

Hillwood Adds Mobile Access to Tacara Village



"The dormakaba integration with Dwelo is a differentiator for us... We're the first to offer smart home features in our area. Residents can unlock their doors, control their thermostats so they stay nice and cool in the Texas heat, and control their lights right from their phone."

Cara Glover

Director of Multifamily Operations
at Hillwood

Background

Hillwood Development Company of Fort Worth, Texas, is setting the standard for smart living by integrating security, service, and amenities into modern, convenient technology solutions at its Tacara Village property. The company has integrated the Dwelo smart home platform with dormakaba's Saffire LX Series electronic locks featuring Bluetooth® Low Energy (BLE) technology. This combination gives mobile-minded residents the convenience of using a smart device to simplify access throughout the property.

A home is "smart" when it can help with day-to-day life experiences by automating technology for security, convenience, comfort, and entertainment. In the multihousing industry, smart technology embedded within the right access control system enhances a resident experience and gives a property an added advantage.

The Challenge

"It's imperative that we're forward thinking and offer modern, convenient amenities for our residents that they enjoy," said Glover. "They're eager for it and they love the convenience of unlocking their apartment door for guests or dog walkers when not at home."

The Solution

dormakaba worked alongside Dwelo to integrate Saffire smart locks into the Dwelo app. The Saffire LX Series features sophisticated RFID technology in a contemporary design. Easy-to-use, flexible and secure, these locks were designed specifically for multihousing properties and can be retrofitted into any environment for a high performance and seamless look throughout a property. Saffire is managed by dormakaba's web-based Community™ access management software. Integrating dormakaba with Dwelo provides intuitive access management of residences, amenities, common areas, and perimeters from a single platform. It also offers the convenience of both RFID credentials such as fobs or key cards and BLE mobile access keys for a seamless experience with no need for additional software.



Fast Facts

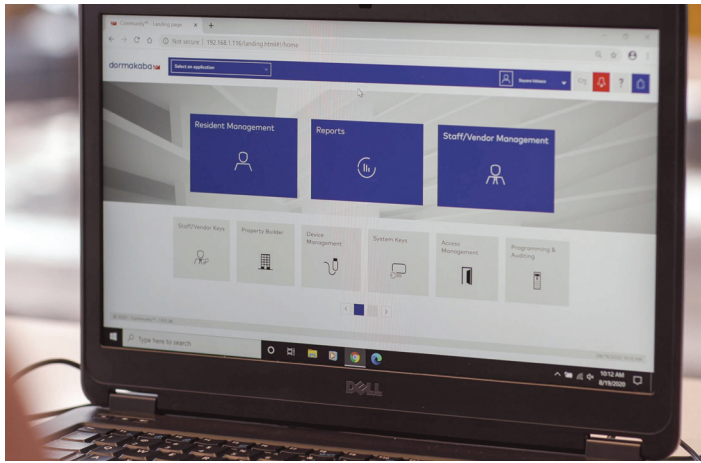
- Located in Fort Worth, TX
- 322-unit multifamily property
- Mobile access convenience
- Saffire integration with Dwelo

Solution

- Saffire LX Series
- BlueSky

Benefits

- User friendly. Simple and easy for tenants to access their amenities.
- Secure. Trusted technology combined with reliable locks.
- Efficient for building maintenance teams.
- Ability for residents to unlock unit when away from home.



"Saffire doesn't have to work with the Dwelo app," said Price. "It also works using dormakaba's BlueSky app, so residents and staff in mature properties can still enjoy the benefits and convenience of mobile electronic access."

Price said that Hillwood chose dormakaba because of its longevity in the lock business and its reputation in the hospitality market.

"In terms of holistic solutions, the hospitality market is ahead of multifamily, but we're catching up," said Price. "From the moment a resident enters our property, their experience begins. Connectivity and smart apartments are changing the landscape of the resident experience in positive ways. It's engagement reimaged."

The Benefit

"The integration has been particularly convenient for our maintenance team," said Glover. "Training on Community software and Saffire locks took just one day. The technology is intuitive, robust, and easy to use. Our team can come in in the morning and program access to several units at a time, complete their work, and know who's coming and going and at what time."

Chris Price, Senior Development Manager for Hillwood Multifamily concurs that the partnership between Hillwood, Dwelo, and dormakaba has been a benefit for residents and for Hillwood.

"Tacara is a 322-unit, Class A multifamily property," said Price. "It was developed with the intention of including smart home technology. We wanted to be touch-free on the property from common area doors all the way to the unit door, and it is enabled by the Dwelo app."

Price said that dormakaba's Saffire electronic lock also offers options for retrofitting properties that are not smart apartment enabled. Adding Saffire can often decrease costs for property management and increase net operating income by an additional two percent.

