</td>
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<td>RC_ERR_RESYNC_BANK_USERS_LOCK_SERIAL_LOCK.IS.NOT.ACTIVE.IN.DATABASE</td>
<td>Failed to resynchronize bank mode user table of Cencon database lock entry! The lock is not active (shelved) in the Cencon database.</td>
</tr>
<tr>
<td>RC_ERR_RESYNC_BANK_USERS_LOCK_SERIAL_LOCK_FAILED.READ_CURRENT_BANK_USERS</td>
<td>Failed to resynchronize bank mode user table of Cencon database lock entry! An error occurred trying to read the current user table for the bank mode lock from the Cencon database.</td>
</tr>
<tr>
<td>RC_ERR_RESYNC_BANK_USERS_LOCK_SERIAL_LOCK_FAILED.READ_USERS_FOR_LOCK</td>
<td>Failed to resynchronize bank mode user table of Cencon database lock entry! An error occurred trying to look up data from the Cencon database on the users read from the lock.</td>
</tr>
<tr>
<td>RC_ERRFAILED.FIND_BANK_MODE_USER</td>
<td>Failed to find bank mode</td>
</tr>
<tr>
<td>Error Code</td>
<td>Description</td>
</tr>
<tr>
<td>------------</td>
<td>-------------</td>
</tr>
<tr>
<td>RC_ERR_USER_FOUND_IS_NOT_BANK_MODE_USER</td>
<td>Failed to find bank mode user. The matching user found is not a bank mode user.</td>
</tr>
<tr>
<td>RC_ERR_CLOSE_LOCK_DATA_CORRUPT</td>
<td>Failed to close dispatched call to Cencon lock by serial connection! Data given for lock to be closed is corrupt or invalid.</td>
</tr>
<tr>
<td>RC_ERR_CLOSE_LOCK_SERIAL_NOT_GEN_2_LOCK</td>
<td>Failed to close dispatched call to Cencon lock by serial connection! The indicated lock serial number is not a Cencon Gen 2 lock.</td>
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<tr>
<td>RC_ERR_CLOSE_LOCK_SERIAL_PCIO_DEVICE_CANT_SUPPORT_GEN2</td>
<td>Failed to close dispatched call to Cencon lock by serial connection! The current Cencon PCIO device does not support the Cencon Gen 2 Lock. You will need a Cencon USB Key Box to support the Cencon Gen 2 Lock.</td>
</tr>
<tr>
<td>RC_ERR_CLOSE_LOCK_SERIAL_LOCK_NOT_RESPONDING</td>
<td>Failed to close dispatched call to Cencon lock by serial connection! The lock is not responding across the serial connection.</td>
</tr>
<tr>
<td>RC_ERR_CLOSE_LOCK_SERIAL_FAILED_TO_GET_SERIAL_NUMBER</td>
<td>Failed to close dispatched call to Cencon lock by serial connection! Failed to get the lock serial number from across the serial connection.</td>
</tr>
<tr>
<td>RC_ERR_CLOSE_LOCK_SERIAL_CONNECTED_LOCK_DOESNT_MATCH_LOCK_TO_BE_CLOSED</td>
<td>Failed to close dispatched call to Cencon lock by serial connection! The connected lock is not the one expected to be closed. A different lock is connected than the serial number set up to be closed.</td>
</tr>
<tr>
<td>RC_ERR_CLOSE_LOCK_SERIAL_LOCK_IS_NOT_DISPATCHED</td>
<td>Failed to close dispatched call to Cencon lock by serial connection! The lock is not currently dispatched in the Cencon database.</td>
</tr>
<tr>
<td>RC_ERR_CLOSE_LOCK_SERIAL_LOCK_DISPATCHED_CALL_NOT_OPENED_LOCK_YET</td>
<td>Failed to close dispatched call to Cencon lock by serial connection! The call dispatched to open the lock has not been used to open the lock yet.</td>
</tr>
<tr>
<td>RC_ERR_CLOSE_LOCK_SERIAL_LOCK_BOLT_RETRACTED</td>
<td>Failed to close dispatched call to Cencon lock by serial connection! The lock bolt is currently retracted.</td>
</tr>
<tr>
<td>RC_ERR_CLOSE_LOCK_SERIAL_LOCK_MODE_NOT_ACTIVE</td>
<td>Failed to close dispatched call to Cencon lock by serial connection! The lock mode being closed is not active on the lock.</td>
</tr>
<tr>
<td>RC_ERR_CLOSE_LOCK_SERIAL_LOCK_MODE_DUAL_ACCESS_SETTING_MISMATCH</td>
<td>Failed to close dispatched call to Cencon lock by serial connection! The lock single/dual user access configuration is mismatched with the Cencon database lock entry.</td>
</tr>
<tr>
<td>RC_ERR_CLOSE_LOCK_SERIAL_LOCK_DOOR_SENSOR_INDICATES_CONTAINER_OPEN</td>
<td>Failed to close dispatched call to Cencon lock by serial connection! The connected door sensor indicates the container door is open.</td>
</tr>
</tbody>
</table>
| RC_ERR_CLOSE_LOCK_SERIAL_LOCK_CHANGE_KEY_INSERTED | Failed to close dispatched call to Cencon lock by serial connection! The change key
<table>
<thead>
<tr>
<th>Error Code</th>
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</thead>
<tbody>
<tr>
<td>RC_ERR_CLOSE_LOCK_SERIAL_LOCK_SEAL_COUNT_BEHIND_HOST_SYSTEM</td>
<td>Failed to close dispatched call to Cencon lock by serial connection! The lock seal count is behind the host system. The Cencon database and the lock are out of synchronization for dispatching.</td>
</tr>
<tr>
<td>RC_ERR_CLOSE_LOCK_SERIAL_LOCK_SEAL_COUNT_AHEAD_OF_HOST_SYSTEM</td>
<td>Failed to close dispatched call to Cencon lock by serial connection! The lock seal count is ahead the host system. The Cencon database and the lock are out of synchronization for dispatching.</td>
</tr>
<tr>
<td>RC_ERR_CLOSE_LOCK_SERIAL_LOCK_FAILED_OPEN_QUERY_LOG_TABLE</td>
<td>Failed to close dispatched call to Cencon lock by serial connection! Failed to open query of the active lock log table for dispatches to the lock being closed.</td>
</tr>
<tr>
<td>RC_ERR_CLOSE_LOCK_SERIAL_LOCK_NO_ACTIVE_LOG_RECORDS_FOUND_FOR_DISPATCH</td>
<td>Failed to close dispatched call to Cencon lock by serial connection! No active lock log records for dispatches to the lock being closed were found. There is possible data corruption with the Cencon database active log table data.</td>
</tr>
<tr>
<td>RC_ERR_CLOSE_LOCK_SERIAL_LOCK_TOO_MANY_ACTIVE_LOG_RECORDS_FOUND_FOR_DISPATCH</td>
<td>Failed to close dispatched call to Cencon lock by serial connection! Too many active lock log records for dispatches to the lock being closed were found. There is possible data corruption with the Cencon database active log table data.</td>
</tr>
<tr>
<td>RC_ERR_CLOSE_LOCK_SERIAL_LOCK_TOO_FEW_ACTIVE_LOG_RECORDS_FOUND_FOR_DISPATCH</td>
<td>Failed to close dispatched call to Cencon lock by serial connection! Too few active lock log records for dispatches to the lock being closed were found. There is possible data corruption with the Cencon database active log table data.</td>
</tr>
<tr>
<td>RC_ERR_CLOSE_LOCK_SERIAL_OPENING_FLM1_NOT_FOUND</td>
<td>Failed to close dispatched call to Cencon lock by serial connection! Failed to find the first user who opened the lock in the Cencon database.</td>
</tr>
<tr>
<td>RC_ERR_CLOSE_LOCK_SERIAL_OPENING_FLMBOTH_NOT_FOUND</td>
<td>Failed to close dispatched call to Cencon lock by serial connection! Failed to find both users who opened the lock in the Cencon database.</td>
</tr>
<tr>
<td>RC_ERR_CLOSE_LOCK_SERIAL_OPENING_FLM2_NOT_FOUND</td>
<td>Failed to close dispatched call to Cencon lock by serial connection! Failed to find the second user who opened the lock in the Cencon database.</td>
</tr>
<tr>
<td>RC_ERR_CLOSE_LOCK_SERIAL_DISPATCHED_FLM1_NOT_FOUND</td>
<td>Failed to close dispatched call to Cencon lock by serial connection! Failed to find the first user who was dispatched to the lock in the Cencon database.</td>
</tr>
<tr>
<td>RC_ERR_CLOSE_LOCK_SERIAL_DISPATCHED_FLMBOTH_NOT_FOUND</td>
<td>Failed to close dispatched call to Cencon lock by serial connection! Failed to find the second user who was dispatched to the lock in the Cencon database.</td>
</tr>
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<td>Description</td>
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</tr>
<tr>
<td>RC_ERR_CLOSE_LOCK_SERIAL_DISPATCHED_FLM2_NOT_FOUND</td>
<td>Failed to close dispatched call to Cencon lock by serial connection! Failed to find the second user who was dispatched to the lock in the Cencon database.</td>
</tr>
<tr>
<td>RC_ERR_CLOSE_LOCK_SERIAL_USER_DISPATCHED_DOESNT_MATCH_USER_OPENED</td>
<td>Failed to close dispatched call to Cencon lock by serial connection! The user(s) who opened the lock do not match the users dispatched to the lock.</td>
</tr>
<tr>
<td>RC_ERR_CLOSE_LOCK_SERIAL_ROUTE_DISPATCHED_FLM1_NOT_FOUND</td>
<td>Failed to close dispatched call to Cencon lock by serial connection! Failed to find the first user who was dispatched on a route to the lock in the Cencon database.</td>
</tr>
<tr>
<td>RC_ERR_CLOSE_LOCK_SERIAL_ROUTE_DISPATCHED_FLMBOTH_NOT_FOUND</td>
<td>Failed to close dispatched call to Cencon lock by serial connection! Failed to find both users who were dispatched on a route to the lock in the Cencon database.</td>
</tr>
<tr>
<td>RC_ERR_CLOSE_LOCK_SERIAL_ROUTE_DISPATCHED_FLM2_NOT_FOUND</td>
<td>Failed to close dispatched call to Cencon lock by serial connection! Failed to find the second user who was dispatched on a route to the lock in the Cencon database.</td>
</tr>
<tr>
<td>RC_ERR_CLOSE_LOCK_SERIAL_ROUTE_USER_DISPATCHED_DOESNT_MATCH_USER_OPENED</td>
<td>Failed to close dispatched call to Cencon lock by serial connection! The user(s) who opened the lock do not match the users dispatched on a route to the lock.</td>
</tr>
<tr>
<td>RC_ERR_IMPORT_FAILED_SYSTEM_CHECK</td>
<td>The import lock XML file's system identifier does not match the current system. The locks cannot be imported.</td>
</tr>
<tr>
<td>RC_ERR_FAILED_UPDATE_LOCK_NETWORK_ADDRESS</td>
<td>Failed to update the network address for all modes of the lock serial number! A database error occurred.</td>
</tr>
<tr>
<td>RC_ERR_ACTIVATE_LOCK_DATA_CORRUPT_NAME_NOT_SET</td>
<td>Failed to activate lock! The lock name has not been set.</td>
</tr>
<tr>
<td>RC_ERR_ACTIVATE_LOCK_DATA_CORRUPT_MODE_NOT_SET</td>
<td>Failed to activate lock! The lock mode has not been set.</td>
</tr>
<tr>
<td>RC_ERR_ACTIVATE_LOCK_DATA_CORRUPT_SERIALNUM_NOT_SET</td>
<td>Failed to activate lock! The lock serial number has not been set, or is out of range.</td>
</tr>
<tr>
<td>RC_ERR_ACTIVATE_LOCK_DATA_CORRUPT_CUSTOMERNUM_NOT_SET</td>
<td>Failed to activate lock! The lock customer number has not been set, or is out of range.</td>
</tr>
<tr>
<td>RC_ERR_FLM1_KEY_TYPE_REQUIRES_GEN2_ACTIVATED_LOCK</td>
<td>User FLM 1 key is a DS1963 model key. It can only be dispatched/reassigned to a Cencon Gen 2 lock activated in Gen 2 mode.</td>
</tr>
<tr>
<td>RC_ERR_FLM2_KEY_TYPE_REQUIRES_GEN2_ACTIVATED_LOCK</td>
<td>User FLM 2 key is a DS1963 model key. It can only be dispatched/reassigned to a Cencon Gen 2 lock activated in Gen 2 mode.</td>
</tr>
<tr>
<td>RC_ERR_FLMBOTH_KEY_TYPE_REQUIRES_GEN2_ACTIVATED_LOCK</td>
<td>Both User FLM 1 and FLM 2 keys are DS1963 model keys. They can only be dispatched/reassigned to a Cencon Gen 2 lock activated in Gen 2 mode.</td>
</tr>
<tr>
<td>Error Code</td>
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</tr>
<tr>
<td>RC_ERR_DELETE_LOCK_FAILED_DELETE_ROUTE_LOCK_ENTRIES</td>
<td>Failed to delete lock. A database error occurred while removing entries for the lock from the collection lock table.</td>
</tr>
<tr>
<td>RC_ERR_FAILED_UPDATE_USER</td>
<td>Failed to update user record in Cencon database. A database error occurred while updating the record.</td>
</tr>
<tr>
<td>RC_ERR_FAILED_UPDATE_MULTIPLE_USER_DESCRITIVE_DATA</td>
<td>Failed to update descriptive data for multiple user records in Cencon database. A database error occurred while updating the multiple user records.</td>
</tr>
<tr>
<td>RC_ERR_FAILED_RENAME_CUSTOMER_ERROR_EXCEPTION</td>
<td>Failed to rename customer! An application exception occurred while updating the Cencon database.</td>
</tr>
<tr>
<td>RC_ERR_FAILED_RENAME_BANK_BRANCH_ERROR_EXCEPTION</td>
<td>Failed to rename bank branch! An application exception occurred while updating the Cencon database.</td>
</tr>
<tr>
<td>RC_ERR_FAILED_DETERMINE_DISPATCHER_REGION_AUTHORIZATION</td>
<td>Failed to determine dispatcher region authorization! The dispatcher region information was not found.</td>
</tr>
<tr>
<td>RC_ERR_NOT_AUTHORIZED_OPERATION_DUE_TO_REGION</td>
<td>The current dispatcher is not authorized to do the operation due to their region restriction. The operation affects data that is assigned to another region.</td>
</tr>
<tr>
<td>RC_ERR_FAILED_FIND_ROUTE</td>
<td>Failed to find route record entry in the Cencon database! The route may have been renamed or deleted.</td>
</tr>
<tr>
<td>RC_ERR_RESTORE_DELETED_LOCK_ALREADY_EXISTS_NAME_MODE</td>
<td>Failed to restore deleted lock! The lock name and mode already exist in the active lock table.</td>
</tr>
<tr>
<td>RC_ERR_RESTORE_DELETED_LOCK_ALREADY_EXISTS_SERIAL_NUMBER_MODE</td>
<td>Failed to restore deleted lock! The lock serial number and mode already exist in the active lock table.</td>
</tr>
<tr>
<td>RC_ERR_RESTORE_DELETED_LOCK_FAILED_INSERT_LOCK_TABLE</td>
<td>Failed to restore deleted lock! A database error occurred while inserting the deleted lock record back into the active lock table.</td>
</tr>
<tr>
<td>RC_ERR_RESTORE_DELETED_LOCK_FAILED_GET_BANK_MODE_USERS</td>
<td>Failed to restore deleted lock! Failed to get bank mode users for the restored lock from user lock history table. A database error occurred while querying the user lock history table.</td>
</tr>
<tr>
<td>RC_ERR_RESTORE_DELETED_LOCK_FAILED_RESTORE_ONE_OR_MORE_BANK_MODE_USERS</td>
<td>Failed to restore deleted lock! Failed to restore one or more bank mode users for the restored lock.</td>
</tr>
<tr>
<td>RC_ERR_RESTORE_DELETED_LOCK_BANK_MODE_BRANCH_NAME_DOESNT_EXIST</td>
<td>Failed to restore deleted lock! The bank mode branch name assigned to the lock does not exist.</td>
</tr>
<tr>
<td>RC_ERR_RESTORE_DELETED_LOCK_REGION_DOES_NOT_EXIST</td>
<td>Failed to restore deleted lock! The deleted lock's region does not exist, and region control is active.</td>
</tr>
</tbody>
</table>
| RC_ERR_FORCE_DELETE_LOCK_FAILED_INSERT_BANK_USERS_INTO_HISTORY | Failed to force delete bank mode lock! A database error occurred while inserting the
bank user records assigned to the lock into the user lock history table.

