



Axessor FAQs

Does the Axessor Connect utilise the same LCD screen as the SL525?

Yes, the easy to navigate screen is intuitive and uses graphic icons, which enhances the user experience. It is available on all Axessor models which include USB, IP and CIT.

Does the screen display different languages?

Yes, 10 in total, including French, Spanish, Italian, German, Hungarian etc. All can be changed via the input unit or AS284 USB software.

Which bolt options are available?

All Axessor locks are available with a motorised deadbolt or springbolt option

Does the AS284 software operate all Axessor locks in the range?

Yes, all lock can be programmed via the USB AS284 software. For OTC or Network lock an additional software is required, please contact your local representative for further information.

What are the differences between the locks within the Axessor Connect range?

The Axessor USB locks can be programmed locally via the USB software.

The Axessor IP locks can be programmed via the network to locks installed on the customers network all over the world.

The Axessor CIT locks can be operated in

One Time Code, commonly referred to as OTC.

How many locks can be connected within the Axessor connect system?

Up to 14 locks can be utilised in a system, they can be used on a mix and match basis, i.e. an Axessor CIT could be installed on the outer door and Axessor USB on the inner compartments/coffers.

Does the Axessor Connect system require batteries?

Yes, 3 x AA batteries, if a multi lock system is used we would recommend mains power which is 6V direct to the Axessor lock, or if networked 12V to the ebox.

Does the Axessor Connect offer a warranty period?

Yes, 24 months from date of manufacture is offered with all Axessor locks.

How do I download an audit

Either via the Axessor USB software, or if the lock are connected via the network, its possible from the comfort of your office via the AS284 network software



How many audit events can I download?

You can download up to 10,000 events via the software from each installed lock within the Connect system. If the audit events are full, then the oldest record is overwritten first.

Can I integrate the Axessor locks into the alarm system?

Absolutely, there are 2 inputs and 2 outputs on each lock, so the system can be integrated into the alarm system.

Will the Axessor alert personnel if the lock is open?

Yes, there is a buzzer on the lock that can be configured to high/low or off and set to alert after a set period of time. This can be programmed via the input unit or AS284 USB software.

Does DST change automatically?

Yes, it is factory set to enabled, but can be turned on/off via the input unit or AS284 USB software

Is training available on the Axessor Connect range?

Absolutely, please contact your local representative or Graeme McIntosh on 07943 809096, who will be happy to set up a training session.

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