Cleaning and Disinfecting Electronic Door Locks

Announcement
It is increasingly important to provide a clean environment for your guests.

We would like to provide the following information and guidance to assist you.

Materials
dormakaba Lodging and Multi Housing electronic locks are manufactured using a combination of the following materials and surfaces:

- Chrome Plating
- Stainless Steel
- Physical Vapor Deposition (PVD)
- Plastic (Acrylic, Ultem and ABS)
- Paint and Lacquer
- Ink

More information
Before using any cleaning or disinfecting product, please take the following steps:

- Only use products that are recommended for the intended surfaces, particularly on plastic surfaces, especially when using alcohol based cleaning agents
- Always visit the website of the cleaning product manufacturer for a list of specific properties or instruction guidelines
- Pay special attention to plastic surfaces with a gloss finish as these may be more susceptible to scratching or tarnishing
- We strongly recommend testing any new product on a small surface first for a period of 4 hours to ensure there is no detrimental effect

Extreme conditions
For locks with Ocean front finish we also recommend regular cleaning and waxing.

- On weekly basis, remove salt from the lock using a damp cloth. This is for areas subject to salt mist.
- For locks with Chrome finishes we recommend cleaning, polishing and waxing locks using a chrome polisher agent every 6 months and should be adjusted according to the severity of the environment.

Finish Warranty
The standard warranty on the dormakaba lock includes the finish, subject to the conditions mentioned above being met.