Failed to force delete bank mode lock! A database error occurred while querying the user lock table for the bank mode users assigned to the lock.

Failed to replace lock! Failed to insert the old lock into the lock history table.

Failed to replace lock! Failed to open query of the old lock's bank mode users from the user lock table.

Failed to replace lock! Failed to insert the old lock's bank mode users into the user lock history table.

Failed to replace lock! Failed to remove the old lock's bank mode users from the user lock table.

Failed to replace lock! Failed to delete the old lock from the active lock table.

Undo replace lock: Failed to find the record for the original Bank mode lock that had been replaced.

Undo replace lock: Bank mode lock to undo replace is not a lock that has been replaced.

Undo replace lock: Failed to delete the user lock table entries for the replacement lock.

Failed to replace lock! Failed to read and delete the references from the lock collections to the old lock.

Failed to replace lock! Failed to insert updated references to the lock collections for the new lock.

Undo replace lock: Failed to read and delete the references from the lock collections to the replacement lock.

Undo replace lock: Failed to insert updated references to the lock collections for the old lock.

Failed to activate lock! The lock being activated does not have a region set, and region control is active for using regions to restrict users to locks in the same region.

Failed to set bank mode time delay and open window on lock! The values for the time delay and open window are out of range. They must both be within 1-99, or both be set to zero.

Failed to initialize key to resynchronize lock dispatching! The current Cencon PCIO device does not support the Cencon Gen 2 Lock. You will need a
<table>
<thead>
<tr>
<th>Error Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>RC_ERR_RESYNC_DISPATCHING_INIT_KEY_NOT_GEN2_LOCK</td>
<td>Failed to initialize key to resynchronize lock dispatching! The current lock is not a Cencon Gen 2 lock. The older Cencon Gen1 lock does not support this operation.</td>
</tr>
<tr>
<td>RC_ERR_RESYNC_DISPATCHING_INIT_KEY_INVALID_MODE</td>
<td>Failed to initialize key to resynchronize lock dispatching! The lock mode of the current lock is invalid. The lock must be either FLM or Route mode to resynchronize dispatching.</td>
</tr>
<tr>
<td>RC_ERR_RESYNC_DISPATCHING_INIT_KEY_LOCK_NOT_FOUND</td>
<td>Failed to initialize key to resynchronize lock dispatching! The specified lock does not exist in the database.</td>
</tr>
<tr>
<td>RC_ERR_RESYNC_DISPATCHING_INIT_KEY_LOCK_IS_DISPATCHED</td>
<td>Failed to initialize key to resynchronize lock dispatching! The specified lock is currently dispatched. You will need to close or use the Manager Force close the lock in the Cencon database.</td>
</tr>
<tr>
<td>RC_ERR_RESYNC_DISPATCHING_INIT_KEY_LOCK_IS_NOT_ACTIVATED_AS_GEN2</td>
<td>Failed to initialize key to resynchronize lock dispatching! The specified lock is not activated as Gen 2. It is currently in compatibility mode with Cencon Gen1 for use with older software. You will need to update the activation of the lock as Gen 2.</td>
</tr>
<tr>
<td>RC_ERR_RESYNC_DISPATCHING_INIT_KEY_LOCK_IS_NOT_ACTIVE_IN_DATABASE</td>
<td>Failed to initialize key to resynchronize lock dispatching! The specified lock is not active in the Cencon database. The lock must be active, it can not be shelved.</td>
</tr>
<tr>
<td>RC_ERR_RESYNC_DISPATCHING_INIT_KEY_INVALID_KEY_MODEL</td>
<td>Failed to initialize key to resynchronize lock dispatching! The model of key in the key reader is invalid. A DS1963 key model is required to set up a lock dispatch resynchronization key.</td>
</tr>
<tr>
<td>RC_ERR_RESYNC_DISPATCHING_INIT_KEY_IS_ASSIGNED_TO_USER</td>
<td>Failed to initialize key to resynchronize lock dispatching! The key in the key reader is currently assigned to an active user in the Cencon database. The key is already being used.</td>
</tr>
<tr>
<td>RC_ERR_RESYNC_DISPATCHING_INIT_KEY_IS_INSTALL_KEY</td>
<td>Failed to initialize key to resynchronize lock dispatching! The key in the key reader is an install key for the Cencon USB Key Box. It is not permitted for install keys to be overwritten.</td>
</tr>
<tr>
<td>RC_ERR_RESYNC_DISPATCHING_READ_KEY_PCIE_DEVICE_CANT_SUPPORT_GEN2</td>
<td>Failed to read key to resynchronize lock dispatching! The current Cencon PCIe device does not support the Cencon Gen 2 Lock. You will need a Cencon USB Key Box to support the Cencon Gen 2 Lock.</td>
</tr>
<tr>
<td>Error Code</td>
<td>Message</td>
</tr>
<tr>
<td>------------------------------------------------</td>
<td>------------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>RC_ERRGRESYNCDispatchingReadKeyInvalidKeyModel</td>
<td>Failed to read key to resynchronize lock dispatching! The model of key in the key reader is invalid. A DS1963 key model is required for a lock dispatch resynchronization key.</td>
</tr>
<tr>
<td>RC_ERRGRESYNCDispatchingReadKeyIncorrectKeyMode</td>
<td>Failed to read key to resynchronize lock dispatching! The lock mode specified by the key is invalid. The lock must be either FLM or Route mode to resynchronize dispatching.</td>
</tr>
<tr>
<td>RC_ERRGRESYNCDispatchingReadKeyDataReadError</td>
<td>Failed to read key to resynchronize lock dispatching! An error occurred while reading the data from the key. The key data did not validate properly.</td>
</tr>
<tr>
<td>RC_ERRGRESYNCDispatchingReadKeyResyncKeyNotUsed</td>
<td>Failed to read key to resynchronize lock dispatching! The lock dispatch resynchronization key has not been used at the lock.</td>
</tr>
<tr>
<td>RC_ERRGRESYNCDispatchingReadKeyLockNotFound</td>
<td>Failed to read key to resynchronize lock dispatching! The lock specified by the lock dispatch resynchronization key could not be found in the Cencon database.</td>
</tr>
<tr>
<td>RC_ERRGRESYNCDispatchingReadKeyNotGen2Lock</td>
<td>Failed to read key to resynchronize lock dispatching! The lock specified by the lock dispatch resynchronization key is not a Cencon Gen 2 lock.</td>
</tr>
<tr>
<td>RC_ERRGRESYNCDispatchingReadKeyUnableToVerifyAsValidKey</td>
<td>Failed to read key to resynchronize lock dispatching! The lock dispatch resynchronization key data could not be validated against the lock security data.</td>
</tr>
<tr>
<td>RC_ERRGRESYNCDispatchingReadKeyLockNotInResyncMode</td>
<td>Failed to read key to resynchronize lock dispatching! The lock specified by the lock dispatch resynchronization key is not currently in the process of being resynchronized.</td>
</tr>
<tr>
<td>RC_ERRGRESYNCDispatchingReadKeyFailedInsertIntoHistory</td>
<td>Failed to read key to resynchronize lock dispatching! A database error occurred while inserting the original lock record into the Cencon database lock history table.</td>
</tr>
<tr>
<td>RC_ERRGRESYNCDispatchingReadKeyFailedUpdateLockRecord</td>
<td>Failed to read key to resynchronize lock dispatching! A database error occurred while updating the lock record in the Cencon database lock table.</td>
</tr>
<tr>
<td>RC_ERRGRESYNCDispatchingReadKeyIncorrectKeyType</td>
<td>Failed to read key to resynchronize lock dispatching! The key being</td>
</tr>
</tbody>
</table>
RC_ERR_FAILED_UPDATE_AUDIT_EVENT_NAMES
Failed to update audit event names for database table! A database error occurred while updating the table.

RC_ERR_FAILED_UPDATE_LOCK_DESCRIPTIVE_DATA
Failed to update lock descriptive data! A database error occurred while updating the lock table.

RC_ERR_FAILED_UPDATE_LOG_DESCRIPTIVE_DATA
Failed to update log descriptive data! A database error occurred while updating the log table.

RC_ERR_UPDATE_COMMON_FIELDS_FOR_TABLES_FIELD_COUNT_MISMATCH
Failed to update common fields in a database table! The primary and secondary table field counts did not match.

RC_ERR_FAILED_UPDATE_COMMON_FIELDS_FOR_TABLES
Failed to update common fields in a database table! A database error occurred while updating the table.

RC_ERR_DATABASE_CONNECTION_INVALID
Database operation failed! The database connection is invalid.

RC_ERR_DATABASE_OPERATION_RECORD_DATA_MISSING
Database operation failed! The record data is missing.

RC_ERR_DATABASE_OPERATION_RECORD_DATA_INVALID
Database operation failed! The record data is invalid.

RC_ERR_DATABASE_OPERATION_RECORD_NOT_FOUND_IN_DATABASE
Database operation failed! The record data was not found in the database.

RC_ERR_DATABASE_OPERATION_NO_PRIMARY_KEY_DEFINED_FOR_TABLE
Database operation failed! No primary key is defined for the affected table.

RC_ERR_DATABASE_OPERATION_NO_ROWS_AFFECTED
Database operation failed! No database table rows were affected by the operation.

RC_ERR_DATABASE_OPERATION_EXCEPTION_OCCURRED
Database operation failed! An internal application exception occurred while attempting the operation.

RC_ERR_DATABASE_OPERATION_FAILED_WITH_ERROR_FROM_DBMS
Database operation failed! An error was returned by the database management system for the attempted operation.

RC_ERR_FAILED_INSERT_AUDIT
Failed to insert audit record into database table.

RC_ERR_FAILED_RENAME_USER_ERROR_CALL_STORED_PROCEDURE
Failed to rename user. A database error occurred during the call to the database stored procedure for changing the user ID.

RC_ERR_QUERY_USER_TABLE_NOT_AUTHORIZED_ON_SPECIFIED_ROLES
Logon User ID Authorization Role does not authorize performing a user table query on the specified roles.

RC_ERR_QUERY_USER_TABLE_HISTORY_NOT_AUTHORIZED_ON_SPECIFIED_ROLES
Logon User ID Authorization Role does not authorize performing a user history table query on the specified roles.

RC_ERR_QUERY_USER_TABLE_ARCHIVE_NOT_AUTHORIZED_ON_SPECIFIED_ROLES
Logon User ID Authorization Role does not authorize performing a user archive table query on the specified roles.

