

## Cleaning and Disinfecting Electronic Door Locks

Product Information  
Lodging and Multi Housing Solutions  
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Page 1 of 1

### Announcement

It is increasingly important to provide a clean environment for your guests.

We would like to provide the following information and guidance to assist you.

### Materials

dormakaba Lodging and Multi Housing electronic locks are manufactured using a combination of the following materials and surfaces:

- Chrome Plating
- Stainless Steel
- Physical Vapor Deposition (PVD)
- Plastic (Acrylic, Ultem and ABS)
- Paint and Lacquer
- Ink

### More information

Before using any cleaning or disinfecting product, please take the following steps:

- Only use products that are recommended for the intended surfaces- particularly on plastic surfaces, especially when using alcohol based cleaning agents
- Always visit the website of the cleaning product manufacturer for a list of specific properties or instruction guidelines
- Pay special attention to plastic surfaces with a gloss finish as these may be more susceptible to scratching or tarnishing
- We strongly recommend testing any new product on a small surface first for a period of 4 hours to ensure there is no detrimental effect

### Extreme conditions

For locks with Ocean front finish we also recommend regular cleaning and waxing.

- On weekly basis, remove salt from the lock using a damp cloth. This is for area subject to salt mist.
- For locks with Chrome finishes we recommend cleaning, polishing and waxing locks using a chrome polisher agent every 6 months and should be adjusted according to the severity of the environment.

### Finish Warranty

The standard warranty on the dormakaba lock includes the finish, subject to the conditions mentioned above being met.