RC_ERR_FAILED_WRITE_OUTPUT_FILE
Failed to write the output file to disk! An disk operations error or conflict with another process.
<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>RC_ERR_GET_STATUS_LOCK_SERIAL_PCIO_DEVICE_CANT_SUPPORT_GEN2</td>
<td>Failed to get lock status by serial connection! The current Cencon PCIO device does not support the Cencon Gen 2 Lock. You will need a Cencon USB Key Box to support the Cencon Gen 2 Lock.</td>
</tr>
<tr>
<td>RC_ERR_FAILED_OPEN_AUDIT_TABLE</td>
<td>Failed to open audit table! A database error occurred.</td>
</tr>
<tr>
<td>RC_ERR_AUDIT_NOT_FOUND</td>
<td>Failed to find audit primary key within audit table! The audit primary key value does not exist.</td>
</tr>
<tr>
<td>RC_ERR_CLOSE_LOCK_SERIAL_LOCK_BOLT_NOT_EXTENDED</td>
<td>Failed to close dispatched call to Cencon lock by serial connection. The lock bolt is not extended.</td>
</tr>
<tr>
<td>RC_ERR_CLOSE_LOCK_SERIAL_LOCK_BOLT_WORKS_NOT_EXTENDED</td>
<td>Failed to close dispatched call to Cencon lock by serial connection. The lock bolt works is not extended.</td>
</tr>
<tr>
<td>RC_ERR_CLOSE_LOCK_SERIAL_LOCK_ALTERNATE_CHANGE_KEY_INSERTED</td>
<td>Failed to close dispatched call to Cencon lock by serial connection. The lock alternate change key is inserted.</td>
</tr>
<tr>
<td>RC_ERR_RESYNC_DISPATCHING_LOCK_SERIAL_LOCK_MODE_NOT_ACTIVE</td>
<td>Failed to resynchronize dispatching of Cencon database lock entry by serial connection! The lock mode is not activated, but it is indicated as activated in the Cencon database. The lock mode has been shelved.</td>
</tr>
<tr>
<td>RC_ERR_FAILED_OPEN_DATABASE_CONNECTION</td>
<td>Failed to open the connection to the Cencon database! The database may be down or the database connection information may be invalid.</td>
</tr>
<tr>
<td>RC_ERR_FAILED_OPEN_AUTH_DEFINITION_TABLE</td>
<td>Failed to open the Cencon database authorization definition table! A database error occurred.</td>
</tr>
<tr>
<td>RC_ERR_NOT_AUTHORIZED_OPERATION_DUE_TO_MODE</td>
<td>The current dispatcher is not authorized to do the operation due to their lock mode restriction. The operation affects data that is assigned to a lock mode that the dispatcher is not authorized to access.</td>
</tr>
<tr>
<td>RC_ERR_INVALID_PWD_REC_KEY_TYPE_IS_ONLY_APPROPRIATE_FOR_CENCON_BANK</td>
<td>Invalid user record. The key type is only appropriate for Cencon lock Bank mode user keys.</td>
</tr>
<tr>
<td>RC_ERR_INVALID_PWD_REC_KEY_TYPE_IS_ONLY_APPROPRIATE_FOR_CENCON_FLM_ROUTE</td>
<td>Invalid user record. The key type is only appropriate for Cencon lock FLM and Route mode user keys.</td>
</tr>
<tr>
<td>RC_ERR_INVALID_PWD_REC_KEY_TYPE_IS_ONLY_APPROPRIATE_FOR_CENCON_LOGON</td>
<td>Invalid user record. The key type is only appropriate for Cencon software logon keys.</td>
</tr>
<tr>
<td>RC_ERR_FAILED_ADD_USER_KEY_UNKNOWN_OR_UNSUPPORTED_USER_ROLE</td>
<td>Failed to add user key. Unknown or unsupported user role.</td>
</tr>
<tr>
<td>RC_ERR_FAILED_ADD_USER_KEY_NOT_PERMITTED_OVERWRITE_INSTALL_KEY</td>
<td>Failed to add user key. It is not permitted to overwrite an install key with another key type.</td>
</tr>
<tr>
<td></td>
<td>Region control is active, but</td>
</tr>
<tr>
<td>Error Code</td>
<td>Description</td>
</tr>
<tr>
<td>------------------------------------------------</td>
<td>------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>RC_ERR_FAILED_ADD_USER_KEY_REGION_CONTROL_ACTIVE_BUT_REGION_NOT_SET</td>
<td>Failed to add user key. User key region is not set.</td>
</tr>
<tr>
<td>RC_ERR_FAILED_ADD_USER_KEY_USER_ID_NOT_SET</td>
<td>Failed to add user key. User ID is not set.</td>
</tr>
<tr>
<td>RC_ERR_FAILED_ADD_USER_KEY_BANK_BRANCH_NAME_NOT_SET</td>
<td>Failed to add user key. Bank Branch Name is not set.</td>
</tr>
<tr>
<td>RC_ERR_FAILED_ADD_USER_KEY_BANK_USER_ID_NOT_SET</td>
<td>Failed to add user key. Bank User ID number is not set.</td>
</tr>
<tr>
<td>RC_ERR_INVALID_PWD_REC_NUMBER_TIME_WINDOWS_OUT_OF_RANGE</td>
<td>Invalid user record. The number of access time windows is out of range. This value can be 0 to 3 time windows.</td>
</tr>
<tr>
<td>RC_ERR_INVALID_PWD_REC_TIME_WINDOW_DURATION_NOT_SET</td>
<td>Invalid user record. An access time window duration is not set, where the number of time windows for the user has been set to one or more.</td>
</tr>
<tr>
<td>RC_ERR_FAILED_UPDATE_USER_KEY_UNKNOWN_OR_UNSUPPORTED_USER_ROLE</td>
<td>Failed to update user key. Unknown or unsupported user role.</td>
</tr>
<tr>
<td>RC_ERR_FAILED_READ_USER_KEY_UNKNOWN_OR_UNSUPPORTED_USER_ROLE</td>
<td>Failed to read user key. Unknown or unsupported user role.</td>
</tr>
<tr>
<td>RC_ERR_NOT_AUTHORIZED_TO_LOG_ON</td>
<td>The current dispatcher is not authorized to log onto Cencon or Centran. Log On authorization is required to have access to Cencon operations or Centran transactions.</td>
</tr>
<tr>
<td>RC_ERR_NOT_AUTHORIZED_USER_ACCESS_DISABLED</td>
<td>The current dispatcher is not authorized due to access being disabled. The user has been marked as having their access disabled and is restricted from Cencon operations or Centran transactions.</td>
</tr>
<tr>
<td>RC_ERR_NOT_AUTHORIZED_BEFORE_ENABLED_START_DATE</td>
<td>The current dispatcher is not authorized due to the current time being before their enabled start date for access. User access can be restricted by start and end date.</td>
</tr>
<tr>
<td>RC_ERR_NOT_AUTHORIZED_AFTER_ENABLED_END_DATE</td>
<td>The current dispatcher is not authorized due to the current time being after their enabled end date for access. User access can be restricted by start and end date.</td>
</tr>
<tr>
<td>RC_ERR_SHELVE_LOCK_SERIAL_CHANGE_KEY_NOT_PRESENT</td>
<td>The lock mode could not be shelved across remote communications because a change key is not present in the lock and the Remote Shelf Change Key Control feature is enabled in the Cencon configuration settings.</td>
</tr>
<tr>
<td>RC_ERR_REGION_NOT_FOUND</td>
<td>Failed to find the region in the database region table. The region name is not in the database region table.</td>
</tr>
<tr>
<td>RC_ERR_BANK_BRANCH_NOT_FOUND</td>
<td>Failed to find the bank branch in the database bank branch table. The bank branch name is not in the database bank branch table.</td>
</tr>
<tr>
<td>RC_ERR_FAILED_DELETE_BANK_BRANCH_STILL_IN_USE</td>
<td>Failed to delete the bank branch from the database bank branch table. The bank branch is still in use by one or more users.</td>
</tr>
</tbody>
</table>
Failed to update the route lock entries when renaming lock.

The following is a list of error codes (with description) that CenTran could return related to the Cencon PCIO PCI card when the incoming transaction file format is XML:

<table>
<thead>
<tr>
<th>Message Name</th>
<th>Message Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>RC_ERR_PCIO_BAD_KEY_CRC</td>
<td>PCIO Data from key is corrupt</td>
</tr>
<tr>
<td>RC_ERR_PCIO_NAK</td>
<td>PCIO NAK returned</td>
</tr>
<tr>
<td>RC_ERR_PCIO_INVCMD</td>
<td>PCIO command was in error</td>
</tr>
<tr>
<td>RC_ERR_PCIO_PCIO_ID_BAD</td>
<td>PCIO invalid key for card</td>
</tr>
<tr>
<td>RC_ERR_PCIO_NOKEY</td>
<td>PCIO no key inserted</td>
</tr>
<tr>
<td>RC_ERR_PCIO_INVKEY</td>
<td>PCIO invalid key</td>
</tr>
<tr>
<td>RC_ERR_PCIO_TIMEOUT</td>
<td>PCIO timeout</td>
</tr>
<tr>
<td>RC_ERR_PCIO_KEYREADERR</td>
<td>PCIO key read error</td>
</tr>
<tr>
<td>RC_ERR_PCIO_UNKNOWN</td>
<td>PCIO unknown error</td>
</tr>
<tr>
<td>RC_ERR_PCIO_FAIL_OPEN_WINDRIVER_DEVICE</td>
<td>PCIO Driver Failed opening WinDriver device</td>
</tr>
<tr>
<td>RC_ERR_PCIO_INCORRECT_WINDRIVER_VERSION</td>
<td>PCIO Driver WinDriver is incorrect version</td>
</tr>
<tr>
<td>RC_ERR_PCIO_NO_DEVICES_FOUND</td>
<td>PCIO Driver Could not find PCIO Card</td>
</tr>
<tr>
<td>RC_ERR_PCIO_CARD_ID_OUT_OF_RANGE</td>
<td>PCIO Driver Card address not in range of valid addresses</td>
</tr>
<tr>
<td>RC_ERR_PCIO_FAILED_LOCKING_DEVICE</td>
<td>PCIO Driver Card failed to lock device</td>
</tr>
<tr>
<td>RC_ERR_PCIO_CARD_INCOMPLETE_FUNCTION</td>
<td>PCIO Driver Card does not have complete identification items</td>
</tr>
<tr>
<td>RC_ERR_PCIO_CARD_FUNCTION_UNRESPONSIVE</td>
<td>PCIO Driver Card does not respond</td>
</tr>
<tr>
<td>RC_ERR_PCIO_INVALID_VENDOR_ID</td>
<td>PCIO Driver Card Vendor I.D. is not correct</td>
</tr>
<tr>
<td>RC_ERR_PCIO_FAIL_OPEN_ALREADY_OPEN</td>
<td>PCIO Driver Card is already open</td>
</tr>
<tr>
<td>RC_ERR_PCIO_FAIL_SET_ADDRESS_ALREADY_OPEN</td>
<td>PCIO Driver Card with this address is already open</td>
</tr>
<tr>
<td>RC_ERR_PCIO_FAIL_OPEN_INVALID_ADDR</td>
<td>PCIO Driver Card has invalid address</td>
</tr>
<tr>
<td>RC_ERR_PCIO_FAIL_DATA_SEND_RECEIVE</td>
<td>PCIO Driver Card data transmission error</td>
</tr>
<tr>
<td>RC_ERR_PCIO_FAIL_DEVICE_NOT_OPEN</td>
<td>PCIO Driver Card is not open</td>
</tr>
<tr>
<td>RC_ERR_PCIO_FAIL_INVALID_DATA</td>
<td>PCIO Driver WinDriver function called incorrectly</td>
</tr>
<tr>
<td>RC_ERR_PCIO_MEMORY_ALLOCATION_ERROR</td>
<td>PCIO Driver WinDriver memory allocation error</td>
</tr>
<tr>
<td>RC_ERR_PCIO_EXCEPTION_OCCURRED</td>
<td>PCIO Driver Exception occurred during PCIO processing</td>
</tr>
<tr>
<td>RC_ERR_PCIO_UNKNOWN_DRIVER_ERROR</td>
<td>PCIO Driver Unknown Error code</td>
</tr>
<tr>
<td>RC_ERR_PCIO_FAILED_COUNT_PCI_CARDS</td>
<td>PCIO Driver Failed to get count of PCI cards in system</td>
</tr>
<tr>
<td>RC_ERR_PCIO_NO_PCI_DEVICES_IN_SYSTEM</td>
<td>PCIO Driver No PCI devices found in system</td>
</tr>
<tr>
<td>RC_ERR_PCIO_FAIL_REGISTER_WINDRIVER</td>
<td>PCIO Driver Failed to register with driver. Driver not installed or incompatible version.</td>
</tr>
<tr>
<td>RC_ERR_PCIO_FAIL_GET_PCIIO_DEVICE_SERIAL_NUMBER</td>
<td>Failed to get Cencon PCIO Serial Number</td>
</tr>
<tr>
<td>RC_ERR_PCIO_FUNCTION_NOT_SUPPORTED_ON_PCIIO_DEVICE_VERSION</td>
<td>The attempted operation is not supported on this version of Cencon PCIO device.</td>
</tr>
<tr>
<td>RC_ERR_PCIO_FAILED_RESCAN_SYSTEMDEVICECHANGES</td>
<td>Configuration Manager Operation Error: Failed to rescan system configuration for device changes</td>
</tr>
<tr>
<td>RC_ERR_PCIO_FAILED_SET_WD_DRIVER_NAME</td>
<td>Failed to set WinDriver Driver name. A driver internal error occurred.</td>
</tr>
</tbody>
</table>

The following is a list of error codes (with description) that CenTran could return related to the Cencon USB Key Box or the Cencon Gen 2 Lock serial communications when the incoming transaction file format is XML:

<table>
<thead>
<tr>
<th>Message Name</th>
<th>Message Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>RC_ERR_PCIO_COMMS_FAILED_FIND_START_OF_FRAME</td>
<td>Communications Error - failed to find start of frame</td>
</tr>
<tr>
<td>RC_ERR_PCIO_COMMS_FAILED_FIND_END_OF_FRAME</td>
<td>Communications Error - failed to find end of frame</td>
</tr>
<tr>
<td>RC_ERR_PCIO_COMMS_FAILED_TO_SEND</td>
<td>Communications Error - failure sending data</td>
</tr>
<tr>
<td>RC_ERR_PCIO_COMMS_FAILED_TO_SEND_NOT_OPEN</td>
<td>Communications Error - failure sending data - connection is not open</td>
</tr>
<tr>
<td>Error Code</td>
<td>Description</td>
</tr>
<tr>
<td>------------</td>
<td>-------------</td>
</tr>
<tr>
<td>RC_ERR_PCIO_COMMS_FAILED_TO_SETUP_FOR_RECEIVE</td>
<td>Communications Error - failure setting up to read data</td>
</tr>
<tr>
<td>RC_ERR_PCIO_COMMS_FAILED_TO_READ_RECEIVED_DATA</td>
<td>Communications Error - failure reading data</td>
</tr>
<tr>
<td>RC_ERR_PCIO_COMMS_FAILED_TO_READ_TIMEOUT</td>
<td>Communications Error - failure reading data timed out waiting</td>
</tr>
<tr>
<td>RC_ERR_PCIO_COMMS_FAILED_TO_READ_BAD_CRC</td>
<td>Communications Error - failure reading crc was incorrect</td>
</tr>
<tr>
<td>RC_ERR_PCIO_COMMS_FAILED_TO_READ_NOT_OPEN</td>
<td>Communications Error - failure reading data - connection is not open</td>
</tr>
<tr>
<td>RC_ERR_PCIO_COMMS_RECEIVED_SOURCE_END_POINT_MISMATCHED</td>
<td>Communications Error - indicated source end point in response does not match what was sent</td>
</tr>
<tr>
<td>RC_ERR_PCIO_COMMS_RECEIVED_DESTINATION_END_POINT_MISMATCHED</td>
<td>Communications Error - indicated destination end point in response does not match what was sent</td>
</tr>
<tr>
<td>RC_ERR_PCIO_COMMS_RECEIVED_FRAME_ID_MISMATCHED</td>
<td>Communications Error - indicated frame id in response does not match what was sent</td>
</tr>
<tr>
<td>RC_ERR_PCIO_COMMS_RECEIVED_DATA_EMPTY</td>
<td>Communications Error - data received in response is empty</td>
</tr>
<tr>
<td>RC_ERR_PCIO_COMMS_RECEIVED_DATA_UNEXPECTED_SIZE</td>
<td>Communications Error - data received in response is not size as expected</td>
</tr>
<tr>
<td>RC_ERR_PCIO_COMMS_RECEIVED_COMMAND_RESPONSE_MISMATCHED</td>
<td>Communications Error - command in response does not match what was sent</td>
</tr>
<tr>
<td>RC_ERR_PCIO_COMMS_FAILED_TO_OPEN_CONNECTION</td>
<td>Communications Error - failed to open connection</td>
</tr>
<tr>
<td>RC_ERR_PCIO_COMMS_FAILED_TO_GET_COMM_STATE</td>
<td>Communications Error - failed to get communications state</td>
</tr>
<tr>
<td>RC_ERR_PCIO_COMMS_FAILED_TO_SET_COMM_STATE</td>
<td>Communications Error - failed to set communications state</td>
</tr>
<tr>
<td>RC_ERR_PCIO_COMMS_FAILED_TO_GET_COMM_TIMEOUTS</td>
<td>Communications Error - failed to get communications timeouts</td>
</tr>
<tr>
<td>RC_ERR_PCIO_COMMS_FAILED_TO_SET_COMM_TIMEOUTS</td>
<td>Communications Error - failed to set communications timeouts</td>
</tr>
<tr>
<td>RC_ERR_PCIO_COMMS_FAILED_TO_SEND_ARG_NULL</td>
<td>Communications Error - failed to send - argument is null</td>
</tr>
<tr>
<td>RC_ERR_PCIO_COMMS_FAILED_TO_SEND_ARG_OUT_OF_RANGE</td>
<td>Communications Error - failed to send - argument is out of range</td>
</tr>
<tr>
<td>RC_ERR_PCIO_COMMS_FAILED_TO_SEND_ARG_EXCEPTION</td>
<td>Communications Error - failed to send - argument exception occurred</td>
</tr>
<tr>
<td>RC_ERR_PCIO_COMMS_FAILED_TO_SEND_TIMEOUT</td>
<td>Communications Error - failed to send due to time out</td>
</tr>
<tr>
<td>RC_ERR_PCIO_COMMS_FAILED_TO_OPEN_ACCESS_DENIED</td>
<td>Communications Error - failed to open connection, access denied to port</td>
</tr>
<tr>
<td>RC_ERR_PCIO_COMMS_FAILED_TO_OPEN_INVALID_STATE</td>
<td>Communications Error - failed to open connection, port is in invalid state</td>
</tr>
<tr>
<td>RC_ERR_PCIO_COMMS_FAILED_TO_OPEN_INVALID_SETTINGS</td>
<td>Communications Error - failed to open connection, port settings are invalid</td>
</tr>
<tr>
<td>RC_ERR_PCIO_COMMS_FAILED_TO_OPEN_ALREADY_OPEN</td>
<td>Communications Error - failed to open connection, port is already open</td>
</tr>
<tr>
<td>RC_ERR_PCIO_COMMS_FAILED_TO_OPEN_ARG_EXCEPTION</td>
<td>Communications Error - failed to open connection, argument exception occurred</td>
</tr>
<tr>
<td>RC_ERR_PCIO_COMMS_INVALID_COMMAND</td>
<td>Received invalid command. The command received is unknown.</td>
</tr>
<tr>
<td>RC_ERR_PCIO_COMMS_INVALID_PARAMETER</td>
<td>Received invalid parameter. One or more parameters received is out of range or invalid.</td>
</tr>
<tr>
<td>RC_ERR_PCIO_COMMS_LOCKED</td>
<td>Received command not processed. Communications are locked, and must be unlocked before any commands will be accepted.</td>
</tr>
<tr>
<td>RC_ERR_PCIO_COMMS_COMMAND_NOT_IMPLEMENTED</td>
<td>Command not implemented. The command refers to an operation that this model of device does not support.</td>
</tr>
<tr>
<td>RC_ERR_PCIO_COMMS_TM_KEY_NOT_PRESENT</td>
<td>TM Key not present. The key operation can not be completed because there is no key in the indicated key reader slot.</td>
</tr>
<tr>
<td>RC_ERR_PCIO_COMMS_TM_KEY_INVALID_TYPE</td>
<td>TM Key is an invalid type. The key operation can not be completed</td>
</tr>
</tbody>
</table>
RC_ERR_PCIO_COMMS_TM_KEY_INVALID_TYPE
because the key in the reader is the wrong type of key.

RC_ERR_PCIO_COMMS_TM_KEY_OPERATION_ERROR
TM Key operation error. The key operation failed at the key. Either communications failed with the key or there was a problem with the operation.

RC_ERR_PCIO_COMMS_INTERNAL_ERROR
Internal Error. An internal error with the operation of the USB Key Box occurred. Data stored by the USB Key Box may have been corrupted.

RC_ERR_PCIO_COMMS_UNKNOWN_STATUS_ERROR_CODE
The key box returned an unexpected unknown error code. An unknown type of error has occurred with the USB Key Box.

RC_ERR_PCIO_COMMS_COMMS_RESPONSE_NO_ERROR
Communications layer error response received - No error indicated.

RC_ERR_PCIO_COMMS_COMMS_RESPONSE_ERR_INVALID_ENDPOINT
Communications layer error response received - Command was sent to invalid device functionality endpoint.

RC_ERR_PCIO_COMMS_COMMS_RESPONSE_ERR_INVALID_CRC
Communications layer error response received - Command sent had invalid CRC. Data was corrupt.

RC_ERR_PCIO_COMMS_COMMS_RESPONSE_ERR_TIMEOUT
Communications layer error response received - Timed out waiting on remainder of command. Data was lost or interrupted.

RC_ERR_PCIO_COMMS_COMMS_RESPONSE_ERR_BUFFER_OVERFLOW
Communications layer error response received - Buffer overflow. The command sent was too large for the device.

RC_ERR_PCIO_COMMS_COMMS_RESPONSE_ERR_UNKNOWN_ERR_CODE
Communications layer error response received - The key box returned an unexpected error code for communications. An unknown type of error has occurred with the USB Key Box communications.

RC_ERR_PCIO_COMMS_COMMS_RESPONSE_ERR_INVALID_COMMAND
Communications layer error response received - Received invalid command. The command sent to the communication layer is not supported at the communications layer.

RC_ERR_PCIO_COMMS_FAILED_TO_SEND_OBJ_DISPOSED_EXCEPTION
Communications Error - failed to send - connection has closed.

RC_ERR_PCIO_COMMS_FAILED_TO_SEND_IO_EXCEPTION
Communications Error - failed to send - a driver IO exception occurred.

RC_ERR_PCIO_COMMS_FAILED_TO_READ_OBJ_DISPOSED_EXCEPTION
Communications Error - failed to read - connection has closed.

RC_ERR_PCIO_COMMS_FAILED_TO_READ_IO_EXCEPTION
Communications Error - failed to read - a driver IO exception occurred.

RC_ERR_PCIO_COMMS_FAILED_TO_RECONNECT
Failed to reconnect to Cencon Key Box. An error occurred while trying to reopen the device.

RC_ERR_PCIO_COMMS_COMMS_RESPONSE_ERR_INVALID_END_OF_FRAME
Communications layer error response received - Received invalid end of frame. An end of frame communications marker was not received when one was expected to end a frame of data. Data was lost or corrupted.

RC_ERR_PCIO_COMMS_COMMS_RESPONSE_ENCRYPT_LAYER_INVALID_COMMAND
Communications layer error response received - Encryption layer invalid command received.

RC_ERR_PCIO_COMMS_COMMS_RESPONSE_ENCRYPT_LAYER_INVALID_PARAMETER
Communications layer error response received - Encryption layer invalid parameter received.

RC_ERR_PCIO_COMMS_COMMS_RESPONSE_ENCRYPT_LAYER_INTERNAL_ERROR
Communications layer error response received - Encryption layer internal error occurred. An internal error with the operation of the USB Key Box occurred. Data stored by the USB Key Box may have been corrupted.

RC_ERR_PCIO_COMMS_READ_TM_TIME_KEY_INVALID_CLOCK_VALUE
An invalid or corrupt clock time value was read from the TM Key.
<table>
<thead>
<tr>
<th>Error Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>RC_ERR_PCIO_COMMS_FAILED_DATA_SENT_IN_COMMAND_MISMATCHED_WITH_REPLY</td>
<td>Communications Error - The data received back in reply to a command did not match what was sent.</td>
</tr>
<tr>
<td>RC_ERR_PCIO_COMMS_FAILED_DETERMINE_SYSTEM_COMM_PORTS</td>
<td>Failed to determine the system USB serial comm ports.</td>
</tr>
<tr>
<td>RC_ERR_PCIO_COMMS_FAILED_FIND_CENCON_KEYBOX_CONNECTED_TO_SYSTEM</td>
<td>Failed to find the Cencon USB Key Box as being connected to the system.</td>
</tr>
<tr>
<td>RC_ERR_PCIO_COMMS_DEVICE_UNRESPONSIVE_ON_CONNECT</td>
<td>Device is not responsive after opening a connection to it.</td>
</tr>
<tr>
<td>RC_ERR_PCIO_COMMS_RECEIVED_DATA_INCOMPLETE</td>
<td>Communications Error - data received in response is incomplete.</td>
</tr>
<tr>
<td>RC_ERR_PCIO_COMMS_FAILED_TO_OPEN_SOCKET_EXCEPTION</td>
<td>Communications Error - A TCP communications exception occurred while trying to open the TCP connection.</td>
</tr>
<tr>
<td>RC_ERR_PCIO_COMMS_FAILED_TO_SEND_CONNECTION_NOT_CONFIGURED</td>
<td>Communications Error - Failed to send data. Communications connection has not been configured or opened.</td>
</tr>
<tr>
<td>RC_ERR_PCIO_COMMS_FAILED_TO_READ_CONNECTION_NOT_CONFIGURED</td>
<td>Communications Error - Failed to read data. Communications connection has not been configured or opened.</td>
</tr>
<tr>
<td>RC_ERR_PCIO_COMMS_FAILED_TO_OPEN_AUTHENTICATION_EXCEPTION</td>
<td>Communications Error - An authentication exception occurred while trying to open the TCP secure socket layer connection.</td>
</tr>
<tr>
<td>RC_ERR_PCIO_COMMS_FAILED_TO_OPEN_CONNECTION_NOT_CONFIGURED</td>
<td>Communications Error - Failed to open connection. Communications settings have not been configured for connection.</td>
</tr>
<tr>
<td>RC_ERR_PCIO_COMMS_ENCRYPTION_REQUIRED</td>
<td>Communications Error - The operation at the device requires the matching encryption to be used to authenticate the operation.</td>
</tr>
<tr>
<td>RC_ERR_PCIO_COMMS_DECRYPTION_FAILED</td>
<td>Communications Error - The command sent did not decrypt properly. The wrong encryption is being used for the device operation.</td>
</tr>
<tr>
<td>RC_ERR_PCIO_COMMS_UNSUPPORTED_ENCRYPTION_MODE</td>
<td>The serial communications command received by the lock requires that a change key be inserted into the lock for the command to be executed, to verify access to the container.</td>
</tr>
<tr>
<td>RC_ERR_PCIO_COMMS_ERR_CHANGE_KEY_REQUIRED</td>
<td>The serial communications command received by the lock requires that the container door be open for the command to be executed, to verify access to the container.</td>
</tr>
<tr>
<td>RC_ERR_PCIO_DRIVER_IS_NOT_OPEN</td>
<td>The WinDriver connection for the Cencon USB Key Box is not open.</td>
</tr>
<tr>
<td>RC_ERR_PCIO_NO_ACTIVE_DEVICE_CONNECTED</td>
<td>There is no active device for the Cencon USB Key Box connected to the system.</td>
</tr>
<tr>
<td>RC_ERR_PCIO_COMMS_INVALID_NETWORK_ADDRESS</td>
<td>Communications Error - Invalid Network Address. Failed to set up IP address.</td>
</tr>
<tr>
<td>RC_ERR_PCIO_COMMS_FAILED_GET_COMMS_STATUS</td>
<td>Communications Error - Failed to query communications status.</td>
</tr>
<tr>
<td>RC_ERR_PCIO_COMMS_FAILED_GET_OPERATIONS_STATUS</td>
<td>Communications Error - Failed to query operations status.</td>
</tr>
<tr>
<td>RC_ERR_PCIO_COMMS_DEVICE_FIRMWARE_OUT_OF_DATE</td>
<td>Device firmware level is out of date to support current level of remote communications.</td>
</tr>
<tr>
<td>RC_ERR_PCIO_COMMS_FAILED_GET_PRODUCT_VERSION_INFO</td>
<td>Communications Error - Failed to query product version information.</td>
</tr>
<tr>
<td>RC_ERR_PCIO_COMMS_FAILED_GET_PRODUCT_SERIAL_NUMBER</td>
<td>Communications Error - Failed to query product serial number.</td>
</tr>
<tr>
<td>RC_ERR_PCIO_COMMS_FAILED_GET_PRODUCT_STATUS_INFO</td>
<td>Communications Error - Failed to query product status information.</td>
</tr>
<tr>
<td>Message Name</td>
<td>Message Description</td>
</tr>
<tr>
<td>--------------</td>
<td>---------------------</td>
</tr>
<tr>
<td>RC_ERR_CENTRAN_FAILED_TO_INIT_KEYBOX_COMMS</td>
<td>Centran Error - Failed to initialize USB KeyBox secure communications. The USB KeyBox install key may not have been used or did not match the device.</td>
</tr>
<tr>
<td>RC_ERR_CENTRAN_FAILED_DATABASE_CHECK_VALID</td>
<td>Centran Error - The Cencon database validity check failed! The database is either missing data or tables or the database version is incompatible with this version of Centran.</td>
</tr>
<tr>
<td>RC_ERR_CENTRAN_FAILED_DATABASE_CHECK_VERSION_NEWER_THAN_CENTRAN</td>
<td>Centran Error - The Cencon database version check failed! The database version is newer than this version of Centran.</td>
</tr>
<tr>
<td>RC_ERR_CENTRAN_FAILED_DATABASE_CHECK_VERSION_OLDER_THAN_CENTRAN</td>
<td>Centran Error - The Cencon database version check failed! The database version is older than this version of Centran.</td>
</tr>
</tbody>
</table>

The following is a list of error codes (with description) that CenTran could return related to the CenTran internal setup or operations.
database version is older than this version of Centran.

RC_ERR_CENTRAN_FAILED_SECURITY_INFO_CHECK_KEYBOX_NOT_PRESENT
Centran Error - Failed security information check! The USB KeyBox is not present.

RC_ERR_CENTRAN_FAILED_SECURITY_INFO_CHECK_KEYBOX_FIRMWARE_OUT_OF_DATE
Centran Error - Failed security information check! The USB KeyBox firmware level is out of date.

RC_ERR_CENTRAN_FAILED_SECURITY_INFO_CHECK_KEYBOX_NOT_INSTALLED
Centran Error - Failed security information check! The USB KeyBox is not set up. The USB KeyBox install key may not have been used or did not match the device.

RC_ERR_CENTRAN_FAILED_SECURITY_INFO_CHECK_DATABASE_CONNECTION_NOT_SET
Centran Error - Failed security information check! The Cencon database connection is not set.

RC_ERR_CENTRAN_FAILED_SECURITY_INFO_CHECK_COMPANY_NUMBER_NOT_SET
Centran Error - Failed security information check! The company number is not set.

RC_ERR_CENTRAN_FAILED_SECURITY_INFO_CHECK_DATABASE_CONFIG_NOT_PRESENT
Centran Error - Failed security information check! The Cencon database configuration information is missing.

RC_ERR_CENTRAN_FAILED_SECURITY_INFO_CHECK_KEYBOX_NOT_MATCH_DATABASE
Centran Error - Failed security information check! The USB KeyBox security information does not match the Cencon database.

RC_ERR_CENTRAN_FAILED_SECURITY_INFO_CHECK_COMPANY_NUMBER_NOT_MATCH_DATABASE
Centran Error - Failed security information check! The company number does not match the Cencon database.

RC_ERR_CENTRAN_FAILED_SECURITY_INFO_CHECK
Centran Error - Failed security information check!

RC_ERR_CENTRAN_FAILED_READ_CENCON_DATABASE_CONFIG
Centran Error - Failed to read the Cencon database configuration settings!

RC_ERR_CENTRAN_INPUT_FILE_LOCATION_NOT_SET
Centran Error - Transaction Input file location not set!

RC_ERR_CENTRAN_OUTPUT_FILE_LOCATION_NOT_SET
Centran Error - Transaction Output file location not set!

RC_ERR_CENTRAN_INPUT_OUTPUT_FILE_SETTINGS_ARE_THE_SAME
Centran Error - Transaction Input and Output file settings are the same!

RC_ERR_CENTRAN_DEFAULT_DISPATCHER_IS_NOT_SET
Centran Error - Default dispatcher ID is not set!

RC_ERR_CENTRAN_DEFAULT_DISPATCHER_NOT_FOUND_IN_CENCON_DATABASE
Centran Error - Default dispatcher ID is not found in the Cencon database! You need to add the ID for the default dispatcher to be used by Centran.

RC_ERR_CENTRAN_DEFAULT_DISPATCHER_NOT_AUTHORIZED
Centran Error - Default dispatcher ID is not authorized! The default dispatcher ID is not a logon type user and is not authorized for any transactions.

RC_ERR_CENTRAN_SCHEMA_FILE_NOT_FOUND
Centran Error - The Centran XML Schema file is not found! The Centran XML schema file is missing from the Centran application directory.

RC_ERR_CENTRAN_FAILED_TO_PARSE_SCHEMA_FILE
Centran Error - Failed to parse the Centran XML Schema file! The schema file format could not be read.

RC_ERR_CENTRAN_FAILED_TO_PARSE_SCHEMA_FILE_NET
Centran Error - Failed to parse the Centran XML Schema file for .Net! The schema file format could not be read.

RC_ERR_CENTRAN_UNABLE_CHANGE_SETTINGS_CURRENTLY_PROCESSING_TRANSACTIONS
Centran Error - Unable to change Centran settings. Centran is currently processing transactions. To change Centran settings, you must stop processing transactions.
<table>
<thead>
<tr>
<th>Error Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>RC_ERR_CENTRAN_FAILED_COMPANY_NUMBER_INFO_FROM_DATABASE_DOESNT_MATCH</td>
<td>Centran Error - The specified company number does not match the Cencon database! You have either entered the company number incorrectly for your Cencon database or are incorrectly accessing another customer Cencon database installation.</td>
</tr>
<tr>
<td>RC_ERR_CENTRAN_FAILED_SECURITYDEVICEINFO_FROM_DATABASE_DOESNT_MATCH</td>
<td>Centran Error - The security device information does not match the Cencon database! Your security device does not match the security set up for the connected Cencon database. You may be incorrectly accessing another customer Cencon database installation, or have an incorrectly set up security device.</td>
</tr>
<tr>
<td>RC_ERR_CENTRAN_INVALID_DEFAULT_DISPATCHER_ID</td>
<td>Centran Error - Failed to set default dispatcher ID settings! The specified default dispatcher ID is invalid.</td>
</tr>
<tr>
<td>RC_ERR_CENTRAN_DATABASE_CONNECTION_USER_INVALID_NOT_MEMBER_CENCON_ROLE</td>
<td>Centran Error - The database connection is invalid. The database user specified for the connection is not a member of the Cencon database role.</td>
</tr>
<tr>
<td>RC_ERR_CENTRAN_MISSING_INPUT_RECORD_FOR_TRANSACTION</td>
<td>Centran Error - The expected input record for the transaction is invalid or missing. The call to Centran was not provided the required data.</td>
</tr>
<tr>
<td>RC_ERR_CENTRAN_BETA_EXPIRED</td>
<td>Centran Error - This Centran Beta installation has expired. Transactions halted. Contact Kaba Technical Support.</td>
</tr>
<tr>
<td>RC_ERR_CENTRAN_BETA_EXPIRE_WARNING</td>
<td>Centran Error - This CenTran Beta installation will soon expire. Transactions will halt upon expiration.</td>
</tr>
</tbody>
</table>
Auto retry for restoring a dropped connection to the transaction directory

The immediate older version of CenTran stops transaction processing when a connection to the input transaction folder is lost, if only for a short duration, due to network failure or other connection issues. CenTran displays a message in the progress report - 'Directory Monitor: Failed to update directory change notification! Stopped transaction processing'.

The current version of CenTran makes repeated attempts to reestablish connection with the input transaction folder and when it succeeds, resumes processing all the transactions stored in the input transaction folder. The attempts to reestablish connection with the input transaction folder are made every two seconds and each failed attempt is displayed in the progress report along with date and time (Example: 'Directory Monitor: Failed to update directory change notification! Another attempt will be made in 2 seconds. Current Date/Time: 2009/2/27 15:36:30').

CenTran’s attempts to reestablish connection with the transaction folder can be stopped by simply clicking on the ‘Stop’ button in the toolbar (also used to stop processing transactions).

When CenTran is able to eventually reestablish a connection to the transaction folder, a message indicating success is displayed in the progress report (Example – 'Directory Monitor: Succeeded in updating directory change notification! Current Date/Time: 2009/2/27 15:36:52'). Then, CenTran resumes processing all the unread transactions in the transaction folder.

Auto retry for restoring a dropped connection to the database

The immediate older version of CenTran stops transaction processing when a remote connection to the database is lost, if only for a short duration, due to network failure. CenTran displays a message box saying that an error occurred while establishing a connection to the server.

The current version of CenTran makes repeated attempts to reestablish connection with the database and when it succeeds, resumes processing all the transactions. The attempts to reestablish connection with the database are made approximately every 15 seconds and each failed attempt is displayed in the progress report along with date and time (Example: 'Database Monitor: Failed to connect to database! Another attempt will be made in a few seconds. Current Date/Time: 2009/2/27 18:6:16').

CenTran’s attempts to reestablish connection with the database can be stopped by simply clicking on the ‘Stop’ button in the toolbar (also used to stop processing transactions).

When the network resumes normal functioning, CenTran reestablishes a connection to the database and a message indicating success is displayed in the progress report (Example – 'Database Monitor: Succeeded in connecting to database! Current Date/Time: 2009/2/27 18:5:31'). Then, CenTran resumes processing all the unread transactions in the transaction folder.
The beta versions of CenTran, the ATM Agents and the Keybox Agents will be assigned an initial expiration date of 180 days after the date of creation by Kaba Mas.

When CenTran or an agent is within 60 days of its expiration date entries will be posted to the database audit log documenting the situation. CenTran and the agents will continue to function.

When CenTran expires an entry will be posted to the database audit log identifying the event. An expired CenTran will not process transaction requests but will return an error condition to the transaction requestor. An entry will be posted to the database audit log documenting the transaction that failed due to an expired CenTran.

In a future Beta release the customer will be provided with the ability to reset the expiration date, and the date on which the warnings begin, for CenTran and the Agents with help from Kaba Mas Technical Support.
Centran 4.1.5 and higher will support dispatching, reassigning, and closing Cencon Gen 2 Locks using the Centran legacy binary file format. This is accomplished by truncating strings that do not fit into the fields of the legacy binary file format. Lock serial numbers a million or higher will not fit into the fields of the legacy binary file format and will be replaced by 000000.

This method of doing transactions with Centran is not recommended for new development and is considered deprecated. Support for the legacy binary file transactions will eventually be removed from future versions of Centran.

See the legacy Centran Programming Guide for details on using the legacy binary file format with Centran.

The legacy binary file transactions can be used to dispatch, reassign, and close Cencon Gen 2 locks by lock name as long as the lock name is 10 characters or less and does not contain any international characters.

The legacy binary file transactions can be used to dispatch, reassign, and close Cencon Gen 2 locks by lock serial number as long as the serial number is less than a million. If the lock serial number is a million or greater, then the Cencon Gen 2 lock can not be identified by serial number using the legacy binary file transactions. Cencon Gen 2 locks with a lock serial number a million or higher will have a serial number of 000000 returned in the legacy binary file transactions.

The four digit close seal used by Cencon Gen 2 locks is split between two fields of the legacy binary file transaction format. The first two digits is placed in the Lock Close Seal Number field. The second two digits is placed in the Lock Close Seal Number Expansion field. Both of these fields are three byte null terminated character fields. The four digit close seal must be formatted as four numeric characters, with two characters placed in the first field and two characters placed in the second field. (00 00 to 99 99)

The legacy binary file format fields vary depending on the operation. The legacy binary file format supports Cencon Gen 2 locks in the following manner for lock operations:

<table>
<thead>
<tr>
<th>Field Name</th>
<th>Type</th>
<th>Size</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sequence Number</td>
<td>short</td>
<td>2</td>
<td>Bytes Sequence number if used in route</td>
</tr>
<tr>
<td>Call Type</td>
<td>short</td>
<td>2</td>
<td>Bytes 2 = 2nd line FLM call</td>
</tr>
<tr>
<td>Lock Audit Count</td>
<td>short</td>
<td>2</td>
<td>Bytes Lock audit count</td>
</tr>
<tr>
<td>Lock Name</td>
<td>character</td>
<td>11</td>
<td>Bytes Lock name up to 10 characters, null terminated.</td>
</tr>
<tr>
<td>Route Name</td>
<td>character</td>
<td>9</td>
<td>Bytes Route name up to 8 characters, null terminated.</td>
</tr>
<tr>
<td>Cover Covert Entry Flag</td>
<td>character</td>
<td>1</td>
<td>Byte Flag for Cencon lock cover covert entry.</td>
</tr>
<tr>
<td>Lock Serial Number</td>
<td>character</td>
<td>7</td>
<td>Bytes Lock serial number up to 6 characters, null terminated. Serial numbers over a million for Cencon Gen 2 locks will be reported as 000000.</td>
</tr>
<tr>
<td>Dispatcher ID</td>
<td>character</td>
<td>21</td>
<td>Bytes Dispatcher ID up to 20 characters, null terminated, used for authorization and auditing of the transaction.</td>
</tr>
<tr>
<td>FLM / Route User ID 1</td>
<td>character</td>
<td>21</td>
<td>Bytes First FLM / Route user ID up to 20 characters, null terminated, used for lock dispatch and close.</td>
</tr>
<tr>
<td>FLM / Route User ID 2</td>
<td>character</td>
<td>21</td>
<td>Bytes Second FLM / Route user ID up to 20 characters, null terminated, used for lock dispatch and close of dual mode locks.</td>
</tr>
<tr>
<td>Lock Combination 1</td>
<td>character</td>
<td>7</td>
<td>Bytes Lock combination for first FLM / Route user. This will be 6 numeric characters. (000000 - 999999)</td>
</tr>
<tr>
<td>Lock Combination 2</td>
<td>character</td>
<td>7</td>
<td>Bytes Lock combination for second FLM / Route user for dual mode locks. This will be 6 numeric characters. (000000 - 999999)</td>
</tr>
<tr>
<td>Lock Close Seal Number</td>
<td>character</td>
<td>3</td>
<td>Bytes First two numeric characters for the lock close seal, null terminated. The Cencon Gen 1 locks have two digit close seals. The Cencon Gen 2 locks have four digit close seals, continued in the Lock Close Seal Number Expansion Field.</td>
</tr>
<tr>
<td>Field</td>
<td>Type</td>
<td>Size</td>
<td>Description</td>
</tr>
<tr>
<td>------------------------------------------</td>
<td>------------</td>
<td>-------</td>
<td>---------------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>New FLM / Route User ID 1</td>
<td>character</td>
<td>21</td>
<td>First FLM / Route user ID up to 20 characters, null terminated, used for lock reassign.</td>
</tr>
<tr>
<td>New FLM / Route User ID 2</td>
<td>character</td>
<td>21</td>
<td>Second FLM / Route user ID up to 20 characters, null terminated, used for lock reassign of dual mode locks.</td>
</tr>
<tr>
<td>Nickname</td>
<td>character</td>
<td>11</td>
<td>User nickname up to 10 characters, null terminated.</td>
</tr>
<tr>
<td>Obsolete Sublock Authorization Data</td>
<td>N/A</td>
<td>16</td>
<td>Sublocks are not longer supported by the Cencon system. These fields are ignored.</td>
</tr>
<tr>
<td>Lock Close Seal Number Expansion</td>
<td>character</td>
<td>3</td>
<td>Second two numeric characters for the lock close seal, null terminated. The Cencon Gen 1 locks have two digit close seals. The Cencon Gen 2 locks have four digit close seals, continued in the Lock Close Seal Number Expansion Field.</td>
</tr>
<tr>
<td>Unused</td>
<td>N/A</td>
<td>15</td>
<td>Unused space.</td>
</tr>
</tbody>
</table>

Cencon and Centran support a minimum of 64 characters with internationalization for all string fields in the Cencon database. Any character fields in the legacy binary file transactions will be populated up to their smaller size limit, and any remaining character data will be truncated.

The legacy binary file transactions do not support internationalization. Any international characters can not be converted to single byte characters for use in the legacy binary file transactions, and will potentially result in unreadable data.
The following is a list of the fields used to store Cencon Gen 2 lock audits (with description) that CenTran could return. These values are valid for audits returned from Centran with an audit event code of `ENV_LOCK_EVENT`. In the case of such audits, the audit data has been downloaded from a Cencon Gen 2 lock.

The Cencon Gen 2 lock audit codes are broken into three pieces of information: The lock transaction category, type, and event.

The fields Lock Transaction Category, Lock Transaction Type, and Lock Transaction Event make up the lock audit code describing the reason for the audit record.

There are additional audit fields that describe the characteristics of an event that occurred at the lock.

<table>
<thead>
<tr>
<th>Audit Record Field</th>
<th>Field Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>EventType</td>
<td>Event Type</td>
<td>This is the identifier for the manner of audit event that occurred. For lock audits, this value will always be <code>ENV_LOCK_EVENT</code>. The specific manner of lock event is described by the fields downloaded from the lock.</td>
</tr>
<tr>
<td>EventResult</td>
<td>Event Result</td>
<td>This is the result error code associated with the audit event for an operation with Cencon / Centran. For lock audits, this value is not applicable and will be 0.</td>
</tr>
<tr>
<td>EventDate</td>
<td>Event Date</td>
<td>This is the event date associated with the audit event. For lock audits, this value will be populated from the lock audit open time or close time, as appropriate for the manner of lock event.</td>
</tr>
<tr>
<td>PreviousDate</td>
<td>Previous Date</td>
<td>This is the previous date associated with the audit event. It is populated for audit events associated with setting the time on a legacy user key. For lock audits, this value is not applicable and will be blank.</td>
</tr>
<tr>
<td>LogonUserID</td>
<td>1st Logon User ID</td>
<td>This is the first logon user ID associated with the audit event. For lock audits, this value is not applicable and will be blank.</td>
</tr>
<tr>
<td>LogonUserID2</td>
<td>2nd Logon User ID</td>
<td>This is the second logon user ID associated with the audit event. For lock audits, this value is not applicable and will be blank.</td>
</tr>
<tr>
<td>LogonUserID3</td>
<td>3rd Logon User ID</td>
<td>This is the third logon user ID associated with the audit event. For lock audits, this value is not applicable and will be blank.</td>
</tr>
<tr>
<td>UserID</td>
<td>1st User ID</td>
<td>This is the first user ID associated with the audit event. For lock audits, this value is automatically looked up by Cencon / Centran based on the first user key serial number, and populated if the matching user record could be found. Not all lock audits have an associated user key serial number, so this field is populated based on the manner of lock audit event that occurred.</td>
</tr>
<tr>
<td>UserID2</td>
<td>2nd User ID</td>
<td>This is the second user ID associated with the audit event. For lock audits, this value is automatically looked up by Cencon / Centran based on the second user key serial number for a dual user operation at the lock, and populated if the matching user record could be found. Not all lock audits have an associated user key serial number, so this field is populated based on the manner of lock audit event that occurred.</td>
</tr>
<tr>
<td>LockName</td>
<td>Lock Name</td>
<td>This is the lock name string of the lock associated with the audit event. For lock audits, this value is automatically looked up by Cencon / Centran, and populated if the matching lock record could be found.</td>
</tr>
<tr>
<td>LockMode</td>
<td>Lock Mode</td>
<td>This is the lock mode of the lock associated with the audit event. For lock audits, this value should always be set. It is automatically set by Cencon / Centran based on parsing the lock audit transaction category, type, and event.</td>
</tr>
<tr>
<td>RouteName</td>
<td>Route Name</td>
<td>This is the route name string for a Cencon / Centran route operation associated with the audit event. For lock audits, this value is not applicable and will be blank.</td>
</tr>
<tr>
<td>Field</td>
<td>Description</td>
<td></td>
</tr>
<tr>
<td>-------</td>
<td>-------------</td>
<td></td>
</tr>
<tr>
<td>CustomerID</td>
<td>Customer ID event. For lock audits, this value is automatically looked up by Cencon / Centran, and populated if the matching lock record could be found.</td>
<td></td>
</tr>
<tr>
<td>ATMSerialNumber</td>
<td>ATM Serial Number This is the ATM serial number string of the lock associated with the audit event. For lock audits, this value is automatically looked up by Cencon / Centran, and populated if the matching lock record could be found.</td>
<td></td>
</tr>
<tr>
<td>Region</td>
<td>Region This is the region of the lock associated with the audit event. For lock audits, this value is automatically looked up by Cencon / Centran, and populated if the matching lock record could be found.</td>
<td></td>
</tr>
<tr>
<td>SerialNumber</td>
<td>Lock Serial Number This is the serial number of the lock associated with the audit event. For lock audits, this value should always be set. It is used by Cencon / Centran to look up other associated data for the lock to be populated into the audit record.</td>
<td></td>
</tr>
<tr>
<td>BankBranchName</td>
<td>Bank Branch Name This is the bank branch name of the lock associated with the audit event. This is applicable to bank mode locks only. For lock audits, this value is automatically looked up by Cencon / Centran, and populated if the matching lock record could be found.</td>
<td></td>
</tr>
<tr>
<td>BankUserID</td>
<td>Bank Mode User ID This is the numeric bank mode user ID of the user associated with the audit event. This is applicable to bank mode users only. For lock audits, this value is set if the lock event had an associated bank mode user.</td>
<td></td>
</tr>
<tr>
<td>BankBranchID</td>
<td>Bank Branch ID This is the numeric bank branch ID of the lock associated with the audit event. This is applicable to bank mode locks only. For lock audits, this value is automatically looked up by Cencon / Centran, and populated if the matching lock record could be found.</td>
<td></td>
</tr>
<tr>
<td>GroupName</td>
<td>Group Name This is the group name of the lock associated with the audit event. For lock audits, this value is automatically looked up by Cencon / Centran, and populated if the matching lock record could be found.</td>
<td></td>
</tr>
<tr>
<td>Description</td>
<td>Text Description This is a text description of the manner of event that caused the audit record to be recorded. This field is translated based on the contents of the resources/{language culture code}/ODBC_AuditEventTranslation.xml string table file under the Cencon / Centran install directory. The language culture code is based on the language and culture set with the host operating system. If the string table file is not found, this will default to predefined strings for en-US and the string table file will automatically be created.</td>
<td></td>
</tr>
<tr>
<td>auditPK</td>
<td>Audit Primary Key This is a unique identifier value for the audit record in the database. It is automatically generated by Cencon / Centran. It is needed for unique database record identification to support hot database backups and database replication. It is not related to the other data in the audit record, other than being a unique identifier for the record.</td>
<td></td>
</tr>
<tr>
<td>User1Key</td>
<td>1st User Key Serial Number First user key serial number associated with the audit event. For lock audits, this will be the user key serial number downloaded from the lock for the event. Not all lock audits have an associated user key serial number, so this field is populated based on the manner of lock audit event that occurred.</td>
<td></td>
</tr>
<tr>
<td>User2Key</td>
<td>2nd User Key Serial Number Second user key serial number associated with the audit event. For lock audits, this will be the user key serial number downloaded from the lock for the event for locks in dual user mode. Not all lock audits have an associated user key serial number, so this field is populated based on the manner of lock audit event that occurred.</td>
<td></td>
</tr>
<tr>
<td>LogonKey</td>
<td>Dispatcher Logon Key responsible for the audit event. This is not applicable to lock audits.</td>
<td></td>
</tr>
<tr>
<td>LockTransactionCategory</td>
<td>Lock Audit Transaction Category This is the overall category of lock audit. The specific event is defined under the category by the lock audit transaction type and event. This value is downloaded from the lock and parsed by Cencon / Centran to determine the manner of lock audit that occurred.</td>
<td></td>
</tr>
</tbody>
</table>
| LockTransactionType | Lock Audit Transaction This is the type of lock audit event. This defines what possible event codes are applicable to describe the lock audit. This value is
<table>
<thead>
<tr>
<th>Field</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>LockTransactionEvent</td>
<td>This is the specific event that occurred at the lock. The meaning of the event code is dependent on the given lock transaction category and type of event. This value is downloaded from the lock and parsed by Cencon / Centran to determine the manner of lock audit that occurred.</td>
</tr>
<tr>
<td>LockCloseSeal</td>
<td>This is the close seal from the lock. This is only valid depending on the lock audit transaction category, type, and event. See the IsLockCloseSealValid flag field. This value is downloaded from the lock.</td>
</tr>
<tr>
<td>LockFullSealCount</td>
<td>This is the lock close seal count for the lock audit transaction, for the given lock mode. This value is downloaded from the lock.</td>
</tr>
<tr>
<td>IsLockClockBatteryIsLow</td>
<td>This flag indicates that the lock clock battery was low at the time of the lock audit transaction. This value is downloaded from the lock.</td>
</tr>
<tr>
<td>IsLockDuressComboUsed</td>
<td>This flag indicates that a combination indicating duress was entered at the time of the lock audit transaction. This value is downloaded from the lock.</td>
</tr>
<tr>
<td>IsLockCloseSealValid</td>
<td>This flag indicates that the lock close seal given in the lock audit is valid. This flag is automatically set by Cencon / Centran based on parsing the lock audit transaction category, type, and event.</td>
</tr>
<tr>
<td>LockAbbreviatedDeviceID</td>
<td>This value is the abbreviated device ID for the Cencon USB Keybox used to set up the security information for the lock. It is used to track how the lock was activated. This value is downloaded from the lock.</td>
</tr>
<tr>
<td>LockOpenTime</td>
<td>This value is the lock open time in Coordinated Universal Time (UTC). This is the time the lock was opened. It is valid depending on the lock audit transaction category, type, and event. This value is downloaded from the lock.</td>
</tr>
<tr>
<td>LockCloseTime</td>
<td>This value is the lock close time in Coordinated Universal Time (UTC). This is the time the lock was closed. It is valid depending on the lock audit transaction category, type, and event. This value is downloaded from the lock.</td>
</tr>
<tr>
<td>IsPossibleLockErrorOrIntrusion</td>
<td>This flag indicates that a possible lock error or intrusion occurred at the lock at the time of the lock audit transaction. This flag is automatically set by Cencon / Centran based on parsing the lock audit transaction category, type, and event.</td>
</tr>
<tr>
<td>LockAuditIndex</td>
<td>This is a count of the lock audit index from the lock. This value may not be valid depending on the level of firmware at the lock. This is used to help determine which lock audits are already in the Cencon database and which are new audits from the lock. This value is downloaded from the lock.</td>
</tr>
<tr>
<td>DatabaseLockAuditIndex</td>
<td>This is a count of the lock audits as they are stored in the Cencon database. This is a calculated value that may or may not match the lock audit index. This value combined with the lock serial number should be unique in the Cencon database for a specific audit record.</td>
</tr>
<tr>
<td>ClientIPAddress</td>
<td>This is the client IP address that requested the Centran transaction associated with the audit event. This value is not applicable for a lock audit and will be blank.</td>
</tr>
<tr>
<td>LockIPAddress</td>
<td>This is the lock IP address that was accessed for the Centran transaction associated with the audit event. For lock audits, this value will automatically be set by Cencon / Centran if the lock was accessed across a network to download the lock audits. If the lock was being accessed by a USB or serial connection for the audit event, this value will be blank.</td>
</tr>
</tbody>
</table>

The following is a table describing each possible lock audit transaction category returned in the Lock Audit Transaction Category field, with the associated type and event values:
<table>
<thead>
<tr>
<th>Transaction Category Value</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Transaction matching the Cencon Gen 1 Lock or Cencon Gen 2 Lock. Possible Types:</td>
<td></td>
</tr>
<tr>
<td><strong>Type Value</strong></td>
<td><strong>Description</strong></td>
</tr>
<tr>
<td>0x000 (0)</td>
<td>Lock Transaction Type. Possible Events:</td>
</tr>
<tr>
<td>0x000 (0)</td>
<td>Lock back cover removed. Note - Cencon/Centran will automatically set the audit flag for possible lock error or intrusion.</td>
</tr>
<tr>
<td>0x001 (1)</td>
<td>Consecutive-Failed attempts limit. Note - Cencon/Centran will automatically set the audit flag for possible lock error or intrusion.</td>
</tr>
<tr>
<td>0x003 (3)</td>
<td>Can-type/Key-type/Lock Mode mismatch</td>
</tr>
<tr>
<td>0x004 (4)</td>
<td>Silent alarm found 'ON' from last 'Open'</td>
</tr>
<tr>
<td>0x005 (5)</td>
<td>Dual Mode/Same Key</td>
</tr>
<tr>
<td>0x006 (6)</td>
<td>Key-type mismatch</td>
</tr>
<tr>
<td>0x007 (7)</td>
<td>Could not get a 2 of 3 match of security data.</td>
</tr>
<tr>
<td>0x008 (8)</td>
<td>Factory initialization record did not CRC and is corrupt.</td>
</tr>
<tr>
<td>0x009 (9)</td>
<td>Bank User not found in Lock List.</td>
</tr>
<tr>
<td>0x00A (10)</td>
<td>Last Audit record not an 'Open' Audit</td>
</tr>
<tr>
<td>0x00B (11)</td>
<td>Attempt to EEPROM/TM write without Lock Initialization.</td>
</tr>
<tr>
<td>0x00C (12)</td>
<td>'Time-Window' mismatch</td>
</tr>
<tr>
<td>0x00D (13)</td>
<td>User is Out of their 'Time-Window'</td>
</tr>
<tr>
<td>0x00E (14)</td>
<td>Covert Bolt movement. Note - Cencon/Centran will automatically set the audit flag for possible lock error or intrusion.</td>
</tr>
<tr>
<td>0x00F (15)</td>
<td>Next Audit record place holder</td>
</tr>
<tr>
<td><strong>FLM User Transaction Type. Cencon/Centran will automatically set lock mode to F for these events. Possible Events:</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Event Value</strong></td>
<td><strong>Description</strong></td>
</tr>
<tr>
<td>0x001 (1)</td>
<td>'Open-Only' Audit record. Note - Cencon/Centran will automatically set the open time as a valid value for this event.</td>
</tr>
<tr>
<td>0x002 (2)</td>
<td>'Close-Only' Audit record. Note - Cencon/Centran will automatically set the close time and close seal as a valid values for this event.</td>
</tr>
<tr>
<td>0x003 (3)</td>
<td>'Open/Close' Audit record. Note - Cencon/Centran will automatically set the open time, close time and close seal as a valid values for this event.</td>
</tr>
<tr>
<td>0x005 (5)</td>
<td>Sublock 'Open-Only' Audit record. No longer supported. Note - Cencon/Centran will automatically set the open time as a</td>
</tr>
<tr>
<td>Event Value</td>
<td>Description</td>
</tr>
<tr>
<td>-------------</td>
<td>-------------</td>
</tr>
<tr>
<td>0x001 (1)</td>
<td>'Open-Only' Audit record. Note - Cencon/Centran will automatically set the open time as a valid value for this event.</td>
</tr>
<tr>
<td>0x002 (2)</td>
<td>'Close-Only' Audit record. Note - Cencon/Centran will automatically set the close time and close seal as a valid values for this event.</td>
</tr>
<tr>
<td>0x003 (3)</td>
<td>'Open/Close' Audit record. Note - Cencon/Centran will automatically set the open time, close time and close seal as a valid values for this event.</td>
</tr>
<tr>
<td>0x005 (5)</td>
<td>Sublock 'Open-Only' Audit record. No longer supported. Note - Cencon/Centran will automatically set the open time as a valid value for this event.</td>
</tr>
<tr>
<td>0x006 (6)</td>
<td>Sublock 'Close-Only' Audit record. No longer supported. Note - Cencon/Centran will automatically set the open time as a valid value for this event.</td>
</tr>
<tr>
<td>0x007 (7)</td>
<td>Sublock 'Open/Close' Audit record. No longer supported. Note - Cencon/Centran will automatically set the open time, close time and close seal as a valid values for this event.</td>
</tr>
<tr>
<td>0x00B (11)</td>
<td>Retrieval of Close seal from a closed lock. Note - Cencon/Centran will automatically set the close time and close seal as a valid values for this event.</td>
</tr>
<tr>
<td>0x00C (12)</td>
<td>Covert Detected 'Close-Only' Audit record. Note - Cencon/Centran will automatically set the close time and close seal as a valid values for this event. Note - Cencon/Centran will also automatically set the audit flag for possible lock error or intrusion.</td>
</tr>
<tr>
<td>0x00D (13)</td>
<td>Covert Detected 'Open/Close' Audit record. Note - Cencon/Centran will automatically set the open time, close time and close seal as a valid values for this event. Note - Cencon/Centran will also automatically set the audit flag for possible lock error or intrusion.</td>
</tr>
<tr>
<td>0x00E (14)</td>
<td>'Covert Entry Cleared' Audit record. Note - Cencon/Centran will also automatically set the audit flag for possible lock error or intrusion.</td>
</tr>
</tbody>
</table>

**Route User Transaction Type.** Cencon/Centran will automatically set lock mode to R for these events. Possible Events:
**Cencon Gen 1 or 2**

0x00 (0)  

Note - Cencon/Centran will also automatically set the audit flag for possible lock error or intrusion.

0x00E (14)  

'Covert Entry Cleared' Audit record.  
Note - Cencon/Centran will also automatically set the audit flag for possible lock error or intrusion.

---

**Bank User Transaction Type. Cencon/Centran will automatically set lock mode to B for these events. Possible Events:**

<table>
<thead>
<tr>
<th>Event Value</th>
<th>Description</th>
</tr>
</thead>
</table>
| 0x001 (1)   | 'Open-Only' Audit record.  
Note - Cencon/Centran will automatically set the open time as a valid value for this event. |
| 0x002 (2)   | 'Close-Only' Audit record.  
Note - Cencon/Centran will automatically set the close time as a valid value for this event. |
| 0x003 (3)   | 'Open/Close' Audit record.  
Note - Cencon/Centran will automatically set the open and close times as a valid values for this event. |
| 0x004 (4)   | 'Change Combo' Audit record.  
Note - Cencon/Centran will automatically set the open time as a valid value for this event. |
| 0x005 (5)   | Sublock 'Open-Only' Audit record.  
No longer supported.  
Note - Cencon/Centran will automatically set the open time as a valid value for this event. |
| 0x006 (6)   | Sublock 'Close-Only' Audit record.  
No longer supported.  
Note - Cencon/Centran will automatically set the close time as a valid value for this event. |
| 0x007 (7)   | Sublock 'Open/Close' Audit record.  
No longer supported.  
Note - Cencon/Centran will automatically set the open and close times as a valid values for this event. |
| 0x00B (11)  | Verify Close Audit record.  
Note - Cencon/Centran will automatically set the close time as a valid value for this event. |
| 0x00C (12)  | Covert Detected 'Close-Only' Audit record.  
Note - Cencon/Centran will automatically set the close time as a valid value for this event.  
Note - Cencon/Centran will also automatically set the audit flag for possible lock error or intrusion. |
| 0x00D (13)  | Covert Detected 'Open/Close' Audit record.  
Note - Cencon/Centran will automatically set the open and close times as a valid values for this event.  
Note - Cencon/Centran will also automatically set the audit flag for possible lock error or intrusion. |
| 0x00E (14)  | 'Covert Entry Cleared' Audit record.  
Note - Cencon/Centran will automatically set the audit flag for possible lock error or intrusion. |

---

**Supervisor Transaction Type. Possible Events:**

<table>
<thead>
<tr>
<th>Event Value</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>0x004 (4)</td>
<td>'Change Combo' Audit record.</td>
</tr>
<tr>
<td>0x005 (5)</td>
<td>'Audit Dump' Audit record.</td>
</tr>
</tbody>
</table>
| 0x006 (6)   | 'Initialize an FLM Lock mode' Audit record.  
Note - Cencon/Centran will automatically set the lock mode as F for this event. |
### Factory Transaction Type. Possible Events:

<table>
<thead>
<tr>
<th>Event Value</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>0x00F (15)</td>
<td>'SuperShelve a Lock' Audit record.</td>
</tr>
</tbody>
</table>

### EEPROM Error Transaction Type. Possible Events:

<table>
<thead>
<tr>
<th>Event Value</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>0x000 (0)</td>
<td>Error Reading/Writing: CLD Seed Record (Cashbar).</td>
</tr>
<tr>
<td>0x001 (1)</td>
<td>Error Reading: Housekeeping record.</td>
</tr>
<tr>
<td>0x002 (2)</td>
<td>Error Writing: Housekeeping record.</td>
</tr>
<tr>
<td>0x003 (3)</td>
<td>Error Reading: Customer Initialization record.</td>
</tr>
<tr>
<td>0x004 (4)</td>
<td>Error Reading: Customer Initialization record.</td>
</tr>
<tr>
<td>0x005 (5)</td>
<td>Error Reading: Error List record.</td>
</tr>
<tr>
<td>0x006 (6)</td>
<td>Error Writing: Error List record.</td>
</tr>
<tr>
<td>0x007 (7)</td>
<td>Error Reading: Seed/Master/Close/Seal record.</td>
</tr>
<tr>
<td>0x008 (8)</td>
<td>Error Writing: Seed/Master/Close/Seal record.</td>
</tr>
<tr>
<td>0x009 (9)</td>
<td>Error Reading: Bank User record.</td>
</tr>
<tr>
<td>0x00A (10)</td>
<td>Error Writing: Bank User record.</td>
</tr>
<tr>
<td>0x00B (11)</td>
<td>Error Reading: Audit record.</td>
</tr>
<tr>
<td>0x00C (12)</td>
<td>Error Writing: Audit record.</td>
</tr>
<tr>
<td>0x00D (13)</td>
<td>Error Reading/Writing: Delayed-Open data record.</td>
</tr>
<tr>
<td>0x00E (14)</td>
<td>Error Reading/Writing: Lock-Out/Alarm Distribution Unit (ADU) record.</td>
</tr>
<tr>
<td>0x00F (15)</td>
<td>Error Reading/Writing: Factory Initialization record (Cashbar).</td>
</tr>
</tbody>
</table>

### 'Touch-Memory' iButton Key Error Transaction Type. Possible Events:

<table>
<thead>
<tr>
<th>Event Value</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>0x000 (0)</td>
<td>Error Reading/Writing: AET record read or write</td>
</tr>
<tr>
<td>0x001 (1)</td>
<td>Error Reading: Housekeeping record</td>
</tr>
</tbody>
</table>
### Event Value Description

#### Error Reading/Writing: CLD access record. (Cashbar)

<table>
<thead>
<tr>
<th>Event Value</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>0x0104 (12)</td>
<td>Error Reading/Writing: 'Time-Window' record.</td>
</tr>
</tbody>
</table>

### Alarm Distribution Unit (ADU) Error Transaction Type. Possible Events:

<table>
<thead>
<tr>
<th>Event Value</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>0x001 (1)</td>
<td>Error Reading: DS2407's Family-Type &amp; Serial Number</td>
</tr>
<tr>
<td>0x002 (2)</td>
<td>Error Reading: Lockout/Alarm Distribution Unit (ADU) EEPROM record</td>
</tr>
<tr>
<td>0x003 (3)</td>
<td>Error Writing: Lockout/Alarm Distribution Unit (ADU) EEPROM record</td>
</tr>
</tbody>
</table>

### Cencon Gen 2 lock transaction. Possible Types:

<table>
<thead>
<tr>
<th>Type Value</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>0x000F (15)</td>
<td>Error Reading: TIC Timer value (after 7 tries).</td>
</tr>
</tbody>
</table>

### Fixed Value of 0 For Transaction Type. Other Values Reserved For Future Use. Possible Events:

#### Lock

<table>
<thead>
<tr>
<th>Event Value</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>0x090 (144)</td>
<td>Error Writing: Housekeeping record</td>
</tr>
<tr>
<td>0x003 (3)</td>
<td>Error Reading: Audit record</td>
</tr>
<tr>
<td>0x004 (4)</td>
<td>Error Writing: Audit record</td>
</tr>
<tr>
<td>0x005 (5)</td>
<td>Error Reading: Initialization/Shelve record 1</td>
</tr>
<tr>
<td>0x006 (6)</td>
<td>Error Writing: Initialization/Shelve record 1</td>
</tr>
<tr>
<td>0x007 (7)</td>
<td>Error Reading: Initialization record 2</td>
</tr>
<tr>
<td>0x008 (8)</td>
<td>Error Reading: Alarm Distribution Unit (ADU) DS2407 Can-Type &amp; Serial Number.</td>
</tr>
<tr>
<td>0x009 (9)</td>
<td>Error Reading: Add/Delete User record.</td>
</tr>
<tr>
<td>0x00A (10)</td>
<td>Error Writing: Add/Delete User record.</td>
</tr>
<tr>
<td>0x00C (12)</td>
<td>Error Reading/Writing: CLD access record. (Cashbar)</td>
</tr>
<tr>
<td>0x00D (13)</td>
<td>Error Reading: ROM's Can-Type &amp; Serial Number.</td>
</tr>
<tr>
<td>0x00E (14)</td>
<td>Error Reading/Writing: 'Time-Window' record.</td>
</tr>
<tr>
<td>0x00F (15)</td>
<td>Error Reading: TIC Timer value (after 7 tries).</td>
</tr>
</tbody>
</table>

#### Fixed Value of 0 For Transaction Type. Other Values Reserved For Future Use. Possible Events:

<table>
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<tr>
<th>Event Value</th>
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<tr>
<td>0x090 (144)</td>
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<tr>
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</tr>
<tr>
<td>0x004 (4)</td>
<td>Error Writing: Audit record</td>
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<tr>
<td>0x005 (5)</td>
<td>Error Reading: Initialization/Shelve record 1</td>
</tr>
<tr>
<td>0x006 (6)</td>
<td>Error Writing: Initialization/Shelve record 1</td>
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<td>Error Reading: Initialization record 2</td>
</tr>
<tr>
<td>0x008 (8)</td>
<td>Error Reading: Alarm Distribution Unit (ADU) DS2407 Can-Type &amp; Serial Number.</td>
</tr>
<tr>
<td>0x009 (9)</td>
<td>Error Reading: Add/Delete User record.</td>
</tr>
<tr>
<td>0x00A (10)</td>
<td>Error Writing: Add/Delete User record.</td>
</tr>
<tr>
<td>0x00C (12)</td>
<td>Error Reading/Writing: CLD access record. (Cashbar)</td>
</tr>
<tr>
<td>0x00D (13)</td>
<td>Error Reading: ROM's Can-Type &amp; Serial Number.</td>
</tr>
<tr>
<td>0x00E (14)</td>
<td>Error Reading/Writing: 'Time-Window' record.</td>
</tr>
<tr>
<td>0x00F (15)</td>
<td>Error Reading: TIC Timer value (after 7 tries).</td>
</tr>
</tbody>
</table>
**Error: Lock clock has failed.**
Note - Cencon/Centran will automatically set the audit flag for possible lock error or intrusion.

Bolt extended in Factory/Shelved mode.

---

### Cencon Gen 2 FLM user transaction. Cencon/Centran will automatically set lock mode to F for these events. Possible Types:

<table>
<thead>
<tr>
<th>Type Value</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Fixed Value of 0 For Transaction Type. Other Values Reserved For Future Use. Possible Events:</strong></td>
<td></td>
</tr>
<tr>
<td>Event Value</td>
<td>Description</td>
</tr>
<tr>
<td>0x000 (0)</td>
<td>User resynchronize lock combination state.</td>
</tr>
<tr>
<td>0x001 (1)</td>
<td>User daylight savings table changed.</td>
</tr>
</tbody>
</table>

---

### Cencon Gen 2 Route user transaction. Cencon/Centran will automatically set lock mode to R for these events. Possible Types:

<table>
<thead>
<tr>
<th>Type Value</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Fixed Value of 0 For Transaction Type. Other Values Reserved For Future Use. Possible Events:</strong></td>
<td></td>
</tr>
<tr>
<td>Event Value</td>
<td>Description</td>
</tr>
<tr>
<td>0x000 (0)</td>
<td>User resynchronize lock combination state.</td>
</tr>
<tr>
<td>0x001 (1)</td>
<td>User daylight savings table changed.</td>
</tr>
</tbody>
</table>

---

### Cencon Gen 2 Bank user transaction. Cencon/Centran will automatically set lock mode to B for these events. Possible Types:

<table>
<thead>
<tr>
<th>Type Value</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Fixed Value of 0 For Transaction Type. Other Values Reserved For Future Use. Possible Events:</strong></td>
<td></td>
</tr>
<tr>
<td>Event Value</td>
<td>Description</td>
</tr>
<tr>
<td>0x000 (0)</td>
<td>User resynchronize lock combination state.</td>
</tr>
<tr>
<td>0x001 (1)</td>
<td>User daylight savings table changed.</td>
</tr>
</tbody>
</table>

---

### Cencon Gen 2 Supervisor Audit Key transaction. Possible Types:

<table>
<thead>
<tr>
<th>Type Value</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Fixed Value of 0 For Transaction Type. Other Values Reserved For Future Use. Possible Events:</strong></td>
<td></td>
</tr>
<tr>
<td>Event Value</td>
<td>Description</td>
</tr>
<tr>
<td>0x000 (0)</td>
<td>Supervisor audit key operation: Bank mode user table dump. Note - Cencon/Centran will automatically set the lock mode as B for this event.</td>
</tr>
<tr>
<td>0x001 (1)</td>
<td>Supervisor audit key operation: Update FLM lock mode activation from Gen 1 compatibility mode to full Gen 2 mode. Note - Cencon/Centran will automatically set the lock mode as F for this event.</td>
</tr>
<tr>
<td>0x002 (2)</td>
<td>Supervisor audit key operation: Update Route lock mode activation from Gen 1 compatibility mode to full Gen 2 mode. Note - Cencon/Centran will automatically set the lock mode as R for this event.</td>
</tr>
<tr>
<td>0x003 (3)</td>
<td>Supervisor audit key operation: Update Bank lock mode activation from Gen 1 compatibility mode to full Gen 2 mode. Note - Cencon/Centran will automatically set the lock mode as B for this event.</td>
</tr>
</tbody>
</table>

---

### Cencon Gen 2 Factory Transaction.
### Cencon Gen 2 EEPROM Error Transaction. Possible Types:

<table>
<thead>
<tr>
<th>Type</th>
<th>Value</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>0x000</td>
<td>Fixed Value of 0 For Transaction Type. Other Values Reserved For Future Use. Possible Events:</td>
</tr>
<tr>
<td>Event</td>
<td>Value</td>
<td>Description</td>
</tr>
<tr>
<td>-------</td>
<td>-------</td>
<td>-------------</td>
</tr>
<tr>
<td>0x000</td>
<td>(0)</td>
<td>EEPROM Memory Error: Audit abuse record read error. Note - Cencon/Centran will automatically set the audit flag for possible lock error or intrusion.</td>
</tr>
<tr>
<td>0x001</td>
<td>(1)</td>
<td>EEPROM Memory Error: Audit abuse record write error. Note - Cencon/Centran will automatically set the audit flag for possible lock error or intrusion.</td>
</tr>
<tr>
<td>0x002</td>
<td>(2)</td>
<td>EEPROM Memory Error: Time zone and daylight savings time data read error. Note - Cencon/Centran will automatically set the audit flag for possible lock error or intrusion.</td>
</tr>
<tr>
<td>0x003</td>
<td>(3)</td>
<td>EEPROM Memory Error: Time zone and daylight savings time data write error. Note - Cencon/Centran will automatically set the audit flag for possible lock error or intrusion.</td>
</tr>
</tbody>
</table>

### Cencon Gen 2 Touch Memory (iButton Key) Error Transaction. Possible Types:

<table>
<thead>
<tr>
<th>Type</th>
<th>Value</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>0x000</td>
<td>Fixed Value of 0 For Transaction Type. Other Values Reserved For Future Use. Possible Events:</td>
</tr>
<tr>
<td>Event</td>
<td>Value</td>
<td>Description</td>
</tr>
<tr>
<td>-------</td>
<td>-------</td>
<td>-------------</td>
</tr>
<tr>
<td>0x000</td>
<td>(0)</td>
<td>Touch Memory (iButton) Error: Lock activation time zone daylight savings time record read error.</td>
</tr>
<tr>
<td>0x001</td>
<td>(1)</td>
<td>Touch Memory (iButton) Error: User record write error.</td>
</tr>
<tr>
<td>0x002</td>
<td>(2)</td>
<td>Touch Memory (iButton) Error: Combination resynchronization data write error.</td>
</tr>
</tbody>
</table>

### Cencon Gen 1 ADU Error Transaction.

The alarm distribution unit is not supported by Cencon Gen 2 lock. Reserved For Future Use. Note - Cencon/Centran will automatically set the audit flag for possible lock error or intrusion.

### Cencon Gen 2 Lock Interface Box Error Transaction.

Reserved For Future Use.

### Cencon Gen 2 Lock Host PC Error Transaction. Possible Types:

<table>
<thead>
<tr>
<th>Type</th>
<th>Value</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>0x000</td>
<td>Fixed Value of 0 For Transaction Type. Other Values Reserved For Future Use. Possible Events:</td>
</tr>
<tr>
<td>Event</td>
<td>Value</td>
<td>Description</td>
</tr>
<tr>
<td>-------</td>
<td>-------</td>
<td>-------------</td>
</tr>
<tr>
<td>0x001</td>
<td>(1)</td>
<td>Event is a logon access to Cencon / Centran software.</td>
</tr>
</tbody>
</table>

### Cencon Gen 2 Lock Firmware Error Transaction. Possible Types:

<table>
<thead>
<tr>
<th>Type</th>
<th>Value</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>0x000</td>
<td>Fixed Value of 0 For Transaction Type. Other Values Reserved For Future Use. Possible Events:</td>
</tr>
<tr>
<td>Event</td>
<td>Value</td>
<td>Description</td>
</tr>
<tr>
<td>-------</td>
<td>-------</td>
<td>-------------</td>
</tr>
</tbody>
</table>
Firmware Error: Invalid function parameter.

<table>
<thead>
<tr>
<th>Type Value</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>0x000 (0)</td>
<td>Sensor Event: Door open while getting close seal. Note - Cencon/Centran will automatically set the audit flag for possible lock error or intrusion.</td>
</tr>
<tr>
<td>0x001 (1)</td>
<td>Sensor Event: Remote disable asserted. Note - Cencon/Centran will automatically set the audit flag for possible lock error or intrusion.</td>
</tr>
<tr>
<td>0x002 (2)</td>
<td>Sensor Event: Door sensor disconnected. Note - Cencon/Centran will automatically set the audit flag for possible lock error or intrusion.</td>
</tr>
<tr>
<td>0x003 (3)</td>
<td>Sensor Event: Bolt works extended sensor disconnected. Note - Cencon/Centran will automatically set the audit flag for possible lock error or intrusion.</td>
</tr>
<tr>
<td>0x004 (4)</td>
<td>Sensor Event: Unexpected door open. The door sensor indicates open while the bolt is still extended. Note - Cencon/Centran will automatically set the audit flag for possible lock error or intrusion.</td>
</tr>
<tr>
<td>0x005 (5)</td>
<td>Sensor Event: Unexpected bolt works retraction. The bolt works sensor indicates open while the bolt is still extended. Note - Cencon/Centran will automatically set the audit flag for possible lock error or intrusion.</td>
</tr>
<tr>
<td>0x006 (6)</td>
<td>Sensor Event: Unexpected bolt retraction. The bolt was retracted possibly by not having been extended completely from the previous open. Note - Cencon/Centran will automatically set the audit flag for possible lock error or intrusion.</td>
</tr>
</tbody>
</table>

Cencon Gen 2 Lock Serial Communications Default Endpoint Operation. Possible Types:

<table>
<thead>
<tr>
<th>Type Value</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>0x000 (0)</td>
<td>Clock Write.</td>
</tr>
<tr>
<td>0x007 (7)</td>
<td>Activate FLM Mode. Note - Cencon/Centran will automatically set the lock mode as F for this event.</td>
</tr>
<tr>
<td>0x008 (8)</td>
<td>Activate Route Mode. Note - Cencon/Centran will automatically set the lock mode as R for this event.</td>
</tr>
<tr>
<td>0x009 (9)</td>
<td>Activate Bank Mode. Note - Cencon/Centran will automatically set the lock mode as B for this event.</td>
</tr>
</tbody>
</table>

Cencon Gen 2 Lock Serial Communications Factory Endpoint Operation. Possible Types:

<table>
<thead>
<tr>
<th>Type Value</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>0x000 (0)</td>
<td>Firmware Error: Invalid function parameter.</td>
</tr>
</tbody>
</table>

Communications Default Endpoint 0x9D (157)
### Communications Factory Endpoint

<table>
<thead>
<tr>
<th>Value</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>0x000 (0)</td>
<td>Clock Write.</td>
</tr>
</tbody>
</table>
| 0x00B (11) | Kaba Mas Reset FLM Mode.  
  Note - Cencon/Centran will automatically set the lock mode as F for this event. |
| 0x00C (12) | Kaba Mas Reset Route Mode.  
  Note - Cencon/Centran will automatically set the lock mode as R for this event. |
| 0x00D (13) | Kaba Mas Reset Bank Mode.  
  Note - Cencon/Centran will automatically set the lock mode as B for this event. |

### Cencon Gen 2 Lock Serial Communications First Line Maintenance (FLM) Mode Endpoint Operation. Possible Types:

<table>
<thead>
<tr>
<th>Type Value</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>0x000 (0)</td>
<td>Fixed Value of 0 For Transaction Type. Other Values Reserved For Future Use. Possible Events:</td>
</tr>
</tbody>
</table>
| 0x000 (0) | Clock Write.  
  Note - Cencon/Centran will automatically set the lock mode as F for this event. |
| 0x003 (3) | FLM Mode: Time zone daylight savings time transition table write.  
  Note - Cencon/Centran will automatically set the lock mode as F for this event. |
| 0x005 (5) | FLM Mode: Access configuration (Single/Dual) write.  
  Note - Cencon/Centran will automatically set the lock mode as F for this event. |
| 0x006 (6) | FLM Mode: Confirm FLM mode dispatched call closed.  
  Note - Cencon/Centran will automatically set the lock mode as F for this event. |
| 0x00A (10) | Shelve FLM Mode.  
  Note - Cencon/Centran will automatically set the lock mode as F for this event. |

### Cencon Gen 2 Lock Serial Communications Route Mode Endpoint Operation. Possible Types:

<table>
<thead>
<tr>
<th>Type Value</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>0x000 (0)</td>
<td>Fixed Value of 0 For Transaction Type. Other Values Reserved For Future Use. Possible Events:</td>
</tr>
</tbody>
</table>
| 0x000 (0) | Clock Write.  
  Note - Cencon/Centran will automatically set the lock mode as R for this event. |
| 0x003 (3) | Route Mode: Time zone daylight savings time transition table write.  
  Note - Cencon/Centran will automatically set the lock mode as R for this event. |
| 0x005 (5) | Route Mode: Access configuration (Single/Dual) write.  
  Note - Cencon/Centran will automatically set the lock mode as R for this event. |
| 0x006 (6) | Route Mode: Confirm Route mode dispatched call closed.  
  Note - Cencon/Centran will automatically set the lock mode as R for this event. |
| 0x00A (10) | Shelve Route Mode.  
  Note - Cencon/Centran will automatically set the lock mode as R for this event. |
Cencon Gen 2 Lock Serial Communications Bank Mode Endpoint Operation.
Possible Types:

<table>
<thead>
<tr>
<th>Type Value</th>
<th>Description</th>
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<tbody>
<tr>
<td><strong>Fixed Value of 0 For Transaction Type. Other Values Reserved For Future Use. Possible Events:</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Event Value</strong></td>
<td><strong>Description</strong></td>
</tr>
<tr>
<td>0x000 (0)</td>
<td>Clock Write. Note - Cencon/Centran will automatically set the lock mode as B for this event.</td>
</tr>
<tr>
<td>0x001 (1)</td>
<td>Bank Mode: Users Added. Note - Cencon/Centran will automatically set the lock mode as B for this event.</td>
</tr>
<tr>
<td>0x002 (2)</td>
<td>Bank Mode: Users Deleted. Note - Cencon/Centran will automatically set the lock mode as B for this event.</td>
</tr>
<tr>
<td>0x003 (3)</td>
<td>Bank Mode: Time zone daylight savings time transition table write. Note - Cencon/Centran will automatically set the lock mode as B for this event.</td>
</tr>
<tr>
<td>0x004 (4)</td>
<td>Bank Mode: Time delay / open window write. Note - Cencon/Centran will automatically set the lock mode as B for this event.</td>
</tr>
<tr>
<td>0x005 (5)</td>
<td>Bank Mode: Access configuration (Single/Dual) write. Note - Cencon/Centran will automatically set the lock mode as B for this event.</td>
</tr>
<tr>
<td>0x006 (6)</td>
<td>Bank Mode: Confirm Bank mode lock open as closed. Note - Cencon/Centran will automatically set the lock mode as B for this event.</td>
</tr>
<tr>
<td>0x00A (10)</td>
<td>Shelve Bank Mode. Note - Cencon/Centran will automatically set the lock mode as B for this event.</td>
</tr>
</tbody>
</table>